

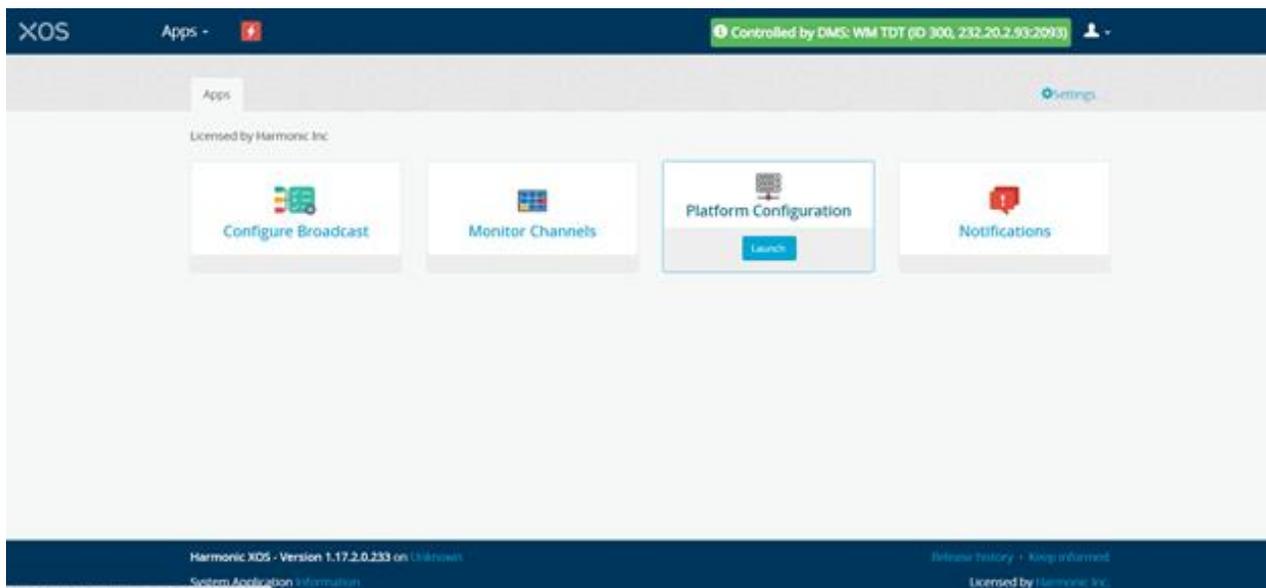
Activating new version of software in a Harmonic XOS IRD

This procedure describes how to activate a new version of software.

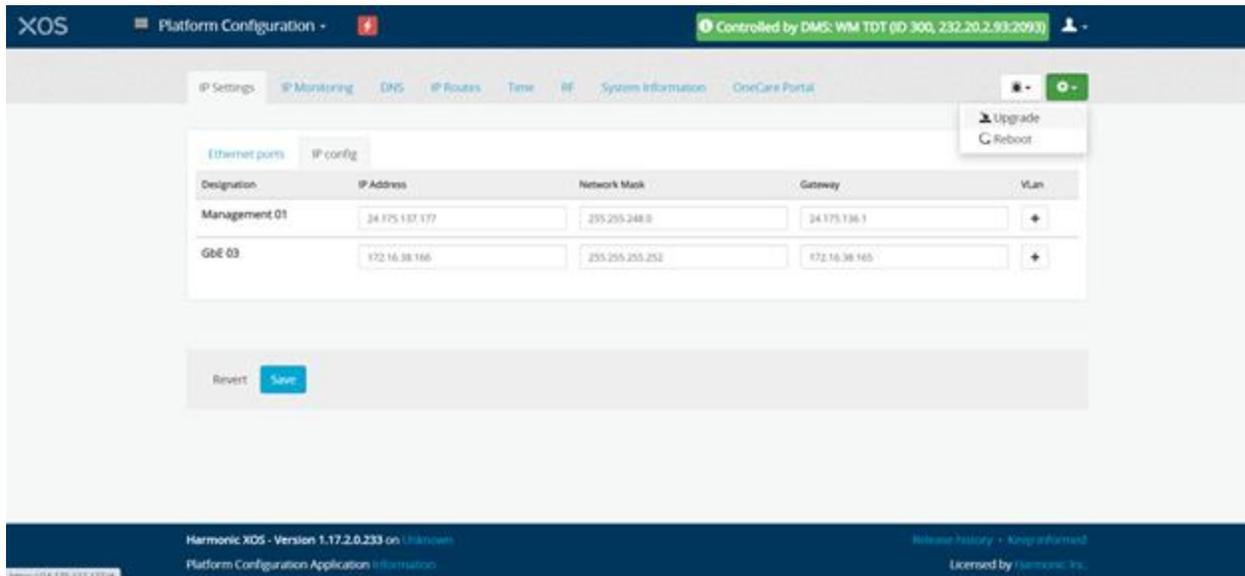
After the software package is pushed to your XOS IRD in the background, a manual activation of the software is required.

Note This process is service affecting. If your XOS IRD is in production operation, please arrange a maintenance window, if necessary.

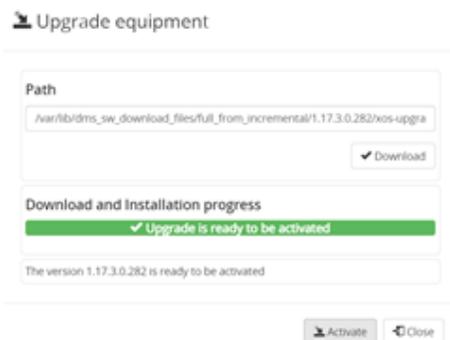
1. Enter the XOS IRD Management IP address into your browser
The main login page appears.
2. Enter in your login credentials
Login: xos
Password: xos-user
3. From the Main Menu, select **Platform Configuration**



- In Platform Configuration Window, click the gear icon in the upper-right and select **Upgrade**.



- The following screen appears. Click **Activate**.

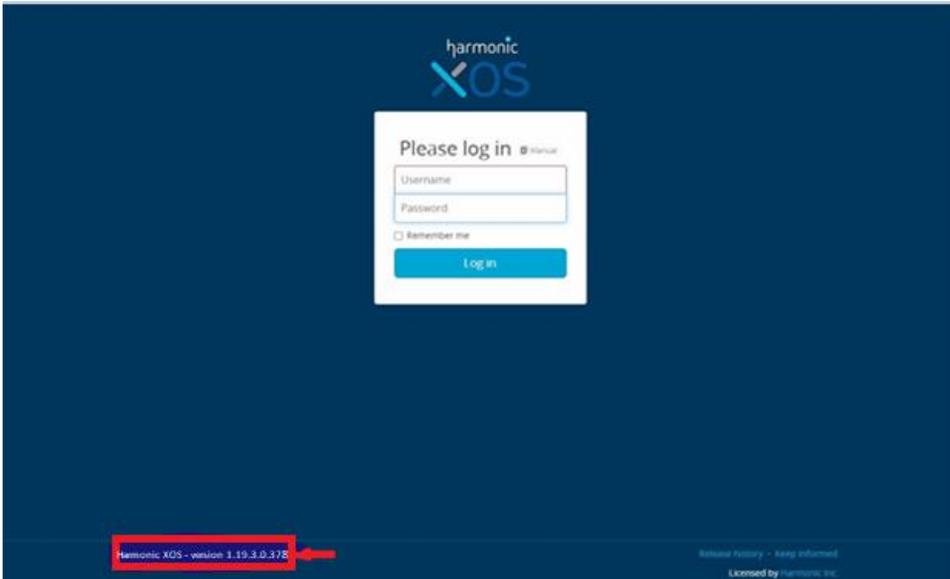


- The following screen appears. Click **Yes**.



- The IRD reboots, which takes about 6-and-a-half minutes. If your service is live, this process will be service-impacting.
- Return to the main Login page and verify the new code version at the bottom of the screen

Version number should display 1.19.3.0.378 at the bottom of the screen



- NOTE:** In rare occasions, if you encounter the below error at the end of the upgrade procedure, please perform an additional IRD reboot, which will resolve the error.

