Memorandum

Date: December 5, 2012
To: Our Valued Customers and Distributors
From: Ofer Aharon, Product Manager, Software Products
Allan Nicholson, System Architecture Manager
Subject: Notice of End of Life and End of Service for NMX Digital Service Manager v5.7.x and Earlier

The fast-moving nature of the electronics component market has made it increasingly difficult to obtain spare components for many products. In some cases it is no longer possible to get compatible hardware supporting legacy Harmonic software products; in other instances, support from our hardware suppliers is simply unavailable.

As a result, in compliance with Harmonic’s product end-of-life procedures, the formal End of Life (EOL) and End of Service (EOS) date for NMX Digital Service Manager firmware versions 5.7.x and earlier will be December 5, 2013. As of this date, Harmonic will no longer guarantee support services for:

- NMX hardware supporting the operating systems used by NMX firmware versions 5.7.x and earlier
- NMX control system versions 5.7.x and earlier
- Harmonic product firmware associated with NMX versions 5.7.x and earlier, including some legacy compression systems
- Third-party products, including routers, interface convertors and networking switches, purchased from Harmonic and supplied as part of an NMX-controlled system running firmware versions 5.7.x and earlier

Up to this EOS date, Harmonic will continue to support the affected products on the following basis:
- Pursuant to its standard warranty, and/or
- Under the terms of the applicable support agreement.

After this date affected devices will remain capable of control via NMX, however no Field Service or Customer Support will be provided. Return-to-base repair facilities will remain available for hardware products on a reasonable commercial efforts basis, subject to component availability. Should new releases of NMX firmware introduce bugs into the control or status of the affected product, they will not be fixed. Users continue to operate these devices at their own risk.

Affected Products

<table>
<thead>
<tr>
<th>Control Systems</th>
<th>NMX SW v5.7.X and earlier</th>
<th>MV10</th>
<th>MV12 SW s25.309</th>
<th>MV20 SW v31.27</th>
<th>MV25</th>
<th>MV30 SW g36.04</th>
<th>MV40 SW s25.309</th>
<th>MV45 SW s25.309</th>
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<tr>
<td>Broadcast Encoders</td>
<td>Electra 1000 SW x_09.07.07.156 and earlier</td>
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ION SD SW c_09.07.07.156 and earlier | MV50 SW g36.04
MV100 SW g36.04
MV400 SW hd40.14
MV450 SW hd40.14
MV500 SW hd40.14

DSNG Encoders | Ellipse 1000 SW v 2.11.1.1000 and earlier
Ellipse 2000 SW v2.11.1.1000 and earlier

Multiplexers | ProStream 1000 SW v05.07.23.001 and earlier

Receivers and Decoders | ProView 7000 SW v2.4.1.075 and earlier

Broadcast Network Gateway | BNG SW 04.05.02.003 and earlier

Broadcast Network Service Gateway | bSNG SW 01.02.03.002 and earlier

Third-Party Products | Harris Integrator Router
NMS CX 2000 A/B Switch
Grass Valley Amethyst Switch
Grass Valley Encore Router
Radyne DM240 Modulator
Radyne 256 QAM
Sencore ASM988
Pixelmetrix DV System
AppearTV SC2000

| | Metrotek BERcut
Motorola DM6400
ProTelevision Technologies
PT5780 Modulator
HBS 3000 Series Modulator
TGV (Thales) Analyzer
Motorola CP7600/7200 Decoder
Newtec 2177 Modulator

System and Product Upgrades
We encourage customers with legacy on-air systems to upgrade to the latest Harmonic NMX, Electra and Ellipse encoders, ProView IRDs, ProStream stream processors and DiviTrack statmux solutions to ensure continued support. These products also provide significantly enhanced performance and features over legacy systems.

Please contact your Harmonic Sales Representative should you have any questions regarding these events and their implications for your operation.

| United States and Canada | Phone: +1.800.828.5521 inside the U.S.
+1.408.542.2559 outside the U.S.
| Mexico and Latin America | Phone: +972.3900.71.56
| U.K., Northern/Central Europe | Phone: +44.1252.555.400
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+972.3.9007800
| Middle East | Phone: +44.1252.555.400
| Asia/Pacific (other than China) | Phone: +852.3713.9300
| China | Phone: +86.10.8391.3313
| South Asia | Phone: +65 6671 1450
| Africa | Phone: +972.3.9007777
+972.3.9007800