



Memorandum

DATE: 11/07/2011
FROM: Marios Stylianou, Product Marketing Manager
SUBJECT: NMX 6.0: Notice of End of Support

This is to advise you that in compliance with Harmonic's product end-of-life procedures, we are announcing the End of Support for the following products in our latest release of NMX, version 6.0.

1. MV encoders
2. MN20 Multiplexer
3. BNG Multiplexer
4. Terayon Cherrypicker
5. Optical Transport
6. DDM

Harmonic will continue to make NMX 5.7 available for those customers still operating these products. In addition, Harmonic will continue to support these products pursuant to its warranty and under the terms of any applicable support agreement.

Please also be aware that no new features for these products will be developed or added to NMX 5.7. Also, note that Harmonic may have alternative solutions to perform the functionalities supported by the above product.

Please contact Marios Stylianou Marios.Stylianou@harmonicinc.com should you have any questions regarding these events and their implications.

Milestone events defined:

1. EOL Announce Letter. Letter announcing the upcoming end of life of the product in question.
2. End of General Availability. End of the announcement period alerting customers of our intention to end the life of the product in question.
3. End of Life. Date after which no orders will be accepted for the product.
4. Support Last Time Buy. The last time a customer can purchase an SLA contract or renew an existing SLA contract.
5. End of Service (EOS). Last date that Harmonic will provide support of the product.
6. End of EOS SLA. Last date Service Level Agreements will be honored.