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## Memorandum

**DATE:** November 20, 2015  
**TO:** Spectrum Customers and Distributors  
**FROM:** Spectrum Product Team  
**SUBJECT:** End-of-Sale, End-of-Life and End-of-Service Notifications for Spectrum MediaCenter MCP-2200 and MCP-2200A

### **End-of-Sale and End-of-Life Notification**

This notice is to advise you that End-of-Life (EOL) for Spectrum MediaCenter models MCP-2200 and MCP-2200A is December 31, 2015. Remaining stock of these products is limited to supply on hand, and will be available on a first-come, first-served basis.

### **Software End-of-Service Notification**

This notice is to advise you that End-of-Service (EOS) for Spectrum MediaCenter MCP-2200 and MCP-2200A software is December 31, 2020. After this date Harmonic will no longer develop, repair, maintain or test the product software, and will no longer offer software maintenance releases or bug fixes for these products. No Field Service or Customer Support for MCP-2200/2200A software will be available. Users continuing to operate these products do so at their own risk.

### **Hardware End-of-Service Notification**

This notice is to advise you that End-of-Service (EOS) for Spectrum MediaCenter MCP-2200 and MCP-2200A hardware is December 31, 2020. After this date Harmonic will no longer provide hardware support for these products. No Field Service or Customer Support for MCP-2200/2200A hardware will be available. Users continuing to operate these products do so at their own risk.

### **Support and Repair**

Prior to December 31, 2020, Harmonic will continue to support MediaCenter MCP-2200 and MCP-2200A software and hardware pursuant to their standard warranty or under the terms of an applicable support agreement, as appropriate. Customers with active service contracts will continue to receive support under the terms of the applicable agreement.

Service contract renewals will be available until December 31, 2019. Support under any service contract will not be available after the EOS date above.





### **Alternative Solutions**

MediaCenter MCP-2200B models are alternative products for MCP-2200 and MCP-2200A models, with equivalent quality and compatibility.

For more information on this announcement or to obtain a sales quote for alternative products, please contact your Harmonic Sales Representative, or call Harmonic at +1-408-542-2500 for further assistance.

