

STREAMING TELEMETRY TO DELIVER THE BEST BROADBAND EXPERIENCES

Cut through the noise and ensure reliable service with cOS™ Central



SIMPLIFY MONITORING & MAINTENANCE WITH cOS CENTRAL

cOS Central offers a unique, advanced suite of mobile-friendly web applications for enhanced network intelligence accessible from your computer or mobile device: Analytics, Insights, Sonar and Portal.

With real-time streaming telemetry data feeding an opt-in event information system, cOS Central provides actionable insights into your broadband network performance and detailed dashboards for in-depth analytics and reporting.

Proactively take data-driven actions to lower your subscriber ticket volume, reduce truck rolls and validate plant health on-demand.

Simply deliver an always-on experience for your subscribers with cOS Central, powered by the cOS broadband platform.

cOS CENTRAL WEB APPLICATIONS



Proactivity with Insights

Drive proactive resolution of network issues before they impact service with AI-based recommendations, and efficiently measure and report on service-quality improvements.



Service excellence with Analytics

Quickly and easily dig deeper into events, in real time, to develop an optimal action plan, strategically deploy field personnel and maximize your inside and outside plant resources.



Simplified configuration with Sonar

Unlock the power of automation and enhance your operations with Sonar. Real-time network visibility from the FFT app enables fewer truck rolls to lower costs.



Centralized management with Portal

Easily manage users and access critical network data, detailed system overviews, software updates, 24/7 support and daily recommendations for resolving issues before they impact service.

Broadband at its best with cOS

Learn more about the cOS broadband platform at
harmonicinc.com/broadband