



Memorandum

DATE: Jan 1st 2009
TO: Our Valued Customers and Distributors
FROM: Guy Li-Ran, Product Marketing Manager
SUBJECT: Announcement of End of Life notification and End of Support for Thesys, DDM, SCS and all accompanying products

End of General Availability, End of Life and End of Support

This is to advise you that in compliance with Harmonic's product end-of-life procedures, we are announcing the End of General Availability, effective Jan 31st, 2009, for the following products:

- SW-THEYS-XX (Where XX is all versions) - Thesys software revisions
- SW-THEYSLIT-XX (Where XX is all versions) - Thesys Lite software revisions
- SW-THEYSSTD - Thesys software revisions
- SW-THEYSSTD-MAJ - Thesys software revisions
- SW-THEYS-XXUP (Where XX is all versions) - Thesys software revisions
- MAN-THEYS-SW-XX (Where XX is all versions) - Thesys software manual revisions
- NMS-2P3 - Thesys PC platform
- DELL-PC-485 - Thesys PC platform
- All DDM and SCS Software revisions and PC platforms

End of Life Notification and End of Support

This is to advise you that End Of Life and End of Support of the aforementioned products will be March 30th, 2009.

Last orders

Should you wish to purchase any units from these product ranges the last date that Harmonic will accept a purchase order is Feb 28th, 2009.

Support and Repair

New features are no longer being developed for these products. Harmonic will continue to support these products pursuant to its extended warranty, and customers with active service contracts will continue to receive support under the terms of the applicable agreement.

Alternative Solutions

Alternative solutions may be available from the Harmonic® NMX Digital Service Manager™ software product range depending upon specific requirements.

Please contact your Harmonic Sales Representative should you have any questions regarding these events.

For more information or to obtain a quotation for alternative product, please contact your Harmonic Sales Representative or call Harmonic at 1-800-828-5521 (in the US) or from outside the US at +1-408-542-2559 for further assistance.