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## Memorandum

**DATE:** November 16, 2015  
**TO:** Spectrum Customers and Distributors  
**FROM:** Spectrum Product Team  
**SUBJECT:** End-of-Sale, End-of-Life and End-of-Service Notifications for Spectrum MediaPort MIP-7600 and MIP-7601

### **End-of-Sale and End-of-Life Notification**

This notice is to advise you that End-of-Life (EOL) for Spectrum MediaPort modules MIP-7600 and MIP-7601 is December 31, 2015. Remaining stock of these products is limited to supply on hand, and will be available on a first-come, first-served basis.

### **Software End-of-Service Notification**

This notice is to advise you that End-of-Service (EOS) for Spectrum MediaPort MIP-7600 and MIP-7601 software is December 31, 2020. After this date Harmonic will no longer develop, repair, maintain or test the product software, and will no longer offer software maintenance releases or bug fixes for these products. No Field Service or Customer Support for MIP-7600/7601 software will be available. Users continuing to operate these products do so at their own risk.

### **Hardware End-of-Service Notification**

This notice is to advise you that End-of-Service (EOS) for Spectrum MediaPort MIP-7600 and MIP-7601 hardware is December 31, 2020. After this date Harmonic will no longer provide hardware support for these products. No Field Service or Customer Support for MIP-7600/7601 hardware will be available. Users continuing to operate these products do so at their own risk.

### **Support and Repair**

Prior to December 31, 2020, Harmonic will continue to support MIP-7600 and MIP-7601 software and hardware pursuant to their standard warranty or under the terms of an applicable support agreement, as appropriate. Customers with active service contracts will continue to receive support under the terms of the applicable agreement.

Service contract renewals will be available until December 31, 2019. Support under any service contract will not be available after the EOS date above.





## Alternative Solutions

**AVC-I Playback Only** — MediaPort MIP-7100 modules with the AVC-I Play license are alternative products for MIP-7600-UVP modules, with equivalent functionality, quality and compatibility. In the event of a hardware failure, the MIP-7100 may be substituted for MIP-7600-UVP, provided that software version 7.7 or later release is installed. When MIP-7100 is received as a replacement for a failed MIP-7600-UVP, the EOL and EOS schedule for the MIP-7100 models applies. MIP-7100 modules may not be upgraded to support AVC-I ingest.

**AVC-I Record and Playback** — Spectrum X MIP-9000 models with AVC Ingest and Play licenses are alternative products for MIP-7600-APR and MIP-7601-APR modules, with equivalent functionality, quality and compatibility. Spectrum X products require 8.0 or later software release and are not compatible with some older servers. Please check with your account manager for details and availability.

For more information on this announcement or to obtain a sales quote for alternative products, please contact your Harmonic Sales Representative, or call Harmonic at +1-408-542-2500 for further assistance.

