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Memorandum

DATE: November 27, 2015
TO: ProStream 3600 Customers and Distributors
FROM: Liat Kron, Product Manager
SUBJECT: End-of-General-Availability, End-of-Life and End-of-Service Notification for ProStream 3600

End-of-General-Availability/End-of-Life Notification

In compliance with Harmonic's product End-of-Life procedures, this notice is to advise you that as of November 27, 2015, the ProStream 3600 modulator and its associated components and licensable features have reached End of Life status. Remaining stock of these products is limited to supply on hand, and will be available on a first-come, first-served basis, until March 1, 2016.

Software End-of-Service Notification

This notice is to advise you that End-of-Service (EOS) for all ProStream 3600 software is November 27, 2017. After this date Harmonic will no longer develop, repair, maintain or test the product software, and will no longer offer software maintenance releases or bug fixes for these products. No field service or customer support for ProStream 3600 software will be available. Users continuing to operate these products do so at their own risk.

Hardware End-of-Service Notification

This notice is to advise you that End-of-Service for ProStream 3600 hardware is November 27, 2017. After this date Harmonic will no longer provide hardware support for these products. No field service or customer support for ProStream 3600 software will be available. Users continuing to operate these products do so at their own risk.

Support and Repair

Service contract renewals will be available until March 1, 2016. Support under any service contract will not be available after the EOS date of November 27, 2017, unless supported under an active SLA.

Prior to November 27, 2017, Harmonic will continue to support ProStream 3600 software and hardware pursuant to their standard warranty or under the terms of an applicable support agreement, as appropriate. Customers with active service contracts will continue to receive support under the terms of the applicable agreement.

Alternative Solutions

The Harmonic SMD 9300 broadcast satellite modulator can be used as an alternative solution for the ProStream 3600. The SMD 9300 is a new-generation DVB-S/S2 and DVB-DSNG modulator specifically designed for broadcast direct-to-home, primary distribution to headends, and contribution of television and radio content. The modulator supports S2 extensions to achieve barrier-breaking efficiency, and can





be used in conjunction with set-top boxes, Harmonic ProView™ IRDs or professional satellite demodulators.

Transitioning Product	Replacement Product
ProStream 3600 DVB-S/DSNG IF modulator, ASI interface	SMD 9300 with OU-02H
ProStream 3605 DVB-S/DSNG L-band modulator, ASI interface	SMD 9300 with OU-00H or OU-02H
Prostream 3610 DVB-S2 IF modulator, ASI interface (incl. DVB-S/DSNG)	SMD 9300 with OU-02H
Prostream 3615 DVB-S2 L-band modulator, ASI interface (incl. DVB-S/DSNG)	SMD 9300 with OU-00H or OU-02H

For more information on this announcement or to obtain a sales quote for alternative products, please contact your Harmonic Sales Representative, or call Harmonic at +1-408-542-2500 for further assistance.

