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Memorandum

DATE: August, 2015
TO: Spectrum Customers and Distributors
FROM: Spectrum Product Management Team
SUBJECT: End-of-Sale, End-of-Life and End-of-Service Notifications for Spectrum MediaDirector MCP-2251 and MCP-2252

End-of-Sale and End-of-Life Notification

This notice is to advise you that after October 2, 2015, Spectrum MediaDirector models MCP-2251 and MCP-2252 will no longer be available for sale from Harmonic. Affected part numbers are the following:

- MCP-2251-2XO
- MCP-2251-41C
- MCP-2252-2XO
- MCP-2252-41C
- MCP-2252-DS

MediaDirector inventory for the above models will be maintained to support expansions of existing systems that occurs after the stated final sale date and will be offered on a first-come first-served basis.

Software End-of-Service Notification

The End-of-Service for software for the above mentioned MCP-2251 and MCP-2252 part numbers is December 31, 2020. After this date Harmonic will no longer develop, repair, maintain or test the product software, and will no longer offer software maintenance releases or bug fixes for these products. No Field Service or Customer Support for software for these part numbers will be available after this time. Users continuing to operate these products do so at their own risk.

Hardware End-of-Service Notification

The End-of-Service for hardware for the above mentioned MCP-2251 and MCP-2252 part numbers is December 31, 2020. After this date Harmonic will no longer provide hardware support for these products. No Field Service or Customer Support for hardware for these products will be available. Users continuing to operate these products do so at their own risk.

Support and Repair

Prior to December 31, 2020, Harmonic will continue to support MCP-2251 and MCP-2252 software and hardware pursuant to their standard warranty or under the terms of an applicable service level





agreement, as appropriate. Customers with active service contracts will continue to receive support under the terms of the applicable agreement.

Service contract renewals will be available until December 31, 2019. Support under any service contract will not be available after the End of Service date above.

Alternative Solutions

MediaDirector MCP-2251-2XC and MCP-2252B-2XC are the alternative products for the end-of-sale MCP-225x models, and offer equivalent or better functionality and video quality.

For more information on this announcement or to obtain a sales quote for alternative products, please contact your Harmonic Sales Representative, or call Harmonic at +1-408-542-2500 for further assistance.

