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Memorandum

DATE: November 2013
TO: Spectrum Customers and Distributors
FROM: Tricia Justice, Product Manager
SUBJECT: End-of-Sale Notification for 1-TB Spectrum MediaCenter and 1-TB Spare HDD

End-of-Sale Announcement

This notice is to inform you that the Spectrum MediaCenter MCP-2200-C1H with 1-TB hard drives will no longer be available for sale from Harmonic after March 31, 2014. MediaCenter server models with other storage options are not affected and will continue to be available for sale.

The 1-TB HDD spare part (SP-0098-001) for MediaCenter will no longer be available for sale from Harmonic after March 31, 2014. The 2-TB HDD spare part (SP-0099-001) will continue to be available for sale and can be used as a fully compatible substitute for 1-TB hard drives in the MediaCenter.

Ongoing Product Support

MediaCenter MCP-2200-C1H with 1-TB drives is not end of service. Software releases, bug fixes and new features for the MediaCenter product will continue to be available until further notice. Hardware support and spares for the MediaCenter product will also continue to be available until further notice. In the event that 1-TB drives are no longer available, a larger capacity hard drive can be used as a fully compatible replacement for a 1-TB drives in the MediaCenter MCP-2200-C1H.

Support and Repair

Harmonic will continue to support MCP-2200-C1H with 1-TB drives pursuant to its standard warranty, and customers with active service contracts will continue to receive support under the terms of the applicable agreement until further notice.

Alternative Solutions

Spectrum MediaCenter continues to be offered with several different storage options, including 2-TB HDD, 4-TB HDD and 480-GB SSD versions.

For more information or to obtain a quotation for an alternative product, please contact your Harmonic sales representative, or call Harmonic at +1-408-542-2521 for further assistance.

