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Documentation conventions

In Harmonic documents, special symbols and fonts to call your attention to important information.

⚠️ **DANGER:** The Danger symbol indicates information that, if ignored, can cause physical harm to you.

⚠️ **CAUTION:** The Caution symbol indicates information that, if ignored, can adversely affect the performance of your Harmonic product, or that can make a procedure needlessly difficult.

ℹ️ **NOTE:** The Note symbol indicates especially important information you need, or it may provide additional information that applies in only some carefully delineated circumstances.

ℹ️ **IMPORTANT:** The Important symbol indicates information that should stand out when you are reading product details and procedural information.

💡 **TIP:** The Tip symbol indicates parenthetical information that is not necessary for performing a given procedure, but which, if followed, makes the procedure easier, smoother, or more efficient.

In addition to these symbols, this guide may use the following text conventions:

<table>
<thead>
<tr>
<th>Convention</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Typed Command</strong></td>
<td>Indicates the text that you type in at the keyboard prompt.</td>
</tr>
<tr>
<td>&lt;Ctrl&gt;, &lt;Ctrl&gt;+&lt;Shift&gt;</td>
<td>A key or key sequence to press.</td>
</tr>
<tr>
<td><strong><a href="http://www.harmonicinc.com">http://www.harmonicinc.com</a></strong></td>
<td>The italics in blue text to indicate Cross-references, and hyperlinkcross-references in online documents.</td>
</tr>
<tr>
<td><strong>Bold</strong></td>
<td>Indicates a button to click, or a menu item to select.</td>
</tr>
<tr>
<td><strong>Screen Output</strong></td>
<td>The text that is displayed on a computer screen.</td>
</tr>
<tr>
<td><strong>Emphasis</strong></td>
<td>The italics text used for emphasis and document references.</td>
</tr>
</tbody>
</table>
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Chapter 1

Useful information for Technical Support

In order to expedite diagnosis and remediation, please gather helpful information about your Spectrum system as well as your SystemManager platform when contacting Technical Support.

- Information about the SystemManager client PC
- Information about your Spectrum System

Information about the SystemManager client PC

Please gather information about the SystemManager client PC as well as the SystemManager database file before contacting Technical Support.

Technical Support may request the following information:

- SystemManager version
  You can find the version here: Help > Server Software.
- Windows operating system installed on the SystemManager client PC
  The run command winver shows the Windows operating system running on the client PC.
- Amount of memory installed on the SystemManager platform
  Open the System Properties dialog on the client PC to find the amount of memory installed.
- The SystemManager database file from the SystemManager platform or client PC
  This file is located on the SystemManager platform at D:\Omneon\Manager\omdb\manager.oda. Or, if you are using a client PC with a single C: partition, it will be in the same directory on the C: drive.

Information about your Spectrum System

In the event of a component or device failure, please gather the following information about your Spectrum System before contacting Technical Support.

Technical Support may request the following information:

- What is the model and serial number of the hardware involved?
  For Spectrum and MediaDeck devices: from the Home tab in SystemManager, click the Upgrade Firmware icon in the left-hand column to display the Upgrade Firmware page. Both MediaDirectors and MediaDecks are listed in the MediaDirectors section. Find the Model Numbers and Serial Numbers listed in their respective columns.
Scroll down to the MediaPorts section to view the Model Numbers and Serial Numbers for MediaPorts and MediaDeck Modules.

- **What is the name of the Player that is being used?**
  
  From SystemManager, click the Player Configuration link in the left-hand column, and then click the name of the MediaDirector or MediaDeck. The Player List page for that device appears. The names and status of all players are listed.

- **What file format and bit rate is the Player configured for? (for example, MPEG, DV, or IMX?)**
  
  From SystemManager, click the Player Configuration link in the left-hand column, and then click the name of the MediaDirector or MediaDeck. The Player List page for that device appears. From the player list, click the Properties link to view all the details for a player.

- **If the problem is related to Ingest or Playout of a clip, what is the Clip ID involved?**
  
  The clip name or clip ID should be indicated by whatever software application you are using to play or record video. For ClipTool, clip names are displayed in the clip management area of the ClipTool main window.

- **What brand of Automation, if any, is being used for control?**
- **Is the Automation using VDCP or API for communication control?**
Chapter 2
Bezel replacement

Over time, the bezel LEDs can wear out. Replacement bezels are available from Harmonic.

⚠️ **CAUTION:** The front panel is susceptible to electrostatic discharge (ESD) when the bezel is removed. Wear the appropriate ESD protection when the bezel is removed.

- Removing the Spectrum X bezel
- Installing the Spectrum X bezel

**Removing the Spectrum X bezel**

The bezel may be removed during operation.

1. Unlock the bezel by loosening the two captive thumb screws.
2. Pull the bezel straight away from the chassis.
3. Disconnect the USB cable.

---

**Installing the Spectrum X bezel**

Align the bezel in front of the chassis so that the Harmonic logo appears on the top left corner.

⚠️ **CAUTION:** The front panel on the Spectrum server is susceptible to electrostatic discharge (ESD) when the bezel is removed. Wear the appropriate ESD protection when you remove the bezel.

1. Connect the USB cable inside the bezel to the right-hand USB port on the front panel. (The other USB port is covered.)
2. Keeping the corners aligned, press the bezel straight onto the chassis. The USB cable will form a loop that fits inside the metal panel of the bezel.
3. Hand-tighten the two captive thumb screws to secure the bezel in place.

**NOTE:** After installing the bezel, it may take up to 30 seconds for the front panel LEDs to return to their previous state.
Bezel replacement

![Bezel replacement diagram]

1. Backside View of Bezel
2. Captive Fastener (2)
3. Backside View of Bezel
Chapter 3
Drive replacement

A Spectrum X operating in internal storage mode has four hot swappable drives. If a drive fails, replacement drives are available from Harmonic. Each drive is shipped pre-installed in the drive carrier.

- Gathering drive failure information
- About replacement drives
- Drive numbering
- Removing a drive
- Installing a drive

Gathering drive failure information

To assist in drive problem diagnosis and remediation, please gather the requested information before contacting Technical Support.

1. Provide the following general details about the drive failure:
   - Site Location
   - Server Name
   - Date of Failure
   - Time of Failure
   - Description of Failure

2. Collect the following information from the Spectrum Server Properties page:
   - Firmware Version
   - Host Name
   - Serial Number

   **TIP:** To view the Spectrum Server Properties page, from the System Diagram page of the Configuration tab, click the icon for your Spectrum video server. Then, from the Physical Configuration tab, click the icon for your Spectrum.

3. Collect the following information from the Drive Properties page:
   - Disk GUID
   - Disk Serial Number
   - Disk Size (GB)

   **TIP:** To view Drive Properties, from the Configuration tab, click Disk Utilities, then click the icon for your Spectrum X. From the second Disk Utilities page, click the icon for the drive that has failed.
4. From your SystemManager Platform or client PC running SystemManager, use Windows Explorer to navigate to the following directory:
\IPADDR\FSNAME\om(serial_number_of_director)\logs
- IPADDR = IP address or host name if using DNS
- FSNAME = file system name
5. Locate the following log file(s):
   - Badblockhistory.txt
   - syslog_(server_name)_NNNN_YYYY_MM_DD_hh_mm_ss.log
     - NNNN = serial number of unit
     - YYYY = year of log start
     - MM = month of log start
     - DD = day of log start
     - hh = hour of log start
     - mm = minute of log start
     - ss = second of log start

Once you obtain a Return Authorization Number (RA) from Harmonic Technical Support, email a copy of the requested file(s) to Technical Support and quote the RA number in the email.

About replacement drives

Replacement disk drives must meet certain criteria. In the event of a drive failure, replacement drives are available from Harmonic.

⚠️ IMPORTANT: Use ONLY Harmonic-supplied replacement disk drives. Disk drives from any other source will be excluded from coverage under the Harmonic product limited warranty and maintenance services programs. In addition, any errors or damages caused by the use of disk drives provided from any other source will cause the entire product to be excluded from coverage under the Harmonic product limited warranty and maintenance services programs.

💡 NOTE: Replacement drives should have the same or greater drive capacity as those they are replacing, and their form factor must match the other drives in the enclosure.

If you wish to install a Harmonic-supplied drive model that is not supported by your current version of Spectrum firmware, you may need to install a “DDC” configuration file to your video server, which enables you to install and use the new drive. For details, see “Installing a DDC file” in the Harmonic SystemManager User Guide.

Be sure that you have a replacement drive on hand before removing the failed drive. You may wish to have more than one replacement drive on hand in case the first is not responsive.
Drive numbering

Drives are numbered from left to right beginning with the number 1.

Figure 3-1: Drive numbering in the Spectrum X

Removing a drive

Ensure that you have a replacement drive from Harmonic on hand before beginning this procedure.

⚠️ CAUTION: Drive spin-down. Damage can occur to a drive if it is removed while still spinning. We recommend that you perform all steps in the following procedure. Before removing a drive from an enclosure, wait 30 seconds to ensure that the drive has stopped spinning.

📝 NOTE: It is critical that you identify the correct disk drive. Comparing the serial number on the disk drive to the serial number displayed in SystemManager is the best way to do this.

⚠️ DANGER: Observe all conventional ESD precautions when handling Spectrum devices and components.

Unpack the replacement component and inspect for damage. If the part is damaged, do not proceed with this procedure. Call Technical Support for assistance.

1. In SystemManager, navigate to the Drive Properties page for the drive you are replacing.
2. Click Fail drive to fail the drive.
3. Navigate to the Disk Utilities page for the Spectrum X to verify that the drive state is reported as Dead, Failed.
4. From the Drive Properties page, identify the MediaStore Slot Number of the failed drive.
   📝 NOTE: The Activity LED should be off, indicating that the drive is not being actively used. If it is blinking, this is the wrong drive to remove.
   
   If you identify the correct drive, proceed to the next step. If not, call Harmonic Technical Support and do not continue with this procedure.

   ⚠️ CAUTION: Wait 30 seconds before unlatching the drive.
5. With the bezel removed, press the green release button on the drive carrier and pull open the lever.
6. Slide the drive carrier out of the drive bay.

7. Compare the serial number found on the top of the drive with the serial number found on the **Drive Properties** page.
   - If the serial numbers match, continue with installing the new drive.
   - If the serial numbers do not match, wait at least 15 seconds after removal, then reinsert the drive. Call Harmonic Technical Support immediately, and do not continue with replacing the drive.

**Installing a drive**

Verify that the new drive is reported as Alive and monitor the progress of the RAID rebuild after installing it.

- **NOTE:** When installing a drive, ensure that the adjacent drive is fully installed. Inserting a drive carrier and attempting to lock its handle next to a partially installed carrier can damage the partially installed carrier's shield spring and make it unusable.

- **NOTE:** To maintain proper system cooling, all externally accessible drive bays must be populated with a drive carrier.

1. Press the green release button on the replacement drive carrier to open the lever.
2. Insert the drive carrier into the bay, sliding the drive until it contacts the backplane.
3. Close the drive carrier release handle to lock the drive into place.

Within three minutes, the new drive should appear on the Disk Utilities page.

4. From the Disk Utilities page, verify that the drive is reported as Alive by the Spectrum X.
   - If it is reported as Alive, you may continue to the next step.
   - If the drive is not reported as Alive and another drive is available, bypass the first drive. Follow instructions in "Removing a failed drive", then repeat steps 1-5 using the second drive. If successful, continue to the next step. If unsuccessful, contact Technical Support for assistance.
   - If the drive is not reported as Alive and you do not have another drive available, contact Technical Support.

5. On the RAID Utilities page, monitor the status of the RAID set.
   The status should change from Compromised to Rebuilding immediately. If it does not, start the rebuild manually by click Start Rebuild.

6. Periodically monitor the rebuild until complete.
   Once complete, the RAID status changes to Normal, Attached, Viable.

If you replaced a failed drive with a new drive from Harmonic, use the packaging materials (carton, cushion, and electrostatic sensitive bag) from the replacement disk drive to carefully repackage the failed drive and return it promptly for analysis. Contact Technical Support for a Return Authorization Number (RA) before shipping the drive back to Harmonic.
Chapter 4

Fan replacement

The Spectrum X contains two fan assemblies, each with three individual fans. In the event of a fan failure, you must replace the fan assembly.

1. Removing the system cover
2. Removing the air duct
3. Replacing a fan assembly
4. Installing the air duct
5. Installing the system cover

Removing the system cover

A non-skid surface may be needed to prevent the server system from sliding on your work surface.

Unpack the replacement component(s) and visually inspect for damage. If the replacement component is damaged, do not proceed with this procedure. Call Technical Support for assistance.

⚠️ **CAUTION:** Power down the Spectrum X and unplug all peripheral devices and power cables.

1. Using a screwdriver, remove the top cover screw(s).
2. Loosen the two captive thumb screws located on the back edge of the system cover.
3. Slide the cover back and lift upward.

Removing the air duct

You must remove the air duct in order to access the fan connector pins on the server board.

⚠️ **CAUTION:** The air duct is required for proper air flow within the server system. Always operate your system with the air duct cover in place.
Remove the air duct by lifting it straight up.

Replacing a fan assembly
Each fan assembly is designed for tool-less removal and installation.
1. Disconnect the three 10-pin fan connectors from the server board.
**NOTE:** For the purpose of showing the fan connectors, which are behind the fan assembly, the following figure shows the fan assembly removed. However, the failed fan assembly should still be installed at this time.

2. Lift up the fan assembly from the chassis.

3. Align the replacement fan assembly with the mounting pins on the chassis base.
4. Ensure that no fan cables are trapped beneath the fan assembly, and then push down until firmly seated.

5. Connect the three fan cables to the fan connectors on the server board in numerical order.

Installing the air duct

If placed correctly, the air duct should sit flat and securely in place.

⚠️ CAUTION: The air duct is required for proper air flow within the server system. Always operate your system with the air duct cover in place.

1. Position the air duct in front of the system fans and over the processors and memory.
2. Carefully lower the air duct into place.

Installing the system cover

The server system must be operated with the system cover in place to ensure proper cooling.

1. Place the system cover onto the chassis and slide forward until the front edge of the system cover is pressed up against the back edge of the front drive bay.
2. Hand tighten the two captive thumb screws at the back of the chassis.
3. Using a screwdriver, install the top cover screw(s).

Follow instructions in the *Spectrum System Installation Guide* for reconnecting the Spectrum X to your Spectrum System and powering on the device.
Chapter 5
SDI I/O card replacement

Be sure to complete the procedures in this section in order.

1. Detaching a device from players
2. Winking the Spectrum X
3. SDI I/O card slot positions
4. Removing the system cover
5. Removing an SDI I/O card
6. Deleting an I/O module from SystemManager
7. Installing the replacement SDI I/O card
8. Installing the system cover
9. Attaching a device to existing players
10. Activating players
11. Verifying functionality

Detaching a device from players

You must stop all players that use the SDI I/O card you wish to replace and then detach the device from the players.

1. From SystemManager, click the Player Configuration button in the left-hand column to view the Player Configuration window.
2. From the Player Configuration window, click the icon for the Spectrum server that contains the SDI I/O card you wish to replace.
   The Player List window appears, showing a list of players that reside on the selected device.
3. Click the check boxes next to the Players that use the SDI I/O card you wish to replace. Then click the Deactivate Selected button.
4. Verify which players use the SDI I/O card to be replaced by clicking the Edit link for each player, and then clicking Attached Devices.
   The Device column displays all attached devices.
5. Uncheck the Attach check box for the SDI I/O card to be replaced, and then click Done.
6. Repeat the previous step for all tracks of the Player associated with that respective SDI I/O card.
Once the new SDI I/O card is installed, you must attach the new device to the players, and then reactivate the players.

**Winking the Spectrum X**

If you are using more than one Spectrum X, use the **Wink** function to identify the Spectrum X that contains the SDI I/O card to be replaced. If you have already identified the correct Spectrum X, you may ignore this procedure.

On the Spectrum X, the wink function activates the light bar on the front panel.

1. From SystemManager, click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the icon for the component you wish to wink. The **Properties** page appears.
3. From the **General Information** section of the page, view the **Wink State**.
   - If currently **Off**, click **Wink On**.
   - If currently **On**, click **Wink Off**.

If your Spectrum X has two SDI I/O cards, be sure to identify the slot position of the card that needs to be replaced.

**SDI I/O card slot positions**

If your system has more than one SDI I/O card, confirm the slot position before removing the failed card. When facing the rear panel, slot 1 is the left-hand SDI I/O card, and slot 2 is the right-hand SDI I/O card.

SystemManager displays the SDI I/O card slot position in three places:

- **On the System Diagram page**
  When viewing a Spectrum X, the SDI card in slot 1 is always shown as the top-most I/O module, as shown below:

```
D13 00009 - Serial#: 1506-0009-Ex-00009
D13 00009 - 10.10.139.2, Connected -- Error Alarm
```

- **On the I/O Module Properties page**
The **Slot** field displays **1** or **2** to show the position of the corresponding SDI I/O card, as shown below:

![I/O Module Properties](image)

- If you have attached the SDI I/O card to a player, the **Attach Devices** page displays the slot position in the **Device** column, as shown below:

<table>
<thead>
<tr>
<th>Device</th>
<th>Type</th>
<th>Status</th>
<th>Players (tracks) Attached</th>
<th>Attach</th>
<th>Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>M2P-9XXX 01009</td>
<td>SD/HD-MPEG-2/DV-PLAY/PRORES/AVC-PLAY</td>
<td>Connected</td>
<td>[Player and Track list]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>M2P-9XXX 01009</td>
<td>SD/HD-MPEG-2/DV-PLAY/PRORES/AVC-PLAY</td>
<td>Connected</td>
<td>[Player and Track list]</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**Removing the system cover**

A non-skid surface may be needed to prevent the server system from sliding on your work surface.

Unpack the replacement component(s) and visually inspect for damage. If the replacement component is damaged, do not proceed with this procedure. Call Technical Support for assistance.

⚠️ **CAUTION:** Power down the Spectrum X and unplug all peripheral devices and power cables.

1. Using a screwdriver, remove the top cover screw(s).
2. Loosen the two captive thumb screws located on the back edge of the system cover.
3. Slide the cover back and lift upward.

Removing an SDI I/O card
For a Spectrum X with two SDI I/O cards, be sure that you have identified the slot position of the failed card.

1. Using both hands, grasp the riser assembly that contains the failed SDI card and pull straight up to remove it from the system.
NOTE: The image below shows the removal of an SDI I/O card from PCI Riser 1. The card you are replacing may be in PCI Riser 2.

2. Remove the fastener screw that secures the card to the riser bracket.
3. Slide the card out of the riser bracket.

Deleting an I/O module from SystemManager

Once you have removed the SDI I/O card from the chassis, delete the corresponding I/O module from SystemManager.

1. Click the Diagnostics tab to display the Diagnostics page.
2. From the Device Maintenance section in the left-hand column, click the Remove Device icon to display the Remove Device page.
3. Scroll to the I/O Modules section of the page and locate the module you wish to remove.
4. From the Select column, click the check box for the I/O module you wish to remove, and then click Remove.
   A confirmation message appears.
5. Click OK.
   After a brief pause, a message appears indicating that the device has been removed (it has also been removed from the System Diagram).
6. Click OK to return to the Remove Device page.

Installing the replacement SDI I/O card

When installing the PCI riser assembly, do not rock the riser assembly into place. Doing so can damage the contact pins within the riser slot.

1. Insert the replacement card in the same PCI slot from which you removed the failed card, ensuring that the edge connector is fully seated inside the PCI slot on the riser card.

   **Warning:** Each PCI add-in card is designed to work in a specific PCI slot. Installing the replacement card in a different PCI slot is not supported.
2. Secure the card to the riser bracket with the fastener screw.

3. Grasp the riser assembly with both hands and position the riser assembly over the server board, aligning the riser edge connector with the corresponding riser slot.
NOTE: The image below shows the installation of PCI Riser 1. The card you are replacing may be in PCI Riser 2.

4. Once aligned, lower the riser assembly straight down into the riser slot, pressing gently until firmly seated.

   CAUTION: Do not rock the riser assembly into place. Doing so may damage the contact pins within the riser slot.

Installing the system cover

The server system must be operated with the system cover in place to ensure proper cooling.

1. Place the system cover onto the chassis and slide forward until the front edge of the system cover is pressed up against the back edge of the front drive bay.

2. Hand tighten the two captive thumb screws at the back of the chassis.
3. Using a screwdriver, install the top cover screw(s).

Follow instructions in the *Spectrum System Installation Guide* for reconnecting the Spectrum X to your Spectrum System and powering on the device.

**Attaching a device to existing players**

Use the Attach Devices feature in SystemManager to attach the replacement device to existing players.

1. From the *Configuration* tab, click the *Player Configuration* icon in the left-hand column.
2. Click the icon for your Spectrum server. The *Player List* for the Spectrum server appears.
3. Click the *Edit* link for any player that will use the new component.
4. For each track, click the **Attach Devices** button (within each track section) to display the **Attach Devices** page.

5. In the **Attach** column, click the check box for the device that you wish to connect, and then click **Done**.

   The **Edit Player** page appears. The ID of the new module will appear (in the following format: MIP-7XXX-NNNNN, CPT-8XXX-NNNNN, or MIP-9XXX-NNNNN) next to the attached tracks.

   **TIP:** For help with modifying settings on either the **Edit Player** page or the **Attach Devices** page, refer to "Creating a player" in the Harmonic SystemManager User Guide.

6. Click **Done** to return to the **Player List** page.

7. Repeat Step 1 through Step 6 for each player that uses the new module.

### Activating players

Activate players from the **Player List** page in SystemManager.

1. From SystemManager, click the **Configuration** tab.

2. Click the **Player Configuration** button in the left-hand column to view the **Player Configuration** window.

3. From the **Player Configuration** window, click the icon for the Spectrum server on which the players reside.

   The **Player List** window appears, showing a list of players that reside on the selected device.

4. For the player you wish to activate, select **Activate-as-disabled** or **Enable**.

   Your changes are effective immediately. For more information about activating and enabling players, refer to "Changing the player state: Activating and Deactivating, Enabling and Disabling" in the Harmonic SystemManager User Guide.
Verifying functionality

Harmonic recommends that you verify functionality of the replacement equipment in your Spectrum System before using it on air.
Chapter 6

Power supply unit replacement

The Spectrum X is equipped with two hot-swappable power supplies, each with an independent AC connector. If one supply fails, the load is transferred to the remaining supply without interruption to service. To take full advantage of the redundant supplies, Harmonic recommends that you use separate, isolated power sources for each AC input.

- **Replacing a power supply unit**

**Replacing a power supply unit**

Systems with a single power supply or systems with two power supplies operating in a non-redundant configuration must be powered off before beginning this procedure.

⚠️ **DANGER:** Observe all conventional ESD precautions when handling Spectrum devices and components.

⚠️ **NOTE:** To allow proper airflow, both power supply compartments should always have either a power supply module or a filler module installed.

Unpack the replacement component and visually inspect for damage. If the part is damaged, do not proceed with this procedure. Call Technical Support for assistance.

1. Detach the power cord from the power supply to be removed.
2. Using the handle, pull the power supply module from the system while pushing the green latch in the direction shown.
After you remove the power supply, the power supply LED remains lit for a short period of time.

3. Insert the power supply module into the power supply bay.
4. Push the power supply module into the bay until it locks into place.
Chapter 7

Spectrum X chassis replacement

Instructions for replacing a Spectrum X vary according to whether the device is operating in internal storage mode or shared storage mode.

- Replacing a Spectrum X in internal storage mode: Overview
- Replacing a Spectrum X in shared storage mode: Overview

Replacing a Spectrum X in internal storage mode: Overview

When replacing a Spectrum X in internal storage mode, complete each of the following procedures in order.

Recording your Spectrum X settings

It is important that you record all settings on the original Spectrum X before removing it.

The SystemManager uses IP addresses to uniquely identify the Spectrum X. If a Spectrum X is replaced (for example, because of unit failure), allow the new Spectrum X to assume different IP addresses from the replaced unit, if possible. This allows the SystemManager to simultaneously display both units, and allows you to move Players from the original unit to the new one, using the Move Player function. Make sure to follow the procedures in this section in the order provided.

**NOTE:** Follow the procedures in this section in the order provided.

Record the following settings:

- **Host Name:** View the **Spectrum Server Properties** page to identify the **Host Name**.
- **Network Settings:** From the **Network Settings** page, record all network settings for your Spectrum video server, including any Additional Routes and Ethernet Failover settings. Refer to “Configuring network settings” in the **Harmonic SystemManager User Guide** for information on viewing your network settings.
- **Low Priority Bandwidth Settings:** Refer to “Changing network/file system performance settings” in the **Harmonic SystemManager User Guide** for information on viewing the Low Priority Bandwidth Limits on the **Network/Filesystem Performance Settings** page.
- **Harmonic MediaGrid** Accounts: Refer to “Connecting to Harmonic MediaGrid from the Spectrum video server” in the **Harmonic SystemManager User Guide** for information on viewing your Harmonic MediaGrid Accounts.
- **Access Control Settings:** Refer to “Configuring Access Control settings for video servers” in the **Harmonic SystemManager User Guide** for information on viewing your Access Control Settings.
Installing the replacement Spectrum X

Be sure to follow the steps in this section in order.

1. Power down the original Spectrum X. Before removing power to the chassis, Harmonic recommends that you complete the following step.

2. Stop the file system by doing the following:
   a. From the Configuration tab in SystemManager, click the Disk Utilities icon in the left-hand column.
   b. Click the name of the Spectrum X you wish to power down.
   c. The Disk Utilities page for that video server appears, showing two columns: Physical View and Logical View.
   d. At the top of the Logical View column, click the link to the file system.
   e. If the Status field in the Information section shows Started, click the Stop FS button to stop the file system.
   f. Verify that the status changes to Stopped.

   NOTE: Make sure the original Spectrum X is powered down completely before proceeding to the next step.

3. Remove power from the original Spectrum X by disconnecting each of the attached AC cords from their power sources.

4. Remove the bezel from the original Spectrum X. Refer to "Bezel replacement" in this guide.

5. Remove the drives from the original Spectrum X and install each drive in the same order (with the same corresponding drive bay) into the new Spectrum X. Refer to "Drive replacement" in this guide.

6. Disconnect all peripheral devices and unrack the original chassis.

7. Remove the power supply units from the original Spectrum X and install them in the replacement Spectrum X. Refer to "Power supply unit replacement" in this guide.

8. Remove the fan assemblies from the original Spectrum X and install them in the replacement Spectrum X. Refer to "Fan replacement" in this guide.

9. Remove the SDI I/O modules from the original Spectrum X and install them in the replacement Spectrum X. Refer to "SDI I/O card replacement" in this guide.

10. Rack mount the new Spectrum X according to the instructions in the Spectrum System Installation Guide.

11. Install the bezel from the original Spectrum X onto the replacement Spectrum X. Refer to "Installing the Spectrum X bezel" in this guide.

12. Using a Gigabit Ethernet cable, connect the Ethernet ports on the Spectrum X to the switch you use to connect to the SystemManager. For detailed instructions, refer to “Connecting to your Ethernet network” in the Spectrum System Installation Guide.

13. Attach any remaining cables according to the instructions in the Spectrum System Installation Guide.

14. Power up the Spectrum X by plugging in both power cables.
15. Log on to SystemManager. Refer to “Logging on to the SystemManager Application” in the *Harmonic SystemManager User Guide* for details. From the **Configuration** tab of SystemManager, view the **System Diagram** page. The new Spectrum X should appear as **Connected**.

16. If you are using a DHCP server, the DHCP server will assign new IP addresses to the public Ethernet interfaces on the Spectrum X. Once you have logged on to SystemManager, you can configure the Spectrum X to use either DHCP or static IP addresses. Once you have removed the original Spectrum X, you can configure the replacement Spectrum X to use the same IP addresses. If you do not have a DHCP server, contact Harmonic Technical Support for assistance.

17. Since the new Spectrum X has just been connected, there will probably be Error Alarms in the system. To clear the alarms from the SystemManager, click on the word **ALARM** that is flashing in the top right corner of the web browser. This will take you to the **Alarms** page.

18. To acknowledge and delete the alarms, click the **Delete All** button. This will delete them from the SystemManager interface. However, the alarms will still be saved in a log file on the system.

19. Now that the new Spectrum X is connected and the alarms are cleared, make sure that all devices in your Spectrum System are running the same version of firmware. If necessary, follow the instructions in “Upgrading Spectrum video server firmware” in the *Spectrum System Installation Guide* to upgrade your Spectrum X firmware. This guide also includes instructions for upgrading other components of your Spectrum System as well. After the upgrade, the new Spectrum X will require a reboot. Once you have verified that all components are running the same version of firmware, continue to the next step.

⚠️ **IMPORTANT:** Do not deactivate any players on the original Spectrum X at this point.

20. Check the status of the file system on the new Spectrum X, by doing the following:

   a. From the **Configuration** tab in SystemManager, click the **Disk Utilities** icon in the lefthand column. The **Disk Utilities** page displays each Spectrum X on the network and the status of their file systems.

   b. Click on the name of the new Spectrum X. This will take you to the **Disk Utilities** page. There are two columns displayed, the Physical View and Logical View. At the top of the Logical View column, there is a link to the file system, as shown below.
c. Click on the link to the file system name listed to open **Filesystem Utilities** page.

![Filesystem Utilities](image)

<table>
<thead>
<tr>
<th>Information</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>fs0</td>
</tr>
<tr>
<td>Status</td>
<td>Started</td>
</tr>
<tr>
<td>Free Channel Allocation Status</td>
<td>Optimal</td>
</tr>
<tr>
<td>Last Message</td>
<td>12:00 TB</td>
</tr>
<tr>
<td>Mode</td>
<td>Read/Write</td>
</tr>
<tr>
<td>Mountpoint</td>
<td>/fs0</td>
</tr>
<tr>
<td>Character Set</td>
<td>8-bit</td>
</tr>
<tr>
<td>RAID set</td>
<td>Normal, Protected, Visible</td>
</tr>
</tbody>
</table>

There are 0 unattached RAID sets on D13_00009.

- **Stop FS**
- **Done**

**d.** Depending on the version of software, the Status field may appear as **Started** or **Not Started**. Even if the file system is **Started**, you must stop the file system and then start it again to ensure that the correct settings take effect.

  - If the Status field shows **Started**, click the **Stop FS** button to stop the file system. Once the file system is stopped, click the **Start FS** button to start the file system.
  - If the Status field shows **Not started**, click the **Start FS** button to start the file system.

**e.** When the **Start Filesystem** page appears, make sure that the first option, **Use NVRAM Journaling for this filesystem**, is checked, and that all other options are unchecked. Click the **Start** button.

On the **Filesystem utilities** page, the **Mode** field should now indicate **Read/Write**, and the **Mountpoint** field should indicate the default name, **/fs0**, or whatever name you have assigned to the file system.

⚠️ **CAUTION:** Do not click "Initialize FS". This will wipe out the entire file system.

---

21. Once you have checked the file system status, you must move your players from the original Spectrum X to the new Spectrum X. To move your players, do the following:

a. From the **Configuration** tab in SystemManager, click the **Player Configuration** icon on the left-hand column.

b. From the Spectrum X list provided, select the new Spectrum X, which should show 0 players configured.

   The **Player List** page appears.

c. From the **Player List** page, under **Move Players from another media server**, use the dropdown box to select the host of the original Spectrum X, which has the players you wish to move, and click **Select Players**.
A list of those players appears.

d. Select the players that you wish to move by clicking the appropriate check boxes. You can also click Select all Players or Clear Selection as desired. Once the players are selected, click Deactivate Selected. This will deactivate the players.

e. Re-select the players you wish to move and then click the Move button to move players from the old Spectrum X to the new Spectrum X. The selected players will disappear from the list.

f. Click Done. The players are now located on the new Spectrum X.

g. Open the Player List page for the new Spectrum X and activate the players by selecting the associated check boxes and clicking Activate Selected.

h. Verify the players are usable by recording or playing material using those players.

22. Now that you have moved the players to the new Spectrum X, remove the original Spectrum X from SystemManager by doing the following:

a. In SystemManager, click the Diagnostics tab, and then from the left-hand column, click the Remove Device icon. The Remove Device page appears.

b. In the section for Not Responding Devices, the original Spectrum X hosts will be shown. Using the drop-down menu, select each host for that Spectrum X, and then click Remove Not Responding Devices until the Spectrum X hosts no longer appears.

Configuring your Spectrum X settings

Refer to your record of the original settings in order to complete this procedure.


2. Configure your Harmonic MediaGrid accounts. Refer to “Connecting to a Harmonic MediaGrid from the Spectrum video server” in the Harmonic SystemManager User Guide for information on configuring your Harmonic MediaGrid Accounts.


4. If you had previously modified the Low Priority Bandwidth Settings, then configure these settings to match your original settings. Refer to “Changing Network/File System Performance settings” in the Harmonic SystemManager User Guide for information on configuring Low Priority Bandwidth Limits.

5. If you had modified the contents of the filetypes.conf file, configure these settings to match your original settings. For information on editing the filetypes.conf file, refer to “Editing the Filetypes.conf File” in the Harmonic SystemManager User Guide.
6. If you had previously configured audio profile groups, configure new audio profile groups to match your original settings. For instructions, refer to “Creating an audio profile group” in the Harmonic SystemManager User Guide.

7. If you had previously installed a DDC configuration file, install the same DDC file. Refer to "Installing a DDC file" in the Harmonic SystemManager User Guide for instructions.

8. Reboot the Spectrum X according to the instructions in “Rebooting the Spectrum video server” in the Harmonic SystemManager User Guide. Once the Spectrum X has rebooted, verify that all changes are correct.

Verifying functionality

Harmonic recommends that you verify functionality of the replacement equipment in your Spectrum System before using it on air.

Replacing a Spectrum X in shared storage mode: Overview

When replacing a Spectrum X in shared storage mode, complete each of the following procedures in order.

Stopping players that use the Spectrum X to be replaced

Before removing the chassis, you must stop all players that use the Spectrum X you are replacing.

NOTE: In SystemManager, each Spectrum X appears as two separate MIP-9XXX devices.

1. From SystemManager, click the Player Configuration button in the left-hand column to view the Player Configuration window.
2. From the Player Configuration window, click the icon for the server connected to the Spectrum X you wish to replace.
   The Player List window appears showing a list of players that reside on the selected Spectrum X.
3. Click the check boxes next to the Players that use the Spectrum X you wish to replace, and then click the Deactivate Selected button.

Removing the Spectrum X from SystemManager

Remove the original device from SystemManager before unracking it.

1. Click the Diagnostics tab to display the Diagnostics page.
2. In the left-hand column, click the Remove Device icon to display the Remove Device page.
3. Click Stop Monitoring to stop device monitoring.
   Once the “Current state of Device Monitoring” field displays NOT monitoring, continue to the next step.

NOTE: Note this may take a few minutes depending on the number of devices in your system.
4. Select one or more devices from one of the menus on the page.

5. Click the Remove button at the bottom of the menu, and then click OK to confirm.
   After a brief pause, a message appears indicating that the device has been removed (it has also been removed from the System Diagram).

6. Click Start Monitoring to resume device monitoring.
   Make sure the “Current state of Device Monitoring” field changes to monitoring.

   **NOTE:** Device status may show Not Responding for a brief interval after monitoring has been turned back on.

Replacing the chassis

When replacing the chassis, transfer all replaceable components from the old Spectrum X to the new Spectrum X. Refer to the Spectrum System Installation Guide for complete racking instructions.

1. Disconnect any cables from the original Spectrum X.
2. Remove the bezel. Refer to "Bezel replacement" in this guide for instructions.
3. Remove the power supplies from the original chassis and install them in the replacement chassis. Refer to "Power supply unit replacement" for instructions.
4. Remove the Spectrum X from the rack.
5. Remove the fan assemblies from the original chassis and install them in the new chassis. Refer to "Fan replacement" for instructions.
6. Remove the SDI I/O cards from the original chassis and install them in the replacement chassis. Refer to "SDI I/O card replacement" for instructions.
7. Rack mount the replacement Spectrum X. Refer to "Rack mounting instructions" in the Spectrum System Installation Guide.
8. Install the bezel on the replacement chassis. Refer to "Bezel replacement" in this guide for instructions.

   **IMPORTANT:** Before connecting a device to SystemManager, make sure that device monitoring is on. To check device monitoring, click the Home tab to open the Options page, and view the "Current state of Device Monitoring" field at the top of the page. If the “Current state of Device Monitoring” field displays NOT monitoring, then click Start Monitoring and wait for the state to change to monitoring before continuing to connect the device. This may take a few minutes depending on the number of devices in your system. Also, note the status of devices may show Not Responding for a brief interval after monitoring has been turned on.

Changing the Spectrum X name in SystemManager

The replacement Spectrum X appears in SystemManager with the default name. To change the name, follow the instructions in “Changing the Spectrum X name” in the Harmonic SystemManager User Guide.
Upgrading Spectrum X firmware

Make sure that the replacement Spectrum X is running the same version of firmware as the rest of your Spectrum System. For instructions on upgrading, refer to "Upgrading MediaPort/ChannelPort/Spectrum X firmware" in the *Spectrum System Installation Guide*.

Activating players

Activate players from the Player List page in SystemManager.

1. From SystemManager, click the Configuration tab.
2. Click the Player Configuration button in the left-hand column to view the Player Configuration window.
3. From the Player Configuration window, click the icon for the Spectrum server on which the players reside.
   The Player List window appears, showing a list of players that reside on the selected device.
4. For the player you wish to activate, select *Activate-as-disabled* or *Enable*.
   Your changes are effective immediately. For more information about activating and enabling players, refer to "Changing the player state: Activating and Deactivating, Enabling and Disabling" in the Harmonic SystemManager User Guide.

Verifying functionality

Harmonic recommends that you verify functionality of the replacement equipment in your Spectrum System before using it on air.
Appendix A

Harmonic Technical Assistance Center contact information

A list of phone numbers, e-mail addresses, and important links for the Harmonic Technical Assistance Center (TAC).

Table A-1: Technical Assistance Center phone numbers and email addresses

<table>
<thead>
<tr>
<th>Region</th>
<th>Telephone Technical Support</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Americas</td>
<td>888.673.4896 (888.MPEG.TWO) 408.490.6477</td>
<td><a href="mailto:support@harmonicinc.com">support@harmonicinc.com</a></td>
</tr>
<tr>
<td>Europe, the Middle East and Africa (EMEA)</td>
<td>+44.1252.555.450</td>
<td><a href="mailto:emeasupport@harmonicinc.com">emeasupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>India</td>
<td>+91.120.498.3199</td>
<td><a href="mailto:apacsupport@harmonicinc.com">apacsupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Russia</td>
<td>+7.495.926.4608</td>
<td><a href="mailto:rusupport@harmonicinc.com">rusupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Mainland China</td>
<td>+86.10.6569.5580</td>
<td><a href="mailto:chinasupport@harmonicinc.com">chinasupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Japan</td>
<td>+81.3.5565.6737</td>
<td><a href="mailto:japansupport@harmonicinc.com">japansupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Asia Pacific (APAC) – Other Territories</td>
<td>+852.3184.0045 +65.6542.0050</td>
<td><a href="mailto:apacsupport@harmonicinc.com">apacsupport@harmonicinc.com</a></td>
</tr>
</tbody>
</table>

Report an issue online
http://www.harmonicinc.com/webform/report-issue-online

Harmonic Inc. support website
http://www.harmonicinc.com/content/technical-support

Harmonic Inc. Distribution and Delivery Product Software Downloads Site
ftp://ftp.harmonicinc.com

Harmonic Inc. Playout and Production Software Downloads Site

• Harmonic corporate contact information
Harmonic corporate contact information

Phone numbers and addresses for the corporate office.

Harmonic Inc. corporate address

4300 North First Street
San Jose, CA 95134
U.S.A.

Harmonic Inc. corporate telephone numbers

Tel. 1.800.788.1330 (from the U.S. and Canada)
Tel. +1.408.542.2500 (outside the U.S. and Canada)
Fax.+1.408.542.2511
Appendix B

Safety and regulatory compliance information

Legal disclaimer: Information in this document is provided in connection with Harmonic products. Unless otherwise agreed in writing Harmonic products are not designed nor intended for any application in which the failure of the product could cause personal injury or death.

NOTE: The information in this appendix may apply to purchased products only.

- Important safety instructions
- Safety symbols and translated safety, warning, and caution instructions (English)
- Symboles de sécurité et traduits de sécurité, d’avertissement et Attention Instructions (français)
- Sicherheit Symbole und übersetzt Sicherheit, Achtung & Vorsicht Anleitung (Deutsch)
- Site preparation instructions
- Product end-of-life disassembly instructions
- Safety rules (English)
- Règles de sécurité
- EU manufacturer’s Declaration of Conformity
- Electromagnetic compatibility notices – Class A
- Product regulatory compliance markings
- Product environmental compliance
- Compliance with additional country-specific environmental, safety, and EMC standards

Important safety instructions

This section provides important safety guidelines for operators and service personnel. Specific warnings and cautions are found throughout the guide where they apply, but may not appear here. Please read and follow the important safety information, noting especially those instructions related to risk of fire, electric shock or injury to persons. You must adhere to the guidelines in this document to ensure and maintain compliance with existing product certifications and approvals. In this document, we use “product,” “equipment,” and “unit” interchangeably.

This equipment generates, uses, and can radiate radio frequency energy. It may cause harmful interference to radio communications if it is not installed and used in accordance with the instructions in this manual. Operation of this equipment in a residential area is likely to cause harmful interference. If this occurs, the user will be required to correct the interference at his or her own expense.

In event of conflict between the information in this document and information provided with the product or on our website for a particular product, this product documentation takes precedence.
Safety symbols and translated safety, warning, and caution instructions (English)

To avoid personal injury or property damage, before you begin installing or replacing the product, read, observe, and adhere to all the following safety instructions and information. Harmonic products and/or product packaging may be marked with the safety symbols used throughout this document, when it is necessary to alert operators, users, and service providers to pertinent safety instructions in the manuals.

<table>
<thead>
<tr>
<th>Mark</th>
<th>Notes</th>
</tr>
</thead>
</table>
| ![Warning](image) | **Installing or replacing the product unit warning**  
  - Only trained and qualified service personnel should be allowed to install, replace, or service this unit (refer AS/NZS 3260 Clause 1.2.14.3 Service Personnel).  
  - Read the installation instructions before connecting the system to the power source.  
  - When installing or replacing the unit, always make the ground connection first and disconnect it last.  
  - Installation of the unit must comply with local and national electrical codes.  
  - This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of special tool, lock and key or other means of security.  
  - Use only specified replacement parts.  
  - Do not use this unit in or near water. Disconnect all AC power before installing any options or servicing the unit unless instructed to do so by this manual. |
| ![Warning](image) | **Rack mount warning**  
To prevent bodily injury when mounting or servicing this unit in a rack, special precautions must be taken to ensure your safety and stability of system:  
- Conform to local occupational health and safety requirements when moving and lifting the equipment.  
- Ensure that mounting of the unit by mechanical loading tools should not induce hazardous conditions.  
- To avoid risk of potential electric shock, a proper safety ground must be implemented for the rack and each piece of equipment installed on it. |
### Chassis warning

- Before connecting or disconnecting ground or power wires to the chassis, ensure that power is removed from the DC circuit.
- To prevent personal injury or damage to the chassis, lift the unit only by using handles that are an integral part of the chassis, or by holding the chassis underneath its lower edge.
- Any instructions in this guide that require opening the chassis or removing a board should be performed by qualified service personnel only.
- Slots and openings in the chassis are provided for ventilation. Do not block them. Leave the back of the frame clear for air exhaust cooling and to allow room for cabling - a minimum of 6 inches (15.24 cm) of clearance is recommended.

### Electric shock warning

- This unit might have more than one power cord. To reduce the risk of electric shock, disconnect the two power supply cords before servicing the unit.
- Before working on a chassis or working near power supplies, unplug the power cord on AC units.
- Do not work on the system or connect or disconnect cables during periods of lightning activity.
- This unit is grounded through the power cord grounding conductor. To avoid electric shock, plug the power cord into a properly wired receptacle before connecting the product input or outputs.
- Route power cords and other cables so that they are not likely to be damaged. Disconnect power input to unit before cleaning. Do not use liquid or aerosol cleaners; use only a damp cloth to clean chassis.
- Dangerous voltages exist at several points in this product. To avoid personal injury, do not touch exposed connections and components while power is on. Do not insert anything into either of the system's two power supply cavities with power connected.
- Never install an AC power module and a DC power module in the same chassis.
- Do not wear hand jewelry or watch when troubleshooting high current circuits, such as the power supplies.
- To avoid fire hazard, use only the specified correct type voltage and current ratings as referenced in the appropriate parts list for this unit. Always refer fuse replacement to qualified service personnel.
- This unit relies on the building's installation for short-circuit (overcurrent) protection. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. (240 VAC, 10A international) is used on the phase conductors (all current-carrying conductors).
- To avoid electrocution ensure that the rack has been correctly grounded before switching on the unit. When removing the unit remove the grounding connection only after the unit is switched off and unplugged.
<table>
<thead>
<tr>
<th>Mark</th>
<th>Notes</th>
</tr>
</thead>
</table>
| ![Caution](image) | **Electrostatic Discharge (ESD) caution**  
- Follow static precaution at all times when handling this unit.  
- Always wear an ESD-preventive wrist or ankle strap when handling electronic components. Connect one end of the strap to an ESD jack or an unpainted metal component on the system  
- Handle cards by the faceplates and edges only; avoid touching the printed circuit board and connector pins.  
- Place any removed component on an antistatic surface or in a static shielding bag.  
- Avoid contact between the cards and clothing.  
- Periodically check the resistance value of the antistatic strap. Recommended value is between 1 and 10 mega-ohms (Mohms). |
| ![Warning](image) | **Laser radiation warning**  
Invisible laser radiation may be emitted from disconnected fibers or connectors. Do not stare into beams or view directly with optical instruments. Never operate a unit with a broken fibre or with a separated fiber connector. |
| ![Warning](image) | **Lithium battery handling safety instructions**  
- CALIFORNIA PERCHLORATE ADVISORY: Some lithium batteries may contain perchlorate material. The following advisory is provided: "Perchlorate Material - special handling may apply, see: [http://www.dtsc.ca.gov/hazardouswaste/perchlorate/](http://www.dtsc.ca.gov/hazardouswaste/perchlorate/) for information." |
| ![Caution](image) |  
- Risk of explosion if battery is replaced incorrectly or with an incorrect type  
- Dispose of used batteries according to the manufacturer's instructions  
- There are no user-serviceable batteries inside Harmonic products. Refer to Harmonic qualified personnel only to service the replaceable batteries |

**Symboles de sécurité et traduits de sécurité, d'avertissement et Attention Instructions (français)**

Pour éviter des blessures ou des dommages matériels, avant de commencer l'installation ou le remplacement du produit, lire, observer, et de respecter toutes les instructions et informations de sécurité suivantes. Produits harmoniques et / ou l'emballage du produit peuvent être marqués avec les symboles
de sécurité utilisés dans le présent document, lorsque cela est nécessaire pour alerter les opérateurs, les utilisateurs et les fournisseurs de services de consignes de sécurité pertinentes dans les manuels.

<table>
<thead>
<tr>
<th>Mark</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Avertissement" /></td>
<td><strong>Installation ou remplacement de l'unité de produit avertissement</strong></td>
</tr>
<tr>
<td></td>
<td>• Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés. (voir AS / NZS 3260 article 1.2.14.3 du personnel de service).</td>
</tr>
<tr>
<td></td>
<td>• Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.</td>
</tr>
<tr>
<td></td>
<td>• Lors de l'installation ou le remplacement de l'appareil, la mise à la terre doit toujours être connectée en premier et déconnectée en dernier.</td>
</tr>
<tr>
<td></td>
<td>• L'équipement doit être installé conformément aux normes électriques nationales et locales.</td>
</tr>
<tr>
<td></td>
<td>• Cet appareil est à installer dans des zones d'accès réservé. Ces dernières sont des zones auxquelles seul le personnel de service peut accéder en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.</td>
</tr>
<tr>
<td></td>
<td>• Utilisez uniquement des pièces de rechange spécifiées.</td>
</tr>
<tr>
<td></td>
<td>• Ne pas utiliser ce produit dans l'eau ni à proximité de l'eau. Débrancher toutes les prises d'alimentation secteur avant d'installer des options ou d'effectuer l'entretien de l'unité, à moins d'instructions contraires dans le présent manuel.</td>
</tr>
<tr>
<td><img src="image" alt="Avertissement" /></td>
<td><strong>Rack monture avertissement</strong></td>
</tr>
<tr>
<td></td>
<td>Pour éviter les blessures corporelles lors du montage ou l'entretien de cet appareil dans un rack, des précautions particulières doivent être prises pour assurer votre sécurité et la stabilité du système:</td>
</tr>
<tr>
<td></td>
<td>• Conformez-vous aux exigences de médecine du travail et de sécurité lorsque vous déplacez et soulevez le matériel.</td>
</tr>
<tr>
<td></td>
<td>• Assurez-vous que le montage de l'appareil par des outils de chargement mécaniques ne doit pas induire des conditions dangereuses.</td>
</tr>
<tr>
<td></td>
<td>• Pour éviter tout risque d'électrocution, le rack et chaque élément de l'équipement installé dans le rack doivent être correctement reliés à la terre.</td>
</tr>
<tr>
<td><img src="image" alt="Avertissement" /></td>
<td><strong>Châssis avertissement</strong></td>
</tr>
<tr>
<td></td>
<td>• Avant de connecter ou de déconnecter les câbles d'alimentation (pôles et terre) du châssis, vérifiez que le circuit de courant continu est hors tension.</td>
</tr>
<tr>
<td></td>
<td>• Pour éviter toute blessure ou des dommages au châssis, soulevez l'unité uniquement par les poignées du châssis lui-même ou en portant celui-ci par le bord inférieur.</td>
</tr>
<tr>
<td></td>
<td>• Toutes les opérations du présent guide nécessitant l'ouverture du châssis ou le retrait d'une carte doivent être uniquement effectuées par du personnel d'entretien qualifié.</td>
</tr>
<tr>
<td></td>
<td>• Le châssis est muni de fentes et d'ouvertures d'aération. Ne pas les bloquer. Dégager l'arrière du cadre pour permettre le refroidissement de l'évacuation d'air et laisser de la place au câblage; un dégagement d'au moins 15.24 cm (6 po) est recommandé.</td>
</tr>
</tbody>
</table>
### Choc électrique avertissement

- Il est possible que cette unité soit munie de plusieurs cordons d'alimentation. Pour éviter les risques d'électrocution, débrancher les deux cordons d'alimentation avant de réparer l'unité.
- Avant de travailler sur un châssis ou à proximité d'une alimentation électrique, débrancher le cordon d'alimentation des unités en courant alternatif.
- Ne pas travailler sur le système ni brancher ou débrancher les câbles pendant un orage.
- Ce unité est mis à la terre par le conducteur de protection intégré au cordon d'alimentation. Pour éviter les chocs électriques, brancher le cordon d'alimentation dans une prise correctement cable avant de raccorder les entrées ou sorties du unité.
- Installer les cordons d'alimentation et autres cables de sorte qu'ils ne risquent pas d'être endommagés. Couper l'alimentation avant nettoyage. Ne pas utiliser de nettoyant liquide ou en aérosol; utiliser seulement un linge humide.
- Des courants électriques dangereux circulent dans cet appareil. Afin d'éviter les lessures, ne pas toucher les connexions et composants exposés lorsque l'appareil est sous tension. Ne rien insérer dans l'une ou l'autre des cavités des prises de courant du système lorsque l'appareil est sous tension.
- N'installez jamais un module d'alimentation AC et un module d'alimentation DC dans le même châssis.
- Ne pas porter de bijoux aux mains ni de montre durant le dépannage des circuits à haute tension, comme les transformateurs.
- Pour prévenir les risques d'incendie, n'utiliser que le type, la tension et le courant nominal spécifiés dans la nomenclature des pièces de ce unité. Toujours confier le remplacement des fusibles à du personnel d'entretien qualifié.
- Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifier qu'un fusible ou qu'un disjoncteur de 120 V alt., 15 A U.S. maximum (240 V alt., 10 A international) est utilisé sur les conducteurs de phase (conducteurs de charge).
- Pour éviter l'électrocution, assurez-vous que le rack a bien été mis à la terre avant de mettre l'unité en marche. Lors du retrait de l'unité, retirer le raccordement de terre seulement après avoir mis l'unité à l'arrêt et l'avoir débranchée.
<table>
<thead>
<tr>
<th>Mark</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attention</td>
<td>Les décharges électrostatiques (ESD) attention</td>
</tr>
<tr>
<td></td>
<td>• Respecter systématiquement les précautions relatives aux charges électrostatiques durant la manipulation de cet unité.</td>
</tr>
<tr>
<td></td>
<td>• Portez toujours un poignet ou la cheville bracelet antistatique préventive lors de la manipulation des composants électroniques. Branchez une extrémité de la sangle à une prise ESD ou d'un composant métallique non peinte sur le système.</td>
</tr>
<tr>
<td></td>
<td>• Manipulez les cartes en les faces avant et les bords seulement; éviter de toucher la carte de circuit imprimé et les broches du connecteur.</td>
</tr>
<tr>
<td></td>
<td>• Placer un composant retiré sur une surface antistatique ou dans un sac de protection statique.</td>
</tr>
<tr>
<td></td>
<td>• Éviter tout contact entre les cartes et les vêtements.</td>
</tr>
<tr>
<td></td>
<td>• Vérifier périodiquement la valeur de résistance de la sangle antistatique. Valeur recommandée est comprise entre 1 et 10 méga-ohms (Mohms).</td>
</tr>
<tr>
<td>Avertissement</td>
<td>Rayonnement laser attention</td>
</tr>
<tr>
<td></td>
<td>Rayonnement laser invisible peut être émis à partir de fibres ou les connecteurs débranchés. Ne pas regarder en faisceaux ou regarder directement avec des instruments optiques. Ne jamais faire fonctionner une unité en cas de bris d'une fibre ou de séparation d'un connecteur de fibre.</td>
</tr>
<tr>
<td>Avertissement</td>
<td>Batterie au lithium manipulation instructions de sécurité</td>
</tr>
<tr>
<td></td>
<td>• Perchlorate pour la Californie Consultatif: Certaines batteries au lithium, peuvent contenir du perchlorate. le texte qui suit consultatif est prévu: &quot;Présence de perchlorate - une manipulation spéciale peut s'appliquer, voir: <a href="http://www.dtsc.ca.gov/hazardouswaste/perchlorate/">http://www.dtsc.ca.gov/hazardouswaste/perchlorate/</a> for information.&quot;</td>
</tr>
<tr>
<td>Attention</td>
<td>• Il y a danger d'explosion si la batterie est remplacée de manière incorrecte ou par une batterie de type incorrect.</td>
</tr>
<tr>
<td></td>
<td>• Mettre au rebut les batteries usagees conformément aux instructions du fabricant.</td>
</tr>
<tr>
<td></td>
<td>• Les batteries des produits Harmonic ne peuvent pas être réparées ni entretenues par l'utilisateur. Ne confier l'entretien des batteries remplaçables qu'à du personnel compétent de Harmonic.</td>
</tr>
</tbody>
</table>

**Sicherheit Symbole und übersetzt Sicherheit, Achtung & Vorsicht Anleitung (Deutsch)**

Um Verletzungen oder Sachschäden zu vermeiden, bevor Sie mit der Installation oder Austausch des Produkts zu beginnen, zu lesen, zu beobachten, und sich an all den folgenden Sicherheitshinweise und
Informationen. Harmonic Produkte und / oder Produktverpackungen können mit den Sicherheitssymbole in diesem Dokument verwendet werden, markiert, wenn es notwendig ist für die Betreiber, Anwender und Dienstleister, um relevante Sicherheitsanweisungen in den Handbüchern zu alarmieren.

<table>
<thead>
<tr>
<th>Mark</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Warnung" /></td>
<td><strong>Installation oder den Austausch des Produkts Einheit Warnung</strong></td>
</tr>
<tr>
<td></td>
<td>• Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet warden (siehe AS / NZS 3260 Clause 1.2.14.3 Servicepersonal)</td>
</tr>
<tr>
<td></td>
<td>• Lesen Sie die Installationsanweisungen, bevor Sie das System an die Stromquelle anschließen.</td>
</tr>
<tr>
<td></td>
<td>• Der Erdanschluß muß bei der Installation der Einheit immer zuerst hergestellt und zuletzt abgetrennt werden.</td>
</tr>
<tr>
<td></td>
<td>• Die Installation der Geräte muss den Sicherheitsstandards entsprechen.</td>
</tr>
<tr>
<td></td>
<td>• Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Ein Bereich mit beschränktem Zutritt ist ein Bereich, zu dem nur Wartungspersonal mit einem Spezialwerkzeugs, Schloß und Schlüssel oder anderer Sicherheitsvorkehrungen Zugang.</td>
</tr>
<tr>
<td></td>
<td>• Verwenden Sie nur die angegebenen Ersatzteile</td>
</tr>
<tr>
<td><img src="image" alt="Warnung" /></td>
<td><strong>Rack-Montage-Warnung</strong></td>
</tr>
<tr>
<td></td>
<td>Zur Vermeidung von Körperverletzung beim Anbringen oder Warten dieser Einheit in einem Gestell müssen Sie besondere Vorkehrungen treffen, um sicherzustellen, daß das System stabil bleibt:</td>
</tr>
<tr>
<td></td>
<td>• Entsprechen den lokalen Arbeitsschutzanforderungen beim Bewegen und Heben der Ausrüstung.</td>
</tr>
<tr>
<td></td>
<td>• Stellen Sie sicher, dass die Montage des Gerätes durch mechanische Belastung Werkzeuge sollten nicht gefährlichen Bedingungen zu induzieren.</td>
</tr>
<tr>
<td></td>
<td>• Um das Risiko von möglichen elektrischen Schlag zu vermeiden, muss mit einer angemessenen Erdung für Rack und jedes Gerät installiert ist implementiert werden.</td>
</tr>
<tr>
<td>Mark</td>
<td>Notes</td>
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</tr>
<tr>
<td>Warnung</td>
<td><strong>Chassis Warnung</strong></td>
</tr>
<tr>
<td></td>
<td>• Gleichstrom-Unterbrechung Bevor Sie Erdungs- oder Stromkabel an das Chassis anschließen oder von ihm abtrennen, ist sicherzustellen, daß der Gleichstrom-Stromkreis unterbrochen ist.</td>
</tr>
<tr>
<td></td>
<td>• Um Verletzungen und Beschädigung des Chassis zu vermeiden, sollten Sie das Chassis nicht an den Henkeln auf den Elementen (wie z.B. Stromanschlüsse, Kühlungen oder Karten) heben oder kippen; oder indem Sie es unterhalb der Unterkante packen.</td>
</tr>
<tr>
<td></td>
<td>• Alle Hinweise in diesem Handbuch, die das Öffnen benötigen Sie das Gehäuse oder das Entfernen eines Board sollte nur von qualifiziertem Fachpersonal durchgeführt werden.</td>
</tr>
<tr>
<td></td>
<td>• Für Schlitze und Öffnungen im Chassis vorgesehen. Blockieren Sie sie nicht. Lassen Sie die Rückseite des Rahmens frei für Abluftkühlung und um Platz für die Verkabelung ermöglichen - ein Minimum von 6 Zoll (15,24 cm) Abstand wird empfohlen</td>
</tr>
<tr>
<td>Mark</td>
<td>Notes</td>
</tr>
<tr>
<td>------</td>
<td>-------</td>
</tr>
<tr>
<td>Warnung</td>
<td><strong>Elektroschock-Warnung</strong></td>
</tr>
</tbody>
</table>

- Diese Einheit hat möglicherweise mehr als ein Netzkabel. Zur Verringerung der Stromschlaggefahr trennen Sie beide Netzgerätekabel ab, bevor Sie die Einheit warten.
- Vor der Arbeit an einem Chassis für Arbeiten in der Nähe Stromversorgung, ziehen Sie das Netzkabel mit Netzeinheiten.
- Arbeiten Sie nicht am System und schließen Sie keine Kabel an bzw. trennen Sie keine ab, wenn es gewittert.
- Dieses Gerät ist über das Netzkabel Erdungsleiter geerdet. Um einen Stromschlag zu vermeiden, stecken Sie das Netzkabel in eine Steckdose richtig verdrahtet, bevor Sie das Produkt Eingang oder Ausgänge.
- Verlegen Sie Netzkabel und andere Kabel, so dass sie wahrscheinlich nicht beschädigt werden. Trennen Eingangsleistung Einheit vor der Reinigung. Verwenden Sie keine flüssigen oder Aerosolreiniger; nur mit einem feuchten Tuch zu reinigen Chassis.
- Ein Wechselstromsmodul und ein Gleichstrommodul dürfen niemals in demselben Chassis installiert werden.
- Tragen Sie keine Hand Schmuck oder schauen Sie bei der Fehlersuche hohen Stromkreise, wie beispielsweise die Stromversorgung.
- Um die Brandgefahr zu vermeiden, verwenden Sie nur den genannten richtige Art von Spannung und Strom Ratings als in der entsprechenden Stückliste für diese Einheit verwiesen. Beziehen sich immer auf Austausch der Sicherung von qualifiziertem Fachpersonal.
- Um einen Stromschlag zu vermeiden, sicherzustellen, dass die Zahnbaste wurde korrekt vor dem Einschalten des Gerätes geerdet. Beim Entfernen der Einheit entfernen Sie die Masseverbindung nur, nachdem das Gerät ausgeschaltet und der Netzstecker gezogen.
### Elektrostatische Entladung (ESD) Vorsicht

- Folgen Sie statische vorsorglich zu jeder Zeit beim Umgang mit diesem Gerät.
- Hand Karten nur durch die Faceplates und Kanten; Berühren Sie die bedruckte Leiterplatte und Steckerstifte.
- Legen Sie alle entfernten Komponenten auf eine antistatische Oberfläche oder in einem Statik-Beutel.
- Kontakt zwischen den Karten und Kleidung vermeiden.
- Den Widerstandswert der gegen statische Gurt in regelmäßigen Abständen überprüfen. Empfohlener Wert ist zwischen 1 und 10 Mega-Ohm (MOhm).

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### Laserstrahlungen Warnung.


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### Lithium-Batterie Handhabung Sicherheitshinweise


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### Site preparation instructions

Make the equipment site ready for installation and use.

**NOTE:** Only trained and qualified service personnel (as defined in IEC 60950 and AS/NZS 3260) should install, replace, or service the equipment. Install the system in accordance with the U.S. National Electric Code if you are in the United States.
1. Preparing & choosing a site for installation
   ◦ To ensure normal system operation, plan your site configuration and prepare the site before installation.
   ◦ Install the unit in a restricted access area.
   ◦ Choose a site with a dry, clean, well-ventilated and air-conditioned area.
   ◦ Choose a site that maintains an ambient temperature of 32 to 104oF (0 to 40oC)

2. Creating a safe environment
   ◦ Connect AC-powered systems to grounded power outlets or as per local regulations.
   ◦ Do not move or ship equipment unless it is correctly packed in its original wrapping and shipping containers.
   ◦ Only allow Harmonic trained personnel to undertake equipment service and maintenance. Do not permit unqualified personnel to operate the unit.
   ◦ Wear ear protection when working near an NSG Pro platform for a longer period of time.

3. Rack mounting the unit
   ◦ Install the system in an open rack whenever possible. If installation in an enclosed rack is unavoidable, ensure that the rack has adequate ventilation.
   ◦ Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips). This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
   ◦ When mounting this unit in the partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
   ◦ If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
   ◦ The rack must be anchored to an immovable support to prevent it from tipping when the unit is mounted on it. The rack must be installed according to the rack manufacturer’s instructions.
   ◦ Disconnect all power and external cables before lifting the unit. Depending on the weight of the unit, more than one person might be required to lift it.

4. Power considerations
   **Option** | **Description**
   --- | ---
   **AC power** | ◦ Adding to the system a UPS (Uninterrupted Power Supply) and an AVR (Automated Voltage Regulator) is highly recommended.
   | ◦ Installing the main power supply by a qualified electrician, according to power authority regulations. Make sure all powering are wired with an earth leakage, according to local regulations.
   | ◦ It is recommended to install the encoder within 1.5m (approximately 5 feet) from an easily accessible grounded AC outlet.
   | ◦ When the encoder is rack-mounted, ensure that the rack is correctly grounded.
   **DC power** | ◦ Ensure a suitable overcurrent device is in-line between the equipment and the power source.
5. Handling Fiber Channel cables
   - Always read and comply with the handling instructions on the shipping container.
   - Follow all ESD precautions and approved fiber cleaning procedures.
   - The fiber is made of a very pure, expensive glass and should be treated with great care. Handle fibers only in areas that are very clean and do not contain sharp objects.
   - Wear finger cots or gloves as dirt and oils can damage the fiber and contaminate connectors.
   - Do not allow kinks or knots to develop in the fiber. If tangles occur, carefully work out the tangles avoiding pulling or bending the fibre beyond its bend radius.
   - Always use the correct tools for stripping and cleaving the fiber. It will save time and reduce breakage caused by scratches.
   - If you must secure a bundle of fiber cables together, avoid plastic and metal tie wraps; secure with Velcro instead.

6. Disposing of the unit
   - Dispose of the unit and its components (including batteries) as specified by all national laws and regulations.

Product end-of-life disassembly instructions

For disassembly instructions, please call the technical support in order to remove components requiring selective treatment, as defined by the EU WEEE Directive (2012/19/EU). See Harmonic Technical Assistance Center contact information on page 39.

1. Disassemble equipment at a dedicated area only, gather the needed tools for disassembly.
2. Remove covers, housing, etc.
3. Remove and separate sub-assemblies (i.e. cables, metals, displays, fans, etc.).
4. Separate hazardous materials from the remainder of the material.
   a. Sort hazardous materials into their different types (i.e., batteries, hazardous liquids, hazardous solids, fiberglass, etc.).
   b. Proceed with hazardous waste management processes only.
5. Identify re-usable materials/sub-assemblies and separate these from the rest of the material.
6. Identify and separate recyclable materials as per below examples:
   a. Scrap material to be sent to smelter(s).
   b. E-waste such as displays, CPU's, cables and wires, hard drives, keyboards, etc.
c. Metals such as steel, brass, and aluminum.
d. Plastics such as fan casings, housings, covers, etc.
e. Fiber optics and plastic tubing not containing electrical or data wiring.

Safety rules (English)
Recycler personnel are to wear personal protective equipment including proper eye protection, proper hand protection, and proper breathing protection if needed.
Recycler personnel shall be experienced with using the proper tools required for disassembling equipment. Untrained personnel shall not disassemble Harmonic products. Unfamiliarity with tools can cause damage and injury.

Règles de sécurité
Le personnel du recycleur doit porter de l'équipement de protection individuelle, y compris des lunettes, des gants et un masque de protection appropriés au besoin.
Le personnel du recycleur doit avoir de l'expérience des outils de démontage de l'appareil. Les produits Harmonic ne doivent pas être démontés par du personnel non qualifié. Une mauvaise connaissance des outils peut causer des dommages et des blessures.

EU manufacturer’s Declaration of Conformity
This equipment is in compliance with the essential requirements and other provisions of Directives 73/23/EEC and 89/336/EEC as amended by Directive 93/68/EEC.

NOTE: For specifics, about which standards have been applied, refer to the Declaration of Conformity of the product on Harmonic website at Product Regulatory Compliance or contact Harmonic Compliance Team at regulatory.compliance@harmonicinc.com

Electromagnetic compatibility notices – Class A
1. FCC verification statement (USA)
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case users will be required to correct the interference at their own expense.
Connections between the Harmonic equipment and other equipment must be made in a manner that is consistent with maintaining compliance with FCC radio frequency emission limits. Modifications to this equipment not expressly approved by Harmonic may void the authority granted to the user by the FCC to operate this equipment and you may be required to correct any interference to radio or television communications at your own expense.

2. ICES–003 statement (Canada)

**English:** This Class A digital apparatus complies with Canadian ICES-003.

**French:** Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

3. CE Declaration of Conformity (European Union)

This product has been tested in accordance too, and complies with the Low Voltage Directive (2014/30/EU) and EMC Directive (2014/35/EU). The product has been marked with the CE Mark to illustrate its compliance.

4. VCCI Class A warning (Japan)

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

English translation of the notice above: This is a Class A product based on the standard of the Voluntary Control Council for Interference (VCCI) from Information Technology Equipment. If this equipment is used in a domestic environment, it may cause radio interference. When such trouble occurs, the user may be required to take corrective actions.

5. BSMI EMC notice (Taiwan)

警告使用者：
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策

English translation of the notice above: This is a Class A Information Product, when used in residential environment, it may cause radio frequency interference, under such circumstances, the user may be requested to take appropriate counter measures.

6. Class A warning (Korea)

주의 A급 기기 이 기기는 업무용으로 전자파 적합 등록을 한 기기이 오니 판매자 또는 사용자는 이 점을 주의하시기 바라며 만약 잘못 판매 또는 구입하였을 때에는 가정용으로 교환하시기 바랍니다.
English translation of the notice above: This is a Class A device and is registered for EMC requirements for industrial use. The seller or buyer should be aware of this. If this was sold or purchased by mistake, it should be replaced with a residential-use type.

7. Class A statement (China)

中华人民共和国“A类”警告声明

声明
此为A级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

English translation of the notice above: When labeled with the CCC marking, the product meets the applicable safety and EMC requirements for China. This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

8. Class A warning – CISPR 22 (AS/NZS)

**Warning (English)** This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

**Attention (French)** Il s'agit d'un produit de classe A. Dans un environnement local, ce produit peut entraîner des perturbations radioélectriques, auquel cas l'utilisateur devra éventuellement prendre des mesures adéquates.

### Product regulatory compliance markings

Table B-1: Regulatory compliance markings

<table>
<thead>
<tr>
<th>Country/region</th>
<th>Testing standard/specification</th>
<th>Certification type</th>
<th>Regulatory mark name</th>
<th>Product marks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country/region</td>
<td>Testing standard/specification</td>
<td>Certification type</td>
<td>Regulatory mark name</td>
<td>Product marks</td>
</tr>
<tr>
<td>---------------</td>
<td>--------------------------------</td>
<td>--------------------</td>
<td>----------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>USA/Canada</td>
<td>FCC CFR 47 Part 15, Class A ICES-003: Issue 5, 2012; Class A</td>
<td>EMC</td>
<td>FCC Class A Statement</td>
<td></td>
</tr>
<tr>
<td>Germany</td>
<td>EN 60950-1; EN60825-1 (for laser)</td>
<td>Safety</td>
<td>GS</td>
<td>![GS]</td>
</tr>
<tr>
<td>Mexico</td>
<td>NOM-019-SCFI-1998</td>
<td>Safety</td>
<td>NOM</td>
<td>![NOM]</td>
</tr>
<tr>
<td>Taiwan</td>
<td>CNS 14336-1:2010 CNS 13438:2006; Class A</td>
<td>Safety and EMC</td>
<td>BSMI Certification (RPC) Number &amp; Class A Warning</td>
<td>![BSMI]</td>
</tr>
<tr>
<td>Japan</td>
<td>VCCI V-3/2013.04; CISPR 22:2008, Class A</td>
<td>EMC</td>
<td>VCCI</td>
<td>![VCCI]</td>
</tr>
</tbody>
</table>

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
<table>
<thead>
<tr>
<th>Country/region</th>
<th>Testing standard/specification</th>
<th>Certification type</th>
<th>Regulatory mark name</th>
<th>Product marks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia and New Zealand</td>
<td>AS/NZS CISPR22:2009 +A1.2010; Class A</td>
<td>Safety</td>
<td>C-Tick</td>
<td><img src="image" alt="C-Tick" /></td>
</tr>
<tr>
<td>Korea</td>
<td>KN22 Class A and KN 24</td>
<td>EMC</td>
<td>KC</td>
<td><img src="image" alt="KC" /></td>
</tr>
<tr>
<td>China</td>
<td>GB4943.1-2011, GB9254-2008, GB17625.1-2012</td>
<td>Safety and EMC</td>
<td>CCC</td>
<td><img src="image" alt="CCC" /></td>
</tr>
</tbody>
</table>

**Product environmental compliance**

Harmonic manufactures high quality and innovative IT and telecommunications equipment, video delivery infrastructure solutions and services for its customers worldwide. Harmonic is committed to providing our customers with safe and environmentally friendly products that are compliant with all relevant regulations, customer specifications, and environmental legislation, including the directives described below.

**EU RoHS**

In July 2006, the European Union’s (EU) Directive (2002/95/EC) on the Restriction of the use of certain Hazardous Substances (RoHS) in Electrical and Electronic Equipment (EEE) went into effect, and in July, 2011, the European Union’s RoHS Recast Directive (2011/65/EU) also known as RoHS II entered into force.

Harmonic understands the environmental risks associated with the substances covered by the RoHS Directive and has committed to eliminating or reducing the use of these, as well as other environmentally sensitive substances in our products. Harmonic also continues to comply with the requirements under RoHS II.

For more information, please visit EU RoHS directive page at official EU website.

**Restricted substance statement**

Harmonic products contain less than the permitted limits for the six restricted substances except where exemptions published in the RoHS2 Directive are applicable. This statement is based on vendor-supplied analysis or material certifications, and/or lab test results of the component raw materials used in the manufacture of Harmonic products.

Table B-2: Restricted substances

<table>
<thead>
<tr>
<th>Restricted substance</th>
<th>Permitted limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cadmium (Cd)</td>
<td>&lt; 0.01%</td>
</tr>
<tr>
<td>Lead (Pb)</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Chromium (VI) (Cr (VI))</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Mercury (Hg)</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated biphenyls (PBBs)</td>
<td>&lt; 0.1%</td>
</tr>
<tr>
<td>Polybrominated diphenyl ether (PBDE)</td>
<td>&lt; 0.1%</td>
</tr>
</tbody>
</table>

**EU REACH**


Harmonic supports the basic aim of REACH in improving the protection of human health and environment through the better and earlier identification of intrinsic properties of chemical substances. Harmonic products are considered “articles” under REACH; therefore, we are required to provide recipients of our products with information on Substance of Very High Concern (SVHC) present in concentration above 0.1% (w/w).

Substances in our products are not intended to be released under normal or reasonably foreseeable conditions of use; therefore, the registration requirement in REACH Article 7(1) does not apply to our products.

For more information, please visit REACH regulation page at official EU website.

http://ec.europa.eu/environment/chemicals/reach/reach_en.htm

**China RoHS**

China’s regulation on restriction of the use of certain hazardous substances commonly (China RoHS), is applicable to all Electronic and Information Products (EIPs) and parts sold in China after March 01, 2007. China RoHS regulation restricts the use of the same six substances as the European Union’s ROHS, but has requirements for product labeling and regulated substance information disclosure.

Harmonic complies with China RoHS Phase I for labeling and information disclosure requirements and continues to monitor new developments in China RoHS Phase II towards substance restriction and certification program.

For more information, please visit China RoHS regulation page at official US export website.

http://www.export.gov/china/doingbizinchina/

1 Homogeneous material definition as per the EU Directive.
China RoHS Disclosure report

Below table shows the presence of hazardous substances, or elements in Harmonic products, if the part is present.

This table shows those components where hazardous substances may be found in Harmonic products based on, among other things, material content information provided by third party suppliers. These components may or may not be part of the product.

除非特殊注明, 哈雷公司产品的环保使用期限均为20年。该环保使用期限的有效条件为：必须遵循该产品使用手册的规定，对该产品进行使用或存储。

The Environmental Protective Use Period (EPUP) for Harmonic products is 20 years unless displayed otherwise on the product. The EPUP period is valid only when the products are operated or stored as per the conditions specified in the product manual.

<table>
<thead>
<tr>
<th>部件名称 (Part name)</th>
<th>有毒有害物质或元素 (Hazardous substance)</th>
</tr>
</thead>
<tbody>
<tr>
<td>铅 (PB)</td>
<td>汞 (Hg)</td>
</tr>
<tr>
<td>镉 (Cd)</td>
<td>六价铬 (CrVI)</td>
</tr>
<tr>
<td>多溴联苯 (PBB)</td>
<td>多溴二苯醚 (PBDE)</td>
</tr>
</tbody>
</table>

印刷线路板 (Printed circuit assemblies) | X | O | O | O | O | O |
机械组件 (Mechanical subassemblies)      | X | O | O | O | O | O |
光学组件 (Optical subassemblies)         | X | O | O | O | O | O |
电源 (Power supplies)                    | X | O | O | O | O | O |
缆线/线束 (Cables, harnesses)            | X | O | O | O | O | O |
屏幕/显示器 (Screens, monitors)          | X | O | O | O | O | O |
金属零件 (Metal parts)                    | X | O | O | O | O | O |
塑料/发泡材料 (Plastics, foams)          | O | O | O | O | O | O |
电池 (Batteries)                          | O | O | O | O | O | O |

O: 表示在该部件的所有均质材料中，此类有毒有害物质的含量均小于SJ/T11363-2006标准所规定的限量。

O: Indicates the content of the toxic and hazardous substances at the homogeneous material level of the parts is below the limit defined in SJ/T11363 2006 standard.
X: 表示至少在该部件的某一均质材料中，此类有毒有害物质的含量超出SJ/T11363-2006标准规定的限量。

X: Indicates that the content of the toxic and hazardous substances in at least one of the homogeneous materials of the parts is above the limit defined in SJ/T11363 2006 standard.

Other RoHS and REACH type regulations

Harmonic will comply with RoHS and REACH type regulations evolving in other countries, if they become relevant to our products or in markets where we sell our products.

Waste Electrical and Electronic Equipment (WEEE)

European Parliament and the Council of the European Union’s WEEE Directive (2002/96/EC) came into force on August, 2005 and, were more recently amended in July, 2012. This directive encourages the reuse, recycling, and recovery of WEEE and to improve the environmental performance of all operators involved in the life cycle of electrical and electronic equipment, especially those dealing with WEEE. Harmonic ensures that all requirements for registration, reporting, design and data tracking are complied with to meet the objectives of the WEEE directive.

For more information, please visit WEEE directive page at official EU website: http://ec.europa.eu/environment/waste/weee/legis_en.htm

Battery directive

In September 2006, the European Union’s Directive 2006/66/EC (Battery Directive) came into force with an aim to prohibit the sale of batteries and accumulators containing hazardous substances and to set rules and promote collection, treatment, recycling and disposal of waste batteries and accumulators. This directive applies to spent batteries collected together with WEEE and requires their removal and separate collection. Once removed from WEEE, spent batteries are governed by the Battery Directive. Harmonic uses lithium batteries in its products and our responsibility under the Battery Directive is taken care of under our WEEE Take-Back program.

For more information, please visit Batteries and Accumulators directive page at official EU website. http://ec.europa.eu/environment/waste/batteries/

Harmonic is committed to manufacturing environmentally safe products for the community, and will make reasonable efforts and required adjustments to its practices, if necessary, to comply with various environmental directives and industry initiatives on the elimination of hazardous substances, labeling, marking, certification and registration as required in markets where we sell our products.

Download Harmonic Environmental Compliance Statement at the following location: http://www.harmonicinc.com/content/green-policy

WEEE Take-Back Request Program

In order to assist EU member states to preserve, protect and improve the quality of the environment, protect human health and utilize natural resources prudently and rationally, Harmonic strives to recycle in compliance with the WEEE Directive any of its products that cannot be re-used.

Harmonic’s customers should:

• Not discard equipment in household or office garbage
• Arrange proper recycling of unneeded equipment. For the take-back of Harmonic equipment, customers must:
  ◦ Collect the information required to complete Harmonic's WEEE Take-Back Request form
  ◦ Complete and submit the online WEEE Take-Back Request form. Please note that forms must be fully completed in order to prevent process delays
  ◦ Receive instant online confirmation indicating the reference number
  ◦ Receive the End of Life (EOL) asset return authorization number and instruction for EOL asset return
• Not ship EOL product to Harmonic without a Harmonic-provided EOL asset return authorization number

The crossed-out wheeled bin symbol on a Harmonic-branded commercial product indicates that the product should not be disposed of along with municipal waste, but invites our customers to return the product to us under Harmonic’s WEEE Take-Back program for product disposal.

Harmonic will pay for the cost of shipping and will provide a Certificate of Recycling or a Certificate of Destruction upon request. For more information on collection, reuse and recycling or to initiate the WEEE take-back process, please complete the form at http://www.harmonicinc.com/webform/weee-takeback-request or contact Harmonic Technical Assistance Center (TAC) or email RMA team at rma.emea@harmonicinc.com.

Compliance with additional country-specific environmental, safety, and EMC standards

In addition to above listed standards and compliance regulations, Harmonic products may also be compliant with other country-specific environmental, safety, and EMC requirements. Please contact Harmonic Compliance Team at regulatory.compliance@harmonicinc.com or your local sales representative for more information about compliance with particular country or standard.