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Memorandum

DATE: July, 2012
TO: Spectrum Customers and Distributors
FROM: Tricia Justice, Product Manager

SUBJECT: End of Sale, End of Life, and End of Service notification for Omneon Spectrum MIP-4010 MediaPort

End of Sale and End of Life announcement

This notice is to inform you the following product is no longer be available for sale from Harmonic as of July 1, 2012:

- MIP-4010 MediaPort, DVB/ASI

End of Service Notifications

Software End of Service Notification

This is to advise you that as of July 1, 2017 (the End-of-Service "EOS" date) Harmonic will no longer offer software maintenance releases or bug fixes for these products. After this date, Harmonic will no longer develop, repair, maintain, or test the product software. Until then, Harmonic will continue to support these products pursuant to their standard warranty, or under the terms of the applicable support agreement, as appropriate.

Following the EOS date, no Field Service and no Customer Support will be available. Users continuing to operate equipment and these products do so at their own risk.

Hardware End of Service Notification

This is to advise you that as of July 1, 2017 (the End-of-Service "EOS" date), Harmonic will no longer provide hardware support for the products listed above. Until then, Harmonic will continue to support these products pursuant to their standard warranty, or under the terms of the applicable support agreement, as appropriate.

Support and Repair

Harmonic will continue to support these products pursuant to its standard warranty, and customers with active service contracts will continue to receive support under the terms of the applicable agreement. Service contract renewals will be available until one year prior to the EOS date shown above. Support under service contract will not be available after the EOS date.

Alternative Solutions

Spectrum products providing similar functionality may be available, depending upon specific requirements. Attractive trade-in programs are offered to facilitate system upgrades to the latest Harmonic products. For more information or to obtain a quotation for an alternative product, please contact your Harmonic Sales Representative or call Harmonic at +1-408-542-2500 for further assistance.

