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In addition to these symbols, this guide may use the following text conventions:

<table>
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<tr>
<th>Convention</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typed Command</td>
<td>Indicates the text that you type in at the keyboard prompt.</td>
</tr>
<tr>
<td>Ctrl, Ctrl + Shift</td>
<td>A key or key sequence to press.</td>
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</tr>
<tr>
<td>Bold</td>
<td>Indicates a button to click, or a menu item to select.</td>
</tr>
<tr>
<td>Screen Output</td>
<td>The text that is displayed on a computer screen.</td>
</tr>
<tr>
<td>Emphasis</td>
<td>The italics text used for emphasis and document references.</td>
</tr>
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</table>
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Introduction

The SystemManager application provides management capabilities for the Spectrum™, Harmonic MediaGrid, and Media Application Server (MAS) systems.

The SystemManager acts as the administrative hub of an Spectrum media server installation. Its streamlined and intuitive browser-based user interface allows users to make rapid adjustments to system configurations, integrate additional components and identify fault conditions.

The SystemManager's fault reporting and alerting capabilities can head off issues before they become critical. It provides both facility wide control, as well as active monitoring and alerting.

SystemManager documentation suite

SystemManager documentation and software updates are available from the Harmonic website.

Contact Harmonic technical support for login information.

Documents are available in .pdf, and are packaged in the SystemManager-v<version#>-Documentation.exe file.

Adobe Acrobat® is needed to view the product documentation. Download this for free from http://www.adobe.com

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  • system operation procedures |
| SystemManager Installation Guide | • platform and software installation, and upgrade details |
| SystemManager Release Notes | • new features in the SystemManager release  
  • last minute information regarding a product release |

IMPORTANT: To find instructions for configuring legacy Spectrum video servers including MediaDirector 2100 and 2200 series, ProXchange, ProBrowse, and using ClipTool, refer to the 6.4 version of the SystemManager User Guide.
Terms

Harmonic uses a range of terms to describe product components and the functionality of product solutions.

**Audio Profile**
A set of audio down-mix and voice-over parameters that can be mapped to a Spectrum X or ChannelPort channel source.

**Audio Profile Group**
A group of eight audio profiles.

**Balancing**
The process of distributing disk space evenly across ContentServers in a cluster.

**ChannelPort**
A channel playout platform that provides integrated clip playback, branding, master control switching, and support for Emergency Alert Systems.

**Cluster**
In the context of Harmonic MediaGrid, refers to a collection of one or more volumes and groups, and their associated ContentDirectors and ContentServers within Harmonic MediaGrid.

**ContentBridge**
An optional server that provides standard interfaces to the Harmonic MediaGrid for clients that do not have the OCL File System Drive (FSD) installed or an FSD is not available. The interfaces provided are CIFS and FTP.

**ContentDirector**
The device that manages operation on the Harmonic MediaGrid, including load balancing. It is the primary point of contact for clients and determines the ContentServer availability.

**ContentServer**
An intelligent storage system that actively monitors the slices stored on it. ContentServers present content (data) to clients and manage the actual data on hard drives.

**DV**
Refers to Digital Video, a compressed digital video format for sound and picture.

**Embedded**
Refers to two different concepts in this guide:
- The first usage is the embedding of audio data in SDI video streams. The Spectrum system can input and output audio data either separately (on AES/EBU connections), or embedded within the SDI video stream.
- The second usage pertains to the recording of VBI data. The Spectrum system gives the option of embedding VBI data within an MPEG file, or recording the VBI data in a separate file.

**Enhanced Channel mode**
A licensed feature that combines the resources of two Spectrum X or ChannelPort channels into one channel.

**UHD mode**
A licensed feature that uses both SDI cards on the Spectrum X to play out one channel of Ultra HD video.
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<th><strong>Terms</strong></th>
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<tr>
<td><strong>Frame or Chassis</strong></td>
<td>Both refer to the specific hardware component of an Spectrum device such as a Spectrum X or MediaDeck 7000.</td>
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<tr>
<td><strong>Group</strong></td>
<td>In the context of Harmonic MediaGrid, refers to a collection of one or more ContentServers and ContentDirectors in a Harmonic MediaGrid system.</td>
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<tr>
<td><strong>Hot Swappable</strong></td>
<td>Refers to an electronics board or component (such as a fan or disk drive) that can be removed from or installed in a chassis while system power is on.</td>
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<tr>
<td><strong>Independent Branding</strong></td>
<td>A licensed feature for the ChannelPort and Spectrum X, which allows you to brand a channel's Primary and Secondary outputs independently.</td>
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<td><strong>Input</strong></td>
<td>Refers to an audio or video signal that is connected to a Spectrum I/O module. Input also refers to the physical input connectors on the I/O module or SDI I/O card.</td>
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<tr>
<td><strong>Interleaved</strong></td>
<td>Refers to audio that is recorded within the DV (video) file itself.</td>
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<tr>
<td><strong>MediaPort</strong></td>
<td>Refers to an interface adapter for video, audio, timecode and control. In this documentation, use of the term MediaPort refers to the I/O module installed in the MediaDeck 7000.</td>
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<tr>
<td><strong>Mount Point</strong></td>
<td>For Harmonic MediaGrid, this refers to the physical location in the directory structure where a computer puts the files in a File System.</td>
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<tr>
<td><strong>Output</strong></td>
<td>Refers to an audio or video signal that is connected from a Spectrum I/O module to a destination digital device. Output also refers to the physical output connectors on the Spectrum I/O module or SDI I/O card.</td>
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<tr>
<td><strong>Playout Channel</strong></td>
<td>A process that runs on a Spectrum video server, which provides control for players and graphics, and allows to preview graphics.</td>
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<tr>
<td><strong>Polaris Play: Playlist Control (Polaris Play: Playlist Control)</strong></td>
<td>An optional, licensed Spectrum system feature that provides unattended playout of clips and graphics driven by a channel's traffic schedule.</td>
</tr>
<tr>
<td><strong>SDI</strong></td>
<td>Refers to Serial Digital Interface, a system whereby uncompressed digital component video signals are distributed using coaxial cable. An SDI signal can include embedded audio.</td>
</tr>
<tr>
<td><strong>SDTI</strong></td>
<td>Refers to a protocol for transporting data at high bit rates (up to 270 Mbps) over a serial transmission line. The protocol is defined in the SMPTE 305.2M-200 specification. SDTI may carry different types of data, including various forms of compressed video.</td>
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<tr>
<td><strong>SDTI-CP</strong></td>
<td>Refers to a Sony variation of SDTI for carrying IMX MPEG video at 50 Mbps</td>
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<tr>
<td><strong>Source</strong></td>
<td>Refers to an audio/video device whose output signals are connected to one or more Spectrum X, ChannelPort, or MediaPort inputs.</td>
</tr>
<tr>
<td><strong>System</strong></td>
<td>Refers to an entire Spectrum system and all of its components.</td>
</tr>
<tr>
<td><strong>VC-3</strong></td>
<td>A video format defined by the SMPTE 2019-1 standard.</td>
</tr>
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VANC  Refers to the Vertical Ancillary data in the active portions of lines in the vertical interval.

Volume  In the context of a Harmonic MediaGrid, this refers to a collection of one or more groups and their associated ContentServers and ContentDirectors in a Harmonic MediaGrid.

Abbreviations

Find abbreviations used to identify components of the product solution.

ACE  Access Control Entry (Harmonic MediaGrid)
ACL  Access Control List (Harmonic MediaGrid)
A-D  Analog-to-Digital
AES  Audio Engineering Society
AP  Application Process
AUX  Auxiliary
CBR  Constant Bit Rate
CG  Character Generator
CIFS  Common Internet File System
D-A  Digital-to-Analog
DAT  Digital Audio Tape
DDR  Digital Disk Recorder
DHCP  Dynamic Host Configuration Protocol
DNS  Domain Name System
DV  Digital Video
DVTR  Digital Video Tape Recorder
EAS  Emergency Alert System
E-E  Electronics to Electronics
EFS  Extended File System
FC-AL  Fibre Channel Arbitrated Loop
FCP  Apple Final Cut Pro
MCP  Media Control Processor
MCS  Master Control Switcher
MIP  MediaPort
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<tr>
<td>MPEG</td>
<td>Motion Picture Experts Group</td>
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<tr>
<td>MXF</td>
<td>Media eXchange Format</td>
</tr>
<tr>
<td>NAS</td>
<td>Network Attached Storage</td>
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<tr>
<td>NLE</td>
<td>Non Linear Editor</td>
</tr>
<tr>
<td>RU</td>
<td>Rack Unit</td>
</tr>
<tr>
<td>SAN</td>
<td>Storage Area Network</td>
</tr>
<tr>
<td>SDI</td>
<td>Serial Digital Interface</td>
</tr>
<tr>
<td>SDTI</td>
<td>Serial Data Transport Interface</td>
</tr>
<tr>
<td>SMB</td>
<td>Server Message Block</td>
</tr>
<tr>
<td>SNMP</td>
<td>Server Message Block</td>
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<tr>
<td>VBI</td>
<td>Vertical Blanking Interval</td>
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<td>VDCP</td>
<td>Video Disk Control Protocol</td>
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<td>VTR</td>
<td>Video Tape Recorder</td>
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<td>VCR</td>
<td>Video Cassette Recorder</td>
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Part I

SystemManager

• SystemManager configuration
SystemManager configuration settings affect the entire system managed by the SystemManager application.

**NOTE:** The procedures outlined in this section are written for qualified technical personnel, skilled at advanced networking procedures. If you have any questions, please consult with your facility’s Information Service staff or contact Harmonic technical support.

- Logging in to the SystemManager application
- About SystemManager functionality
- About the SystemManager database and file details
- Setting the Discovery Interval
- Setting the database configuration
- Setting the facility name
- Monitoring hot spares
- Setting the GUI refresh interval
- Controlling track tags on players
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- Diagnostics and troubleshooting
- SNMP configuration
Logging in to the SystemManager application

Log on to SystemManager using the Internet Explorer browser to control Harmonic devices from both local and remote computers.

Before you begin

A valid license is required to operate the SystemManager application on either a SystemManager Platform or a customer-supplied PC. Refer to “Obtaining and Installing a SystemManager License File” in the SystemManager Installation Guide for detailed instructions on obtaining and installing a license file for use on the SystemManager hardware. You should have already installed the license file before logging on to the SystemManager application.

The SystemManager application does not have to be installed on the local or remote PC in order to log on.

1. From your SystemManager Platform or client PC, double click the Internet Explorer icon to launch Internet Explorer.

2. If the SystemManager Login dialog does not appear automatically, there are two different ways to log in, depending upon the computer’s location:
   • For the SystemManager Platform or client-PC itself, in the address bar, type: http://localhost/, and then press Enter.
   • For any other PC, in the address bar type the name (or IP address) of the SystemManager Platform, and then press Enter. This name (or address) can be obtained from your system administrator. For example, http://Managerpc/

3. Press Enter to display the SystemManager Log In window.

4. From the Log In window, click Log In to display the Enter Network Password dialog.
   a. Enter the user name: Administrator
   b. Enter the password (case sensitive): omneon

5. Click OK to display the Configuration tab. The Spectrum - System Diagram page is displayed by default.

Result:

If a valid SystemManager License file is not installed and available for the SystemManager, the following message appears, “License not available. Please go to the Home > Options page, and update the license server information.” Refer to “Obtaining and Installing a SystemManager License File” and “Configuring FLEXlm License Server Data” in the SystemManager Installation Guide for instructions.

About SystemManager functionality

The SystemManager application provides a user interface for monitoring and configuring Harmonic components, including Spectrum, Harmonic MediaGrid, and Media Application Server (MAS) system components.

The SystemManager consists of a service (Manager service) which launches when the SystemManager Platform boots up. This service includes a web server and integrated libraries which communicate with the Spectrum and ProBrowse components using TCP/IP and UDP/IP over Ethernet.
The SystemManager also provides a library which integrates into the Microsoft SNMP Agent (SNMP Service). This library serves as a proxy SNMP agent, allowing other network management system products to access a subset of information about the Harmonic equipment from enterprise or workgroup management products (for example, HP OpenView).

The SystemManager application is the system’s Network Management Server. The SystemManager runs as a web server that communicates with MediaDirectors over Ethernet.

Using the SystemManager, the capabilities and performance of each SystemManager tool can be configured, monitored or updated as follows:

- Configuration management deals with network topology, the “state” of the network, device names, “Player” configuration, end-to-end connections, bandwidth and other related network configuration tasks.
- Fault management handles detection and correction of network problems through error detection processes and diagnostic testing.

Note the following important SystemManager navigation caveats:

- The application contains many hyperlinks. Internet Explorer allows you to right-click on a hyperlink and select “Open Link In New Window” or “Open In New Window” (depending upon the type of link) from the pop up menu. This, however, results in an error message. Thus, the recommended method to open a new browser window is to click File > New > Window, or simply to press CTRL + N.
- Within the application, the browser’s Back button functions erratically. The recommended method is to use the navigation icons in SystemManager.

Related information

Viewing the components of a Spectrum system on page 50
SNMP configuration on page 41

About the SystemManager database and file details

Find information about SystemManager database parameters.

The SystemManager’s database is saved by default every two minutes to the D:\Omneon\manager\omdb directory. The database filename is manager.oda. The user can change the filename by editing the D:\Omneon\apache\conf\httpd.conf configuration file and changing:

```
OmneonManagerDatabasePath "D:\Omneon\manager/omdb/manager"
```

Note that the line includes the filename but without any extension. The SystemManager will automatically add “.oda” to the filename.

The database is backed up by default every 20 minutes to the D:\BackupOmdb directory. The backup filename is always the same as the original saved database. The user can change the backup directory by editing the D:\Omneon\apache\conf\httpd.conf configuration file, and changing:

```
OmneonManagerDatabaseBackupPath "D:/ Backupomdb/manager"
```

This line contains the directory name and the filename, without any extension.

An additional line in the configuration file can be modified by the user:

```
OmneonManagerUpgradesPath "D:/Upgrades"
```
This line specifies where the SystemManager looks to find firmware upgrade files.

When making changes to the httpd.conf file, the user should shut down the SystemManager before editing the file. The SystemManager will use the new settings when it starts the next time.

**NOTE:** Harmonic recommends that you leave the settings for the “Save” directory and filename, and the “Upgrade” directory as they are. However, if you have a central server which your Information Systems department archives on a regular basis, Harmonic recommends that you mount a shared drive from your central server on the SystemManager platform, and then modify the SystemManager’s “Backup” directory path to point to the mounted share. This ensures that the database is archived on a regular basis.

### Setting the Discovery Interval

The **Discovery Interval** determines how often the SystemManager sends out an Ethernet broadcast to find newly connected Harmonic devices. You may change this interval as needed.

Disabling device discovery will prevent the SystemManager from finding Harmonic devices. This may be of benefit in some circumstances (for example, when running multiple SystemManagers). Note that when device discovery is disabled, SystemManager will still discover Harmonic MediaGrid clusters and Spectrum extended file systems (EFS).

**NOTE:** Leaving auto-discovery enabled on shared networks may result in slowed network access. To reduce packet traffic on your Ethernet network, you may wish to completely disable device discovery by setting the interval to 0.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. Under **Device Auto-Discovery Configuration**, click in the **Discovery Interval** field, and then enter the desired value (in seconds). Values include 0 (discovery off) or between 3 and 86400 (24 hours). The default value is 30 seconds.
3. Click **Update** at the bottom of the page to accept the new value.

**NOTE:** If the SystemManager is having trouble discovering or connecting to devices and the devices seem to be working correctly otherwise, try closing the Internet Explorer window and starting a new one. If the problem continues, stop the SystemManager in the Services window, then restart it.

### Setting the database configuration

You may configure how often the SystemManager saves the database, and how often the database is backed up.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. To change the database save interval, under **Database Configuration**, click in the **Save Interval** field and enter the desired value (in minutes). Values range from 2 minutes to 1440 minutes (24 hours).
3. To change the database backup interval, under **Database Configuration**, click in the **Backup Interval** field and enter the desired value (from 2 to 1440).
4. Click **Update** at the bottom of the page to accept the new values.
Setting the facility name

You may set the facility name that appears at the top headers of the SystemManager pages, and also identifies the system when being accessed remotely for Harmonic technical support functions.

1. From the Home tab, click the Options icon to display the Options page.
2. Under the heading Miscellaneous Parameters click in the text box following the label Facility Name.
3. Type in your desired facility name.
4. Click Update at the bottom of the page. In order to view the new facility name setting, you must log off of the SystemManager and then log back in.

Monitoring hot spares

SystemManager monitors hot spare drives in Spectrum RAID sets and sends an alarm when a hot spare is lost.

For Spectrum RAID sets that don't include hot spares, you may disable hot spare monitoring.

1. From the Home tab, click the Options icon to display the Options page.
2. Scroll down to the Monitor Hotspare field and configure as follows:
   - Enable Select to specify that an alarm is reported when a RAID set first loses a hot spare.
   - Disable Select if you do not have hot spares for RAID sets.

   **IMPORTANT:** Harmonic strongly recommends you upgrade to systems with hot spares. Contact Harmonic technical support for upgrade information.

3. Click Update to accept the new setting.

Note the following important points:

- When upgrading to a new version of the SystemManager application software, Monitor Hotspare is disabled by default if a SystemManager database (Manager.oda) is detected on system startup.
- If the SystemManager database (Manager.oda) is renamed, or for all new systems, Monitor Hotspare is enabled by default.

Setting the GUI refresh interval

You may specify how frequently the GUI is refreshed with new information.

Setting a longer refresh interval is useful for slow network connections when the default interval of 30 seconds is too short.

1. From the Home tab, click the Options icon to display the Options page.
2. In the Miscellaneous Parameters section, scroll to GUI Refresh Interval and enter a value in seconds from 10 to 86400 (24 hours).
3. Click Update to save the new setting.
Chapter 1: SystemManager configuration

Controlling track tags on players

By default, track tags are allowed for any Player. You may disable or enable this setting.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.

2. Under the **Player Parameters** heading, locate the **Player Track Tagging** field and configure as follows:
   - **Enable** Select to allow track tags on Players.
   - **Disable** Select to disallow track tags on Players. Track tag configuration controls no longer appear on the Edit Player page, however, you can still edit the Track Tag file from the Edit Player Track Tags page.

3. Click **Update** at the bottom of the page to accept the new setting.

Configuring the player resource check

The player resource check makes sure that there is sufficient bandwidth available whenever a player is activated. This check is enabled by default but can be disabled.

⚠️ **CAUTION:** The steps in this section should only be performed if you are setting up automation control of players. If you wish to configure your system for automation control of players, contact Harmonic technical support for assistance.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.

2. Under the **Player Parameters** heading, locate the **Player Resource Safety Checking** field and configure as follows:
   - **Enable** Select to enable player resource checking (default state).
   - **Disable** Select to disable player resource checking. If **Disable** is selected, a warning message appears.

3. Click **OK**.

4. Click **Update** at the bottom of the page to accept the new setting.

Configuring player case sensitivity

You can enable or disable player case sensitivity as needed.

Player case sensitivity is disabled by default, which means that when you attempt to play a clip with an extension in either lower case (for example, .mov or .mxf) or upper case (for example, MOV or .MXF), the player will be able to find and open the clip.

If player case sensitivity is enabled, a player will ONLY be able to find clips with lower case extensions (for example, .mov or .mxf).

⚠️ **IMPORTANT:** Harmonic recommends that you leave the default setting.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. Under the **Player Parameters** heading, locate the **Player Case Sensitivity** field and configure as follows:

- **Enable** Select to enable player case sensitivity.
- **Disable** Select to disable player case sensitivity (default).

The change will take affect once the affected player is activated. If the player is already activated, it must be deactivated and then activated again.

### Configuring players to stop recording when the disk is full

You can configure Spectrum to stop recording when there is no available disk space.

By default, the players in a Spectrum system will continue to record regardless of whether there is available disk space. You may change the default behavior so that players stop recording when there is no available disk space.

**NOTE:** For players created prior to SystemManager 5.23 and Spectrum 6.4.2, use the **Stop recording when disk is full** check box on the Edit Player page.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. Under the **Player Parameters** heading, locate the **Stop recording when disk is full** field and configure as follows:

- **Enable** Select if you wish players to stop recording when there is no disk space.
- **Disable** Select to allow players to continue recording even when there is no disk space (default).

The change will take affect once the affected player is activated. If the player is already activated, it must be deactivated and then activated again.

### Configuring players to stop recording when an input error occurs

You can configure Spectrum to stop recording when an input error occurs.

By default, Spectrum players continue to record regardless of errors with the input SDI video signal (for example, if an SDI cable is disconnected). You may change the default behavior so that players stop recording when there is an SDI video input error.

**NOTE:** For players created prior to SystemManager 5.23 and Spectrum 6.4.2, use the **Stop recording when Input error occurs** check box on the Edit Player page.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. Under the **Player Parameters** heading, locate the **Stop recording when input error occurs** field and configure as follows:

- **Enable** Select if you wish players to stop recording when there is an input error.
- **Disable** Select to allow players to continue recording even when an input error occurs (default).

The change will take affect once the affected player is activated. If the player is already activated, it must be deactivated and then activated again.
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Configuring players to use 704 up/down conversion by default

You can configure Spectrum to use 704 up/down conversion by default.

By default, the Spectrum down-converter scales 576i video to an output width of 720 samples. You may change the default setting for new players so they are configured to up-convert or down-convert video to 704 samples wide.

The following diagram shows conversion setting and that Spectrum supports 8 black samples on each side of the screen, resulting in a picture width of 704 samples. Note that this option applies only to video with a frame rate of 25 Hz, and only to players attached to the MediaPort 7000 series, ChannelPort or Spectrum X.

Figure 1-1: Up-convert and down-convert options

1. From the Home tab, click the Options icon to display the Options page.

2. Under the Player Parameters heading, locate the Use 704 Up/Down Conversion field and configure as follows:
   - **Enable** When selected, the Edit Player page for any new player that is configured to Play Only or Play and Record, configured to 25 Hz, and is attached to an I/O module that supports up/down conversion will display a selected check box for **Use 704 Up/Down Conversion**.
   - **Disable** When selected, players will continue to use the default of 720 samples for up/down conversion (default). For players that meet the conditions described in the previous bullet, the Edit Player page will display the Use 704 Up/Down Conversion check box, but it will be s default.


3. On the Edit Player page, make sure Mode is set to Play Only or Play and Record. Make sure the Frame Rate is set to 25 Hz. And make sure the player is attached to an I/O module that supports up/down conversion.

4. The Use 704 Up/Down Conversion check box on the Edit Player page will be selected by default.

   NOTE: The change will take affect once the affected player is activated and enabled. If the player is already activated, it must be deactivated and then activated again.

Configuring players to ignore RP186 (chroma LSB) AFD
You can configure players to ignore RP186 (chroma LSB) AFD.

In some cases, you may want your Spectrum system to ignore RP186 (chroma LSB) AFD values resulting from recorded chroma noise. You may change the default setting for new players attached to an I/O module so that RP186 (chroma LSB) AFD values are ignored.

Note that this setting does not ignore the AFD bits that come from data packets elsewhere in the file.

1. From the Home tab, click the Options icon to display the Options page.

2. Under the Player Parameters heading, locate the Ignore clip RP-186 AFD field and configure as follows:
   - **Enable** When selected, the Edit Player page for any new player that is configured to Play Only or Play and Record will display a selected check box for Ignore clip RP-186 AFD.
   - **Disable** When selected, players will continue to play RP186 (chroma LSB) AFD values. For Play Only or Play and Record players, the Edit Player page will display the Ignore clip RP-186 AFD check box, but it will be cleared by default.

3. On the Edit Player page, make sure Mode is set to Play Only or Play and Record.

4. The Ignore clip RP-186 AFD field check box on the Edit Player page will be selected by default.

Changing the preferred primary Harmonic component to be monitored
You may configure which component view will appear in the main window when you first open the application. The default view is Spectrum.

1. From the Home tab, click the Options icon to display the Options page.

2. Under the Preferred Primary Harmonic Component to be Monitored heading, select one the following components:
   - Spectrum
   - Harmonic MediaGrid
   - ProBrowse
   - ProXchange
   - MAS

3. Click Update for the changes to take effect.
Chapter 1: SystemManager configuration

Changing firmware version source files
You can select a particular directory from which Spectrum firmware upgrade (source) files will be selected.

The selection does not perform the upgrade — that function is performed on a device’s individual Properties page or on the global Upgrade Firmware page.

1. From the Home tab, click the Options icon to display the Options page.
2. Click the Firmware Selection icon in the left-hand column to display the Firmware Version Selection page.
3. Click the radio button for the desired firmware version. The red check mark indicates the selected version.
4. When the confirmation dialog appears, click OK to accept.
5. Perform the upgrades on the global Upgrade Firmware page. For Spectrum devices, you can also use the Upgrade Firmware button on the device’s Properties page.

Logging off the SystemManager
Use the Log Off button to log off from any SystemManager page.

1. Click the Log Off button at the top of the application window to display the Log Off Confirmation page. A dialog appears, asking you to confirm closing the browser window.
2. Click Yes to log off and close the browser window.
   NOTE: If you do not click Yes, the browser window remains open and you will still be logged on to the SystemManager.

About environment variables
SystemManager provides some advanced settings, which can be used by Harmonic technical support for diagnostic purposes.

IMPORTANT: The settings on the Environment Variables page are for Harmonic technical support only. Do not modify these settings unless directed by Harmonic technical support.

To access the Environment Variables page, from the Home tab, under Advanced, click Environment Variables.

Adding custom Help and custom configuration notes
You can add a custom help file to the Help tab.

These files may be useful for documenting a facility’s local Harmonic system configuration.
1. Click the **Help** tab to display the **Help** page.

2. In the left-hand column, click the Custom hyperlink (or icon) to display the **Custom** page. After SystemManager installation, this page displays information on how to modify its content.

3. Using your preferred HTML editor or word processor, create an HTML file that contains system configuration information, such as rack layouts, Fibre Channel wiring, IEEE 1394 wiring, device names, etc.

4. Save the file with the name “index.htm.”

5. Copy this file onto the SystemManager platform. Place it in the following directory:

   ```
   D:\Omneon\Apache\htdocs\local\ 
   ```

6. To verify that the file has been properly placed, click the **Help** tab and then the **Custom Hyperlink** (or icon). Your customized file should replace the Custom page.

7. You can add or change this information simply by editing the “index.htm” file as required.

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### Viewing SystemManager software version information

From the Help tab, click the **Version Information** icon in the left-hand column to display information about the SystemManager version and supported web browsers.

### Accessing the SystemManager online help

To access the SystemManager Online Help System, click the **Help** tab, and then, in the left-hand column, click the link for **Launch Online Help**.

The Help system opens in a separate browser window, and allows you to select topics from a table of contents or perform a search of help topics.

This chapter provides configuration instructions for managing SystemManager users.

### User management

The **Security** tab in SystemManager allows you to manage system users.

**Viewing users**

Open the **View/Edit/Delete Users** page to see a list of all current system users, including the **Administrator**.

- Click the **Security** tab to display the **View/Edit/Delete Users** page.
Chapter 1: SystemManager configuration

Modifying users

You can edit a system user’s individual e-mail address, user group, and password the View/Edit/Delete Users page.

1. Click the Security tab to display the View/Edit/Delete Users page.

2. Click Modify adjacent to the user (or Administrator) name that you wish to modify. The Modify User Setting page appears.

3. To change the user’s User Group, click the User Group drop-down box and select either Administrator or User.

4. To change (or enter) the user’s e-mail address, type the desired e-mail address in the Email Address field. Click the Update button in the top section to accept the new address. You will now be notified of selected alarms, if e-mail notification is properly set up on the Options page, and the desired alarm filters are set.

5. To change a user’s password, enter the old password in the Old Password field, type the new password in the New Password field, then confirm in the Confirm Password field. Click the Update button in the bottom section to complete the procedure. If the new password is accepted, you will be prompted to login again with the new password (only if you are changing the current user’s password).

NOTE: The password used on the page is for accessing SystemManager via the SystemManager Login.

Related information
Diagnostics and troubleshooting on page 33
Deleting users

From the View/Edit/Delete Users page, you can delete a user from the system.

⚠️ **IMPORTANT**: Harmonic recommends that you do not delete the Administrator as it is an essential user to have on a Harmonic system, most notably to send SNMP traps, if enabled. The Administrator's settings configured on the Edit Filter page control the forwarding of alarms using e-mail as well as the sending of SNMP Traps as alarms.

1. Click the Security tab to display the View/Edit/Delete Users page and the view the current users.

2. Click Delete adjacent to the user that you wish to delete. The Delete Confirmation dialog box appears.

3. Click OK to delete the user, or Cancel to cancel the procedure safely, without deleting.

Adding users

Use the Add User feature to create a new user for the SystemManager application.

Note that the alarm filter settings in SystemManager apply only to the user that sets them. If you add a new user, make sure that the new user logs in to SystemManager and sets the desired alarm filters.

⚠️ **NOTE**: If a user does not set an appropriate alarm filter level or if the filter level is off, and the Send email notifications to all users? setting on the Options page is set to yes, the user will receive email notifications for ALL alarms.

1. Click the Security tab to display the View/Edit/Delete Users page.

2. In the left-hand column, click the Add User icon to display the Add User page.

3. In the User Name field, type the name of the new user.

4. In the Security Group drop-down box, choose User or Administrator.

5. In the Password field, enter the new password. Confirm the password in the Confirm Password field.

6. Click Create. The system returns to the View/Edit/Delete Users page, with the new user listed.

⚠️ **NOTE**: The “users” created on the Add User page are for the SystemManager application only.

Related information

Setting email alarm notifications on page 38

Diagnostics and troubleshooting

The Diagnostics tab in SystemManager provides system diagnostics and tools for troubleshooting.

Viewing system status

On the System Status page you can view system status data that is used for SystemManager troubleshooting.

⚠️ **NOTE**: This page is intended for use by Harmonic technical support only.
On the **Diagnostics Tab**, click the **View** System Status Icon in the left-hand column to display the **View System Status** page.

### Viewing and/or clearing alarms

You can check the nature and source of any alarm that appears in the upper-right corner of the user interface.

Note that you can also click the **Alarm** icon from any SystemManager page to access the **View Alarms** page.

Alarms are color coded for display as follows:

- Red indicates a critical error condition requiring immediate attention.
- Orange indicates a failed component requiring attention.
- Yellow indicates a warning requiring action to avert additional error situation.
- Blue alarms are informational in nature and usually do not require any action to be taken.

Alarms are raised when the disk space in an EFS system falls below threshold values as follows:

- When space available is less than one percent, a critical alarm (red) is raised.
- When space available is between one and five percent, an error alarm (orange) is raised.
- When space available returns to more than five percent, a new informational alarm (blue) is raised.

1. Click the **Diagnostics** tab to display the **Diagnostics** page.

2. In the left-hand column, click the **View Alarms** icon to display the **View Alarms** page. This page lists specific alarm events as detected by the SystemManager. The list is displayed in reverse order, with the most recent alarm at the top. Columns are provided for the alarm **Level**, **Time**, **Device** (alarm source), **Event**, **Info**, and for **Clear** (check mark icon) and **Delete** (garbage icon) buttons as well.

   **NOTE:** You can also access View Alarms page by clicking on the flashing **Alarms** icon in the upper right-hand corner. The flashing Alarms icon appears any time there are alarms, which have not been cleared.

![View Alarms](image)

Figure 1-3: View Alarms

3. In the **Device** column, use the hyperlink to access each device’s **Properties** page.

4. If desired, click **Turn Filter On** to apply the alarm filter, which is defined by using the **Edit Filter** check box. Once clicked, the filter is applied and the button changes to **Turn Filter Off**.
5. Events are shown from the most recent alarms to the earliest alarms. A maximum of 100 alarms are shown at any given time using the page navigation buttons. If desired, you can perform the following actions:
   ◦ Click the "end" icon to see the last 100 alarms.
   ◦ Click the "next" icon to see the next 100 alarms.
   ◦ Click the "previous" icon to the previous 100 alarms.
   ◦ Click the "beginning" icon to the first 100 alarms.
   ◦ Click Clear All to clear all alarms in the list, but retain the individual events. This action also clears the Alarm icon from the upper right corner of the user interface.
   ◦ Click Delete All to remove all alarms from the list and clear the Alarm icon.
   ◦ Click Clear to clear an individual event alarm and retain the event in the list. This action clears the Alarm icon for that event, but the icon may continue to blink if other alarms are active.
   ◦ Click Delete to delete the event from the list and clear that event’s Alarm icon. The icon may continue to blink if other alarms are active.

Filtering alarms

The View Alarms page allows you to filter the alarms that are displayed by using the Edit Filter check box.

Note that alarm filter settings apply only to the user that sets them. To set alarm filters for multiple users, each user must log in to SystemManager and set the alarm filters as desired.

NOTE: If a user does not set an appropriate alarm filter level or if the filter level is off, and the Send email notifications to all users? setting on the Options page is set to yes, the user will receive email notifications for ALL alarms.

1. From the Diagnostics tab, in the left-hand column, click the View Alarms icon to display the View Alarms page.
2. Click the Filter button to open the Filter menu options, as shown in the following figure.

![View Alarms](image)

Figure 1-4: Edit filter
3. Click By Severity to filter the alarms according to alarm level, or click By Type to filter the alarms according to alarm type.
Chapter 1: SystemManager configuration

- If you click **By Severity**, select from the following alarm levels: Information, Warning, Failure, or Critical.
- If you click **By Type**, select the type(s) of alarms you wish to view. To select multiple alarm types, you can either press the CTRL key and click one type at a time, or press the SHIFT key and use the scroll bar to click and select a group of types. Note the following points:
  - After upgrading to newer versions of the SystemManager application software, review the available alarms and select or deselect as appropriate; in some releases, new alarms will be available. Harmonic recommends that you enable all new alarms unless you are sure you do not want these new alarms.
  - Some events listed in the View Alarms page are prefaced with the word, [deprecated]. Although listed and selectable here, these events will never appear in the Events column of the View Alarms page. However, for each "deprecated" event, other comparable events can be selected for monitoring and notification on the View Alarms page.

4. Once you have selected the options for the alarm filter, click **Save**. You must click Save to enable the new settings.

   **NOTE:** While the Filter On check box is checked, SystemManager does not auto-refresh. Once you click Save, auto-refresh restarts.

5. If you wish to receive e-mail notifications of alarms that pass your indicated filter, you can configure SystemManager to send such notifications. From the Home tab, click Options icon to open the Options page, and then use the Send email notifications to all users? drop-down box to indicate, by selecting Yes or No, whether or not you wish to receive e-mail notifications of alarms.

**Result:**

E-mails will be sent to the e-mail address that is specified on the Modify User Setting page. You will only be notified of selected alarms when e-mail notification is properly set up on the Options page and your individual e-mail address is setup on the Modify User Setting page.

   **NOTE:** SystemManager sends e-mail notifications to the specified mail server using the standard SMTP port - Port 25.

**Related information**

- Setting email alarm notifications on page 38
- Modifying users on page 32

**Editing alarm thresholds**

The Edit Thresholds page allows you to modify the threshold limits for various SystemManager alarms. This would allow you, for example, to lower the percentage of file system utilization required to generate an alarm.

1. Click the Diagnostics tab to display the Diagnostics page.
2. In the Diagnostics column, click the Edit Thresholds icon to display the Edit Thresholds page.
For **Harmonic MediaGrid** systems, you can view or modify the threshold limit for the following:

- The percentage of **Storage Utilization** in a **Cluster**. The limit for Critical or Error alarms can be modified.
Chapter 1: SystemManager configuration

- The average **Cluster Bandwidth Utilization per ContentServer**. The limit for Critical or Error alarms can be modified.
- The percentage of **Storage Utilization in a ContentServer**. The limit for Critical or Error alarms can be modified.
- The number of **Bad Slices** in a **ContentServer**. The limit for Threshold or Delta alarms can be modified.

For a **Local File System**, which may include a customer-supplied system, you can view or modify the threshold limit for the percentage of **Storage Utilization**. The limit for Critical or Error alarms can be modified.

For a **Spectrum** system, you can view or modify the threshold limit for the percentage of **storage utilization**. The limit for Critical or Error alarms can be modified.

**NOTE:** Editing thresholds for MediaDeck alarms is not supported.

4. Change the value shown in the **Limit** column.
5. Click the **Submit** button at the bottom of the page. The changes take effect automatically.

To return to the default values shown in the **Default Value** column, click the **Reset** button at the bottom of the page.

Setting email alarm notifications

Set up alarm notifications via email for users that request it.

**Before you begin**

It is recommended that you consult with your System Administrator for details on IP addresses and SMTP servers and authentication.

Note that the alarm filter settings in SystemManager apply only to the user that sets them. If you add a new user, make sure that the new user logs in to SystemManager and sets the desired alarm filters from the View Alarms page.

**NOTE:** If a user does not set an appropriate alarm filter level or if the filter level is off, and the **Send email notifications to all users?** setting on the **Options** page is set to **yes**, the user will receive email notifications for ALL alarms.

1. From the **Home** tab, click the **Options** icon to display the **Options** page.
2. Scroll to the **Email Notification of Alarms** section of the page.
3. In the **Send email notifications to all users?** drop-down box, select **Yes**.
4. In the **SMTP Server** field, enter the IP address or server name of your facility’s mail server.
5. In the **Reply Address** field, enter the user name which the SystemManager should place in the **from** field of any e-mail notification.
6. If your facility does **not** require SMTP (Simple Mail Transport Protocol) authentication, continue to the next step. If it does, consult with your System Administrator for SMTP details, and do the following:
   a. In the **Use SMTP server Authentication?** drop-down box, select **Yes**, and then click **Update** at the bottom of the page.
b. A new group of **SMTP Authentication** fields appears. In the **SMTP User** field, enter a user name given to you by your System Administrator. This user name is the account that the SystemManager will use when sending e-mail notification.

c. In the **Password** field, enter the associated password for the account, and then confirm the password in the **Confirm Password** field.

d. Click **Update** to save your settings.

7. Click the **Security** tab, click the **Modify** button adjacent to your user name, and then set up your individual e-mail address on the **Modify User Settings** page.

8. Click the **Diagnostics** tab, and then click the **View Alarms** con in the left hand column to access the **View Alarms** page, and set up the type of e-mail notification that you want.

9. Click the **Home** tab to display the **Options** page.

10. Click the Send Test Email/Trap button at the bottom of the page to send a test message to the e-mail address of the currently logged in user. If an e-mail message is not received within a few minutes, check the settings that you have entered in the previous steps.

    Note the following:
    ◦ You must provide a valid SMTP server value and a Reply Address in the form “abc@wxy.zzz as in mgrReplies@domain.com
    ◦ Before sending test e-mails, you must first designate the destination email address for one or more users using the **Modify** button on the **View/Edit/Delete Users** page under the **Security** tab.

11. Repeat steps 7 and 8 for each user.

**Result:**

The SystemManager now has the appropriate information to send e-mails, if the proper settings are entered on the **View/Edit/Delete Users** and **View Alarms** pages. The e-mail setup procedure only needs to be performed once. If new users are added, perform steps 7 and 8 for those users.

**Related information**

- Modifying users on page 32
- Filtering alarms on page 35

## Connecting a device from a different IP network

The Connect Device feature allows you to connect to a Harmonic device that is not in the same IP network as your Harmonic system.

**Before you begin**

Before connecting a device to SystemManager, make sure that device monitoring is on. To check device monitoring, click the **Home** tab to open the **Options** page, and view the “Current state of Device Monitoring” field at the top of the page. If the “Current state of Device Monitoring” field displays **NOT monitoring**, then click **Start Monitoring** and wait for the state to change to **monitoring** before continuing to connect the device. This may take a few minutes depending on the number of devices in your system. Also, note the status of devices may show **Not Responding** for a brief interval after monitoring has been turned on.

1. From the **Diagnostics** tab, click the **Connect Device** icon in the left-hand column. The **Connect Harmonic Device** page appears, as shown in the following figure.
2. Enter the device IP address or device name in the associated field, and then click **Connect**.

![Connect Harmonic Device](image)

You may force a connection to an Harmonic device by entering its IP address or name.

**Enter device IP address or device name:**

Note: To connect to multiple devices, use a space between names and/or IP addresses.

**Figure 1-6: Connect to a Harmonic device**

### Removing devices

You may remove a device that is no longer part of your Harmonic system:

1. Click the **Diagnostics** tab to display the **Diagnostics** page.
2. In the left-hand column, click the **Remove Device** icon to display the **Remove Devices** page.
3. Click **Stop Monitoring** to stop device monitoring. Once the "Current state of Device Monitoring" field displays **NOT monitoring**, continue to the next step. Note this may take a few minutes depending on the number of devices in your system.
4. Select one or more devices from one of the menus on the page.
5. Click the **Remove** button at the bottom of the menu, and then click **OK** to confirm. After a brief pause, a message appears indicating that the device has been removed (it has also been removed from the System Diagram).
6. Click **Start Monitoring** to resume device monitoring. Make sure the "Current state of Device Monitoring" field changes to **monitoring**.

**NOTE:** Device status may show **Not Responding** for a brief interval after monitoring has been turned back on.

### About the system log

SystemManager provides an application system log, which shows a record of the SystemManager’s operation.

This log requires Harmonic technical support to view and interpret. For assistance, contact Harmonic Harmonic technical support.

This section describes SNMP settings that allow you to monitor Spectrum and Harmonic MediaGrid components.
SNMP configuration

SystemManager provides support for SNMP (Simple Network Management Protocol) management of Spectrum or Harmonic MediaGrid components.

NOTE: The procedures outlined in this section are written for qualified technical personnel, skilled at advanced networking procedures. If you have any questions, please consult with your facility’s Information Service staff or contact Harmonic technical support.

About SNMP support

SNMP support allows you to monitor components in a Spectrum System and components in a Harmonic MediaGrid system using third-party SNMP (Simple Network Management Protocol) managers.

Harmonic SNMP support consists of:

- SNMP Agents on Harmonic MediaGrid and Network Switches
- SystemManager Proxy Agent
- SNMP integration into enterprise/workgroup SNMP Managers
- SNMP Trap notification for SystemManager Alarms
- SNMP MIBs for monitoring of SNMP Agents

Manager Proxy Agent

In a Spectrum System, MediaDirectors and MediaPorts do not run SNMP agents. Instead, the SNMP Service on the SystemManager acts as an SNMP proxy agent for the rest of the Spectrum system, summarizing and distilling key information about the network. The proxy agent is a subagent of the Microsoft SNMP agent.

Harmonic MediaGrid SNMP Agents

The Harmonic MediaGrid SNMP agents are based on the open source package NET-SNMP (http://www.net-snmp.org). The SNMP agent also utilizes Dell OpenManage Server Assistant, which works with NET-SNMP to provide additional management features (http://www.dell.com). OpenManage provides the ability to monitor the power supplies and RAID arrays on the ContentDirectors using the SystemManager application.

SNMP Integration into Enterprise/Workgroup SNMP Managers

These features also enable the use of enterprise/workgroup network management products to monitor additional aspects of Harmonic equipment.

The SystemManager monitors the state of Harmonic equipment by communicating on a regular basis with each video server. As the SystemManager detects changes and items of interest, it posts alarms to internal queues. The Alarm List UI feature allows active monitoring of such alarms with options for filtering. In addition, the SystemManager allows you to send alarm notifications to e-mail addresses to send alarms as SNMP traps to enterprise/workgroup SNMP managers.

Harmonic MIBs

If you have HP OpenView or a similar product, you can load MIBs (omneon.mib and omneon-trap.mib) to enable OpenView's discovery to distinguish the Generators from other systems in the network. The SystemManager appears as a Windows PC but can be modified in OpenView so it can be distinguished from other PCs (see Registration section of omneon.mib). By loading MIBs, you can also view SystemManager alarms through OpenView's Event Browser.
Chapter 1: SystemManager configuration

The Trap MIB includes hooks to help OpenView display the traps concisely with SNMP varbinds decoded.

**Harmonic MediaGrid MIBs**

The NET-SNMP and Dell OpenManage MIBs can also be loaded into third-party managers and used for monitoring system, network, and storage components.

Omneon-mds.mib and omneon-ss.mib show the Harmonic SNMP extensions for the ContentDirector (MDS) and ContentServer (SS). Queries for MIB data in the ContentDirector MIB should be sent to ContentDirectors only (similarly for the ContentServer MIB data).

Related information

- About setting up the Manager Proxy Agent on page 42
- About setting up Harmonic MediaGrid SNMP agents on page 42

**About setting up the Manager Proxy Agent**

When you install the SystemManager application, SNMP and Manager services are installed and set to start automatically on reboot of the SystemManager Platform for Spectrum Systems, and the Harmonic MediaGrid.

In a Spectrum System, by default, the SNMP community string for reading information is “public” and can be changed using the Control Panel. Typically with a Microsoft SNMP agent, no write community string is configured. Refer to Windows 2000 documentation for more information on community strings.

In Harmonic MediaGrid Systems, the SNMP community string for reading information is “omneon”. A read/write community string is not configured on these systems.

**About setting up Harmonic MediaGrid SNMP agents**

The NET-SNMP agent is configured to start automatically on ContentServers and ContentDirectors.

The agents are configured with the string “omneon” as the read only community string. A read/write community string is not enabled on Harmonic MediaGrid systems.

The SystemManager automatically registers its own IP address as a trap destination for SNMP traps sent by Harmonic MediaGrid SNMP agents. This allows the SystemManager to integrate such traps into the Manager Alarm list. As an extension of the Alarm notification feature, Manager alarms for important Harmonic MediaGrid traps can then be sent to enterprise/workgroup managers in the form of SNMP traps, as well as in the form of e-mails to system administrators.

**NOTE:** Traps sent to the SystemManager by Harmonic MediaGrid are converted into alarms that display as warning alarms (yellow), rather than informational alarms (blue). By default, warning alarms display in the Manager Alarm list; informational alarms do not.

**Setting up alarm notification using SNMP traps**

SystemManager alarms can be sent to enterprise/workgroup managers to enable the use of NMS platform tools for analyzing alarms.

1. Load omneon.mib and omneon-trap.mib into the NMS software. For HP OpenView, this option is the Load/Unload MIBs menu item. Load omneon.mib first, followed by omneon-trap.mib. These MIB files and others are found in the D:\Omneon\manager\mibs directory on the SystemManager Platform.

2. Enable trap sending for Manager alarms and place the IP address of the enterprise/workgroup manager PC in the trap destination list on the Options page.
a. Use the **Send Test Email/Trap** button to send out a test trap (and e-mail if so configured).
b. Then verify the trap was received on the third party NMS system. For HP OpenView, use the 
   Event Browser application, and search for the most recently received traps. HP OpenView 
   decodes the SNMP trap into text that looks similar to the Manager Alarm list.

### About SystemManager alarm status colors

Note the colors for alarm status messages.

SystemManager alarms sometimes use a single alarm type for both bad news and good news. In the 
SystemManager Alarm List, the default level will cause it to display as warning (yellow), error (orange),
or critical (red) for the bad news occurrence of the alarm. A non-default severity will be used to display
it as informational (blue) for good news (the resolution of an issue). Alarms which use this model do not
display with the good new (blue) color in HP OpenView. To deal with this issue, the varbinds include the
actual severity, and this is displayed in the Event Browser. So, while the bad news occurrence might
display as orange with the string FAIL (for example), the good news occurrence still displays as orange
but with the string INFO to show the issue has resolved.

### About troubleshooting SNMP queries

If SNMP queries fail, refer to the checklist for basic troubleshooting guidance.

- Verify that the correct read community string is being used, and that the right IP Address is being used.
- For the Manager Proxy Agent (SystemManager Platform), the read community string is “public”. For
  the ProBrowse SNMP agents, the community string is “omneon”.
- Verify (using a tool like PING) that the SystemManager Platform is reachable on the network.
- On the SystemManager Platform:
  - Verify (from **Settings > Control Panel > Administrative Tools > Services** or using the “net start”
    command) that the SNMP Service is running.
  - Be sure that it is the SNMP Service that is running, not the SNMP Trap Service.
  - Verify that the SystemManager service is running.
  - Look for any unexpected SNMP messages in the Event Viewer. When the SNMP Service is started
    (for example when you boot up), the following message is added to the System Event Log: “The
    SNMP Service has started successfully.”

### Monitoring Spectrum system components using SNMP

Monitor Spectrum components using SNMP.

**NOTE:** Many third-party SNMP monitoring tools are available. Please refer to your
individual tool’s documentation for specific instructions.

1. Import and compile the Harmonic MIB (Management Information Block) file into your third-party
   SNMP monitoring tool.

   On the SystemManager Platform, this file may be found in the directory D:\Omneon\manager\mibs.

   Note the following:
   - Harmonic MIB objects are located in the overall tree of MIB definitions, at 1.3.6.1.4.1.11141, where
     11141 is the enterprise number for Harmonic products as shown in the figure below.
   - A MIB is an object or set of objects that represent various types of information about a device,
     used by Simple Network Management Protocol (SNMP) to manage the device.
objects are not configurable and do not send SNMP traps (messages) to SNMP managers. See the example in the following figure.

![Figure 1-7: MIB browser window](image)

2. Enter the SystemManager’s IP address in your third-party SNMP monitoring tool. This allows you to monitor the SystemManager’s status.

3. Within the SystemManager’s MIB, the status of devices, enclosures (MediaStore s), and Players is carried as MIB values and displayed in tabular format.

Note the following:

- By setting up individual values in your monitoring tool (based on the Harmonic MIB), you can monitor the status of devices, enclosures (MediaStore s), and Players. Refer to your monitoring tool documentation for more information.
SNMP configuration

- Information on all devices and players is proxied through the SystemManager, so use the SystemManager Platform's IP address (not those of any MediaDirector host). Thus, you can configure the SNMP monitoring tool such that when a state change occurs for an active enclosure (MediaStore) for example, an alarm is generated.
- Each host of a MediaDirector shows up as a separate device in third party NMS products. Since they do not implement SNMP agents, third party products find them using PING (ICMP) and do not get information to show they are part of the same system.
- Keep in mind that this feature provides monitoring capabilities only. It does not allow control.

**NOTE:** For Network Management Services integration purposes, Harmonic provides a Harmonic logo file in.bmp format. This can be found at D:\Omneon\manager\icons.

Related information

**About SystemManager proxy agent MIB content** on page 45

Monitoring Harmonic MediaGrid components using SNMP

Monitor Harmonic MediaGrid components using SNMP.

**NOTE:** Many third-party SNMP monitoring tools are available; please refer to your individual tool’s documentation for specific instructions.

1. Navigate to: D:\Omneon\manager\mibs and import and compile the following Management Information Blocks (MIBs) and associated files:
   - omneon.mib
   - omneon-trap.mib
   - net-snmp-mibs
   - omsa-mibs
   - omneon-mds.mib
   - omneon-ss.mib
   - procurve-mibs

2. In your third-party SNMP monitoring tool, enter the SystemManager’s IP address of each of the Harmonic MediaGrid components you wish to monitor.

   Refer to your SNMP monitoring tools documentation for additional information.

About SystemManager proxy agent MIB content

MIB content is displayed in tables for SystemManager Platforms monitoring MediaDirector s, MediaStore s, I/O modules, and Players (within MediaDirector s) in a Spectrum system.

In addition, OmManagerAvailable MIB Object provides information on SystemManager Platform availability. This scalar MIB object can be used to find out if the Manager service is running. If not then the three tables that follow will be reported as empty.

The following tables display data for SystemManager Platforms monitoring ContentServers and ContentDirectors in a Harmonic MediaGrid:
   - OmSliceServerTable
   - OmMetadataServerTable

Consult your SNMP Monitoring tool documentation for information on how to access the MIB tables.
Chapter 1: SystemManager configuration

Example: OmDeviceTable

The following figure is an example of an OmDeviceTable showing the devices (MediaDirectors and MediaPorts) registered with the SystemManager.

![OmDeviceTable](image1)

Figure 1-8: OmDeviceTable

Example: OmPlayerTable

The following figure is an example of an OmPlayerTable showing the Players registered with the SystemManager.

![OmPlayerTable](image2)

Figure 1-9: OmPlayer table
Example: OmEnclosureTable

The following figure is an example of an OmEnclosureTable showing the Enclosures (MediaStore s) registered with the SystemManager.

![OmEnclosure table](image)

Figure 1-10: OmEnclosure table

Example: OmManagerAvailable MIB Object

The following figure an example of the OmManagerAvailable object reporting that the Manager service is running and providing management information through the Manager Proxy Agent. If the Manager service is not running, this scalar MIB object will report the value notAvailable(0).

![OmManagerAvailable MIB object](image)

Figure 1-11: OmManagerAvailable MIB object
Part II

Spectrum

- Spectrum video server configuration
- Spectrum file system configuration
- Spectrum storage and file system maintenance
- Spectrum I/O module configuration
- Spectrum I/O channel configuration
- Player configuration
- Playout channel configuration
- Spectrum client configuration
Chapter 2
Spectrum video server configuration

Find configuration instructions for Spectrum video servers in a Spectrum system.

**IMPORTANT:** The procedures outlined in this section are written for qualified technical personnel, skilled at advanced networking procedures. If you have any questions, please consult with your facility's Information Service staff or contact Technical Support.

- Viewing the components of a Spectrum system
- About the System Diagram user interface
- Viewing Spectrum video server properties
- Changing a Spectrum video server host name
- Configuring Ethernet interfaces on the MediaCenter
- Configuring network settings
- Configuring watch folders
- Configuring Auto-export to Harmonic MediaGrid
- Changing a Spectrum video server description
- Specifying character sets to use with certain protocols and QuickTime
- Viewing character sets associated with Spectrum video servers
- Editing track tags
- Copying the track tag file to Spectrum video servers outside an EFS
- Changing the Spectrum video server time zone
- Changing the Spectrum video server wink state
- Rebooting the Spectrum video server
- Powering down the Spectrum video server
- Viewing a snapshot of the Spectrum video server log
- Upgrading the Spectrum video server license
- Viewing licensed features for a Spectrum video server
- Changing logging variable settings
- Configuring access control settings for video servers
- Installing a DDC file
- Connecting to a Harmonic MediaGrid from the Spectrum video server
- Changing network and file system performance settings
- About file types
- Editing the Filetypes.conf file
Viewing the components of a Spectrum system

Use the System Diagram page in SystemManager to see a visual overview of the components in a Spectrum System.

1. Click the Configuration tab, and then click the System Diagram icon in the left-hand column to display the System Diagram—essentially a “tree” of each Spectrum System device.

2. In the upper-right corner of the System Diagram page, click the Click here for list of devices by type link to display the Video Area Network page.

The System Diagram is sorted by video servers and hosts. Each video server is shown to the left and above, with individual hosts directly below (second level).

About the System Diagram user interface

The System Diagram page provides current device status and other important component information.

Devices are arranged in categories such as video servers, I/O modules and “Other Devices.”

• Each video server is displayed as an icon. This icon is a hyperlink that takes you to the Properties page for that video server.

• Under each server, specific device connections are shown—devices that are physically attached to that server (such as MediaPorts, third-party devices, and other MediaDirectors in dubbing configurations).

• A red question mark will be shown for unrecognized devices.

• The legend at the top of the data section indicates two types of warning boxes (or highlights) that can appear behind a MediaDirector or I/O module icon:
  - Amber = indicates a warning alarm, or if the device is configuring.
  - Red = indicates if the device has an error, a critical alarm, or if the device is not responding.

  In both cases, you can click the icon to see the alarms for that specific device.

• For a single host device, such as the MediaDeck 7000, the host can be named, and it has its own individual IP address and attached devices. On the System diagram, the naming convention for the overall Spectrum video server is a single host name.

• For multiple host devices, such as the MediaDirectors 2101, 2102, and 2102B, special conventions are used for each host on the System diagram. Each host can be named separately, and each has its own individual IP address and attached devices.
  - The naming convention for the overall MediaDirector 2101 (including both hosts) is both host names separated by a slash (e.g., DIR101/DIR102).
  - The naming convention for the overall MediaDirector 2102 or 2102B is all host names separated by a slash (e.g., DIR101/DIR102/DIR103/DIR104).

• Each MediaPort is listed by the label MIP followed by a 5-digit Unit ID, which electronically identifies the MediaPort. This ID is coded at the factory.
NOTE: A Spectrum X will appear differently in the System Diagram view depending on whether it is in internal storage mode or shared storage mode.

- Each MediaDeck Module for the MediaDeck is listed by the label MDM followed by a 5-digit **Unit ID**, which electronically identifies the MediaDeck Module. This ID is coded at the factory.
- Hosts and devices can be renamed using the SystemManager, thus your diagram can be customized according to your system configuration. The MediaDirector name is generated automatically, based on the combination of the host names.
- The device labels on the **System** diagram are designed as placeholders initially, with the assumption that the user will change them to something more meaningful (for example, names that reflect the actual use of the devices).

NOTE: The Unit IDs cannot be changed, but the labels can be changed on the **Properties** pages for the individual MediaDirector, MediaPort s, and Third-party Devices.

- I/O module names are used only within the SystemManager, while Spectrum video server names can also be used from Windows machines for other purposes, as described in **System Configuration**.
- In the upper-right corner of the System Diagram page, click the **Click here for list of devices by type** link to display the **Video Area Network** page. The **Video Area Network** page is a scrolling list of all components that comprise your network, including Spectrum servers and I/O modules.
  - Click a Spectrum server icon to go to the Physical Configuration page for that device.
  - Click an I/O module icon to go to the Properties page for that device.
  - Click a Third-party Device icon to go to the Device Properties page.

**Related information**

- [Setting the Discovery Interval](#) on page 24
- [About Spectrum X configurations](#) on page 151

**Default names for Spectrum video servers**

By default, Spectrum servers appear with a numerical identifier in the System Diagram.

- The default name for the MediaDirector 2102 or 2102B is **D4_nnnnnHm**, where:
  - The first 5 n’s are the MediaDirector’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.
  - Hm = Host 0 - 3
- The default name for the MediaDeck is **D7_nnnnnHn**, where:
  - The first 5 n’s are the MediaDeck’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.
  - Hn = Host 0 or 1
- The default name for the MediaDirector 2202 or 2201 is **D8_nnnnn**, where:
  - The first 5 n’s are the MediaDirector’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.
- The default name for the MediaCenter is **D9_nnnnn**, where:
  - The first 5 n’s are the MediaCenter’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.
- The default name for the MediaDeck 7000 is **D11_nnnnn**, where:
The first 5 n’s are the MediaDeck’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.

- The default name for the MediaDirector 2252 or 2251 is D12_nnnnn, where:
  - The first 5 n’s are the MediaDirector’s 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.
- The default name for the Spectrum X is D13_nnnnn, where:
  - The first 5 n’s make up the 5-digit unit ID, which electronically identifies the unit. This ID is coded at the factory.

Viewing Spectrum video server properties

The Properties page for your Spectrum video server allows you to check the system properties and properties of devices that are connected to the Spectrum video server.

1. From the System Diagram, click any Spectrum video server heading (or icon) to reach the Physical Configuration page.

   ![D12_00308 Physical Configuration](image)

   Figure 2-1: Spectrum video server physical configuration

   This page displays the selected Spectrum video server along with the name, GUID, model type, environmental status, Fibre Channel loops, number of drives, and RAID sets in each MediaStore that is connected to the Spectrum video server. Several MediaStores may be shown depending upon your configuration. From this page, you can click the MediaStore icon to open the MediaStore properties page or click the links for each RAID set to open the RAID utilities page.

   **NOTE:** An MSC MediaStore cannot be combined with an MS or MSS MediaStore on the same Spectrum system. A warning message appears in SystemManager if you attempt an unsupported configuration such as this.

2. Click the picture of the Spectrum video server to display the Properties page.

Related information

- Viewing Spectrum storage properties on page 133
- Viewing RAID set information on page 140
Spectrum server: Host Properties fields

The Host Properties section at the top of the Spectrum Server Properties page varies according to the number of hosts supported by video server model.

Note that the Spectrum X, MediaDeck 7000, MediaCenter, and MediaDirector 2202/2201, 2252/2251, and 2252B/2251B are all single host devices and the Properties page provides the same list of properties as those shown in the following figure.

![Host Properties Table]

Figure 2-2: Spectrum video server single host properties

**Host Name**

This field lists the Spectrum video server’s user-assigned host name, which appears in the System Diagram, page titles and other Spectrum video server-related fields.

When you first start the SystemManager, it queries the name from the MediaDirector. The name defaults to the DNS name, but if that name is unavailable, the MediaDirector creates a name for itself using its serial number.

If you change the MediaDirector host name and there is a DNS name available, the new name will not match the DNS name. However, the MediaDirector will use the new host name in preference to the DNS name. Note that having different names (internal vs. DNS) may cause confusion when trying to access the MediaDirector from a PC.

**NOTE:** If you are using DNS to name Spectrum video servers, do not change the host name using the Name button.

**Host Status**

Describes the Spectrum video server’s current status, such as “Connected,” “Configuring,” “Rebooting,” “Not Responding,” etc. This label also appears adjacent to the Spectrum video server’s name in the System diagram. Note that it may take up to 30 seconds for the SystemManager application to reflect new status — for example, when a connection is lost or regained.
<table>
<thead>
<tr>
<th><strong>Host IP Address(es)</strong></th>
<th>Lists the MediaDirector host’s IP address. For single host Spectrum video servers, this shows the IP addresses of the Public Ethernet Interfaces.</th>
</tr>
</thead>
</table>
| **Filesystem Low Priority Bandwidth Limits (per Spectrum Server)** | Shows the File System low priority bandwidth limit for File System reads and writes of clips.  
**NOTE:** At this time, Harmonic does not recommend changing this value from the default setting. |
| **Harmonic MediaGrid Accounts** | Shows the ContentDirector, User name, and Domain of all the Harmonic MediaGrids connected to this video server. |
| **Last Message** | Displays the last message received that deals with the indicated Spectrum video server host. |
| **Network Settings** | Click to access the Network Settings page, which allows you to configure Ethernet settings for your Spectrum video server including IP addresses, DNS and NTP settings, and for some models, Ethernet Failover settings. |
| **Low Priority Bandwidth Settings** | Click to access the Change Spectrum Server Network/Filesystem Performance Settings page for the Spectrum video server where you can configure or change the low priority bandwidth limit for FTP, Samba, and AFP. |
| **Harmonic MediaGrid Accounts** | Click to access the Harmonic MediaGrid Accounts page where you can enter Harmonic MediaGrid account information to connect to one or more Harmonic MediaGrid systems. |
| **Access Control Settings** | Click to display the Access Control Settings page for the selected host and configure authentication settings for your video server, which can be used to connect to a Lightweight Directory Access Protocol (LDAP) server or a SAMBA domain. |
| **Edit Filetypes.conf** | Click to display the Edit Filetypes.conf page for the selected host. Continuing down the page, the same General Properties type information appears for all Spectrum video server models. |
| **Configure Watch Folder** | Click to open the Harmonic Watch Folder page, where you can configure a watch folder for H.264 decode. |
| **Update Logging variables** | Use only if instructed by Harmonic technical support. Click to access the Change Logging Variable Settings page where you can specify logging settings for Spectrum. |
| **Configure Audio Profiles** | Click to open the Audio Profiles page where you can create, import, or export audio profiles for use with the Spectrum X or ChannelPort. |
| **Configure DDC File** | Click to access the Install DDC file page, which can be used to install a Harmonic-supplied drive that is newer than your current Spectrum firmware. |
| **Configure Auto Export to Grid** | Click to open the Auto-Export Watch Folders page, which you can use to automatically transfer files recorded directly to the Spectrum video server to one or more destination folders on your Harmonic MediaGrid or to another location via FTP. |
Viewing Spectrum video server properties

Edit Traffic and Billing Service
Click to open the Edit Traffic And Billing Services page. From here you can enable and configure Traffic and Billing settings for all the playout channels on the Spectrum video server.

Configure SNMP Traps
Click to open the Configure SNMP Critical Error Traps for Playlist Control page. From here, you can configure Spectrum to send trap messages to one or more client systems via SNMP when a critical error occurs on a Playlist Control channel.

Related information
Configuring network settings on page 67
Configuring access control settings for video servers on page 92
Editing the Filetypes.conf file on page 108
Configuring watch folders on page 77
Changing logging variable settings on page 91
About audio profiles and audio profile groups on page 189
Installing a DDC file on page 98
Configuring Auto-export to Harmonic MediaGrid on page 80
Enabling and configuring global Traffic and Billing Settings on page 316
Configuring SNMP critical error traps for Playlist Control on page 319

Spectrum server: General Properties fields
The General Properties section of the Spectrum Server page varies according to video server model.

Figure 2-3: General properties for the Spectrum video server

<table>
<thead>
<tr>
<th><strong>Model Number</strong></th>
<th>Lists the Spectrum video server’s product model number.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Licensed features</strong></td>
<td>Click View Licensed features to open the Licensed Features page for this video server, which lists all the licenses installed on the video server.</td>
</tr>
<tr>
<td><strong>Serial Number</strong></td>
<td>Lists the Spectrum video server’s serial number.</td>
</tr>
<tr>
<td><strong>Boot Summary</strong></td>
<td>Displays the reason why the last reboot of the Spectrum video server occurred.</td>
</tr>
<tr>
<td><strong>Last Reboot</strong></td>
<td>Displays the date and time of the last reboot of the Spectrum video server.</td>
</tr>
<tr>
<td><strong>Time Difference</strong></td>
<td>Shows the time difference in seconds between the SystemManager clock and the Spectrum video server clock. This is useful when comparing SystemManager logs and monitor logs on a File System.</td>
</tr>
<tr>
<td>----------------------</td>
<td>---------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Firmware Version</strong></td>
<td>Lists the current version of firmware that resides in the Spectrum video server’s flash memory. Refer to “Upgrading MediaDirector and MediaCenter Firmware” in the <em>Spectrum System Installation Guide</em>.</td>
</tr>
<tr>
<td><strong>Currently Selected Firmware Version</strong></td>
<td>Lists the firmware version that is selected on the <strong>Firmware Version Selection</strong> page.</td>
</tr>
<tr>
<td><strong>Status Current at</strong></td>
<td>Lists the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.</td>
</tr>
<tr>
<td><strong>Spectrum Server Description</strong></td>
<td>Displays a scrollable multi-line description of the Spectrum video server. This field is useful for entering data that clarifies the specific Spectrum video server’s role in your system, particularly when multiple Spectrum video servers are in use.</td>
</tr>
<tr>
<td>• <strong>Change Desc</strong></td>
<td>Click to change the Spectrum video server’s description.</td>
</tr>
<tr>
<td><strong>Wink State</strong></td>
<td>Describes the wink state of the Spectrum video server’s light bar, either On or Off.</td>
</tr>
<tr>
<td><strong>Primary File System GUID</strong></td>
<td>Lists the File System’s GUID (Globally Unique Identifier), as used by the SystemManager platform for network identification purposes.</td>
</tr>
<tr>
<td><strong>File System</strong></td>
<td>Displays a link to the Filesystem Utilities page and shows the status of the file system.</td>
</tr>
<tr>
<td><strong>File System free space</strong></td>
<td>Lists the space available on the File System in bytes, followed by the same value as a percentage of the total. The abbreviation GB stands for gigabytes (1 billion bytes); the abbreviation TB stands for terabytes (1 trillion bytes). Values that appear are the actual value, or the label “Unknown” appears if the File System has not been started.</td>
</tr>
<tr>
<td><strong>File System total space</strong></td>
<td>Describes the total amount of space available (in bytes) on the File System. Note that if there is more than one File System on the Spectrum video server, the additional File Systems can be viewed on the <strong>Disk Utilities</strong> page.</td>
</tr>
<tr>
<td><strong>EFS shared with</strong></td>
<td>Displays the name of the host (if any) with which the selected host shares a File System.</td>
</tr>
<tr>
<td><strong>Active-clip deletion protection</strong></td>
<td>Click to prevent any clips that have been loaded to a timeline (cued, idle, playing or recording) from being deleted or renamed. If this setting is checked on one video server in an EFS configuration, the setting will be applied to all video servers in the EFS.</td>
</tr>
<tr>
<td><strong>Time Zone</strong></td>
<td>Click the drop-down arrow to select the international time zone in which your facility is located. This ensures that the “date” stamp on recorded clips is correct, and also provides assistance for Harmonic technical support for remote troubleshooting.</td>
</tr>
<tr>
<td><strong>Record SPS/PPS in every frame of AVCI clips that use MXF wrapper</strong></td>
<td>Check if you will be recording MXF-wrapped AVC-Intra video content and wish to record SPS (Sequence Parameter Set) and PPS (Picture Parameters Set) data in each frame.</td>
</tr>
</tbody>
</table>
Local Disk Storage  
For each file system on the Spectrum video server, the following are displayed: Name, Total Space (in KB), Used Space (in KB), Available Space (in KB), and percent used.

NOTE: The information shown in this section applies only to the local file systems on the video server, not the file systems on networked MediaStore s.

Process Monitoring  
Displays the status of each process running on the Spectrum video server. This section is provided for troubleshooting purposes only.

Wink On/Off  
Click to change the wink state of the Spectrum video server’s light bar.

Reboot  
Click to reboot the Spectrum video server, as described in “Rebooting the Spectrum video server.”

Shutdown FileSystem  
Click to shut down the Spectrum video server file system

Shutdown Spectrum Server  
Click to shut down the video server. This automatically shuts down the file system and the Spectrum video server.

Log Snapshot  
Click to display a snapshot of the Spectrum video server’s log, in a separate static window within the Browser. This function is designed for Technical Support personnel only. Note that this button only appears if you have clicked a single host name (or icon) on the System diagram.

Edit Track Tags  
Click to add or edit the Track Tag File associated with the Spectrum video server.

Upgrade Firmware  
Click to upgrade the Spectrum video server’s firmware. Refer to “Upgrading Spectrum video server firmware” in the Spectrum System Installation Guide.

Upgrade License  
Click to upgrade the Spectrum video server’s license.

Done  
Click to return to the system diagram.

Related information
Changing a Spectrum video server description on page 82
Changing the Spectrum video server wink state on page 88
Rebooting the Spectrum video server on page 88
Creating an AVC-Intra Player on page 236
Upgrading the Spectrum video server license on page 89
Editing track tags on page 85

Spectrum server: Public Ethernet Interfaces

The Public Ethernet Interfaces section of the Spectrum Server Properties page displays connection information for the public Ethernet interfaces on a Spectrum video server, which are not part of the MediaPort Ethernet array.

This section also displays connection information for Ethernet interfaces on any of the optional expansion cards.

NOTE: This section applies only to MediaDirectors 2252/2251 and 2202/2201, MediaCenter s, and Spectrum MediaDecks 7000.
MediaDirectors 2202/2201, 2252/2251, and 2252B/2251B Public Ethernet Interface fields

The Public Ethernet Interface section of the Spectrum Server Properties page includes details for the public Ethernet ports.

<table>
<thead>
<tr>
<th>Interface Name</th>
<th>Displays the internal name for the Ethernet port.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cabling</td>
<td>This displays the connection status of the Ethernet port.</td>
</tr>
<tr>
<td>DHCP</td>
<td>Displays whether DHCP is enabled.</td>
</tr>
<tr>
<td>IP Address</td>
<td>The IP address assigned to the Ethernet port</td>
</tr>
<tr>
<td>MAC Address</td>
<td>The MAC address assigned to the Ethernet port</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>The subnet mask for the Ethernet port.</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>The IP address of the default gateway assigned to the Ethernet port</td>
</tr>
<tr>
<td>MTU</td>
<td>The maximum size of Ethernet packets.</td>
</tr>
</tbody>
</table>

In the Public Ethernet Pair Failover Settings section:

<table>
<thead>
<tr>
<th>Interface Pair</th>
<th>This field shows the failover pairs for each of the public Ethernet interfaces. For details about Ethernet failover on the MediaDirector 2202/2201, 2252/2251, and 2252B/2251B, refer to “Configuring Network Settings”.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status</td>
<td>Displays whether failover is configured for each failover pair, and if not, what condition may be preventing failover selection. For instructions on configuring the Ethernet Interface settings for your MediaDirector 2202/2201, 2252/2251, and 2252B/2251B, refer to “Configuring Network Settings.”</td>
</tr>
</tbody>
</table>

Related information

Configuring network settings on page 67

MediaCenter Public Ethernet Interfaces fields

The Public Ethernet Interface section of the Spectrum Server Properties page includes details for the public Ethernet ports.

Note that Interface 3 is named bmc (Baseboard Management Console). The BMC interface shares the same physical port as ETH0 and can be used by Harmonic technical support for troubleshooting purposes.

Set (4/2) Public Ports (button) (for the MediaCenter 2200 only) Click Set 4 Public Ports to configure the MIP4 and MIP5 Ethernet ports on the rear panel of the MediaCenter as public networking ports. You must restart the MediaCenter in order for the change to take effect. Once configured, the two Ethernet ports will appear as eth2 and eth3. Once MIP4 and MIP5 are configured as public networking ports, you can click Set 2 Public Ports to reconfigure them for MediaPort connectivity. For detailed instructions, refer to “Configuring Ethernet Interfaces on the MediaCenter.”

⚠️ CAUTION: Do not connect the MIP4 and MIP5 interfaces to your public network unless you have followed the steps
in “Configuring Ethernet Interfaces on the MediaCenter.”

to configure them for public networking. Connecting these
interfaces to your network before you configure them properly
may result in network problems.

<table>
<thead>
<tr>
<th>Interface Name</th>
<th>Displays the internal name for the Ethernet port. Note that the BMC interface shares the same physical port as ETH0.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cabling</td>
<td>This displays the connection status of the Ethernet port.</td>
</tr>
<tr>
<td>DHCP</td>
<td>Displays whether DHCP is enabled.</td>
</tr>
<tr>
<td>IP Address</td>
<td>The IP address assigned to the Ethernet port</td>
</tr>
<tr>
<td>MAC Address</td>
<td>The MAC address assigned to the Ethernet port</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>The subnet mask for the Ethernet port.</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>The IP address of the default gateway assigned to the Ethernet port</td>
</tr>
<tr>
<td>MTU</td>
<td>The maximum size of Ethernet packets.</td>
</tr>
</tbody>
</table>

In the **Public Ethernet Pair Failover Settings** section:

<table>
<thead>
<tr>
<th>Interface Pair</th>
<th>This field shows the failover pairs for each of the public Ethernet interfaces.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status</td>
<td>Displays whether failover is configured for each failover pair, and if not, what condition may be preventing failover selection.</td>
</tr>
</tbody>
</table>

**Related information**

- [Configuring Ethernet interfaces on the MediaCenter](#) on page 66
- [Configuring network settings](#) on page 67

**Spectrum MediaDeck 7000 Public Ethernet Interfaces fields**

The Public Ethernet Interface section of the Spectrum Server Properties page includes details for the public Ethernet ports.

Note that Interface 3 is named **bmc** (Baseboard Management Console). The BMC interface shares the same physical port as ETH0 and can be used by Harmonic technical support for troubleshooting purposes.

<table>
<thead>
<tr>
<th>Interface Name</th>
<th>Displays the internal name for the Ethernet port. eth0 corresponds to the Ethernet port on Module A (on the left-hand side of chassis when facing the rear panel) and eth1 corresponds to the Ethernet port on Module B (on the right).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cabling</td>
<td>This displays the connection status of the Ethernet port.</td>
</tr>
<tr>
<td>DHCP</td>
<td>Displays whether DHCP is enabled.</td>
</tr>
<tr>
<td>IP Address</td>
<td>The IP address assigned to the Ethernet port</td>
</tr>
<tr>
<td>MAC Address</td>
<td>The MAC address assigned to the Ethernet port</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>The subnet mask for the Ethernet port.</td>
</tr>
<tr>
<td>Default Gateway</td>
<td>The IP address of the default gateway assigned to the Ethernet port</td>
</tr>
<tr>
<td>MTU</td>
<td>The maximum size of Ethernet packets.</td>
</tr>
</tbody>
</table>
Chapter 2: Spectrum video server configuration

In the **Public Ethernet Pair Failover Settings** section:

**Interface Pair**
This field shows the failover pairs for each of the public Ethernet interfaces. For details about Ethernet failover on the MediaDeck 7000, refer to “Configuring Network Settings.”

**Related information**
Configuring network settings on page 67

### Spectrum X Public Ethernet Interfaces fields

The Public Ethernet Interface section of the Spectrum Server Properties page includes details for the public Ethernet ports.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Interface Name</strong></td>
<td>Displays the internal name for the Ethernet port. eth0 corresponds to the left-hand port when facing the rear panel, and eth1 corresponds to the right-hand port when facing the rear panel.</td>
</tr>
<tr>
<td><strong>Cabling</strong></td>
<td>This displays the connection status of the Ethernet port.</td>
</tr>
<tr>
<td><strong>DHCP</strong></td>
<td>Displays whether DHCP is enabled.</td>
</tr>
<tr>
<td><strong>IP Address</strong></td>
<td>The IP address assigned to the Ethernet port</td>
</tr>
<tr>
<td><strong>MAC Address</strong></td>
<td>The MAC address assigned to the Ethernet port</td>
</tr>
<tr>
<td><strong>Subnet Mask</strong></td>
<td>The subnet mask for the Ethernet port.</td>
</tr>
<tr>
<td><strong>Default Gateway</strong></td>
<td>The IP address of the default gateway assigned to the Ethernet port</td>
</tr>
<tr>
<td><strong>MTU</strong></td>
<td>The maximum size of Ethernet packets.</td>
</tr>
</tbody>
</table>

In the **Public Ethernet Pair Failover Settings** section:

**Interface Pair**
This field shows the failover pairs for each of the public Ethernet interfaces. For details about Ethernet failover on Spectrum X, refer to “Configuring Network Settings.”

**Related information**
Configuring network settings on page 67

### Connected I/O Modules (for the Spectrum X and MediaDeck 7000)

**NOTE:** For the Spectrum X, this section refers to installed SDI I/O cards.

The Connected MediaPort Modules section displays the name and status of the I/O modules installed in a Spectrum X or MediaDeck 7000.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
<td>The name of each MediaPort module installed on the MediaDeck 7000, or the name of the SDI I/O card installed on the Spectrum X. Click the link to open the Properties page for the corresponding I/O module.</td>
</tr>
<tr>
<td><strong>Status</strong></td>
<td>The network status for the displayed MediaPort Module or SDI I/O card.</td>
</tr>
</tbody>
</table>
Private Ethernet Interfaces fields

Find connection information for the MediaPort Ethernet array on the MediaDirector’s 2252B/2251B, 2252/2251 and 2202/2201, and MediaCenter.

**NOTE:** This section applies only to MediaDirectors 2252B/2251B, 2252/2251 and 2202/2201, and MediaCenter’s.

<table>
<thead>
<tr>
<th>Number</th>
<th>Label</th>
<th>IP Address</th>
<th>Name</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>com0</td>
<td>10.20.0.86</td>
<td>MIP-3321-99001 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>1</td>
<td>com1</td>
<td>10.20.1.2</td>
<td>MIP-3321-88598 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>2</td>
<td>com2</td>
<td>10.20.2.23</td>
<td>MIP-3321-81838 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>3</td>
<td>com3</td>
<td>10.20.3.2</td>
<td>MIP-3321-88688 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>4</td>
<td>com4</td>
<td>10.20.4.31</td>
<td>MIP-3321-81838 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>5</td>
<td>com5</td>
<td>10.20.5.79</td>
<td>MIP-3321-81118 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>6</td>
<td>com6</td>
<td>10.20.6.16</td>
<td>MIP-3321-81778 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>7</td>
<td>com7</td>
<td>10.20.7.65</td>
<td>MIP-3321-81118 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>8</td>
<td>com8</td>
<td>10.20.8.44</td>
<td>MIP-3321-8876 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>9</td>
<td>com9</td>
<td>10.20.9.86</td>
<td>MIP-3321-88553 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>10</td>
<td>com10</td>
<td>10.20.10.23</td>
<td>MIP-3321-8631 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>11</td>
<td>com11</td>
<td>10.20.11.85</td>
<td>MIP-3321-8651 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>12</td>
<td>com12</td>
<td>10.20.12.51</td>
<td>MIP-3321-88467 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>13</td>
<td>com13</td>
<td>10.20.13.72</td>
<td>MIP-3321-81204 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>14</td>
<td>com14</td>
<td>10.20.14.79</td>
<td>MIP-3321-84665 Connected</td>
<td>Error Alarm</td>
</tr>
<tr>
<td>15</td>
<td>com15</td>
<td>10.20.15.16</td>
<td>MIP-3321-80007 Connected</td>
<td>Error Alarm</td>
</tr>
</tbody>
</table>

**Figure 2-4: Private Ethernet Interfaces for MediaDirector 2252 or 2202**

The MediaDirector 2252 and 2202 both have 16 private Ethernet ports, the MediaDirector 2251 and 2201 have 8 private Ethernet ports, and the MediaCenter has up to 10.

**Ethernet Port Number**
The number of the Ethernet interface on the MediaPort Ethernet array, which corresponds to the number indicated on the rear panel of the Spectrum video server.

**Ethernet Port Label**
Internal private Ethernet interface name.

**Ethernet Port IP Address**
IP address assigned to the Ethernet port.

**Connected MediaPort Name**
Name of the MediaPort attached to that Ethernet port.

**Connected MediaPort Status**
Connection status of the MediaPort.

Fibre Channel Interfaces

Find descriptions of the fibre channel interfaces section of the video server properties page.

This section applies to the MediaDirectors 2100, 2101, 2102 and 2102B, and MediaDirectors 2202/2201.
Chapter 2: Spectrum video server configuration

Figure 2-5: Fibre channel interfaces

**Current State**

**Interface**

Shows the Fibre Channel (FC) interfaces available on the selected MediaDirector.

**NOTE:** The number of interfaces displayed depends on the MediaDirector model. MediaDirector 2100 shows two interfaces, MediaDirector 2101 shows three interfaces, MediaDirector 2102 shows six interfaces, and MediaDirector 2202/2201 shows eight interfaces.

**GUID**

Lists the GUIDs of the MediaDirector's FC interfaces.

**StatusLoop**

Shows the connection status for the fibre channel loop on the selected interface.

**Status**

**Port A (and B)** lists the status of Ports A and B on each of the FC interfaces on the MediaDirector.

**Speed**

Lists the loop speed of the indicated FC loops (1 Gbps, 2 Gbps, or 4 Gbps, or Unknown, depending on MediaDirector model).

**Mode**

Lists the loop status of the indicated FC loops.

**Statistics**

**Interface**

Shows the Fibre Channel interfaces available on the selected MediaDirector.

**GUID**

Lists the GUIDs of the MediaDirector's FC interfaces.

**Requests Executed**

Displays the number of read/write requests issued per loop. This may be useful for FC loop troubleshooting purposes.
Viewing Spectrum video server properties

Loop Up Displays a number relating to the FC operational state. This may be useful for FC loop troubleshooting purposes.

Loop Down Displays a number relating to the FC operational state. This may be useful for FC loop troubleshooting purposes.

Async Events Displays the number of disruptive FC events on the loop. This may be useful for FC loop troubleshooting purposes.

LIPs Initiated Displays a number relating to Loop Initialization Protocol initiations. This may be useful for FC loop troubleshooting purposes.

LIPs Received Displays a number relating to Loop Initialization Protocol instances received on the loop. This may be useful for FC loop troubleshooting purposes.

Link error count Displays the number of transmission errors on the loop. This may be useful for FC loop troubleshooting purposes.

Set FC Loop Speed to (1 Gbps, 2 Gbps or 4 Gbps) button The loop speed shown on this button will vary according to the MediaDirector and to what is already configured. Click to change the FC loop speed for all loops. Reboot the MediaDirector for the change to take place.

NOTE: The FC Loop Speed setting must match the physical DIP switch setting on the attached MediaStore(s). If you need to reset the settings, you must power cycle the MediaStore(s) before the new settings take effect.

For information on supported loop speeds, and configuring loop speeds, refer to the Getting Started Guide and Hardware Orientation Guide from the Spectrum 6.4 documentation suite.

Spectrum server: Environment

The Environment section of the Spectrum Server page displays environmental statistics for the Spectrum video server.

These fields will vary depending on the type of Spectrum video server you are viewing.

Power Supplies:

PS 0, PS 1 Describes the state of the indicated power supply.

- NORMAL = the power supply is OK
- FAILED-Absent/Unpowered = the power supply is not delivering power, or is not plugged in.
- BAD = the power supply has a hardware fault and is broken.

RTC Battery Describes the state of the Clock Battery.

- NORMAL = the battery is OK.
- BAD-Malfunctioning = the battery is dead or absent.

RAM Battery Describes the state of the RAM battery.

- NORMAL = the battery is OK.
- CHARGING = the battery is charging
- BAD-Malfunctioning = the battery is dead or absent.
1394 PHY

Describes the state of the power supply for the 1394 buses

- **NORMAL** = the power supply is OK.
- **BAD** = there is a supply failure, or the system is unable to read supply status.

**Voltage Levels:**

*[NOTE: The values in this section are displayed in volts. The valid ranges are also displayed. Note that these ranges are not user configurable.]*

- **1.5V Line through Fan1 Voltage**
  (For MediaDirectors 2100, 2101, 2102, and 2102B only) Displays the combined voltages present on the outputs of the power supply.

- **Comm 1.0V through FC1 12V**
  (For MediaDirector 2202 only) Displays the values of the various voltage rails present on the MediaDirector.

- **BB +12.0V through BB +2.2V Vbat**
  (For MediaCenter s, MediaDirector 2252B/2251B, and Spectrum X only) Displays the values of the various voltage rails present on the motherboard.

- **MB CPU Vcore through MB VBAT**
  Displays the values of the various voltage rails present on the MediaCenter motherboard.

- **MRAM 1.2V through MRAM 12V**
  Displays the values of the various voltage rails present on the Harmonic MRAM expansion card.

- **Mid 1.0V through Mid 12.0V**
  (For MediaDeck 7000 only) Displays the values of the various voltage rails present on the MediaDeck 7000.

**Temperatures:** note the actual list will varies according to your Spectrum video server.

*[NOTE: The values in this section are always displayed in degrees centigrade. The valid range is also displayed. Note that this range is not user configurable.]*

- **Mainboard Int**
  Displays the incoming or ambient temperature for the mainboard section of the chassis.

- **Power Supply Int**
  Displays the incoming or ambient temperature for the power supply section of the chassis.

- **Mainboard Ext**
  Displays the outgoing or exhaust temperature for the mainboard section of the chassis.

- **Power Supply Ext**
  Displays the outgoing or exhaust temperature for the power supply section of the chassis.

- **Front Panel**
  Displays the incoming or ambient temperature for the front panel section of the chassis.

- **BB P1 VR Temp through BB Rt Rear Temp**
  display the internal temperatures of the motherboard, including the processors (P1, P2), BMC, and left and right sides.

- **SSB Temp**
  Displays the internal temperature near the southbridge chip.

- **LAN NIC Temp**
  Displays internal temperature of the onboard NICs.
<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Riser 1 Temp through Riser 3 Temp</strong></td>
<td>Displays the internal temperature near each of the riser boards.</td>
</tr>
<tr>
<td><strong>Exit Air Temp</strong></td>
<td>Displays the outgoing air temperature.</td>
</tr>
<tr>
<td><strong>HSBP Temp</strong></td>
<td>Displays the internal temperature of the hot-swap backplane, which connects to the drives.</td>
</tr>
<tr>
<td><strong>Comm Out</strong></td>
<td>Displays the outgoing air temperature over the mainboard of the system.</td>
</tr>
<tr>
<td><strong>FC0 In</strong></td>
<td>Displays the internal air temperature over the Fibre Channel 0 board of the system.</td>
</tr>
<tr>
<td><strong>FC0 Out</strong></td>
<td>Displays the outgoing air temperature over the Fibre Channel 0 board of the system.</td>
</tr>
<tr>
<td><strong>FC1 In</strong></td>
<td>Displays the internal air temperature over the Fibre Channel 1 board of the system.</td>
</tr>
<tr>
<td><strong>FC1 Out</strong></td>
<td>Displays the outgoing air temperature over the Fibre Channel 1 board of the system.</td>
</tr>
<tr>
<td><strong>Env In</strong></td>
<td>Displays the incoming air temperature over the environmental board section temperature over the Fibre Channel 1 section of the chassis.</td>
</tr>
<tr>
<td><strong>Server Cores</strong></td>
<td>Displays the aggregate air temperature over the CPU section of the system.</td>
</tr>
<tr>
<td><strong>MRAM In, MRAM Out</strong></td>
<td>Display the incoming and outgoing air temperatures over the MRAM board respectively.</td>
</tr>
<tr>
<td><strong>MB Temp2, MB In</strong></td>
<td>Display the temperatures of various sensors on the motherboard.</td>
</tr>
<tr>
<td><strong>MRAM In, MRAM Out</strong></td>
<td>Display the incoming and outgoing air temperatures over the MRAM board respectively.</td>
</tr>
<tr>
<td><strong>Power Supply 0 through Power Supply 1, or PS1 through PS2</strong></td>
<td>Displays the temperature of the sensor for respective power supply.</td>
</tr>
<tr>
<td><strong>Mid CPU 0 through Mid CPU 1, or CPU 1 through CPU 2</strong></td>
<td>Displays the temperature of the sensor for the respective CPU.</td>
</tr>
<tr>
<td><strong>Mid Board HM</strong></td>
<td>Displays the temperature of the sensor for the midplane.</td>
</tr>
<tr>
<td><strong>Mid Enet IC</strong></td>
<td>Displays the temperature of the sensor for Ethernet device.</td>
</tr>
<tr>
<td><strong>Mid Slot0 Intake</strong></td>
<td>Displays the incoming air temperature for I/O module slot 0.</td>
</tr>
<tr>
<td><strong>Mid Slot1 Intake</strong></td>
<td>Displays the incoming air temperature for I/O module slot 1.</td>
</tr>
<tr>
<td><strong>Slot 0</strong></td>
<td>Displays the aggregate air temperature for I/O module slot 0.</td>
</tr>
<tr>
<td><strong>Slot 1</strong></td>
<td>Displays the aggregate air temperature for I/O module slot 1.</td>
</tr>
</tbody>
</table>

**Fan Controllers:** (for MediaDeck 7000) This section provides the control value to be used to set the fan speed for each I/O module slot.
**Fans**: This section lists the speed (in RPM) of each of the Spectrum video server fans. The valid range is also displayed. Note that this range is not user configurable.

---

**Changing a Spectrum video server host name**

Renaming a Spectrum video server may help you locate a particular video server host throughout the SystemManager application.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click an individual host icon (not the dual host icon) to display the **Physical Configuration** page for the selected Spectrum video server host.
3. Click the Spectrum video server picture to display the host’s **Properties** page.
4. In the **Host Name** field, click **Change** to display the **Change MediaDirector/MediaCenter Name** page.
5. Type the new name in the text box. Refer to “About Naming Files and System Elements” for proper naming conventions.
6. Click **Save** to return to the **Properties** page.

The new host name now appears in the **System** diagram, in various page titles and in other video server-related fields throughout the application.

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**Related information**

About naming files and system elements on page 107

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**Configuring Ethernet interfaces on the MediaCenter**

The MediaCenter allows you to configure the MIP4 and MIP5 Ethernet ports for public networking, and reconfigure them at any time.

By default, the MIP4 and MIP5 Ethernet ports on the rear panel of the MediaCenter are configured for I/O module connectivity.

⚠️ **CAUTION**: Do not connect the MIP4 and MIP5 interfaces to your public network unless you have followed the steps in this section to configure them for public networking. Connecting these interfaces to your network before you configure them properly may result in network problems.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click an individual host **MediaCenter** icon to display the **MediaCenter Physical Configuration** page for the selected MediaCenter host.
3. Click the MediaCenter icon to display the **MediaCenter Properties** page.
4. Scroll to the **Public Ethernet Interfaces** section. If the MIP4 and MIP5 ports have not been configured for public networking yet, the button will read **Set 4 Public Ports**.
5. Click **Set 4 Public Ports**.
Configuring network settings

6. A confirmation appears indicating that a reboot is required in order for the changes to take effect. Click **OK**.

7. Restart the MediaCenter by clicking the **Reboot** button in the General Properties section of the page.

8. Once the MediaCenter has restarted, verify that **eth2** and **eth3** interfaces appear in the **Public Ethernet Interfaces** section of the **MediaCenter Properties** page.

   The button under Public Ethernet Ports will now read **Set 2 Public Ports**. If you wish to reconfigure MIP4 and MIP5 for MediaPort connectivity, you can click this button and restart the MediaCenter for the changes to take effect.

---

**Configuring network settings**

Configure network settings for your Spectrum video server.

This section applies to the following Spectrum video servers:

- Spectrum X
- MediaDirector 2252B/2251B, 2252/2251, and 2202/2201
- MediaCenter 2200B and 2200 series
- MediaDeck 7000

**CAUTION:** Consult your network administrator before modifying the Ethernet settings on your Spectrum video server. If you incorrectly configure any of the Ethernet settings on your Spectrum video server, you risk losing communication with that device. This may require that you contact Harmonic technical support.

**About Ethernet failover and bandwidth**

Spectrum video servers allow you to configure your Ethernet interfaces in failover pairs to provide added reliability in the event of a hardware failure.

When a pair of Ethernet interfaces are configured in failover mode and one of the interfaces experiences a failure, the remaining interface takes over the Ethernet traffic of the failed interface in addition to its own packets. Take note of the following:

- If both interfaces in a failover pair are up, you will get two interfaces worth of incoming and outgoing bandwidth.
- Once a failover has occurred, the total bandwidth (both the incoming and outgoing bandwidth) is limited to one interface worth of packets.

**Planning your network settings**

Plan your network settings before configuring.

**IMPORTANT:** Please read the following section before configuring your Ethernet network.

When planning an Ethernet network, consider the following:

- Spectrum video servers do not ship with Ethernet interfaces configured for failover. Interface failover must be configured using SystemManager.
- You can assign multiple Ethernet interfaces on your Spectrum video server to the same IP subnet. To a great extent, you can use those interfaces independently and the maximum bandwidth will be limited by the number of interfaces.
• To maximize bandwidth, you must connect to the Spectrum video server in such a way that each client PC points to a different interface on the Spectrum video server. If multiple client PCs are connected to all the different Ethernet interfaces on the Spectrum video server, then bandwidth can be distributed across the different interfaces. Whereas, if the client PCs are all connected to one interface, bandwidth is limited by that one interface. Therefore, distributing the network traffic is your responsibility when setting up the network.

• If you initiate a file transfer from a given Ethernet interface on a client PC to a specific interface on the Spectrum video server, it will always use the same interface to return packets, and will send them directly to the same interface on the client PC that initiated the transfer.

• For the MediaDeck 7000, both MediaPort Modules must be installed in order to enable failover.

Configuring your network settings

Configure network settings for your Spectrum video server.

1. From the **System Diagram**, click any Spectrum video server heading (or icon) to reach the **Physical Configuration** page.

2. Click the picture of the Spectrum video server to display the **Properties** page.

3. In the **Host Properties** section of the page, in the **Change Settings** field, click **Network Settings**. The **Network Settings** page for your Spectrum video server appears.

   The **DNS/NTP Settings** section allows you to enter information about your DNS and NTP servers.

![DNS/NTP Settings](image)

   **Figure 2-6: DNS/NTP Settings**

   **IMPORTANT:** You must designate a fully-functioning and properly-configured NTP server for the Spectrum video server. Failure to do so will result in video disruption.

4. To configure DNS or NTP Settings, in the **DNS/NTP Settings** section of the page, enter the appropriate IP addresses for the following DNS or NTP servers:

   - **DNS Server 0**
   - **DNS Server 1**
   - **NTP Server 0**
   - **NTP Server 1**

   **NOTE:** If you enter DNS information, make sure that you also define the name and IP address of the Spectrum video server in the DNS server. Failure to do so will result in CIFS connection delays of up to 30 seconds or more.

5. The **DNS Search Settings** section, shown below, allows you to enter up to four static DNS search domain names, to be used by DNS when resolving network domain names in more complicated networks.
Configuring network settings

6. The **I/O Module IP Address Range Settings** section displays the default IP address range that the video server uses for assigning IP addresses to the connected MediaPorts. The IP addresses of those MediaPorts are shown in the **Private Ethernet Interfaces** section of the **Properties** page.

   **IMPORTANT:** Do not modify this field unless instructed by Technical Support.

   **NOTE:** This feature does not apply to the Spectrum X or MediaDeck 7000.

   If, for some reason, you need to change this default IP address range, enter the new IP address range in the **I/O Module IP Base Address** field, and then click **Save I/O Module Base Address**. Once the new range is set, you must restart both the Spectrum video server and all the attached MediaPorts in order for the new IP addresses to take effect.

7. The **Ethernet Interface Settings** section, shown below, allows you to configure network settings for each Ethernet Interface.

   **Figure 2-8: Ethernet Interface Settings**

   Configure the following fields as necessary:
   
   - **MTU:** This field may be used to change the maximum size of Ethernet packets.

     **NOTE:** At this time, Harmonic does not recommend changing the default packet size of 1500 bytes.

   - **DHCP:** Select or clear to enable or disable DHCP.

   - **IP Address:** When DHCP is disabled, this field may be used to enter a static IP address.

     **IMPORTANT:** Changing the primary IP address for the Spectrum video server will cause SystemManager to lose connection with it. If you wish to change the primary IP
address, follow the instructions in “Changing the Primary IP Address.” Note that the primary IP address is displayed next to the name of the Spectrum video server host on the System Diagram page.

- **Subnet Mask**: When DHCP is disabled, this field may be used to enter a subnet mask.
- **Default Gateway**: When DHCP is disabled, this field may be used to enter a default gateway.

8. Click **Save Interface Settings** to save the current settings. If you wish restore the default settings at any time, click **Restore Default Settings**.

   **NOTE**: Once you have configured the Ethernet interfaces on your Spectrum video server, Harmonic recommends that you ping each interface to verify that it is configured properly.

9. Modify the **Configure Additional Routes** section if necessary. This section allows you to specify routing configurations for individual Ethernet interfaces other than the default route. This is only necessary for more complex network configurations.

10. Modify the **Ethernet Interface Failover Settings** section if necessary. This section allows you to configure failover settings for the Ethernet interfaces.

11. Once you have finished configuring your network settings, click **Done** to save your settings.

**Related information**
- Changing the primary IP address on page 76
- Configuring additional routes on page 75
- Configuring Ethernet interfaces for failover on page 73

**Examples of basic Ethernet interface configurations**

See examples of some standard network configurations of Spectrum video server.

**Example: Static IP address**

In this example, only one Ethernet interface, eth0, is connected. This interface is configured with a static IP address. No expansion cards are installed in this example.

---

**Figure 2-9: Example of one interface, static IP**
Example: DHCP

In this example, only one Ethernet interface, eth0, is connected. This interface is configured for DHCP. No expansion cards are installed in this example.

Figure 2-10: Example of one Interface, DHCP

Example: Static IP address and DHCP with expansion card

In this example, a 10 Gb dual port expansion card is installed in the MediaDirector 2202/2201, and three interfaces are connected. Two are configured with static IP addresses, and one is configured for DHCP.

Figure 2-11: Example of three interfaces using static IP addresses and DHCP

Note that in this example, each interface provides access to a separate subnet.
Example: Static IP addresses with expansion card

In this example, a 1 Gb quad port expansion card is installed in the MediaDirector 2202/2201, and five interfaces are connected. One interface on the main board is configured for DHCP, while all four interfaces on the expansion card are configured with static IP addresses.

Figure 2-12: Example of five interfaces: one DHCP and four static IP addresses

Note that in this example, bandwidth for FTP transfers can be maximized by connecting a separate client PC to each of the different Ethernet interfaces to distribute the load. This network distribution is the responsibility of the user when setting up the network.

About Ethernet interface failover

Note some important points regarding Ethernet interface failover.

For the MediaDirector 2252B/2251B, 2252/2251 and 2202/2201, failover may be configured only between the following pairs of Ethernet interfaces:

- `eth0` and `eth1` (the main public Ethernet interfaces on the MediaDirector 2202/2201)
- `ixeth0` and `ixeth1` (For the MediaDirector 2252/2251 and 2202/2201, these include the interfaces on the dual port expansion card. For the MediaDirector 2252B/2251B, these are the ports for system management)
- `eth2` and `eth3` (interfaces on the quad port expansion card)
- `eth4` and `eth5` (interfaces on the quad port expansion card)

For the MediaCenter 2200 and 2200B series, failover may be configured between the following pairs of Ethernet interfaces:

- `eth0` and `eth1` (the main public Ethernet interfaces on the MediaCenter)
- `eth2` and `eth3` (only available on the MediaCenter 2200 series if you have configured the MIP 4 and MIP 5 interfaces for public networking. See “Configuring Ethernet interfaces on the MediaCenter “ for details.)
- `xeth0` and `ixeth1` (Only available on the MediaCenter 2200B series. These are the ports for system management.)

For the Spectrum X and MediaDeck 7000, failover may be configured between the following pair of Ethernet interfaces:

- `eth0` and `eth1` (for the MediaDeck 7000, these are the interfaces on the installed MediaPort Modules)

  **TIP:** The interface names in the above lists are found in the Interface Name field of the Ethernet Settings page.

For all Spectrum servers:
• Failover pairs must be cabled and assigned to the same IP subnet.
• IP addresses for failover pairs must be statically assigned (that is, DHCP should be disabled).
• There can be one or more failover pairs per IP subnet.

**Related information**
Configuring Ethernet interfaces on the MediaCenter *on page 66*

**Configuring Ethernet interfaces for failover**
Configure Ethernet interfaces on a Spectrum server for failover.

1. From the *System Diagram*, click any Spectrum video server heading (or icon) to reach the *Physical Configuration* page.
2. Click the picture of the Spectrum video server to display the *Properties* page.
3. In the *Host Properties* section of the page, in the *Change Settings* filed, click *Network Settings*. The *Network Settings* page for your Spectrum video server appears.
4. Scroll to the *Ethernet Interface Settings* section of the page.
5. Make sure that each pair of interfaces you are configuring for failover are configured with static IP and are on the same subnet.
6. If you have made changes in the *Ethernet Interface Settings* section of the page, save your settings by clicking *Save Settings*.
7. In the *Ethernet Interface Failover Settings* section of the page, select the interface pair(s) for which you want to enable failover mode, and then click *Enable Failover Mode*.
8. Verify that the text in the *Status* column changes to *Failover Enabled*. 
Examples of failover configurations
Find some examples of possible failover configurations.

Example: One failover pair
In this example, a 1 Gb quad port expansion card is installed in the MediaDirector 2202/2201, and three interfaces are connected. The eth2 and eth3 interfaces are configured for failover. Note that these interfaces are configured with static IP addresses and are assigned to the same IP subnet.

Figure 2-13: Example of one failover pair
Example: Multiple failover pairs

In this example, a 1 Gb quad port expansion card is installed in the MediaDirector 2202/2201, all six interfaces are connected, and every failover pair is configured for failover. Note that every interface is configured with static IP addresses, and that each failover pair is assigned to the same IP subnet.

Figure 2-14: Example of three failover pairs

Configuring additional routes

In the unusual circumstance that you need to configure a network route in addition to the route specified for a given interface in the Ethernet Interface Settings section of the Network Settings page, you may use the Configure Additional Routes feature to add a route.

**CAUTION:** The procedure in this section is intended for qualified technical personnel, skilled at advanced networking procedures. If you are unsure of any steps, consult with your network administrator or contact Harmonic technical support before proceeding.

The following figure shows an example of an additional route.
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Figure 2-15: Example of additional route

1. In the **Configure Additional Routes** section, select an interface from the **Select Interface** drop-down menu. Note that you may only select interfaces which are connected. Configure the following fields as necessary:
   - Subnet Address
   - Subnet Mask
   - Gateway

2. In the **Add Route** column, click **Add**.
   
   Once the new route has been added, the details of that route appear in the **Existing Routes** section. Note that for each interface, you may add as many additional routes as you wish.

   Once you have configured an additional route, a **Delete Route** column will appear in the **Existing Routes** section. To delete an existing route, click the **Delete** button for the route you wish to delete.

### Changing the primary IP address

If instructed by Harmonic technical support, you can change the primary IP address of a video server.

**CAUTION:** The procedure in this section is intended for qualified technical personnel, skilled at advanced networking procedures. If you are unsure of any steps, consult with your network administrator or contact Harmonic technical support before proceeding.

The primary IP address is the first Spectrum video server IP address that is discovered by the SystemManager, and is used to communicate with SystemManager. If you wish to change this IP address, follow the procedure below.

**IMPORTANT:** Changing the primary IP address for the Spectrum video server will cause SystemManager to lose connection with it. Note that the primary IP address is displayed next to the name of the Spectrum video server host on the **System Diagram** page.
1. Navigate to the **Network Settings** page, and then scroll to the **Ethernet Interfaces** section of the page.

2. Identify the Ethernet Interface used for the primary IP address.

3. For the Ethernet Interface, which uses the primary IP address, make sure **DHCP** is not selected, enter the new values in the **IP Address**, **Subnet Mask**, and **Default Gateway** fields, and then click **Done**. This will cause SystemManager to lose connection with the Spectrum video server.

4. Remove the Spectrum video server from SystemManager using the Remove Devices feature. Refer to the instructions in “Removing devices” to select the Spectrum video server that contains the primary IP address you wish to change, and remove it.

5. Use the Connect Harmonic Device feature to connect to the new primary IP address. Refer to the instructions in “Connecting a device from a different IP network” and use the new primary IP address in the field for **Enter device IP address or device name**.

6. Once you have connected to the new primary IP address, view the System Diagram on the **Configuration** tab to verify that you are connected to the Spectrum video server.

### Related information
- **Removing devices** on page 40
- **Connecting a device from a different IP network** on page 39

### Configuring watch folders

With the Watch Folder feature, you can configure Spectrum to demultiplex PitchBlue® transport stream files or MPEG-2 program stream files, or re-wrap LXF files that are transferred via FTP or Samba to a specified "watch folder" on your Spectrum video server.

Spectrum outputs the resulting files to a specified destination folder on your video server. For demultiplexed transport stream files, the resulting AVC/H.264 files can be played out with a Spectrum I/O module licensed for AVC/H.264. For MPEG-2 program streams, the resulting files will have the same video format as the original, and compressed audio will be decoded to the PCM format.

**NOTE:** Spectrum does not support *native* playout of MPEG-2 program streams.

**IMPORTANT:** When using the Watch Folder feature to re-wrap LXF files, SystemManager automatically changes the bandwidth limits on your video server to improve the LXF re-wrap performance. If you wish to restore the default bandwidth limits, see “Changing network and file system performance settings” for details.

1. From the **System Diagram**, click your Spectrum video server heading (or icon) to open the **Physical Configuration** page, and then click the icon of the Spectrum video server to display the **Properties** page.

2. From the **Host Properties** section of the page, in the **Change Settings** field, click **Configure Watch Folder** to open the Harmonic Watch Folder page for your Spectrum video server.
3. Click **Add Watch Folder**, and configure as follows:

- **Source Ext**: Spectrum supports the .ts, .ps, and LXF formats. Select one of the following:
  - ts
  - ps
  - lxf. Note that this option may be used for LXF files with or without an extension.
- **Source folder**: Enter the complete path of the folder on your Spectrum video server that you wish to specify as your watch folder. The source folder must exist before you configure it as a watch folder.

**IMPORTANT:**
- Harmonic recommends that you never configure clip.dir, or any folder that experiences high traffic, as your Source watch folder.
- Multiple Watch Folder entries cannot use the same Source Folder. Make sure to enter a unique Source Folder for each Watch Folder entry.

- **Destination Folder**: Enter the complete path of the directory to which the demultiplexed or re-wrapped files will be written.
- **Destination Media Format**: Select the desired wrapper type for the destination media.
- **Max Transfers**: Select the maximum number of files that may be transferred at one time.
- **Rewrap Speed**: This option allows you to change the maximum speed of the file re-wrap in relation to real-time. For example, 2x would be up to twice as fast as real-time. Harmonic recommends that you leave the default value for your source format unless instructed otherwise by Harmonic technical support.

**NOTE:** For PitchBlue .ts or MPEG-2 .ps entries, Spectrum supports a re-wrap speed no higher than 3x.

- **track re-stacking**: This option allows you to re-order the tracks in the destination file. Enter the track numbers, separated by commas, in the order you want them to appear in the destination file.
- **track matching**: This option allows you to match the tracks in the destination file with track tags specified in the TrackKeyValueDefs.txt configuration file on the Spectrum server.
  - Make sure you have edited the track tags as needed. See "Editing track tags" for details.
  - Click **Add Track Tag**, and then select a tag from the drop-down list. The selected tag will override any source tags for that track once the clip is transferred to the destination file.
  - To delete a track tag, click the adjacent X.
- **Delete Original Clip**: Select whether you want the original files to be deleted after they are demultiplexed or re-wrapped. Note that the source file will only be deleted upon success of the operation.
Example: Note that the track matching and track re-stacking options work together so that the tags indicated in the track matching column apply to the re-ordered tracks in the destination folder. The following table shows how the re-ordered tracks would correspond to the tags in the destination folder.

![Table 2-1:](image)

<table>
<thead>
<tr>
<th>Track re-stacking</th>
<th>track matching</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Spanish ✓</td>
<td>1 Spanish ✓</td>
</tr>
<tr>
<td>2 Chinese ✓</td>
<td>2 Chinese ✓</td>
</tr>
<tr>
<td>3 French ✓</td>
<td>3 French ✓</td>
</tr>
<tr>
<td>4 Chinese ✓</td>
<td>4 Chinese ✓</td>
</tr>
</tbody>
</table>

4. Add additional watch folders as needed. At this time, Spectrum supports two watch folders per Spectrum video server. These watch folders may use different source types (.ts, .ps, or LXF) or two of the same source type.

5. Once you have configured the watch folder, click Apply to apply your changes, and then click Done. If you wish to delete a watch folder, select the Delete check box, click Delete selected rows, and then click Apply.

Result:

NOTE: For watch folder configuration guidelines specific to your Spectrum video server type, refer to the configuration guidelines section of the Spectrum release notes.

Related information

Changing network and file system performance settings on page 99
Creating an AVC (H.264) Player on page 241
Editing track tags on page 85

About LXF support

Note the default settings for LXF support.

When you add an LXF watch folder, SystemManager automatically configures the Network/File System Performance settings to improve performance.
Performance settings are changed as follows:

- **MediaDirector 2252B/2251B, 2252/2251, 2202/2201**
  - Low Priority Bandwidth Limit (FTP & SAMBA): 300 MB/s
  - Low+ Priority Bandwidth Limit (AFP): 200 MB/s

  For 50 Mbps material, Spectrum supports two LXF imports with a re-wrap speed no higher than 3x. For 100 Mbps or 150 Mbps LXF material, the re-wrap speed must be set no higher than 1x.

- **MediaCenter 2200B and 2200**
  - Low Priority Bandwidth Limit (FTP & SAMBA): Default setting (185 MB/s)
  - Low+ Priority Bandwidth Limit (AFP): 200 MB/s

  For 50 Mbps material, Spectrum supports two LXF imports with a re-wrap speed no higher than 3x. For 100 Mbps or 150 Mbps LXF material, the re-wrap speed must be set no higher than 1x.

- **Spectrum X and MediaDeck 7000**
  - Low Priority Bandwidth Limit (FTP & SAMBA): Default setting (100 MB/s)
  - Low+ Priority Bandwidth Limit (AFP): 100 MB/s

  For 50 Mbps material, Spectrum supports one LXF import with a re-wrap speed no higher than 3x. For 100 Mbps or 150 Mbps LXF material, the re-wrap speed must be set no higher than 1x.

### Configuring Auto-export to Harmonic MediaGrid

With the auto-export license, you can configure Spectrum to record directly to a directory on the Spectrum video server, and then automatically transfer the files to one or more destination folders on your Harmonic MediaGrid or to another location via FTP.

**IMPORTANT:** Auto-Export watch folders are intended specifically for use with content that is recorded directly from a player to the watch folder. Harmonic does not support manually copying files into the watch folder.

For guidelines regarding active transfers on your Spectrum video server, refer to the “Configuration Guidelines” section for your video server in the Spectrum Release Notes.

Although the simplest configuration of the of the Auto-Export to Harmonic MediaGrid feature is to configure one watch folder on your Spectrum system, you may wish to create multiple folders for use with different content. For example, you may create one watch folder entry for SD content and another watch folder entry for HD content and configure these to transfer to separate locations on your Harmonic MediaGrid file system. In this case, note that you must configure your SD and HD Record players to save to the SD and HD watch folders respectively.

1. From the **System Diagram**, click your Spectrum video server heading (or icon) to open the **Physical Configuration** page.

2. Click the picture of the Spectrum video server to display the **Properties** page.

3. In the **Host Properties** section of the page, in the **Change Settings** field, click **Configure Auto Export to Grid**. The Watch Folder page appears.

4. Click **Add Watch Folder** and configure as follows:

   - **Source Path**: Enter the path of the source folder on the Spectrum file system. For example: /fs0/watch/
**CAUTION:** Harmonic recommends that you *never* configure clip.dir, or any folder that experiences high traffic, as your Source watch folder.

- **Destination URL:** Enter the URL or path of the destination folder on the Harmonic MediaGrid or other location. Use one of the following formats:
  - For a folder on the *Harmonic MediaGrid*, use the following: `mgfs://<IP address or network name of Harmonic MediaGrid system>/<file system path>`. For example: `mgfs://my_mediagrid/fs/dropbox/`
    
    If you used a Harmonic MediaGrid *IP address* on the “Harmonic MediaGrid Accounts” page for your Spectrum video server in SystemManager, you must enter that IP address in the Destination URL field. Likewise, if you used a Harmonic MediaGrid *network name* on the Harmonic MediaGrid Accounts page, you must enter that network name in the Destination URL field. For details on configuring Harmonic MediaGrid accounts, see “Connecting to a Harmonic MediaGrid from the Spectrum Video Server.”
  - For a location via *FTP*, use one of the following:
    - `ftp://<IP address of networked device>/file system path/`
    - `ftp://username:password@<IP address>/file system path/`

- **Max Transfers:** Enter the number of files that may be exported from this watch folder at one time.

- **Delete Original Clip:** If yes, the file being exported will be deleted from the source folder once it is successfully transferred. If, for some reason, the transfer fails, the file will not be deleted.

- **Replace file on destination:** If yes, the file being exported will overwrite any existing file with the same name in the destination folder.

- **Rewrap:** If yes, Spectrum will rewrap the file using the wrapper format selected from the *Rewrap Style* drop-down menu.

- **Rewrap Style:** Select the wrapper format to be used for the file being exported.

  **NOTE:** For FTP transfers, Harmonic supports transfers of the following low latency formats only: MXF OP1a (Standard, Low Latency), MXF OP1a (Internal-EVTR, Low Latency), and MXF OP1a (SMPTE RDD9).

  **IMPORTANT:** Multiple Watch Folder entries cannot use the same Source Folder. Make sure to enter a unique Source Folder for each Watch Folder entry.

The following images show two examples of watch folders, one (on the left) that exports to a Harmonic MediaGrid system, and one (on the right) that exports to a location via FTP.

![Auto-export examples](image)

5. Once you have configured the watch folder, click **Save** to apply your changes, and then click **Done**.

6. Configure additional watch folders as needed.
7. Make sure to configure your Record player(s) to save directly to the watch folder by modifying the Default Clip Directory field for the player accordingly.

**Related information**
Connecting to a Harmonic MediaGrid from the Spectrum video server on page 98

**Configuring Auto-Export for Proxy Files**

Note the procedure to configure auto-export for proxy content.

1. Follow steps 1-5 of “Configuring Auto-export to Harmonic MediaGrid” to create a watch folder for your high-resolution content.

2. Create a second watch folder, which includes the source path of the original watch folder modified to add a proxy.dir sub folder for your proxy content. When a player is configured to record proxies, it will simultaneously write a proxy file to the proxy.dir directory.

   For example, if the source path of the original watch folder is /fs0/MyDir, the source path of the second watch folder for proxy files would be /fs0/MyDir/proxy.dir.

   The following figure shows a watch folder for proxy files, which uses the source path of the first watch folder for high resolution content.

   ![Add/Edit Watch Folder](image)

   Figure 2-17: Example of auto-export folder for proxy

3. Make sure to configure your Record player(s) to save directly to the first watch folder by modifying the Default Clip Directory field for the player accordingly.

**Related information**
Edit Player options on page 207

**Changing a Spectrum video server description**

The Spectrum video server description is useful in clarifying a particular Spectrum video server’s (or host’s) role in your Spectrum System.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click a dual host or individual host's Spectrum video server icon to display the **Physical Configuration** page for the selected Spectrum video server or host.

3. Click the Spectrum video server’s picture to display the **Properties** page.

4. Scroll down to the **Spectrum Server Description** field.

5. Click **Change Desc** to display the **Change Spectrum Server Description** page.

6. Type the new description in the text box.

7. Click **Save** to save the description and return to the **Properties** page. The new description appears in the **Spectrum Server Description** field.

---

### Specifying character sets to use with certain protocols and QuickTime

Although Unicode is supported on a Spectrum System, certain protocols and QuickTime, which are supported by a Harmonic system, do not directly support Unicode.

For FTP, BVW, VDCP protocols or the QuickTime file wrapper format, in the situations specified in the following table, you must specify which character set to use.

**Table 2-2: Specific Protocol and QuickTime Character Set**

<table>
<thead>
<tr>
<th>When using this protocol/wrapper...</th>
<th>You need to specify the character set because/if...</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTP</td>
<td>the FTP (archive system, windows) application being used does not support UTF8 filenames.</td>
</tr>
<tr>
<td>BVW/VDCP</td>
<td>the automation system using one of these protocols may not be able to specify or read strings in the UTF8 format.</td>
</tr>
<tr>
<td>QuickTime</td>
<td>The QuickTime .mov file contains strings specifying the location of media files. Currently QuickTime does not support the Unicode format. This means that the format of the string is dependent on the language and OS that the clip was generated on. The MediaDirector must be told in advance what format is being used in the mov file.</td>
</tr>
</tbody>
</table>
Chapter 2: Spectrum video server configuration

When using this protocol/wrapper... You need to specify the character set because/if...

Instances when the Character Set must be specified include:

- Clips created or modified by applications such as NLE’s will store a particular character set in the mov file. The MediaDirector needs to know the format of the string in order to find the associated media files.
- Clips accessed directly over the network or copied off of the MediaDirector may be imported into third party applications. The MediaDirector needs to know in advance what format to use so third party application will be able to read the strings in the mov file.
- Clips with foreign names created with previous versions of the MediaDirector will use the format used by the application driving the server. The MediaDirector needs to know how to read the strings in order to find the media files.

1. With a legacy File System updated, launch the SystemManager application.

2. From the Home tab, click the Character Set icon to open the Character Set page. Check the box(es) in the Select column to identify the Spectrum servers to which you want to apply a new character set.

3. Using the previous table as a reference, check the appropriate protocol(s) and/or wrapper format check box(es) as shown in the following figure.

Figure 2-18: Specifying the Character Set
4. From the **Standard** drop down list, select the general standard to use. A subset of standards within the selected standard appears as shown in part in the previous figure.

5. Select the standard subset to apply. The **Change to** button in the Spectrum Servers section reflects the subset chosen.

6. Click **Change to <new character set>** to apply the character set to the selected Spectrum servers.

---

**Viewing character sets associated with Spectrum video servers**

View the character sets associated with a Spectrum video server.

1. Click the **Home** tab to display the **Home** page.

2. Click the **Character Set** icon in the left-hand column to display the **Set Character Sets** page.

   This page displays the currently selected character sets associated with a Spectrum video server and according to protocol and file format.

---

**Editing track tags**

On the **Spectrum Server Properties** page, the **Edit Track Tags** function allows you to edit the contents of a **Track Tag File** for a Spectrum video server.

A Track Tag File contains the language labels used in your facility for track tagging. By using a consistent set of labels throughout your facility, a Spectrum video server can read the labels and automatically route the audio to the appropriate channels. The TrackTool application (which allows you to add and rearrange tracks in a clip as well as tag them with language labels), refers to the Track Tag File to ensure that the tracks attached to media clips are the same ones used in the configuration of Spectrum video server players.

Refer to the **TrackTool User’s Guide** or the TrackTool help system for more detailed information about the TrackTool application.

By default, the Track Tag File (**TrackKeyValueDefs.txt**) is located on the Spectrum video server’s file system at: `fs\config\TrackKeyValueDefs.txt`, where `fs` is the actual File System name.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. Click a Spectrum video server icon to display the **Physical Configuration** page for the selected Spectrum video server.

3. Click the Spectrum video server’s picture to display the **Properties** page.

4. Scroll down and click **Edit Track Tags**.

   The **Edit Player Track Tags** page appears.

5. Edit the contents of the **Track Tag File** as necessary.

6. Click **Save File** to save the file to the Spectrum video server’s file system.

   The edited file is now available for reference when, or if, you wish to configure Players using the SystemManager application, or, if you wish to configure clips using the TrackTool application.
NOTE: Once you create a Player and start to configure an audio track, verify that all tags created in the Track Tag File are acceptable by clicking on the down arrow in the language tag section and checking that all tags are available for selection. If a tag is unavailable, review the rules in step 5 to identify any syntax errors with the tag.

Refer to the TrackTool User’s Guide or the TrackTool help system for information on how to configure clips using TrackTool.

Related information
Configuring track tag rules for an audio track on page 259

About Track Tag files

Note some important points when editing track tag files.

Each file can include these items on separate lines:

- Optional comment line(s), which start with a hash character # followed by any comment text. For example:

```
# This is a comment and will be ignored.
```

- A mandatory key code line indicating the key being configured. This item must be included once in the file, just before the track tag code mentioned below. The line starts with the letter K followed by a colon, followed by the key code. For track tags, the key code is “ovn_trackmatch”. For example:

```
K:ovn_trackmatch
```

- Optional track code line(s). The line starts with the letter A followed by a colon, followed by the language code, which may be any US-ASCII character sequence. For example:

```
A:French
```

In addition:

- Tag names must not exceed twenty characters in length and must not include a comma, slash, or ampersand (&). A tag name with an ampersand will be saved but will not be selectable.
- Adding silence1 through silence8 inserts 1-8 channels of silence on the next channel(s). Choose the number of “silence” tags required by your facility, up to a maximum of eight.
- Adding tracknum0 through tracknum7 causes play of the audio track whose position in the clip’s track stack matches the number specified in the tag. Choose the required number of “tracknum” tags, up to a maximum of eight. Note that since the numbering scheme for tracknum tags starts with zero, tracknum0 would match the first audio track in the clip's track stack.
- The strings “NONE” and “None” are reserved. Do not use in this file.
- "silence" and “tracknum” tags should not be assigned to tracks in TrackTool.
- Track tagging rules are applied to non-tagged clips if the rules contain any “tracknum” tags.

An example of a complete file is as follows:

```
# Harmonic clip and player track-tagging file.
#
# Comment lines start with #
# The first non-comment line should always be 'K:ovn_trackmatch'
# Remaining lines start with A: followed by the name of the language tag.
# 'silence<n>ʹ inserts <n> channels of silence.
```
Copying the track tag file to Spectrum video servers outside an EFS

You can use the Track Tag File with Spectrum video servers outside an Extended File System.

1. In your Windows Explorer User Interface, navigate to the Track Tag File on video server A.
   By default, the Track Tag File (TrackKeyValueDefs.txt) is located on the Spectrum video server’s file system at: fs\config\TrackKeyValueDefs.txt. where fs is the actual File System name.
2. Right-click and select Copy file.
3. Open a window for the video server B and paste the file in an appropriate folder.
   The Track Tag File is now available for track tagging from video server B.

Changing the Spectrum video server time zone

You can select the international time zone in which your facility is located.

This ensures that the “date” stamp on recorded clips is correct, and provides assistance for Harmonic technical support for remote troubleshooting.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click a Spectrum video server icon to display the Physical Configuration page for the selected Spectrum video server.
3. Click the Spectrum video server’s picture to display the Properties page.
4. Scroll down to the Time Zone line.
5. Using the drop-down box, select the time zone in which the Spectrum video server is located.
Chapter 2: Spectrum video server configuration

Changing the Spectrum video server wink state
You can change the wink state for a video server.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click a Spectrum video server icon to display the Physical Configuration page for the selected Spectrum video server.
3. Click the Spectrum video server’s picture to display the Properties page.
4. Scroll to the bottom of the page, and check the Wink State line.
5. Change the Spectrum video server's wink state as desired:
   - If On, click Wink Off to stop winking the blue light bar on the front panel.
   - If Off, click Wink On to start winking the blue light bar on the front panel.

Rebooting the Spectrum video server
On the Properties page, the “reboot” function is a local function that is not associated with the firmware upgrade process.

Reboot the Spectrum video server when it is experiencing problems, or if you do not want to reboot the Spectrum video server immediately after a firmware upgrade.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click a Spectrum video server icon to display the Physical Configuration page for the selected Spectrum video server.
3. Click the Spectrum video server’s picture to display the Properties page.
4. Scroll to the bottom of the General Properties section of the page and click Reboot.
5. When the Confirmation dialog appears, click OK. The Spectrum video server’s status changes to Rebooting, then Not Connected, then Configuring, and finally to Connected. The complete process takes approximately two minutes though it may take longer for SystemManager to display the status once the unit is up and running.

   NOTE: You can also reboot one or more Spectrum video servers on the Upgrade Firmware page. Refer to “Upgrading MediaDirector and MediaCenter Firmware” in the Spectrum System Installation Guide for details.

Powering down the Spectrum video server
Power down a Spectrum video server:

   NOTE: In certain circumstances, powering down one MediaDirector in an EFS configuration may cause video disruption to channels on other MediaDirector s.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click a Spectrum video server icon to display the **Physical Configuration** page for the selected video server.

3. Click the Spectrum video server’s picture to display the **Properties** page.

4. Scroll to the bottom of the **General Properties** section and click **Shutdown Spectrum Server**.

5. When the **Confirmation** dialog appears, click **OK**.

6. Verify that Spectrum video server’s status changes to **Not Responding**.

   For instructions on powering down your entire Spectrum system or for power up instructions, refer to the Spectrum System Installation Guide.

---

**Viewing a snapshot of the Spectrum video server log**

You can view a snapshot of the Spectrum video server’s log. The function is used for diagnostic purposes only.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. Click a Spectrum video server icon to display the **Physical Configuration** page for the selected Spectrum video server.

3. Click the Spectrum video server’s picture to display the **Properties** page.

4. Scroll to the bottom of the page and click **Log Snapshot** to display the **View Device Log** page. Contact Harmonic technical support for additional assistance.

---

**Upgrading the Spectrum video server license**

Every Spectrum video server includes a license file. If you have purchased a new license file from Harmonic, upgrade your Spectrum video server license using SystemManager.

If you have purchased a new license, Harmonic will provide you a license file. The format of the license file will vary depending on your system.

ℹ️ **IMPORTANT:** For systems with Spectrum X, the license file must include the full serial number of the Spectrum video server (with no dashes), and have a .txt extension in order for SystemManager to recognize it. Otherwise the **Upgrade License** button will not be available.

For other Spectrum systems, the file name may have a .hex extension. Also, note that the file name of the license file will typically include serial number information for the Spectrum product.

⚠️ **NOTE:** Spectrum systems may include a mix of .hex and .txt license files.

1. Locate the Spectrum video server license file provided to you by Harmonic.

2. Copy the license file to the SystemManager hard drive under `<install drive>:\Licenses`.

   ⚠️ **NOTE:** The drive letter for `<install drive>` depends on which drive was selected when installing SystemManager.
3. From the Configuration tab in SystemManager, navigate to the Properties page for the Spectrum video server that you are upgrading. Once SystemManager identifies the new license file, the Upgrade License button will be available. Click Upgrade License.

Note that the status displayed in the Host Status field on the Properties page will change to "upgrade queued," "upgrading," and then "needs reboot."

4. Reboot the Spectrum video server by clicking the Reboot button.

Related information
Rebooting the Spectrum video server on page 88
Viewing licensed features for a Spectrum video server on page 90

Viewing licensed features for a Spectrum video server

With Spectrum 8.2 and later, licensed features for Spectrum systems with Spectrum X are installed on the Spectrum video server. Open the Licensed Features page to view all installed licenses, or to enable or disable license enforcement.

NOTE: For MediaPorts and ChannelPorts, licenses are installed on the I/O module and will not be displayed on the Licensed Features page.

From the Spectrum Server Properties page, under General Properties, click View Licensed features.

- **Enable/Disable License Enforcement:** Click to enable or disable license enforcement. When enabled, SystemManager will display an error message if you attempt to exceed your license limit when activating a player or saving a playout channel.

  NOTE: If you are enabling license enforcement, you must reboot the Spectrum video server in order for license enforcement to occur.

  NOTE: In future releases, license enforcement will not be configurable. Licenses will always be enforced.

- **Features of Spectrum Server:** This section includes details on general licenses that are not associated with a channel.

- **Features of I/O Module:** This section includes details on channel-based licenses. The "Owners Detail" section includes the names of I/O modules and players that are using the licenses.

  NOTE: "BASIC-GFX" refers to four graphic layers. "MAX-GFX" refers to eight graphic layers.

Related information
Upgrading the Spectrum video server license on page 89

About demo licenses

If a demo license is installed on the Spectrum video server and license enforcement is enabled, SystemManager will display a message in red on the Licensed Features page to indicate that the demo license is present and to show the license expiration date.

NOTE: When a demo license is installed, SystemManager will generate one alarm per day to indicate when the license expires.
Changing logging variable settings

Logging, or “debug,” variables determine which information is included in the Spectrum log file and enable Harmonic technical support to troubleshoot issues on a Spectrum system.

**IMPORTANT:** Do not change the settings on this page unless directed by Harmonic technical support.

The Change Logging Variable Settings page allows you to specify new information to be added to the Spectrum log file. If you encounter problems with your Spectrum system, Harmonic technical support may ask you to configure this page to help them identify the cause of the issue.

1. Navigate to the **Properties** page for your Spectrum video server.
2. From the **Change Settings** section, click **Update Logging variables**. The **Change Logging Variable Settings** page appears.

   ![Change Logging Variable Settings](image)

   **Figure 2-19: Change Logging Variable Settings**

3. Click **Query From Host** to query the logging settings from the host. Once the page refreshes, the current host settings will appear.

4. Modify the following logging settings as instructed by Harmonic technical support:
   - Under **Player Debug settings**:
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- **player commands**: Select **On** to log all player activity.
- **player status**: Select **On** to log all queries or responses regarding player status.
- **clip loading**: Select **On** to log all instances of clips being loaded or ejected.

Under **settings for VDCP logging**:
- **vdcp commands**: Select **ON** to log all VDCP commands.

5. Click **Send to Host** to send the new settings to the host.

6. Click **Query From Host** and verify that the new settings appear.
   
   You may click **Reset** at any time to clear the settings on the SystemManager page and query the settings from the host.

7. If instructed by Harmonic technical support, you may select an option under **Common Debug Variable**. These options may vary. If you are directed to select a variable, Harmonic technical support will provide the value to enter in the corresponding field.

8. Click **Send to Host** to send the new settings to the host.

### Configuring access control settings for video servers

The Spectrum Access Control Settings feature in SystemManager allows you to configure authentication settings for your video server, which can be used to connect to a Lightweight Directory Access Protocol (LDAP) server or a SAMBA domain.

!!!!!! IMPORTANT: Consult your network administrator before modifying the settings on the Access Control Settings page.

!!! NOTE: The following instructions apply only to the MediaDirector 2252B/2251B, 2252/2251, and 2202/2201, MediaCenter 2200 and 2200B, Spectrum X, and MediaDeck 7000.

Access control settings can be configured on a system-wide level, saved as a template, and applied to specific Spectrum video servers in your Spectrum system. These settings can be configured separately for each Spectrum video server and apply to the root level of the Spectrum video server file system.

!!! NOTE: LDAP is an industry standard protocol. For information on LDAP terminology and concepts used in this section, you can refer to several online resources including Wikipedia or the Microsoft Windows Support website.

### Configuring access control settings for multiple video servers

You can configure access control settings for multiple video servers.

1. From the **Configuration** tab, in the left-hand column, under Spectrum, click the Access Control icon. The **Access Control Settings for Spectrum Devices** page appears, as shown in the following figure.

2. Under **Local User Settings**, type the password for your video server. The default password is: user

3. In the field for **Authentication Type**, select from the following:
   - **LDAP**: select if you are connecting to an LDAP server.
   - **Local**: select if the only authentication required is the user name and password. If you select this option, the fields for LDAP Settings and SAMBA Settings will be grayed out.
Configuring access control settings for video servers

- **User-defined**: this option is provided for diagnostics purposes only.

4. In the field for **Guest Allowed**, select from the following:
   - **Yes**: if selected then no password is required to access the Spectrum video server file system.
   - **No**: if selected then a password is required to access the Spectrum video server file system.

5. Under **LDAP Settings**, enter the LDAP settings that apply to your network. Refer to Figure 9–5 for an example.
   - **LDAP Schema**: select from ActiveDirectory for Windows-based LDAP or OpenLDAP for the open source version of LDAP.
   - **LDAP Server**: the DNS name of the server.
   - **LDAP Base**: the string passed to the server to perform a search.
   - **LDAP Base Pw**: the string passed to the server to search for users.
   - **LDAP Bind Dn**: the string that identifies the user performing the search.
   - **LDAP Bind Pw**: the password required for the search.

6. Under **SAMBA Settings**, enter the SAMBA settings that apply to your network.
   - **SMB Security**: Select from Domain or Non-domain. If you select Non-domain, then only the local user name and password are required.
   - **Domain Server**: name of the domain server.
   - **SMB WorkGroup**: name of the SMB workgroup.
   - **SMB Username**: user name required to join the SMB domain. Note that this setting is not saved as part of a template. It is only used when joining the SMB domain.
   - **SMB Password**: password required to join the SMB domain. Note that this setting is not saved as part of a template. It is only used when joining the SMB domain.
   - **SMB Address**: the DNS name of the domain controller.
Chapter 2: Spectrum video server configuration

7. Once you have entered all the necessary settings, click **Save as Template** to save the settings as a template.

8. In the **Access Control Configurable Devices** section, select the video servers to which you want to apply the template.
   - **Select All**: click to select all the Spectrum video servers listed.
   - **Clear**: click to clear the check boxes.

9. To apply the settings to the selected Spectrum video servers, click **Deploy Settings**.
Configuring access control settings for video servers

**NOTE:** The Deploy Settings button also saves the current settings as a template.

10. If you have entered SAMBA domain information, click Join SAMBA Domain to apply the SAMBA settings and join the SAMBA domain.

Configuring access control settings for CIFS

For Harmonic applications that mount the Spectrum video server file system (such as MAS), enter CIFS authentication credentials.

If LDAP authentication is selected for your Spectrum video server and the file system is password protected (with guest access set to No), then the user name and password in the CIFS Authentication section of the Access Control Settings page can be used to access the file system.

1. From the **Configuration** tab, in the left-hand column, under Spectrum, click the **Access Control icon** to open the **Access Control Settings** for **Spectrum Devices** page.
2. Scroll down to the **CIFS Authentication** section (see the following figure).

![Figure 2-21: Configuring CIFS authentication](image)

3. Enter your CIFS domain information as follows:
   - **Username**: Specify a user name in this field.
   - **Password**: Specify a password in this field.
   - **Domain**: This field displays the domain name.

   **IMPORTANT:** Make sure to select a user name and password, which do not expire, unlike passwords for some directory services.

4. Click **Save CIFS Settings** to save the settings. The authentication settings are saved locally on the SystemManager.

Configuring access control settings for a single video server

Configure access control settings for an individual Spectrum video server.

1. From the **Configuration** tab, on the **System Diagram** page, click the icon or heading for the Spectrum video server for which you want to configure access control settings. The **Physical Configuration** page appears.
2. Click the icon of the Spectrum video server to display the **Properties** page.
3. Under **Host Properties**, in the **Change Settings** field, click the **Access Control Settings** button. The **Access Control Settings** page for that Spectrum video server appears.
4. Under **Local User Settings**, type the password for your Spectrum video server. The default password is: user
5. In the field for **Authentication Type**, select from the following:
Chapter 2: Spectrum video server configuration

- **LDAP**: select if you are connecting to an LDAP server.
- **Local**: select if the only authentication required is the user name and password. If you select this option, the fields for LDAP settings and SAMBA Settings will be grayed out.
- **User-defined**: this option is provided for diagnostics purposes only.

6. In the field for **Guest Allowed**, select from the following:
   - **Yes**: if selected then no password is required to access the Spectrum video server file system.
   - **No**: if selected then a password is required to access the Spectrum video server file system.

7. Under **LDAP Settings**, enter the LDAP settings that apply to your network. Refer to the following figure for an example.
   - **LDAP Schema**: select from ActiveDirectory for Windows-based LDAP or OpenLDAP for the open source version of LDAP.
   - **LDAP Server**: the DNS name of the server.
   - **LDAP Base**: the string passed to the server to perform a search.
   - **LDAP Base Pw**: the string passed to the server to search for users.
   - **LDAP Bind Dn**: the string that identifies the user performing the search.
   - **LDAP Bind Pw**: the password required for the search.

8. Under **SAMBA Settings**, enter the SAMBA settings that apply to your network.
   - **SMB Security**: Select from Domain or Non-domain. If you select Non-domain, then only the local user name and password are required.
   - **Domain Server**: name of the domain server.
   - **SMB WorkGroup**: name of the SMB workgroup.
   - **SMB Username**: user name required to join the SMB domain. Note that this setting is not saved as part of a template. It is only used when joining the SMB domain.
   - **SMB Password**: password required to join the SMB domain. Note that this setting is not saved as part of a template. It is only used when joining the SMB domain.
   - **SMB Address**: the DNS name of the domain controller.
9. Once you have entered all the necessary settings, you can perform the following operations:

- **Save as Template**: Click this button to save the settings as a template. Once the settings are saved as a template, they can be applied to other Spectrum video servers in your network. Refer to step 8 in “Configuring Access Control Settings for Multiple Video Servers” for instructions on applying a template to other Spectrum video servers.
- **Deploy Template**: Click this button to apply the saved template to the Spectrum video server.
- **Deploy Settings**: Click this button to apply the settings to the Spectrum video server.
- **Join Samba Domain**: Click this button to apply the SAMBA settings and join the SAMBA domain.
- **Done**: Click this button to revert to the saved settings and return to the **Properties** page.

**Related information**

*Configuring access control settings for multiple video servers* on page 92
Installing a DDC file

With Spectrum 7.7 and later, if you wish to install a Harmonic-supplied drive that is newer than your current Spectrum firmware, you may use SystemManager to install a “DDC” configuration file to your video server, which enables you to install and use the new drive.

Once you receive the new drive from Harmonic, contact Harmonic technical support to request the DDC file and save it to a location on your SystemManager platform or client computer. Then use the “Install DDC File” page in SystemManager to install the DDC file to your video server. Note that if you install the DDC file on a video server in an EFS configuration, the file will automatically be installed on all the video servers in the EFS.

1. From the **System Diagram**, click your Spectrum video server heading (or icon) to open the **Physical Configuration** page.
2. Click the image of the Spectrum video server to display the **Properties** page.
3. In the **Host Properties** section of the page, in the **Change Settings** field, click **Configure DDC File**.
   The **Configure DDC File** page for your Spectrum video server appears.
4. Make sure to leave **Use default credentials** selected.
   If you believe the credentials for your video server operating system have changed, you may clear this option and then enter the user name and password, or contact Harmonic technical support for assistance.
5. Click **Browse** to browse to the DDC file on your SystemManager platform or client computer. If you have not received a DDC file from Harmonic, contact Harmonic technical support to request one, and then save it to your SystemManager.
6. Click **Apply**. The Status field will show the status of the installation.
7. Verify that the Status field displays “Successfully configured DDC. Done”
8. If SystemManager does not successfully install the DDC file, contact Harmonic technical support for assistance.

Connecting to a Harmonic MediaGrid from the Spectrum video server

Using SystemManager, you can connect a Spectrum video server to one or more Harmonic MediaGrid systems.

**NOTE:** This section applies to the MediaDirector 2252B/2251B, 2252/2251, 2202/2201, MediaCenter 2200B and 2200, Spectrum X, and MediaDeck 7000

1. Navigate to the **Properties** page for your Spectrum video server.
2. Click the **Harmonic MediaGrid Accounts** button to display the **Harmonic MediaGrid Accounts** page as shown in the following figure.
Changing network and file system performance settings

If instructed by Harmonic technical support, you can change performance settings for your Spectrum video server.

**IMPORTANT:** Do not change the settings on this page unless directed by Harmonic technical support.

This section applies to the following Spectrum video servers:

- MediaDirector 2202/2201, 2252/2251, and 2252B/2251B
- MediaCenter
- Spectrum X
- MediaDeck 7000

1. On the **Properties** page for your Spectrum video server, click **Low Priority Bandwidth Settings** to display the **Change Spectrum Server Network/File System Performance** page.

3. In the **New Account Information** section of the page, enter the following information:
   - **ContentDirector**: IP address or DNS name of the ContentDirector
   - **Username**: Harmonic MediaGrid username.
   - **Password**: Harmonic MediaGrid password.
   - **Domain**: domain of the Harmonic MediaGrid

4. Click **Create**. The new account appears in the Harmonic MediaGrid Accounts section of the page.

5. Verify that the Status of the new account shows **Valid**.

6. To connect to another Harmonic MediaGrid, repeat steps 1-5 entering the appropriate information for the second Harmonic MediaGrid.

7. To validate a Harmonic MediaGrid account at any time, click **Validate**. The Status of the account will show **Valid** or **Invalid**.

8. To delete a Harmonic MediaGrid account at any time, click **Delete**.
2. You can edit the following settings:

**Low Priority Bandwidth Limit (FTP & SAMBA)**

- Configures the low priority bandwidth limit for File System reads and writes of clips over FTP and SAMBA.
  - For the MediaDirector 2252/2252B, the default is 560 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2251/2251B, the default is 280 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2202, the default is 560 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2201, the default is 260 MB/sec. and the total valid range is 1-299.
  - For the MediaCenter/MediaCenter 2200B, the default is 185 MB/sec. and the total valid range is 0-225.
  - For the MediaDeck 7000, the default is 100 MB/sec and the total valid range is 0-140.
  - For the Spectrum X, the default is 100 MB/sec and the total valid range is 0-140.

  **IMPORTANT:** For the MediaDeck 7000, Harmonic recommends that you leave the default setting. Changing this setting may affect performance.

**Low+ Priority Bandwidth Limit (AFP)**

- Configures the low priority bandwidth limit for File System reads and writes of clips over AFP.
  - For the MediaDirector 2252/2252B, the default is 40 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2251, the default is 40 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2202, the default is 40 MB/sec. and the total valid range is 0-600.
  - For the MediaDirector 2201, the default is 40 MB/sec. and the total valid range is 1-299.
- For the MediaCenter/MediaCenter 2200B, the default is 40 MB/sec. and the total valid range is 0-225.
- For the MediaDeck 7000, the default is 40 MB/sec and the total valid range is 0-140.
- For the Spectrum X, the default is 40 MB/sec and the total valid range is 0-140.

**IMPORTANT:** For the MediaDeck 7000, Harmonic recommends that you leave the default setting. Changing this setting may affect performance.

For the MediaDirector 2201, note the following restrictions when configuring the performance settings:

- The total networking bandwidth, the sum of the Low Priority Bandwidth Limit and the Low + Priority Bandwidth Limit, is limited to 300 MB/s and cannot be increased.
- Neither the Low Priority Bandwidth Limit nor the Low + Priority Bandwidth Limit can be disabled entirely by setting the value to zero. The minimum for both settings is 1 MB/sec.
- Any values outside the valid range will not be accepted.

For the MediaCenter and MediaDeck 7000, neither the Low Priority Bandwidth Limit nor the Low + Priority Bandwidth Limit can be disabled entirely by setting the value to zero. The minimum for both settings is 1 MB/sec.

3. Click **Save Settings** to save the changes.

4. To return to the default settings at any time, click **Return to Factory Defaults**.

---

**About file types**

Note how Spectrum handles different file types.

**About file types used on a Spectrum video server**

Note the file extensions recognized by the Spectrum system.

Clips recorded by Spectrum video server “Players” are (by default) stored in a folder called clip.dir with the clip files (or “headers”) having the .mov (QuickTime movie) type. The corresponding media files are stored in clip.dir/media.dir. When copying (or creating) media files from a PC to a Spectrum video server, it is important to have the correct file extensions. The Spectrum video server uses known file extensions to determine how to store files efficiently for playback. The following table lists the file extensions recognized by the Spectrum video server with the corresponding file types. These files are handled “in a special manner” by the Spectrum video server.

<table>
<thead>
<tr>
<th>Extensions</th>
<th>Corresponding File Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>.mov</td>
<td>Clips that can be loaded into Players</td>
</tr>
<tr>
<td>.dv</td>
<td>Digital Video media file</td>
</tr>
</tbody>
</table>

---
Chapter 2: Spectrum video server configuration

<table>
<thead>
<tr>
<th>Extensions</th>
<th>Corresponding File Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>.601</td>
<td>10-bit SDI media file</td>
</tr>
<tr>
<td>.aiff</td>
<td>Audio Interchange File Format media file</td>
</tr>
<tr>
<td>.hdcam</td>
<td>Sony HDCAM media file</td>
</tr>
<tr>
<td>.vbi</td>
<td>Vertical Blanking Interval media file</td>
</tr>
<tr>
<td>.mpg</td>
<td>MPEG-2 elementary stream file (includes MXF files)</td>
</tr>
<tr>
<td>.mpeg</td>
<td>Alternate MPEG formats</td>
</tr>
<tr>
<td>.au, .aud, .aif, .wav</td>
<td>Alternate audio formats</td>
</tr>
<tr>
<td>.avi</td>
<td>Audio Video Interleaved</td>
</tr>
<tr>
<td>.rm</td>
<td>Real Media Format</td>
</tr>
<tr>
<td>.wmv, .wma, .asf</td>
<td>Windows Media File Formats</td>
</tr>
<tr>
<td>.dif</td>
<td>Alternate Digital Video file format (Pinnacle purple.)</td>
</tr>
<tr>
<td>.data</td>
<td>Data file, typically containing DVB/ASI transport streams</td>
</tr>
</tbody>
</table>

Review the following important points regarding the listed file formats:

Only .mov files referenced in the following table can be played successfully by the Spectrum video server.

Table 2-4: File Types Referencing .mov Files Supported by Spectrum video servers

<table>
<thead>
<tr>
<th>.dv</th>
<th>.mpg</th>
<th>.vbi</th>
</tr>
</thead>
<tbody>
<tr>
<td>.aiff</td>
<td>.data</td>
<td>.wav</td>
</tr>
<tr>
<td>.601</td>
<td>.hdcam</td>
<td>.dif</td>
</tr>
</tbody>
</table>

Of these file types, the only ones that can typically be generated (or read) by a PC or Macintosh are DV 25 (stored in .dv files), .aiff and .wav. While some of these other extensions may be used for media files on the PC or Macintosh, in general their codecs are not compatible with Harmonic codecs.

Files with media types not listed in the table can still be copied to the Spectrum video server (using CIFS, AFP or FTP). They will however be stored in a format optimized for small files, and cannot be played back through MediaPort s.

**NOTE:** No locking or security functions are performed in the current release.

**About Support for MXF eVTR**

Note some important points regarding the implementation of MXF eVTR for Spectrum.

**NOTE:** Spectrum supports many variations of MXF. For detailed information about supported track and wrapper formats, refer to Spectrum Media and Wrapper Formats included in the Spectrum documentation suite.

Note the following:

- MXF eVTR currently supports IMX 30, 40 and 50 4:2:2 accompanied by 8 channels of 24-bit AES3 audio. Note that the SystemManager application will allow you to create an IMX 30, 40, and 50-only
About file types

recorder (i.e. without audio), but you will not be able to record with a video only Player. Be sure to specify IMX 30, 40, or 50 and 8 channels of 24-bit AES3 audio for MXF eVTR recorders.

• MXF eVTR clips recorded on a Spectrum System and transferred to an eVTR will lose structural and descriptive metadata not recognized by the E-VTR. Examples of lost metadata include default in and out points, language labels for audio tracks, and other descriptive tags set with the Player API. This is not an issue unless you plan on transferring the clip back to the Spectrum System.

• MXF eVTR clips recorded on a Spectrum System and transferred to an eVTR will have all dark metadata quietly dropped by the eVTR. This is not an issue unless you plan on transferring the clip back to the Spectrum System since the dark metadata is not preserved by the eVTR.

• MXF eVTR and QuickTime clip names are distinguished by extension (.mxf vs. .mov), however, applications that access clips using the Player API, or VDCP protocol cannot see these extensions. Therefore, mixing clips of the same name but different extensions (e.g.foo.mxf and foo.mov) in the same directory will lead to unpredictable results.

• QuickTime Players cannot playback 24-bit AES3 MXF audio. If you intend to operate your system using both QT and MXF eVTR files, you should change all Players to MXF eVTR including playback Players. MXF eVTR playback Players allow the playback of both MXF eVTR and QuickTime audio.

• Windows ClipTool version 3.1 and later versions support MXF eVTR. Previous versions of this application do not recognize MXF eVTR.

• When using the MXF eVTR format, you must configure a video and an audio track.

• The current implementation of MXF eVTR does not support HD output

Refer to Spectrum Media and Wrapper Formats included in the Spectrum documentation suite for detailed information about supported track and media wrapper formats.

About Spectrum video server striping for files transferred over Ethernet

Spectrum uses different file striping schemes for performance reasons.

Many files, including “.mov” files, are recorded as “nostripe” files to save space, but nostripe files cannot contain media for real time playback. The Spectrum server records video files as “largestripe” and audio files as “smallstripe”, based on the file extension (.dv, .aif, .601, etc.) assigned internally by the Spectrum video server’s recording software. Please note:

• Nostripe files are files that are stored compactly on disk, but are not intended to contain real time media. The File System cannot retrieve these files quickly enough for real time playback purposes. On the Harmonic system, most .mov files and any other files that do not contain any actual media fall into this category.

• Smallstripe files are those that contain media of relatively low bit rates, for real-time playout. They use a larger block size on disk and consume a medium amount of Spectrum video server resources. On the Harmonic system, .aiff and .wav audio files fall into this “smallstripe” category.

• Largestripe files are those that contain high bit rate real-time media. They use the largest block size on disk and consume a large amount of Spectrum video server resources. On the Harmonic system, all video files (including .dv, .601, .mpg, etc.) fall into this “largestripe” category.

All of these striping schemes are applied automatically when files are recorded by the Spectrum video server through MediaPort s. When files are recorded using Ethernet, however, these rules do not automatically apply. Instead, rules specified in a special file called “filetypes.conf” are used. This file is setup by default to handle files saved by Apple® Final Cut Pro®, and to handle standard Harmonic media file types. To add new rules for file type handling as required, the user may edit the filetypes.conf file.

NOTE: Remember that a MediaDirector 2100 has a single host and MediaDirector s 2101, 2102, and 2102B have multiple hosts. Each host in turn has its own filetypes.conf file.
CAUTION: Only qualified support personnel should change the Spectrum video server striping method.

Related information
Editing the Filetypes.conf file on page 108

About file handling for Final Cut Pro

Files recorded by Apple Final Cut Pro (FCP) do not follow Harmonic’s file naming schemes, so the server has to be given special rules in order to write FCP’s output such that edited clips will play out correctly using Spectrum I/O modules.

These special rules are required because most FCP files often contain real-time media. Harmonic ships Spectrum video servers pre-configured with the following rules (pertaining to FCP):

• Anything saved in or below an “FCP” directory and ending with “.mov” will be recorded as largestripe. Harmonic recommends that the FCP user create an “FCP” directory on the Spectrum video server under the appropriate host. Use this directory to store FCP’s files.

• Anything recorded in or below the “Render Files” or “Capture Scratch” directories will be largestripe. These directories are automatically created by FCP (on the Spectrum video server).

• Anything recorded in or below the “Audio Render Files” or “Audio Capture Scratch” directories will be smallstripe. These directories are also automatically created by FCP (on the Spectrum video server).

These rules should suffice for most FCP users as long as all Final Cut Pro movies are exported to the “FCP” directory on the Spectrum File System with the “.mov” extension. For the files to be playable by the Spectrum video server, they must end with “.mov” in order to appear as Harmonic clips.

About changing the Ethernet file striping behavior

The filetypes.conf file can be edited in order to change the striping behavior.

The file is plain text and contains rules using “regular expressions” compliant with POSIX 1003.2 (aka Unix egrep, etc.) except that the expressions are case-insensitive.

Note the following usage in POSIX expressions:

• (#) Lines beginning with a pound sign are comments and will not be processed.

• (. ) matches any single character.

• (*) Indicates that the preceding item will be matched zero or more times.

• (+ ) Indicates that the preceding item will be matched one or more times.

• (.*) Acts as a wildcard. It matches all characters.

• ($) Means match the string at the end of the line. For example, “mov$” matches strings that end with “.mov”.

• Regarding ([ ])) square brackets:
  ◦ A pair of square brackets matches a selection of characters specified within the square brackets. For example, [Hh]ello matches lines containing “Hello” and “hello”. And [.] matches a line containing a dot.
  ◦ The square brackets can be used to search for non-matches. This is done by putting a carat (^) as the first character inside the square brackets. So, if the list within the([ ])) begins with a carat (^), it matches any single character not from the list. For example, clip[^123456789]+ matches clipA, clipQ, and clipZ, but not clip0, clip5, and clip8.
  ◦ (|) A vertical line is used to separate alternatives. For example, dv|dif|m2v matches “dv”, or “dif”, or “m2v”.

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A pair of parentheses ( ) or round brackets is required to enclose sub expressions. For example, (dv|dif|m2v) must be enclosed within a pair of parenthesis in order to be a valid sub expression as in (dv|dif m2v)

Make changes as desired using standard editing procedures. When changes are completed, click on Save File to preserve your edits or Cancel to abort changes.

**CAUTION:** If these instructions are beyond your capabilities, do not attempt to edit the filetypes.conf file. Only qualified support personnel should change the Spectrum video server striping method.

The default rules assume that you will create a directory named FCP on the Spectrum File System and use that directory for all FCP output. Other directory names can be used for FCP output, but the filetypes.conf must be edited accordingly. For example, if FCP movies will be exported directly to the default clip.dir directory for use by automation applications, you will want to add the following rule into the filetypes.conf files:

```
large /clip[.]dir/.*[.]mov$
```

This is performed so that all .mov files written using Ethernet into the clip.dir directory will be recorded as largestripe. You would put this new rule just before or after the line:

```
large /FCP/.*[.]mov$
```

or, you would replace this old rule with the new one if you do not want to use an “FCP” directory at all.

Note that Final Cut Pro will create some or all of the following subdirectories in any directory that it is told to use for a “scratch disk”:

- Audio Render Files
- Capture Scratch
- Render Files
- Audio Capture Scratch

The default rules account for these subdirectories automatically. All you have to change (if you want to change anything) is the directory or directories within which Harmonic will enforce the “record .mov as largestripe” rule.

**NOTE:** The rules in filetypes.conf only apply to files written by external applications like Final Cut Pro. Files recorded using MediaPorts are always written with the correct striping regardless of the rules in the file, so you will not “break” the server’s basic operations by changing the file.

Refer to “Mapping Suffixes for File Types” for information regarding alternate file suffixes for the same file type.

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**Related information**

Mapping suffixes for file types on page 105

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**Mapping suffixes for file types**

You can use the “filetypes.conf” file to map one file suffix to another.

Some third party applications recognize different file suffixes for the same file type. For example, one application may recognize .dif as a valid suffix for the DV file format and not .dv. To ensure compatibility, add an expression to the “filetypes.conf” file to map one file suffix to another.
1. From the Edit “filetypes.conf” page, in the scrolling text box, enter the following expression:
   “media_map suffix1 suffix2” (Where suffix1 stands for the suffix you want to replace and suffix2 is the replacement.)

   The following table lists the suffixes which can be substituted for each supported file type with multiple suffix options.

   Table 2-5: Mapping suffixes for file types

<table>
<thead>
<tr>
<th>File type</th>
<th>Recognized suffixes</th>
</tr>
</thead>
<tbody>
<tr>
<td>DV</td>
<td>.dv</td>
</tr>
<tr>
<td></td>
<td>.dif</td>
</tr>
<tr>
<td>AIFF</td>
<td>.aiff</td>
</tr>
<tr>
<td></td>
<td>.aifc</td>
</tr>
<tr>
<td></td>
<td>.aif</td>
</tr>
<tr>
<td>WAVE</td>
<td>.wav</td>
</tr>
<tr>
<td></td>
<td>.wave</td>
</tr>
<tr>
<td>MPEG-2</td>
<td>.m2v</td>
</tr>
<tr>
<td></td>
<td>.mpg</td>
</tr>
</tbody>
</table>

2. Click **Save File** to preserve your edits or **Cancel** to abort changes.

   All new recordings now generate a file with the new suffix (suffix2) as specified above.

### About file sharing cautions and limitations

Note some important file sharing cautions and limitations.

- 255 characters is the maximum length for file names (for files created through the SMB interface). The maximum length for path names (as supported by the Spectrum video server) including the file name and all directories is 4095 characters. However, Windows clients generally do not allow path lengths greater than 255 characters.
- File creation and modification times for files and directories are maintained, but not always exactly in the same way as Windows NT servers. That is, if you copy a file from a client to the Spectrum video server, the modification time is reset to the time that the file copy was completed (instead of the modification time on the original file).
- Access time information is not supported.
- Per-file and per-directory permissions are not supported in the Spectrum video server release. The SMB File Server allows complete access to all users. Please ignore information or controls in the “Security” tabs of all “Properties” dialogs.
- All locking operations are allowed without checking for the existence of multiple users. This improves performance, but means that applications that depend on file locking for coordination should not be used.
- The Spectrum video server cannot be used as a Network Print Server, LDAP server, Master Browser (Local or Domain) or WINS server.
About source code availability

Source code for the Harmonic CIFS Server or Harmonic AFP Server is available on different web sites.

The Harmonic CIFS Server is based on Samba, which is open source software with a GNU General Public License. Per the terms of this license Harmonic provides the Samba source code, including Harmonic modifications that make it work with the Harmonic Server System. Please contact Harmonic for details regarding the Samba source code, or visit the Samba web site at http://www.samba.org.

The Harmonic AFP Server is based on Netatalk which is open source software with a GNU General Public License. Per the terms of this license Harmonic provides the Netatalk source code, including Harmonic modifications that make it work with the Harmonic Server System. Please contact Harmonic for details regarding the Netatalk source code, or visit the Netatalk web site at http://netatalk.sourceforge.net.

About naming files and system elements

Fine important notes about the naming of files, devices, hosts, Players, RAID sets, and File Systems on a Harmonic network.

Table 2-6: File naming conventions and elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Filename Clip Name</td>
<td>Naming conventions follow Windows32™ rules. In general, names can be quite long. Standard alpha-numeric characters are allowed: a-z, A-Z, 0-9. Most characters, including spaces, are valid except: / \ : * ? &lt; &gt;</td>
</tr>
<tr>
<td>Device Name Host Name</td>
<td>Maximum name length is fifteen characters. Standard alpha-numeric characters are allowed: a-z, A-Z, 0-9 also _ (underscore) and -(dash). 9 special characters are allowed for Device or Host names: ! ^ ( ) { } · _ ~ No spaces are allowed.</td>
</tr>
<tr>
<td>Player Name RAID Set Name</td>
<td>Maximum name length is thirty characters. Standard alphanumerics are allowed: a-z, A-Z, 0-9 also _ (underscore) and -(dash). 9 special characters are allowed for Player or RAID Set Names: ! ^ ( ) { } · _ ~ No spaces are allowed.</td>
</tr>
</tbody>
</table>
### Chapter 2: Spectrum video server configuration

<table>
<thead>
<tr>
<th><strong>Element</strong></th>
<th><strong>Notes</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>File System Name</td>
<td>Maximum name length is eight characters.</td>
</tr>
<tr>
<td></td>
<td>Standard alphanumerics are allowed: a-z, A-Z, 0-9 also _ (underscore) and -(dash).</td>
</tr>
<tr>
<td></td>
<td>9 special characters are allowed: ! ^ ( ) { } - _~</td>
</tr>
<tr>
<td></td>
<td>No spaces are allowed.</td>
</tr>
</tbody>
</table>

Keep in mind the following additional points:

- For a Harmonic system with an Omnibus automation system, clip names are usually generated on the Omnibus side. To create clips for use on an Omnibus system, follow these guidelines:
  - Avoid creating long Harmonic clip names that only differ in the last few characters as long Harmonic clip names are truncated to 25 characters when Omnibus clip names are generated.
  - Avoid creating clip names that differ only in upperCase/lowerCase iteration. Omnibus preserves the case of clip names but internally uses case insensitive searching.
- When using AFP, the maximum file name length should be 26 characters.
- Clips with file names longer than 26 characters cannot be imported into Final Cut Pro. There is a known incompatibility issue with long file names between Final Cut Pro and OSX.

### Editing the Filetypes.conf file

The Edit “filetypes.conf” File page allows qualified users to modify the “filetypes.conf” file for the associated Spectrum video server host. This file specifies the rules by which striping schemes are applied to all media files recorded over Ethernet.

Harmonic uses three different file striping schemes for performance reasons: Nostripe, Smallstripe and Largestripe.

For applications that recognize different file suffixes for the same file type, you can edit “filetypes.conf” so that one file suffix is mapped to another. Refer to “Mapping Suffixes for File Types” for more information.

The filetypes.conf file can be edited with a simple text editor or from the SystemManager application.

1. Start the SystemManager application.
2. Click the **Configuration** tab to display the **Configuration** page.
3. In the **System** diagram, click a Spectrum video server host icon to display the **Physical Configuration** page.
4. Click the Spectrum video server’s picture to display the **Properties** page.
5. Click on the **Edit “filetypes.conf”** button that appears below each host’s **Unique Properties**. This takes you to the **Edit “filetypes.conf”** page as shown.
6. Edit the file following the rules and recommendations from Harmonic.

**Related information**

- About changing the Ethernet file striping behavior on page 104
- Mapping suffixes for file types on page 105
Find configuration instructions for Spectrum file systems.

**IMPORTANT:** The procedures outlined in this chapter are written for qualified technical personnel, skilled at advanced networking procedures. If you have any questions, please consult with your facility’s Information Service staff or contact Technical Support.

- About MediaDirector 2252B/2251B and 2252/2251 file system configurations
- Building a file system for a single MediaDirector 2252B/2251B or 2252/2251 Series
- Building an EFS system for multiple MediaDirector 2252B/2251B or 2252/2251 Series
- Verifying Spectrum video servers in an EFS have common views of storage
- About disk subsystem performance factors
- About the MediaCenter file system configuration
- About the file system configuration for MediaCenter 2200B with the MediaStore 7200
- About the MediaDeck 7000 file system configuration
- About the Spectrum X file system configuration
- Creating a RAID set
- Deleting a RAID set
- Adding drives to a RAID set
- Removing drives from a RAID set
- Creating a file system
- Initializing a file system
- Deleting a file system
- Renaming a file system
- Extending a file system
- Adding a RAID set to a file system
- Removing a RAID set from a file system
- Changing a file system wink state
- Viewing a file system Unicode status
- Modifying the RAID set channel
- About making or clearing a hot spare
- Changing RAID set wink state
- Using One-Click functions
About MediaDirector 2252B/2251B and 2252/2251 file system configurations

The MediaDirector 2252B/2251B and MediaDirector 2252/2251 connect to the MediaStore 5000 series to provide a number of file system configurations based on different drive sizes.

The following tables describe the different file system configurations.

Table 3-1: File system configurations with MSS-5000 series a

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>300 GB</td>
<td>3.49 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>300 GB</td>
<td>5.23 TB</td>
</tr>
</tbody>
</table>

Table 3-2: File system configurations with MSS-5000 series b

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>600 GB</td>
<td>6.98 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>600 GB</td>
<td>10.46 TB</td>
</tr>
</tbody>
</table>

Table 3-3: File system configurations with MSS-5000 series c

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>900 GB</td>
<td>10.47 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>900 GB</td>
<td>15.71 TB</td>
</tr>
</tbody>
</table>

Table 3-4: File system configurations with MSS-5000 series d

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>1.2 TB</td>
<td>13.97 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>1.2 TB</td>
<td>20.95 TB</td>
</tr>
</tbody>
</table>

Building a file system for a single MediaDirector 2252B/2251B or 2252/2251Series

Build a File System for a single MediaDirector, using a MediaDirector 225xB or 225x series.

A variety of system configurations are supported; please consult with your Harmonic representative for assistance in designing your particular system.
Chapter 3: Spectrum file system configuration

1. Ensure that your serial attached SCSI (SAS) connections are properly connected. Connect up to four MediaStore 5000 series per MediaDirector 2250 series. Refer to the Spectrum System Installation Guide for detailed connection instructions.

2. Ensure that the MediaStore’s configuration is correct.

3. Harmonic recommends that you set the Unit ID number on each MediaStore with a unique number, starting with 1. For instructions on setting Unit ID number, refer to “Setting the Unit ID Number” in the Spectrum System Installation Guide.

4. Check the MediaStore’s drive status on the Disk Utilities page:
   a. Click the Configuration tab to display the Configuration page.
   b. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available MediaDirectors will be shown.
   c. Click the icon for the MediaDirector that you want to check. Its Disk Utilities page appears. Verify that the correct number of drives appears, and that each drive’s status is “alive.”
   d. Click each drive’s Disk icon, and on the Drive Properties page, verify the disk size (in GB) is as expected.
   e. All drives are shipped already formatted from the Harmonic factory. If a drive is not “alive” or if an incorrect capacity (in GB) or block size appears, contact Harmonic technical support. Before continuing with the next step, all drives should be alive, formatted and not part of a RAID set.

5. Use the “One-Click” functions to create and initialize the File System.
   At this point, the File System is ready for use.
   IMPORTANT: This system can expand to EFS (Extended File Sharing) with two MediaDirector s. If you wish to use two MediaDirector s, you should start with 24 drives in the first MediaStore.

Related information
About MediaDirector 2252B/2251B and 2252/2251 file system configurations on page 111
Using One-Click functions on page 129

Building an EFS system for multiple MediaDirector 2252B/2251B or 2252/2251 Series

Build an EFS shared across multiple MediaDirector s, using the MediaDirector 2252B/2251B or 2252/2251 series.

A number of system configurations are supported; please consult with your Harmonic representative for assistance in designing your particular system.

Note the following important points:
• The EFS (Extended File Sharing) feature requires the Extended File Sharing License. Contact your Harmonic representative for more information.
• For each system, the attached MediaStores must all use the same capacity drives. However, you may connect MediaStores which have different numbers of RAID sets (for example, one with a 2 x (6+2) configuration and one with a 3 x (6+2) configuration).
• You may only connect a MediaDirector 2252 to another MediaDirector 2252 in an EFS. Likewise, you may only connect a MediaDirector 2251 to another MediaDirector 2251.
Verifying Spectrum video servers in an EFS have common views of storage

**IMPORTANT:** Changing from a single Spectrum System to a multiple Spectrum Systems requires shutting down the single system, re-wiring the system to accommodate the new MediaDirector(s), and then starting the File System on each new MediaDirector. Files that already resided on the single system are protected. Contact Harmonic technical support for additional assistance.

1. Ensure that your serial attached SCSI (SAS) connections are properly connected. Connect up to 4 MediaStore 5000 series. Refer to “Connecting MediaDirectors and MediaStores Using SAS” in the *Spectrum System Installation Guide*.

2. Ensure that the MediaDirector EFS Ethernet connections are properly connected. Refer to “Connecting Two MediaDirectors in an EFS Configuration” or “Connecting Two MediaDirectors in an EFS Configuration” in the *Spectrum System Installation Guide*.

3. Harmonic recommends that you set the Unit ID number on each MediaStore in your system with a unique number, starting with 1. For instructions on setting Unit ID number, refer to “Setting the Unit ID Number” in the *Spectrum System Installation Guide*.

4. Ensure that all MediaDirectors are running the same version of firmware before creating the EFS system. Refer to “Upgrading MediaDirector Firmware” in the *Spectrum System Installation Guide* for details.

5. Create a File System on MediaDirector 1 according to the steps in the “Creating a File System” procedure. At the conclusion of the process, your Disk Utilities page will only show one MediaDirector and one File System.

6. Once the File System is working on MediaDirector 1, start the File System on MediaDirector 2. Note that this step is only required the first time an EFS system is brought up. On subsequent start-ups, the File System starts automatically.

7. For MediaDirector 2, go to the Disk Utilities page and verify that the same File System and RAID sets as MediaDirector 1 appear on MediaDirector 2’s Disk Utilities page.

At this point, the File System will be running on both MediaDirectors. If you are adding a third or fourth MediaDirector, repeat steps 6 and 7 for the third MediaDirector, and then for the fourth.

**Related information**

- About MediaDirector 2252B/2251B and 2252/2251 file system configurations on page 111
- Creating a file system on page 119
- Starting the file system on page 147

**Verifying Spectrum video servers in an EFS have common views of storage**

Prior to taking any action on a disk drive, RAID set, File System, or MediaStore it is important to verify that all Spectrum video server in an Extended File System (EFS) have a common view of disks, RAID sets and MediaStore s.

**IMPORTANT:** Under certain error conditions, taking action without this check may result in an aborted or damaged File System.

1. Open a SystemManager application page for each Spectrum video server in the EFS.
2. Navigate to the Disk Utilities page for each Spectrum video server.

3. Compare the data on the Disk Utilities pages.
   - If the system is not in a transient state, the view from all Spectrum video servers should be identical with respect to all elements on the page. If they are, further actions or operations may proceed.
   - If the view between Spectrum video servers is not consistent, and circumstances allow a reboot of all Spectrum video servers, do this and go to step 1. If not, or if this reboot is performed but an inconsistent state persists, call Harmonic technical support.

About disk subsystem performance factors

If you are creating a file system manually, note some important points about disk subsystem performance.

If you are using the One-Click File System function, the system will automatically make decisions (as described below) for you.

When configuring disk storage for a MediaDirector or multiple MediaDirectors, the number of virtual RAID channels is paramount in determining the potential bandwidth of the disk subsystem:

The impact of adding virtual RAID channels is not obvious because their function may not be clear. When recording, data can be written in parallel to RAID sets that have different virtual channel settings, but data cannot be written to RAID sets that have the same virtual channel settings. In addition, the record process determines the limits of the playback process.

The net effect is that with more virtual channel settings, more disks can be driven to read and/or write data simultaneously, thereby improving the disk subsystem’s potential bandwidth.

Suppose a system has two RAID sets. If both RAID sets are assigned to virtual channel A, data will be recorded to the first RAID set until it is full, and then to the second RAID set. On the other hand, if one RAID set is assigned to channel A and one to channel B, then “writes” are alternated between the two RAID sets as data is recorded, filling both more or less equally throughout the recording process. Since the disks in both RAID sets are active at any one time, this approach has significantly more potential disk bandwidth than the first approach.

Given the discussion above, is there any good reason not to maximize the number of virtual channels used in any configuration? Unfortunately, the answer is yes. When expanding storage, the minimum RAID set increment is the number of virtual channels in the system. Thus, if a system is configured with four RAID virtual channels, expanding storage must be accomplished in increments of four RAID sets. There is, therefore, good reason to keep the total number of virtual RAID channels to the minimum necessary to meet your performance needs.

Related information

Modifying the RAID set channel on page 125
About the MediaCenter file system configuration

Find available file system configurations for the MediaCenter 2200B and 2200/2200A.

Table 3-5: MediaCenter 2200B File System Configuration

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 SAS</td>
<td>2 x (4+2)</td>
<td>6 TB</td>
<td>48 TB</td>
</tr>
<tr>
<td>12 SAS</td>
<td>2 x (4+2)</td>
<td>4 TB</td>
<td>32 TB</td>
</tr>
<tr>
<td>12 SAS</td>
<td>2 x (4+2)</td>
<td>2 TB</td>
<td>16 TB</td>
</tr>
</tbody>
</table>

Table 3-6: MediaCenter 2200 and 2200A File System Configuration

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 SAS</td>
<td>2 x (4+2)</td>
<td>4 TB</td>
<td>32 TB</td>
</tr>
<tr>
<td>12 SATA</td>
<td>2 x (4+2)</td>
<td>2 TB</td>
<td>16 TB</td>
</tr>
<tr>
<td>12 SSD</td>
<td>2 x (5+1)</td>
<td>480 GB</td>
<td>4.8 TB</td>
</tr>
<tr>
<td>6 SSD</td>
<td>1 x (5+1)</td>
<td>480 GB</td>
<td>2.4 TB</td>
</tr>
</tbody>
</table>

Use the “One-Click” functions to create the file system and RAID set, and initialize the file system.

Related information

Using One-Click functions on page 129

About the file system configuration for MediaCenter 2200B with the MediaStore 7200

Find available file system configurations for the MediaCenter 2200B with a MediaStore 7200

Table 3-7: MediaCenter 2200B (12 drives) with the MediaStore 7224 (24 drives)

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>36</td>
<td>6 x (4+2)</td>
<td>6 TB</td>
<td>144 TB</td>
</tr>
<tr>
<td>36</td>
<td>6 x (4+2)</td>
<td>4 TB</td>
<td>96 TB</td>
</tr>
<tr>
<td>36</td>
<td>6 x (4+2)</td>
<td>2 TB</td>
<td>48 TB</td>
</tr>
</tbody>
</table>

Table 3-8: MediaCenter 2200B (12 drives) with the MediaStore 7212 (12 drives)

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>4 x (4+2)</td>
<td>6 TB</td>
<td>96 TB</td>
</tr>
<tr>
<td>24</td>
<td>4 x (4+2)</td>
<td>4 TB</td>
<td>64 TB</td>
</tr>
<tr>
<td>24</td>
<td>4 x (4+2)</td>
<td>2 TB</td>
<td>24 TB</td>
</tr>
</tbody>
</table>
Chapter 3: Spectrum file system configuration

About the MediaDeck 7000 file system configuration

Find the file system configuration for a single Spectrum MediaDeck 7000.

Table 3-9: MediaDeck 7000 File System Configuration

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 SATA</td>
<td>3+1</td>
<td>4 TB</td>
<td>12 TB</td>
</tr>
<tr>
<td>4 SATA</td>
<td>3+1</td>
<td>2 TB</td>
<td>6 TB</td>
</tr>
<tr>
<td>4 SSD</td>
<td>3+1</td>
<td>480 GB</td>
<td>1.406 TB (1440 GB)</td>
</tr>
</tbody>
</table>

Use the “One-Click” functions to create the file system and RAID set, and initialize the file system.

**Related information**
Using One-Click functions on page 129

About the Spectrum X file system configuration

Find the file system configuration for a single Spectrum X in internal storage mode.

Table 3-10: Spectrum X File System Configuration

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Set</th>
<th>Capacity per Drive</th>
<th>Raw Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 SAS</td>
<td>3+1</td>
<td>6 TB</td>
<td>18 TB</td>
</tr>
<tr>
<td>4 SAS</td>
<td>3+1</td>
<td>4 TB</td>
<td>12 TB</td>
</tr>
<tr>
<td>4 SAS</td>
<td>3+1</td>
<td>2 GB</td>
<td>6 TB</td>
</tr>
</tbody>
</table>

Use the “One-Click” functions to create the file system and RAID set, and initialize the file system.

**Related information**
Using One-Click functions on page 129

Creating a RAID set

You can manually create a RAID set.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to create an empty RAID set, to which drives can then be attached. A RAID set can contain from four (minimum) to nine (maximum) drives.

1. Click the **Configuration** tab to display the **Configuration** page.
Deleting a RAID set

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers appears.

3. Click the icon for the Spectrum server on which you want to create a RAID set. Its **Disk Utilities** page appears.

4. Click **Create RAID Set** to access the **Create RAID Set** page.

5. Type name of the RAID set in the **Name** field, and select a type:
   - Select **Un-protected** to create a RAID set with no parity drive.
   - Select **Protected** to create a RAID set with a parity drive that stores redundancy information. This is the default selection.

6. Click **Create RAID** to return to the **Disk Utilities** page. The new RAID set appears without any drives attached.

Deleting a RAID set

You can manually delete a RAID set.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to delete a RAID set, typically, when the wrong drives have been attached. This procedure is preferable to removing drives from a RAID set.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which you want to delete a RAID set. Its **Disk Utilities** page appears.

4. Verify that the RAID set is not attached to a File System. If it is, remove the RAID set from the File System.

   When the RAID set is not attached to a File System, the **Delete** button appears next to the **RAID Set** icon.

5. Click the **Delete** button to delete the RAID set. In the **Confirmation** dialog, click **OK**. The RAID set disappears from the **Disk Utilities** page. As required, create a new RAID set.

**Using One-Click functions**

Related information

- Removing a RAID set from a file system on page 124
- Creating a RAID set on page 116
Adding drives to a RAID set

You can manually add drives to a RAID set.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

**CAUTION:** Proceed with caution through this procedure as it is possible to add drives to a RAID set from a different MediaStore than the one intended.

Use this procedure to add drives to a RAID set. A RAID set can contain from four (minimum) to nine (maximum) drives.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which the new RAID set resides — the one for which you want to add drives. The **Disk Utilities** page appears.

4. Click the **RAID Set** icon to display the **RAID Set Utilities** page.

5. Scroll to the bottom of the page and click the **Add/Remove Drives** button to access the **Add/Remove Drives** page. The **Add/Remove Drives** page lists the status of the RAID set, and lists all available drives and hot spares connected to your Spectrum server.

6. In the **Available Drives** section, make a note of the drive slot numbers and MediaStore names. Note the **Check Box** adjacent to all available drives.

7. Check the drives that you wish to attach to the RAID set. Continue until all desired drives are checked, and then click the **Add Selected Drives** button. The selected drives are now removed from the **Available Drives** section and added to the **Current Drives** section.

   **NOTE:** Keep in mind that when adding a drive to an existing RAID set, the drive with the smallest capacity in the RAID set dictates the capacity of the other drives within that RAID set.

   If a Hot Spare is to be assigned to this RAID set, that step may be done now.

8. The RAID set's Virtual Channel may also be changed at this time.

9. Click **Done** to return to the **RAID Set Utilities** page. The drives that you selected will now be listed in the drive list.

10. If desired, verify that the correct drives have been assigned to the RAID set by clicking **Wink On**. Clicking **Wink Off** may then disable the wink function.

11. Click **Done** to return to the **Disk Utilities** page.

   **Using One-Click functions**

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**Related information**

*About making or clearing a hot spare* on page 126
*Modifying the RAID set channel* on page 125
Removing drives from a RAID set

You can manually remove drives from a RAID set.

This procedure is used to remove drives from a RAID set. However, when you perform the procedure, a “hole” is left in the RAID set that cannot be filled. If you have added the wrong drives to a RAID set, it is recommended that you delete the RAID set and start again.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

**CAUTION:** Removing a disk drive from a running MediaStore may generate fibre channel noise which will disrupt playback or recording of video for a few moments. In order to avoid disruption, disk drives should be bypassed before removing them from the MediaStore. Once a disk drive has been bypassed, it cannot be used again. Only bypassed disks that have failed can be returned to Harmonic.

1. Click the **Configuration** tab to display the **Configuration** page.
2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.
3. Click the icon for the Spectrum server on which the RAID set resides — the one from which you want to remove drives. The **Disk Utilities** page appears.

**NOTE:** In an EFS environment, you must remove the “dead” drive from each of the MediaDirectors in the system.

4. Click the **RAID Set** icon to display the **RAID Set Utilities** page.
5. Scroll to the bottom of the page and click the **Add/Remove Drives** button to access the **Add/Remove Drives** page. The **Add/Remove Drives** page lists the status of the RAID set, and lists all available drives and hot spares connected to your Spectrum server.
6. Click the **Remove** button adjacent to the drive that you wish to remove from the RAID set. Continue until all desired drives are removed from the RAID set. Once removed, the drive jumps down to the **Available Drives** section.
7. When all desired drives are removed, click **Done** to return to the **RAID Set Utilities** page. In the table, the labels **Unknown** and **Removed** will appear for each removed drive.
8. Click **Done** to return to the **Disk Utilities** page.

**Using One-Click functions**

Creating a file system

You can manually create a file system.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature. Refer to for more information.

Use this procedure to create an empty File System to which RAID sets can be attached. The procedure is performed when you are installing a new Spectrum System.

1. Click the **Configuration** tab to display the **Configuration** page.
Chapter 3: Spectrum file system configuration

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which you want to create a new File System. The **Disk Utilities** page appears.

4. Click the **Create File System** button to display the **Create File System** page.

5. Enter a name for the new File System, with a maximum of eight characters. Refer to "About Naming Files and System Elements" for proper naming conventions.

6. Click **Create File System**.

   The system automatically returns to the **Disk Utilities** page. Verify that a new folder appears with name of the new File System adjacent to it.

**Related information**
- **Using One-Click functions** on page 129
- **About naming files and system elements** on page 107

---

### Initializing a file system

You can manually initialize a file system.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature for MediaDirector s.

This procedure initializes and starts an existing File System. Use this procedure to complete the creation phase of the File System. Perform this procedure the very first time that you want to use the File System. Afterwards, the next time the File System needs to be started, use the **Start FS** procedure. It must not be initialized again.

**IMPORTANT:** All content on all RAID sets that are attached to the File System will be erased.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers appears.

3. Click the icon for the Spectrum servers on which you want to initialize a File System. The **Disk Utilities** page appears.

4. Verify that the File System has been created, and that at least one RAID set is attached to it.

5. Click the **File System Hyperlink** to display the **File System Utilities** page.

6. Reboot the system.

7. At the bottom of the page, click the **Initialize FS** button to display the **Initialize File System** page. This button only appears when the File System is stopped.

8. Select the desired File System options: **NVRAM Journaling**, **Read-only**, **Use Previous Start**, and **Save Options**.

   **NOTE:** In most cases, you should not need to change the options away from the default selections.
Deleting a file system

You can manually delete a file system.

NOTE: This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to delete a File System, for example, when it is no longer needed or when a File System has been created accidentally.

1. Click the Configuration tab to display the Configuration page.

2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which you want to delete an existing File System. The Disk Utilities page appears.

4. Verify that there are no RAID sets attached to the File System. If there are, follow the procedures for removing a RAID set from a File System.

5. With all RAID sets removed, click the Delete button adjacent to the File System hyperlink. When the confirmation dialog appears, click OK to accept.

6. Verify that the File System is no longer present on the Disk Utilities page.

NOTE: If a file system belonging to a Spectrum system is deleted and then recreated with a new name, both versions of the file system will appear as available in Windows* Explorer. To resolve this issue, restart the MediaDirector after deleting the file system.

Related information
Using One-Click functions on page 129
Removing a RAID set from a file system on page 124
Chapter 3: Spectrum file system configuration

Renaming a file system

Rename a file system if needed.

1. Stop the File System.
   
   **NOTE:** In an Extended File System configuration, this must be done on each MediaDirector.

2. Click the **Change File System Name** button on the **File System Utilities** page.

3. Enter the new File System name.

4. Click the **Change** button.

5. Reboot all Spectrum servers connected to the File System.

6. Verify that the File System restarts on each Spectrum video server.
   
   The new File System name should be reflected in the **Disk Utilities** page on the SystemManager, and under IP connection under CIFS.

Extending a file system

Use the extend file system operation when you are expanding a file system to include new RAID sets (for example, when adding a new storage enclosure to your Spectrum system).

This operation is supported on a MediaCenter 2200B, and a MediaDirector 2252/2251, 2252B/2251B, and 2252B-DS.

1. Make sure any new storage enclosure is attached according to the instructions in the **Spectrum System Installation Guide**. The enclosure must have a complete set of drives. Otherwise, the extend file system operation will not work.

2. Make sure there are no compromised RAID sets in your system. Otherwise, the extend file system operation will not work.
   
   a. From the **Configuration** tab, click the **Disk Utilities** icon to view the **Disk Utilities** page for your entire system.
   
   b. Verify that your Spectrum video server shows "RAIDs: Normal."

3. Stop the file system. Navigate to the **File System Utilities** page for your video server and stop the file system as follows.
   
   a. From the **Spectrum Disk Utilities** page, click the icon for your Spectrum video server to open the **Disk Utilities** page for that server.
   
   b. From the **Disk Utilities** page, click the file system hyperlink, as shown in the following figure, to display the **Filesystem Utilities** page.
Adding a RAID set to a file system

You can manually add a RAID set to a file system.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to attach a RAID set to a File System. Perform the procedure when you are creating a new File System, or when you are adding new storage to an existing File System.

The RAID set that is to be added must have the correct number of disk drives, typically either 5 or 8. Verify this fact on the RAID Set Utilities page before proceeding.

**IMPORTANT:** Before attaching new RAID Sets to a pre-existing File System, make sure the File System has been stopped on all MediaDirectors. Failure to do this could cause the other MediaDirectors sharing the File System to automatically stop the File System.
Chapter 3: Spectrum file system configuration

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which you want to add a RAID set to an existing File System. The **Disk Utilities** page appears.

4. Click on the **File System** hyperlink to display the **File System Utilities** page.

5. The RAID set that you want to attach will be listed in the **Unattached** section. Click the **Add** button adjacent to the RAID set. This action causes the RAID set to move up into the list of attached RAID sets.

6. Click **Done** to return to the **Disk Utilities** page.

**Removing a RAID set from a file system**

You can manually remove a RAID set from a file system.

**NOTE:** This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to remove a RAID set from a File System for purposes of deleting the RAID set, and/or the File System itself. This procedure is required if you have made a mistake with the RAID set, or if you are reconfiguring your disk drives.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum servers will be shown.

3. Click the icon for the Spectrum server on which you want to remove a RAID set from a File System. The **Disk Utilities** page appears.

4. Click the **File System** icon that contains the target RAID set, to display the **File System Utilities** page.

5. Ensure that the File System is stopped. If it is not, click **Stop FS**. When the confirmation dialog appears, click **OK** to accept. A **Detach** button appears if the File System is stopped.

6. Click **Detach**. When the confirmation dialog appears, click **OK** to accept. The File System now displays a “**Removed**” message in the previous RAID set’s location.

7. Click **Done** to return to the **Disk Utilities** page.

**Using One-Click functions**

**Changing a file system wink state**

You can change the wink state of a file system at any time.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.
Viewing a file system Unicode status

You can view a File System’s Unicode status by determining whether a file necessary for Unicode conversions is loaded on a File System.

1. Click the Configuration tab to display the Configuration page.
2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum video servers will be shown.
3. Click the icon for the Spectrum video server on which you want to check the File System. The Disk Utilities page appears.
4. Click the File System hyperlink to display the File System Utilities page.
5. Check the Character Set DB Loaded line:
   • If the status is Yes, the file needed for Unicode conversion is available to the File System.
   • If the status is No, the file needed for Unicode is missing and no conversion can take place.
6. Click Done to return to the Disk Utilities page.

Modifying the RAID set channel

You can manually modify the RAID set channel.

NOTE: This procedure is automatically performed as part of the “One-Click” File System feature.

Use this procedure to change the RAID set’s virtual channel assignment, in order to optimize the system’s bandwidth. Use this procedure in systems with more than one Fibre Channel loop.

IMPORTANT: File System is next started or initialized. Changing the channel on a RAID set that already has media recorded onto it may cause the media to become inaccessible. Harmonic recommends that you initialize the File System (hence erasing all media) after changing any RAID set’s channel.

1. Click the Configuration tab to display the Configuration page.
2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum servers will be shown.
Chapter 3: Spectrum file system configuration

3. Click the icon for the MediaDirector on which you want to modify the RAID set channel. The Disk Utilities page appears.

4. Click a RAID Set hyperlink to display the RAID Set Utilities page.

5. Scroll to the bottom and click Set Channel to display the Modify Channel page.

6. Select the desired virtual channel by clicking one of the Channel Selection Buttons, A through H. This action selects the channel and automatically returns to the RAID Set Utilities page.

7. At the top of the RAID Set Utilities page, verify that the Channel field displays the selected virtual channel.

8. Click Done to return to the Disk Utilities page.

Using One-Click functions

Related information
About disk subsystem performance factors on page 114

About making or clearing a hot spare
Harmonic recommends that you always have at least one hot spare available for each RAID set.

If a drive failure occurs and a hot spare is available, the system will automatically utilize a hot spare to rebuild a protected RAID set with no interruption to video playback.

A system can have multiple hot spares. There are two types of hot spares.

- A “Global” hot spare is a drive that will be used by the Spectrum server to fulfill hot spare requirements for any RAID set in any MediaStore in which the hot spare resides. A “Global” hot spare does not fulfill hot spare requirements in different enclosures.
- A “Local” hot spare is a drive that is associated with a particular RAID set. The Spectrum server will use this drive only to fulfill hot spare requirements for that particular RAID set.

**NOTE:** If you enable Monitor Hotspares (from the Options page on the Home tab), the SystemManager will raise an alarm (and send notification by e-mail and/or trap if so configured) when a RAID set is no longer protected with an available hot spare.

You can clear a Hot Spare, for example, if you accidentally created a Hot Spare or if you wanted to use the selected drive as a normal part of a RAID set.

Related information
Making a global hot spare drive on page 127
Clearing a global hot spare drive on page 128
Making a global hot spare drive

You can make a global hot spare for your Spectrum system.

Before you begin

Ensure that you have purchased the **Hot Spare Option**. Contact your Harmonic representative for details.

1. Insert the hot spare drive into the MediaStore, into any open slot. There is no limit on the number of hot spares that can be created, however, you should not need more than one hot spare per RAID set.
   
   **NOTE:** Not all MediaStore versions can support a hot spare. Check with Harmonic technical support for details.

2. Verify the hot spare drive’s condition. On the **Disk Utilities** page, the drive should appear as “**Alive**” and “**Unraided**.” If the drive does not appear this way, contact Harmonic technical support.

3. Verify the drive’s firmware. If the firmware revision level does not match the other drives, upgrade the drive’s firmware.

   Refer to **Upgrading Disk Drive Firmware** in the *Spectrum System Getting Started Guide*. You can use this procedure to both check the firmware revision level and perform the upgrade if required.

4. Once the drive’s firmware matches the other drives, on the **Disk Utilities** page, click the **Disk Drive** icon to display the **Drive Properties** page (for the selected drive).

5. At the bottom of the **Drive Properties** page, click **Make Hot Spare**. The button’s label changes to **Clear Hot Spare**, the drive’s status changes immediately to “**Alive, Hot Spare**,” and the drive is ready for use as a global hot spare.

Making a local hot spare drive

You can make a local hot spare for your Spectrum system.

Before you begin

This procedure is used when creating a File System manually. Note that the procedure is automatically performed as part of the “One-Click” File System feature.

Ensure that you have purchased the **Hot Spare Option**. Contact your Harmonic representative for details.

1. Insert the hot spare drive into the MediaStore, into any open slot. There is no limit on the number of hot spares that can be created, however, you should not need more than one hot spare per RAID set.
   
   **NOTE:** Not all MediaStore versions can support a hot spare. Check with Harmonic technical support for details.

2. Verify the hot spare drive’s condition. On the **Disk Utilities** page, the drive should appear as “**Alive**” and “**Unraided**.” If the drive does not appear this way, contact Harmonic technical support.

3. Verify the drive’s firmware. If the firmware revision level does not match the other drives, upgrade the drive’s firmware.

   Refer to **Upgrading Disk Drive Firmware** in the *Spectrum System Getting Started Guide*. You can use this procedure to both check the firmware revision level and perform the upgrade if required.
4. Once the drive’s firmware matches the other drives, on the Disk Utilities page, click the RAID Set icon to display the RAID Utilities page.

5. At the bottom of the RAID Utilities page, click Add/Remove Drives to display the Add/Remove Drives page.

6. Scroll down to the “Available Drives” section, where each drive will have an adjacent Hot Spare button.

7. Locate the drive that you just inserted, and click its Hot Spare button. The drive will be removed from the “Available Drives” section and will appear in the “Hot Spares” section.

8. Click Done to complete the procedure and return to the RAID Utilities page.

Using One-Click functions

Clearing a global hot spare drive

You can clear a global Hot Spare, for example, if you accidentally created a Hot Spare or if you wanted to use the selected drive as a normal part of a RAID set.

1. Click the Configuration tab to display the Configuration page.

2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page.

3. Click the icon for the MediaDirector on which you want to clear a hot spare. The MediaDirector’s Disk Utilities page appears.

4. In the drive list, locate the desired Hot Spare and click its Disk Drive icon to display the Drive Properties page (for the selected drive).

5. At the bottom of the Drive Properties page, click Clear Hot Spare. The button’s label changes to Make Hot Spare, the drive’s status changes immediately to “Alive,” and the drive is ready for use as normal drive.

Clearing a local hot spare drive

You can clear a local Hot Spare, for example, if you accidentally created a Hot Spare or if you wanted to use the selected drive as a normal part of a RAID set.

1. Click the Configuration tab to display the Configuration page.

2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page.

3. Click the icon for the MediaDirector on which you want to clear a hot spare. The MediaDirector’s Disk Utilities page appears.

4. Click the RAID Set icon to display the RAID Utilities page.

5. At the bottom of the RAID Utilities page, click Add/Remove Drives to display the Add/Remove Drives page.

6. Scroll down to the “Hot Spares” section. Click the Remove button adjacent to the hot spare that you wish to clear. The drive is removed from the “Hot Spares” section and appears in the “Available Drives” section.

7. Click Done to complete the procedure and return to the RAID Utilities page.
Changing RAID set wink state
You can change the wink state of a RAID set at any time.
1. Click the Configuration tab to display the Configuration page.
2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page.
3. Click the icon for the Spectrum video server on which you want to wink a RAID set. The Disk Utilities page appears.
4. Click the RAID Set icon (or the RAID Set Hyperlink) to display the RAID Set Utilities page.
5. Check the RAID Set Drives Wink State line.
6. Change the RAID set’s wink state as desired:
   • If currently On, click Wink Off to stop winking the drives in the RAID set.
   • If currently Off, click Wink On to start winking the drives in the RAID set.
This chapter explains how to use One-Click Functions to perform File System operations for a Spectrum video server.

Using One-Click functions
Use the One-Click functions to automatically create file systems on Spectrum video servers.

About One-Click functions
One-Click Functions allow you to quickly and automatically create File Systems on Spectrum video servers that match one of the valid configurations described in “Spectrum File System Configuration.”

File Systems for configurations not described in these topics may need to be created manually.

Using a “One-Click Function” saves you from having to perform the following individual tasks in sequence:
   • Create a RAID set.
   • Add disk drives to the RAID set.
   • Create a File System.
   • Add the RAID Set to the File System.

Related information
Spectrum file system configuration on page 110

Viewing One-Click functions
View the possible One-Click Functions for a Spectrum video server.
1. From the Disk Utilities page, click a Spectrum video server.
2. Click the One-Click Functions button to display the One-Click Functions page.
   A sample One-Click Functions page is illustrated in the following figure.
Chapter 3: Spectrum file system configuration

One-Click Functions page options

The One-Click Functions page is divided into sections.

- RAID sets and File Systems that the Manager application discovers. The discovery process also indicates the Minimum F/C Loop Speed: Unknown, 1 Gbps, or 2 Gbps, and the wiring configuration: Non-redundant, Redundant or Invalid.
- In the middle “Warning” section (if it appears), one or more messages will be shown if the system (as discovered by the Manager application) does not match a valid wiring configuration. If the “Warning” section does not appear, the system is valid and you may create a File System using “One-Click” functions.
- In the lower "One-Click Functions" section, the array of buttons changes depending on whether or not a File System exists.

Following are descriptions of buttons in the One-Click Functions section. Remember that only selected buttons appear, depending upon the File System state.

Start
When the Start button appears, it indicates that the File System has already been created, and it is stopped. Click Start to start the File System on the selected Spectrum video server, including as many RAID sets as defined. The button disappears once the File System starts.

Stop
When the Stop button appears, it indicates that a File System is running. Click Stop to stop all File Systems that are currently running. The button disappears when the File System has stopped.

Delete
When the Delete button appears, it indicates that a File System has already been created, and it is stopped. Click to delete all RAID sets and all File Systems on the selected Spectrum video server. A “Warning” dialog appears once clicked. After confirmation, the Delete button disappears and the Create button appears.

Create
When the Create button appears, it indicates that there is no File System and no RAID sets. Click to create a File System and RAID set(s) using all the drives.
Using One-Click functions

discovered in all MediaStore(s) attached to the selected Spectrum video server or located on the Spectrum video server itself.

For Spectrum video servers: two mutually exclusive radio buttons accompany the Create button, allowing you to choose the type of RAID set desired:

- **6+1+1**. Selects a RAID set with 6 data drives, 1 parity drive and 1 hot spare. This is the default selection. For example:
  - If the system sees 8 drives, a 6+1+1 RAID set is created.
  - If the system sees 16 drives, two 6+1+1 RAID sets are created.

- **7+1**. Selects a RAID set with 7 data drives and 1 parity drive. For example:
  - If the system sees 8 drives, a 7+1 RAID set is created.
  - If the system sees 16 drives, two 7+1 RAID sets are created.

Note the following important points:
- There are no explicit hot spares created with the **7+1** selection, but hot spares can be added manually using the Disk Utilities page.
- A minimum of 8 drives is required to perform a “One-Click” function.
- If you have 9 drives in the MediaStore chassis and you pick **7+1**, the ninth drive becomes a hot spare automatically.
- **Done** Click to return to the Disk Utilities page.
- For the Spectrum X and MediaDeck 7000, the **3+1** button allows you to create a file system with a 3+1 RAID set.

Related information

About making or clearing a hot spare on page 126

Creating and starting a file system

Use the one-click function to automatically create and initialize File Systems on a new Spectrum system.

Before you begin

There should be no RAID sets or File Systems present on your system. To remove RAID sets or File System, refer to “Deleting all File Systems” for details.

1. On the Disk Utilities page, click the One-Click Functions button to display the One-Click Functions page.
2. Choose your desired RAID set configuration. Click the **6+1+1**, **7+1**, or **3+1** radio button.
3. Enter the new File System’s name in the New File System Name field. See “About Naming Files and System Elements” for proper naming conventions.
4. Click Create. This action creates and starts the File System with the selected RAID set configuration.
5. Click **Done** to complete the procedure and return to the Disk Utilities page.

**NOTE:** If the MediaDirector 's SMB interface displays an outdated view after creating, renaming, or deleting a file system, reboot all MediaDirectors to update the view.

Related information

Deleting all file systems on page 132
Chapter 3: Spectrum file system configuration

About naming files and system elements *on page 107*

**Stopping all file systems**

From the **One-Click Functions** page, you can stop all File Systems on the MediaDirector, in preparation for system configuration changes or to transport the system.

1. On the **Disk Utilities** page, click the **One-Click Functions** button to display the **One-Click Functions** page.
2. Click the **Stop** button. This action displays a warning dialog box.
3. In the dialog, click **OK** to continue. All File Systems on the MediaDirector are now stopped.
4. Click **Done** to complete the procedure. You may now restart the File System(s) or delete them.

**Starting all file systems**

From the **One-Click Functions** page, you can start all file systems.

1. On the **Disk Utilities** page, click the **One-Click Functions** button to display the **One-Click Functions** page.
2. Click the **Start** button, then click **Done** to complete the procedure.

**Deleting all file systems**

From the **One-Click Functions** page, you can delete all Spectrum video server File Systems, in preparation for creating a new File System.

1. On the **Disk Utilities** page, click the **One-Click Functions** button to display the **One-Click Functions** page.
2. Ensure that all File Systems are stopped. This is indicated by the presence of the **Delete** and **Start** buttons.
3. Click the **Delete** button. This action displays a warning dialog box.
4. Click **OK** to continue, then click **Done** to complete the procedure.
Find details on File System maintenance utilities.

- Viewing Spectrum storage properties
- Changing the MediaStore name
- Winking all drives on a MediaStore
- Winking one drive on a MediaStore
- Viewing drive properties
- About proactive drive removal
- Viewing RAID set information
- Viewing general file system information
- Assigning a virtual channel to a RAID set
- Navigating the Disk Utilities
- Upgrading drive firmware
- Failing a drive
- Unfailing a drive
- Replacing a failed drive
- Renaming a RAID set
- Stopping a RAID set rebuild in progress
- Restarting a RAID set rebuild
- Starting the file system
- Stopping the file system

**Viewing Spectrum storage properties**

On the **Storage Properties** page you can view properties as well as perform tasks such as labeling the selected storage enclosure and checking the status of the disks and other components in an enclosure.

1. On the **System Diagram**, click any Spectrum video server heading (or icon) to reach the **Physical Configuration** page.
2. Click the image of the “MediaStore” to display the **Storage Properties** page.
Chapter 4: Spectrum storage and file system maintenance

Figure 4-1: Storage properties

Storage properties

You can view the properties for your Spectrum storage.

In the General Information section, view the following.

Name
Displays a user-definable name given to a physical enclosure.

Change Name
Click to rename a MediaStore.

Wink state for all MediaStore drives
Click to change the wink state of all drives on the MediaStore. When on, all drive LEDs wink on the front panel of the MediaStore.

NOTE: Drives that are winked will only wink for 30 seconds.

Type
Indicates the MediaStore model type. Current types are MS, MSC, and MSS models.

NOTE: Spectrum systems do not support the intermixing of MS, MSC, and MSS MediaStore models. All MediaStores on any Spectrum system must be either MS, MSC, or MSS. In addition, Hard Disk drives may not be swapped between these three models of MediaStore. If you have multiple Spectrum systems, with a mixture of MediaStore models, make sure that replacement drives at your facility are all configured for the correct operation. Contact Harmonic technical support for details.

Model #
Indicates the MediaStore manufacturer’s model number.

Firmware Rev.
Lists the firmware level within the MediaStore ’s controller unit. This information is used primarily for debugging purposes.

GUID
Displays the Global Unique Identifier for the MediaStore. This information is primarily used for debugging purposes.
### Spectrum Servers
Displays a list of Spectrum servers that are physically connected to the MediaStore.

### Last Message
This line displays the last message received that deals with the selected MediaStore.

### Status Current At
Indicates when the currently displayed MediaStore enclosure information and status was last obtained.

**NOTE:** The environment section does not provide details for the MediaStore 5000 series, MediaCenter, Spectrum X, or MediaDeck 7000.

In the **Disks** section, view the following.

<table>
<thead>
<tr>
<th><strong>Slot</strong></th>
<th>Displays the slot ID, which is the numeric identifier that represents the physical position for each disk drive in the enclosure.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model, Revision</strong></td>
<td>Displays the manufacturer's model number and firmware revision level for each disk drive in the enclosure.</td>
</tr>
<tr>
<td><strong>Serial #</strong></td>
<td>Displays the manufacturer's serial number for each disk drive in the enclosure. Click the serial number hyperlink to access the <strong>Drive Properties</strong> page for the selected drive.</td>
</tr>
<tr>
<td><strong>GUID</strong></td>
<td>Displays the Global Unique Identifier for a disk drive in a MediaStore. This information is primarily used for debugging purposes.</td>
</tr>
<tr>
<td><strong>Loop Master</strong></td>
<td>(not shown for MediaStore 5000 series, MediaCenter, or MediaDeck 7000) Displays whether a drive has been upgraded (converted) to the latest drive technology available from Harmonic. The following text may appear in this field:</td>
</tr>
<tr>
<td></td>
<td>• <strong>MSC only</strong>: Indicates the particular drive has not been upgraded. As Spectrum Systems do not support intermixing drives with older drive technology and the latest new technology, drives which are labeled as <strong>MSC only</strong> should undergo the technology conversion process before being mixed with drives which are built on newer technology (MS and MSS-4000 Series MediaStore s).</td>
</tr>
<tr>
<td></td>
<td>• <strong>MSC/MS/MSS</strong>: Indicates the drive has been upgraded to the newer drive technology.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Status</strong> Displays the current operational status for each disk drive in the enclosure. Click the <strong>Disk Drive</strong> icon to access the <strong>Drive Properties</strong> page for the selected drive.</td>
</tr>
</tbody>
</table>

**NOTE:** Contact Harmonic technical support for details on upgrading systems with existing MSC-4000 Series MediaStores to newer disk technologies.

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**Related information**
- Changing the MediaStore name [on page 136](#)
- Winking all drives on a MediaStore [on page 136](#)
Chapter 4: Spectrum storage and file system maintenance

Changing the MediaStore name

Renaming may help you more easily locate MediaStores and storage enclosures throughout the SystemManager application.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. If there is more than one MediaDirector in your system, make a note of the MediaDirector to which the specific MediaStore is attached. Next, click a single or dual host **MediaDirector** icon to display the **MediaDirector Physical Configuration** page for the selected MediaDirector.

3. For the specific MediaStore that you want to change, click that MediaStore’s picture (there may be more than one) to display the **Storage Properties** page.

4. Click **Change Name** to display the **Change MediaStore Name** page.

5. Type the new name in the text box. Refer to “About Naming Files and System Elements” for naming conventions.

6. Click **Save** to return to the **Storage Properties** page.

**Related information**

*About naming files and system elements* on page 107

Winking all drives on a MediaStore

You can wink all drives on a selected MediaStore.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. If there is more than one MediaDirector in your system, make a note of the MediaDirector to which the specific MediaStore is attached. Next, click a single or dual host **MediaDirector** icon to display the **MediaDirector Physical Configuration** page for the selected MediaDirector.

3. For the specific MediaStore that you want to change, click that MediaStore’s picture (there may be more than one) to display the **Storage Properties** page.

4. At the top of the page, check the **Wink state for all MediaStore drives** line.

5. Change the MediaStore’s wink state (for all drives) as desired:
   - If currently On, click **Wink Off** to stop winking all drives on the MediaStore.
   - If currently Off, click **Wink On** to start winking all drives on the MediaStore.

Winking one drive on a MediaStore

You can wink a single drive on a selected MediaStore.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. If there is more than one MediaDirector in your system, make a note of the MediaDirector to which the specific MediaStore is attached. Next, click a single or dual host **MediaDirector** icon to display the **MediaDirector Physical Configuration** page for the selected MediaDirector.
3. For the specific MediaStore whose drives you want to change, click that MediaStore’s picture (there may be more than one) to display the **Storage Properties** page.

4. Scroll down to the “**Status**” section and click the **Serial Number Hyperlink** or the **Disk Drive** icon for the drive that you want to wink. The **Drive Properties** page appears.

5. Check the **Individual Drive Wink State** line.

6. Change the drive’s wink state as desired:
   - If currently On, click **Wink Off** to stop winking the individual drive.
   - If currently Off, click **Wink On** to start winking the individual drive.

   **NOTE:** Drives that are winked will only wink for 30 seconds.

---

### Viewing drive properties

On the **Drive Properties** page you can view general information about a specific drive as well as perform drive-related tasks.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Spectrum Disk Utilities** page.

3. Click the icon for the Spectrum video server for which you want view drive properties. to clear a hot spare. The **Disk Utilities** page for your Spectrum video server appears.

4. In the drive list, locate the desired disk drive and click its **Disk Drive** icon to display the **Drive Properties** page (for the selected drive).

---

### Drive properties

The **Drive Properties** page provides drive details and some administrative operations for each drive.

In the **General Information** section you can view the following settings.

<table>
<thead>
<tr>
<th><strong>Status</strong></th>
<th>Lists the status of the drive: Alive, Dead, or Missing.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Last Message</strong></td>
<td>This line displays the last error message (generated by SystemManager) that deals with the selected drive.</td>
</tr>
<tr>
<td><strong>Model</strong></td>
<td>Lists the model number of the drive.</td>
</tr>
<tr>
<td><strong>Manufacturer</strong></td>
<td>Lists the name of the drive’s manufacturer.</td>
</tr>
<tr>
<td><strong>Serial Number</strong></td>
<td>Lists the serial number of the selected drive.</td>
</tr>
<tr>
<td><strong>Firmware Rev. Level</strong></td>
<td>Lists the firmware revision level of the selected drive. Note that drive firmware can be updated from the application.</td>
</tr>
<tr>
<td><strong>Disk GUID</strong></td>
<td>Lists the specific GUID (Global Unique Identifier) of the selected drive.</td>
</tr>
<tr>
<td><strong>MediaStore</strong></td>
<td>Lists the MediaStore in which the selected drive is physically located. Click the hyperlink to jump to the MediaStore’s “Properties” page.</td>
</tr>
</tbody>
</table>
Chapter 4: Spectrum storage and file system maintenance

<table>
<thead>
<tr>
<th>MediaStore Slot Number</th>
<th>Lists the slot number where the drive is located.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loop Master</td>
<td>Displays whether a drive has been upgraded (converted) to the latest drive technology available from Harmonic. The following text may appear in this field:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Enabled</strong>: Indicates the drive has been upgraded to the latest drive technology.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Disabled</strong>: Indicates the particular drive has not been upgraded. As Spectrum Systems do not support intermixing drives with older drive technology and the latest new technology, drives which are labeled as MSC only should undergo the technology conversion process before being mixed with drives which are built on the new technology.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE</strong>: Contact Harmonic technical support for details on upgrading systems to the new disk technologies.</td>
</tr>
</tbody>
</table>

In the **Disk Statistics** section you can view the following.

| Disk Size              | Shows the disk size (in GB) of the selected drive. |
| Block Size             | Displays the block size of the selected drive. |
| Blocks                 | Shows the number of blocks on the selected drive. |
| SMART Threshold Errors | Shows the number of SMART warnings. This value is not affected by bad block repairs or disk reformatting. If this value is greater than zero, system management displays a Critical level alarm (red) and the drive should be replaced as soon as possible. |
| Hardware Errors        | Shows the number of hardware errors reported. This value is not affected by bad block repairs or disk reformatting. If this value is greater than zero, system management displays a Critical level alarm (red) and the drive should be replaced as soon as possible. |
| Login Failures         | Shows the persistent number of login failures detected. This value is not affected by bad block repairs or disk reformatting. If this value is greater than zero, system management displays a Failure level alarm (orange). |
| Bad Blocks             | Shows the total number of bad blocks. This value increases whenever a new bad block is detected and decreases when bad blocks are repaired. If this value is greater than zero, system management displays a Failure level alarm (orange). |
| Read Errors            | Shows the total number of read errors that have occurred on this drive. This number is not reset by repairing bad blocks, but is reset by reformatting the disk. If this value is greater than zero, system management displays a Failure level alarm (orange). |
| Write Errors           | Shows the total number of write errors that have occurred on this drive. This number is not reset by repairing bad blocks, but is reset by reformatting the disk. If this value is greater than zero, system management displays a Failure level alarm (orange). |
| Read Timeouts          | Shows the total number of read timeouts that have occurred on this drive. This number is not reset by repairing bad blocks, but is reset by reformatting the disk. |
Viewing drive properties

disk. If this value is greater than zero, system management displays a Failure level alarm (Orange).

**Write Timeouts** Shows the total number of write timeouts that have occurred on this drive. This number is not reset by repairing bad blocks, but is reset by reformating the disk. If this value is greater than zero, system management displays a Failure level alarm (orange).

**Blocks Repaired** Shows the number of bad blocks that have been repaired. This number increases when bad blocks are repaired, and is reset when the disk is reformatted.

**Aggregate Errors** Shows the number of errors represented by the current bad block list. This number decreases if bad blocks are repaired, and is cleared if the disk is reformatted.

**SSD life expectancy** (For solid-state drives only) Displays the life expectancy of the solid-state drive as a percentage. When the life expectancy reaches 1%, the drive should be replaced. For replacement instructions, refer to the component replacement guide for your device.

In the **Miscellaneous** section you can view the following.

**Fibre Channel Loops** Lists the individual Fibre Channel loops available.

**RAID set** Click the **RAID Set** hyperlink to access the **RAID Utilities** page.

**Position in RAID set** Lists the location of the selected drive in relation to the RAID set. If there were eight drives in a RAID set, the first drive would be in position 0 (zero). The positions of all drives in the RAID set are shown on the **Disk Utilities** page.

At the bottom of the page you can view the following buttons.

**NOTE:** Depending on the type of video server, some buttons may not appear.

**Fail Drive** Click to fail the selected drive, and change its status to “Dead, Failed.” If you suspect that a drive is faulty, you can fail it, remove it from the enclosure and replace it with a new drive, whereupon “rebuild” begins automatically. When you fail a drive, the Unfail Drive button appears. This allows you to return a failed drive to service without performing a rebuild. The File System does not need be stopped for either procedure.

**CAUTION:** Failing a drive is a drastic measure that should only be performed by qualified service personnel. It is important to note that sometimes you cannot unfail a failed drive.

**Make Hot Spare** Click to change the status of the selected drive to “Alive, Hot Spare.” Note that when you make a hot spare, a new Clear Hot Spare button appears.

**Remove Drive** (not available for SSDs) When a drive is dead and has been removed from the system, the drive’s information still remains on the **Disk Utilities** page and in the database. Click Remove Drive to remove the drive from the associated Spectrum video server and from both the **Disk Utilities** page and the database. Note that this button only appears if the drive is dead.

**NOTE:** In an EFS setup, you must remove the “dead” drive from each of the MediaDirectors in the system.
Chapter 4: Spectrum storage and file system maintenance

Bypass Drive
Click to bypass a disk drive before attempting to remove the drive. Once a drive is bypassed it should then be removed promptly to maintain correct SES functionality.

Refer to the Spectrum System Component Replacement Guide for detailed instructions on how to safely replace a disk drive.

Wink On/Off
Click to change the wink state of the selected drive. When on, the LEDs for the selected drive wink on the front panel of the MediaStore.

Done
Click to save any changes and return to the Disk Utilities page.

Related information
Failing a drive on page 144

About proactive drive removal
In Spectrum systems, drives which report SMART warnings, hardware errors, and some persistent login failures are removed from the RAID set.

Note that the following conditions must exist:

• The RAID set has a hot spare
• No other drives in the RAID set have bad blocks.
• The RAID set is not already compromised or in the process of rebuilding.

For additional information, see “Overview of proactive drive alarming and removal” in the Spectrum System Installation Guide.

Viewing RAID set information
On the RAID Utilities page you can view general information about a particular RAID set and also perform a variety of tasks including changing the RAID set’s name, adding and removing drives from the RAID set, manually starting a “rebuild” and setting the RAID set’s channel.

1. Click the Configuration tab to display the Configuration page.
2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum video servers appears.
3. Click the icon for the Spectrum video server whose RAID set information you want to view. The Spectrum video server’s Disk Utilities page appears.
4. Click the RAID Set icon (or the RAID Set Hyperlink) for the RAID set about which you want information.
5. The **RAID Utilities** page appears.

**RAID Utilities fields**

The RAID Utilities page provides RAID set details and some administrative operations for each RAID set. In the **Information** section, you can view the following:

- **Name**: Displays the name of the RAID set. Click to **Change** to rename a RAID set.
- **Status**: Displays the current status of the selected RAID set.
- **Last Message**: This line displays the last error message (generated by the SystemManager) that deals with the selected RAID set.
- **Type**: Lists whether or not the RAID set is protected or un-protected.
- **Channel**: Lists the virtual channel that the RAID set is using.
- **File System**: Click the **File System** hyperlink to access the **File System Utilities** page for the selected RAID set.
- **Total Blocks**: Lists the total number of blocks of all drives in the RAID set.
  - **Rebuild Status**: Displays whether or not a “rebuild” has been started.
Chapter 4: Spectrum storage and file system maintenance

- **Rebuild Blocks Completed**: Lists the number of completed blocks in the rebuild.
- **Rebuild Blocks To Do**: Lists the number of blocks left to be rebuilt.
- **Rebuild Time Elapsed**: Displays the running time of the rebuild process.
- **RAID set drives wink state**: Click to change the wink state of all drives in the RAID set. When on, the LEDs on each drive in the RAID set will wink.
- **GUID**: Displays the GUID of the complete RAID set.

**Drive ID List**
Lists the MediaStore name in which the RAID set lives, and the position of each drive in the MediaStore.

**Drive Serial Number**
Click to access the Drive Properties page for the selected drive.

**NOTE**: In the Actions section of the page, some of the following buttons may not appear depending on the type of video server.

**Add/Remove Drives**
Click to add or remove drives from the selected RAID set.

**Set Channel**
Click to access the Modify Channel page, which specifies the channel that you wish to use for the selected RAID set. As detailed above, the channel designation gives the MediaDirector information on how to map RAID sets to Fibre Channel loops.

**Start Rebuild**
Click to manually start a “rebuild” after a drive failure has occurred, or after a drive has been replaced.

**Suspend Rebuild**
Click to manually suspend a “rebuild” after the rebuild process has been started.

**Continue Rebuild**
Click to manually continue a “rebuild” after the rebuild process has been suspended.

**Abort Rebuild**
Click to manually abort a “rebuild” after the rebuild process has been started.

**Done**
Click to save any changes on the RAID Utilities page and return to the Disk Utilities page.

**Related information**
- Renaming a RAID set *on page 145*
- Creating a file system *on page 119*
- About disk subsystem performance factors *on page 114*

**Viewing general file system information**

On the File System Utilities page you can view general information about a Spectrum video server’s File System as well as perform a variety of tasks including starting and stopping the File System.

1. Click the Configuration tab to display the Configuration page.

2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum video servers appears.

3. Click the icon for the Spectrum video server for which you want to view a File System. The Disk Utilities page for that Spectrum video server is displayed.
4. Click the **File System Hyperlink** to display the **File System Utilities** page.

**Assigning a virtual channel to a RAID set**

On the **Modify Channel** page you can select a virtual channel to use on a specific RAID set.

1. Click the **Configuration** tab to display the **Configuration** page.
2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available MediaDirectors will be shown.
3. Click the icon for the MediaDirector on which you want to “unfail” a drive. The **Drive Utilities** page appears.
4. Click the **RAID set** link to display the **RAID Utilities** page.
5. **With the File System stopped**, click the **Set Channel** button at the bottom of the page to display the **Modify Channel for RAID** page as shown in the following figure.

![Modify channel for RAID RaidSet7001 on AL_D4-01043 / AL_D4-01043H1](image)

6. **Under Choose a new channel**, click a letter to assign a virtual channel to a physical RAID set loop, thereby optimizing bandwidth with regard to the new RAID set in the File System. When a new RAID set is added to a MediaStore, and a new Fibre Channel loop is also connected, the RAID set must be assigned a different virtual channel than the original (or existing) RAID sets in order to increase bandwidth along with the increased storage capacity.

**Creating a file system**

**Navigating the Disk Utilities**

Open the **Disk Utilities** page (and all associated linked pages) for a particular Spectrum video server to view disk information.

1. Click the **Configuration** tab.
2. Click the **Disk Utilities** icon in the left-hand column to display the System **Disk Utilities** page. This page provides a list of all Spectrum video servers attached to the SystemManager.

3. Click a Spectrum video server icon to show the **Disk Utilities** page for that Spectrum video server alone. Note that this page applies to all hosts on a server, because disks are shared between hosts.

![Figure 4-4: Disk utilities](image)

**Upgrading drive firmware**

Refer to **Upgrading Disk Drive Firmware** in the *Spectrum System Getting Started Guide* for complete instructions on upgrading the disk drive firmware.

**Failing a drive**

Use this procedure to remove a drive from a RAID set, when the drive is experiencing a loss of data.

This step is performed as a prerequisite to removing the drive from the chassis and then replacing it with a new drive, at which time the RAID set “rebuild” occurs automatically (provided that the new drive is formatted).

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.

3. Click the icon for the Spectrum video server on which you want to fail a drive. The **Disk Utilities** page for that Spectrum video server appears.
4. Click the **Disk Drive** icon (or the **Disk Drive** hyperlink) to display the **Drive Properties** page (for the selected drive).

5. At the bottom of the page, click **Fail Drive**.

6. When the confirmation dialog appears, click **OK** to accept.

   The drive status now appears as “**Dead**” on the **Disk Utilities** page. Continue the procedure by replacing the drive.

   Refer to the *Spectrum System Component Replacement Guide* for instructions.

---

**Unfailing a drive**

Use the “unfail” procedure if you accidentally fail the wrong drive.

The procedure “might” work to restore the drive to service. Perform this process only on drives that have been manually failed. Drives that have been declared “**Dead**” by the Spectrum video server, however, cannot be un-failed.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.

3. Click the icon for the Spectrum video server on which you want to “unfail” a drive. The **Disk Utilities** page for that Spectrum video server appears.

4. Click the **Disk Drive** icon (or the **Disk Drive** Hyperlink) to display the **Drive Properties** page (for the selected drive).

5. At the bottom of the page, click **Unfail Drive**.

   On the **Disk Utilities** page, the drive’s status should now appear as “**Alive**.” If it does not (if the status remains “**Dead**”), contact Harmonic technical support or replace the failed drive. Refer to the Spectrum component replacement guide for your device for instructions.

---

**Replacing a failed drive**

In the event of a disk drive failure, replacement disk drives are available from Harmonic.

Before you attempt to remove a failed drive, refer to the Spectrum component replacement guide for your device and follow the drive replacement instructions.

---

**Renaming a RAID set**

Use this feature to rename a RAID set.

This process makes it easier to identify a selected RAID set, especially in Harmonic systems that use multiple MediaStores or multiple loops.

1. Click the **Configuration** tab to display the **Configuration** page.
2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.

3. Click the icon for the Spectrum video server on which you want to rename a RAID set. The **Disk Utilities** page for that Spectrum video server appears.

4. Click the **RAID Set** icon (or the **RAID Set Hyperlink**) to display the **RAID Set Utilities** page.

5. At the top of the page, click **Change** to display the **Change RAID Set Name** page.

6. Enter the new RAID set name and click **Update**. The system returns to the **RAID Set Utilities** page.

7. Click **Done** to return to the **Disk Utilities** page, where the new RAID set name appears.

### Stopping a RAID set rebuild in progress

Use this procedure to stop a RAID set “rebuild” in progress.

Note that when the rebuild stops, the RAID set is left in a compromised state. In this state, the RAID set can still be used, but there is no protection. If another drive is lost, your content will also be lost.

The rebuild might be manually stopped, for example, if you noted that the rebuild was occurring to the wrong Hot Spare. More likely, you might stop the rebuild if it was taking away bandwidth from an important on-air operation. Once stopped, the rebuild can be started again successfully.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.

3. Click the icon for the Spectrum video server on which you want to stop the rebuild. The **Disk Utilities** page for that Spectrum video server appears.

4. Click the **RAID Set** icon (or the **RAID Set Hyperlink**) for the RAID set that is currently rebuilding. The **RAID Set Utilities** page will be displayed.

5. Scroll to the bottom of the page and click **Abort Rebuild**.

6. Verify that the Rebuild status field reads “**Aborted**.” Note that the button’s name changes to **Start Rebuild**.

   The rebuild has now been stopped, but it can be started again successfully.

   *Restarting a RAID set rebuild*

### Restarting a RAID set rebuild

Normally, the rebuilding of a RAID set occurs automatically when a drive fails and a Hot Spare is available. The rebuild can also occur when a failed drive is replaced.

1. Click the **Configuration** tab to display the **Configuration** page.

2. In the left-hand column, click the **Disk Utilities** icon to display the **Disk Utilities** page. A list of available Spectrum video servers will be shown.
3. Click the icon for the Spectrum video server on which you want to restart the RAID set “rebuild” process. The Disk Utilities page for that Spectrum video server appears.

4. Click the RAID Set icon (or the RAID Set Hyperlink) for the RAID set that has stopped rebuilding. The RAID Set Utilities page will be displayed.

5. Scroll to the bottom and click Start Rebuild. The status field changes to “Rebuilding.”

6. Click Done to return to the Disk Utilities page.

Starting the file system

Use this procedure to start an existing File System that has been previously initialized.

NOTE: This procedure is used when starting a File System manually. Note that this procedure is automatically performed as part of the “One-Click” File System feature.

The procedure is typically used after performing maintenance on the File System, or when starting a File System in a multi-MediaDirector configuration. To start (and initialize) a File System for the first time, immediately after the File System has been created, use the File System initialization procedure.

1. Click the Configuration tab to display the Configuration page.

2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum video servers will be shown.

3. Click the icon for the Spectrum video server on which you want to start a File System. The Disk Utilities page appears.

4. Under the Logical View, click the File System hyperlink (see the following figure) to display the File System Utilities page.
Chapter 4: Spectrum storage and file system maintenance

5. At the bottom of the File System Utilities page, click the Start FS button to display the Start File System page. This button only appears when the File System is stopped.

   ! CAUTION: Do not click "Initialize FS." This will wipe out the entire file system.

6. Select the desired File System options: NVRAM Journaling, Read-only, Use Previous Start, and Save Options.

   ! NOTE: In most cases, you should not need to change the options from the default selections.

7. Click Start to accept the selected options and start the File System. The system automatically returns to the File System Utilities page.

8. Verify that the File System’s status has changed to Started.

9. Click Done to return to the Disk Utilities page.

Related information
Initializing a file system on page 120
Stopping the file system

This procedure stops the File System(s) on the selected Spectrum video server.

Follow this procedure before powering down the Spectrum video server. If this procedure is not performed, a small amount of disk space will be lost each time the Spectrum video server is powered down improperly. You may also use this procedure when you want to perform maintenance on the File System, for example, to delete it or to remove a RAID set.

NOTE: This procedure is used when stopping a File System manually. Note that the procedure is automatically performed as part of the “One-Click” File System feature.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. In the left-hand column, click the Disk Utilities icon to display the Disk Utilities page. A list of available Spectrum video servers will be shown.
3. Click the icon for your Spectrum video server. The Disk Utilities page for that Spectrum video server appears.
4. Click the file system hyperlink, as shown in the following figure, to display the Filesystem Utilities page.

![Diagram showing file system operation]

Figure 4-6: File System hyperlink
5. At the bottom of the Filesystem Utilities page, click the Stop FS button. This button only appears when the file system is started.

6. Click the Disk Utilities icon in the left-hand column and verify that the file system status for the Spectrum video server is Stopped.

The Spectrum video server can now be powered down.
Chapter 5

Spectrum I/O module configuration

This chapter provides configuration and operation instructions for Spectrum I/O modules including MediaPort s, ChannelPort s, and the Spectrum X.

- About Spectrum X configurations
- Viewing a Spectrum X in shared storage mode
- Viewing I/O module properties
- Changing the channel mode
- About Simulcast mode
- Enabling OP-47 subtitle conversion
- Configuring OP-47 subtitle conversion for the MediaPort 5000 series
- Overview of configuring GPIO triggers
- Changing the I/O module name
- Changing the I/O module description
- Changing the I/O module wink state
- Rebooting the I/O module
- Upgrading I/O module firmware
- About software licensing for Spectrum X
- Upgrading the MediaPort or ChannelPort license
- Viewing I/O module alarms and events
- Overview of configuring a MediaPort channel for Playlist Control
- Spectrum X and ChannelPort system configuration overview
- Determining the Spectrum X and ChannelPort port number
- About recording embedded and non-embedded audio

About Spectrum X configurations

The Spectrum X can operate in either internal storage mode or shared storage mode.

In internal storage mode, the Spectrum X provides four hot-swappable drives and up to 12 TB of usable storage. In shared storage mode, the Spectrum X can be connected to a MediaDirector 2252/2251B or a MediaCenter 2200B.

In the System Diagram view, Spectrum X in internal storage mode appears as a typical Spectrum video server. In the following diagram, D13_0009 is a Spectrum X in internal storage mode. Each MIP-9xxx is an installed SD I/O card.
Chapter 5: Spectrum I/O module configuration

In Internal storage mode the Spectrum X is configured like other Spectrum video servers.

In the System Diagram view, Spectrum X in shared storage mode appears as a MediaPort attached to a Spectrum video server. In the following diagram, D12_00308 is a MediaDirector and D13_00017 is an attached Spectrum X in shared storage mode. Each MIP-9xxx shown in the diagram is an installed SDI I/O card.

Viewing a Spectrum X in shared storage mode

View the details of a Spectrum X in shared storage mode.

1. Click the Configuration tab to display the Spectrum-System Diagram page.
2. Click the icon or text for your Spectrum X to open the Physical Chassis Properties page, as shown in the following diagram.

In the Connected MediaPorts section, you can view details of the installed SDI I/O cards. For each SDI I/O card, you can click the link to view its respective properties pages.
Viewing I/O module properties

The following buttons are available:

- **Upgrade Firmware**: Click to upgrade the Spectrum X firmware. For details, see “Upgrading Spectrum video server firmware” in the *Spectrum System Installation Guide*.
- **Wink on/off**: Click to change the wink state of the Spectrum video server’s light bar.
- **Reboot**: Click to reboot the Spectrum video server.
- **Done**: Click to return to the system diagram.

In the **Environment** section, you can view environmental statistics for the Spectrum X.

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**Related information**

- Spectrum server: Environment *on page 63*
- Viewing I/O module properties *on page 153*

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**Viewing a Spectrum X in internal storage mode**

View the details of a Spectrum X in internal storage mode.

1. Click the **Configuration** tab to display the **Spectrum- System Diagram** page.
2. Click the icon or text for your Spectrum X to open the **Physical Configuration** page.
3. Click the Spectrum X icon or name to display its **Properties** page.

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**Related information**

- Viewing Spectrum video server properties *on page 52*

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**Viewing I/O module properties**

Open the I/O module properties page for your MediaPort, ChannelPort, or Spectrum X SDI I/O card to view information such as model number, GPIO configuration, and environmental data.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the heading or icon for your I/O module to open the **Properties** page.
I/O module properties

The I/O Module Properties page provides details for your MediaPort, ChannelPort, or Spectrum X SDI card. Note the fields will vary depending on the device type.

In the **General Information** section you can view the following:

- **Name**
  Displays the user-defined name given to this I/O module. By default, this field displays the model number and serial number of the I/O module.

- **Slot**
  (for Spectrum X only) Displays the position of the I/O module in the chassis. When facing the rear panel of the Spectrum X, slot 1 is the left-hand module and slot 2 is the right-hand module.

- **Change Name**
  Click to rename the selected I/O module.

- **Status**
  Displays the current network status for the selected I/O module. This field is used primarily for diagnostic troubleshooting.

- **Model Number**
  Lists the I/O module product model number.

- **Additional Licensed features**
  Lists additional licensed features for this I/O module.

**NOTE:** Spectrum licenses are installed only on the Spectrum video server and not on the Spectrum X if it is running in shared storage mode. For details on I/O module features and licenses,
### Viewing I/O module properties

See the “Specifications” section for the I/O module in the *Spectrum System Installation Guide*.

**Serial Number**
- Displays the I/O module serial number as set at the factory.

**Boot Summary**
- Displays the reason why the last reboot of the I/O module occurred.

**Last Reboot**
- Displays the date and time of the last reboot of the I/O module.

**Firmware Version**
- Lists the current version of firmware that resides in the flash memory of the I/O module.

**Currently Selected Firmware Version**
- Lists the firmware version that is selected on the Firmware Version Selection page.

**Status current at**
- Lists the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.

**I/O Module Description**
- Displays a scroll-able multi-line description of the selected MediaPort. This field is useful for entering data that clarifies the specific MediaPort's role in your system.

**Change Desc**
- Click to change the I/O module description.

**Last Message**
- This line displays the last error message received that deals with File System operation problems, or problems during the periodic File System check.

**Wink State**
- Describes the wink state of the light bar, either On or Off. Refer to the Wink On/Off description that follows for details.

**Proxy Record Mode versus Audio Scrub Play Mode**
- Displays either Proxy Record mode enabled or Audio Scrub mode enabled. They cannot both be enabled at the same time. Depending on the current mode, the button will show either Set Proxy Record Mode or Set Audio Scrub Mode. Click the button to change the status. You must reboot in order for the changes to take affect.

**OP-47 subtitle to/from SD**
- (for the MediaPort 5400, 5500 and 7000 series only):
  - For the MediaPort 7000, this field allows you to enable or disable, up-conversion or down-conversion of subtitles to OP-47.
  - For the MediaPort 5400 and 5500 series, this field provides configuration options for subtitles which use the OP-47 standard.

**Simulcast or Non-Simulcast Mode**
- (for the MediaPort 5500 series only) Displays either Simulcast mode or Non-Simulcast mode enabled. Click the button to change the status.

**Assignable LTC Output**
- (for the MediaPort 5320 and 5220 series only) Select the channel you wish to use for LTC output, Channel A, Channel B, or Loop Through.

**Channel Configuration**
- (for Spectrum X and ChannelPort) Depending on your I/O module and installed licenses, the following check boxes may be available.

**IMPORTANT:** If you change the channel configuration, you must restart the Spectrum X or ChannelPort for the changes to take effect. Note that when switching to UHD mode (Ultra), the restart may take up to 15 minutes due to the system changes.

- **Standard:** (default) Select to enable Standard Channel mode.
- **Enhanced:** Select to enable Enhanced Channel mode.
Chapter 5: Spectrum I/O module configuration

- **Ultra:** Select to enable UHD mode.

  **NOTE:** When the Spectrum X is in UHD mode, the **Configure Channel B** button will be disabled. This is because both SDI I/O cards are used for one channel of UHD.

**Soft Video Filter** (For Spectrum X) Select to apply a soft video filter to all players attached to the I/O module.

**Wink On/Off** (button) Click to change the wink state of the light bar.

**Reboot** (button) Click to reboot the device. This function is typically performed after loading new firmware.

**Configure Channel A** (button) Click to configure Channel A of the I/O module.

**Configure Channel B** (button) Click to configure Channel B of the I/O module.

**Upgrade Firmware** (button) Click to upgrade the I/O module firmware.

**Upgrade License** (button, if available) Click to upgrade the I/O module license.

**Related information**

- About recording proxies with the MediaPort 5000 series on page 251
- Configuring audio scrub on page 257
- Enabling OP-47 subtitle conversion on page 160
- Configuring OP-47 subtitle conversion for the MediaPort 5000 series on page 160
- About Simulcast mode on page 160
- Changing the I/O module wink state on page 164
- Rebooting the I/O module on page 164
- Spectrum I/O channel configuration on page 171
- Upgrading I/O module firmware on page 165
- Upgrading the MediaPort or ChannelPort license on page 165
- Enabling Enhanced Channel mode
- Changing the I/O module name on page 163
- Changing the I/O module description on page 164

**About GPIO Configuration**

The GPIO connector on the MediaPort 7000 series can be configured to provide player control. For ChannelPort or Spectrum X, GPIO can be configured to provide control for players, graphics, or an Emergency Alert System (EAS). In order to use GPIO to control players, you must first configure the GPIO settings on the I/O Module Properties page to create GPIO triggers, and then configure the GPIO settings for the attached players on their respective Player Properties pages to map the GPIO triggers to each player.

For ChannelPort or Spectrum X, you can map the triggers to a graphics template or EAS system by using the **Channel Properties** page.

For detailed instructions on configuring GPIO, refer to “Overview of configuring GPIO triggers.”
Related information

Overview of configuring GPIO triggers on page 162
Spectrum I/O channel configuration on page 171
Configuring GPIO settings for players on page 279

I/O module environment properties

The Environment section of the Properties page provides environmental details.

**NOTE:** The fields in the Environment section will vary depending on the I/O module you are viewing.

**Power Supplies**
Shows the status of the I/O module’s power supplies. This information is used primarily for diagnostic troubleshooting. The number of power supplies varies with I/O modules.

**Voltage Levels**
Lists the current voltages of the power supplies and other components. This information is used primarily for diagnostic troubleshooting. The valid ranges are also displayed. Note that these ranges are not configurable.
Temperatures
Displays the current temperature (in Centigrade) of this I/O module. This information is used primarily for diagnostic troubleshooting. The valid ranges are also displayed. Note that these ranges are not configurable.

Fans
Displays the speed (in RPM) of all fans in this I/O module. This information is used primarily for diagnostic troubleshooting. The valid ranges are also displayed. Note that these ranges are not configurable.

- Other Counts
  - Cache Parity Errors: (MediaPorts only) This field appears if any cache parity error has occurred on this MediaPort. The value shown in this field indicates the number of cache parity errors that have occurred on this MediaPort.
  - Reference: This field indicates whether reference for this I/O module is Locked, Unlocked, or Unknown.
  - Recording input check (chan A) or (chan B) (MediaPorts only) This field appears if any black frames are present in the video being recorded by this MediaPort channel, and indicates the number of black frames that are recorded.

Changing the channel mode

For a Spectrum X or ChannelPort I/O module, to take advantage of an Enhanced Channel or UHD license, you must first change the channel configuration or "mode" for your I/O module.

If you have purchased a license for Enhanced Channel or one for UHD, Channel Configuration options will be available on the I/O Module Properties page.

1. Click the Configuration tab to display the Configuration page and System Diagram.

2. Under General Information, in the Channel Configuration field, select the check box for the channel configuration or "mode" you want to apply.

3. Read the confirmation message that appears. Note any channel or player settings that you may want to record if you are restarting your system. Click OK.

**NOTE:** Enabling or disabling the Ultra channel configuration requires a restart of the Spectrum X. Due to the system changes, the restart may take up to 15 minutes. In addition, changing the channel configuration may require that you change EAS, Mixer Transitions, and other graphics settings for the channel.

**NOTE:** Enabling or disabling the Enhanced channel configuration requires a restart of the I/O module. Once the I/O module has restarted, some options on the Channel Properties page, including Mixer Transitions and the Master Control Switcher Configuration options, will change.

4. If necessary, restart the I/O module by clicking Reboot.
About Enhanced Channel mode

Enhanced Channel is a licensed option for Spectrum X and ChannelPort that combines resources from both channels of an I/O module into a single channel with additional capabilities.

These include:

• External key/fill support (available when inputs are not in use for live video). The input format must match the video format of the primary output and must be referenced aligned.
• Two live SDI inputs (available when SDI inputs are not being used for external key/fill). Each live SDI input must match the video format of the Primary SDI output and must be reference-aligned.
• Two DVE engines on a single channel.
• Two clip players for a single channel.

These additional features allow you to:

• Mix video from any combination of two clip players or two live SDI input sources.
• Use two DVE engines on a single channel, allowing squeeze-backs between player/SDI input combinations.
• Use an external device to generate key/fill graphics, and overlay that onto the output video of the Spectrum I/O module along with graphics generated by the Spectrum I/O module.

Note that when the I/O module is in Enhanced Channel mode, the functionality of some connectors will change based on your I/O or Connector Configuration selection when configuring the channel properties.

About UHD Channel mode

With Spectrum 8.2 and later, Spectrum X supports UHD playout.

Note that both SDI cards on the Spectrum X are used to play one channel of UHD.

UHD playout includes the following:

• Agile timeline file playback: Spectrum supports a mixed timeline, which can include UHD, HD, and 3G HD video formats.
• Simulcast out: UHD down-convert with Independent Branding, Clean, or Mirrored for secondary output.
• Dual live inputs with auto up-convert: Unlike the standard or enhanced channel modes, with UHD channel, you can have two Spectrum X inputs with different video formats, and Spectrum will automatically up-convert to play out UHD.
• Support for branding with multiple layers, animation, DVE, and dynamic data.
• Support for Polaris Play: Playlist Control automation.

In order to configure a UHD player, the Channel Configuration or "mode" for the I/O module must be set to "Ultra."

NOTE: Changing the Spectrum X channel configuration requires a restart. Due to the system changes, the restart may take up to 15 minutes. In addition, changing the channel configuration may require that you reset EAS and graphics configurations for the channel.

Once UHD is enabled on the Spectrum X, you can configure an AVC-Intra player for UHD. Refer to "Creating an AVC-Intra UHD player" for details.
Chapter 5: Spectrum I/O module configuration

Related information
Creating an AVC-Intra UHD player on page 238

About Simulcast mode

The MediaPort 7000 series is able to play out in simulcast mode, which means it can up-convert and down-convert any mix of SD and HD material to play out simultaneous SD and HD content on a single channel.

In simulcast mode, SD video is up-converted to HD SDI video and HD SDI video is down-converted to SD video.

The MediaPort 7000 series operates in both simulcast mode and non-simulcast mode.

NOTE: When operating in on a In simulcast mode, the number of playout channels on a MediaPort 7000 is reduced from four to two.

In non-simulcast mode, the MediaPort up-converts or down-converts but does not play out simultaneous SD and HD content on a single channel.

Enabling OP-47 subtitle conversion

Up converting or down converting subtitles or teletext that use the OP-47 standard is a MediaPort-wide setting, which affects all players attached to that MediaPort.

Note the following points regarding subtitle conversion:

• The subtitle conversion setting only applies to players with the PAL type of frame rate (for example, 25 Hz or 50 Hz).
• Because the subtitle conversion setting is MediaPort-wide, once it is configured, it will affect all active players attached to that MediaPort.

To enable OP-47 subtitle conversion, From the I/O Module Properties page, in the OP-47 subtitle to/from SD drop-down menu, select Enable.

If you select Disable, Spectrum will not convert OP-47 packets regardless of how your player is configured.

Related information
Configuring subtitle insertion on page 242

Configuring OP-47 subtitle conversion for the MediaPort 5000 series

Up converting or down converting subtitles or teletext that use the OP-47 standard is a MediaPort-wide setting, which affects all players attached to that MediaPort.

Note the following points regarding subtitle conversion:
Configuring OP-47 subtitle conversion for the MediaPort 5000 series

- Of the MediaPort 5000 series, subtitle conversion is only available on the MediaPort 5400 and 5500, which are licensed for up or down conversion.
- The subtitle conversion setting only applies to players with the PAL type of frame rate (for example, 25 Hz or 50 Hz). However, it does apply to all video formats.
- Because the subtitle conversion setting is MediaPort-wide, once it is configured, it will affect all active players attached to that MediaPort.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the icon for the MediaPort that you want to configure. Its **Properties** page appears.
3. In the **OP-47 subtitle to/from SD** drop down menu, select from the following:
   - **Default.** If selected, Spectrum will up convert the SD version of the subtitles. Any OP-47 packets in HD clips are down-converted to SD on the lines specified in the packets.
     - **NOTE:** If using the MediaPort/MediaDeck Module 5500 series, and your video source is IMX, the subtitles or teletext must be present on VBI line 21 in order for the conversion to work. If **Default** is selected, the **Always output OP47 Packets** check box appears and is unchecked by default. Note the following:
       - If **Always output OP-47 Packets** is left unchecked, Spectrum will only output OP-47 packets on fields where subtitles are present in the SD clip.
       - If **Always output OP-47 Packets** is checked, Spectrum will output OP-47 packets regardless of whether subtitles are present in the SD clip. If there are no SD subtitles, Spectrum will output empty OP-47 packets.
   - **Disable.** If selected, Spectrum will not convert OP-47 packets.
   - **SD Subtitle line.** If selected, you will be able to select from a drop-down menu which VBI line (from 7-23) Spectrum will use to convert OP-47 packets.
     - **NOTE:** If using the MediaPort/MediaDeck Module 5500 series MediaPort or MediaDeck Module, and your video source is IMX, the subtitles or teletext must be present on VBI line 21 in order for the conversion to work. If **SD Subtitle line** is selected, the **Always output OP-47 Packets** check box appears and is unchecked by default. Note the following:
       - If **Always output OP-47 Packets** is left unchecked, Spectrum will only output OP-47 packets on fields where subtitles are present in the SD clip.
       - If **Always output OP-47 Packets** is checked, Spectrum will output OP-47 packets regardless of whether subtitles are present in the SD clip. If there are no SD subtitles, Spectrum will output empty OP-47 packets.

Once the MediaPort has been configured and you have attached a player with a PAL type of frame rate (25 or 50 Hz), the player properties page will display a field indicating that subtitle conversion is configured, and showing which VBI line has been selected. See the following figure.

![Figure 5-7: Configuring subtitle conversion—Player Properties page](image-url)
Overview of configuring GPIO triggers

Spectrum I/O modules provide a GPIO connector, which allows you to use an external device to control players, graphics, or an EAS.

In order to use GPIO to control players, first follow the procedure to create GPIO triggers, and then do one of the following:

- Map GPIO triggers to player functionality. Configure the GPIO settings for the attached players from their respective Player Properties pages.
- Map GPIO triggers to defined events or an EAS. Configure the GPIO settings on the Channel Properties page for your Spectrum X or ChannelPort.
- Map GPIO triggers to Playlist operations using Polaris Play: Playlist Control. Configure the Channel Control settings on the Playout Channel properties page.

Related information

Configuring GPIO settings for players on page 279
Spectrum I/O channel configuration on page 171
Configuring a playout channel on page 299

Creating GPIO triggers

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click the icon for the I/O module that you want to configure. Its Properties page appears.
3. Click the Edit GPIO Configuration check box to enable the GPIO Configuration section.
4. In the GPIO Configuration section, the GPIO column indicates which GPI lines are configurable. For a description of where these pins are physically located on the connector, refer to the Quick Reference Guide for your I/O module. Identify which GPI line you wish to configure.
5. In the Input/Output column, select Input or Output depending on how the GPI line will be used. If
   - Input: If selected, a signal from the control device will generate the trigger.
   - Output: If selected, the player activity configured on the Change GPI Player Configuration page for the attached player will drive the signal.
6. In the **Active State** column, select Open or Closed to associate GPI line behavior with the active signal state. For outputs, this controls an internal switch to ground. For inputs, this senses the state of an external switch to ground.

   - **Open**: Active signal state = open switch
   - **Closed**: Active signal state = closed switch

7. In the **Trigger On** column select one of the following:

   - **None**: If selected, incoming signal changes do not affect the trigger. If you are configuring the GPI line for **Output**, select this option.
   - **Activating**: If selected, when the signal transitions to an active state, it generates the trigger. Select this state or **Deactivating** if you have configured the GPI line for Input and are configuring the trigger to perform one of the following: “Play Pause/Continue,” “Record Start/Stop,” or “Play Take Next.”
   - **Deactivating**: If selected, when the signal transitions to an inactive state, it generates the trigger. Select this state or **Activating** if you have configured the GPI line for Input and are configuring the trigger to perform one of the following: “Play Pause/Continue,” “Record Start/Stop,” or “Play Take Next.”
   - **Active**: If selected, the trigger is generated and remains valid while the signal is in the active state. Select this option if you have configured the GPI line for Input and are configuring the trigger to perform a “Crash Record.” Otherwise, the crash record will not work properly.

8. In the **Name** column, a default GPIO trigger name is provided. If you wish to change this name, type a new GPIO trigger name in the field.

   **IMPORTANT**: GPIO trigger names are global across a Spectrum video server. Therefore, Harmonic highly recommends that you use unique names for all triggers on all I/O modules connected to a single video server.

9. Repeat steps four through nine for any additional GPI lines you wish to add.

10. Click **Apply** to save your changes.

11. To configure GPIO triggers for player control, you must configure the GPIO settings for the attached players from their respective Player Properties pages.

**Related information**

[Configuring GPIO settings for players on page 279](#)

### Changing the I/O module name

Renaming may help you locate I/O modules throughout the SystemManager application.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the icon for the I/O module that you want to rename. Its **Properties** page appears.
3. Click **Change Name** to display the **Change I/O module name** page.
4. Type the new name in the text box. Refer to “About Naming Files and System Elements” for proper naming conventions.
5. Click **Save** to return to the **I/O Module Properties** page.
The new name now appears in the System diagram, in various page titles and in other I/O module-related fields throughout the application.

Related information
About naming files and system elements on page 107

Changing the I/O module description
The I/O module description is useful in clarifying a particular I/O module’s role in your Spectrum System.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click the icon for the I/O module whose description you want to change. Its Properties page appears.
3. Click Change Desc to display the Change I/O Module Description page.
4. Type the new description in the text box.
5. Click Save to save the description and return to the Properties page. The new description appears in the I/O Module Description field.

Changing the I/O module wink state
Change the wink state for the light bar associated with the I/O module.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click the icon for the I/O module whose wink state you want to change. Its Properties page appears.
3. Scroll to the bottom of the page, and check the Wink State line.
4. Change the I/O module’s wink state, as desired:
   - If currently On, click Wink Off to stop winking the I/O module’s blue light bar.
   - If currently Off, click Wink On to start winking the I/O module’s blue light bar.

Rebooting the I/O module
Located on the Properties page, the reboot function is a local function that is not associated with the firmware upgrade process. Reboot the I/O module when it is experiencing problems, or if you do not want to reboot the I/O module immediately after a firmware upgrade.

1. Click the Configuration tab to display the Configuration page and System Diagram.
2. Click the icon for the I/O module that you want to reboot. Its Properties page appears.
3. Scroll to the bottom of the page and click Reboot.
4. When the Confirmation dialog appears, click OK. The I/O module’s status changes to “Rebooting,” then “Not Connected,” then “Configuring,” and finally to “Connected.” The complete process takes approximately two minutes.
You can also reboot one or more I/O modules on the **Upgrade Firmware** page. Refer to “Upgrading Spectrum Firmware” in the *Spectrum System Installation Guide*.

## Upgrading I/O module firmware

Refer to “Upgrading Spectrum Firmware” in the *Spectrum System Installation Guide* for firmware upgrade instructions.

## About software licensing for Spectrum X

In Spectrum 8.0 and later, software licenses are installed only on the Spectrum video servers. This means if you are operating Spectrum X in internal storage configuration, the licenses are installed directly on the Spectrum X. However, if you are operating it in a shared storage configuration, licenses are not installed on the Spectrum X. If your system includes MediaPort or ChannelPort s, licenses will continue to be installed directly on those devices.

## Upgrading the MediaPort or ChannelPort license

Upgrade the license for your MediaPort or ChannelPort.

Every Spectrum MediaPort or ChannelPort includes a license file. For some, upgrading the license file also changes the model number and enables additional features and functionality. Note that the three letter-identifier changes (for example, 7100-DVS may be upgraded to 7100-DVH). If you have purchased a new license file from Harmonic, you may upgrade your license using SystemManager.

1. Locate the license file provided to you by Harmonic. Note that the file name will have the MediaPort or ChannelPort serial number embedded in it. For example, the license file name for a MediaPort with serial number D25 could be t4_520x_D25.hex.

2. Copy the license file to the SystemManager hard drive under `<install drive>:\Licenses`.

   **NOTE:** The drive letter for `<install drive>` depends on which drive was selected when installing SystemManager.

3. From the **Configuration** tab in SystemManager, navigate to the **Properties** page for the MediaPort or ChannelPort that you wish to upgrade. Once the new license file is found, an **Upgrade License** button will appear, as shown in the following image.
4. Click **Upgrade License**.

5. Reboot the MediaPort or ChannelPort.

   **NOTE:** After restarting, either the three-letter identifier at the end of the model number will change or new identifiers will appear in the Additional Features field. For example, a CPT-8100-DMH may be upgraded to CPT-8100-DMH-VC3P.

**Viewing I/O module alarms and events**

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.

2. Click any I/O module heading (or icon) to reach the **I/O Module Properties** page.

3. Scroll down to the bottom of the page to view any alarms or events associated with the selected I/O module as shown in the following figure.

![Figure 5-9: Alarms and Events](image)
Overview of configuring a MediaPort channel for Playlist Control

Review the configuration overview before configuring a MediaPort channel for Playlist Control.

1. In SystemManager, create the player you wish to use for Playlist Control and configure it to use "Harmonic Playout" for Control.
2. In SystemManager, attach the player to the MediaPort and then activate it.
3. In SystemManager, enable the Traffic and Billing service for the corresponding video server.
4. In SystemManager, configure the Playout Channel for the corresponding video server for Playlist Control by selecting "Playout" for the Channel Type on the Playout Channel Properties page. Configure other Playout Channel settings as needed.
5. If you are using the Media Fetch service, enable Media Fetch on the Playout Channel Properties page and then configure the Media Fetch settings.

Related information
Creating a player on page 207
Attaching devices and setting conversion options on page 262
Changing the player state on page 275
Enabling and configuring global Traffic and Billing Settings on page 316
Configuring a playout channel on page 299
Media Fetch configuration overview on page 312

Spectrum X and ChannelPort system configuration overview

If you are using the branding and graphics features of the Spectrum X or ChannelPort, configure your system in the order described in this section.

1. **System**: If you wish to enable Enhanced Channel mode on your Spectrum X or ChannelPort, do so before configuring your channels. Otherwise, it will operate in Standard Channel mode. See "Enabling Enhanced Channel Mode." in the SystemManager User Guide.
2. **Channel**: Configure the basic parameters for your Spectrum X or ChannelPort channel, including master control switcher settings, audio profiles, independent branding, or serial port settings required for automation. See “Configuring a Spectrum X or ChannelPort Channel” and “Configuring an Audio Profile” in the SystemManager User Guide for more information.
3. **Player**: See “Player Configuration” in the SystemManager User Guide for help with configuring a player. Note that if you wish to use Playlist Control for player control, configure your player to use "Harmonic Playout" for control.
4. **Graphics**: Make sure your graphic templates follow Harmonic guidelines so they can be played on the Spectrum X or ChannelPort. Configure FXTool if you plan to use it. See the Spectrum X and ChannelPort Template Authoring Guide.
5. **Playlist Control**: Configure any Polaris Play: Playlist Control features and tools that you wish to use. For help with configuring the Playout Channel, Traffic and Billing, or Polaris Play: Media Fetch, see "Video Server Services Configuration" in the Harmonic SystemManager User Guide. For information on creating and monitoring playlists with Polaris Play: Scheduler and Polaris Play: Playlist Control,
see the Polaris Play: Playlist User Guide. For information on configuring PreviewTool, refer to the Spectrum Tools User Guide.

6. GPIO: If using GPIO, configure the Spectrum X or ChannelPort GPIO triggers and then map them to channel events or Playout Channel events. See the “Configuring GPIO Triggers” section for the Spectrum X or ChannelPort in the SystemManager User Guide.

7. EAS: If using an EAS, make sure the Spectrum X or ChannelPort is connected to the EAS as described in the installation instructions, and then configure the EAS settings. See “Configuring a Spectrum X or ChannelPort Channel” in the SystemManager User Guide.

Related information
Enabling Enhanced Channel mode
Spectrum I/O channel configuration on page 171
Player configuration on page 206
Playout channel configuration on page 298
Overview of configuring GPIO triggers on page 162

Determining the Spectrum X and ChannelPort port number

If you are using a Spectrum X or ChannelPort to preview graphics with FXTool or using it with an automation system, you will need to identify the port number for the Spectrum X or ChannelPort channel you wish to use.

Note that FXTool and most automation systems use different protocols—FXTool uses “Network Automation” and most automation systems use “Serial Automation.” However, automation that uses Oxtel over Ethernet is considered “Network Automation.”

When a ChannelPort module is installed in a MediaDeck 7000, the module on the left (when facing the rear panel) is com0, and the module on the right is com1. In a Spectrum X, the left-hand SDI I/O card is com0 and right-hand SDI I/O card is com1. If only one SDI I/O card is installed, that card is always com 0.

For a Spectrum X in shared storage mode, navigate to the Properties page for your video server in SystemManager, and then scroll down to the Private Ethernet Interfaces section to view the “com” label for the associated Ethernet port.

Each Spectrum X SDI I/O card and each ChannelPort module supports two channels (A and B). Once you know the module or SDI I/O card and channel you will be using for FXTool or automation, you may use the following table to identify the correct port number to use.

Table 5-1: Port numbers

<table>
<thead>
<tr>
<th>Spectrum X or ChannelPort Module</th>
<th>Spectrum X or ChannelPort channel</th>
<th>Port number for network automation (FXTool)</th>
<th>Port number for serial automation</th>
</tr>
</thead>
<tbody>
<tr>
<td>com 0</td>
<td>A</td>
<td>9100</td>
<td>9000</td>
</tr>
<tr>
<td>com 0</td>
<td>B</td>
<td>9101</td>
<td>9001</td>
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<td>com 1</td>
<td>A</td>
<td>9102</td>
<td>9002</td>
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<tr>
<td>com 1</td>
<td>B</td>
<td>9103</td>
<td>9003</td>
</tr>
<tr>
<td>com 2</td>
<td>A</td>
<td>9104</td>
<td>9104</td>
</tr>
<tr>
<td>Spectrum X or ChannelPort Module IP</td>
<td>Spectrum X or ChannelPort channel Port number for network automation (FXTool)</td>
<td>Port number for serial automation</td>
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</tr>
<tr>
<td>com 5</td>
<td>B</td>
<td>9111</td>
<td></td>
</tr>
<tr>
<td>com 6</td>
<td>A</td>
<td>9112</td>
<td></td>
</tr>
<tr>
<td>com 6</td>
<td>B</td>
<td>9113</td>
<td></td>
</tr>
<tr>
<td>com 7</td>
<td>A</td>
<td>9114</td>
<td></td>
</tr>
<tr>
<td>com 7</td>
<td>B</td>
<td>9115</td>
<td></td>
</tr>
<tr>
<td>com 8</td>
<td>A</td>
<td>9116</td>
<td></td>
</tr>
<tr>
<td>com 8</td>
<td>B</td>
<td>9117</td>
<td></td>
</tr>
<tr>
<td>com 9</td>
<td>A</td>
<td>9118</td>
<td></td>
</tr>
<tr>
<td>com 9</td>
<td>B</td>
<td>9119</td>
<td></td>
</tr>
<tr>
<td>com 10</td>
<td>A</td>
<td>9120</td>
<td></td>
</tr>
<tr>
<td>com 10</td>
<td>B</td>
<td>9121</td>
<td></td>
</tr>
<tr>
<td>com 11</td>
<td>A</td>
<td>9122</td>
<td></td>
</tr>
<tr>
<td>com 11</td>
<td>B</td>
<td>9123</td>
<td></td>
</tr>
<tr>
<td>com 12</td>
<td>A</td>
<td>9124</td>
<td></td>
</tr>
<tr>
<td>com 12</td>
<td>B</td>
<td>9125</td>
<td></td>
</tr>
<tr>
<td>com 13</td>
<td>A</td>
<td>9126</td>
<td></td>
</tr>
<tr>
<td>com 13</td>
<td>B</td>
<td>9127</td>
<td></td>
</tr>
<tr>
<td>com 14</td>
<td>A</td>
<td>9128</td>
<td></td>
</tr>
<tr>
<td>com 14</td>
<td>B</td>
<td>9129</td>
<td></td>
</tr>
<tr>
<td>com 15</td>
<td>A</td>
<td>9130</td>
<td></td>
</tr>
<tr>
<td>com 15</td>
<td>B</td>
<td>9131</td>
<td></td>
</tr>
</tbody>
</table>
About recording embedded and non-embedded audio

SDI embedded audio functions (per SMPTE 272M) on Spectrum I/O modules eliminate the need for external embedders and de-embedders.

**NOTE:** Audio is interleaved in a DV frame when recording in SD and not when recording in HD.

MediaPorts and Spectrum X can play back embedded audio in SDI format. By default, embedded audio is turned on for all AES outputs. Full system audio storage options are available as follows.

**TIP:** In the following discussions and diagrams, DV refers to DV (25 Mbps), DVCPro (25 Mbps), DVCPro 50, or DVCPro HD formats.

**Example: Recording SDI with embedded audio as DV with separate AES/EBU audio**

In the following figure, SDI with embedded audio is the MediaPort’s input. DV with both interleaved audio and separate AES/EBU audio is recorded. Two files are recorded on the MediaStore: .dv and .aiff.

To accomplish this, create a Player with one DV track and one AES/EBU track on the Edit Player page. To use SDI with embedded audio on the input stream, select **Embedded** or **Limited Embedded** on the Attach Devices page.

**Example: Recording SDI with separate AES/EBU Audio as DV with separate AES/EBU audio**

In the following figure, both SDI and separate AES/EBU audio are the MediaPort’s inputs. DV with both interleaved audio and separate AES/EBU audio is recorded. Two files are recorded on the MediaStore: .dv and .aiff.

To accomplish this, create a Player with one DV track and one AES/EBU 8 Channel track on the Edit Player page. To use separate audio on the input, select **Non Embedded** on the Attach Devices page.
Chapter 6

Spectrum I/O channel configuration

This chapter provides configuration instructions for configuring a channel for a Spectrum X SDI I/O card or ChannelPort module in a Spectrum system.

- Configuring a Spectrum X or ChannelPort channel
- Renaming the graphics directory folder
- Configuring audio profiles
- Enabling and configuring Independent Branding

Configuring a Spectrum X or ChannelPort channel

Configure a Spectrum X or ChannelPort channel.

**IMPORTANT:** In order to apply any channel changes to an active player, you must first deactivate and then re-activate the player.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the link or icon for your Spectrum X or ChannelPort to open its Properties page.
3. Click the **Configure Channel A** or **Configure Channel B** button to open the properties page for that channel.
4. Configure the settings in each section in order.
5. Click **Apply** to apply the channel settings.
   To revert to default settings, click **Cancel**.

**Related information**

- **Master Control Switcher Configuration** on page 172
- **Effect Configuration** on page 177
- **Event Configuration** on page 182
- **EAS Configuration** on page 187
Master Control Switcher Configuration

In the Master Control Switcher Configuration section, you can configure settings for secondary video and audio, audio profiles, and depending on your Spectrum X or ChannelPort model and its I/O configuration.

**Master Control Switcher Configuration**

Enable audio with secondary video

When selected, any audio present in a loaded template (such as a .flv or .mp4 file) will be mixed in with the output audio.

**NOTE:** Harmonic recommends that you only enable this setting if you explicitly intend to play audio with your secondary event video.

Secondary Output Mode

This option determines how the secondary output on your Spectrum X or ChannelPort will behave. Select from the following modes:

- **Clean:** If selected, the secondary output will play out clean without branding or any other modifications.
Configuring a Spectrum X or ChannelPort channel

• **Independent Branding**: If selected, the secondary output will play out independent branding graphics as configured in the Effects section.

• **Mirror**: If selected, the secondary output will mirror the primary output.

**I/O Configuration**

Select the desired configuration for the I/O module connectors.

**IMPORTANT:**

For Spectrum X or ChannelPort in Standard or Enhanced Channel mode, when playing live output, the format of the External Input must match the video format of the Primary Output and must be referenced aligned.

For Spectrum X in UHD mode, the format of the External Inputs do not need to match the Primary Output format. However, the External SDI input must be referenced aligned.

Related information

Creating a player on page 207

**I/O configurations**

Find the configurations for Spectrum I/O connectors.

**NOTE**: In the following tables, “Clean Primary/Secondary” refers to video output with no graphics or overlays.

Table 6-1: Standard Channel configuration 1 (SC1)

<table>
<thead>
<tr>
<th>Connector</th>
<th>Description</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 1</td>
<td>Ext In 1 (Channel A)</td>
<td>I/O 5</td>
<td>Ext In 1 (Channel B)</td>
</tr>
<tr>
<td>I/O 2</td>
<td>Out, Primary (Channel A)</td>
<td>I/O 6</td>
<td>Out, Primary (Channel B)</td>
</tr>
<tr>
<td>I/O 3</td>
<td>Out, Secondary (Channel A)</td>
<td>I/O 7</td>
<td>Out, Secondary (Channel B)</td>
</tr>
<tr>
<td>I/O 4</td>
<td>Out, Primary (Channel A)</td>
<td>I/O 8</td>
<td>Out, Primary (Channel B)</td>
</tr>
</tbody>
</table>

Table 6-2: Standard Channel configuration 2 (SC2)

<table>
<thead>
<tr>
<th>Connector</th>
<th>Description</th>
<th>Connector</th>
<th>Channel B</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 1</td>
<td>Ext In 1 (Channel A)</td>
<td>I/O 5</td>
<td>Ext In 1 (Channel B)</td>
</tr>
<tr>
<td>I/O 2</td>
<td>Ext In 2 (Channel A)</td>
<td>I/O 6</td>
<td>Ext In 2 (Channel B)</td>
</tr>
<tr>
<td>I/O 3</td>
<td>Out, Secondary (Channel A)</td>
<td>I/O 7</td>
<td>Out, Secondary (Channel B)</td>
</tr>
<tr>
<td>I/O 4</td>
<td>Out, Primary (Channel A)</td>
<td>I/O 8</td>
<td>Out, Primary (Channel B)</td>
</tr>
</tbody>
</table>

Table 6-3: Enhanced Channel configuration 1 (EC1)

<table>
<thead>
<tr>
<th>Connector</th>
<th>Description</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 1</td>
<td>Ext In 1/Key 1</td>
<td>I/O 5</td>
<td>Ext In 4/Key 2</td>
</tr>
<tr>
<td>I/O 2</td>
<td>Ext In 2/Fill 1</td>
<td>I/O 6</td>
<td>Ext In 5/Fill 2</td>
</tr>
</tbody>
</table>
Chapter 6: Spectrum I/O channel configuration

Table 6-4: Enhanced Channel configuration 2 (EC2)

<table>
<thead>
<tr>
<th>Connector</th>
<th>Description</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 3</td>
<td>Out, Secondary</td>
<td>I/O 7</td>
<td>Ext In 6</td>
</tr>
<tr>
<td>I/O 4</td>
<td>Out, Primary</td>
<td>I/O 8</td>
<td>Out, Clean Primary</td>
</tr>
</tbody>
</table>

Table 6-5: Enhanced Channel configuration 3 (EC3)

<table>
<thead>
<tr>
<th>Connector</th>
<th>Description</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 1</td>
<td>Ext In 1/Key 1</td>
<td>I/O 5</td>
<td>Ext In 4/Key 2</td>
</tr>
<tr>
<td>I/O 2</td>
<td>Ext In 2/Fill 1</td>
<td>I/O 6</td>
<td>Ext In 5/Fill 2</td>
</tr>
<tr>
<td>I/O 3</td>
<td>Out, Secondary</td>
<td>I/O 7</td>
<td>Out, Clean Secondary</td>
</tr>
<tr>
<td>I/O 4</td>
<td>Out, Primary</td>
<td>I/O 8</td>
<td>Out, Clean Primary</td>
</tr>
</tbody>
</table>

UHD configuration

**NOTE:** In UHD mode, both SDI cards on the Spectrum X are used for one channel of UHD. SDI card 1 refers to the card on the left-hand side when facing the rear panel. SDI card 2 refers to the card on the right-hand side when facing the rear panel.

Table 6-6: UHD configuration (UC1)

<table>
<thead>
<tr>
<th>Connector, SDI card 1</th>
<th>Description</th>
<th>Connector, SDI card 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I/O 1</td>
<td>External input 1</td>
<td>I/O 1</td>
<td>External input 2</td>
</tr>
<tr>
<td>I/O 2</td>
<td>External input 1</td>
<td>I/O 2</td>
<td>External input 2</td>
</tr>
<tr>
<td>I/O 3</td>
<td>Out, Primary</td>
<td>I/O 3</td>
<td>Out, Secondary</td>
</tr>
<tr>
<td>I/O 4</td>
<td>Out, Primary</td>
<td>I/O 4</td>
<td>Out, Secondary</td>
</tr>
<tr>
<td>I/O 5</td>
<td>External input 1</td>
<td>I/O 5</td>
<td>External input 2</td>
</tr>
<tr>
<td>I/O 6</td>
<td>External input 1</td>
<td>I/O 6</td>
<td>External input 2</td>
</tr>
<tr>
<td>I/O 7</td>
<td>Out, Primary</td>
<td>I/O 7</td>
<td>Out, Secondary</td>
</tr>
<tr>
<td>I/O 8</td>
<td>Out, Primary</td>
<td>I/O 8</td>
<td>Out, Secondary</td>
</tr>
</tbody>
</table>
Configuring a Spectrum X or ChannelPort channel

Monitor Out

The Monitor Out feature allows you to display active player and mixer information for your channel superimposed over your primary output while playing a clean output to air over the secondary output.

Monitor Out information can include details such as mixer state, player state, clip name (for loaded and cued clips), time until next clip, player name, looping state, transport status (PLAY, REW, FF, PAUS, IDLE), and timecode.

The Monitor Out information displayed over your primary output is configured in your Monitor Out graphics template. Before configuring SystemManager or , first create your own custom Monitor Out template and save it to your graphics directory (/fs0/gfx.dir). To create and configure your template, see “Creating a Monitor Out Template” in the Spectrum Template User Guide .

Once your Monitor Out template is saved to the graphics directory, make sure that the Secondary Output Mode for your channel is set to Clean. This way, the secondary output will display a clean output that can be played to air.

Enable: Click to enable Monitor Out.
Monitor Template: Enter the name of the graphics template to be used for Monitor Out.
Layer: Select a graphics layer between 1 and 8.

Audio Profile Group

The options in this section allow you to apply an Audio Profile Group to this channel. Once you have applied an Audio Profile Group, you can map the channel sources to individual Audio Profiles using the menus in the Audio Profile Mapping section.

Show Audio Configuration: Click to open any Audio Profile Group that is applied to this channel. If no group is applied, a default Audio Profile Group will appear.
Change Audio Profile Group: Click to open the Select Audio Profile Group menu. From this drop-down menu, select an Audio Profile Group that you wish to apply to this channel.

IMPORTANT: If you modify an Audio Profile Group after it has been applied to a channel, you must re-apply that group for the changes to take effect.

View All Audio Profile Groups: Click to open the Audio Profile Group page for the attached video server.

Audio Profile Mapping

Use this section to map Spectrum X or ChannelPort channel sources to audio profiles from the selected Audio Profile Group.

For each source, you may select an Audio Profile from the drop-down menu. If the default 0 is selected, no profile will be applied.

IMPORTANT: When mapping audio profiles, be aware that Spectrum supports a total of four Dolby® E decodes per ChannelPort or Spectrum X. Applying more than four decodes to your channel sources will result in all Dolby E decodes failing.
Chapter 6: Spectrum I/O channel configuration

Graphics and MCS

For Spectrum X, if you have purchased licenses for four or eight graphics layers, MCS, and/or DVE, you can enable or disable those features.

⚠ **IMPORTANT:** If you apply licensed feature changes to a channel (including graphics layer count, MCS, or DVE) with an active player attached to it, if the player is also connected to tools such as FXTool, PreviewTool, Playlist, or Scheduler, those tools will not reflect the new channel state until the player is deactivated and then activated again. For details on changing the player state, see “Changing the player state.”

<table>
<thead>
<tr>
<th>Graphics Layer Count</th>
<th>Select the number of graphics layers that will be available for this channel.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable MCS</td>
<td>Select to enable master control switching for this channel.</td>
</tr>
<tr>
<td>Enable DVE</td>
<td>Select to enable branding with DVE for this channel.</td>
</tr>
</tbody>
</table>

Related information

Changing the player state *on page 275*
Effect Configuration

If you are using an automation system that connects to the Spectrum X or ChannelPort via serial port, configure the settings in the **Effect Configuration** section.

**Effect Configuration**

<table>
<thead>
<tr>
<th>Primary Effects Folder</th>
</tr>
</thead>
<tbody>
<tr>
<td>/fs0/gfx.dir</td>
</tr>
</tbody>
</table>

**Effect Organization**

- Primary Effects: 
  - Folder: /fs0/gfx.dir
  - Extension: HD
  - Independent Branding Effects Required: 0
- Secondary Effects: 
  - Folder: /fs0/gfx.dir/SD

**Independent Branding Primary to Secondary Scale Mode**

<table>
<thead>
<tr>
<th>Layer Number</th>
<th>Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Clean</td>
</tr>
<tr>
<td>2</td>
<td>Clean</td>
</tr>
<tr>
<td>3</td>
<td>Clean</td>
</tr>
<tr>
<td>4</td>
<td>Clean</td>
</tr>
<tr>
<td>5</td>
<td>Clean</td>
</tr>
<tr>
<td>6</td>
<td>Clean</td>
</tr>
<tr>
<td>7</td>
<td>Clean</td>
</tr>
<tr>
<td>8</td>
<td>Clean</td>
</tr>
</tbody>
</table>

**Serial Port**

<table>
<thead>
<tr>
<th>Port Name</th>
<th>Read Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>9600</td>
</tr>
</tbody>
</table>

**Template End Behavior (for non-swf content only)**

<table>
<thead>
<tr>
<th>Layer Number</th>
<th>End Behavior</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Auto Load**

<table>
<thead>
<tr>
<th>Layer Number</th>
<th>Template Name</th>
<th>Permanent Lock</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 6-2: Effect Configuration

**Primary Effects: Folder**

This field shows the location of the graphics directory on your video server file system. If you have named the graphics directory on your video server file system something other than /fs0/gfx.dir, you must enter the new name in the Primary Effects Folder field.
Effect Organization

The options in this section will only be activated if you have selected Secondary Output Mode Independent Branding in the Master Control Switcher Configuration section of the page.

Organize Independent Branding Effects by

<table>
<thead>
<tr>
<th>Primary Effects:</th>
<th>Select Folder or Extension to determine how Spectrum will look for graphics on the video server file system.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Folder</td>
<td>This field shows the location of the graphics directory on your video server file system. To modify, edit the Primary Effect field shown above.</td>
</tr>
<tr>
<td>Extension</td>
<td>This field is used to configure graphics for Independent Branding by Extension. If you have selected “Organize Independent Branding Effects by Extension” and have named your SD and HD graphics with separate extensions, make sure to enter the name of your HD extensions in the Extension column for Primary Effects.</td>
</tr>
</tbody>
</table>

Primary Effects: Independent Branding Effects Required

<table>
<thead>
<tr>
<th>Secondary Effects:</th>
<th>Select if primary/HD graphics are required.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Folder</td>
<td>NOTE: When the check box is checked, a graphic must be present in the folder in order to be loaded.</td>
</tr>
<tr>
<td>Extension</td>
<td>This field is used to configure graphics for Independent Branding by Folder. If you have selected “Organize Independent Branding Effects by Folder” and have created a sub-folder for your SD graphics, make sure to enter the name of the SD sub-folder in the Folder column for Secondary Effects.</td>
</tr>
<tr>
<td>Extension</td>
<td>This field is used to configure graphics for Independent Branding by Extension. If you have selected “Organize Independent Branding Effects by Extension” and have named your SD and HD graphics with separate extensions, make sure to enter the name of your SD extensions in the Extension column for Secondary Effects.</td>
</tr>
</tbody>
</table>

Secondary Effects: Independent Branding Effects Required

<table>
<thead>
<tr>
<th>Layer Number</th>
<th>Indicates the graphic layer number.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mode</td>
<td>Select one of the following scaling options:</td>
</tr>
<tr>
<td></td>
<td>• Clean Specifies that the HD template will not be displayed on the secondary output.</td>
</tr>
</tbody>
</table>
• **None** Specifies that no down scaling will occur. When selected, all HD graphics except External Key/Fill (.ekf) content will be placed in the upper-left hand corner of the screen without any down-scaling. External Key/Fill content will not be displayed on the secondary output.

• **Anamorphic** Specifies that frames will be scaled down horizontally and vertically to fit a SD 4:3 aspect ratio.

• **Crop** Specifies that frames are scaled horizontally to a 14:9 aspect ratio and centered in the active area.

• **Full** Specifies that frames are scaled vertically to fill the SD active height and then centered in the active area.

• **Letter** Specifies that frames are scaled horizontally to fill the SD active width and then centered in the active area.

**NOTE:** Down-scaling only occurs if the secondary SD output is configured for 4x3 in the player properties. If the secondary output is configured for 16x9, the output will look the same.

**Related information**

**Configuring Independent Branding** on page 202

**Serial Port**

In the **Serial Port** section configure the following serial port settings.

**Port Name**

From the drop-down menu, select the Serial Port that you are using to connect to an automation system. For GPIO/RS-422 connector signal assignments on a ChannelPort, refer to the *Spectrum ChannelPort Module Quick Reference Guide*. For signal assignments on the DSUB 60 connector on a Spectrum X, see “High Density DSUB 60 Connector Pinout” in the *Spectrum System Installation Guide* for version 8.0 or later.

**Baud Rate**

From the drop-down menu, select the required Baud Rate for your automation system. Refer to the documentation for your automation system for details.

**Template End Behavior**

In the **Template End Behavior (for non-.swf content)** section, you can configure the “end behavior” for non-.swf content that you load onto Spectrum X or ChannelPort layers, which is the behavior when the graphic reaches the last frame.

This section applies only to non-.swf content that you can play on the Spectrum X or ChannelPort, including the following file types:

• .flv (Flash Video)
• .mp4 (MPEG-4)
• .png (Portable Network Graphic)
• .jpg (Joint Photographic Experts Group)
• .tga (Targa Graphic)
• .gif (Graphical Interchange Format)
• .bmp (Bitmap Image)
• .tif (Tagged Image File)
NOTE: PEG file compression and planar formats within .tif files are not supported by Spectrum X or ChannelPort.

For instructions on configuring Flash Videos and MPEG-4 files to be played on a Spectrum X or ChannelPort, refer to "Creating Flash Videos and MPEG-4 Files" in the Spectrum Template User Guide.

NOTE: When you load a graphic onto the Spectrum X or ChannelPort, it is positioned on a layer above the main video source. Layer 1 is the bottom-most layer, while layer 8 is the top-most layer.

Layer Number
Select a layer between 1 and 8.

End Behavior
This setting describes what happens when the graphic on the selected reaches its last frame, and the graphic is still playing. For each layer, select from the following list of behaviors:

- **Still**: The last frame of the graphic on this layer will be still.
- **Loop**: The graphic on this layer will loop continuously.
- **Disappear**: The graphic on this layer will disappear.

If a still image (for example, .jpg or .gif file) is loaded on the layer and Disappear is selected as the End Behavior, the image will appear for one frame and then disappear.

Remove
Click to select the layer you wish to remove.

Add End Behavior
(button) Click to add an effect layer. You may add up to 8 layers.

Remove selected rows
(button) Click to remove any rows selected in the Remove column.

Graphics Anchor
For Spectrum X in UHD mode, use the graphics anchor setting to anchor your graphic templates to one of nine pre-defined anchor points on the video output.

Note that you can specify one anchor point per graphic layer.

NOTE: Anchor points can be also defined directly in the graphic template. Note that any anchor settings defined in the template, itself, will override the Graphics Anchor setting in SystemManager. For details, see "Applying the anchor override widget" in the Spectrum Template User Guide.

Note that you can specify one anchor point per graphic layer.

NOTE: Anchor points can be also defined directly in the graphic template. Note that any anchor settings defined in the template, itself, will override the Graphics Anchor setting in SystemManager. For details, see "Applying the anchor override widget" in the Spectrum Template User Guide.

Click **Add Anchor** to add a graphics anchor. You can add up to eight anchors, one for each layer.

Layer number
Select a layer between 1 and 8.
Configuring a Spectrum X or ChannelPort channel

**NOTE:** When you load a graphic onto the Spectrum X or ChannelPort, it is positioned on a layer above the main video source. Layer 1 is the bottom layer, while layer 8 is the top layer.

### Anchor
Select a pre-defined anchor point from the drop-down menu.

### Remove selected rows
(button) Click to remove any rows selected in the Remove column.

### About template anchor points
Anchor points enable you to create templates that are smaller than the raster size. This can improve performance by reducing the number of transparent pixels that must be rendered.

Anchor points can be used across all supported raster sizes, but are particularly important in UHD workflows. You can configure anchor points per graphic layer in SystemManager or Spectrum Management. When authoring templates in Flash Professional, you can apply a Harmonic Anchor Override widget, which overrides the pre-configured layer anchor point.

In the following image, the anchor points are represented by the red squares. The blue squares are an example of how a small template will be placed when loaded on a layer with the corresponding anchor point.

**NOTE:** If a small template is loaded onto a graphic layer and no anchor point is configured, the template is positioned in the upper left corner by default.

![Anchor points diagram]

**Figure 6-3: Anchor points**

### Auto Load
The Auto Load feature allows you to select a graphic template that you wish to be automatically loaded to the Spectrum X or ChannelPort channel.

You can also lock the layer so that the graphic cannot be overridden except by clearing the "Lock" setting in SystemManager.

Click **Add Auto Load** to configure Auto Load.

- **Layer Number**
  Select a layer between 1 and 8.

- **Template Name**
  Enter the name of the graphics template to be used for Auto Load.
Chapter 6: Spectrum I/O channel configuration

**Permanent Lock**
Select to lock this graphics layer. When selected, this graphics layer cannot be overridden except by clearing this setting.

**Remove**
Click to select the layer you wish to remove.

**Add Auto Load** *(button)*
Click to add an Auto Load layer. You may add up to 8 layers.

**Remove selected rows** *(button)*
Click to remove any rows selected in the Remove column.

**Event Configuration**

In the Event Configuration section, you can configure GPIO events that correspond to graphics templates to be played out on the Spectrum X or ChannelPort.

For each event, you can select the graphics layer that it appears over the video output and set the fade duration.

**NOTE:** When you load a graphic template, or .swf file, onto the Spectrum X or ChannelPort, it is positioned on a layer above the main video source. Layer 1 is the bottom-most layer, while layer 8 is the top-most layer.

You can also configure events that correspond to Trouble Slate, Mixer Transitions, and ARC control.
**Event Configuration**

**Fade Layer**

<table>
<thead>
<tr>
<th>Event Name</th>
<th>Layer Number</th>
<th>Fade Duration (fields)</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>bt_0</td>
<td>1</td>
<td>32</td>
<td></td>
</tr>
</tbody>
</table>

**Toggle Graphics**

- **Toggle all graphics on event**
  - bt_1
- **Toggle graphics on event**
  - Select

**Trouble Slate**

<table>
<thead>
<tr>
<th>Event Name</th>
<th>Layer</th>
<th>Template Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select</td>
<td>Select</td>
<td></td>
</tr>
</tbody>
</table>

**Mixer Transitions**

<table>
<thead>
<tr>
<th>Event Name</th>
<th>Mixer Source</th>
<th>Transitions</th>
<th>Down Duration</th>
<th>Up Duration</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>bt_2</td>
<td>Color Generator</td>
<td>Cut</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

**Mixer ARC Control**

<table>
<thead>
<tr>
<th>Event Name</th>
<th>ARC Mode Type</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>bt_3</td>
<td>Full</td>
<td></td>
</tr>
</tbody>
</table>

Figure 6-4: Event configuration

**Related information**

**Overview of configuring GPIO triggers** *on page 162*

**Fade Layer**

In the **Fade Layer** section, configure fade layer events.

- **Event Name**: From the drop-down menu, select the GPIO trigger to be used for this event.
- **Layer Number**: From the drop-down menu, select the layer associated with this event (between 1-8).
- **Fade Duration (fields)**: Enter the fade duration (in fields) to be applied to this event.
- **Remove**: Click to select an event that you wish to remove.
Chapter 6: Spectrum I/O channel configuration

Add Fade Layer  
Click to add a new event. Note that you must configure the layer settings before clicking Apply or an error message will appear.

Remove selected rows  
Click to remove a selected event.

Toggle Graphics  
GPIO triggers can be used to toggle graphics on or off.

- **Toggle all graphics on event**: From the drop-down menu, select a GPIO trigger, which will be used to toggle all graphics on or off.

- **Toggle graphics on event**: If you have configured an Auto Load graphic, use this setting to toggle all graphics except the Auto Load graphic. From the drop-down menu, select a GPIO trigger, which will be used to toggle graphics on or off.

Trouble Slate  
The Trouble slate feature allows you to configure an event that will mute audio and video and load a specified graphic template when directed by an operator.

This feature may be used if there is a video failure and the channel goes to black.

**NOTE**: In order to configure Trouble Slate, you must have a GPIO trigger configured to Trigger On = Active.

- **Event Name**: From the drop-down menu, select the GPIO trigger to be used for this event.

- **Layer**: From the drop-down menu, select the layer associated with this event (between 1-8). Harmonic recommends choosing a layer not used for any other purpose in the overall branding look.

- **Template Name**: Enter the name of the graphics template to be used for Trouble Slate. Note that the name must not include the path. Spectrum assumes the template exists in the graphics directory.

Mixer Transitions  
The Mixer Transitions feature allows you to configure a GPIO trigger to transition the mixer to a specified mixer input when the trigger is asserted.

When de-asserted, the mixer will return to its previous input. The Mixer Source options in this section vary depending on the model of Spectrum X or ChannelPort and whether it is in Enhanced Channel mode or Standard Channel mode.

- **Event Name**: From the drop-down menu, select the GPIO trigger to be used for this event.

- **Mixer Source**: From the drop-down menu, select the mixer source to be used for the transition. The available sources will vary according to Spectrum X or ChannelPort model and mode. See the following table for a list of available sources.
Configuring a Spectrum X or ChannelPort channel

<table>
<thead>
<tr>
<th>Model</th>
<th>Standard Channel Mode</th>
<th>Enhanced Channel Mode</th>
</tr>
</thead>
</table>
| Spectrum X or ChannelPort 8200 | Available mixer sources:  
  • Player  
  • External In 1  
  • External In 2  
  • Color Generator | Available mixer sources (may vary according to BNC configuration):  
  • Player A  
  • Player B  
  • External In 1  
  • External In 2  
  • External In 3  
  • External In 4  
  • External In 5  
  • External In 6  
  • Color Generator |
| ChannelPort 8100          | Available mixer sources:  
  • Player  
  • External In  
  • Color Generator | Available mixer sources:  
  • Player A  
  • Player B  
  • External In 1  
  • External In 2  
  • Color Generator |

Transitions

Select from the following transition options:

- **Cut**: If selected, the GPIO event causes the mixer to transition from the current source to the selected mixer source immediately without any fade.
- **VFade**: If selected, the GPIO event causes the mixer to fade down the current source by the number of frames specified in the Down Duration field, and then fade up the selected mixer source by the number of frames specified in the Up Duration field.
- **XFade**: If selected, the GPIO event causes the mixer to fade down the current source by the number of frames specified in the Down Duration field while simultaneously fading up the selected mixer source by the number of frames specified in the Up Duration field.

**Down Duration**
Enter the number of fields/frames to be used for the fade down during the transition.

**Up Duration**
Enter the number of fields/frames to be used for the fade up during the transition.

**Remove**
Click to select a transition that you wish to remove.

**Add Mixer Transition**
(button) Click to add a mixer transition.

**Remove selected rows**
(button) Click to remove any rows selected in the Remove column.

Related information

Enabling Enhanced Channel mode
### Mixer ARC Control

The Mixer ARC Control feature allows you to configure an event to temporarily change the channel aspect ratio.

Once the GIPO event is asserted, the aspect ratio change lasts the duration of the current clip, and then, at the next primary transition in the schedule, the previous aspect ratio resumes. The event automatically toggles to the “off” state at that transition point.

<table>
<thead>
<tr>
<th>Event Name</th>
<th>From the drop-down menu, select the GPIO trigger to be used for this event.</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARC Mode Type</td>
<td>From the drop-down menu, select the desired aspect ratio to be used for ARC control. Note that the “default” selection applies whatever aspect ratio was present on the channel before the latest ARC Control event.</td>
</tr>
</tbody>
</table>

**NOTE:** Once the GPIO event for Mixer ARC Control is asserted, there will be a slight delay before the ARC change takes effect.

| Remove | Click to select an event that you wish to remove. |
| Add ARC Configuration | (button) Click to add an ARC Configuration. |
| Remove selected rows | (button) Click to remove any rows selected in the Remove column. |
EAS Configuration

If you have purchased a license for EAS support for your Spectrum X or ChannelPort, the EAS Configuration section will be enabled.

**EAS Configuration**

Enable
Click to enable EAS support.

Remove Captions
If selected, closed captions will be turned off.

Auto Forward Alert
Click if you wish to automatically forward alerts once they are available. Note that this setting overrides the “Send Alert” input from automation.

Decoder model
Select the decoder from the drop-down menu. At this time, the Spectrum X and ChannelPort support the Sage* Digital ENDEC, TFT* EAS 911T, and the Monroe DASDEC, which can be set to emulate a Sage Digital ENDEC or TFT EAS 911T.

Serial Port

<table>
<thead>
<tr>
<th>Port Name</th>
<th>Band Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>9600</td>
</tr>
</tbody>
</table>

GPIO Triggers

**EAS Decoder**

<table>
<thead>
<tr>
<th>Alert Pending</th>
<th>Alert Active</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>

**Automation**

<table>
<thead>
<tr>
<th>Send Alert (from automation or operator)</th>
<th>Alert Pending (to automation or operator)</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>

Templates

- High Priority Template Name:
- Medium Priority Template Name:
- Low Priority Template Name:

**EAS Slaves**

+ Add EAS Slave

Figure 6-5: Channel Properties—EAS Configuration

**General Properties**

Find settings to enable EAS support and configure general properties.

Enable
Click to enable EAS support.

Remove Captions
If selected, closed captions will be turned off.

Auto Forward Alert
Click if you wish to automatically forward alerts once they are available. Note that this setting overrides the “Send Alert” input from automation.

Decoder model
Select the decoder from the drop-down menu. At this time, the Spectrum X and ChannelPort support the Sage* Digital ENDEC, TFT* EAS 911T, and the Monroe DASDEC, which can be set to emulate a Sage Digital ENDEC or TFT EAS 911T.

Serial port

In the Serial Port section, configure settings for your serial connection.

Port Name
From the drop-down menu, select the Serial Port that you are using to connect to the EAS or select none. The connection instructions described in the Spectrum System Installation Guide indicate Serial 0. For GPIO/RS-422...
connector signal assignments on the ChannelPort, and for signal assignments for the DSUB 60 connector on the Spectrum X, refer to the respective hardware reference sections in the Spectrum System Installation Guide.

Baud Rate
From the drop-down menu, select the required Baud Rate for your EAS system. Refer to the documentation for your EAS decoder for details.

GPIO Triggers
In the GPIO Triggers section, configure the GPIO triggers you wish to use for the EAS decoder and automation.

EAS Decoder
- Alert Pending: (for Sage only) From the drop-down menu, select a trigger. This signal indicates to the Spectrum X or ChannelPort that an alert has been received by the EAS system.
- Alert Hold-off: (for Sage only) From the drop-down menu, select a trigger. This signal prevents an alert from being sent automatically.
- Alert active: From the drop-down menu, select a trigger. This signal indicates that the EAS is playing an alert on air.

Automation
- Alert Pending: (To automation or operator) From the drop-down menu, select a trigger. This signal indicates an alert is available to be sent to automation.
- Send Alert: (From automation or operator) From the drop-down menu, select a trigger. This signal indicates that an alert can go to air.

Templates
The Template fields allow you to select graphic templates to be used for EAS alerts.

High Priority Template Name
Enter the name of the graphics template to be used for high priority alerts. The file extension is not required.

Medium Priority Template Name
Enter the name of the graphics template to be used for medium priority alerts. The file extension is not required.

Low Priority Template Name
Enter the name of the graphics template to be used for low priority alerts. The file extension is not required.

EAS slaves
You can click Add EAS Slaves to add and configure separate channels to be controlled by the same EAS system.

By adding EAS slaves, you can add multiple Spectrum X or ChannelPort channels to be controlled by the same EAS system. Note that to connect multiple Spectrum Xs or ChannelPort s, they must all be connected to the same Spectrum video server. For instructions on connecting multiple ChannelPort channels to the same EAS system, see “Connecting Multiple Spectrum X or ChannelPort Channels to the Same EAS” in the Spectrum System Installation Guide.

ChannelPort Name
Select the Spectrum X SDI I/O card or ChannelPort module to be controlled by the EAS.

Channel
Select the channel to be used.
**Renaming the graphics directory folder**

If you wish to name the graphics directory something other than /fs0/gfx.dir, you must modify the properties page for each Spectrum X or ChannelPort channel to direct it to the new location for your graphic templates.

1. Click the **Configuration** tab to display the **Configuration** page and **System Diagram**.
2. Click the link or icon for your Spectrum X SDI card or ChannelPort to open its **Properties** page.
3. Click the **Configure Channel A** or **Configure Channel B** button to open the properties page for that channel.
4. In the **Effect Configuration** area, in the **Primary Effects: Folder** field, type the new name of the graphics directory.
5. Click **Apply**, and then click **Done**.
6. Repeat steps 3 through 5 for the remaining channel.

**Configuring audio profiles**

With the audio profile feature, you can create profiles, which contain down-mix and voice over parameters for audio on the primary and the secondary outputs of a Spectrum X or ChannelPort.

1. Follow the instructions in "Creating an Audio Profile Group" to create one or more audio profile groups and save them to the video server.
2. Follow the instructions in "Mapping audio profiles to a channel" to select an audio profile group for the Spectrum X or ChannelPort channel, and then map audio profiles from that group to channel sources.

**About audio profiles and audio profile groups**

Find details on the contents and functionality of an audio profile.

Once you have created a group of profiles you can map the profiles to your Spectrum I/O module channel sources, such as a player, graphic, or external input. Once a channel source is mapped to an audio profile group, the channel will continue to use those audio profiles by default.

You may configure up to eight profiles in an audio profile group. You may have as many groups as you wish on a Spectrum video server, and may import or export audio profile groups to and from video servers. However, a Spectrum I/O module channel may only map to the profiles from one audio profile group.

An audio profile may contain:

<table>
<thead>
<tr>
<th>Priority</th>
<th>Template Name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>High Priority</strong></td>
<td>Enter the name of the graphics template to be used for high priority alerts. The file extension is not required.</td>
</tr>
<tr>
<td><strong>Medium Priority</strong></td>
<td>Enter the name of the graphics template to be used for medium priority alerts. The file extension is not required.</td>
</tr>
<tr>
<td><strong>Low Priority</strong></td>
<td>Enter the name of the graphics template to be used for low priority alerts. The file extension is not required.</td>
</tr>
</tbody>
</table>
Chapter 6: Spectrum I/O channel configuration

- Specifications for how to down-mix PCM audio from 5.1 surround to stereo or mono, from 7.1 surround to stereo or mono, or from stereo to mono. Note that the LFE input is dropped when down-mixing.
- Spectrum provides a license option for decoding and down-mixing Dolby® E audio. Down-mix options include 5.1 surround to stereo or mono, 7.1 surround to stereo or mono, and stereo to mono.
- Mute tracks.
- Duplicate tracks.
- Ability to “shuffle” the audio by placing a given track (from the original source or the result of a down-mix) where specified.
- Voice over and duck settings, which are only used for voice-over operations.

For primary events, such as clips, you can control audio profiles via the Player API or an automation system. If using VDCP automation, you must create a secondary event for audio profile selection so that an Oxtel command can be used to set the profile.

About Dolby® E decode support

The Dolby E decode license option allows you to do four decodes of Dolby E on one Spectrum X SDI I/O card.

To decode Dolby E, create an audio profile group, and then select a Dolby E source pair from the Source Type menu in the Edit Mix dialog box.

When configuring a profile, note that you start with a maximum of 16 input channels, which you may assign to a maximum 16 output channels. However, when you select a Dolby E source pair from the Source Type menu, note that the Dolby E pair expands into 8 channels, which you may assign to your output channels, as shown in the following figure.
Configuring audio profiles

The limit of four decodes means that only four unique Dolby E stereo pairs can be decoded by a Spectrum X SDI I/O card at one time. For example, the following set of mixes within a profile would be valid because it includes only three unique Dolby E pairs:

Valid profile:

- Type: Dolby E 1&2, Mix: 5.1:2
- Type: Dolby E 1&2, Mix: 5.1:1
- Type: Dolby E 3&4, Mix: 5.1:2
- Type: Dolby E 3&4, Mix: 5.1:1
- Type: Dolby E 5&6, Mix: 5.1:2
- Type: Dolby E 5&6, Mix: 5.1:1

If you attempted to add two more Dolby E pairs to this profile, Spectrum would prevent it and indicate that you are exceeding the limit.

Make sure to consider the limit when mapping the profiles to your Spectrum X sources. For example, if you have these profiles:

- **Profile 1**: Type: Dolby E 1&2, Mix: 5.1:2
- **Profile 2**: Type: Dolby E 1&2, Mix: 5.1:2; Type: Dolby E 3&4, Mix: 5.1:2
Then the following mapping would be valid because it maps one Dolby E stereo pair to four different channel sources, resulting in four decodes:

- **Player A**: profile 1
- **Player B**: profile 1
- **External In 1**: profile 1
- **External In 2**: profile 1

But the following mapping would be invalid because the extra Dolby E stereo pair in profile 2 mapped to Player A would result in five decodes.

- **Player A**: profile 2
- **Player B**: profile 1
- **External In 1**: profile 1
- **External In 2**: profile 1

**IMPORTANT:** Spectrum does not provide a warning if you exceed the four decode limit when mapping profiles to your channel sources. If you attempt to apply more than four Dolby E decodes to a Spectrum X, all the decodes will fail.

In addition, note the following:

- When mapping an audio profile to your channel sources, note that Spectrum supports Dolby E decode on the “Player,” “Live,” and “External In” sources, but not the “Graphics” source.
- If you wish to pass-through Dolby E without decoding, from the **Source Type** menu, select **PCM**.

**IMPORTANT:** If your audio profile includes Dolby E decode and down-mixes or shuffles audio to the upper 9-16 channels, make sure your player is configured for 16 channels of audio.

**Creating an audio profile group**

Once you have created a group of profiles you can map the profiles to your Spectrum X or ChannelPort channel sources, such as a player, graphic, or external input.

1. From the **System Diagram**, click your Spectrum video server heading (or icon) to open the **Physical Configuration** page.
2. Click the picture of the Spectrum video server to display the **Properties** page.
3. In the **Host Properties** section of the page, in the **Change Settings** field, click **Configure Audio Profiles**. The Audio Profile Groups page for your Spectrum video server appears.
4. Click **Create New Group** to open the **Configure Audio Down Mix** page.
5. In the **Audio Profile Group Name** field, type the name of the group.
6. If you wish to apply the same voice-over and audio down mix setting to both SDI 0 and SDI 1 for all the audio profiles in this group, select the **Mirror SDI 0 to SDI 1** check box. If you wish to apply different audio settings to SDI 0 and SDI 1, leave this option unselected.
7. Under Profile 1, configure as follows:
   - **Voice Over Level (dB)**: Type a value, from -100 to 0 (from silence to full volume) to indicate the level of voice-over for this audio input. For information on how Spectrum processes audio voice-overs, see "About Audio Processing of Voice-overs."
   - **Duck Level (dB)**: Type a value from -100 to 0 (from silence to full volume) to indicate the duck level for this audio input.
Configuring audio profiles

- **Add Mix**: Click to open the **Edit Mix** dialog box and then configure the following
  - **Type**: Select from the following:
    - **PCM**: Use for PCM or to pass-through Dolby E without decoding.
    - **Dolby® 1&2**: (available with Dolby E decode license only) indicates the Dolby E source pair.
    - **Dolby® 3&4**
    - **Dolby® 5&6**
    - **Dolby® 7&8**
    - **Dolby® 9&10**
    - **Dolby® 11&12**
    - **Dolby® 13&14**
    - **Dolby® 15&16**
  - **Mix**: Select from the following:
    - **5.1:2**: down-mixes from 5:1 surround sound to stereo.
    - **5.1:1**: down-mixes from 5:1 surround sound to mono.
    - **2:1**: down mixes from stereo to mono.
    - **1:1**: mixes mono to mono, and can be used to shuffle one channel for another.
    - **Mute**: mutes the audio channel.
    - **7.1:2**: down-mixes from 7.1 surround sound to stereo.
    - **7.1:1**: down-mixes from 7.1 surround sound to mono.
    - **6:6**: (for Dolby E only) use to shuffle the six 5.1 decoded input channels to six output channels.
    - **8:8**: (for Dolby E only) use to shuffle the eight 7.1 decoded input channels to eight output channels.
  - **In**: Select the input audio channels. For 7.1, note: S.L. = surround left; S.R. = surround right; L.R. = left rear; R.R. = right rear.
  - **Out**: Select the output audio channels.
  - **Click OK** to save the mix.
- **Copy Previous Mix icon** (plus sign button): Click to add another mix, which is identical to the previous one.
- **Delete icon** (button): Click to delete the selected mix.

8. Configure additional profiles as desired.

9. **Click Save Group** to save this audio profile group.
Examples of audio profiles

Find examples of different audio profiles and descriptions of their possible uses.

Examples of audio profiles for use with voice overs

For help with configuring your own profiles, review the examples of audio profiles, which can be used with voice overs.

The following tables show three different profiles, which can be used with secondary graphic events. In this Audio Profile Group, **Mirror SDI 0 to SDI 1** is selected so that both SDI outputs share the same configuration for each profile. For all the profiles in this group, only the Voice Over and Duck levels are configured.

Profile 1 shows a case in which a graphic template, which includes a jingle, will be added over the top of the main video. In this case, the audio for the main video and the audio for the jingle remain at the same level without any Voice Over or Duck so both values are set to 0.

Table 6-7: Profile 1

<table>
<thead>
<tr>
<th>Mix modes SDI 0</th>
<th>Voice Over Level (db): 0</th>
<th>Duck Level (dB): 0</th>
</tr>
</thead>
</table>

Profile 2 shows a case in which a promo for a new show will be added over the audio for the main video. In this case, the audio for the main video is suppressed completely while the promo becomes fully audible, so the Duck level is set to -100.

Table 6-8: Profile 2

<table>
<thead>
<tr>
<th>Mix modes SDI 0</th>
<th>Voice Over Level (db): 0</th>
<th>Duck Level (dB): -100</th>
</tr>
</thead>
</table>

Profile 3 shows a case where a DVE for breaking news is added over the top of the main video. In this case, the audio for the main video is only suppressed a little while the breaking news segment becomes audible, so the Duck level is set to -3.

Table 6-9: Profile 3

<table>
<thead>
<tr>
<th>Mix modes SDI 0</th>
<th>Voice Over Level (db): 0</th>
<th>Duck Level (dB): -3</th>
</tr>
</thead>
</table>

Examples of audio profiles for use with multiple languages

For help with configuring your own profiles, review the examples of audio profiles, which can be used with multiple language tracks.

The following two audio profile examples illustrate cases in which certain audio channels are dedicated for use with certain languages. In both examples, the Mirror SDI 0 and SDI 1 option is selected.

In the **Profile 1** table below, the “Channel Inputs” columns describe which audio input channels are used for which languages. The “Profile 1 Channel Output” columns describe how the inputs are down-mixed to the output channels, as shown in the accompanying figure. Note that by not specifying channels 7 and 8 in the output, those inputs will be passed through as is.
The following figure shows how the down-mix described in the **Profile 1** table is configured.
In the **Profile 2** table below, the “Channel Inputs” columns are identical to those Profile 1 table but the “Profile 2 Channel Output” columns show different outputs. For example, the output for channels 7 and 8 are specified.

<table>
<thead>
<tr>
<th>Channel Inputs</th>
<th>Profile 2 Channel Outputs</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Left</td>
<td>1 Left</td>
</tr>
<tr>
<td>2 Right</td>
<td>2 Right</td>
</tr>
<tr>
<td>3 Center</td>
<td>3 Mono</td>
</tr>
<tr>
<td>4 Left Rear</td>
<td>4 Mono</td>
</tr>
<tr>
<td>5 Right Rear</td>
<td>5 Mono</td>
</tr>
<tr>
<td>6 LFE</td>
<td>6 Mono</td>
</tr>
<tr>
<td>7 Left</td>
<td>7 Left</td>
</tr>
<tr>
<td>8 Right</td>
<td>8 Right</td>
</tr>
<tr>
<td>9 Left</td>
<td>9-18</td>
</tr>
<tr>
<td>10 Right</td>
<td>0:1 Mute</td>
</tr>
<tr>
<td>11 Mono</td>
<td>1:1 to Spanish</td>
</tr>
<tr>
<td>12 Mono</td>
<td>1:1 to Spanish</td>
</tr>
<tr>
<td></td>
<td>1:1 shuffle to German</td>
</tr>
<tr>
<td></td>
<td>1:1 shuffle to English</td>
</tr>
<tr>
<td></td>
<td>2:1 down mix to French</td>
</tr>
<tr>
<td></td>
<td>2:1 down mix to Spanish</td>
</tr>
</tbody>
</table>

The following figure shows how the down-mix described in the **Profile 2** table is configured.
Examples of audio profiles using Dolby® E decode

For help with configuring your own profiles, review the examples of audio profiles using Dolby E decode.

**Profile 1**, shown in the following figure, shows a case where a movie track in Dolby E is decoded from channels 1 and 2, and then down-mixed from 7.1 surround sound to stereo.

**Profile 2**, shown in the following two tables, shows a case where the Dolby E source on channels 1 and 2 contains a movie track in 5.1 surround and a separate language (Spanish) in a stereo pair (this is 5.1+2 configuration). In addition, on channels 7 and 8, there is a stereo pair of PCM audio containing a third language (French). This profile decodes and down-mixes the movie track from 5.1 to stereo, mutes the Spanish, and shuffles in the French.

In the following tables, the “Decoded Dolby E Channel 1 & 2 Inputs” column describes the decoded Dolby E source. The “PCM Channel Inputs” column describes the PCM channel Inputs. And the “Channel Output” columns describe how the inputs are mixed to the output channels as shown in the figure that follows.
### Chapter 6: Spectrum I/O channel configuration

#### NOTE:
In the following graphic, the LFE input is not shown in the In column, indicating that it is dropped.

#### Figure 6-7: Profile 2

Profile 3, shown in the following two tables, includes the same source described in Profile 2. Like Profile 2, this profile decodes and down-mixes the movie track from 5.1 to stereo. However, in this profile, the stereo pair of PCM audio containing French on channels 7 and 8 is dropped, and the Spanish (decoded from the Dolby E source on channels 1 and 2) is shuffled to different output channels.
Configuring audio profiles

The following figure shows how the Profile 3 down-mix is configured in Spectrum Management.

![Decoded Dolby E 1&2 channel inputs vs Channel outputs](image1)

![PCM inputs vs Channel outputs](image2)

The following figure shows how the Profile 3 down-mix is configured in Spectrum Management.

**Figure 6-8: Profile 3**

**Importing an audio profile group**

You can import an audio profile group to your video server.

1. Navigate to the Audio Profile Groups page.

   1. From the System Diagram, click your Spectrum video server heading (or icon) to open the Physical Configuration page.
   2. Click the picture of the Spectrum video server to display the Properties page.
   3. From the Host Properties section of the page, in the Change Settings field, click Configure Audio Profiles.

2. In the Import Group field, click Browse to open an Explorer window.

3. Browse to the .XML file that contains the Audio Profile Group. This file will have the same name as the group.

4. Click Import Group to import the file.
Exporting an audio profile group

You may export an audio profile group for use on a different video server.

1. Navigate to the Audio Profile Groups page.
   1. From the System Diagram, click your Spectrum video server heading (or icon) to open the Physical Configuration page.
   2. Click the picture of the Spectrum video server to display the Properties page.
   3. From the Host Properties section of the page, in the Change Settings field, click Configure Audio Profiles.

2. In the Select column, select the check box for the Audio Profile Group you wish to export, and then click Export Group.

3. The browser allows you to open or save the .XML file that contains the audio profile. Choose Save as to open an Explorer window, and then navigate to the desired directory and save the file.

Deleting an audio profile group

You may delete an audio profile group at any time.

1. Navigate to the Audio Profile Groups page.
   1. From the System Diagram, click your Spectrum video server heading (or icon) to open the Physical Configuration page.
   2. Click the picture of the Spectrum video server to display the Properties page.
   3. From the Host Properties section of the page, in the Change Settings field, click Configure Audio Profiles.

2. In the Select column, select the check box for the Audio Profile Group you wish to export, and then click Delete Group.

Mapping audio profiles to a channel

Once you have created an Audio Profile Group, you can map the profiles from that group to your Spectrum X or ChannelPort channel sources. Once mapped, the channel will continue to use those audio profiles by default.

> **IMPORTANT:** If you modify an Audio Profile Group after it has been applied to a Spectrum X or ChannelPort channel, you must re-apply that group for the changes to take effect.

1. Navigate to the Properties page for the channel you wish to map.
   a. Click the Configuration tab to display the Configuration page and System Diagram.
   b. Click the Spectrum X or ChannelPort name or icon to open its Properties page.

2. Click the Configure Channel A or Configure Channel B button to open the properties page for that channel.

3. Under Audio Profile Group, click Change Audio Profile Group to open the Select Group menu.

4. From the Select Group menu, select the Audio Profile Group you wish to apply to this channel.

5. Under Audio Profile Mapping, for each source, use the drop-down menu to select the Audio Profile you wish to apply to that source. If the default 0 is selected, no profile will be applied.

6. Click Apply to save your changes.
Enabling and configuring Independent Branding

**NOTE:** When mapping an audio profile to your channel sources, note that Spectrum supports Dolby E decode on the Player, Live, and External In sources, but not the Graphics source.

**IMPORTANT:** Spectrum does not provide a warning if you exceed the four decode limit when mapping profiles to your channel sources. If you attempt to apply more than four Dolby E decodes to a Spectrum X or ChannelPort, all the decodes will fail.

About audio processing of voice-overs

Spectrum processes audio voice-overs in a particular order, which is static. This order is important to note when configuring audio profiles and planning for voice-overs using secondary events like Digital Video Effects (DVEs), graphics, or an EAS.

Spectrum processes audio for DVE0 first, DVE1 second, graphics third, and AES input (used for an EAS) fourth. When configuring voice-overs, this means, for example, that the audio layer for a graphic will always be above the audio layer for a DVE, as shown in the following figure.

![Voice-over processing order](image)

Figure 6-9: Voice-over processing order

Enabling and configuring Independent Branding

Independent Branding is a licensed feature for Spectrum X and ChannelPort, which allows you to brand a channel’s Primary and Secondary outputs independently.

Unlike the ChannelPort, Spectrum X can play HD content from both the primary and secondary outputs independently. As a result, different configurations are supported on the Spectrum X and ChannelPort.

Spectrum X supports the following configurations:

- Primary (HD) and Secondary (SD)
- Primary (HD) and Secondary (HD)
- Primary (SD) and Secondary (SD)

ChannelPort supports the following configuration:

- Primary (HD) and Secondary (SD)

Independent Branding can be used in Standard Channel or Enhanced Channel mode and supports all graphic template types, including DVEs. This feature requires that you create separate version of a template, and that you organize the two versions either in separate folders (for example, /SD and /HD, or /HD1 and /HD2) within the graphics directory, or with different file extensions (for example, “SD” and “HD”, or “HD1” and “HD2”). Follow the instructions in this section to enable Independent Branding, organize your templates, and configure how the primary and secondary versions of your graphic templates will be loaded. For instructions on creating graphic templates, refer to the *Spectrum X and ChannelPort Template Authoring Guide.*
Enabling Independent Branding

Enable Independent Branding.

1. Navigate to the Channel properties page for your Spectrum X or ChannelPort.
   a. Click the Configuration tab to display the Configuration page and System Diagram.
   b. Click any Spectrum X or ChannelPort (name or icon) to open its Properties page.
   c. Click the Configure Channel A or Configure Channel B button to open the properties page for that channel.

2. In the Master Control Switcher Configuration section, from the Secondary Output Mode drop-down menu, select Independent Branding.

3. Click Apply.

Configuring Independent Branding

You can configure Independent Branding to use one of two methods for naming assets: by folder or by extension.

Before you begin

Since it is not possible to notify a device (such as an automation system) controlling a Spectrum X or ChannelPort that Independent Branding is enabled, both versions of your templates must be saved to the graphics directory (gfx.dir by default) on your video server and must follow one of two specific naming conventions. The naming convention you choose depends on the settings you configure in SystemManager.

Organizing Independent Branding effects by folder

Organizing Independent Branding effects by extension

Organizing Independent Branding effects by folder

If you are organizing your Independent Branding Effects by Folder, your templates must be organized so that the primary and secondary versions of the templates are named identically but located in separate folders on your video server.

1. Create a separate folder in the /fs0/gfx.dir graphics directory for secondary templates.

2. Name the primary and secondary versions of your templates identically.

3. Save the primary versions of your templates (in this case, HD) to /fs0/gfx.dir on your video server, and the secondary versions (in this case, SD) to the sub-folder in /fs0/gfx.dir. See the following example:

   ```
   /fs0/gfx.dir/
   a.swf
   /fs0/gfx.dir/SD/
   a.swf
   ```

4. From the Channel Properties page in SystemManager, scroll to the Effect Configuration section, and then, from the Organize Independent Branding Effects by drop-down menu, select Folder.

5. In the Independent Branding Effects Required column, select the Primary Effects and/or Secondary Effects check boxes to determine if the templates will be required in order to be loaded on the primary and/or secondary channel.
Enabling and configuring Independent Branding

NOTE: When the check box is selected, the template must be present in the associated folder in order to be loaded.

<table>
<thead>
<tr>
<th>Effect Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Folder</td>
</tr>
<tr>
<td>Primary Effects</td>
</tr>
<tr>
<td>Secondary Effects</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Effect Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organize Independent Branding Effects by</td>
</tr>
<tr>
<td>Folder</td>
</tr>
<tr>
<td>Primary Effects</td>
</tr>
<tr>
<td>Secondary Effects</td>
</tr>
</tbody>
</table>

6. In the Folder column, you may modify the name of the graphics folders for your Primary and Secondary Effects on your video server depending on how you have organized your templates, or leave the default settings.

Result:

The following shows a typical directory structure organized by folder:

```
/fs0/gfx.dir/
  a.swf
  b.swf
/fs0/gfx.dir/SD/
  a.swf
  c.swf
```

The following table shows how the Independent Branding check boxes in SystemManager affect the visibility and functionality of the templates shown in the directory above.

Table 6-10: Example of Independent Branding effects organized by folder

<table>
<thead>
<tr>
<th>Primary Effects Required</th>
<th>Secondary Effects Required</th>
<th>Files Visible to Automation</th>
<th>Loads on Primary graphic channel</th>
<th>Loads on Secondary graphic channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>checked</td>
<td>checked</td>
<td>a.swf</td>
<td>/fs0/gfx.dir/a.swf</td>
<td>/fs0/gfx.dir/SD/a.swf</td>
</tr>
<tr>
<td>checked</td>
<td>unchecked</td>
<td>a.swf b.swf</td>
<td>• /fs0/gfx.dir/a.swf</td>
<td>• /fs0/gfx.dir/SD/a.swf</td>
</tr>
<tr>
<td>unchecked</td>
<td>checked</td>
<td>a.swf c.swf</td>
<td>/fs0/gfx.dir/a.swf</td>
<td>• /fs0/gfx.dir/SD/a.swf</td>
</tr>
<tr>
<td>unchecked</td>
<td>unchecked</td>
<td>a.swf b.swf c.swf</td>
<td>• /fs0/gfx.dir/a.swf</td>
<td>• /fs0/gfx.dir/SD/a.swf</td>
</tr>
</tbody>
</table>

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Organizing Independent Branding effects by extension

If you are organizing Independent Branding effects by Extension, your primary and secondary templates must be located in the same folder but contain a base-name extension to identify them as primary and secondary templates (for example, either “HD” and “SD,” or “HD1” and “HD2”).

1. Name the primary and secondary versions of your templates with separate base-name extensions respectively. You will need to specify these extensions in SystemManager.

2. Save both versions of your templates to the /fs0/gfx.dir directory on your video server. See the following example:

   /fs0/gfx.dir/aHD.swf
   aSD.swf
   bHD.swf
   cSD.swf

3. From the Channel Properties page in SystemManager, scroll to the Effect Configuration section, and then, from the Organize Independent Branding Effects by drop-down menu, select Extension.

4. In the Independent Branding Effects Required column select the Primary Effects or Secondary Effects check boxes to determine if the templates will be required in order to be loaded on the primary or secondary channel.

   NOTE: When the check box is selected, the template must be present in the graphics directory in order to be loaded.

5. In the Extension column, you may modify the extensions of your Primary and Secondary Effects depending on how you have named your templates, or leave the default settings.
Enabling and configuring Independent Branding

Result:

The following shows a typical directory structure organized by extension:

```
/fs0/gfx.dir/aHD.swf
 aSD.swf
 bHD.swf
 cSD.swf
```

The following table shows how the Independent Branding check boxes in SystemManager affect the visibility and functionality of the templates shown in the directory above.

Table 6-11: Example of Independent Branding effects organized by extension

<table>
<thead>
<tr>
<th>Primary Effects Required</th>
<th>Secondary Effects Required</th>
<th>Files Visible to Automation*</th>
<th>Loads on Primary graphic channel</th>
<th>Loads on Secondary graphic channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>checked</td>
<td>checked</td>
<td>a.swf</td>
<td>/fs0/gfx.dir/aHD.swf</td>
<td>/fs0/gfx.dir/aSD.swf</td>
</tr>
<tr>
<td>checked</td>
<td>unchecked</td>
<td>a.swf</td>
<td>/fs0/gfx.dir/aHD.swf</td>
<td>/fs0/gfx.dir/ASD.swf</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b.swf</td>
<td>/fs0/gfx.dir/bHD.swf</td>
<td></td>
</tr>
<tr>
<td>unchecked</td>
<td>checked</td>
<td>a.swf</td>
<td>/fs0/gfx.dir/AHD.swf</td>
<td>/fs0/gfx.dir/aSD.swf</td>
</tr>
<tr>
<td></td>
<td></td>
<td>c.swf</td>
<td></td>
<td>/fs0/gfx.dir/cSD.swf</td>
</tr>
<tr>
<td>unchecked</td>
<td>unchecked</td>
<td>a.swf</td>
<td>/fs0/gfx.dir/AHD.swf</td>
<td>/fs0/gfx.dir/aSD.swf</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b.swf</td>
<td>/fs0/gfx.dir/bHD.swf</td>
<td>/fs0/gfx.dir/cSD.swf</td>
</tr>
<tr>
<td></td>
<td></td>
<td>c.swf</td>
<td>/fs0/gfx.dir/bHD.swf</td>
<td></td>
</tr>
</tbody>
</table>

*When automation queries for available files, the extension (SD or HD, for example) will not be present in the file name.
Configure and modify players in a Spectrum System.

**IMPORTANT:** When configuring Players on MediaDirectors 2100, 2101, 2102 and 2102B, it is important to remember that each Player is associated with a specific host, and each Player may only be connected to those MediaPorts attached to that selected host. A Player that resides on Host 0 cannot be connected to a MediaPort that resides on Host 1.

**NOTE:** SystemManager checks the firmware version on Spectrum systems and adjusts the player configuration user interface according to the features supported in the firmware version. If the firmware version of any component on your Spectrum system is too old to support this SystemManager feature, a warning message will appear in the **Player Properties** page asking you to upgrade to a supported firmware version for this release of SystemManager. Harmonic recommends that you upgrade to supported firmware versions soon after installing the latest SystemManager release.

- Creating a player
- Configuring video tracks
- Configuring audio tracks
- Configuring audio scrub
- Configuring track tag rules for an audio track
- Attaching devices and setting conversion options
- Changing the player state
- Player to player dubbing
- Disconnecting Devices
- Using Auto Input Sense recording
- Deleting players
- Copying a Player
- Configuring GPIO settings for players
- Adjusting output timing
- Creating multiple audio track players
- Moving players
- About allowing players to be enabled or disabled by automation
- About the player utility
- About VANC implementation in Spectrum
- About AFD support
- About Harmonic timecode behavior
- About Cue-to-Timecode with VDCP control
Creating a player

Create a player, and review the necessary steps before activating it.

1. From the Configuration tab, click Player Configuration, and then click the icon for a Spectrum video server to open the Player List page for that server.

2. Click Create a Player, type a name for the new player in the text box, and then click Create. Note that you cannot use the same Player name twice in a Harmonic system. Refer to “About Naming Files and System Elements” for naming conventions.

3. From the Edit Player page, configure player options moving from the top to the bottom of the page. See the “Edit Player options” section for reference.

   NOTE: Many options on the Edit Player page will change based on selections you make as you configure your player.

4. Click a video track button to add a video track to the player. Follow the procedure in “Configuring video tracks” that applies to your video track.

5. From the Track section that appears, click Attach devices to open the Attach devices page.

6. From the Attach devices page, select an I/O module. Follow the steps in “Attaching devices and setting conversion options” to configure any conversion settings for your I/O module, and then click Done to return to the Edit Player page.

7. Click the Audio button to add an audio track.

8. From the Audio track section, click Attach devices. Attach a device to the audio track, and configure any settings for that track.

9. Add additional tracks as needed.

10. Activate and enable the player by clicking Activate and Enable.

What to do next

Edit Player options on page 207

Configuring video tracks
Attaching devices and setting conversion options
Configuring audio tracks
Changing the player state

Edit Player options

The Edit Player page provides a number of options. Note that the player must be deactivated before configuring.

Name

Note that you cannot use the same Player name twice in a Harmonic system.

Frame Rate

Note that some track type options may be grayed out depending on the selected frame rate.
Chapter 7: Player configuration

NOTE: If you plan on doing cross conversion with this player, refer to “About Configuring for Cross Conversion” before selecting the frame rate.

Player Type
- **Branded**: Select if the player will be used to play branded content. Branded players are automatically set as “play only,” “EE Mode = Never,” and can only be attached to a ChannelPort or Spectrum X. For this player type, the BNC config setting on the Attach Devices page is configured as AES In by default.
- **Record**: Select for “record only” players.
- **Hybrid**: Select if the player may be used for play or record.

Mode
Select from **Play Only**, **Record Only**, or **Play or Record**

Control
Note the I/O module receiving serial control commands does not have to be the same I/O module that plays or records media.
- **Manual**: if selected, there are no additional choices for control.
- **Harmonic Playout**: If selected, the player will use the Polaris Play: Playlist Control for control.
- **VDCP**: If selected, select as follows:
  - **Signal Port**: Choose the port number that you want to control. Select from 0 to 127.
  - **MediaPort Name**: Select the desired I/O module you want to receive serial control commands.
  - **MediaPort Channel**: Select the desired I/O module channel.
  - **Advance-to-Cued**: Enter the minimum number of frame times the VDCP port should still on reaching the end of a clip and before advancing to the beginning of the next cued clip. The Advance-to-Cued option can be used in conjunction with the player Last-Frame-Freeze option. Setting the Last-Frame-Freeze option to a non-zero value “N” causes the output to go black after freezing on the last frame of the active clip for N frames. If the Advance-to-Cued option is set to a value “M” where M is larger than N, then the output will go black after N frames of freezing on the last frame and then advance to the cued clip after another M-N frames.

IMPORTANT: The following options should not be selected unless directed by your automation vendor or Harmonic technical support:
- **Cue-to-Timecode**: Select if applicable to your system
- **ID Request**: Checks ID for presence of all media files.
- **Play Cue**: Checks ID for presence of all media files.

BVW
If selected, select as follows:
- **MediaPort Name**: Select the desired I/O module you want to receive serial control commands.
- **MediaPort Channel**: Select the desired I/O module channel.

Timecode Display
- **Non-Drop Frame or Drop Frame**: Note that this selection only applies to players configured as 525/29.97, 1080i/29.97, 525/29.97, or 720p/59.94. The default setting is **Drop Frame**.
Creating a player

**Record Timecode Source**
- **External**: Specifies that the timecode should be obtained from an external source.
- **Internal (TCG on)**: Specifies that the timecode should be obtained from the server's Timecode Generator.

**Playback Timecode Source**
- **From Clip**: Specifies that the timecode should be obtained from the clip.
- **Internal (TCG on)**: Specifies that the timecode should be obtained from the server's Timecode Generator. The default setting is **From Clip**.
- **Timecode Generator Mode**: When either Record or Playback Timecode Source is set to Internal (TCG on), an additional set of options are available to configure timecode generation.
  - **Hold**: Allows you to maintain timecode generation at a constant value specified using the Player API.
  - **Free Run**: Specifies a continuous increase in value, starting from a value specified using the Player API.
  - **Locked to Player Timeline**: Specifies that the timecode value is derived from the current position on the timeline.
  - **Locked to Clip Position**: Specifies that the timecode is derived from the current position within the current clip.
  - **Locked to Clip's First Timecode**: Specifies that the timecode is derived from the current clip's first timecode value.
  - **Locked to VITC input reference**: Specifies that the timecode is derived from the reference input Vertical Interval Timecode (VITC).

**Last Frame Freeze**
- 0 indicates the last frame will be frozen until the next clip.

**EE Mode**
- **Normal**: When selected, the input video for the player is displayed in the video out (or video loop-through) whenever the player is stopped.
- **Never**: When selected, the input video for the player is never displayed in the video out (or video loop-through) regardless of the player state.
- **Record**: When selected, the input video for the player is displayed in the video out (or video loop-through) only when the player is recording.

---

**NOTE:** When "Play and Record" Players are configured for Internal Timecode Generator and Locked to Clip Timecode, recorded clips are produced with starting times of 00:00:00.00 with VITC times from the original source, not 00:00:00.00. For the MediaDirector 2202/2201, if a LTC timecode source is connected, the MediaDirector automatically uses that as the timecode source for any attached player. This setting overrides the reference VITC from the MediaPort for purposes of automation. However, if the attached player is configured with a different frame rate than that of the LTC input, then its reference will not be overridden. For example, a LTC input with a frame rate of 25 Hz would not override the reference for a player configured with a frame rate of 29.97 Hz.
Chapter 7: Player configuration

Stop recording when disk is full (Optional, if you have configured a Record player or a Play or Record player) Unchecked by default. Select if you wish players to stop recording when there is no disk space.

Stop recording when Input error occurs (Optional, if you have configured a Record player or a Play or Record player) Unchecked by default. Select if you wish players to stop recording when there is an SDI video input error.

NOTE: To change “Stop recording...” settings for existing players created prior to SystemManager 5.23 and Spectrum 6.4.2, first deactivate the player then change these settings, and then reactivate the player.

To change these settings for all players in your system created with SystemManager 5.23 or later and Spectrum 6.4.2 or later, use the Player Parameters settings on the Options page.

Media Wrapper Format For information on supported track and media wrapper format combinations, refer to Spectrum Media and Wrapper Formats included in the Spectrum documentation suite.

Default Clip Directory Harmonic recommends that you leave this field empty. Doing so allows the Spectrum video server to determine the default location for clips.

If you choose a different default directory, it must have been previously created, and the full path name must be used (for example, /fs0/mydirectory) in the Default Clip Directory field. To create directories on the Spectrum video server file system, ensure that you have first mapped the file system to a network drive. Once this is done, directories can be created in the normal way. The Spectrum video server expects directory names to be separated using forward slashes (\/) not backward slashes as used within Microsoft Windows.

NOTE: Changing the Player’s Clip Directory using Windows ClipTool will not affect the Clip Directory that is used by other ClipTools, nor will it affect the Clip Directory used by control applications (for example, VDCP, BVW, etc.).

Use 704 Up/Down Conversion (Optional for players configured as “Play Only” or “Play and Record” with a frame rate of 25 Hz, and I/O module that supports up/down conversion attached). Select to up-convert or down-convert to output that is 704 samples wide rather than 720 samples wide. To make this the default selection for all new players, refer to “Configuring players to use 704 up/down conversion by default.”

Ignore clip RP-186 AFD (Optional for players configured as “Play Only” or “Play and Record) Select to ignore RP186 (chroma LSB) AFD data on clips being played out. To make this the default selection for all new players, in SystemManager, click Home > Options > Ignore clip RP-186 AFD: Enabled.

Ignore clip AFD Select to ignore AFD data in clips being played out.

NOTE: This option works only for clips, not external inputs, and is only available in the following cases:

- For players attached to a Spectrum X in standard channel mode
• For players with a frame rate of 29.97 Hz

Frame Still
Select to cause material that is stilled (or frozen) during playout to be a frame rather than a single field. Stilled playout includes cued mode, play at rate of zero, and when the player position hits the end of the timeline). Note that a frame-still provides higher spatial resolution but at the cost of motion artifacts if there is much motion between the pair of fields that comprise the frame.

Subtitle Handling
(For any player configured for 25 or 50 Hz frame rate)

NOTE: For subtitles or teletext that use the OP-47 standard, up converting or down converting is a MediaPort-wide setting. For the MediaPort 7000 series, in order to convert OP-47 subtitles, on the I/O Module Properties page, you must first set OP-47 subtitle to/from SD to “Enable” before configuring the options in this step.

• Disable Conversion/Insertion: Disables the conversion or insertion of subtitle information.
• Up-convert to SMPTE-2031/Down-convert: Up-converts or down-converts subtitles to SMPTE-2031. This option is only available if the player is configured for 25 or 50 Hz frame rate.
• Up-convert to OP-47/Down-convert: Up-converts or down-converts subtitles to OP-47. This option is only available if the player is configured for 25 or 50 Hz frame rate.
• Always output OP-47 Packets:
  ◦ If checked, Spectrum will output OP-47 packets regardless of whether subtitles are present in the SD clip. If there are no SD subtitles, Spectrum will output empty OP-47 packets.
  ◦ If clear, Spectrum will only output OP-47 packets on fields where subtitles are present in the SD clip.
• Onboard Subtitle Insertion: Inserts subtitle information in the player. This option is only available if the player is configured for 25 or 50 Hz frame rate. If you have purchased the subtitle insertion license for this channel, the Configure Caption button will be activated.

Closed Caption Handling
(For any player configured for 59.94 or 29.97 Hz frame rate)

• Disable Insertion: Disables the conversion or insertion of subtitle information.
• Onboard Closed Caption Insertion: Inserts subtitle information in the player. This option is only available if the player is configured for 59.94 or 29.97 Hz frame rate. If you have purchased the closed caption insertion license for this channel, the Configure Captions button will be activated.

Open Caption Handling
(For Spectrum X or ChannelPort channels licensed for Open Caption insertion.)

• Disable Insertion: Disables the conversion or insertion of open caption information.
### Open Caption Insertion
Inserts open caption information in the player. When selected, the Configure Open Captions button will be activated.

#### Record AFD/AR Override
(Optional. For Record players on Spectrum systems with 7.3.1 and later.)

- **Always**: when selected, the specified values in the AFD override and Aspect Ratio override fields will be applied to the input regardless of whether or not AFD or aspect ratio information is present.
- **Only if missing**: when selected, if AFD or aspect ratio information is detected on the ingest stream, that information will be stored in the clip. You may specify values in the AFD override and Aspect Ratio override fields but those values will only be used if AFD or aspect ratio information is absent from the ingest stream.
- **Never**: select to disable AFD and aspect ratio override fields.

#### SDI input AFD override
(Optional. For Record players on Spectrum systems with 7.3.1 and later.) Enter a value between 8 to 15. This is the AFD code to be used as the override setting.

#### SDI input Aspect Ratio override
(Optional. For Record players on Spectrum systems with 7.3.1 and later.) Select the aspect ratio (4x3 or 16x9) to be used as the override setting.

**NOTE:** AFD/AR override settings for a player will also apply to proxy tracks for that player.

### Related information
- About naming files and system elements on page 107
- Configuring video tracks on page 214
- Configuring subtitle insertion on page 242
- Configuring closed caption insertion on page 246
- Configuring open caption insertion on page 248
- About Cue-to-Timecode with VDCP control on page 296
- Configuring players to stop recording when the disk is full on page 27
- Configuring players to stop recording when an input error occurs on page 27
- About Harmonic timecode behavior on page 289
- Configuring players to use 704 up/down conversion by default on page 28
- Configuring players to ignore RP186 (chroma LSB) AFD on page 29
- Configuring audio tracks on page 255

### Wrapper format notes
Note any restrictions that apply to the wrapper format you are using.

### Notes on MXF ARD_ZDF_HDF Wrapper Formats
Selecting an MXF ARD_ZDF_HDF wrapper format automatically adds a video and audio track, which do not include Remove button unlike other players. This is to ensure that there is at least one video track and one audio track.

#### MXF ARD_ZDF_HDF01a
Available with Record players at 25 Hz, this wrapper adds an MPEG-2 XDCAM HD track and an audio track with 8 channels.
<table>
<thead>
<tr>
<th>Wrapper</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MXF ARD_ZDF_HDF01b</td>
<td>Available with Record players at 25 Hz, this wrapper adds an MPEG-2 XDCAM HD track and an audio track with 16 channels.</td>
</tr>
<tr>
<td>MXF ARD_ZDF_HDF02a</td>
<td>Available with Record players at 25 Hz, this wrapper adds an AVC-Intra 1080i track and an audio track with 8 channels.</td>
</tr>
<tr>
<td>MXF ARD_ZDF_HDF02b</td>
<td>Available with Record players at 25 Hz, this wrapper adds an AVC-Intra 1080i track and an audio track with 16 channels.</td>
</tr>
<tr>
<td>MXF ARD_ZDF_HDF03a</td>
<td>Available with Record players at 50 Hz, this wrapper adds an AVC-Intra 720p track and an audio track with 8 channels.</td>
</tr>
<tr>
<td>MXF ARD_ZDF_HDF03b</td>
<td>Available with Record players at 50 Hz, this wrapper adds an AVC-Intra 720p track and an audio track with 16 channels.</td>
</tr>
</tbody>
</table>

Notes on MXF OP1a Wrapper Formats

Note some points specific to MXF OP1a wrapper formats.

- **MXF OP1a (Internal-eVTR, Low Latency)** Only appears if the selected Frame Rate is 25 or 29.97.
- **MXF OP1a (Standard, Low Latency)** Only appears if the selected Mode includes Record, and the Spectrum video server firmware is 5.1 or later.
- For players using either the **MXF OP1a (Internal-eVTR, Low Latency)** wrapper or the **MXF OP1a (SMPTE RDD9)** wrapper, the video track and first audio track will not display a Remove button unlike other players. This is to ensure that there is at least one video track and one audio track. To remove the video and audio track, change the wrapper to something other than MXF OP1a (Internal-eVTR, Low Latency) or MXF OP1a (SMPTE RDD9). The Remove button will reappear.

Notes on the MXF AS-02 2011 Wrapper Format

Note some points specific to **MXF AS-02 2011** wrapper formats.

- AS-02 2011 allows you to treat a directory as a clip. To take advantage of this feature, Spectrum provides two modes that can be used for record players. When you select **MXF AS-02 2011** for a record player, an additional drop-down menu appears. If you select the default option, "when recording, create subdirectory with .mxf extension," only directories with a "mxf" extension will be treated as clips. If you select "when recording, create subdirectory with no extension," any directory present in a player's active directory will be treated as a clip regardless of name or extension. However, "dir" is a reserved directory extension (that is, "clip.dir" will never be seen as a clip).

 **IMPORTANT:** If you select "when recording, create subdirectories with no extension," make sure you do not store non-clip directories within a player's active directory. Doing so may result in automation systems treating a directory as a clip and inadvertently deleting it.
Chapter 7: Player configuration

- Spectrum only supports Simple AS-02 2011 Bundles (that is, single op1b files in a package).
- Modifying an AS-02 2011 Bundle via access of the OP1b wrapper directly will treat the clip as AS-02 2009, which will not update the manifest .xml file. This can cause the AS-02 2011 bundle to be invalid.

Notes on the GXF Wrapper Format

Note some points specific to the **GXF** wrapper format.

- At this time, Spectrum supports only playout of GXF-wrapped content, not record.
- Spectrum supports GXF for the following media types:
  - MPEG-2: 525, 625 and 720p, 1080i
  - DV25 and DVCPRO50: 525, 625
  - DVCPRO HD
  - AVC-Intra
- When selecting VBI or VANC for a video track with the GFX wrapper, note that the field name may appear as **VBI**, **VANC**, or **VBI/VANC** depending on attached MediaPort and track type. In all cases, select **GFX Data Track** to play out VBI or VANC data

Configuring video tracks

Configure any video tracks for your player.

Before you begin

![NOTE: You can add tracks of different video formats to the same player or add multiple](image)
tracks of the same video format. When creating a Player. However, any values you enter or options you select must be supported by the I/O module to which the Player is attached.

**Attaching devices and setting conversion options**

**Configuring audio tracks**

**Configuring a DV track**

You may add a DV (25 Mbps) track with two channels of embedded audio to the Player.

1. From the **Edit Player** page, click **DV 25** to add a DV video track to the Player.
2. Connect the track to the appropriate I/O module. To verify which I/O modules support DV 25, see the *Spectrum Media and Wrapper Formats* document. For details on attaching devices, see “Attaching devices and setting conversion options.”
3. From the **Configuration** drop-down menu, choose between the **Simple**, **Advanced**, or **Advanced Back to Back** configuration.
   - The **Simple** configuration programs a DV 25 Player that records and plays back only a **single type** of clip.
     - If you select Simple, the Player records and plays back a single type of clip only. No other configuration is necessary.
   - Depending on the attached MediaPort, you may configure the player as **Advanced** or **Advanced Back to Back**. An **Advanced** player can switch between different types of clips, such as DV/
Configuring video tracks

DVCPRO and MPEG-2. But, in order to switch, you must first stop the player, eject the clip(s) from the timeline and then load the new format clips. An Advanced Back to Back player can playback a mix of clip types without having to stop.

The Advanced configuration programs a DV 25 Player that records a single type of clip but plays back different types of DV, DVCPRO, or MPEG clips.

Figure 7-1: Creating a DV Player—Advanced Configuration

If you select Advanced or Advanced Back to Back, the player records a single type of clip but plays back different types of DV, DVCPRO, or MPEG clips. Configure as follows according to Player mode:

◦ Play only or Play and Record mode:
  ◦ Set the I-Frame playback rate in the Maximum I-Frame only playback bitrate... field. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. For no I-Frame playback, enter 0.
  ◦ Set the Long GOP playback rate in the Maximum Long GOP playback bitrate... field. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. For no Long GOP playback, enter 0.
  ◦ Select the clip type from the Maximum DV media playback Bitrate... drop-down menu. If no DV media types are to be played back, select None. If using DV 25 or DVCPRO media only, select 25 Mbps. If using DVCPRO 50 media, select 50 Mbps.
  ◦ Record Only mode: No additional configuration is needed.

4. As required, click DV 25 again to add more DV tracks to the Player. This procedure would be required, for example, if you wanted one Player to handle more than one signal, such as a key signal and a fill signal simultaneously.

If you added a video track by mistake, click the Remove button adjacent to the track.

5. If the video definition of the track is Standard or both High and Standard, the VBI Type drop-down menu will appear. To preserve VBI data, you may select VBI File.

For some I/O modules, if the Media Wrapper Format is MXF OP1a (Standard) or MXF OP1a (Standard, Low Latency), you may also select SMPTE 436M Track.

If the player is configured to record, a series of eight drop-down boxes appears. Select the lines that you wish to record. A minimum of one must be selected, otherwise the Player cannot be activated.

Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.
6. As required, add an additional video track of the same or different format.

**NOTE:** Spectrum supports players that have two attached video tracks of the same format (DV 25, DVCPRO 50, or MPEG 25 I-Frame).

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**Related information**

Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 207

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**Configuring a DVCPRO Player**

You can add a DVCPRO (25 Mbps) video track to your player.

**Before you begin**

Creating a player
Edit player options

1. From the **Edit Player** page, click **DVCPRO** to add a DVCPRO 25 video track to the Player.

2. Connect the track to the appropriate I/O module by clicking **Attach devices**. To verify which I/O modules support DV 25, see the Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. From the **Configuration** drop-down menu, choose between the **Simple**, **Advanced**, or **Advanced Back to Back** configuration.

   - The **Simple** configuration programs a DVCPRO 25 Player that records and plays back only a single type of clip.

     If you select **Simple**, the Player records and plays back a single type of clip only. No other configuration is necessary. Please continue to step 5.

   - Depending on the attached I/O module, you may configure the Player as **Advanced** or **Advanced Back to Back**. An **Advanced** Player can switch between different types of clips, such as DV/DVCPRO and MPEG-2. But, in order to switch, you must first stop the Player, eject the clip(s) from the timeline and then load the new format clips. An **Advanced Back to Back** Player can playback a mix of clip types without having to stop.

     The **Advanced** configuration programs a DVCPRO 25 Player that records a single type of clip but plays back different types of DV, DVCPRO, or MPEG clips.

     Figure 7-2: Creating a DVCPRO 25 Player—Advanced Configuration
Configuring video tracks

If you select **Advanced**, the Player records a single type of clip but plays back different types of DV, DVCPro, or MPEG clips. Configure as follows according to Player mode:

- **Play only** or **Play and Record** mode:
  - Set the I-Frame playback rate in the **Maximum I-Frame only playback bitrate**... field. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. For no I-Frame playback, enter 0.
  - Set the Long GOP playback rate in the **Maximum Long GOP playback bitrate**... field. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. For no Long GOP playback, enter 0.
  - Select the clip type from the **Maximum DV media playback Bitrate**... drop-down menu. If no DV media types are to be played back, select **None**. If using DV 25 or DVCPro media only, select **25 Mbps**. If using DVCPro 50 media, select **50 Mbps**.

- **Record Only** mode:
  - An Xfer Speed drop-down box appears only when the mode is set to “Record Only” and only when the Frame Rate is set to “29.97”. Select between 1x and 4x. When set to 1x, the track may only be connected to DV/MPEG I/O modules for normal speed ingest of SDI material, or to the SDI/SDTI I/O module for 1x ingest of DVCPro material carried over SDTI. When set to 4x, the track may only be connected to the SDI/SDTI I/O module for 4x ingest of DVCPro material carried over SDTI.

4. As required, click **DVCPro** again to add more DVCPro tracks to the Player.

If you added a video track by mistake, click the **Remove** button adjacent to the track.

5. If the video definition of the track is Standard or both High and Standard, the **VBI Type** drop-down menu will appear. To preserve VBI data, you may select **VBI File**.

For some I/O modules, if the Media Wrapper Format is MXF OP1a (Standard) or MXF OP1a (Standard, Low Latency), you may also select **SMPTE 436M Track**.

If the player is configured to record, a series of eight drop-down boxes appears. Select the lines that you wish to record. A minimum of one must be selected, otherwise the Player cannot be activated.

Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.

6. As required, add a video track of a different format, or continue by adding an audio track.
Creating a DVCPRO 50 Player

You can add a DVCPRO 50 (Mbps) video track with four channels of embedded audio to the Player.

1. From the **Edit Player** page, click **DVCPRO 50** to add a DVCPRO 50 video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support DV 50, see the *Spectrum Media and Wrapper Formats* document. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. From the **Configuration** drop-down menu, choose between the **Simple**, **Advanced**, or **Advanced Back to Back** configuration.
   - The **Simple** configuration programs a DVCPRO 50 Player that records and plays back only a single type of clip.
     
     If you select **Simple**, the Player records and plays back a single type of clip only. No other configuration is necessary.
   - Depending on the attached I/O module, you may configure the Player as **Advanced** or **Advanced Back to Back**. An **Advanced** Player can switch between different types of clips, such as DV/DVCPRO and MPEG-2. But, in order to switch, you must first stop the Player, eject the clip(s) from the timeline and then load the new format clips. An **Advanced Back to Back** Player can playback a mix of clip types without having to stop.

![Figure 7-3: Creating a DVCPRO 50 Player—Advanced Configuration](image)

If you select **Advanced** or **Advanced Back to Back**, the Player records a single type of clip but plays back different types of DV, DVCPRO, or MPEG clips. Configure as follows according to Player mode:

- **Play only** or **Play and Record** mode:
  - Set the I-Frame playback rate in the **Maximum I-Frame only playback bitrate**... field. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. For no I-Frame playback, enter 0.
Configuring video tracks

- Set the Long GOP playback rate in the **Maximum Long GOP playback bitrate**... field. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. For no Long GOP playback, enter 0.
- Select the clip type from the **Maximum DV media playback Bitrate**... drop-down menu. If no DV media types are to be played back, select **None**. If using DV 25 or DVCPRO media only, select **25 Mbps**. If using DVCPRO 50 media, select **50 Mbps**.
- **Record Only** mode: No additional configuration is needed.

4. As required, click **DVCPRO 50** again to add more DVCPRO 50 tracks to the Player. This procedure would be required, for example, if you wanted one Player to handle more than one signal, such as a key signal and a fill signal simultaneously.

   If you added a video track by mistake, click the **Remove** button adjacent to the track to delete it.

5. If the video definition of the track is Standard or both High and Standard, the **VBI Type** drop-down menu will appear. To preserve VBI data, you may select **VBI File**.

   For some I/O modules, if the Media Wrapper Format is MXF OP1a (Standard) or MXF OP1a (Standard, Low Latency), you may also select **SMPTE 436M Track**.

   If the player is configured to record, a series of eight drop-down boxes appears. Select the lines that you wish to record. A minimum of one must be selected, otherwise the Player cannot be activated.

   Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.

6. As required, add an additional video track of the same or different format or continue by adding an audio track.

Related information

- Creating a player on page 207
- Edit Player options on page 207
- Creating a DVCPRO 50 Player on page 218
- Attaching devices and setting conversion options on page 262
- Configuring audio tracks on page 255

Creating a DVCPRO HD player

You can configure a **DVCPRO HD** player.

1. From the **Edit Player** page, click **DVCPRO HD** to add a DVCPRO HD video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support DVCPRO HD, see the *Spectrum Media and Wrapper Formats* document. For details on attaching devices, see “Attaching devices and setting conversion options.”
Chapter 7: Player configuration

Figure 7-4: Creating a DVCPRO HD player

If you added a video track by mistake, click the Remove button adjacent to the track.

3. As required, add a video track of a different format, or continue by adding an audio track.

Related information
Creating a player on page 207
Edit Player options on page 207
 Attaching devices and setting conversion options on page 262
 Configuring audio tracks on page 255

Creating a DV MPEG SD Player

You can configure a Player, which can play DV and MPEG video tracks back to back.

1. From the Edit Player page, click MPEG-2 to add an MPEG video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support DV and MPEG SD, see the Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. From the Configuration drop-down box, select Advanced Back to Back as shown in the following figure.
Configuring video tracks

Figure 7-5: Creating a DV MPEG SD Player

NOTE: Advanced Back to Back is only available on MPEG base video tracks.

4. From the Record Format drop-down box, select from I-Frame, Long GOP, or IMX.

When Long GOP is selected as the record format, you can select Enable Open GOP if you wish to record Open GOP.

5. Both Play only and Play and Record Player Modes are supported for DV MPEG Players. Depending on the Mode selected, proceed as follows:

- **Play and Record mode**
  - From the Format drop-down menu, choose the required format: I-Frame, Long GOP, or IMX.
  - In the Bitrate field specify a valid bitrate for the selected format. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats.
  - Select the required Chroma setting. Choose from 4:2:2 or 4:2:0.
  - In the Maximum I-Frame playback bitrate... field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.
  - In the Maximum Long GOP playback bitrate... field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.
  - In the Maximum DV media playback Bitrate... drop-down menu, select the maximum bandwidth of DV type media you expect to play back. If using DV 25 or DVCPro media only, choose 25 Mbps. If using DVCPro 50 media, choose 50 Mbps.

- **Play only mode**
  - From the Format drop-down menu, select the required format: I-Frame, Long GOP, or IMX.
  - In the Maximum I-Frame only playback bitrate field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.
  - In the Maximum Long GOP playback bitrate field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.
  - In the Maximum DV media playback Bitrate... drop-down menu, choose the maximum bandwidth of DV type media you expect to play back. If using DV 25 or DVCPro media only, choose 25 Mbps. If using DVCPro 50 media, choose 50 Mbps.
6. If the video definition of the track is Standard or both High and Standard, the **VBI Type** drop-down menu will appear. If you want to preserve or play back VBI data, select **VBI File** or **Internal**.

A DV MPEG Player cannot include embedded VBI. However, if the VBI data option is selected, the Player can play back both separate and embedded VBI, if embedded VBI is present.

For some I/O modules, if the Media Wrapper Format is MXF OP1a (Standard) or MXF OP1a (Standard, Low Latency), you may also select **SMPTE 436M Track**.

**NOTE:** For clips created with non-Harmonic equipment, Harmonic recommends that you select **Internal**.

If the player is configured to record, a series of eight drop-down boxes appears. Select the lines that you wish to record. A minimum of one must be selected, otherwise the Player cannot be activated.

If you are configuring VANC, note that the following selections reduce the number of available VBI lines:

- If the player frame rate is 29.97 Hz, this reduces available VBI lines by one.
- If VITC capture is selected from the Attach Devices page, this reduces available VBI lines by two.
- Line 21 Closed Captioning reduces available VBI lines by one.

Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.

7. If you want to preserve or playback VANC data, select an option from the **VANC type** drop-down menu. Depending on your wrapper format, you may select **Internal** or **SMPTE 436M Track**.

**IMPORTANT:** Avoid selecting VANC for SD video without assistance from Harmonic technical support.

**NOTE:** SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules for playout with SD material.

In the **Maximum number of VANC data** field, enter the desired bytes per frame value. For more information about VANC for SD video, contact Harmonic technical support. VANC capture adjustments (number of bytes) can only be controlled by some I/O modules. Adjusting the number of bytes for other I/O modules is not supported.

8. Continue by adding an audio track.

**Related information**

- Creating a player [on page 207]
- Edit Player options [on page 207]
- Attaching devices and setting conversion options [on page 262]
- Configuring audio tracks [on page 255]

**Creating an MPEG SD Player**

You can add an MPEG video track (with selectable bitrates) to a Player for SD output.

1. From the **Edit Player** page, click **MPEG-2** to add an MPEG video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support MPEG-2, *Spectrum Media and Wrapper Formats* document. For details on attaching devices, see “Attaching devices and setting conversion options.”
NOTE: For the MediaPort 5320 series, if you selected Record Only or Play and Record for the Mode, make sure that, in the Video Definition drop-down menu, Standard is selected. Attempting to encode MPEG-2 Long GOP video which contains difficult content, such as “strobe” or heavily flashing lights, at a bit rate of 18 Mb/s, may result in encoder errors on the MediaPort 5320 series. These errors may include video artifacts when the recorded content is played back. If the attached I/O module does not support the selected player settings, then the following message appears: “Specified combination of video parameters is not supported by the attached device.” For a description of valid bitrates and formats for your I/O module, refer to Spectrum Media and Wrapper Formats.

3. From the Configuration drop-down box, select between the Simple, Advanced, or Advanced Back to Back configuration.

   - The Simple configuration allows you to design an MPEG Player that records and plays back only a single type of MPEG clip. Clip type is selected using the Format or Record Format field. The bitrate for both the encoded and the decoded clip must be the same.

   - Depending on the attached MediaPort, you may configure the Player as Advanced or Advanced Back to Back. An Advanced Player can switch between different types of clips, such as DV/DVCPRO and MPEG-2. But, in order to switch, you must first stop the Player, eject the clip(s) from the timeline and then load the new format clips. An Advanced Back to Back Player can playback a mix of clip types without having to stop.

The Advanced Back to Back configuration allows you to design an MPEG Player that records and plays back different types of MPEG and DV clips.

Figure 7-6: Creating an MPEG SD Player—Advanced Configuration

The encoded clip type is selected using the Record Format field, and the decoded clip types are selected using two Playback Bitrate fields; one for I-Frame only clips and one for Long GOP clips. With this configuration, you can play back clips that were encoded at different bitrates. However, by supporting different playback bitrates, the Player utilizes a larger IEEE 1394 bandwidth.
NOTE: The Advanced or Advanced Back to Back configuration page changes based on the selected Player Mode: If **Play and Record** is selected, both the **Record Bitrate** and **Playback Bitrate** fields appear. If **Record Only** is selected, only the **Record Bitrate** field appears. If **Play only** is selected, only the **Playback Bitrate** fields appear.

4. Depending on the configuration selected, proceed as follows:

- If you selected **Simple**, in the **Format** or **Record Format** and **Bitrate** fields, choose the required format and specify a bitrate for that format. Continue to step 6. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.

NOTE: When Long GOP is selected as the record format, and the selected frame rate is 25Hz, the **GOP Length** drop-down menu appears. You may select a GOP length of 12 (recommended) or 15. When Long GOP is selected as the record format, you can select **Enable Open GOP** if you wish to record Open GOP.

- If you selected **Advanced** or **Advanced Back to Back**, your entries now depend on the Player mode:
  - **Play and Record** mode:
    - In the **Record Format** and **Bitrate** field choose the required format and specify a bitrate for that format.
    
    NOTE: When Long GOP is selected as the record format, and the selected frame rate is 25Hz, the **GOP Length** drop-down menu appears. You may select a GOP length of 12 (per standard) or 15 (not recommended). When Long GOP is selected as the record format, if you wish to record Open GOP, you can select **Enable Open GOP**.
    - In the **Maximum I-Frame only playback bitrate**... fields, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.
    - In the **Maximum Long GOP playback bitrate**... field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.
    - In the **Maximum DV media playback Bitrate**... drop-down menu, choose the maximum bandwidth of DV type media you expect to play back. If using DV 25 or DVCPRO media only, choose **25 Mbps**. If using DVCPRO 50 media, choose **50 Mbps**.
  - **Record Only** mode:
    - In the **Record Format** and **Bitrate** fields, choose the required format and specify a bitrate for that format.
    
    NOTE: When Long GOP is selected as the record format, and the selected frame rate is 25Hz, the **GOP Length** drop-down menu appears. You may select a GOP length of 12 (per standard) or 15 (not recommended). When Long GOP is selected as the record format, if you wish to record Open GOP, you can select **Enable Open GOP**.
  - **Play only** mode:
    - In the **Maximum I-Frame playback bitrate**... field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.
Configuring video tracks

- In the **Maximum Long GOP Bitrate** field, enter the desired maximum decoding bitrate. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.
- In the **Maximum DV media playback Bitrate...** drop-down menu, choose the maximum bandwidth of DV type media you expect to play back. If using DV 25 or DVCPro media only, choose 25 Mbps. If using DVCPro 50 media, choose 50 Mbps.

5. Select the required **Chroma** setting. Choose from 4:2:2 or 4:2:0.

6. If the video definition of the track is Standard or both High and Standard, the **VBI Type** drop-down menu will appear. If you want to preserve or play back VBI data, from the **VBI Type** drop-down menu, select either **Internal** or **VBI File**.

For some I/O modules, if the **Media Wrapper Format** is **MXF OP1a (Standard)** or **MXF OP1a (Standard, Low Latency)**, you may also select **SMPTE 436M Track**.

**NOTE:** For clips created with non-Harmonic equipment, Harmonic recommends that you select **Internal**.

If the player is configured to record, a series of eight drop-down boxes appears. Select the lines that you wish to record. A minimum of one must be selected, otherwise the Player cannot be activated.

For some I/O modules, if you are also configuring VANC for SD video, note that the following selections reduce the number of available VBI lines:

- If the player frame rate is 29.97 Hz, this reduces available VBI lines by one.
- If VITC capture is selected from the Attach Devices page, this reduces available VBI lines by two.
- Line 21 Closed Captioning reduces available VBI lines by one.

Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.

7. If you want to preserve or playback VANC data, select an option from the **VANC type** drop-down menu. Depending on your wrapper format, you may select **Internal** or **SMPTE 436M Track**.

**IMPORTANT:** Avoid selecting VANC for SD video without assistance from Harmonic technical support.

**NOTE:** SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules for playout with SD material.

In the **Maximum Number of VANC** data field, enter the desired bytes per frame value. For more information about VANC for SD video, contact Harmonic technical support.

VANC capture adjustments (number of bytes) can be controlled for some I/O modules.

**NOTE:** Depending on the attached I/O module, an option for **MPEG-1 Proxy Record** (for ‘Record Only’ or ‘Play and Record’ players) may be available.

8. As required, add an additional video track of the same or different format.

9. Continue by adding an audio track.

**Related information**

Creating a player *on page 207*

Edit Player options *on page 207*

Attaching devices and setting conversion options *on page 262*

Configuring audio tracks *on page 255*
Creating an MPEG HD Play only Player

You can add an MPEG video track (with selectable bitrates) to a Player for HD output.

1. From the Edit Player page, click MPEG-2 to add an MPEG video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support MPEG HD, Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. If you want to preserve or play back VBI data, select an option from the VBI Type drop-down menu: Internal, VBI File, or SMPTE 436M Track (options will vary based on wrapper format).

   NOTE: For clips created with non-Harmonic equipment, Harmonic recommends that you select Internal or SMPTE 436M Track. SMPTE 436M is only available for MXF clips, and is only supported some I/O modules with playout.

4. If you want to preserve or playback VANC data, select an option from the VANC Type drop-down menu. Depending on your wrapper format, you may select Internal or SMPTE 436M Track.

   In the Maximum number of VANC data field, enter the desired bytes per frame value. VANC capture adjustments (number of bytes) can be controlled for some I/O modules.

5. If you wish to adjust Output Timing, click the Output Timing button.

6. As required, add an additional video track of the same or different format or: continue by adding an audio track.

Related information
Creating a player on page 207
Edit Player options on page 207
Configuring audio tracks on page 255
Adjusting output timing on page 281
About VANC implementation in Spectrum on page 285
 Attaching devices and setting conversion options on page 262
Creating an MPEG HD Record only Player

You can add an MPEG video track to a Player for HD ingest.

1. From the Edit Player page, make sure the Mode is set to Record Only.
2. Click MPEG-2 to add an MPEG video track to the Player.
3. From the Record Format drop-down box, select the media format to use. Choose between I-Frame, Long GOP, IMX, or a preset format. The following preset formats can be used to create clips, which can be edited by non-linear edit software on your own computer. Make sure to select the correct wrapper type required by your non-linear edit software.

   **NOTE:** When Long GOP is selected as the record format, you can select Enable Open GOP if you wish to record Open GOP.

Preset formats include:

**HDV 720.** This format automatically enters a bitrate of 19 Mbps and a chroma of 4:2:0.

4. **XDCAM EX for NLE.** This format automatically enters a bitrate of 35 Mbps and a chroma of 42:0.

5. **XDCAM HD for NLE.**
   - If you have selected a frame rate of 25 or 29.97, then you can select between bitrates of 18, 25, 35, or 50. Bitrates of 18, 25, and 35 enter a chroma of 4:2:0. Bitrate of 50 enters a chroma of 4:2:2.
   - If you have selected a frame rate of 50 or 59.94, then this format automatically enters a bitrate of 50 and a chroma of 4:2:2

   **NOTE:** The available formats vary depending on the selected Mode, Frame Rate, and Configuration.

6. Connect the track to the appropriate I/O module. To verify which I/O modules support MPEG HD record, Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”

   ![Figure 7-8: Creating an MPEG HD Record Only Player](image)

7. In the Bitrate drop down box, specify the required bitrate.

   **NOTE:** The bitrate ranges/values listed for I-Frame, Long GOP, and IMX are those supported by a Spectrum system in general. A particular type of I/O module attached to a Spectrum video server may have stricter limits. Refer to Spectrum Media and Wrapper Formats for detailed information according to I/O module type.
Chapter 7: Player configuration

8. Select the required Chroma setting. Choose from 4:2:2 or 4:2:0. Depending on previous selections this value may be entered automatically.

9. If the video definition of the track is Standard or both High and Standard, the VBI Type drop-down menu will appear. If you want to preserve or play back VBI data, select an option from the VBI Type drop-down menu: Internal, VBI Data, or SMPTE 436M Track (options will vary based on wrapper format).

   **NOTE:** For clips created with non-Harmonic equipment, Harmonic recommends that you select Internal or SMPTE 436M Track. SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules.

Using the eight drop-down VBI line selection boxes, select the lines that you wish to record. A minimum of one line must be selected.

Note that the VBI line selection only affects recording. When clips are played back, all VBI lines that were previously recorded will be inserted into the outgoing signal.

10. If you want to preserve or playback VANC data, select an option from the VANC Type drop-down menu. Depending on your wrapper format, you may select Internal or SMPTE 436M Track.

   **NOTE:** SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules.

   In the Maximum number of VANC data field, enter the desired bytes per frame value. VANC capture adjustments (number of bytes) can be controlled for some IO modules.

   **NOTE:** Depending on the attached I/O module, the option for MPEG-1 Proxy Record may be available.

11. As required, add an additional video track of the same or different format, or continue by adding an audio track. Refer to for instructions on selecting audio tracks.

**Related information**

Creating a player on page 207  
Edit Player options on page 207  
Recording proxies on page 250  
Configuring audio tracks on page 255  
Attaching devices and setting conversion options on page 262  
About VANC implementation in Spectrum on page 285

**Creating an MPEG SD Player to Demux Transport Streams and VBI Data**

You can create an MPEG SD Player to demux transport streams and VBI data.

1. Follow the procedure to create an MPEG SD player.

2. As required, add a video track of a different format, or continue by adding an audio track. Note the following important points regarding audio tracks:

   - AES3 elementary streams must comply with SMPTE 302M (one Packetized Elementary Stream (PES) packet per frame, one 302 header per PES packet).
   - A maximum of two Program Identifiers (PIDs) containing 2, 4, or 8 channels per PID, with 1, 2, 4, or 8 channels per file are supported where the minimum channels per PID is greater than or equal to the number of channels per file.
Configuring video tracks

• There is no need to match the channel count of the Player and stream since record no longer terminates and black is inserted if the stream is absent.

3. Connect the tracks to the MediaPort 4010.

Additional information about demuxing:

• Only one program can be demuxed at one time.
• If no Program Selection number has been assigned using the Attach Devices page of the SystemManager application, the first program found will be demuxed by the MediaPort 4010.
• When configuring Record players to demultiplex ATSC streams using the MediaPort 4010, the player must be configured with the exact number of audio channels present in the feed. If the Demux player is configured for 4 channels of audio and only two channels are present, the stream will not be recorded.

Related information
Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262
Configuring audio tracks on page 255

Creating an MPEG HD Player to Demux Transport Streams

To create an MPEG HD Player to demux transport streams:

1. Follow the procedure to create an MPEG HD player.

2. As required, add a video track of a different format, or continue by adding an audio track. Note the following important points regarding audio tracks:
   • AES3 elementary streams must comply with SMPTE 302M (one Packetized Elementary Stream (PES) packet per frame, one 302 header per PES packet).
   • A maximum of two Program Identifiers (PIDs) containing 2, 4, or 8 channels per PID, with 1, 2, 4, or 8 channels per file are supported where the minimum channels per PID is greater than or equal to the number of channels per file.
   • There is no need to match the channel count of the Player and stream since record no longer terminates and black is inserted if the stream is absent.

3. Connect the tracks to the MediaPort 4010.

Additional information about demuxing

• Only one program can be demuxed at one time.
• If no Program Selection number has been assigned using the Attach Devices page of the SystemManager application, the first program found will be demuxed by the MediaPort 4010.
• When configuring Record players to demultiplex ATSC streams using the MediaPort 4010, the player must be configured with the exact number of audio channels present in the feed. If the Demux player is configured for 4 channels of audio and only 2 channels are present, the stream will not be recorded.

Related information
Creating a player on page 207
Edit Player options on page 207
Configuring audio tracks on page 255
Creating an Uncompressed (SD only) player

You can add an Uncompressed (SD only) video track to a player.

1. From the Edit Player page, click **Uncompressed (SD only)** to add a 10-bit SDI video track to the Player. This media type does not include embedded audio.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support Uncompressed SD, Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. As required, click **Uncompressed (SD only)** again to add more Uncompressed (SD only) tracks to the Player.

4. If you added a video track by mistake, click the **Remove** button adjacent to the track.

5. As required, add a video track of a different format, or continue by adding an audio track.

**Related information**

Creating a player on page 207
Edit Player options on page 207
Configuring audio tracks on page 255
Attaching devices and setting conversion options on page 262

About Recording and Playing Back XDCAM HD Clips

You can record XDCAM HD compatible clips by setting up an external encoder and recording ASI using a MediaPort 4010, or by using the Spectrum X, MediaPort 7300 or 5320 series. These MediaPorts have a multi-rate MPEG-2 HD encoder that can encode video at the following ranges: I-Frame 50-100 Mbps and Long GOP 18-85 Mbps. They can support either the 4:2:0 (main) or 4:2:2 (studio) compression profiles. Each Spectrum X SDI I/O card, MediaPort 7300 series module and MediaPort 5321 has two HD inputs and the MediaPort 5322 has four.

Using the SystemManager application, you can set up a player that will record at the XDCAM HD operating points with 1440 sampling, if desired.

Creating an XDCAM HD or XDCAM EX Player

You can create an XDCAM HD or XDCAM EX player, which is compliant with several non-linear editors, including Final Cut Pro,

1. From the Edit Player page, make sure the **Mode** is set to either **Record Only** or **Play or Record**.

2. Click **MPEG-2** to add an MPEG video track to the Player.

3. From the **Record Format** drop-down box, select the media format to use. Choose between **XDCAM HD for NLE**, or **XDCAM EX for NLE**. The following preset formats can be used to create clips, which can be edited by non-linear edit software on your own computer. Make sure to select the correct wrapper type required by your non-linear edit software.
   - **XDCAM EX for NLE**: This format automatically enters a bitrate of 35 Mbps and a chroma of 4:2:0.
   - **XDCAM HD for NLE**: 

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If you have selected a frame rate of 25 or 29.97, then you can select between bitrates of 18, 25, 35, or 50. Bitrates of 18, 25, and 35 enter a chroma of 4:2:0. Bitrate of 50 enters a chroma of 4:2:2.

If you have selected a frame rate of 50 or 59.94, then this format automatically enters a bitrate of 50 and a chroma of 4:2:2.

**NOTE:** The available formats vary depending on the selected Mode, Frame Rate, and Configuration.

4. Connect the track to the appropriate I/O module. To verify which I/O modules support XDCAM HD or XDCAM EX, *Spectrum Media and Wrapper Formats* document. For details on attaching devices, see “Attaching devices and setting conversion options.”

**NOTE:** For the MediaPort 5320 series, make sure that, in the Video Definition drop-down menu, **High** is selected.

5. In the Configuration drop-down menu, select either **Simple**, **Advanced**, or **Advanced Back to Back**.

**NOTE:** To play Final Cut Pro-exported XDCAM-HD 422 50 Mb clips and record clips editable by Final Cut Pro, Harmonic recommends that you create two separate players using the Simple configuration: one player for record set at 50 Mbps, and another player for play out, with the bit rate set high enough to account for any variances in the exported file (60 Mbps or above).

- The **Simple** configuration allows you to design an MPEG Player that records and plays back only a single type of MPEG clip. Clip type is selected using the **Format** or **Record Format** field. The bitrate for both the encoded and the decoded clip must be the same.

- Depending on the attached MediaPort, you may configure the Player as **Advanced** or **Advanced Back to Back**. An **Advanced** Player can switch between different types of clips, such as DV/DVCPRO and MPEG-2. But, in order to switch, you must first stop the Player, eject the clip(s) from the timeline and then load the new format clips. An **Advanced Back to Back** Player can playback a mix of clip types without having to stop.

The **Advanced** configuration allows you to design an MPEG Player that records and plays back different types of MPEG and DV clips.

![Figure 7-9: Creating an XDCAM HD Player—Advanced Configuration](image-url)
Chapter 7: Player configuration

The encoded clip type is selected using the Format or Record Format field, and the decoded clip types are selected using two Playback Bitrate fields; one for I-Frame only clips and one for Long GOP clips. With this configuration, you can play back clips that were encoded at different bitrates. However, by supporting different playback bitrates, the Player utilizes a larger IEEE 1394 bandwidth.

IMPORTANT: The available fields in the Advanced configuration change according to the selected Player mode: If “Play and Record” is selected, both the Record Bitrate and Playback Bitrate fields appear. If “Record Only” is selected, only the Record Bitrate field appears. If “Play Only” is selected, only the Playback Bitrate fields appear.

6. Depending on the configuration selected, proceed as follows:
   - If you selected Simple, enter a valid bit rate for the selected format. Note that your options may vary depending on previous selections. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats.
   - If you selected Advanced or Advanced Back to Back, your entries now depend on the Player mode:
     ☰ Play or Record mode:
       ◦ In the Maximum I-Frame only playback bitrate... field, leave the value as 0.
       ◦ In the Maximum Long GOP playback bitrate... field, enter a valid bitrate. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.
       ◦ In the Maximum DV media playback Bitrate... field, leave the value as None.
     ☰ Record Only mode:
       ◦ In the Record Format and Bitrate fields, make sure the required format and bitrate for that format is entered. See step 3.

7. If necessary, select the required Chroma setting. Choose from 4:2:2 or 4:2:0. In most cases, this setting will be automatically entered.

8. If you want to preserve or playback VANC data, select an option from the VANC Type drop-down menu. Depending on your wrapper format, you may select Internal or SMPTE 436M Track.
   
   NOTE: SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules.

   In the Maximum number of VANC data field, enter the desired bytes per frame value. VANC capture adjustments (number of bytes) can be controlled for some I/O modules.
   
   NOTE: Depending on the attached I/O module, an option for MPEG-1 Proxy Record (for ‘Record Only’ or ‘Play and Record’ players) may be available.

9. As required, add an additional video track of the same or different format.

   NOTE: Support is provided for Players which have two attached video tracks of the same format (MPEG 25 I-Frame).

10. Continue by adding an audio track.

Related information
Creating a player on page 207
Edit Player options on page 207
Creating an XDCAM-HD RDD9 Player

You can create an RDD9 compliant XDCAM-HD player (inter-operable with Sony XDCAM-HD devices).

Note the following restrictions with XDCAM-HD RDD9 players.

- This player is only available in a simple configuration, meaning it will record and play back only a single type of MPEG-2 clip.
- This player type only allows one MPEG-2 video track. Once the MPEG-2 video track appears, buttons for all other video tracks are grayed out.
- The only available audio file type is .wav.
- Audio channels are recorded with 1 channel per file
- For record, you must have a minimum of 2 audio channels and a maximum of 16.
- If the bit rate for the video is 18, 25, or 35 Mbps, then the record sample size for the audio track is set to 16 bps. If the bit rate for the video is 50 Mbps, then the record sample size for the audio track is set to 24 bps.

1. From the Edit Player page, make sure the Mode is set to either Record Only or Play or Record.

2. From the Media Wrapper Format drop down menu, select one of the following:
   - MXF OP1a (SMPTE RDD9)
   - MXF OP1A (Internal, early Sony style XDCAM-HD RDD9)

   The first option, MXF OP1a (SMPTE RDD9), will work with most editors. If you are using an editor, such as Edius, that requires the early Sony RDD9 format, then select MXF OP1A (Internal, early Sony style XDCAM-HD RDD9). If you are unsure of which one to select, first try MXF OP1a (SMPTE RDD9) and, only if it does not work, then try MXF OP1A (Internal, early Sony style XDCAM-HD RDD9).

   This automatically adds an MPEG-2 video track and a .wav audio track.

3. Connect the track to the appropriate I/O module. To verify which I/O modules support MPEG-2, Spectrum Media and Wrapper Formats document. For details on attaching devices, see “Attaching devices and setting conversion options.”
4. If it is not already specified, in the Bitrate drop down box, specify the required bitrate.

The Chroma is determined automatically by the bit rate setting. A bit rate of 18, 25, and 35 Mbps results in chroma: 4:2:0. A bit rate of 50 Mbps results in chroma: 4:2:2.

5. If you want to preserve or playback VANC data, select an option from the VANC Type drop-down menu. Depending on your wrapper format, you may select Internal or SMPTE 436M Track.

NOTE: SMPTE 436M is only available for MXF clips, and is only supported on some I/O modules with playout.

In the Maximum number of VANC data field, enter the desired bytes per frame value. VANC capture adjustments (number of bytes) can only be controlled for some I/O modules.

NOTE: Depending on the attached I/O module, an option for MPEG-1 Proxy Record (for ‘Record Only’ or ‘Play and Record’ players) may be available.

6. As required, add an additional audio track.

Related information
Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262
Creating a DNxHD/VC-3 player

You can add a DNxHD/VC-3 video track to the Player.

1. From the Edit Player page, click DNxHD/VC-3 to add a DNxHD/VC-3 video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support VC-3, Spectrum Media and Wrapper Formats document. For details on attaching devices, see "Attaching devices and setting conversion options."

3. In the Configuration drop-down menu, select either Simple or Advanced Back to Back.
   - The Simple configuration allows you to design a Player that records or plays back only a single type of DNxHD/VC-3 clip.
   - An Advanced Back to Back player can switch between different types of clips, such as DNxHD/VC-3 and MPEG-2 without having to stop.

   ![Figure 7-11: Creating a DNxHD/VC-3 Player—Advanced Configuration](image)

   The decoded clip types are selected using the Playback bit rate fields. With this configuration, you can play back clips that were encoded at different bitrates. However, by supporting different playback bitrates, the Player utilizes a larger IEEE 1394 bandwidth.

4. Depending on the configuration selected, proceed as follows:

5. If you selected Simple, continue to the next step.

   If you selected Advanced Back to Back, enter a valid bit rate for the selected format. For a description of valid bit rates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.

   For VC-3 media playback, the bit rate will be entered automatically depending on the player frame rate:
   - For NTSC frame rates (59.94Hz or 29.97Hz), the bit rate will be 145 Mbps.
   - For PAL frame rates (50Hz or 25Hz), the bit rates will be 120 Mbps.

6. As required, click DNxHD/VC-3 again to add more DNxHD/VC-3 tracks to the Player. If you added a video track by mistake, click the Remove button adjacent to the track.

7. As required, add a video track of a different format, or continue by adding an audio track.
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Related information
Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262
Configuring audio tracks on page 255

Creating a Data Player (DVB/ASI)
You can add a Data track to the Player, for use in DVB/ASI applications.

1. From the Edit player page, click Data to add a data track to the Player.
2. Connect the track to the MediaPort 4010 for recording and playing.
3. Enter a bitrate value in the Maximum Bitrate field. The valid bitrate field is 2-100.0 Mbps.
4. If you added a track by mistake, click the Remove button adjacent to the track.
   
   NOTE: Audio tracks should not be added to a Data Player.

Related information
Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262

Creating an AVC-Intra Player
You can add an AVC-Intra video track to the Player.

1. From the Edit Player page, click AVC-Intra to add an AVC-Intra video track to the Player.
2. Connect the track to the appropriate I/O module by clicking Attach Devices. To verify which I/O modules support AVC-Intra, see Spectrum Media and Wrapper Formats. For details on attaching devices, see “Attaching devices and setting conversion options.”
   
   NOTE: To play out 3G on the Spectrum X, you must select 1080p/50 for the Primary/Secondary Output Video Format on the Attach Devices page.

   Figure 7-12: Creating an AVC-Intra player

3. For Record or Play and Record players at 50 or 59.94 Hz, select the Record Video Definition: High or 3G.
4. Depending on the player mode, the **Configuration** field may appear. Select **Simple** to allow only one clip type for record and playback. Select **Advanced Back to Back** to allow different clip types to be played back. Note this setting only allows one clip type for record.

5. In the **Preset** field, you may select the following options: XAVC, AVCU, or AVC.

```
NOTE: For the MediaPort 7000 series, you may create a player for playout of the XAVC media format, which is supported with the AVCI-PLAY license and Spectrum 7.7 or later.
```

6. In the **AVCI Record Format** field, select either **Class 50** or **Class 100** as required.

7. If you want to preserve or playback VANC data, select an option from the **VANC Type** drop-down menu. Depending on your wrapper format, you may select **Internal** or **SMPTE 436M Track**. If you select an option for VANC, enter a value for the number of bytes of VANC data per frame to be preserved.

```
NOTE: Depending on the properties of the attached I/O module, the option for MPEG-1 Proxy Record may be available.
```

8. If you have attached a MediaPort 7600 and have selected a **Frame Rate** of either 25 Hz or 29.97 Hz and a **Video Definition** of High, a **PsF video input** check box appears. Check this option if you wish to record progressive segmented frame content (1920x1080/25PsF or 1920x1080/29.97PsF).

```
NOTE: With Spectrum 8.0 and later, the **PsF video input** option is not available.
```

9. For **Advanced Back to Back** players, select the play back bit rates:

   - Set the I-Frame playback rate in the **Maximum I-Frame only playback bitrate**... field. For a description of valid bitrates for your device, refer to Spectrum Media and Wrapper Formats. For no I-Frame playback, enter 0.
   - Set the Long GOP playback rate in the **Maximum Long GOP playback bitrate**... field. For a description of valid bitrates for your device, refer to Spectrum Media and Wrapper Formats. For no Long GOP playback, enter 0.
   - Select the clip type from the **Maximum DV media playback Bitrate**... drop-down menu. If no DV media types are to be played back, select **None**. If using DV 25 or DVCPRO media only, select **25 Mbps**. If using DVCPRO 50 media, select **50 Mbps**
   - Select the **AVCI Playback Format**: select either **Class 50** or **Class 100** as required.

```
NOTE: For record AVC-Intra players that use an MXF wrapper type, you may select to record SPS (Sequence Parameter Set) and PPS (Picture Parameters Set) data in each frame. To do this, you must select **Record SPS/PPS in every frame of AVCI clips that use MXF wrapper** on the Properties page for the connected Spectrum server.
```

10. As required, add a video track of a different format, or continue by adding an audio track.

---

**Related information**

Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262
Configuring audio tracks on page 255
About VANC implementation in Spectrum on page 285
About recording proxies with the MediaPort 5000 series on page 251
Recording proxies with the MediaPort 7000 series on page 250
Chapter 7: Player configuration

Creating an AVC-Intra UHD player

You can configure an AVC-Intra player for UHD.

UHD playout is supported on the Spectrum X for AVC-Intra players with the MXF OP1a wrapper.

Before you begin

For the I/O module that will be attached to this player, make sure:

- The video and audio I/O is connected as described in the "Spectrum X SDI I/O connectors: UHD channel" section of the Spectrum X Quick Reference Guide (Rev C).
- The Channel Configuration on the I/O Module Properties page is set to Ultra.

1. From the Edit Player page, for Frame Rate, select either 50 or 25 or 59.94 or 29.97.
2. For Player Type, select Branded.
3. From the Edit Player page, for Player Type, select Branded.
4. For EE Mode, make sure Never is selected.
5. For Media Wrapper Format, select MXF OP1a (Standard).
6. Click AVC-Intra to add an AVC-Intra video track to the Player.
7. In the AVC-Intra track section, for Preset, select AVCU or XAVC.
8. For the AVCI Playback Format drop-down menu:
   - If you selected the XAVC preset, select Intra 4:2:2.
   - If you selected the AVCU preset, select Intra 4k 4:2:2.
9. Connect the track to the appropriate I/O module by clicking Attach Devices. For details, see “Attaching devices and setting conversion options.”
10. On the Attach Devices page, in the Primary Output Video Format column, select either Interleaved or square division depending on the requirements of your downstream equipment.
11. As required, add a video track of a different format, or continue by adding an audio track.

Result:

The following shows a sample AVC-Intra track configured for UHD.

![AVC-Intra UHD track](image)

Figure 7-13: AVC-Intra UHD track
Creating an AVC-Long GOP player

You can add an AVC-Long GOP video track to the Player.

1. From the Edit Player page, click AVC-Lgop to add an AVC Long GOP video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support AVC-Long GOP, see Spectrum Media and Wrapper Formats. For details on attaching devices, see “Attaching devices and setting conversion options.”

   NOTE: To play out 3G on the Spectrum X, you must select 1080p/50 for the Primary/Secondary Output Video Format on the Attach Devices page.

3. Depending on the player mode, the Configuration field may appear. Select Simple to allow only one clip type for record and playback. Select Advanced Back to Back to allow different clip types to be played back. Note this setting only allows one clip type for record.

4. For Record or Play and Record players, under Video Definition, select Standard or High. (Options vary depending on player frame rate.)

   NOTE: Spectrum does not support 3G AVC Long GOP record at this time.

5. In the Preset field, you may select the following options: XAVC, AVCU, or AVC.
   - For the AVCU preset, select from ClassG12, ClassG25, or ClassG50 (Options vary depending on video definition.)
   - For the XAVC and AVC presets, select the desired Bitrate and/or Sampling from the respective menus.

6. If you want to preserve or playback VANC data, select an option from the VANC Type drop-down menu. With the MXF OP1a(Standard) wrapper type, you may select None or SMPTE 436M Track. If you select an option for VANC, enter a value for the number of bytes of VANC data per frame to be preserved.

7. For Advanced Back to Back players, select the play back bit rates:
   - Set the I-Frame playback rate in the Maximum I-Frame only playback bitrate... field. For a description of valid bitrates for your device, refer to Spectrum Media and Wrapper Formats. For no I-Frame playback, enter 0.
   - Set the Long GOP playback rate in the Maximum Long GOP playback bitrate... field. For a description of valid bitrates for your device, refer to Spectrum Media and Wrapper Formats. For no Long GOP playback, enter 0.
Chapter 7: Player configuration

- Select the clip type from the **Maximum DV media playback Bitrate** drop-down menu. If no DV media types are to be played back, select **None**. If using DV 25 or DVCPro media only, select **25 Mbps**. If using DVCPro 50 media, select **50 Mbps**.
- Select the **AVCI Playback Format**: select either **Class 50** or **Class 100** as required.

8. As required, add a video track of a different format, or continue by adding an audio track.

**Related information**
- Creating a player *on page 207*
- Edit Player options *on page 207*
- Attaching devices and setting conversion options *on page 262*
- Configuring audio tracks *on page 255*
- About VANC implementation in Spectrum *on page 285*

**Creating a ProRes Player**

You can add a ProRes video track to the Player.

1. From the **Edit Player** page, click **ProRes** to add a **ProRes** video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support ProRes, see *Spectrum Media and Wrapper Formats*. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. In the **Configuration** drop-down menu, select either **Simple** or **Advanced Back to Back**.
   - The **Simple** configuration allows you to design a Player that plays back only a **single type of ProRes clip**.
   - An **Advanced Back to Back** player can switch between different types of clips, such as ProRes and MPEG-2 without having to stop.

![Figure 7-15: Creating a ProRes Player—Advanced Configuration](image)

The decoded clip types are selected using the **Playback bit rate** fields. With this configuration, you can play back clips that were encoded at different bitrates. However, by supporting different playback bitrates, the Player utilizes a larger IEEE 1394 bandwidth.

4. Depending on the configuration selected, proceed as follows:

5. If you selected **Simple**, continue to the next step.

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Configuring video tracks

If you selected **Advanced Back to Back**, enter a valid bit rate for the selected format. For a description of valid bitrates for your I/O module, refer to *Spectrum Media and Wrapper Formats*. Clips with bitrates below the entered value can also be played.

For **Maximum ProRes media Playback bit rate**, the bit rate will be entered automatically depending on the player frame rate:

- For NTSC frame rates (59.94Hz or 29.97Hz), the bit rate will be 157 Mbps.
- For PAL frame rates (50Hz or 25Hz), the bit rates will be 122 Mbps.

6. As required, click **ProRes** again to add more ProRes tracks to the Player. If you added a video track by mistake, click the **Remove** button adjacent to the track.

7. As required, add a video track of a different format, or continue by adding an audio track.

**Related information**
- Creating a player on page 207
- Edit Player options on page 207
- Attaching devices and setting conversion options on page 207
- Configuring audio tracks on page 255

**Creating an AVC (H.264) Player**

You can add an AVC video track to the Player.

**IMPORTANT:** Spectrum ChannelPort supports playout of AVC at PitchBlue® operating points and AVC-Intra operating points only. Attempting to play other AVC clips may result in a failure to play.

**NOTE:** If you are configuring an AVC player to play PitchBlue AVC clips, you must use an NTSC frame rate (59.94Hz or 29.97Hz).

1. From the **Edit Player** page, click **AVC/H.264** to add an AVC video track to the Player.

2. Connect the track to the appropriate I/O module. To verify which I/O modules support AVC/H.264, see *Spectrum Media and Wrapper Formats*. For details on attaching devices, see “Attaching devices and setting conversion options.”

3. In the **Configuration** drop-down menu, select either **Simple** or **Advanced Back to Back**.

The **Simple** configuration allows you to design a Player that plays back only a *single type* of AVC clip.

An **Advanced Back to Back** player can switch between different types of clips, such as AVC and MPEG-2 without having to stop.
Chapter 7: Player configuration

The decoded clip types are selected using the Playback bit rate fields. With this configuration, you can play back clips that were encoded at different bitrates. However, by supporting different playback bitrates, the Player utilizes a larger IEEE 1394 bandwidth.

4. Depending on the configuration selected, proceed as follows:

5. If you selected Simple, continue to the next step.

   If you selected Advanced Back to Back, enter a valid bit rate for the selected format. For a description of valid bitrates for your I/O module, refer to Spectrum Media and Wrapper Formats. Clips with bitrates below the entered value can also be played.

6. As required, click AVC/H.264 again to add more AVC tracks to the Player. If you added a video track by mistake, click the Remove button adjacent to the track.

7. As required, add a video track of a different format, or continue by adding an audio track.

Related information
Creating a player on page 207
Edit Player options on page 207
Attaching devices and setting conversion options on page 262
Configuring audio tracks on page 255

Configuring subtitle insertion

If you have purchased a license for onboard subtitle insertion and configured a player for 25 or 50 Hz frame rate, Spectrum allows you to insert and configure subtitle information for that player.

Spectrum supports the following file types for subtitle or teletext: STL, PAC, and 890.

In order to use subtitle insertion, make sure to follow the procedures in this section:

1. Create a subtitle directory in the clip.dir folder on your video server that you can use to copy subtitle files to your system.

2. Verify that the filetypes.conf file on your video server supports subtitles.
3. Configure subtitle insertion from the **Edit Player** page.

**Related information**

- Creating the subtitles directory on the video server *on page 243*
- Verifying that filetypes.conf supports subtitle/open/closed caption insertion *on page 244*
- Configuring subtitle insertion from the Edit Player page *on page 244*

**Creating the subtitles directory on the video server**

By default, Spectrum looks for subtitle files in clip.dir/ subtitle.dir on the video server file system. This folder is not created automatically.

1. From SystemManager, click the **Disk Utilities** icon in the left-hand column to open the **Disk Utilities** page.
2. From the **Disk Utilities** page, click the hyperlink for your video server to open the corresponding Disk Utilities page.
3. In the **Logical View** area, click **Explore Filesystem file://...**

![Figure 7-17: File System, Logical View](image)

4. When prompted, enter the user name and password for your video server file system. The root directory of the video server file system will appear in a new Explorer window.

   Note that if the root directory does not appear or a message appears indicating the browser is unable to connect, you may need to add the IP address of your SystemManager to the list of trusted sites in Internet Explorer.

   a. From Internet Explorer, click **Tools > Internet Options > Security > Trusted Sites > Sites** to open the **Trusted sites** dialog box.
   b. In the **Add this website to the zone** field, enter your SystemManager IP address (preceded by “http://”), and then click **Add**.
   c. Click **Close** and then click **OK**. Retry the Explore Filesystem link.

5. Using Windows Explorer, create a new folder named **subtitle.dir** in the clip.dir directory on the file system.
Chapter 7: Player configuration

Figure 7-18: Creating subtitle.dir

Verifying that filetypes.conf supports subtitle/open/closed caption insertion

Before copying any subtitle or open or closed caption files to the subtitle directory on video server, check that they are supported.

To do so, make sure that the filetypes.conf configuration file on the video server includes the following line:

```
none /subtitle.dir/.*$
```

**NOTE:** For newer video servers, this line may already be present. For older video servers, you may need to add it. The previous version of this guide instructed that you set this line to “small.” Harmonic now recommends changing this line to “none” to reduce disk space used by subtitle files.

To modify the filetypes.conf file, navigate to the Properties page for your video server and, under Change Settings, click **Edit filetypes.conf**.

Configuring subtitle insertion from the Edit Player page

Configure subtitle insertion settings for a player.

1. Create a player, as described in “Creating a Player.”
2. From the **Edit Player** page, in the **Subtitle Handling** field, select **Onboard Subtitle Insertion**. The **Configure Caption** button will be activated.
3. Click **Configure Captions** to open the Configure Captions page.
4. From the **HD Transmission mode** drop-down menu, select either **OP47** or **SMPTE2031**. This mode will apply to all streams and services that you configure on this page.
5. Click **Add Stream** to open the stream section of the page. You may add 8 streams per player.
6. In the stream section of the page, select the VBI lines that will be used for the down-converted output of the subtitle stream. Make sure to select enough VBI lines to accommodate the subtitle information. If you are unsure which VBI lines to select, start with 21. Adding one line for each service will likely provide enough bandwidth to support all of your subtitles. For example, if three services are added, then selecting VBI lines 20, 21, and 22 for both Field 1 and Field 2 will probably work.

7. If required by your system, you may select **Dummies** to insert “dummy” packets when subtitle information is not present in the stream.

   **NOTE:** The OP42 operating practice requires dummy packets. In this case, only VBI line 21 is allowed.

8. Click **Add Service** to add a subtitle service to the stream. You may add multiple services to a stream.

![Figure 7-19: Configure Subtitles](image)

9. Configure the service as follows:

   **Language**
   Select the desired language.

   **Row0**
   Type a label for this subtitle service. Note that this text will not be visible to a viewer watching the subtitles.

   **Page**
   Type the required page number based on your language selection. This will be a hexadecimal number between 100 and 8FF that corresponds to the Teletext page number. Note that page numbers are defined according to your region. Also note that OP42 requires subtitles to be on page 888. Other pages should only be used if you understand your particular system requirements.

   **Stop pg.**
   Type the page number used for the packets that terminate a subtitle submission. This will be a hexadecimal number between 00 and FF. The teletext specification reserves page FF for this purpose though some systems use different numbers.

   **File Type**
   Select the file type for this service. Select from the following:
   - STL
   - PAC
   - 890
Suffix Tags  (Optional) If you wish to include suffix tags for this service, type them in this field. Suffixes may begin with any valid character or be empty (for example, .en,.en.en,en) Note that two commas together may be used to indicate a blank tag.

Extensions  (Required) Type the extensions to be used for your subtitles. Extensions must begin with a period and be separated by commas (for example, .stl,.pac).

NOTE: When searching for subtitle and teletext files, Spectrum will start with the first suffix tag listed and look for each extension in the order listed until it finds a matching file. For example, for the service shown in the preceding figure, if you have files named “Clip” Spectrum will locate them in the following order: Clip_Spanish.cap, Clip_Spanish.CAP, Clip_spa.cap, and Clip_spa.CAP.

Parallel  (Checked by default) Harmonic recommends that you leave this option selected. Make sure that your selection is the same for all services and streams. Note that this option may be required when using certain brands of downstream equipment, including TVLogic* monitors.

CAUTION: Clearing this option causes the subtitles to be transmitted in Serial mode (one after the next) rather than in parallel. This may result in some subtitles not appearing at the correct time in relation to the video, and should only be cleared if you are sure that the target system requires magazine serial transmission.

Clears  If selected, a clear screen packet will be transmitted every 10 seconds to ensure subtitle text is automatically removed from the screen. This setting doesn't have effect if there is no file to insert, and subtitle data will be passed through.

Double Transmit  Select to transmit all caption packets twice, as required by the OP42(3.d) standard. Only leave this option clear if you are certain that your system does not require subtitle packets to be transmitted twice.

Remove  Click to remove a service.

10. Click Apply to apply the changes or click Add Stream to add another subtitle. If you wish to remove a stream, you may click the Remove button in the Stream section of the page.

11. When finished configuring, click Done to return to the Edit Player page.

Configuring closed caption insertion

If you have purchased a license for onboard closed caption insertion and configured a player for 29.97 or 59.94 Hz frame rate, Spectrum allows you to insert and configure closed caption information for that player.

Spectrum supports the following file types for captioning: Cheetah, NCI, and SCC.

In order to use closed caption insertion, make sure to follow the procedures in this section:

1. Create a subtitles directory in the clip.dir folder on your video server that you can use to copy caption files to your system.
2. Verify that the filetypes.conf file on your video server supports subtitles, and open or closed captions.

3. Configure closed caption insertion from the Edit Player page.

**Related information**

Creating the subtitles directory on the video server on page 243
Verifying that filetypes.conf supports subtitle/open/closed caption insertion on page 244
Configuring Closed Caption Insertion from the Edit Player page on page 247

**Configuring Closed Caption Insertion from the Edit Player page**

Configure closed caption insertion for a player.

1. Create a player, as described in “Creating a Player.”

2. From the Edit Player page, in the Closed Caption Handling field, select Onboard Closed Caption Insertion. The Configure Captions button will be activated.

3. Click Configure Captions to open the Configure Captions page.

![Configure Captions for Player testGA on CT_D11_00124](image)

**Closed Captioning**

- **Clip XDS data**: Pass
- **Primary Service CC1/CS1**
  - Enable Insertion
  - File Type: Cheeta
  - Suffix tags: _English_eng
  - Extensions: .cap
- **Secondary Service CC3/CS2**
  - Enable Insertion
  - File Type: Cheeta
  - Suffix tags: _Spanish_spa
  - Extensions: .cap

![Apply, Cancel, Done buttons](image)

Figure 7-20: Configure Captions

4. Under “Closed Captioning,” for **Clip XDS data**:
   - Select Pass to keep any extended data services (XDS) information in the clip (for example, rating or V-chip) and pass it through.
   - Select Block to block any XDS information in the clip.

5. Under “Primary Service CC1/CS1,” configure the service for Closed Caption Channel 1 (EIA-608) and DTV Caption Service 1 (EIA-708). Configure the following options:
Enable Insertion  Select to enable the service to be inserted (overwriting existing services CC1 & CC2 for CC1 insertion and CC3 & CC4 for CC3 insertion).

File Type  Select the file type for this service. Select from the following:

- Cheetah
- NCI
- SCC

NOTE: Both Cheetah and NCI files can use the .cap extension. If using .cap files, make sure to verify if they are Cheetah or NCI.

Suffix tags  (Optional) If you wish to include suffix tags for this service, type them in this field. Suffixes may begin with any valid character or be empty (for example, .en, _en, .en) Note that two commas together may be used to indicate a blank tag.

Extensions  (Required) Type the extensions to be used for your subtitles. Extensions must begin with a period and be separated by commas (for example, .cap, .scc)

NOTE: When searching for caption files, Spectrum will start with the first suffix tag listed and look for each extension in the order listed until it finds a matching file. For example, for the Secondary Service shown in the preceding figure, if you have files named “Clip” Spectrum will locate them in the following order: Clip_Spanish.cap, Clip_Spanish.CAP, Clip_spa.cap, and Clip_spa.CAP.

6. Under “Secondary Service CC3/CS2,” configure the service for Closed Caption 3 (EIA-608) and DTV Caption Service 2 (EIA-708). Configure the options as described in the previous step.

7. Click Apply to apply the changes.

8. When finished configuring, click Done to return to the Edit Player page.

Configuring open caption insertion

Spectrum 7.6 and later supports onboard open caption insertion for a I/O module channel with the open caption license.

With this feature, you may insert and configure open caption information for a player of any frame rate attached to a licensed channel.

Spectrum supports the following file types for captioning: EBU-STL and Cavena 890.

1. Copy your open caption template(s) to the graphics directory on your Spectrum video server, /fs0/gfx.dir.

2. Create a player, as described in “Creating a Player.”

3. From the Edit Player page, in the Open Caption Handling field, select Open Caption Insertion. The Configure Open Captions button will be activated.

4. Click Configure Open Captions to open the Configure Open Captions page.
Configuring video tracks

Figure 7-21: Configuring Open Captions

5. Under “Open Caption Configuration” configure as follows:

File Type
Select the file type for this service from the following options:
- **STL** (EBU-STL format)
- **890** (Cavena 890 format)

Suffix Tags
(Optional) If you wish to include suffix tags for this service, type them in this field. Suffixes may begin with any valid character or be empty (for example, .en, _en, en) Note that two commas together may be used to indicate a blank tag.

Extensions
Type the extensions to be used for your subtitles. Extensions must begin with a period and be separated by commas (for example, .stl,.890).

**NOTE:** When searching for caption files, Spectrum will start with the first suffix tag listed and look for each extension in the order listed until it finds a matching file. For example, for the open caption in the preceding figure, if you have files named “Clip,” Spectrum will locate them in the following order: Clip_English.stl, Clip_English.STL, Clip_eng.stl, and Clip_eng.STL.

Template
Type the name of the template (including extension) in your graphics directory to be used for open captions.

Layer
Select the graphics layer to be used for the open captions template.

6. Click **Apply** to apply the changes.

7. When finished configuring, click **Done** to return to the **Edit Player** page

**NOTE:** Once a clip with open captions is playing, if you wish to stop the open captions from displaying without interrupting the playing clip, note that you must fade down the layer that contains the open caption template using either FXTool or the appropriate Oxtel command via automation.
Best practices for Spectrum Open Caption templates

Note the best practices for using Spectrum Open Caption templates.

Spectrum Open Caption templates are designed to be on the highest available graphics layer. Once an Open Caption template is configured on the top layer, it will persist and Open Captions will fade up or down as appropriate. If an Open Caption template is removed via Oxtel, Spectrum will re-load the template automatically.

The Player API does provide an extension to override a Spectrum Open Caption template. However, Harmonic does not recommending doing so at this time. If you need to override an Open Caption template, contact your Harmonic representative for assistance.

Recording proxies

A proxy is a low-resolution version of recorded video content. Some Spectrum I/O modules allow you to record proxies to your Spectrum system.

Recording proxies with the MediaPort 7000 series

The MediaPort 7101, 7301, and 7601 series allow you to record proxies to your Spectrum system.

For each MediaPort module, you can have two channels configured to record proxies.

Once a player is configured to record proxies, when the player records, it will simultaneously write a proxy file to the `proxy.dir` directory located in the main clip directory on your file system, which is `clip.dir` by default. Proxy files will retain the same base name as the source clip and use the extension `.mxf` or `.mov` depending on your configuration.

1. Configure a **Record Only** player or **Play and Record** player (SD or HD).
2. Connect the track to the appropriate MediaPort. The following MediaPorts 7000 Series support proxies: MediaPort 7101, 7301, and 7601.
   
   **NOTE:** When attaching the MediaPort, you may select either Channel A or Channel B as the Connection Port.

   A check box for **MPEG-4 Proxy Record** will appear as shown.

   ![MPEG-4 Proxy Record check box](image)

   **Figure 7-22: MPEG-4 Proxy Record check box**

3. Select the **MPEG-4 Proxy Record** check box. A separate track called **Proxy H.264** will appear.
4. Configure the proxy track options as described in the following section.

About recording proxies with the MediaPort 5000 series

The 5320, 5220, and 5620 series MediaPorts and 5320 and 5220 series MediaDeck Modules allow you to record proxies to your Spectrum or MediaDeck system.

For each of the 5320, 5220, and 5620 series MediaPorts you can have two channels configured and enabled to record proxies.

In order to configure a player to record proxies, the attached MediaPort or MediaDeck Module must first be set for Proxy mode. Once the MediaPort or MediaDeck Module and attached player is configured to record proxies, when the player records, it will simultaneously write a proxy file to the `proxy.dir` directory located in the main clip directory, which is `clip.dir` by default. Proxy files will retain the same base name as the source clip and use the extension `.mpg`.

Note that in order to enable the proxy feature, any players configured for audio scrub must be deactivated due to bandwidth constraints. Perform the following procedures in the order listed below.

Configuring a MediaPort 5000 series to record proxies

Configure your I/O module to record proxies.

**NOTE:** Note this section applies only to the MediaPort 5320, 5220, and 5620 series.

1. From the System Diagram page, click the icon for the MediaPort or MediaDeck Module you will use to record proxies. Its I/O Module Properties page appears.

2. Under General Information, scroll to the Proxy Record Mode versus Audio Scrub Play Mode section.

This section will show either Proxy Record mode enabled or Audio Scrub mode enabled. They cannot both be enabled at the same time. If the status under After Next Reboot and After Last Reboot shows Proxy Record then continue to the next section.

If the status shows Audio Scrub Play then do the following:

a. Click Set Proxy Record Mode. A warning message appears indicating that all players attached to this MediaPort which are configured for Scrub Audio must be deactivated before you record proxies, otherwise their performance will be affected. Click OK.

b. If you have players that are configured for Audio Scrub, deactivate those players at this time.

c. Restart the MediaPort or MediaDeck Module in order for the changes to take affect.
Chapter 7: Player configuration

What to do next

Configuring a Player for a MediaPort 5000 Series to Record Proxies on page 252

Related information
Activating and deactivating players on page 275
Rebooting the I/O module on page 164

Configuring a Player for a MediaPort 5000 Series to Record Proxies

Configure a player to record proxies.

1. Configure an **MPEG Record Only** player or **Play and Record** player (SD or HD).

2. Connect the track to the appropriate MediaPort. The following MediaPorts 5xxx Series support proxies: MediaPort 5320, 5220, and 5620.

   **NOTE:** When attaching the MediaPort 5320, 5220, and 5620 you may select either Channel A or Channel B as the Connection Port.

3. Add an audio track. Once you have added an audio track, the check box for **MPEG-1 Proxy Record** will be enabled.

4. Select the **MPEG-1 Proxy Record** check box.

   An MPEG-1 track, identified as a **Low Resolution Proxy**, will appear below the audio track.

5. Activate the player.

---

**Figure 7-24:** MPEG-1 Proxy Record check box

**Figure 7-25:** Low Resolution Proxy

By default, the proxy track shows the same number of audio channels as the audio track for this player. This number can be changed but may not exceed 8 channels.
When used to record, this player will simultaneously write a proxy file to the `proxy.dir` directory located in the main clip directory, which is `clip.dir` by default. Proxy files will retain the same base name as the source clip and use the extension `.mpg`.

### Related information
- Attaching devices and setting conversion options on page 262
- Configuring audio tracks on page 255
- Activating and deactivating players on page 275

### Proxy options

When recording a proxy there are a number of configuration options available.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Video Definition</strong></td>
<td>Note that this value will reflect the Video Definition you have selected for the associated video track.</td>
</tr>
<tr>
<td><strong>Frame Geometry</strong></td>
<td>From the drop-down menu, select the frame geometry for the proxy. Note that the options will change depending on whether the player is configured for Standard or High Definition, and depending on the selected frame rate of the player.</td>
</tr>
<tr>
<td><strong>Bitrate</strong></td>
<td>Enter the desired video bit rate for the proxy from 0.6 to 3.0 Mbps.</td>
</tr>
<tr>
<td><strong>Wrapper Format</strong></td>
<td>Select either MXF or MOV for the wrapper format.</td>
</tr>
<tr>
<td><strong>Audio Bitrate</strong></td>
<td>Select 64, 96, or 128 kbps for the audio bit rate.</td>
</tr>
<tr>
<td><strong>Number of Audio Channels</strong></td>
<td>Select the desired number of audio channels.</td>
</tr>
<tr>
<td><strong>Proxy Logo</strong></td>
<td>Enter the path of any logo you wish to appear on the proxy. Note that the logo must be a .PNG file and must reside on your Spectrum file system.</td>
</tr>
<tr>
<td></td>
<td>• <strong>X-Pos</strong>: Enter a value for the horizontal placement of logo. The value will depend on the selected frame geometry. For example, if the frame geometry is 352 x 288, the X-Pos value will be between 0 and 352.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Y-Pos</strong>: Enter a value for the vertical placement of logo. The value will depend on the selected frame geometry. For example, if the frame geometry is 352 x 288, the Y-Pos value will be between 0 and 288.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Opacity</strong>: Enter a value for the desired percentage of opacity of the logo.</td>
</tr>
<tr>
<td><strong>Timecode Burn</strong></td>
<td>Select an option for the placement of the timecode on the proxy. The default is none. The graphic in the following figure illustrates each of the options.</td>
</tr>
</tbody>
</table>
Chapter 7: Player configuration

Figure 7-26: Timecode Burn locations

Captions  Select if you wish to embed closed caption information in the proxy.

AFD Select if you wish to store Active Format Description (AFD) as ancillary data in the proxy.

Timecode Select if you wish to embed the timecode in the proxy wrapper.

IPV Compliant Proxy Select if you wish to create a proxy track that can be used with IPV SpectreView*.

Enable Transfer to SpectreView  (Available if you have selected IPV compliant Proxy). Select if you wish to enable transfers to SpectreView. Once selected, additional fields for configuration with SpectreView appear. Configure them as follows:

- **Server IP**: Enter the IP address of the SpectreView Server.
- **Server port**: Enter the port number for the SpectreView server. Note that the default value of 8000 is the correct port number for connecting via Spectrum.
- **FTP User Name**: Enter the FTP user name required for transferring files with SpectreView.
- **FTP Password**: Enter the FTP password required for transferring files with SpectreView.
- **URL Path**: Enter the URL path for performing clip transfers into SpectreView.
- **Replace existing clip**: Select if you wish to overwrite any existing proxy file of the same name.
- **Create Daily Folder**: Select if you would like the IPV server to create a new subdirectory each day within the FTP destination folder, which will be named according to the month, day, and year.

**NOTE:** Spectrum does not perform any checks to make sure file names are compliant with the IPV SpectreView server, and will not generate any errors or messages if you have specified a file name that is not compliant. For information
Configuring audio tracks

Audio tracks can be added to any Player (except Data Players), in addition to the default "interleaved" audio tracks that are present only in DV, DVCPRO and DVCPRO 50 Players.

These tracks can be recorded in .aiff or .wav format. Note the following important points regarding interleaved audio:

- DV and DVCPRO video files (.dv) by default include two channels of interleaved audio.
- DVCPRO 50 video files (.dv) by default include four channels of interleaved audio.
- HDCAM (.hdcam) video files do not include interleaved audio.
- MPEG (.mpg) video files do not contain interleaved audio.

Figure 7-27: Adding a separate audio track

1. On the Edit Player page, click the Audio button to add an audio track.
2. Connect the Audio track to an I/O module.

   **NOTE:** When configuring Record players to demultiplex ATSC streams using the MediaPort 4010, the player must be configured with the exact number of audio channels present in the feed. If the Demux player is configured for 4 channels of audio and only 2 channels are present, the stream will not be recorded. An advanced feature is available that allows you to configure a single Player with multiple audio tracks. In this configuration, each audio track is associated with its own individual I/O module. Refer to “Creating Multiple Audio Track Players” for details.

3. In the Total drop-down box, choose the total number of audio channels that you wish to record in the entire track.
4. In the Recorded with drop-down box, choose the number of audio channels that you wish to record in each file. Select between 2, 4, 6, 8, or 16 channels per file. Note that not all choices are available, depending upon your selection in the "Total" drop-down. The "About Audio Track Combinations" section includes additional information on what possibilities are offered in these settings.
5. Select the maximum sample size variable for the audio data played back or recorded by this player. Depending on the type of player one or both of the following menu options will appear:
   - **Record sample size:** choose between 16-bit or 24-bit samples.
Playback max sample size: choose between 16-bit, 24-bit, and 32-bit samples.

6. In the Audio File Type drop-down box, choose between .aiff or .wav formats. Select the appropriate file type, based on your individual requirements. There is no difference in performance between the two file types.

7. For MediaPorts 7000 series (with Spectrum 6.4 or later) and Spectrum X, the Loop Audio When Stepping Frames check box appears. When this option is checked, if you pause the player, the audio for the paused frame and the following nine frames will play in a continuous loop.

8. Depending on the type of I/O module, the Audio Scrub Play check box may appear (for ‘Play Only’ or ‘Play and Record’ players).

9. The Audio Resampling section appears in all players attached to a MediaPort or Spectrum X, and record-enabled players attached to any other I/O module used for record. The number of drop-down boxes changes dynamically, depending upon your selection in the Total drop-down box.

   For each audio pair:
   - Choose Auto to record normal PCM audio data, or correctly flagged non-PCM data (for example, Dolby AC-3, Dolby E). Normal PCM audio data will be re-sampled so that it is clock-synchronized with video. Non-PCM data will be passed unchanged.
   - Choose None to force audio resampling off. Use this selection if your playback equipment does not properly tag non-PCM data.
   - The Number of language tag rules drop-down box allows you to apply language tag rules for the playout of audio files associated with the audio tracks of a particular Player.

10. If you added an audio track by mistake, click the Remove button adjacent to the track.

    NOTE: Spectrum cannot record audio simultaneously from multiple MediaPorts into a MPEG-2 MXF OP1a track at 29.97/59.94 Hz. When recording this wrapper format and frame rate, all audio must come from a single MediaPort. This limitation does not apply to other wrapper formats or frames rates.

Related information

Attaching devices and setting conversion options on page 262
Creating multiple audio track players on page 282
Configuring audio scrub on page 257
Configuring track tag rules for an audio track on page 259
About selectable audio tracks on page 256
About audio track combinations on page 257

About selectable audio tracks

For separate audio tracks, there are some points to note.

- All separate audio files associated with a single audio track must have the same number of channels, sample size and file format.
- When recording Dolby E or Dolby AC3, do not configure the Player’s audio track as single-channel files. All channels must be recorded with a minimum of two channels per file. If you record as a single-channel file, the Dolby data will be corrupted.
- Each separate audio file may hold 1, 2, 4, 6, 8, 10, 12, 14, or 16 channels.
Players must be configured to match the maximum expected bandwidth of clips to be played on that output. If a clip exceeds the maximum expected bandwidth, during playback the Player will fail — producing either silence or a reduced number of audio tracks limited by the Player.

Back-to-back playout of mixed audio formats (.aiff or .wav) is supported.

About audio track combinations
Note the possible audio track combinations that may be created.

- If 1 total channel, then 1 channel per file
- If 2 total channels, then 1, 2 channels per file
- If 4 total channels, then 1, 2, 4 channels per file.
- If 6 total channels, then 1, 2, 6 channels per file (existing)
- If 8 total channels, then 1, 2, 4, 8 channels per file
- If 10 total channels, then 1, 2, 10 channels per file (new)
- If 12 total channels, then 1, 2, 4, 12 channels per file (new)
- If 14 total channels, then 1, 2, 14 channels per file (new)
- If 16 total channels, then 1, 2, 4, 8, 16 channels per file

Note that the number of available channels per file divides evenly into the total number of channels.

Configuring audio scrub
Audio scrub requires different configuration steps depending on the type of I/O module you are using.

About audio scrub
Audio scrub mode provides a higher quality audio output, helpful to video editors and operators when jogging or shuttling through content.

Audio scrub mode is supported on the MediaPort 5320, 5220, 5400, 5500, 5620, 7000 series, and Spectrum X.

The audio scrub feature works for up to four channels of audio. When scrub mode is enabled, regardless of how the audio tracks are grouped, the first four channels are scrubbed and the remaining channels are muted.

For the MediaPort 7xxx series and Spectrum X, audio scrub does not require any I/O module configuration. For the MediaPort 5xxx series, in order to configure a player with audio scrub, the attached MediaPort or MediaDeck Module must first be set for Audio Scrub Mode. Note that in order to enable the Audio Scrub feature, any players configured for Proxy Record must first be deactivated due to bandwidth constraints. The two modes cannot be configured at the same time.

Once a player has been enabled for audio scrub, the output audio is scrubbed whenever the player is operating between 1/16th and 2x play, forward or backward. Those regions are shown in green in the following figure.
Figure 7-28: Audio Scrub Rates

Above 2x forward or below -2x backward, the player reverts to "CD audio", which is the same off-speed audio behavior used for non-audio scrub players. Those regions are shown in blue. Below 1/16th (for example, at 1/32nd), the player is muted rather than reverting to CD audio.

The red star in the figure marks the special case of normal, 1x playback. If the player jumps directly to 1x from a non-scrubbable rate (such as paused or greater than 2x), it will leave scrub mode and revert to normal audio play with all channels.

Related information
Activating and deactivating players on page 275
Rebooting the I/O module on page 164

Configuring a MediaPort for audio scrub

For the MediaPort 5220, 5320, and 5600 series, you must configure the MediaPort for audio scrub if you wish to use it.

NOTE: This procedure applies to the 5220, 5320, and 5600 series MediaPorts only. If you are using a different I/O module, continue to "Configuring a Player for Audio Scrub".

1. From the System Diagram page, click the icon for the MediaPort or MediaDeck Module you will use to play audio scrub material. Its I/O Module Properties page appears.

2. Under General Information, scroll to the Proxy Record Mode versus Audio Scrub Play Mode section.

   This section will show either Proxy Record mode enabled or Audio Scrub mode enabled. They cannot both be enabled at the same time. If the status under After Last Reboot and After Next Reboot shows Audio Scrub Play Mode then continue to the next section.

   If the status shows Proxy Record then do the following:

   a. Click Set Audio Scrub Play Mode. A warning message appears indicating that all players attached to this MediaPort which are configured for Proxy Record must be deactivated before you activate players configured for Audio Scrub, otherwise their performance will be affected. Click OK.

   b. If you have players that are configured for Proxy Record, deactivate those players at this time.

   c. Restart the I/O module in order for the changes to take effect.

Related information
Activating and deactivating players on page 275
Rebooting the I/O module on page 164
Configuring a Player for Audio Scrub

Configure a player for Audio Scrub.

1. Configure an MPEG Play Only or Play and Record player (SD or HD).
2. Connect the track to the appropriate I/O module. The following I/O modules support audio scrub:
   MediaPort 5620, 5500, 5400, 5320, 5220, 7000 series, and Spectrum X.
3. Add an audio track.
4. Attach the audio track to the appropriate I/O module.
5. The audio track includes the Audio Scrub Play check box.

   ![Audio Scrub Play check box](image)

   Figure 7-29: Audio Scrub Play check box

6. Click the Audio Scrub Play check box.

   NOTE: If the check box for Audio Scrub Play does not appear, double-check that you have followed the steps in “Configuring your MediaPort or MediaDeck Module for Audio Scrub.”

7. Activate the player.

Related information
Creating a player on page 207
Attaching devices and setting conversion options on page 262
Configuring audio tracks on page 255
Activating and deactivating players on page 275

Configuring track tag rules for an audio track

You can apply language tag rules for the playout of audio files associated with the audio tracks of a particular Player.

Before you begin

   NOTE: The Number of Language Tag Rules field only appears if you have enabled Player Track Tagging from the SystemManager Options page.

Editing track tags

Once you have edited a Track Tag File (according to the “Editing track tags” section) and added an audio track to a player, you can use the language tag section of the Edit Player page to create rules, which associate the player’s audio track with language tags on the clip to be played. The rules specify which language tag on the clip the Spectrum system looks for, and in what order. When Spectrum matches the language tag specified in the rule with a tag on the clip, it assigns all audio channels on the clip to
Chapter 7: Player configuration

the next available channel of the audio track for that player. Once all channels on the audio track are assigned, Spectrum stops looking for rules.

1. Create a player.

2. From the Edit Player page, click Audio to add an audio track to the Player.

3. From the language tag rules drop down box, select the number of rules you wish to institute. Select from 0 to a maximum of 16 rules to be applied to audio file playout. Note the following:

   • Track Tags are only available if you have already edited and saved the Track Tag File (see “Editing track tags”) If you have not edited the Track Tag File, Language Tag selections do not appear and audio tracks in a clip will play back in the order they were recorded (or as rearranged by TrackTool).

   • If you select zero (0) rules, then track tagging is disabled for this Player; and audio tracks in the clip will play out in the order in which they were recorded, or “stacked” by the TrackTool application.

   • Depending on the number of language tag rules selected, SystemManager displays a corresponding number of rows from which you can select up to six language tags. The selections in the language tag drop-down menus determine the order that SystemManager will search for audio tracks to play back, starting with Tag 1 and ending with Tag 6. If the audio track in Tag 1 is not found, then SystemManager attempts to play the audio track in Tag 2 and so forth.

4. If you would like to configure more than 6 tags per rule, select the Allow 16 tags per rule check box to increase the number of tags per rule.

5. For each rule, make your track selections. Note the following:

   • If tags are not specified for a particular rule, the SystemManager sets these tags to None.

   • The numbering scheme for "tracknum" tags starts with zero. To select the first audio track in the clip’s track stack, set the tag to tracknum0.

Track tag examples

Find guidelines and examples for track tag usage.

Note the following general guidelines about Track Tagging:

   • If you want to specify the language tag for the audio to play out of a particular port, select silence as the last tag in each row.

   • When applying tags, Harmonic recommends that all tracks have the same number of channels per file.

   • If either Track Tagging is turned off on the Player, or there are no tags associated with a clip, the clip is loaded as if Track Tagging is disabled.

   • Audio track tagging and rearranging is limited to audio tracks and cannot be applied to individual audio channels. A clip can contain one or more audio tracks; each of these tracks may contain one or more audio channels.
Example: Track tags with two audio channels
The following figure illustrates a configuration of two audio channels, with one language tag rule to be applied to channel output.

Figure 7-30: Sample track tag configuration with one rule
The configuration in the preceding figure dictates playout as follows:

- **Rule 1** stipulates that if an Spanish track is present in a clip, Spanish is played out. If no Spanish track is found, one channel of silence is the output.
Example: Track tags with four audio channels

The following figure illustrates a configuration of four audio channels, with four language tag rules to be applied to channel output.

![Figure 7-31: Sample track tag configuration with four rules](image)

The configuration in the preceding figure dictates playout as follows:

- **Rule 1** stipulates that if an English track is present in a clip, English is played out. If no English track is found, a Spanish track is played out if present. If no Spanish track is found, a Chinese track is played out if present. If no Chinese track is found, one channel of silence is the output.

- **Rule 2** stipulates that if a French track is present in a clip, French is played out. If no French track is found, an English track is played out if present. If no English track is found, then a Spanish track is played back. If no Spanish track is found, then the first audio track in the clip’s track stack would be played back. If no track is found, silence is the output.

- **Rule 3** stipulates that if a Spanish track is present in a clip, Spanish is played out. If no Spanish track is found, English is played out if present. If no English track is found, French is played out. If no French track is found, Chinese is played out. If no Chinese track is found, one channel of silence is the output.

- **Rule 4** stipulates that if a Chinese track is present in a clip, Chinese is played out. If no Chinese track is found, English is played out if present. If no English track is found, French is played out. If no French track is found, English is played out. If no English track is found, Spanish is played out if present. If no Spanish track is present, one channel of silence is the output.

Attaching devices and setting conversion options

When configuring a player, connect the player to an I/O module.

1. From the Edit Player page, for each track, click the Attach Devices button (within each track section) to display the Attach Devices page.

   Note that the available fields and columns on this page will vary based on the I/O module.
Attaching devices and setting conversion options

2. In the **Attach** column, click the check box adjacent to the I/O module that you wish to connect. The name of the current Player will appear in the **Players (tracks) attached** column. Repeat this selection for any other listed devices that you want to attach to this track.

**NOTE:** In SystemManager, all MediaPort 5XX2 series (for example, 5002, 5222, or 5322) appear as two separate 5XX1 MediaPorts respectively.

3. The **Channel** column displays the available channels for attaching MPEG tracks. Click the drop-down arrow to select a different channel.

4. When attaching a video track to the Spectrum X, if the player type is set to **Hybrid**, the **BNC Config** column appears. Select the configuration you wish to use for the corresponding MFIO connector on Spectrum X breakout cable. The following table shows possible configurations for the MFIO connectors on the Spectrum X breakout cable.

<table>
<thead>
<tr>
<th>MFIO Connector</th>
<th>Function in Standard Channel Mode</th>
<th>Function in Enhanced Channel Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>MF#1</td>
<td>Channel A AES In / Channel A LTC In</td>
<td>AES In / LTC In</td>
</tr>
<tr>
<td>MF#2</td>
<td>Channel A LTC Out</td>
<td>LTC Out</td>
</tr>
<tr>
<td>MF#3</td>
<td>Channel B AES In/Channel B LTC In</td>
<td>Unused</td>
</tr>
<tr>
<td>MF#4</td>
<td>Channel B LTC Out</td>
<td>Unused</td>
</tr>
</tbody>
</table>

**NOTE:** The information in the following step only applies to the MediaPort 4100, 5400, 5500, and 7000 series, ChannelPort, and Spectrum X. For all other MediaPort s, continue to step 7.

5. Configure up or down conversion options.

6. If you are working with a record-capable Player, in the **Recording Device** column, click the radio button for the **one device** (MediaPort or Third-party Device) that you want to use as the source of media during recording.

7. When attaching video tracks to the MediaPort 5320 for recording HD content at frame rates of 25 or 29.97 Hz, the **Horizontal Sample Rate** column appears. Select the sample rate (either 1920 or 1440) that applies to the content you are recording.

8. If you are attaching audio or video tracks to a MediaPort 4010, the **Program Number** field appears. This field specifies the number for the program which should be extracted from the transport stream and demuxed. Enter a string of up to four characters in length, where each character is a hex digit (0-9, a-f, or A-F).
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**NOTE:** The information in Step 8 only applies to the MediaPort 4100, 5400, 5500, and 7000 series, and ChannelPort. For all other MediaPort s, continue to step 9.

9. If you are working with an audio track and the device is capable of embedding and de-embedding audio in the SDI signal, a drop-down menu will appear in the **Audio Embedding** column. Note that this column only appears for AES/EBU tracks, or for all DV tracks without an accompanying AES/EBU track. Choose the desired embedding option:

- **None** — Audio information is transmitted and received on the MediaPort ’s AES/EBU connectors only.
  - For recording, audio will not be de-embedded from the SDI input signal. It will instead be recorded from the AES/EBU connectors.
  - For playback, audio will not be embedded in the SDI output signal. It will instead be played out from the AES/EBU connectors.
- **Embedded** — The MediaPort uses audio data that is embedded in the SDI signal for recording and playback.
  - For recording, audio will be de-embedded from the SDI input signal. Any signal on the AES/EBU connectors will be ignored.
  - For playback, all eight audio channels (at full 24-bit resolution) will be embedded in the SDI output signal.
- **Limited** — The following actions occur:
  - For recording, all audio data will be de-embedded from the SDI input signal. Signals on the AES/EBU connectors will be ignored.
  - For playback, the MediaPort only embeds two pairs of audio channels (at 20-bit resolution) into the SDI output signal.

10. If the Player is record capable, the Player’s **Record Timecode Source** is “External,” and the recording device is capable of recording LTC timecode, under **Time code Format**, in the timecode Input drop-down box, select **LTC only**, **ATC**, or **Reference VITC**.

  - **LTC only**: select to accept LTC input over the MediaPort ’s LTC input connector.

  **NOTE:** LTC as a Record timecode source is not available for HDCAM configured players. External timecode for HDCAM always comes from the ancillary/horizontal data in the HDCAM SDTI stream.

  - **ATC**: select to read ATC from the MediaPort ’s SDI input connector. If selected, you must also select the desired Line number.
  - **Reference VITC**: if selected, the timecode is derived the reference input VITC.

11. If the Player is play capable, the Player’s **Playback Timecode Source** is “From Clip,” under **Time code Format**, in the Output drop-down box, select either **LTC only** or **VITC & LTC**.

  **NOTE:** For SD players, Spectrum will output LTC, ATC, and VITC. For HD players, Spectrum will output LTC and ATC.

  - Select **LTC only** to output LTC only to the MediaPort ’s LTC output connector.
  - Select **VITC & LTC**, and then select the desired Line number to insert timecode into those lines on the MediaPort ’s SDI output connector.

  **NOTE:** For the MediaPort 5320 and 5220, the output timecode options that you select on the **Attach Devices** page apply to the channel that you have selected in the **Assignable LTC Output** field of the **I/O Module Properties** page for the attached MediaPort.
12. Click Done to return to the Edit Player page. At this point, the Player’s selected track is connected to the selected Device(s). The device(s) will be listed in the track section.

Related information
Up/down conversion options for the MediaPort 7000 series, ChannelPort, and Spectrum X on page 265
Up/down conversion options for the MediaPort 5400 and 5500 series on page 269

Up/down conversion options for the MediaPort 7000 series, ChannelPort, and Spectrum X

The Attach devices page provides up/down conversion options for some I/O modules.

![Up/Down Conversion Options](image)

Figure 7-33: Up/Down Conversion Options

In the Primary Output Video Format column, you can select a video format or select Native, which will output the same format as the video clip that is playing. For example, when SD material is playing, the output is SD SDI and when HD material is playing, the output is HD SDI.

⚠️ IMPORTANT: Harmonic recommends using Native Mode for preview only, and not for live, on-air playout. When a player is in Native Mode and different clip types (with different formats or frame rates) are loaded on the timeline, there will be some delay between transitions.

The video source designated in the Player Properties page will be converted, or passed through, as selected. For example, if you selected a standard definition format on the Player Properties page, and a high definition format in the Primary Output Video Format menu, the video would be up-converted. Note that for standard definition formats, you may also choose the desired aspect ratio: 4x3, 16x9, or mixed aspect.

For UHD, select either Interleaved or square division depending on the requirements of your downstream equipment.
Under **VANC line placement**, you can specify VANC line placement for the Primary Output by configuring the following settings.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OP-47 (for 25 or 50 Hz only)</td>
<td>Select the VANC line to be used for OP-47 data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the closed caption data to be suppressed.</td>
</tr>
<tr>
<td>SMPTE-2031 (for 25 or 50 Hz only)</td>
<td>Select the VANC line to be used for SMPTE-2031 data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the closed caption data to be suppressed.</td>
</tr>
<tr>
<td>SMPTE-334-2 (CC)</td>
<td>Select the VANC line to be used for closed caption data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the closed caption data to be suppressed.</td>
</tr>
<tr>
<td>SMPTE-2016-3 (AFD)</td>
<td>Select the VANC line to be used for AFD data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the AFD data to be suppressed.</td>
</tr>
<tr>
<td>SCTE-104</td>
<td>Select the VANC line to be used for SCTE-104 data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the SCTE-104 data to be suppressed.</td>
</tr>
<tr>
<td>TC</td>
<td>Select the VANC lines to be used for ATC data. Selecting <strong>Auto</strong> will allow Spectrum to automatically select the VANC line. Selecting <strong>Suppress</strong> will cause the ATC data to be suppressed.</td>
</tr>
<tr>
<td>Reserve VANC lines</td>
<td>Click to open a list of check boxes that correspond to VANC lines. Select the check boxes for the VANC lines that you wish to reserve for a specific use. Any VANC lines that are not selected may be used for VANC types other than those indicated in the <strong>VANC line placement</strong> drop-down menus.</td>
</tr>
</tbody>
</table>

**NOTE:** For UHD formats, VANC plackets are only embedded on link A. **VANC line placement** corresponds to the 1080p line number on link A.

In the **Secondary Output Video Format** column, select the desired video format or Native for the secondary output.

**VANC line placement** Specify VANC line placement for the Secondary Output.

**Ext Converter**

(For MediaPort modules only) If using an external converter, use the drop-down menu to specify the number of reference fields of external processing delay to be used when connecting to an external converter to perform up or down conversion. Select a value between 1 and 12. The default is OFF. Note the following guidelines when performing external conversion:

- To use an external converter, connect the secondary output connector for each channel to the converter, and then connect the output from the converter to the input connector for that channel.
- You must specify the video format for the secondary output. This will identify what kind of input is accepted by the external converter.
- The video format that you specify for the primary output defines the output of that connector.
- You must configure the external converter to provide an output format that matches the chosen primary output format.
- Make sure to specify the up/down conversion settings for the primary output. The Spectrum I/O module internal conversion will be used on the
primary output for any conversions that don’t match the configuration of the external converter. For example, the external converter may perform 720p to 1080i conversion, and the internal converter may perform SD to 1080i up-conversion.

In the **Video Definition Converter** column, select the appropriate up and down conversion options by reviewing the following information.

**Up**

This menu displays aspect ratio adjustment options when frames are being up converted from SD to HD. Click the drop-down arrow to select from the following:

- **Internal, Pillar** specifies that black bars should be inserted on the sides as necessary to fill the screen.
- **Internal, Crop** specifies that the top and bottom of frames should be cropped and black bars should be inserted on the sides as necessary to fill the screen. When a frame is too large horizontally, the sides of the frame should be cropped and black bars inserted on the top and bottom to fill the screen.
- **Internal, Full** specifies that black bars should be inserted above and below the frame to maintain the aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).
- **Internal, Anamorphic** specifies that frames should be stretched horizontally and vertically to fill an entire 16:9 aspect ratio HD screen.
- **Internal, NonLinear** specifies that frames should be stretched in a non-linear fashion with the stretch occurring more at the edges of the picture, and less as you move toward the center.

**NOTE:** The **Internal, NonLinear** stretch option works only for clips, not external inputs. It produces up-converted video with the AFD setting of “Full.” This option is only available in the following cases:

- For players attached to a Spectrum X in standard channel mode
- For players with a frame rate of 29.97 Hz

**4:3 AFD**

This menu allows you to choose the AFD value you wish to apply to the video output. The options are shown in the following table.

<table>
<thead>
<tr>
<th>AFD value</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>0000</td>
<td>Not Specified</td>
</tr>
<tr>
<td>1000</td>
<td>4x3 image full frame (same as coded frame)</td>
</tr>
<tr>
<td>1001</td>
<td>4x3 image full frame</td>
</tr>
<tr>
<td>1010</td>
<td>16x9 image as letterbox</td>
</tr>
<tr>
<td>1011</td>
<td>14x9 image as letterbox</td>
</tr>
<tr>
<td>1101</td>
<td>4x3 image with alt. 14x9 center</td>
</tr>
</tbody>
</table>
Chapter 7: Player configuration

<table>
<thead>
<tr>
<th>AFD value</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>1110</td>
<td>16x9 image with alt. 14x9 center as letterbox</td>
</tr>
<tr>
<td>1111</td>
<td>16x9 image with alt. 4x3 center as letterbox</td>
</tr>
</tbody>
</table>

**Down**

This column displays aspect ratio adjustment options when frames are being down converted from HD to SD. Click the drop-down arrow to select from the following:

- **Internal, Crop** specifies that the top and bottom of the frame should be cropped and black bars should be inserted on the sides as necessary to fill the screen. When a frame is too large horizontally, the sides of the frame are cropped and black bars are inserted on the top and bottom to fill the screen.

- **Internal, Letter** specifies that when a frame fails to fill a screen vertically, black bars should be inserted above and below the frame to maintain the original aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).

- **Internal, Full** specifies that black bars should be inserted above and below the frame to maintain the aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).

- **Internal, Anamorphic** specifies that frames should be compressed horizontally and vertically to fit into a 4:3 aspect ratio SD screens.

**16:9 AFD**

This menu allows you to choose the AFD value you wish to apply to the video output. The options are shown in the following table.

Table 7-2: 16:9 AFD Values

<table>
<thead>
<tr>
<th>AFD value</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>0000</td>
<td>Not Specified</td>
</tr>
<tr>
<td>1000</td>
<td>16x9 image full frame</td>
</tr>
<tr>
<td>1001</td>
<td>4x3 image as pillarbox</td>
</tr>
<tr>
<td>1010</td>
<td>16x9 image as frame protected</td>
</tr>
<tr>
<td>1011</td>
<td>14x9 image as pillarbox</td>
</tr>
<tr>
<td>1101</td>
<td>4x3 image with alt. 14x9 center as pillarbox</td>
</tr>
<tr>
<td>1110</td>
<td>16x9 image with alt. 14x9 center</td>
</tr>
<tr>
<td>1111</td>
<td>16x9 image with alt. 4x3 center</td>
</tr>
</tbody>
</table>

**NOTE:** Up converting or down converting subtitles or teletext that use the OP42 and OP47 standards is now an I/O module-wide setting, which affects all players attached to that I/O module. It can be enabled from the I/O module Properties page.

**Related information**

*About Native Mode* on page 272
Attaching devices and setting conversion options

Enabling OP-47 subtitle conversion on page 160
About up conversion or down conversion options on page 273
About SCTE-104 proxy insertion on page 270
About connecting external up/down converters to Spectrum MediaPorts on page 274

Up/down conversion options for the MediaPort 5400 and 5500 series

The **Attach devices** page provides up/down conversion options for some I/O modules.

![Attach devices to Track 1 (MPEG) on Player testGA6.](image)

**Figure 7-34: Up/Down Conversion options**

In the **Video Output Format** column, you can select a video format or select Native, which will output the same format as the video clip that is playing. For example, when SD material is playing, the output is SD SDI and when HD material is playing, the output is HD SDI.

** IMPORTANT: ** Harmonic recommends using Native Mode for preview only, and not for live, on-air playout. When a player is in Native Mode and different clip types (with different formats or frame rates) are loaded on the timeline, there will be some delay between transitions.

The video source designated in the Player Properties page will be converted, or passed through, as selected. For example, if you selected a standard definition format on the Player Properties page, and a high definition format in the Primary Output Video Format menu, the video would be up-converted. Note that for standard definition formats, you may also choose the desired aspect ratio: 4x3, 16x9, or mixed aspect.

In the **Video Definition Converter** column, select the appropriate up and down conversion options by reviewing the following information.

**Up**

This menu displays aspect ratio adjustment options when frames are being up converted from SD to HD. Click the drop-down arrow to select from the following:

- **None** Specifies that no up conversion adjustment should take place.
- **Internal, Pillar** Specifies that black bars should be inserted on the sides as necessary to fill the screen.
- **Internal, Crop** Specifies that the top and bottom of frames should be cropped and black bars should be inserted on the sides as necessary to fill the screen. When a frame is too large horizontally, the sides of the frame...
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should be cropped and black bars inserted on the top and bottom to fill the screen.

- **Internal, Full** Specifies that black bars should be inserted above and below the frame to maintain the aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).

- **Internal, Anamorphic**: Specifies that frames should be stretched horizontally and vertically to fill an entire 16:9 aspect ratio HD screen.

**Down**

This column displays aspect ratio adjustment options when frames are being down converted from HD to SD. Click the drop-down arrow to select from the following:

- **None**: Specifies that no down conversion aspect ratio adjustment should take place.

- **Internal, Crop** Specifies that the top and bottom of the frame should be cropped and black bars should be inserted on the sides as necessary to fill the screen. When a frame is too large horizontally, the sides of the frame are cropped and black bars are inserted on the top and bottom to fill the screen.

- **Internal, Letter**: Specifies that when a frame fails to fill a screen vertically, black bars should be inserted above and below the frame to maintain the original aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).

- **Internal, Full** Specifies that black bars should be inserted above and below the frame to maintain the aspect ratio of the original source (usually a picture of 16:9 aspect ratio or wider).

- **Internal, Anamorphic** Specifies that frames should be compressed horizontally and vertically to fit into a 4:3 aspect ratio SD screens.

NOTE: With this release of SystemManager, up converting or down converting subtitles or teletext that use the OP47 standards is now a MediaPort-wide setting, which affects all players attached to that MediaPort. It can enabled from the I/O Module Properties page.

**Related information**

- About Native Mode on page 272
- About up conversion or down conversion options on page 273
- Configuring OP-47 subtitle conversion for the MediaPort 5000 series on page 160

**About SCTE-104 proxy insertion**

Note the standards and features of Spectrum SCTE-104 proxy insertion.

Spectrum adheres to the following standards document: *SCTE- 104 2012 Automation System to Compression System Communications Applications Program Interface (API)*.

A Spectrum system licensed for SCTE-104, does the following:

- Provides a SCTE Proxy Injector compliant server
- Adheres to the SCTE client-server protocol.
- Manages the TCP/IP connection for the SCTE proxy service
- Accepts a TCP/IP carried request
• Inserts the SCTE-104 request on in VANC

The Spectrum, as a proxy injector server, immediately passes on valid requests in VANC. It does not change the timing of a request, and it does not delay it for a specific target time.

Downstream, a SCTE-104 recipient acts as SCTE-104 injector, typically a Distribution Encoder. The injector’s job is to place the SCTE-104 payload into an MPEG Transport Stream as a SCTE35 packet.

Note the following:
• The Spectrum SCTE-104 service uses the IP address of the Spectrum video server on which it is installed. This IP address and the SCTE-104 license are both shown on the Spectrum Server Properties page in SystemManager.
• The TCP port for SCTE-104 is 5167.

The SCTE-104 protocol uses a message field name, “DPI Index,” to identify the output device associated with a given request. The DPI Index value to be used by automation systems can be derived from the physical connection from video server to the I/O module, as shown in the following table.

<table>
<thead>
<tr>
<th>Spectrum server port connected to ChannelPort</th>
<th>ChannelPort channel</th>
<th>Primary Output DPI PID index</th>
<th>Secondary Output DPI PID index</th>
</tr>
</thead>
<tbody>
<tr>
<td>com0</td>
<td>A</td>
<td>101</td>
<td>102</td>
</tr>
<tr>
<td>com0</td>
<td>B</td>
<td>103</td>
<td>104</td>
</tr>
<tr>
<td>com1</td>
<td>A</td>
<td>201</td>
<td>202</td>
</tr>
<tr>
<td>com1</td>
<td>B</td>
<td>203</td>
<td>204</td>
</tr>
</tbody>
</table>

External Automation provides the SCTE Proxy Injector Client and will connect to the Service via the video server's IP address and Port Number and, typically, will have a configuration to map the DPI-Index for the specific channel SDI output. Note that both the primary and secondary output have independent DPI-Indices.

Note that licensing is enforced on the video server, where the service resides. One SCTE-104 license maps to one value in the dpi_pid_index field of the protocol, which maps to one primary channel on a specific physical I/O module. That licensed connection could reference any single dpi_pid_index value. The number of licenses is the limit on the total number of simultaneous connections, or uses of SCTE-104. If you attempt one more connection than your license supports, that extra connection will be refused, and a message will appear on the syslog.

**Configuring SCTE-104 proxy insertion**

Configure SCTE-104 proxy insertion for your Spectrum system.

1. Verify that your Spectrum video server is licensed for SCTE-104. From the Spectrum Server Properties page, under General Properties, verify that SCTE-104 appears in the Additional Licensed features field.

2. For a new or existing player, navigate to the Attach Devices page, and select the VANC line to be used for SCTE-104 data, or select Auto to allow Spectrum to automatically select the VANC line.
   - If your Spectrum video server is licensed for SCTE-104, the service starts automatically.
Related information
About SCTE-104 proxy insertion on page 270
Up/down conversion options for the MediaPort 7000 series, ChannelPort, and Spectrum X on page 265

About Native Mode

Selecting Native Mode causes the player to set the format of the video output to the same format of the video clip that is playing.

For example, when SD material is playing, the output is SD SDI, and when HD material is playing, the output is HD SDI. This feature is supported on the MediaPort 5320, 5500, 5600, and 7000 series.

**IMPORTANT:** Harmonic recommends using Native Mode for preview only, and not for live, on-air playout. When a player is in Native Mode and different clip types (with different formats or frame rates) are loaded on the timeline, there will be some delay between transitions.

Note that players only play clips with matching or half-rate frame rates. For example, a 50Hz player can only play 50Hz and 25Hz clips. Whereas, a 25Hz player can only play 25Hz clips. This means a 50Hz player can play 625, 1080i25, and 720p50 clips while a 25Hz player configured for native mode can only play 625 and 1080i/25 clips.

Make sure to load clips on the timeline before the player is cued for play. The video output format cannot be changed midstream so, for MediaPorts that support up/down conversion, playing non-matching clips back-to-back will result in the clips being up-converted or down-converted. For MediaPorts that do not support up/down conversion, an attached player in Native Mode will only play clips with matching frame rates (for example, a 50Hz player only plays 720p50 clips). For these MediaPort s, if you play successive non-matching clips, the output will be black.

The following table shows the Native Mode playout options for each supported MediaPort and player configuration.

<table>
<thead>
<tr>
<th>MediaPort</th>
<th>Player Frame Rate</th>
<th>Native Play types</th>
</tr>
</thead>
<tbody>
<tr>
<td>MediaPort 5320</td>
<td>Interlaced</td>
<td>SD, 1080i</td>
</tr>
<tr>
<td>MediaPort 5320</td>
<td>Progressive</td>
<td>720p</td>
</tr>
<tr>
<td>MediaPort 5500</td>
<td>Interlaced</td>
<td>SD, 1080i</td>
</tr>
<tr>
<td>MediaPort 5500</td>
<td>Progressive</td>
<td>SD, 720p</td>
</tr>
<tr>
<td>MediaPort 5600</td>
<td>Interlaced</td>
<td>1080i</td>
</tr>
<tr>
<td>MediaPort 5600</td>
<td>Progressive</td>
<td>720p</td>
</tr>
<tr>
<td>MediaPort 7000</td>
<td>Interlaced</td>
<td>SD, 1080i</td>
</tr>
<tr>
<td>MediaPort 7000</td>
<td>Progressive</td>
<td>SD, 1080i, 720p</td>
</tr>
</tbody>
</table>
About configuring for cross conversion

The MediaPort 7000 series is capable of playing out different video frame rates on the same timeline continuously, which is known as cross conversion.

To configure a player to do cross conversion, you must select the higher of the two possible frame rates. For example, if you want to play out both 720p and 1080i on the same timeline, you must select a frame rate of 50Hz rather than 25Hz. Likewise, for NTSC, if you want to play out both 59.94Hz and 29.97Hz on the same timeline, you must select 59.94Hz as the player frame rate in SystemManager.

About up conversion or down conversion options

Note the output results for up conversion or down conversion options.

Note that for some video content, which contains AFD information, the aspect ratio conversion options are contained within the clip. For more information about AFD support, refer to “About AFD Support.” The following diagrams illustrate the frame output for up or down conversion.

The following diagram displays frame output associated with each Up Conversion Aspect Ratio option.

Figure 7-35: Up conversion aspect ratio results

The following diagram displays frame output associated with each Down Conversion Aspect Ratio option.
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**Figure 7-36: High definition down conversion aspect ratio results**

**Related information**
- Attaching devices and setting conversion options *on page 262*
- About AFD support *on page 287*

**About connecting external up/down converters to Spectrum MediaPorts**

Note the I/O ports to use when connecting an external up/down converter to a MIP-7000 series MediaPort.

**Figure 7-37: Attaching an Up/Down Converter to MediaPort 7000 series**

Note that only the primary output connector for each channel of the MediaPort is available. The secondary output connector and the input connector on the MediaPort are connected to the external converter as shown.
Changing the player state

Change the player state to activate or deactivate, and enable or disable the player.

About activating and deactivating, enabling and disabling

In order to use a player to play or record, you must activate it and enable it using the Activate and Enable button on the Edit Player page or the Enable option on the Player List page.

You can activate multiple players per I/O module channel at a time, allowing an automation system to switch between players and enable or disable a player as needed. To take advantage of this functionality, refer to “Using Auto Input Sense Recording.”

Note the following important points:

• An activated player can be either enabled or disabled. You may have several players activated per MediaPort channel at a time but ONLY ONE can be enabled.
• A player must be activated and enabled in order to play or record. A disabled player cannot be used.
• This release includes an Activate as disabled button on the Edit Player page, which sends the player definition to the Spectrum device but does not enable the player. This may be useful if you are using an automation system to automatically enable different players at different times.
• If a player state has been changed by some means other than SystemManager (for example by automation or by using the Player API), SystemManager will not detect that change until you click on the Refresh Player List button on the Player List page.

**NOTE:** When License Enforcement is enabled, SystemManager will display an error message if you attempt to activate a player attached to Spectrum X that exceeds your license limit. To review your installed licenses, from the Spectrum Server Properties page, click View Licensed features.

Activating and deactivating players

You can use more than one method to activate or deactivate a player.

• To activate from the Player List page, click the Enable hyperlink for the desired Player, or select multiple Players and click the Enable Selected button. This activates and enables the selected player(s). If the Player cannot be activated, an Error Message appears that details the reasons.

  **NOTE:** Only one player can be activated and enabled per MediaPort channel at a time.

• To activate from the Edit Player page, click Activate and Enable or Activate as disabled at the bottom of the page.

  Clicking Activate as disabled sends the player definition to the Spectrum device. This may be useful if you are using an automation system to automatically enable different players at different times.
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- To deactivate a Player from the Player List page, click the Deactivate hyperlink for the desired Player, or select multiple Players and click the Deactivate Selected button.
- To deactivate a Player from the Edit Player page, click the Deactivate button at the bottom of the page.

Enabling and disabling players

You can use more than one method to enable or disable a player.

- To enable a player from the Player List page, click the Enable hyperlink for the desired Player, or select multiple Players and click the Enable Selected button. This activates and enables the selected player(s). If the Player cannot be enabled, an error message appears that details the reasons.

  NOTE: Only one player can be activated and enabled per I/O module channel at a time.

- To enable a player from the Edit Player page, click Activate and Enable at the bottom of the page.
- To disable a Player from the Player List page, click the Disable hyperlink for the desired Player, or select multiple Players and click the Disable Selected button.
- To disable a Player from the Edit Player page, click the Disable button at the bottom of the page.

Player to player dubbing

Dub from one player to another using the Player-to-Player Dubbing feature.

1. From the Player List page, ensure that the player you wish to use as your Source player is shown as Inactive, and that the player you wish to use as your Target player is also shown as Inactive.
2. Click the Edit link for the Source player to open the Edit Player page. Then scroll to the bottom of the page to locate the Player-to-Player Dubbing Configuration section, as shown in the following figure.

   ![Figure 7-38: Connecting to a Target Player](image)

   Figure 7-38: Connecting to a Target Player

3. Using the drop-down box, select the Target player. Then, depending on your system configuration, click either Connect via 1394 or Connect via I/O device.
4. Activate the Source player by clicking the Activate button at the bottom of the Edit Player page. This will also activate the Target player.

The Player Properties page for both the active Source and Target players will display a message indicating the Source and Target players, including a hyperlink to each player.

The Player List page will also indicate which player is a Source and Target.
Disconnecting Devices

Disconnect devices from tracks on a Player.

1. Make sure the player is deactivated.

2. On the **Edit Player** page, locate the track that you want to disconnect, and click the **Attach Devices** button to display the **Attached Devices** page.

3. On the **Attach Devices** page, clear the box in the **Attach Device** column for the device(s) that you want to disconnect. Note that you can disconnect one device and leave others connected.

4. Click **Done** to return to the **Edit Player** page.

5. Repeat steps 2 and 3 for other tracks that you wish to disconnect.

6. Click **Done** to return to the **Player List**.

**Related information**

Activating and deactivating players on page 275

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Using Auto Input Sense recording

You can attach several players to a single I/O module channel and allow the server to automatically select one for recording.

Note the following important points:

- The Spectrum server will automatically select an appropriate player from a set of players attached to a I/O module once it detects either a CueRecord command or that a new clip is attached to an empty, stopped timeline, and the players are correctly configured to record.

- The video input must be stable and correct at the time the server detects a CueRecord or that a new clip is attached on an empty stopped timeline. Note that the I/O module should sense the new video input within a half second of a stable input. This may add up to a half second to process the above commands.

- Make sure only one player in a set of players attached to an I/O module channel is enabled at one time. Spectrum does not prevent you from enabling multiple players, which will result in record/playback problems.

- Spectrum only switches players automatically when the currently active player is stopped and the timeline is empty. For example, this means automation must stop and eject all clips after recording in order for Spectrum to switch to the correct player for playout.

- Make sure the set of players attached to the I/O module are all be configured for the same frame rate family. All attached players must either be 25 Hz and 50 Hz, or they must all be 29.97 Hz and 59.94 Hz. You cannot mix a 25 Hz players with 29.97 Hz players.

1. Make sure all the players you wish to use are attached to the same I/O module channel and configured to record. If you wish to play after recording, make sure the first player you wish to use is configured for play and record.

> **NOTE:** If you wish to use the Auto Sense feature to play and record media with multiple frame rates (within the same frame rate family), do not configure multiple Play and Record players. Instead, configure only one player for Play and Record and make sure the frame rate set is set high enough to play out all the necessary frame rates.
And then create multiple Record players configured to record the desired frame rates. The Auto Sense Recording feature will not work correctly with multiple Play and Record players.

2. Activate and Enable the first player by using the **Activate** and **Enable** buttons.

3. For all subsequent players, configure them as **Activated** and **Disabled** by using the **Activate as disabled** button.

**Related information**

Creating a player *on page 207*

Attaching devices and setting conversion options *on page 262*

Changing the player state *on page 275*

### Deleting players

You can delete a player from the **Player List** page.

1. From the **Player List**, make sure that the Player(s) to be deleted have been deactivated.

2. Once deactivated, click the **Delete Hyperlink** for the desired Player, or select multiple Players and click **Delete Selected**. A warning dialog appears.

3. Click **OK** to delete the Player(s).

### Copying a Player

SystemManager allows you to create a new player by copying an existing player.

For certain player configurations, SystemManager will copy all player settings including all track and device information. Note the following requirements a player must adhere to in order for all player settings to be copied:

- The player is configured with no more than one video track, one audio track, and one proxy track.
- The player is attached to at least one I/O module but not more than one (for example, if there were multiple tracks attached to separate devices).
- Any MediaPort attached to the player is either a 5000 series or 7000 series, and any ChannelPort attached to the player is either a 7000 series or 8000 series.

**IMPORTANT:** For players that do not follow the above requirements, the following settings will not be copied: Track configuration such as Simple or Advanced; Proxy tracks; Attached device information; Closed Caption or Subtitle settings.

1. Click the **Configuration** tab, and then click **Player Configuration** in the left-hand column to open the **Player Configuration** page.

2. Click the video server that contains the player(s) you wish to copy to open the **Player List** page.

3. From the **Player List** page, select the player you wish to copy and click **Copy Selected**.

4. From the **Copy Player** page, enter the name of the new player, and then click **Copy**.
Note that when you make a copy, by default, the new player retains the base name of the original player but includes a prefix of “Copy_” and a numeric suffix starting with “0.” For example, if you have a player named “Player” and you make three copies, SystemManager will name them Copy_Player0, Copy_Player1, and Copy_Player2.

5. From the Destination Device page, click the device channel you wish to attach the new player to, and then click Done.

![Destination Device List for Copy_testGA70](image)

**NOTE:** The Destination Device page will only display devices within the same family of the attached device for the original player. For example, if the original player is attached to a ChannelPort 8000 series, the Destination Device page will only display available ChannelPort 8000 series channels even if there are other I/O modules in your system.

6. Verify that the new player appears on the Player List page. The new player is inactive and disabled by default.

7. Double-check the settings of the new player before activating to ensure that all settings are correct.

Related information
Creating a player on page 207

### Configuring GPIO settings for players

You can configure your Spectrum system to control players via GPIO.

If you wish to use GPIO triggers for player control, first configure GPIO settings for the I/O module on its respective Properties page, configure and attach the player to that I/O module, and then follow the steps in this procedure to map the GPIO triggers to your player.

1. Once you have attached a player to the I/O module, navigate to the Player Properties page or Edit Player page for that player.

2. From the Track section of the page, click the GPIO Trigger button to open the Change GPIO Player Configuration page.

The Change GPIO Player Configuration page displays the player name, frame rate, video format and definition, and name of the attached I/O module in the top section of the page.
3. Click the **Edit GPIO Player Configuration** check box to configure the functionality for each GPI line.

4. Edit the Trigger Mapper section as follows. Then click **Apply** to save settings or **Cancel** to return to default values.

   If you have configured a GPI line for Input, the **GPIs** section will be available. The **Name** column displays the name of the trigger. In the **Function** column, select as follows:

   - **<blank>**  
     If selected, the trigger ignores any signal and takes no action.

   - **Play Pause/Continue**  
     If selected, the signal will cause the player to Play and then toggle between Pause and Continue with each signal. Note that, for this action, the Trigger State on the I/O Module Properties page should be set to Activating or Deactivating.
Adjusting output timing

### Record Start/Stop
If selected, the trigger will cause a player in the "cue record" state to go to the "record" state. It will also cause a player in the "record" state to go to the "stop" state.

### Play Take Next
If selected, the signal will cause the player to play and then advance to the next clip with each following signal. If the last clip is present the player will advance to the end of the clip. Note that, for this action, the Trigger State on the I/O Module Properties page should be set to Activating or Deactivating.

### Crash Record
If selected, you must also select the Max Record Duration in hours and minutes. The signal will cause the player to record as long as the GPI trigger is asserted or until the specified duration is reached. Note that, for this action, the Trigger State on the I/O Module Properties page should be set to Active.

#### NOTE:
When using Crash Record, the resulting clip is named with the current date/time of the crash record: YYYYMMDD-HHMMSS

### ARC Control
If selected, the signal will be used to change the aspect ratio for the currently playing clip. The ARC for the player will be reset to the player ARC configuration on the next clip. From the drop-down menu, select the desired aspect ratio to be used for ARC control. Note that the “default” selection applies whatever aspect ratio was present on the channel before the latest ARC Control event.

If you have configured a GPI line for Output, the GPOs section will be available. The Name column displays the name of the trigger. In the Action column, select as follows:

- `<blank>` If selected, the trigger ignores any signal and takes no action.
- **Tally Play** If selected, the player drives the GPO signal while it is playing.
- **Tally Record** If selected, the player drives the GPO signal while it is recording.

5. Click **Done** to return to the Player Properties page. To return to the I/O Module Properties page at any time, you can click **Configure GPIO**.

6. Perform steps 1 through 5 for all attached players.

### Related information

*Overview of configuring GPIO triggers on page 162*

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**Adjusting output timing**

You can adjust a player’s output timing if needed.

A Player’s output timing can be adjusted in two different locations:

- An active Player’s output timing can be adjusted on the Player Properties page.
- An inactive Player’s output timing can be adjusted on the Edit Player page.
IMPORTANT: Only qualified video technicians should use this procedure. Before commencing, ensure that you have the proper test and measurement equipment on hand, and that it is properly connected to the I/O module.

1. On the Player Properties page or the Edit Player page, click Output Timing to display the Adjust Output Timing page.

   ![Adjust Output Timing for Player Sample on D4-01042H0_Wil](image)

   **Figure 7-40: Adjust Output Timing**

   - **NOTE:** Whether the display for Output timing shows HD Output Timing or SD Output Timing, or both, will vary depending on the attached device and video standard configured.

2. Depending on the desired output, in the HD Output Timing for... and/or SD Output Timing for... field(s), enter the desired output timing, or click the desired timing buttons to increment or decrement the output timing — by lines, half-lines, pixels and half pixels.

   - **NOTE:** If you manually type an output timing value in the field, you must press Enter for the new value to register.

3. When the adjustments are complete, click **Done** to return to the original page (Player Properties page or Edit Player page). Click **Cancel** to return to the original page without making (or accepting) any changes — the original timing value will be restored.

Creating multiple audio track players

You can configure a single player with multiple audio tracks and associate the player with multiple I/O modules.

In this configuration, each audio track is associated with its own individual I/O module. For example, you wish to create a Player that has a single DV video channel, and 12 audio channels. This configuration cannot be accomplished using a single I/O module. Instead, the Player must be connected to two I/O modules.
NOTE: Spectrum supports up to 96 audio tracks, 48 embedded pairs per video clip. Up to 48 audio tracks can now be played simultaneously.

1. Ensure that all I/O modules that you wish to connect to the new Player are all connected to the same Spectrum video server. This can be verified on the SystemManager’s System diagram.

2. Ensure that the input video signal is distributed to the SDI input connectors on all Spectrum video servers. This step is necessary in order to synchronize all audio tracks to the same video.

3. Create a player.

4. From the Edit Player page, click the button for the desired video track media type. Optionally, you may choose to add VBI.

5. For the selected video track, click Attach Devices to display the Attach Devices page.

6. In the Attach the Device column, click the check box for the first I/O module that you wish to connect to the Player.

7. Click Done to return to the Edit Player page.

8. Click Audio as many times as necessary, until the desired number of channels are achieved — also taking into account the number of I/O modules available. For example, if you want to use 14 channels, click Audio twice. Select 8 channels in the first track, and 6 channels in the second track.

9. Click Attach Devices for each audio track, and attach the track to one of the selected MediaPort s. Ensure that each track is connected to a unique MediaPort. Click Done within the Attach Devices page for each track.

10. On the Edit Player page, click Done to complete the procedure and return to the Player List. The Player may now be activated and used in the normal manner.

The following figure illustrates a multi-track player with 14 audio channels.

![Multiple Audio Track Players Configuration Example](image)

Figure 7-41: Multiple Audio Track Players Configuration Example

Related information
Creating a player on page 207
Configuring audio tracks on page 255
Activating and deactivating players on page 275
Moving players

You can move one or more Players from one Spectrum server to another.

Additionally, Players may be moved from Spectrum servers that are not responding. This feature is useful when MediaPorts are moved between Spectrum servers (thus requiring you to move the MediaPort’s associated Players), and when Spectrum servers need to be serviced.

1. Navigate to the Player List for the destination Spectrum server. At the bottom of the page, select the source Spectrum server from the drop-down box.

2. Click Select Players to display the Select Players page.

3. Choose the Players that you wish to move between Spectrum servers by clicking the appropriate check boxes. You can also click Select all Players or Clear Selection as desired.

4. Click Move to perform the move function between Spectrum servers. The selected Players will disappear from the list.

5. Click Done to complete.

About allowing players to be enabled or disabled by automation

SystemManager allows players on your Spectrum system to be enabled or disabled using an automation system. If you wish to configure your system for automation control of players, contact your automation vendor to find out if they have implemented this capability.

![CAUTION:](image)

In order to allow automation control of players, the player resource safety check in SystemManager must be disabled (see “Configuring the player resource check”). When the player resource check is disabled, SystemManager no longer resolves conflicts between players competing for bandwidth and I/O module resources automatically. Instead, you must verify on your own that conflicting players are not activated simultaneously.

**Configuring the player resource check**

About the player utility

Note the minimum time between recording to a Spectrum server and viewing the clip.

Keep the following important points in mind:

- Note the minimum safe zone between the “Record” Player and a “Playout” Player viewing the clip being recorded on a Spectrum video server:
  - The minimum safe zone for Players on the same host of the same Spectrum video server is 10 seconds.
  - If the “Record” Player is on a different Spectrum video server or a different host of the same MediaDirector than the “playout” Player, the minimum safe zone in all cases is 40 seconds.

- In order to prevent queuing or playing a clip in a Playout Player in violation of the minimum safe zone, the software notifies the playout control application that the clip is unavailable until it is greater than 10 seconds or 40 seconds in duration (or recording is finished) if the players are on the same host or on different hosts, respectively. The actual time from crash record to availability of playout may be several
seconds longer, owing to record startup and automation polling latencies. For VDCP controllers, the NOT READY TO PLAY BIT in the VDCP ID Request command is used. For Omnibus controllers, QServ gets this status from the Spectrum video server and reports that such a clip is not load-able, and further reports an error if a load is attempted.

About VANC implementation in Spectrum

Note how Spectrum implements VANC for HD video.

**NOTE:** This section deals with VANC for HD video. If you wish to preserve VANC data for SD video, please contact Harmonic technical support for assistance.

In a Spectrum System, Vertical Ancillary Data (VANC) is, by default, ignored during the recording of HD material. Using the SystemManager application, you can preserve information in the stored clip by specifying a non-zero value, up to a maximum of 6000 bytes on the **Edit Player** page as shown in the following figure.

![Edit Player—VANC Implementation](image)

The number of bytes specified per frame is saved with the recording. If the clip is later played on a Spectrum System, it is reconstructed as VANC in the HD baseband output. Bytes in excess of the specified value will not be recorded.

Preserving VANC data in a recording consumes bandwidth. Bandwidth requirements for VANC-328M, which applies if you select **Internal** as your VANC type for an MPEG-2 track, are listed in the following table.

**Table 7-4: Bandwidth requirements for VANC-328M data**

<table>
<thead>
<tr>
<th>VANC Bytes Preserved per Frame</th>
<th>Frame Rate (fps)</th>
<th>25</th>
<th>29.97</th>
<th>50</th>
<th>59.94</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td></td>
<td>0.2</td>
<td>0.2</td>
<td>0.4</td>
<td>0.5</td>
</tr>
<tr>
<td>2000</td>
<td></td>
<td>0.4</td>
<td>0.5</td>
<td>0.8</td>
<td>1.0</td>
</tr>
</tbody>
</table>
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<table>
<thead>
<tr>
<th>Bandwidth Required for VANC-328M (Mbps)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3000</td>
</tr>
<tr>
<td>4000</td>
</tr>
<tr>
<td>5000</td>
</tr>
<tr>
<td>6000</td>
</tr>
</tbody>
</table>

a Spectrum System automatically decreases the video recording bit rate by the amount shown so that the total bit rate (VANC plus video) does not exceed the value configured into the Player. You should take this information into account when setting the bit rate in order to achieve the desired video quality. No adjustment is needed for playback-only Players because the clip will conform to the settings used for recording, that is, a Player set for “X” Mbps playback will accommodate any VANC as long as the Player used to record the clip used the same bit rate or less.

Notes about VANC for AVC-Intra

- The AVC-Intra format reserves a fixed amount of space for VANC data regardless of whether or not VANC is present. Therefore, the space used for AVC-Intra clips is independent of how much VANC is captured.
- For 1080i resolution, 5760 bytes are reserved for VANC. For 720p resolution, 2880 bytes are reserved for VANC.
- Each VANC packet has DC (data count) bytes of payload. Storing a VANC packet in AVC-Intra uses DC + 7 bytes of the reserved space.

Equation for VANC-328M

The VANC-328M equation can be used to determine the number of bytes required to store VANC data for SMPTE-328M encoding.

The following equation can be used to determine the number of bytes required to store VANC data for SMPTE-328M encoding.

Key:

- \( N \) = number of VANC packets
- \( DC_n \) = data count for VANC packet \( n \) (this data count is the number of user data words in the VANC packet)

\[
\sum_{n=0}^{N-1} \left( 5 + 8 \left[ 1 + \frac{23}{8} \left( \frac{8}{22} \left[ \frac{7 + DC_n}{8} \right] \right) \right] \right)
\]
Equation for VANC-436M

The VANC-436M equation can be used to determine the number of bytes required to store VANC data for SMPTE-436M.

Key:
- \( N \) = number of VANC packets
- \( DC_n \) = data count for VANC packet \( n \) (this data count is the number of user data words in the VANC packet)

\[
2 + \sum_{n=0}^{N-1} \frac{17 + DC_n}{4}
\]

About AFD support

Note how Spectrum handles AFD data.

The Active Format Description or AFD is a standard set of codes that can be inserted in the baseband SDI video signal which carries information about their aspect ratio and active picture characteristics. Standard AFD codes provide information to video devices about where in the coded picture the active video is and also the “protected area” which is the area that needs to be shown. Outside of the protected area, edges at the sides or the top can be removed without the viewer missing anything significant. Video decoders and display devices can then use this information, together with knowledge of the display shape and user preferences, to choose a presentation mode. The AFD codes are described by SMPTE-2016-1 and RP-186-1995 for HD and SD video respectively.

Spectrum supports AFD for both HD and SD video on the MediaPort 5220, 5320, 5400, 5500, and 7000 series, as well as ChannelPort and Spectrum X.

If the MediaPort you are using supports AFD and you are playing content that contains AFD information, the AFD value in that content will override your player configuration settings in SystemManager. However, even if you are playing content that contains AFD information, make sure to configure the up/down conversion options for your player in SystemManager. This is necessary for the internal converter to be activated. If no AFD information is found in your video content, then the aspect ratio settings selected in SystemManager will be used by default.

**NOTE:** If you are recording HD video that contains AFD information in the VANC data, make sure to preserve a sufficient amount of VANC data in the stored clip by specifying the appropriate value (up to a maximum of 6000 bytes) on the **Edit Player** page. If you do not set a high enough value, you may lose AFD information.

When playing a clip with AFD values, a Spectrum system looks for the AFD information in the order described in the following table, and then plays out the first AFD value that it finds. This priority is applied when the clip is loaded in order to determine the aspect ratio of the internal up or down converter.
Table 7-5: AFD Priority Table

<table>
<thead>
<tr>
<th>Priority</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st</td>
<td>Harmonic aspect ratio flag</td>
</tr>
<tr>
<td>2nd</td>
<td>Encoda aspect ratio flag</td>
</tr>
<tr>
<td>3rd</td>
<td>MXF AFD picture essence descriptor value</td>
</tr>
<tr>
<td>4th</td>
<td>AFD information in 436M track</td>
</tr>
</tbody>
</table>

**NOTE:** You can use the Media API to obtain or change the AFD value in a clip.

The following table summarizes all of the Encoda to Harmonic aspect ratio mappings. Note that “Ana” refers to “Anamorphic.”

Table 7-6: Encoda AFD to Harmonic Aspect Ratio Table

<table>
<thead>
<tr>
<th>TV Width Code (Encoda)</th>
<th>Harmonic Aspect Ratio</th>
</tr>
</thead>
<tbody>
<tr>
<td>(blank)</td>
<td>Player or Clip Tag Default</td>
</tr>
<tr>
<td>W</td>
<td>Wide (16:9); Up = Ana, Down = Letter</td>
</tr>
<tr>
<td>16</td>
<td>16:9; Up = Ana, Down = Letter</td>
</tr>
<tr>
<td>14</td>
<td>14:9; Up = Crop, Down = Crop</td>
</tr>
<tr>
<td>4</td>
<td>4:3; Up = Pillar, Down = Full</td>
</tr>
<tr>
<td>1</td>
<td>AFD = 1, 4:3; Up = Pillar, Down = Full</td>
</tr>
<tr>
<td>2</td>
<td>AFD = 2, 16:9; Up = Full, Down = Letter</td>
</tr>
<tr>
<td>3</td>
<td>AFD = 3, 14:9; Up = Crop, Down = Crop</td>
</tr>
<tr>
<td>5</td>
<td>AFD = 5, 4:3/14:9; Up = Crop, Down = Crop</td>
</tr>
<tr>
<td>6</td>
<td>AFD = 6, 16:9/14:9; Up = Crop, Down = Crop</td>
</tr>
<tr>
<td>7</td>
<td>AFD = 7, 4:3; Up = Pillar, Down = Full</td>
</tr>
</tbody>
</table>

The following table shows the mapping between Harmonic Aspect Ratio Conversion values and SMPTE 2016 AFD codes.

Table 7-7: Harmonic Aspect Ratio to SMPTE 2016 and RP186 AFD codes

<table>
<thead>
<tr>
<th>Harmonic Aspect Ratio</th>
<th>AFD Codes for Standard Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anamorphic</td>
<td>1000/1</td>
</tr>
<tr>
<td>Crop</td>
<td>1011/0</td>
</tr>
<tr>
<td>Full</td>
<td>1010/0</td>
</tr>
<tr>
<td>Pillar</td>
<td>1001/0</td>
</tr>
</tbody>
</table>
Harmonic has extensive timecode management capabilities for selecting sources, encoding lines, and generating/regenerating timecode at record, and playback time.

Timecode sources may come from the Player’s LTC input connection, be extracted from the vertical interval (VI) of the Player’s source video, or may be automatically generated internally from the system’s MediaDirector reference input (as selected on the Properties page in the General Properties sections). Irrespective of Player type - whether Record or Play, a timecode source must be chosen for each Player.

For Record Players:

On the Edit Player page, the Record Timecode Source selection determines if the timecode will be generated internally, or externally.

- If External is selected, the source can be either LTC or VITC (as selected on the Attach Devices page).
- If Internal (TCG on) is selected, timecode is obtained from the server’s Timecode Generator.

Regardless of the “Input” timecode source, the record input timecode data will be saved as part of the video media file. If the Player is configured to preserve “VBI data” (as selected in the Track Section of the Edit Player page), up to 8 selected lines of information are also recorded with the media file. This option is available for DV 25, DVCPRO 25, DVCPRO 50, and MPEG tracks only.

For Play Players:

On the Edit Player page, the Playback Timecode Source selection determines if the timecode will be generated internally (regardless of recorded data) for each clip — or from the recorded media.

<table>
<thead>
<tr>
<th>Harmonic Aspect Ratio</th>
<th>AFD Codes for Standard Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anamorphic</td>
<td>1000/1</td>
</tr>
<tr>
<td>None</td>
<td>Invalid</td>
</tr>
<tr>
<td>Harmonic Aspect Ratio</td>
<td>AFD Codes for High Definition</td>
</tr>
<tr>
<td>Anamorphic</td>
<td>1000/1</td>
</tr>
<tr>
<td>Crop</td>
<td>1011/1</td>
</tr>
<tr>
<td>Full</td>
<td>1001/1</td>
</tr>
<tr>
<td>Letter</td>
<td>1010/1</td>
</tr>
<tr>
<td>None</td>
<td>Invalid</td>
</tr>
</tbody>
</table>

For diagrams of the Harmonic up conversion and down conversion aspect ratio options refer to “About up conversion or down conversion options.”

About VANC implementation in Spectrum

Related information
About up conversion or down conversion options on page 273
Chapter 7: Player configuration

From Clip

Allows you to output the timecode stored inside the clip itself. The timecode is read frame-by-frame from the clip and output using the MediaPort.

Internal (TCG on)

Allows you to output timecode from the server’s Timecode Generator.

When Internal (TCG on) is selected for either Record or “Play” Players, an additional set of options are available to configure timecode generation. The choices are:

- **Hold** Allows you to maintain timecode generation at a constant value specified using the Player API.
- **Free Run** Allows you to define a continuous increase in value starting from a value specified using the Player API.
- **Locked to Player Timeline** Timecode is generated based on the timeline position. Typically, timecode will start from 00:00:00:00 and will be continuous throughout the entire back-to-back clip sequence.
- **Locked to Clip’s First Timecode** Timecode is generated by the internal Timecode Generator (TCG) but the TCG is re-initialized at the beginning of each clip with the clip’s start timecode value, offset by the difference between the “clip in” value used when attaching the clip (OmPlrAttach) and the first frame value of the clip (OmPlrClipGetInfo). When the timeline position reaches the next clip, the TCG again re-initializes to a value based on the clip’s start timecode and how the clip was attached.

  **NOTE:** This option is undefined for a Record Player; selecting this option inserts valid but indeterminate timecode.

- **Locked to Clip Position** Timecode is generated by the internal timecode generator (TCG) but the TCG is re-initialized to a value based on how the clip was attached (OmPlrAttach). When the timeline position reaches the next clip, the TCG again re-initializes to a value based on how the clip was attached.

- **Locked to VITC input reference**: Timecode is derived from the Vertical Interval Timecode (VITC) in the reference input.

Comparing “From Clip” with “Locked to Player Timeline”

When a clip is recorded with timecode, the timecode values are stored in the wrapper file and media essence file. The wrapper file only holds the start timecode while the media essence file holds all timecode values, frame-by-frame.

The timecode output from a MediaPort can be produced from the media essence file or generated by the MediaDirector’s internal Timecode Generator (TCG).

The following figure illustrates a scenario where there are three PAL (625) clips A, B and C, each recorded for 10 seconds (250 frames), and all loaded on to the timeline.
About Harmonic timecode behavior

To output the actual timecode stored inside the media essence file, the Player’s **Playback Timecode Source** must be set to "From Clip". The timecode is read frame-by-frame from the media essence file and output using the MediaPort. In a back-to-back playback, the timecode output will change when a different clip starts to play. Referencing the previous figure, the From Clip timecode value at points A, B, C, & D are listed in the following table.

Table 7-8: From Clip Timecode Values

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>20:05:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:10:00</td>
<td>00:08:40:00</td>
</tr>
<tr>
<td>C</td>
<td>00:00:20:00</td>
<td>05:10:20:00</td>
</tr>
<tr>
<td>D</td>
<td>00:00:29:24</td>
<td>05:10:29:24</td>
</tr>
</tbody>
</table>

If the Player’s **Playback Timecode Source** is set to **Internal (TCG on)** and **Timecode Generator Mode** is set to **Locked To Player Timeline** then the timecode output is generated based on the timeline position. The actual timecode stored inside the media essence file is no longer being used. Typically the timecode output will start from 00:00:00:00 and will be continuous throughout the entire back-to-back. Referencing previous figure, the Locked to Player timecode values at points A, B, C, & D are listed in the following table.

Table 7-9: Locked to Player Timeline Timecode Values

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>00:00:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:10:00</td>
<td>00:00:10:00</td>
</tr>
<tr>
<td>C</td>
<td>00:00:20:00</td>
<td>00:00:20:00</td>
</tr>
</tbody>
</table>
About “Locked to Clip’s First Timecode”

If the Player’s Playback Timecode Source is set to Internal (TCG on) and Timecode Generator Mode is set to Locked to Clip’s First Timecode then the internal timecode generator is reinitialized at the beginning of each clip with the start timecode from that clip.

The timecode value is not read frame-by-frame from each clip. The start timecode is read from the wrapper file and used to extrapolate the remaining timecode for the particular clip. As the playback of one clip reaches the end and a new clip begins to play, the Timecode Generator repeats the action by reading the start timecode of the new clip and extrapolates the remaining timecode for that new clip.

Table 7-10: Locked to Clip’s First Time Code Values

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>20:05:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:10:00</td>
<td>00:08:40:00</td>
</tr>
<tr>
<td>C</td>
<td>00:00:20:00</td>
<td>05:10:20:00</td>
</tr>
<tr>
<td>D</td>
<td>00:00:29:24</td>
<td>05:10:29:24</td>
</tr>
</tbody>
</table>

If the timecode stored inside the media essence file has discontinuity, that discontinuity will not affect the MediaPort’s timecode output because the timecode output is extrapolated from the wrapper file’s
Harmonic API commands can be used to modify the wrapper file start timecode without affecting the actual timecode stored inside the media essence file.

For example, clip A’s wrapper file start timecode was changed from the original value of 20:05:00:00 to a new value of 08:30:00:00. Referencing the previous figure, “Locked to Clip’s First Time Code Timeline,” if Timecode Generator Mode is set to “Locked to Clip’s First Timecode” and clip A was loaded and playback, then the timecode output is listed in the following table.

Table 7-11: Modifying Timecode using Harmonic API Commands

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
<th>Actual Timecode in Media Essence File</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>08:30:00:00</td>
<td>20:05:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:04:24</td>
<td>08:30:04:24</td>
<td>20:05:04:24</td>
</tr>
<tr>
<td>C</td>
<td>00:00:09:24</td>
<td>08:30:09:24</td>
<td>20:05:09:24</td>
</tr>
</tbody>
</table>

Comparing “Locked to Clip’s First Timecode” and “From Clip”

Note the differences between the Locked to Clip’s First Timecode and From Clip options.

The following figure shows a single PAL (625) clip that has been recorder for 30 seconds (750 frames) and with discontinuous timecode.
Chapter 7: Player configuration

Figure 7-46: Locked to Clip's First Timecode timeline

When the Timecode Generator Mode is set to Locked to Clip's First Timecode, the internal Timecode Generator only reads the start timecode from the wrapper file and extrapolates the remaining timecode for the same clip.

Referencing the previous figure, the timecode value at points A, B, C, & D are listed in the following table.

Table 7-12: Locked to Clip's First Timecode Values

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>12:05:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:10:00</td>
<td>12:05:10:00</td>
</tr>
<tr>
<td>C</td>
<td>00:00:20:00</td>
<td>12:05:20:00</td>
</tr>
<tr>
<td>D</td>
<td>00:00:29:24</td>
<td>12:05:29:24</td>
</tr>
</tbody>
</table>

When the Playback Timecode Source is set to From Clip, the timecode is read frame-by-frame from the media essence file and output using the MediaPort. Referencing the previous figure, the timecode value at points A, B, C, & D are continuous as listed in the following table.

Table 7-13: From Clip Timeline

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>12:05:00:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:10:00</td>
<td>02:05:00:00</td>
</tr>
<tr>
<td>C</td>
<td>00:00:20:00</td>
<td>06:05:10:00</td>
</tr>
<tr>
<td>D</td>
<td>00:00:29:24</td>
<td>06:05:19:24</td>
</tr>
</tbody>
</table>
About “Locked to Clip Position”

If the Player’s **Timecode Generator Mode** is set to "Locked to Clip Position" then the internal Timecode Generator is reinitialized at the beginning of each clip, with the IN point of each clip.

For example, if there are two PAL (625) clips A and B, and each clip has a duration of 5 minutes (7500 frames), each clip is trimmed down as shown in the following figure.

**Figure 7-47: Locked to Clip Position Timeline**

In the following figure, when the two clips are loaded on to the timeline and playback, the timecode output at points A, B and C are listed in the table that follows.

**Figure 7-48: Not Locked to Clip Timeline**

**Table 7-14: Locked to Clip**

<table>
<thead>
<tr>
<th>Point</th>
<th>Timeline Position</th>
<th>MediaPort Timecode Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>00:00:00:00</td>
<td>00:00:12:00</td>
</tr>
<tr>
<td>B</td>
<td>00:00:08:00</td>
<td>00:00:40:00</td>
</tr>
</tbody>
</table>
Point | Timeline Position | MediaPort Timecode Output
--- | --- | ---
C | 00:01:47:24 | 00:02:19:24

The timecode value is not read frame-by-frame from each clip. Instead the IN point of each clip is read and used to extrapolate the remaining timecode for the particular clip. As the playback of one clip reaches the end and a new clip begins to play, the Timecode Generator repeats the action by reading the IN point of the new clip and extrapolates the remaining timecode for that new clip.

**About Cue-to-Timecode with VDCP control**

Note some important points about the “Cue-to-Timecode” selection, when choosing VDCP control for a player.

⚠️ **IMPORTANT:**

**Examples of Cue-to-Timecode Enabled and Disabled**

Note examples of Cue-to-Timecode being enabled and disabled.

For both of the following examples, a clip with an ID of “XYZ” has been created with the following metadata:

- **Clip Length:** 00:01:00.00
- **Start Position:** 02:00:00.00
- **Start Timecode:** 12:00:00.00

**Example: Cue-To-Timecode disabled**

In the following table, with the Cue-To-Timecode setting *disabled*, the first VDCP command will work fine. But the second VDCP command will fail because the decoder is using 02:00:00.00 as the first frame of video, and the start position for that command indicates frame12:00:00.00 as the start.

<table>
<thead>
<tr>
<th>VDCP Command</th>
<th>ID</th>
<th>Start Position</th>
<th>Length</th>
<th>Will it work?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cue With Data</td>
<td>XYZ</td>
<td>02:00:00.00</td>
<td>00:01:00.00</td>
<td>Yes</td>
</tr>
<tr>
<td>Cue With Data</td>
<td>XYZ</td>
<td>12:00:00.00</td>
<td>00:01:00.00</td>
<td>No</td>
</tr>
</tbody>
</table>
Example: Example: Cue-To-Timecode enabled

In the following table, with the Cue-To-Timecode setting enabled, the first VDCP command will work fine. But the second VDCP command will fail because the decoder is using 12:00:00.00 as the first frame of video, and the start position for that command indicates frame 02:00:00.00.

Table 7-16: Cue-To-Timecode enabled

<table>
<thead>
<tr>
<th>VDCP Command</th>
<th>ID</th>
<th>Start Position</th>
<th>Length</th>
<th>Will it work?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cue With Data</td>
<td>XYZ</td>
<td>12:00:00.00</td>
<td>00:01:00.00</td>
<td>Yes</td>
</tr>
<tr>
<td>Cue With Data</td>
<td>XYZ</td>
<td>02:00:00.00</td>
<td>00:01:00.00</td>
<td>No</td>
</tr>
</tbody>
</table>

About players created using Spectrum Management

With Spectrum 7.6 and later, you may use the Spectrum Management application on the MediaDeck 7000, or (with 8.0 and later) Spectrum X to create players.

**IMPORTANT:** Players created with Spectrum Management cannot be modified, deleted, activated, or deactivated using SystemManager.

SystemManager will display players created with Spectrum Management in read-only mode, and will not allow any modifications or other functionality. To modify, activate/deactivate, or delete these players, use Spectrum Management.
Configure a Playout Channel on your Spectrum video server, and configure any services including Polaris Play: Playlist Control (Playlist Control), Polaris Play: Media Fetch (Media Fetch), and Traffic and Billing.

- About playout channels
- About Polaris Play: Playlist Control
- Configuring a playout channel
- Media Fetch configuration overview
- Traffic and Billing
- Configuring SNMP critical error traps for Playlist Control

About playout channels

A Playout Channel is a process that runs on a Spectrum video server, which provides control for players and graphics, allowing you to preview graphics with PreviewTool as well as control a player attached to an I/O module.

When you use PreviewTool to preview graphics, the Playout Channel retrieves clips from the clips directory and graphics from the graphics directory on the Spectrum video server. Each I/O module channel can be connected to one Playout Channel. The following table shows how many Playout Channels are available per video server.

Table 8-1: Playout Channels per Video Server

<table>
<thead>
<tr>
<th>Video Server</th>
<th># Playout Channels</th>
</tr>
</thead>
<tbody>
<tr>
<td>MediaDirector 2201</td>
<td>12</td>
</tr>
<tr>
<td>MediaDirector 2202</td>
<td>24</td>
</tr>
<tr>
<td>MediaCenter configured with two public networking ports</td>
<td>12</td>
</tr>
<tr>
<td>MediaCenter configured with four public networking ports</td>
<td>8</td>
</tr>
<tr>
<td>MediaCenter 2200B</td>
<td>20</td>
</tr>
<tr>
<td>Spectrum X</td>
<td>4</td>
</tr>
<tr>
<td>MediaDeck 7000</td>
<td>4</td>
</tr>
</tbody>
</table>
## About Polaris Play: Playlist Control

Playlist Control is an optional, licensed Spectrum system feature that provides unattended playout of clips and graphics driven by a channel’s traffic schedule.

Playlist Control controls the Playout Channel and graphics plane of a Spectrum system, but it is not a full-featured automation system: each instance of Playlist Control controls only the channel for which it has been configured.

Playlist Control consists of software present on a Spectrum system and tools for monitoring channels and creating traffic schedules including Playlist and Scheduler. For information on Playlist Control and Playlist Control tools, refer to the *Polaris Play: Playlist User Guide*. A Spectrum system that is licensed for Playlist Control can use the Traffic and Billing service and, optionally, the Media Fetch service as well. PreviewTool uses the Playout Channel to retrieve clips from the clips directory and templates from the graphics directory on the Spectrum video server.

**NOTE:** In order to use Playlist Control to control a player, you must first configure that player to use “Harmonic Playout” for control.

### Configuring a playout channel

Configure a playout channel on the Spectrum video server.

Note that when you configure a Playout Channel using the Playout Channel Properties page, you must associate the Playout Channel with an active player only, not an inactive one.

1. In SystemManager, click the **Video Server Services** icon in the left-hand column to open the Video Server Services page as shown in the following figure.

![Figure 8-1: Video Server Services Page](image-url)

**About Polaris Play: Playlist Control**

<table>
<thead>
<tr>
<th>Video Server</th>
<th># Playout Channels</th>
</tr>
</thead>
<tbody>
<tr>
<td>MediaDirector 2251B and 2251</td>
<td>12</td>
</tr>
<tr>
<td>MediaDirector 2252B and 2252</td>
<td>24</td>
</tr>
</tbody>
</table>
Chapter 8: Playout channel configuration

From the Video Server Services page, under Playout Channels, you can view details of all the Playout Channels grouped according to video server. For each video server Playout Channel, you can view the following:

- **Channel Name**: Displays the name of the Playout Channel.
- **IP Address**: Displays the IP address of the Spectrum video server on which the Playout Channel is running.
- **Port**: Displays the network port for the Playout Channel. This is the port that PreviewTool and SystemManager use to connect to a Playout Channel.
- **Player Name**: Displays the name of the active player associated with the Playout Channel.
- **I/O Module Name**: Displays the name of the I/O module, which is connected to the Playout Channel.
- **Channel**: Displays the I/O module channel used by the Playout Channel.

2. From the **Channel Name** column click a Playout Channel to open the **Playout Channel Properties** page.

3. On the **Playout Channel Properties** page, configure playout channel settings as necessary.

   **NOTE**: Applying any changes to the Playout Channel causes the channel to restart.

   **NOTE**: When License Enforcement is enabled, SystemManager will display an error message if you attempt to save a Playout Channel that exceeds your license limit. To review your installed licenses, from the **Spectrum Server Properties** page, click **View Licensed features**

Before configuring Media Fetch and Traffic and Billing settings, refer to **Media Fetch configuration overview** on page 312 and **Traffic and Billing** on page 315.

**Related information**
- Player configuration on page 206
- Enabling and configuring global Traffic and Billing Settings on page 316
- Media Fetch configuration overview on page 312

**Channel**

Configure channel properties for your Playout Channel.

- **Channel Name**: If you wish to change the name of the playout channel from the default, enter the new name. Note this name must match the channel name used in your Playlist Control playlists.
- **Description**: As needed, enter text to describe the playout channel.
- **Time Zone**: Select the desired time zone for this channel from the drop-down menu.
- **Channel Type**
  - **Preview**: If selected, this channel can be used with the PreviewTool to run short playlists of video clips or optionally external video with graphic overlays and play them on an I/O module. A Spectrum X or ChannelPort is required if the playlist contains external video or graphics.
  - **Playout**: If selected, this channel can be used for 24/7 on-air playout of video clips and graphics. The channel can also use the Traffic and Billing
and Media Fetch services. Note that this option is only available with a Playlist Control license.

**Startup Offline**

When selected, the Playout Channel will start up in Offline Mode. In Offline Mode, the Playout Channel (or Playlist Control) no longer controls the player or graphics on the I/O module. This may be useful if you wish to use Playlist Control as a back-up automation system. When the Playout Channel is offline, and Startup Offline is selected, you may still configure the Playout Channel, load and run playlists or schedules but the Playout Channel will not interfere with external automation control of the player and graphics. Note that the Playlist application can also be set to offline mode.

**Playout Channel icons**

Playlist Control allows you to load icons to distinguish each channel in Playlist and Scheduler. If you do not provide an icon, Playlist Control will use a default icon. If you provide an icon that is not the correct size, Playlist Control will scale it to the expected size.

- **Small Icon**: To load an icon for use on the channel tab of the Playlist Control tools GUI, click Browse and navigate to the desired icon. This option supports .PNG files that are 16x16 pixels or smaller.
- **Large Icon**: To load an icon for use in the single channel event list view and in the multi-channel timeline view in the Playlist Control tools GUI, click Browse and navigate to the desired icon. This option supports .PNG files that are 48x36 pixels or smaller.

**About Offline mode and Startup states**

You can set Playlist to run in offline mode as a back-up automation system.

In Offline mode, Playlist Control may be configured and loaded with schedules or playlists but does not actively control the Spectrum X or ChannelPort. Note that when setting Offline mode, you must also configure the Startup state of the Playout Channel in SystemManager to Startup Offline so that when the Playout Channel restarts (which occurs whenever it is configured), it does so in Offline mode, and does not take control of the player or graphics attached to the Spectrum X or ChannelPort.

In SystemManager, from the Playout Channel Properties page, in the Channel section, select **Startup Offline**.

In the Playlist application, select **Playlist Control > Offline mode**.

In Playlist, the Offline Mode icon turns yellow when Offline mode is enabled.

**NOTE:** Applying changes to a Playout Channel instance causes it to restart.

**IMPORTANT:** External automation systems may require VDCP for player control. When switching to Playlist Control for automation, make sure that you have selected Harmonic Playout for Control in your Player settings in SystemManager.
Chapter 8: Playout channel configuration

Location
This section of the page provides information about the location of the Playout Channel.

**Host Name**
Displays the name of the Spectrum video server.

**Network Port**
Displays the network port for this Playout Channel. This is the port that PreviewTool and SystemManager use to connect to a Playout Channel.

**Client Network Port**
Displays the network port that Playlist uses to connect to a Playout Channel. Playlist uses this to transfer playlists and as-run log files.

Selecting controlled devices
Configure the Controlled Devices settings to select the active player(s) to be controlled by Playlist Control.

If your I/O module is in Enhanced Channel mode, you can select two players (channels A and B) to be controlled, as shown in the following figure. Playlist Control allows you to mix between the two players to a single output on the I/O module. If you select two players to be controlled, any Playlist Control transitions that you configure will apply to transitions between those players. In order to configure two controlled players, note the following requirements:

- Enhanced Channel must be enabled on the I/O module.
- The two players must be configured for compatible frame rates and latency.
- Both players must be activated.
- Both players must be configured on the same I/O module but separate channels. For example, if player 1 is configured on Channel A, player 2 must be configured on Channel B.
- Both players must be configured for the same clip directory.

1. Under **Instance 1**, in the **Player Name** field, select the player that will be associated with this Playout Channel. Only players that have a video track attached to an I/O module will be available to select.

   Note the following points:
   - If you have selected **Channel Type: Preview**, all active players will be available in the in Player Name drop-down menu. If you have selected **Channel Type: Playout**, only players configured for Control: Harmonic on the Player Properties page will be available.
   - Only active players will be available in Player Name drop-down menu, not inactive ones.

2. (Optional) If Enhanced Channel is enabled, under **Enhanced Channel Instance 2**, in the **Player Name** field, select the player that will be associated with this Playout Channel. The same restrictions described in the previous step apply.

The remaining empty fields will be automatically filled based on the player settings.

**Current Player**
Displays the name of the player currently associated with this Playout Channel.

**Player Name**
Select the active player to be controlled by this playout channel.

**I/O Module Name**
This field automatically displays the name of the I/O module attached to the player shown in the Player Name field.

**Current Frame Rate**
This field displays the frame rate of the player shown in the Current Player field.
Configuring a playout channel

**Playout Frame Rate**
This field automatically displays the frame rate of the player shown in the Player Name field.

**Channel**
This field automatically displays the name of the Channel used by the player in the Player Name field.

Related information
Player configuration on page 206

**Player for Time Reference**
The options in the Player for Time Reference section provide time reference configuration for the playout channel.

**Same as Player Above**
Select this option if you want the current player for this Playout Channel to be used as a time reference for the Playout Channel.

- **Current Player**: Displays the name of the player currently associated with this Playout Channel.

**Reference Player Name**
From the drop-down menu, select from the list of activated players. The selected player will be used as a time reference for the Playout Channel. Use this setting if you want to use a different player to provide the time reference than the playout channel's current player.

**Time Zone**
Select the time zone to be used for the reference player. Make sure this matches the timezone reference (house clock). UTC is often the preferred timezone for reference time, but, in some cases, you may have time reference in local time.

**Discontinuity Warning**
Enter the threshold value used by Spectrum to generate a warning if it detects a discontinuity in the timecode for the I/O module reference. For example, if this value is set to 0, any discontinuity in the timecode will result in warning.

**Current Frame Rate**
Displays the frame rate for the current player.

**Reference Frame Rate**
This field automatically displays the frame rate of the reference player shown in the Reference Player Name field.

**DST Transition Range**
Enter the threshold value used by Spectrum to generate a warning if the daylight savings time transition occurs differently than expected.

**Error Checking**
The Error Checking settings are used by Spectrum to determine when to send error messages.

**Playlist Warning Threshold**
Enter the threshold value to be used by Spectrum before sending a warning if there is a problem in the playlist (for example, missing material, or schedule gap). If the time from the current on-air time to time of error is less than threshold, Spectrum will generate a warning.

**Schedule Gap Error Threshold**
Enter the threshold value to be used by Spectrum before sending an error if there is a gap in the playlist. If there is a schedule gap in the playlist greater than the threshold, then Spectrum will generate an error.
Chapter 8: Playout channel configuration

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generate Error on Empty Playlist</td>
<td>When selected, if there are not enough events in the playlist to extend past the time indicated in the Playlist Error Threshold field, Spectrum will generate an error.</td>
</tr>
<tr>
<td>Enable Duration Update</td>
<td>When selected, Spectrum automatically checks the duration of a clip on the Spectrum video server and displays this value in Playlist or Scheduler.</td>
</tr>
<tr>
<td>Playlist Error Threshold</td>
<td>Enter the threshold value to be used by Spectrum before sending an error if there is a problem in the playlist (for example, missing material, or schedule gap). If the time from the current on-air time to time of error is less than threshold, Spectrum will generate an error.</td>
</tr>
<tr>
<td>Schedule Overlap Error Threshold</td>
<td>Enter the threshold value to be used by Spectrum before sending an error if there is an overlap in the playlist. If there is a schedule overlap in the playlist greater than the threshold, then Spectrum will generate an error.</td>
</tr>
<tr>
<td>Missing Material Scan Time</td>
<td>Enter the amount of time Spectrum will look ahead in the playlist when searching for events with missing material.</td>
</tr>
</tbody>
</table>

### Graphic Fade Rates

The Graphic Fade Rates section determines fade rates for graphic templates.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slow Fade Duration (seconds)</td>
<td>Enter the duration you want a slow fade of a template to last. This time duration can be entered as a decimal.</td>
</tr>
<tr>
<td>Medium Fade Duration (seconds)</td>
<td>Enter the duration you want a medium fade of a template to last. This time duration can be entered as a decimal.</td>
</tr>
<tr>
<td>Fast Fade Duration (seconds)</td>
<td>Enter the duration you want a fast fade of a template to last. This time duration can be entered as a decimal.</td>
</tr>
<tr>
<td>Default Fade In Rate</td>
<td>Click the drop-down arrow, and select Slow, Medium, Fast, or Cut to set the default fade in rate of templates.</td>
</tr>
<tr>
<td>Default Fade Out Rate</td>
<td>Click the drop-down arrow, and select Slow, Medium, Fast, or Cut to set the default fade out rate of templates.</td>
</tr>
</tbody>
</table>

### Transitions

The Transitions section includes settings for primary event transitions.

NOTE: This section applies only to primary events, which include clips and external SDI input.

Add or remove transitions as needed using the **Add Transition** and **Remove** options.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transition Name</td>
<td>Enter the name of the transition. Note this is the same name that is used in the “Transition” field of the Playlist Control playlist.</td>
</tr>
<tr>
<td>Transition Type</td>
<td>Select between the following transition types:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Simple Fade</strong>: Sets the video and audio transition types to Fade.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Simple Mix</strong>: Sets the video and audio transition types to Mix</td>
</tr>
<tr>
<td></td>
<td>- <strong>Custom Mix</strong>: Allows you to select different video and audio transition types for this transition.</td>
</tr>
</tbody>
</table>
Configuring a playout channel

<table>
<thead>
<tr>
<th>Video Transition Type</th>
<th>Select between Fade, Mix, or Cut.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video Fade Up</td>
<td>Enter the time from the midpoint of the video transition to the end point of the video transition. This sets the rate for the second half of the video transition.</td>
</tr>
<tr>
<td>Video Fade Down</td>
<td>Enter the time from the start point of the video transition to the mid point of the video transition. This sets the rate for the first half of the video transition.</td>
</tr>
<tr>
<td>Audio Transition Type</td>
<td>Select between Fade, Mix, or Cut.</td>
</tr>
<tr>
<td>Audio Fade Up</td>
<td>Enter the time from the midpoint of the audio transition to the end point of the audio transition. This sets the rate for the second half of the audio transition.</td>
</tr>
<tr>
<td>Audio Fade Down</td>
<td>Enter the time from the start point of the audio transition to the mid point of the audio transition. This sets the rate for the first half of the audio transition.</td>
</tr>
<tr>
<td>Audio Transition Lag</td>
<td>Enter the number of seconds that the audio transition will lag behind video transition, referenced to the mid point of both. You may enter a negative value if you wish the audio transition to precede the video transition.</td>
</tr>
<tr>
<td>Default Transition</td>
<td>Select the transition to be used if the playlist does not specify a transition.</td>
</tr>
</tbody>
</table>
Channel Control

The Channel Control section provides a number of features for controlling a channel.

**Channel Control**

![Figure 8-2: Playout Channel Properties](image)

**Channel Override**

With the Channel Override feature, you may configure the layer, and graphic or clip to be used when the Channel Override button in Playlist is clicked.

If this section is configured and you click the Channel Override button using Playlist, Playlist Control will switch the channel to black, locate the specified graphic and/or clip, and load it on the specified layer for this channel.

**NOTE:** If both the Graphic and Clip fields are left empty, when the Channel Override button is clicked, the video output will go to black.
Configuring a playout channel

Layer
Select the layer to be used to load the specified graphic or clip when a channel is overridden with the Channel Override button in Playlist.

Graphic
Type the name of the default graphic template to be used when a channel is overridden with the Channel Override button (for example, template.swf). Note that the specified graphic must be present in the graphics directory.

Clip
Type the name of the default clip to be used when a channel is overridden with the Channel Override button (for example, evergreen.mpeg). Note that the specified clip must be present in the clip.dir directory.

Mixer Override

With the Mixer Override feature, you may configure the layer and template to be used when the Mixer Override button in Playlist is clicked.

If you click the Mixer Override button using the Playlist, and Mixer Override is configured, Playlist Control will switch to the source indicated in the override fields, locate the template specified in this Graphics Template field and load it on the specified layer for this channel.

NOTE: If both the Graphic and Clip fields are left empty, when the Mixer Override button is clicked, the video output will go to black.

Layer
Select the graphics layer to be used when a channel is overridden with the Mixer Override button.

Graphic
Enter the name of the default template to be used when a channel is overridden with the Mixer Override button (for example, template.swf). Note that the specified template must be present in the graphics directory. If this field is left empty, when the Mixer Override button is clicked, the video output will go to black.

Clip
Enter the name of the default clip to be used when a channel is overridden with the Mixer Override button (for example, evergreen.mpeg). Note that the specified clip must be present in the clip.dir directory. If this field is left empty, when the Mixer Override button is clicked, the video output will go to black.

Override Source
Select the override source to be used when a channel is overridden. Note that available sources depend on your I/O model and channel mode (for example, standard channel or enhanced channel).

Override Color
If Color Generator is selected as the Override Source, type a color to be used as the Override Color. Valid options include any color defined by CSS3 (http://www.w3.org/TR/css3-color).

ARC Override

The ARC Override feature allows you to change the aspect ratio of a clip during playout. This may be useful if there is an unexpected issue with a clip.

If you click the ARC Override button in Playlist, the aspect ratio of the current clip will change to the ARC Override setting and last for the duration of the clip.

ARC Override
Select the desired aspect ratio option from the drop-down menu.
Clear Channel

The Clear Channel feature allows you to configure Playlist to clear the playlist and switch to a default source.

**Enable Cutback to Default**
Select one of the following:

- **True**: if selected, enables cutback to a default source after “Clear playlist” is selected in Playlist.
- **False**: if selected, no cutback will occur.

**Default Source**
Select the source to be used when a channel playlist is cleared and “Enable Cutback to Default” is selected. Note that available sources depend on your I/O module and channel mode (for example, standard channel or enhanced channel).

**Default Color**
If you have selected **Color Generator** as the Default Source, enter the color to be played. Valid options include any color defined by CSS3 (http://www.w3.org/TR/css3-color/).

Manual Take Delay

The Manual Take Delay option allows you to specify the delay to occur between the current clip and the next clip once **Take Next** is selected in Playlist.

Note the following considerations when setting this value:

- For V-fade transitions, this value should be greater than the fade down time specified in the Transitions section.
- Transition time will vary according to player load time.
- Transition time will vary according the graphics load time.

**Manual Take Delay**
Enter the manual take delay value in seconds.

Event Manager (GPI) Input

The Event Manager (GPI) Input feature allows you to map GPI triggers to Playlist operations.

**NOTE:** GPI triggers must be configured for the I/O module before they can be mapped.

**Add Event(s)**
Click to add an event.

**Event Name**
Select the GPI trigger to be used for a Playlist operation.

**Action Type**
Select the desired Playlist operation. For details on any of the Playlist operations, see the Playlist Help system or the *Polaris Play: Playlist User Guide*.

**Action type options**

- **TakeNext**: This activates the Take Next operation in Playlist
- **ExternalCue**: This allows you to trigger events through a GPI.
- **ToggleOverride**: This action toggles the Channel Override operation in Playlist.
Configuring a playout channel

**SetOverride**
This activates Channel Override operation in Playlist until the GPI is de-asserted.

**ToggleStopStart**
This action starts or stops a playlist in Playlist.

**SetStopStart**
This action starts or stops a playlist in Playlist until the GPI is de-asserted.

**ToggleMixerOverride**
This action toggles the Mixer Override operation in Playlist.

**SetMixerOverride**
This activates the Mixer Override operation in Playlist until the GPI is de-asserted.

**ToggleArcOverride**
This action toggles the ARC Override operation in Playlist.

**SetArcOverride**
This activates the ARC Override operation in Playlist until the GPI is de-asserted.

**ToggleHoldNext**
This activates the Hold Next operation in Playlist.

**SetHoldNext**
This activates the Hold Next operation in Playlist until the GPI is de-asserted.

**DropNext**
This activates the Drop Next operation in Playlist.

**ChannelClear**
This activates the Channel Clear operation in Playlist.

**ToggleOffline**
This action toggles the Offline mode in Playlist.

**SetOffline**
This action activates the Offline mode in Playlist.

Related information
Overview of configuring GPIO triggers on page 162

**GPO Secondary Events**
The GPO Secondary Events feature allows you to map secondary events (graphics) to GPO triggers.

**NOTE:** GPO triggers must be configured for the I/O module before they can be mapped.

**Add Event(s)**
Click to add an event.

**GPO Name**
Enter the name that will be used to identify this GPO in the playlist.

- **Critical Alarm**: Default GPO trigger. If you wish to receive critical Playlist Control errors via GPO, click the Event Name drop-down menu, and then select the GPO trigger to be used for the Critical Alarm event.

**Event Name**
Select the GPO trigger to be used for the secondary event. If you have not yet configured GPO triggers, this menu will be empty.

Related information
Overview of configuring GPIO triggers on page 162

### Configuring SCTE-104 for downstream program insertion

With Spectrum 8.2 and later and the SCTE-104 license, you can configure SCTE-104 settings to trigger downstream program insertion (DPI) for certain material types.

The SCTE-104 protocol is used by automation systems to communicate with an "Injector" that inserts SCTE-35 messages into a program stream, providing the downstream DPI information needed to "splice"
Chapter 8: Playout channel configuration

a different program or commercial material into the program stream. Spectrum acts as a proxy device to accept SCTE-104 messages and place the appropriate ones into the VANC area of the associated SDI video supplied to the injector.

Note the following about Spectrum support for SCTE-104 triggering:

- Splice messages are sent for events, based on the event’s material type. Material type configuration determines which events will generate splice requests.
- The splice time is the event start time, and the duration is the event duration.
- Multiple back-back events can optionally generate a single splice request (configured by material type), with a duration that is the sum of the events’ durations.
- Spectrum sends a fixed "avail" number of zero for each break, and supports only simple, linear break triggering.
- Spectrum sends a "program ID" of zero in each splice request.
- Spectrum sends splice messages only on the primary output of the I/O module, not on the secondary output.

First, configure the following SCTE-104 settings, and then configure material type settings to enable SCTE-104 triggering.

1. Configure the following SCTE-104 settings.

   **Enable SCTE-104**
   Select to enable/disable SCTE-104 triggering.

   **Trigger preroll time**
   Indicates the pre-roll time in seconds to be sent in the SCTE-104 splice request.

   **Message repeat**
   When enabled, the splice request message will be sent multiple times.

   **Message count**
   Indicates the number of times that the splice request message will be sent.

   **Message Period**
   Indicates the length of the interval (in seconds) between splice request messages.

   **Example:** If the following settings are configured:
   - Trigger preroll time = 4 seconds
   - Message repeat = selected
   - Message count = 3
   - Message period = 2 seconds

   Then three splice requests will be sent:
   - The first request is sent 8 seconds before the event. (Preroll time + two message periods = 8)
   - The second request is sent 6 seconds before the event. (Preroll time + one message period = 6)
   - The third request is sent 4 seconds before the event. (Preroll time = 4)

2. In the **Material Types** enable SCTE-104 triggering and configure SCTE-104 settings as follows.
   - **dpi Enable**: Select to enable SCTE-104 triggers for the selected material type.
   - **dpi Separate Triggers**: Select to indicate that separate SCTE-104 triggers should be sent for every event of the selected material type. Note if this option is not selected for a given material type, multiple back-to-back events of that same material type will generate a single splice request with a duration that is the sum of the events’ durations.

   For example:
Configuring a playout channel

If dpi Separate Triggers is selected, and two back-to-back events of the same material type are on the timeline, two separate splice request messages will be sent, one for each event.

If dpi Separate Triggers is not selected, and two back-to-back events of the same material type are on the timeline, only one splice request message will be sent for both events.

Configuring Material Types

The Material Types feature allows you to associate a material type with an icon or clip, which will appear in Playlist or Scheduler to identify the type of material for a Playlist Control primary event.

The following material types are configured by default: Program, Commercial, Promo, StationID, and PSA.

Material types can be configured with a default clip that plays instead of the scheduled clip if Playlist Control detects any of the following conditions:

- The scheduled clip is missing.
- The scheduled clip is still transferring and not ready for playout.
- The scheduled clip has the wrong frame rate.
- An error occurs when trying to attach the clip to the timeline.

The substitution occurs when the event is added to the timeline. If Playlist Control detects any of the conditions described above, it places the default clip that matches the material type and duration of the scheduled event on the timeline.

- To add an icon for a material type, click the Browse button for that material, and then navigate to and select the icon you wish to use.
- To add a default clip that will be used in case a substitution is needed for the respective Material type, click Add Clip to open two fields.
  1. In the first field, enter the clip name.
  2. In the second field, enter the maximum clip duration.
  3. Click Add Clip.

- Configure SCTE-104 downstream program insertion options as follows:
  - dpi Enable: Select to enable SCTE-104 triggers for the selected material type.
  - dpi Separate Triggers: Select to indicate that separate SCTE-104 triggers should be sent for every event of the selected material type. Note if this option is not selected for a given material type, multiple back-to-back events of that same material type will generate a single splice request with a duration that is the sum of the events' durations.

  For example:

  If dpi Separate Triggers is selected, and two back-to-back events of the same material type are on the timeline, two separate splice request messages will be sent, one for each event.

  If dpi Separate Triggers is not selected, and two back-to-back events of the same material type are on the timeline, only one splice request message will be sent for both events.

  - To add a new material type, click Add Material Type.
In the **Material Type Name** field for the new material type field, type a name. Add an icon and/or default clip, as described in the previous steps.

**NOTE:** The **Default** and **Program** material types cannot be removed.

### Traffic Settings

Under **Traffic Settings** you can configure the **Playlist Load Time** by entering the number of hours before the start time of the playlist that the playout channel will load the playlist.

### Media Fetch configuration overview

The Media Fetch service is a licensed service that runs on your Spectrum video server and coordinates the transfer of media such as video clips, audio files, or graphical elements from a remote file system to the local file system on your video server via FTP.

Once Media Fetch is configured and enabled for a Playout Channel, if the Playout Channel detects that material indicated on the playlist is missing from the local file system, then Media Fetch searches the FTP server(s) that have been configured on the Media Fetch Configuration page in SystemManager and retrieves it.

Note the following limitations:

- Media Fetch supports connections to a maximum of four FTP servers.
- Media Fetch supports a maximum of four simultaneous transfers.
- Media Fetch does not support the AS02 wrapper type.
- If a media file is specified without a file extension, Media Fetch will search for it using the following file extensions based on the specified media type:
  - Video files: .mov, .mxf
  - Audio files: .wav, .aiff
  - Graphic files: .swf, .png, .jpg, .jpeg, .bmp, .tga, .mp4, and .flv
- Media Fetch assumes that only media files with extensions of .mov and .mxf may reference additional media files.
- If you have configured subtitles for a player, Media Fetch will search for associated subtitle files based on the subtitle file extensions.

To configure Media Fetch, perform the following procedures in order.

1. [Configuring Media Fetch for the video server](#) on page 313
2. [Configuring Media Fetch for a Playout Channel](#) on page 315

### About File System Management

The File System Management feature allows you to manage file space on the video server file system to make room for new media.

Once enabled, File System Management will delete older media files to make room for new media files. It determines which files to delete based on which files are the largest, and then the oldest, and deletes those files first. It also follows the parameters that you set in the **Cleanup Threshold Percent** and **Protected Files** fields. For example, if the Cleanup Threshold is set to 90, once the video server file system is at least 90 percent full, File System Management will delete the largest and least recently used
files to maintain 10% disk free space. However, it will not delete any files specified in the Protected Files field.

Note the following:

- File System Management only deletes files on video server directories that are currently being accessed by the Playout Channels on the video server. For a given Playout Channel, this includes the directory used by the player shown in the Current Player field on the Playout Channel Properties page. By default, these locations include /fs0/clip.dir for video and /fs0/gfx.dir for graphic and audio files.
- The video server logs the history of all file deletions at /fs0/<dirname>/logs.
- In order for File System Management to work effectively, Media Fetch must be enabled on all Playout Channels. Otherwise, it could delete a file that is used by a non-enabled channel.

Configuring Media Fetch for the video server

When configuring the Media Fetch service, first configure it on the Spectrum video server.

1. From the Video Server Services page, locate the video server you wish to configure, and then click the corresponding Edit Media Fetch link to open the Media Fetch Service Configuration page as shown in the following figure.

   ![Figure 8-3: Media Fetch Service Configuration Page](image)

2. Configure the File System Management section as follows:
   - **Enable**: Click to enable File System Management.
   - **Cleanup Threshold Percent**: Enter the percent of disk space that marks when file system management should start. The default value is 90 percent.
   - **Protected Files**: Enter the names of any files that you wish to not be deleted by file system management (separated with commas or semicolons).
3. In **Remote File System and Directory Locations > Transfer Window** enter the number of minutes prior to scheduled air time that a missing file will transfer.

4. In the **FTP Settings** section, you can configure FTP groups with one or more FTP servers, import an FTP Group, or export an FTP Group. Once you have configured an FTP group, you may map a playout channel to that group from the Playout Channel Properties page.

5. Click **Apply** to save your changes.

### Configuring an FTP Group

With SystemManager 6.3 and later, you can configure one or more groups of FTP servers to use with the Media Fetch service. Creating multiple FTP groups and mapping your channels to the appropriate group is one way to ensure that each channel accesses the correct assets. For example, you may have duplicate names for assets that exist on multiple servers. Using FTP groups allows you to group assets as needed, and then map your channels to those groups appropriately.

1. In the **Default Group** section, click **Add FTP Server**.

2. Configure your FTP settings as follows:
   - **Name**: Enter the name of the FTP server you wish to use.
   - **Path**: Enter the path that Media Fetch will use to access files on your FTP server.
   - **Server Address**: Enter the IP address or host name of the FTP server.
   - **Server Port**: Enter the port number for your FTP server that will be used by Media Fetch. The default is port 21.
   - **Username**: Enter the user name for your FTP server.
   - **Password**: Enter the password for your FTP server.
   - **Asset Type**: Select the file types supported by this FTP server. Media Fetch will search the FTP for the selected asset types. Press the **Ctrl** key to select multiple options.

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**Figure 8-4: Media Fetch Service Configuration—FTP Settings**

- Click **Export FTP Group** to export an FTP group.
- Click **Remove FTP Server** to remove a configured FTP server.
Traffic and Billing

- **Relative Secondary Path**: If using Independent Branding and organizing the graphics by folder, enter the relative secondary path for independent branding graphics.
- **Allow Growing Files**: Select to allow files that are actively being transferred to the local directory of the client. Note if you chose this option, please make sure that the asset model is always Low Latency at this site.

3. Add any additional FTP servers as desired by repeating steps 1-2. You may also import or export an FTP group, as follows:
   - To export an FTP Group:
     a. Click the **Export FTP Group** button for the FTP group you wish to export. A message appears asking if you wish to save or open the corresponding XML file.
     b. Save the corresponding XML file for the FTP group to your desired location.
   - To import an FTP Group:
     a. under **Import FTP Group**, click the **Browse** button to browse to the XML file for the FTP group you wish to import.
     b. Click **Import Group**.
     c. Verify that the FTP group details appear, and then click **Apply** to save your changes.

4. Click **Apply** to save your changes.

**Configuring Media Fetch for a Playout Channel**

Configure the Media Fetch service for a single playout channel.

1. From the Playout Channel properties page, make sure you have selected **Channel Type**: **Playout**.
2. From the Media Fetch section of the Playout Channel properties page, make sure the **Enable Media Fetch** check box is selected.
3. In the **Media Fetch > FTP Group** field, select the FTP group you have configured in the previous procedure or leave the default.

**Traffic and Billing**

Configure specific locations to be used for the playlist or as-run log files.

Note the following:

- In order to use the Traffic and Billing feature, it must be enabled on the video server.
- Multiple Playout Channels may use the same locations for the playlist or as-run log files on a video server. The default locations are shared by all Playout Channels on a video server.
- Note the following default location on your video server for loading your playlists:

  //<IP address>/fs0/traffic/<serial number>/playlists

- IP address: The IP address of your Spectrum video server.
- Serial number: The serial number of your Spectrum video server

  Both the IP address and serial number of your video server can be found on the Video Server Properties page.
Chapter 8: Playout channel configuration

- Note the following default location on your video server for storing your as-run lists:

  //<IP address>/fs0/traffic/<serial number>/asruns

  - IP address: The IP address of your Spectrum video server.
  - Serial number: The serial number of your Spectrum video server

  Both the IP address and serial number of your video server can be found on the Video Server Properties page.

Related information
Enabling and configuring global Traffic and Billing Settings on page 316
Viewing Spectrum video server properties on page 52

Enabling and configuring global Traffic and Billing Settings

You may enable and configure traffic and billing for all playout channels on a Spectrum video server.

The traffic and billing service is an integral part of the Playlist Control feature that allows you to upload to your Spectrum system a playlist of primary and secondary events (such as video clips, audio, and graphics) for a specified channel and to retrieve a corresponding as-run file. Once traffic and billing is enabled, you can configure traffic and billing settings and override the default locations of playlist and as-run folders using the Playout Channel Properties page.

Note that any settings you configure for an individual playout channel will override the global settings on the “Edit Traffic And Billing Services” page.

1. Make sure you have created the player you wish to use for Playlist Control and configured it to use “Harmonic Playout” for Control.
2. Make sure you have attached the player you wish to use for Playlist Control to your I/O module, and then activated it.
3. In SystemManager, click the Video Server Services icon in the left-hand column to open the Video Server Services page.
4. Under Playout Channels, click Enable Traffic and Billing Service for the desired video server to enable and configure Traffic and Billing for all channels on the video server.
5. Configure as follows:

   - **Path Options**: Select FS to use a playlist watch folder on the local Spectrum file system. Select FTP to use a playlist watch folder on an FTP server. If FTP is selected, enter the following details:

     - **Username**: Enter the user name for the FTP server (20 character limit).
     - **Password**: Enter the password for the FTP server (20 character limit).
     - **FTP Server**: Enter the IP address of the FTP server.

   - **Playlist Path**: Enter the path of the playlist watch folder on the local Spectrum file system to be used for loading your playlist to the video server. Fill in this field only if you wish to configure a different path than the default location. Note that you must use forward slashes in the path name. Back slashes are treated as escape characters and will result in an invalid path.

   **NOTE**: If this field is changed from the default path, Spectrum will ignore any channel name specified in the playlist file XML and force this channel to be used when the playlist is sent to the Playout Channel.
Traffic and Billing

- **As Run Path**: Enter the path to be used for storing your as-run files on the video server. Fill in this field only if you wish to configure a different path than the default location. Note that you must use forward slashes in the path name. Back slashes are treated as escape characters and will result in an invalid path.

- **As-Run Format**: Select the output format to be used for the as-run file.
  - **BXF 2.0**: Select for general BXF compatibility.
  - **BXF 2.0 Myers**: Select for compatibility with the Myers traffic system.
  - **PE 1.5**: Select for Spectrum Playlist Control version 8.2.
  - **PE 1.4**: Select for Spectrum Playlist Control version 8.0.
  - **PE 1.3**: Select for Spectrum Playlist Control version 7.7 and 7.8.
  - **PE 1.2**: Select for Spectrum Playlist Control version 7.6.

- **Enable BXF Messaging**: Click to enable integration with a BXF traffic system and to receive BXF messages.
  - **Destination Name**: Enter the name of the BXF traffic system. If you have selected BXF 2.0 Myers in the As-Run Format field, **Myers ProTrack** is entered automatically.

- **BXF Traffic Server URL**: Enter the IP address of the BXF traffic server.
- **Transfer Protocol**: Select either **REST** or **SOAP** depending on your BXF traffic server. If you have selected BXF 2.0 Myers in the As-Run Format field, SOAP is entered automatically.

6. Click **Apply** to apply all playout channel settings.

For instructions on creating and loading a Spectrum Playlist Control playlist and retrieving a Spectrum as-run list, refer to “Using Polaris Play: Playlist Control” in the *Polaris Play: Playlist User Guide*.

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**Related information**

- [Creating a player on page 207](#)
- [Attaching devices and setting conversion options on page 262](#)
- [Changing the player state on page 275](#)

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**Configuring Traffic and Billing for a single playout channel**

You can configure settings for an individual playout channel that override the default settings for your Spectrum video server.

Harmonic recommends that you enable and configure default Traffic and Billing settings for all playout channels on a Spectrum video server first. Then, once you have done that, follow the instructions to change the settings for an individual playout channel, which will override the default settings.

1. From the **Video Server Services** page, click a Playout Channel to open the **Playout Channel Properties** page.

2. In the **Traffic and Billing** section of the page, configure settings as follows:

   - **Reset to Default**: Select to configure the Playout Channel to use the default playlist and as-run log locations.

   - **Enable Traffic and Billing**: Click to enable or disable the Traffic and Billing service for this channel. Note that Traffic and Billing can be configured per channel or globally for all playout channels on a video server. Note that if you configure Traffic and Billing settings for an individual channel, those settings override the global settings.
Chapter 8: Playout channel configuration

Path Options
Select **FS** to use a playlist watch folder on the local Spectrum file system. Select **FTP** to use a playlist watch folder on an FTP server. If FTP is selected, enter the following details:

- **Username**: Enter the user name for the FTP server (20 character limit).
- **Password**: Enter the password for the FTP server (20 character limit).
- **FTP Server**: Enter the IP address of the FTP server.

Playlist Path
Enter the path of the playlist watch folder on the local Spectrum file system to be used for loading your playlist to the video server. Fill in this field only if you wish to configure a different path than the default location. Note that you must use forward slashes in the path name. Back slashes are treated as escape characters and will result in an invalid path.

**NOTE:** If this field is changed from the default path, Spectrum will ignore any channel name specified in the playlist file XML and force this channel to be used when the playlist is sent to the Playout Channel.

As Run Path
Enter the path to be used for storing your as-run files on the video server. Fill in this field only if you wish to configure a different path than the default location. Note that you must use forward slashes in the path name. Back slashes are treated as escape characters and will result in an invalid path.

As-Run Format
Select the output format to be used for the as-run file

- **BXF 2.0**: Select for general BXF compatibility.
- **BXF 2.0 Myers**: Select for compatibility with the Myers traffic system.
- **PE 1.5**: Select for Spectrum Playlist Control version 8.2.
- **PE 1.4**: Select for Spectrum Playlist Control version 8.0.
- **PE 1.3**: Select for Spectrum Playlist Control version 7.7 and 7.8.
- **PE 1.2**: Select for Spectrum Playlist Control version 7.6.

Enable BXF Messaging
Click to enable integration with a BXF traffic system and to send and receive BXF messages.

Destination Name
Enter the name of the BXF traffic system. If you have selected BXF 2.0 Myers in the As-Run Format field, **Myers ProTrack** is entered automatically.

- **BXF Traffic Server URL**: Enter the IP address of the BXF traffic server.
- **Transfer Protocol**: Select either **REST** or **SOAP** depending on your BXF traffic server. If you have selected BXF 2.0 Myers in the As-Run Format field, SOAP is entered automatically.

3. Click **Apply** to apply all playout channel settings.

Related information
*Enabling and configuring global Traffic and Billing Settings on page 316*
Configuring SNMP critical error traps for Playlist Control

You can configure a Spectrum video server to send trap messages to one or more client systems via SNMP when a critical error occurs on a Playlist Control channel.

1. From the System Diagram, click your Spectrum video server heading (or icon) to open the Physical Configuration page.
2. Click the picture of the Spectrum video server to display the Properties page.
3. In the Host Properties section of the page, in the Change Settings field, click Configure SNMP Traps. The Configure SNMP Critical Error Traps for Playlist Control page appears.

![Configure SNMP Critical Error Traps for Playlist Control on D11_01017](image)

4. To enable trap notifications, in the Send trap notifications? menu, select Yes.
5. To add a destination client system, click Add Trap Destination.
6. In the IP Address field, enter the IP address for the client system.
   
   For the Port and Community fields, leave the default values.

   **NOTE:** Do not change the default values for the Port and Community fields unless instructed by Technical Support.

4. Click Apply to save your changes.

You may add more trap destinations at any time. To remove a trap destination, click the Remove check box and then click Remove Trap Destination.
Chapter 9

Spectrum client configuration

This chapter provides advanced configuration and operation instructions for Spectrum video servers in a Spectrum system.

**IMPORTANT:** The procedures outlined in this section are written for qualified technical personnel, skilled at advanced networking procedures. If you have any questions, please consult with your facility’s Information Service staff or contact Technical Support.

- Setting IP addresses through vDHCP
- About the Domain Name System setup
- Adding a new Spectrum video server
- About NetBIOS naming
- About Spectrum video server network services
- About the File Server setup
- About client setup
- Browsing the Spectrum video server file system from a client
- Mapping a Spectrum video server file system to a Windows network drive
- Connecting a Macintosh to the Spectrum server using SMB
- Playing media files from a Spectrum video server on a Client PC
- Copying files from a Spectrum video server to a Client PC
- Copying files from a Client PC to a Spectrum video server

### Setting IP addresses through vDHCP

The Internet Protocol (IP) addresses used by Harmonic equipment can either be isolated, or part of a customer’s existing network.

Please note the following important points:

- Consultation with your Information Service (IS) staff or a book on TCP/IP basics is *highly recommended* before this step.
- Because there are security implications, an Internet router might be configured as a firewall to prevent unauthorized access.
- The range of IP addresses assigned to the Ethernet is called an IP *subnet*.

IP address assignment is performed through the Dynamic Host Configuration Protocol (DHCP). The SystemManager Platform runs Microsoft Windows 7.
If the Harmonic equipment is part of an existing network that can provide DHCP service, the third party vDHCP server can be turned off. In this case, the customer’s network will need to provide the appropriate IP addressing information to the SystemManager and MediaDirector devices.

Despite the word “Dynamic” in its name, vDHCP should be configured to make the IP addresses as permanent (static) as possible after the initial automatic assignment. This is commonly referred to as IP address “reservation.” Setting up an IP address reservation for the MediaDirector ensures that it obtains the same IP address from the vDHCP server every time. Reserving the MediaDirector’s IP address is recommended — but not mandatory.

**NOTE:** Each MediaDirector host must have a unique IP address.

1. Determine the MediaDirector’s IP and Ethernet (or MAC) address(es). To do this, ensure that the MediaDirector is powered on.

2. If the MediaDirector is properly connected within your system and powered on, it has received a single IP address (MediaDirector 2100) or multiple addresses (MediaDirector 2101, 2102, or 2102B) from the vDHCP server. To find the IP addresses:
   a. Start the SystemManager application.
   b. Click the Configuration tab to display the Configuration page.
   c. In the System diagram, click a “single” MediaDirector host icon (not the dual host icon) to display the Physical Configuration page.
   d. Click the MediaDirector’s picture to display the Properties page.
   e. At the top of the page, make a note of the selected host’s IP address. The vDHCP server has assigned this IP address, but it is a dynamic IP address and not a static or “reserved” one.
   f. Repeat steps b through e for the additional MediaDirectors and/or subsequent MediaDirector hosts.

3. Launch the vDHCP application by double-clicking the small vDHCP icon located in the bottom right corner of the desktop, on the Task Bar.

The vDHCP Settings window appears.

![Figure 9-1: VDHCP Settings window](image-url)
4. Click the **Active Leases** tab to display a list of all the IP address leases that have been assigned by the vDHCP server. A sample tab is shown below.

![Figure 9-2: VDHCP Settings—Active Leases Tab](image)

5. In the list, highlight the entry for the first host’s IP address. Next, copy (CTRL+C) the Ethernet address that appears in the **Hardware Address** field.

   **NOTE:** It is recommended that you use the host’s current IP address for the reservation. If you decide to use another IP address, ensure that the IP address is within the address range specified in the vDHCP UI’s “Address Ranges” tab. The range is preceded by a green check mark. In addition, ensure that the IP address that you wish to use does not currently belong to any other device, and that it is not reserved. If required, click the Help button on the vDHCP UI for more information about ranges and reservations.

6. Click the **Reservations** tab, a sample of which is shown below.
Figure 9-3: VDHCP Settings—Active Leases Tab

At the bottom, click the Mac Addr radio button, and paste (CTRL+V) in the Ethernet address. Next, click in the IP Address field and enter the host’s IP address (as you noted in step 2).

⚠️ IMPORTANT: Check your entries. The MediaDirector will not function properly if the Ethernet and IP addresses are incorrectly entered.

7. Click the Set button to activate the reservation for the selected host.

8. Repeat steps 4 through 7 for additional hosts.

9. Reboot the MediaDirector.

10. As outlined in step 2, navigate to each host’s Properties page and ensure that the selected host has received the IP address that you just entered on the vDHCP Reservations tab.

⚠️ NOTE: If you have a system that includes multiple MediaDirector, such as an EFS system, the procedure Changing Network/File System Performance Settings

### About the Domain Name System setup

The Internet Domain Name System (DNS) can be used to allow Spectrum video server hosts to be named consistently across multiple Platforms, from anywhere on the Internet. Having a DNS server is not mandatory for Harmonic devices to function. Any DNS server can be used to provide name service. Note that the SystemManager Platform uses Windows 2000 Professional operating system, and hence cannot be used as a DNS server. You may skip the remainder of this section if you do not plan to use a DNS server.

Adding entries to the DNS database for Spectrum video server hosts allows name-based access to the hosts (as opposed to using IP addresses). In addition, the DHCP server should be configured to give out the address of a DNS server to Spectrum video servers, so that the hosts can name themselves. If the default DNS server is on another IP subnet than the Spectrum video server host, a default route must also be given on the DHCP server.
DNS names are case insensitive on look-up of addresses from names, but they preserve upper and lowercase on lookup of addresses to names. For example:

- If the name “SportsServer” is assigned IP address 1.2.3.4, “SPORTSSERVER” and “sportsserver” will also map to 1.2.3.4.
- If 1.2.3.4 is mapped to a name, SportsServer is returned.

Multiple names can be assigned to the same address, for example, for logical names. For best results, keep the names (up to the first dot) under 15 characters in length, and use only letters and digits — so that they match the NetBIOS names described below. Using descriptive names that match physical labels on the Spectrum video servers themselves is a good policy.

Adding a new Spectrum video server

Set up a new Spectrum video server on a TCP/IP network.

1. If you have a DNS server, create a name for the Spectrum video server in the DNS server. Create DNS entries in both directions, “A” records and “PTR” records. The “A” record maps a host name to an IP address in a DNS zone. Its counterpart (the PTR resource record) is used to map an IP address to a host name in a DNS reverse lookup.

2. Add the address (as assigned in step 1) to the DHCP server (vDHCP).

3. Connect the Spectrum video server to a network with a vDHCP server.

   For details, refer to the Spectrum System Installation Guide.

4. When power is applied, each Spectrum video server host attempts to obtain an IP address from the DCHP server. If it does not succeed, the Ethernet LED or LEDs (for one or both hosts) on the Spectrum video server’s front panel flash. The hosts continue to look for a DCHP server until they are successful, as indicated by the LED(s) in a steady ON condition.

   Refer to MediaDirector Orientation in the Spectrum Installation Guide as required for a complete description of all front panel LED assignments.

   NOTE: A default route is also requested from the vDHCP server. This route is required if clients from more than the local network will access the server.

5. Once a host has an IP address, it attempts to get a name from the DNS server that corresponds to its IP address, using the “PTR” record added in step 1 above.

6. If there is no DNS server present, or if there is no entry for the host, the host will assign a name for itself. See “Default names for Spectrum video servers.”

   If the DNS names were not found on the first try (step 7), reboot the Spectrum video server again.

7. Use the vDHCP manager to mark the IP addresses that were assigned to the host Ethernet addresses as permanent.
About NetBIOS naming

In addition to the standard Internet Domain Name System, the NetBIOS system is also used on Windows platforms.

Instead of being centrally administered, each device (such as a PC or a Spectrum video server) names itself and broadcasts “advertisements.” A master browser on each subnet picks up these broadcasts automatically, to allow individual Windows users to see who is on the local subnet. In a small installation, this mechanism may be sufficient, thus avoiding the DNS set up. For best results, keep both names consistent (DNS and NetBIOS).

**NOTE:** When users assign a NetBIOS name to a host from the SystemManager, it should be unique on the network. This not only applies to the Spectrum video server host, but also to a Windows PC or any other device that advertises its NetBIOS name. Refer to “About Device Name Limitations” for additional information.

When Spectrum users talk about “seeing” a Spectrum video server, they are usually talking about browsing into it from a client. Please note the following important points:

- For mapping names to addresses, both DNS and NetBIOS are case insensitive. However, while DNS preserves the upper/lower case in the name, NetBIOS converts the name to all upper case.
- The name as seen in a Windows browser shows the first character upper case, and the remainder lowercase; the actual NetBIOS representation is all upper case.
- Although NetBIOS allows some other special characters in its names, using only letters and numbers is compatible with DNS. NetBIOS names are limited to 15 characters.
- The name displayed by the SystemManager is the NetBIOS name. Changing the Spectrum video server’s name within the SystemManager only changes its NetBIOS name.
- Remember that the MediaDirectors 2101, 2102, and 2102B have multiple hosts, all of which may be browsed independently from a client. However, the hosts will display the same file information.

About Spectrum video server network services

Note the TCP/IP services that are implemented on the Spectrum video server.

- Network file access using the CIFS protocol.
- File Transfer Protocol (FTP). Many platforms (Microsoft Windows and others) include both command line FTP programs, and browsers that take URLs of the form ftp://MediaDirector Name/fs0.
- Monitoring and management. Private messages are sent from each Spectrum video server to the SystemManager.
- Network file access using the AFP (Apple File Sharing) protocol. This allows Macintosh computers to access media on a Spectrum video server.
- Spectrum Player Control Protocol. Messages are sent from each control application, such as the ClipTool — to and from the Spectrum video server being controlled.

**NOTE:** The services listed above are available from any single-host or multiple-host Spectrum video server. The first four services provide the same information regardless of which host is used. The “Player Control Protocol” service provides information that pertains only to Players configured on the individual host.
About the File Server setup

The Spectrum video server provides file server functionality similar to that of Microsoft Windows®.

The protocol by which such servers and clients exchange information is called the **Common Internet File System** (CIFS), but it is better known by its historical name, **Server Message Block** (SMB). CIFS is also referred to as **Samba** on UNIX systems that include a software suite that implements the SMB protocol.

The Spectrum video server’s CIFS file server allows Windows, Macintosh, and Linux clients to access media on the Spectrum video server’s file system in much the same way as they would access files on a standard Windows server. This allows customers to use many of the powerful software packages available for video production and media management, using industry standard computer platforms — in conjunction with content recorded on Harmonic products.

Note the following important points regarding MediaDirector 2101, 2102, and 2102B hosts:

- All hosts provide the same identical view of the MediaDirector’s file system information.
- Each host runs a separate CIFS server, and each host’s CIFS setup is configured individually.

About client setup

Note some important points regarding client setup.

- Microsoft Windows clients need no additional software to access a Spectrum video server.
- Macintosh OS 9 and earlier clients require a third-party software program such as DAVE, from Thursby Software Systems, Inc. to support SMB mounted file systems.
  - You should install DAVE on your Macintosh before proceeding.
  - Another approach is to use a PC emulator package, such as Virtual PC from Microsoft.
  - Macintosh OS X clients need no additional software to access a Spectrum video server.

  **NOTE:** Macintosh clients may also access Spectrum video servers using the AFP protocol, in addition to CIFS.

If you are mounting a Spectrum video server to a Linux client, Harmonic recommends that you use the “mount -t cifs” command and not the “mount -t smbfs” command.

Client platform-specific instructions are provided for accessing the Spectrum video server file system from both Windows and Macintosh OSX based computers. For specific help on the OS 9 Macintosh user interface, refer to the documentation and help provided by the vendor of the DAVE application. The instructions beyond accessing files in the following sections are specific to Windows clients, although the concepts are the same for Macintosh clients.

Clients should be configured to use a naming protocol (DNS or NetBIOS) that has been set up as described in this chapter. This is another reason to keep DNS and NetBIOS names consistent — clients are more likely to work no matter how they are setup.

Browsing the Spectrum video server file system from a client

Browse the file system from a client connected to a Spectrum video server.

1. Open the **Network Neighborhood** window (Windows NT, Windows 9x), the **My Network Places** window (Windows 2000, XP), or **Network and Sharing Center** (Windows 7).
2. Inside, click **Entire Network** > **Microsoft Windows Network** > **Workgroup**. You will find an icon for each Spectrum video server host on your subnet. If the Spectrum video server hosts do not appear, enter the `\MediaDirector Host Name` or `\IP address` in the address bar.

3. Double-click the host icon to display a folder (share) typically called “fs0.” This name corresponds to the Spectrum video server’s File System name. There will be a share for each File System on the Spectrum video server. For an EFS (Extended File Sharing), a file system could be visible and accessible from all the MediaDirectors sharing the file system.

4. Double-click on the share to view the file system and folders as desired. The following figure illustrates a *sample* system that includes multiple MediaDirector s.

5. The properties of a folder or an individual file can be viewed by right-clicking on the corresponding icon.

The following figure illustrates a sample **Properties** dialog for a .mov file. Only “Created” and “Modified” times are stored on a MediaDirector. The time given as “Accessed” is really the “Modified” time. Security attributes on files are not supported in the current release.
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Figure 9-5: Properties Dialog

Note that the properties of the entire file system are not visible until the file system is mapped to a drive.

Mapping a Spectrum video server file system to a Windows network drive

Many applications require the Spectrum video server’s file system to be mapped to a network drive.

1. Right-click on the fs0 icon (or the File System name icon) and select Map Network Drive.

2. The newly created network drive should be visible in Explorer. In the following figure, fs0 on Playout1 is mapped to the client’s E: drive.
Connecting a Macintosh to the Spectrum server using SMB

1. From the Macintosh client, in Finder, click the Go pull-down menu and select the Connect to Server item. A dialog appears.

2. If the NETBIOS name server is found by the operating system, the host names will appear in the top pop-up menu. If so, select the desired host and click Connect.

3. If the desired host name does not appear in the pop-up, type in the IP address of the desired host preceded by “smb://” and, then click Connect.
Chapter 9: Spectrum client configuration

Figure 9-7: Selected host name in the Connect to Server Dialog

4. Once the operating system has located the desired server on the network, provide an appropriate user name and password and click on **OK**.

5. Upon successfully entering a user name and password, the **SMB Mount** dialog is displayed. Select a folder from the pop-up menu, typically called **fs0** and click **OK**. As in Windows, this name corresponds to the Spectrum video server’s File System name.

**Playing media files from a Spectrum video server on a Client PC**

Play media files from a Spectrum video server on a Client PC.

1. Install an application on the client that supports the file format you intend to play. For example, clip files with the **.mov** extension (and containing DV media) and media files with a **.dv** extension may be played with **QuickTime™** version 5.0 or later. To download and install QuickTime™, go to [http://www.apple.com/quicktime/download](http://www.apple.com/quicktime/download).

Microsoft Windows Media Player is initially associated with .mov files, but since it only supports older variants of the QuickTime format, Windows Media Player will not play .mov files recorded on a Spectrum video server.

As shown below, after QuickTime is installed, the icons representing DV files refresh to show that there is now an application associated with these files.

Figure 9-8: Media.dir Window

2. Double-click the file that you wish to play. This starts the execution of QuickTime.

3. Clicking the Play button in the QuickTime window plays the media file.
Copying files from a Spectrum video server to a Client PC

Copy files from a Spectrum video server to a Client PC.

1. Using Windows Explorer, find the file on the Spectrum video server that you wish to transfer.
2. Drag that file’s icon from its location on the Spectrum video server, and drop it on the icon of the desired destination folder. For example, in the following image, file cnn1JQQ18.dv has been copied to a folder named “Clips on My Computer” on local disk C.

![Figure 9-9: Clips on My Computer Window](image)

3. To play the file, double-click its icon, and then click the Play button in the QuickTime window. Other Windows mechanisms for file transfer and linkage (cut, paste, copy, and shortcuts) may also be used.

**NOTE:** When copying a file using SMB to or from a Windows PC, the windows progress dialog box incorrectly calculates time remaining to copy, first showing a reasonable and increasing value, and then showing a very large value for a considerable time. The copy eventually succeeds, despite the errant time remaining indication. This problem appears to be a Windows problem since it is reproducible when copying a 5GB file between two Windows 2000 PCs.

Copying files from a Client PC to a Spectrum video server

Copy files from a client PC to a Spectrum video server.

1. Find the file that you wish to transfer.
2. Drag the icon from its location on local disk, and drop it at the desired Spectrum video server location. You can use other Windows mechanisms for file transfer and linkage (cut, paste, copy, and shortcuts).

   **NOTE:** When copying a file using SMB to or from a Windows PC, the windows progress dialog box incorrectly calculates time remaining to copy, first showing a reasonable and increasing value, and then showing a very large value for a considerable time. The copy eventually succeeds, despite the errant time remaining indication. This problem appears to be a Windows problem since it is reproducible when copying a 5GB file between two Windows 2000 PCs.

   This problem appears to be a Windows problem since it is reproducible when copying a 5GB file between two Windows 2000 PCs.

   - If possible, use FTP instead of CIFS for transferring large files.
• You may experience slow transfers when overwriting an existing file. In this situation, it may be better to delete the previous version of the file, and then copy in the new version
• You may experience slow transfers when transferring a file into the root directory of the Spectrum file system. In this situation, it may be better to transfer the file into a temporary directory, and then once the transfer is complete, move the file to its final location.
Part III
Harmonic MediaGrid

- Harmonic MediaGrid configuration
- Harmonic MediaGrid RAID Configuration and Maintenance
- Harmonic MediaGrid monitoring and troubleshooting
Chapter 10

Harmonic MediaGrid configuration

Find basic configuration procedures for Harmonic MediaGrid.
Refer to the Harmonic MediaGrid Installation Guide for detailed instructions on installing a Harmonic MediaGrid.

**NOTE:** Before commencing Harmonic MediaGrid configuration, ensure that vDHCP is disabled on the SystemManager Platform. Refer to the SystemManager Installation Guide for instructions.

- Gaining secure access to the Harmonic MediaGrid system
- About Harmonic MediaGrid licenses
- Installing a Harmonic MediaGrid license file on a cluster
- About clusters, volumes and groups
- About mixing ContentServers and scheduled balancing
- About checkpoints and scheduling checkpoints
- Configuring Harmonic MediaGrid
- Restarting a Harmonic MediaGrid device
- Powering down a Harmonic MediaGrid system
- Powering on a Harmonic MediaGrid system
- Editing the slice size configuration file
- Editing the ContentServer configuration file
- Editing the High Bandwidth ContentBridge configuration file
- Editing the ContentBridge configuration file
- Enabling and configuring scheduled balancing
- Enabling and configuring log forwarding
- Balancing the ContentServer controllers
- Upgrading Harmonic MediaGrid firmware
- Changing the Harmonic MediaGrid wink state
- Enabling and configuring checkpoint schedules
- Changing the descriptions for Harmonic MediaGrid components
Gaining secure access to the Harmonic MediaGrid system

Access the Harmonic MediaGrid using one of three types of users: regular user, Harmonic MediaGrid administrator, and SystemManager administrator.

1. From the Configuration tab, click the Access Control icon in the Harmonic MediaGrid section of the left-hand column. The Access Control Settings for Harmonic MediaGrid Devices page appears.

![Access Control Settings for Harmonic MediaGrid Devices](image)

Figure 10-1: Access Control Settings for Harmonic MediaGrid

2. Enter information in the following fields to gain secure access.
   - For Regular user access, contact your IT department for information.
   - For Harmonic MediaGrid Administrator level access use:
     - **Username**: mgadmin
     - **Password**: 1234
     - **Confirm Password**: 1234
     - **Domain**: (empty)
   - For SystemManager Administrator level access use:
     - **Username**: omneon
     - **Password**: usm
     - **Confirm Password**: usm
     - **Domain**: (empty)

3. Click **Save Settings** to save changes. The SystemManager now provides access to the Harmonic MediaGrid according to the security access level assigned to the user.

About Harmonic MediaGrid authentication

Security on a Harmonic MediaGrid is provided at three levels: regular user, Harmonic MediaGrid administrator, and SystemManager administrator.

Using Windows Domain Controller (WDC)

Connecting to a WDC provides a user’s security token and a list of group memberships. Thus, a WDC is a requirement for facilities operating a Harmonic MediaGrid **Regular users** are permitted this level of access.

For more information about WDC, a good general starting point is the Windows Server Cookbook: [http://www.oreilly.com/catalog/windowsvrckbk/index.html](http://www.oreilly.com/catalog/windowsvrckbk/index.html)
Chapter 10: Harmonic MediaGrid configuration

NOTE: Although Harmonic neither recommends nor supports this, customers with expert level skills and knowledge can connect to a Samba-emulated WDC. For more information about a Samba-emulated WDC, go to: http://www-128.ibm.com/developerworks/linux/library/l-samba-tng.html

Using the ContentManager application
ContentManager allows you to set user and group level security for various Harmonic MediaGrid files and directories through Access Control Lists (ACLs). Once an ACL is created, you can customize the security preferences for each individual Access Control Entry (ACE). In summary, Harmonic MediaGrid Administrators are permitted to configure the Harmonic MediaGrid, whereas regular users are not. Refer to the ContentManager User’s Guide for additional information.

Using Harmonic MediaGrid with MAS
The Media Application Server (MAS) provides unified content management capabilities across various storage systems, as well as a common view of content stored across multiple file systems. SystemManager Administrators are permitted to configure Harmonic MediaGrid directories using a MAS system. Refer to the Media Application Server User Guide for additional information.

NOTE: Do not log in as a SystemManager administrator if you plan to configure ContentManager settings.

About Harmonic MediaGrid licenses
Note some points about Harmonic MediaGrid licenses.

At least one compute node license must be installed to enable client grid access. This license restricts grid usage by limiting the maximum number of grids allocated at any time, as well as limiting each grid to a maximum number of nodes. Additional compute node licenses must be installed if the maximum number of nodes in use is exceeded.

The compute node license(s) is included in Harmonic MediaGrid license files. After the licenses have been purchased, the license file(s) ending in .omlic, are sent by e-mail to customers. License file(s) should be placed in the D:\Licenses directory of the SystemManager Platform. Refer to “Obtaining and Installing a SystemManager License File” in the SystemManager Installation Guide for step by step instructions.

Once Harmonic MediaGrid license file(s) are available in the D:\License directory on the SystemManager Platform, you can install them on a cluster.

Installing a Harmonic MediaGrid license file on a cluster
Install a license file on a Cluster.

NOTE: You must have Administrator privileges to perform this function.

1. Ensure that a license file is available for use in the D:\License directory of the SystemManager Platform that controls the Harmonic MediaGrid. Contact Technical Support if the license file is not in this directory.
2. From the **Configuration** tab, click the **Install License** icon in the left-hand column to access the **Install License** page.

3. Identify the required license and select an installation location from the **Select Cluster** list.

4. Select the appropriate check box.

5. Click **Install**.

   The license file is installed on a ContentDirector in the selected cluster.

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**About clusters, volumes and groups**

When setting up a Harmonic MediaGrid system, generally, there will be one cluster, one volume, and one group, all of which are generated automatically by the Configuration Assistant.

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cluster</td>
<td>Includes a volume and its associated ContentDirector, ContentServer and ContentStore nodes within a Harmonic MediaGrid.</td>
</tr>
<tr>
<td>Volume</td>
<td>Includes the file system, one Group, and its associated ContentServer and ContentStore nodes in a Harmonic MediaGrid.</td>
</tr>
<tr>
<td>Group</td>
<td>A collection of one or more ContentServer units and their attached ContentStore nodes.</td>
</tr>
</tbody>
</table>

---

**About mixing ContentServers and scheduled balancing**

Clients can utilize the full bandwidth and storage provided by ContentServer 1000 series and ContentServer 2000 series in a mixed-server configuration (ContentServers 1042 and ContentServers 2122/2124 in the same Harmonic MediaGrid system).

**NOTE:** At this time, the ContentServer 3000 or 4000 and ContentStores 3160, 4000, or 5840/5840A series cannot be mixed with ContentServer 1000 or 2000 series in the same Harmonic MediaGrid system.

In order for a mixed server configuration to function properly, you must make sure the system is balanced on a regular basis by using the Balancer feature included in this version of SystemManager. Enabling and configuring scheduled balancing for a cluster ensures that all ContentServers have disk space balanced across the cluster.

**Related information**

[Enabling and configuring scheduled balancing](#) on page 360
Chapter 10: Harmonic MediaGrid configuration

About checkpoints and scheduling checkpoints

Enabling Checkpoints allows you to save a copy of all File System metadata stored in a ContentDirector. Data is saved to a single file—the Checkpoint file and stored on a ContentServer.

Each ContentServer holds a single Checkpoint file; each new Checkpoint goes to a different ContentServer. If a disaster destroys all ContentDirectors, File System metadata can be retrieved from the Checkpoint file and then restored to a new ContentDirector.

Checkpoint scheduling allows you to periodically create Checkpoint files. A ContentServer stores a single Checkpoint file. Each time a Checkpoint is created, a different ContentServer is used to store the Checkpoint file. This allows several Checkpoints to exist on a Harmonic MediaGrid, so that the File System data is redundantly protected.

Checkpoints can be immediate (on demand) or scheduled at intervals. You can set the interval from 1 to 12 hours, 16 or 20 hours, or from 1-15 days. Checkpoint intervals can be configured to occur at any hour of the day, and on any day of the week.

Harmonic makes the following recommendations for Checkpoints and Checkpoint Scheduling:

- All ContentDirectors should have Checkpoints enabled and a schedule configured.
- Schedule Checkpoints to occur at least every 24 hours.
- All ContentDirectors in a cluster should have identical Checkpoint intervals but different starting times. For example, if a Harmonic MediaGrid has three ContentDirectors, then ContentDirector A could have a schedule start time of Monday at midnight, ContentDirector B would have Tuesday at midnight, and ContentDirector C would have Wednesday at midnight. The Checkpoint interval should then be set to 72 hours on each ContentDirector. This would ensure a Checkpoint occurred every 24 hours, rotating among the ContentDirectors.
- Before configuring checkpoints, Harmonic recommends that you set the time zone on each ContentDirector. Refer to “Setting ContentDirector Timezones” in the Harmonic MediaGrid Installation Guide for step by step instructions.

NOTE: Contact Harmonic technical support if you wish to access information in the Checkpoint file.

The Events section on a ContentDirector Properties page provides information about the success or failure of the last attempted checkpoint operation.

Related information

Enabling and configuring checkpoint schedules on page 367
Viewing and clearing alarms and events for Harmonic MediaGrid components on page 431

Configuring Harmonic MediaGrid

Once you have configured your Harmonic MediaGrid system by running the configuration assistant, and initialized a cluster, you may perform some additional configuration.

Before you begin

For information on running the configuration assistant, refer to “System Configuration” in the Harmonic MediaGrid Installation Guide.
To configure and maintain Harmonic MediaGrid RAID systems, refer to “Harmonic MediaGrid RAID Configuration and Maintenance.”

**NOTE:** To perform the required initial configuration tasks for a Harmonic MediaGrid, you will need Admin level access.

**Harmonic MediaGrid RAID Configuration and Maintenance**

Gaining secure access to the Harmonic MediaGrid system

Creating or deleting a volume

You can create or delete a volume from SystemManager.

**NOTE:** When setting up a Harmonic MediaGrid system with the ContentServer 3000 or 4000, there can only be one cluster, one volume, and one group, all of which are generated automatically by the configuration assistant. You must have Administrator privileges to perform these functions.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Volumes** section of the page, proceed as follows:
   - To create a Volume: Click **Create Volume**. A dialog box appears asking you to confirm the creation. Click **OK**. A new volume is added to the list of volumes.
   - To delete a Volume: Select the volume to be deleted and click **Delete Volume**. A dialog box appears asking you to confirm the deletion. Click **OK**. The volume is removed from the list of volumes.

   **NOTE:** Only one volume is supported on the Harmonic MediaGrid.

3. Click **Done**.

**Related information**

*Creating or deleting a volume* on page 339

Creating or deleting groups

You can create or delete groups from SystemManager.

**NOTE:** When setting up a Harmonic MediaGrid system with the ContentServer 3000 or 4000, there can only be one cluster, one volume, and one group, all of which are generated automatically by the configuration assistant.
Chapter 10: Harmonic MediaGrid configuration

The number of groups should be equal to or slightly higher than the expected replication factor. Once the desired replication factor is chosen, set up a grouping arrangement that best supports that replication factor.

NOTE: You must have Administrator privileges to perform these functions.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Clusters sections, click the Name hyperlink for the cluster with the required volume. The Cluster Properties page appears. Scroll to the Groups section as shown in the following figure.

![Figure 10-3: Cluster Properties—Groups Section](image)

3. In the Groups section of the page, proceed as follows:
   - To create a Group: Click Create Group. A dialog box appears asking you to confirm the creation. Click OK. A new Group is added to the list of Groups.
   - To delete a Group: Select the Group to be deleted and click Delete Group. A dialog box appears asking you to confirm the deletion. Click OK. The Group is removed from the list of Groups.

4. Click Done.

Adding or removing ContentServers from a group

You can add or remove ContentServers to/from a Group.

NOTE: When setting up a Harmonic MediaGrid system with the ContentServer 3000 or 4000, there can only be one cluster, one volume, and one group, all of which are generated automatically by the configuration assistant.

Follow these guidelines when adding ContentServers to a group:

- The recommended configuration is 12 ContentServers per group. Note that the default replication factor is three; the replication factor can be changed to best support the number of ContentServers.
- For maximum performance, do not use less than 10 ContentServers in a group. This provides a sufficient pool of ContentServers for slice storage.

NOTE: You must have Administrator privileges to perform these functions.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Clusters sections, click the Name hyperlink for the cluster with the required Group. The Cluster Properties page appears. Scroll down the page to display the Group section.

3. Click the required Group ID to display the Group Properties page as shown in the following figure.
4. To add a Server to the Group, click Add Server(s) to this Group. The Unattached ContentServers page appears where you select which Server to add. Click Confirm Add. A dialog box appears which prompts you to confirm the addition. Click OK.

5. To remove a Server from the Group, select the Server and click Remove Selected Servers. A dialog box appears prompting you to confirm the delete. Click OK.

6. Click Done.

The Server has been added to or deleted from the group as specified. Deleted Servers can be reused with another group (or the same group) within a Harmonic MediaGrid at a later time.

Related information

Setting replication factors for file systems on page 344

About ContentBridge discovery and cluster association

Note how SystemManager discovers ContentBridges and High Bandwidth ContentBridges. ContentBridges and High Bandwidth ContentBridges will not be added to SystemManager automatically if they are not in the same IP network as the SystemManager or ContentDirectors being monitored. In most cases, the Connect Device feature must to be used to add such devices.

Note that ContentBridges and High Bandwidth ContentBridges will not be displayed in a cluster if they are not in the same IP network as one of the cluster’s ContentDirectors. Also, their cluster value will be shown as “unknown” in such cases. The ContentBridge cluster association is for convenience only and does not affect operation.

Related information

Connecting a device from a different IP network on page 39
Adding or removing groups from a volume

You can add or remove an existing Group to/from a Volume.

You must have Administrator privileges to perform these functions.

NOTE: When setting up a Harmonic MediaGrid system with the ContentServer 3000 or 4000, there can only be one cluster, one volume, and one group, all of which are generated automatically by the configuration assistant.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Clusters sections, click the Name hyperlink for the cluster with the required volume. The Cluster Properties page appears. Scroll down the page to display the Volume section.

3. Click the required Volume to display the Volume Properties page, as shown in the following figure.

Figure 10-5: Adding or Removing Groups

4. To add a group to the volume, click Add Group to Volume. The Unattached Groups page appears, which allows you to select which group to add. Click Confirm Add. A dialog box appears, which prompts you to confirm the addition. Click OK.

5. To remove a group from the volume, select the group and click Remove Group from Volume. A dialog box appears, which prompts you to confirm the delete. Click OK.

6. Click Done.

The Group has been added or deleted from the Volume as specified. A deleted group can be added to another (or the same) volume at a later time.
Creating or deleting file systems from a volume

You can create or delete a file system.

**NOTE:** You must have Administrator privileges to perform these functions.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.
2. In the **Clusters** sections, click the Name hyperlink for the cluster with the required **Volume**. The **Cluster Properties** page appears.
3. Scroll down the page to the **Volumes** section and click the required **Volume ID** to access the **Volume Properties** page.
4. Choose one of the following:
   - To create a File System: In the **File System** field at the top of the page, enter a File System name and click **Create File System**. Refer to “About Naming Files and System Elements” for rules to follow when naming a File System.
     **NOTE:** Only one File System can be associated with a Volume; if one File System is already created for a volume the Create File System button will be grayed out.
   - To delete a File System: In the **File System** field, click **Delete File System**.
5. A dialog box appears to confirm the deletion. Click **OK**.
6. Click **Done** to complete the task. The **File System** has been created or deleted from the **Volume** as specified.

**Related information**

[About naming files and system elements](#) on page 107

Setting or changing file system permissions

You can change permissions for a file system.

**NOTE:** You must have Administrator privileges to perform these functions.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.
2. In the **Clusters** sections, click the Name hyperlink for the cluster with the required **Volume**. The **Cluster Properties** page appears.
3. Scroll down the page to the **Volumes** section and click the required **Volume ID** to access the **Volume Properties** page.
4. In the **File System** field, select from:
   - **Owner only access**: Select to limit access to the person who has logged in. This is the default permission.
   - **Open to all users**: Select to provide File System access to all users.
5. Click **Change Permissions** to save the change.
Chapter 10: Harmonic MediaGrid configuration

Setting replication factors for file systems

You can set the replication factor for a file system.

**NOTE:** You must have Administrator privileges to perform these functions.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Clusters** sections, click the **Name** hyperlink for the cluster with the required **Volume** and associated **File System**. The **Cluster Properties** page appears.

3. Scroll down the page to the **Volumes** section and click the appropriate **Volume ID** to access the **Volume Properties** page.

4. In the **Default File System Replication Factor** field, enter a number between 2 and 105. Refer to “About File System Replication Factors” for recommendations about replication factors. The default replication factor is 3.

5. Click **Change Default Replication Factor** to set the change.

About file system replication factors

For Harmonic MediaGrid systems with the ContentServer 1000 and 2000 series, Harmonic recommends that you keep the replication factor for your system set to 3 (the default setting) or, at minimum, 2.

**CAUTION:** Note that setting the replication factor to 1 will lead to data loss in the case of system or disk failure.

About ContentServer and Cluster bandwidth measurements

SystemManager provides bandwidth measurement statistics on a drive read, write and re-replication basis for each ContentServer.

Aggregate statistics are also available for each cluster. For ContentServers, the drive read, write and re-replication measurements are summed over all the ContentServers of the cluster and are shown as the **Bandwidth Utilization** on the **Cluster Properties** page.

![Cluster Properties—Bandwidth Utilization](image)

The aggregate total is compared to the potential available bandwidth and calculated as a percentage, which is shown as the **Bandwidth Utilization** (Average per ContentServer) on the **Cluster Properties** page. This percentage is then checked against the SystemManager alarm levels. The alarm levels can be configured from the **Diagnostics** tab, using the **Edit Thresholds** page.

The default alarm levels are presented as follows:
• An ERROR (orange) alarm is raised if the value moves into the (80...90) range.
• A CRITICAL (red) alarm is raised if the value moves into the (90...100) range.
• An INFO (blue) alarm is raised if the value moves into the (0...80) range.

No alarm is raised if the value is in the same range as it was when this measure was last checked.

NOTE: ContentServers unresponsive to SystemManager queries for the read, write and re-replication counters are omitted from the calculation.

Related information
Editing alarm thresholds on page 36

Restarting a Harmonic MediaGrid device

Safely restart a device from the Properties page in SystemManager.

1. From the Properties page for the device you wish to restart, click the Reboot button located at the bottom of the General Properties section.
2. Click OK to confirm.

Result: The device restarts.
3. Verify that the Status field changes to Not Responding, and then returns to its previous state.

NOTE: It might take a few minutes for the status to change, depending on the length of the discovery cycle and the status of other devices in your network.

Powering down a Harmonic MediaGrid system

Power down the entire system only when directed to do so by Harmonic support.

This procedure requires that you shut down all ContentDirector nodes first, then all ContentBridge nodes, and then all ContentServer nodes. Wait for each group of devices to change to Not Responding before powering down the next group of devices. It may take a few minutes for the status to change to Not Responding, depending on the length of the discovery cycle and the status of other devices in your network.

IMPORTANT: Only perform the following steps if directed to do so by Harmonic technical support.

1. From the Configuration tab in SystemManager, click the Servers & Switches icon.
2. From the Servers & Switches page, click the link for the cluster that you wish to shut down.
3. From the Cluster Properties page, in the Shutdown cluster section, click Shutdown all ContentDirectors in a cluster.
4. Click OK to confirm.
5. Scroll to the ContentDirectors section of the page and confirm that the Network Status indicates Not Responding.
6. Disconnect the power cables from each ContentDirector.
Chapter 10: Harmonic MediaGrid configuration

After each ContentDirector has shut down, the Shutdown all ContentBridges in a cluster button will be activated.

7. Click Shutdown all ContentBridges in a cluster.
8. Click OK to confirm.
9. Scroll to the ContentBridges section of the page and confirm that the Network Status has changed to Not Responding.

10. Disconnect the power cables from each ContentBridge.
    After each ContentBridge has shut down, the Shutdown all ContentServers in a cluster button will be activated.
11. Click Shutdown all ContentServers in a cluster.
12. Click OK to confirm.
13. Scroll down to the ContentServers/ContentStores section of the page and confirm that the Network Status indicates Not Responding.
14. Physically power down each ContentServer and ContentStore in the cluster as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ContentServer 4000</td>
<td>Press the power button on the control panel and hold for four seconds. Once the disk drive LEDs are off, disconnect the two power cords from the back of the server.</td>
</tr>
<tr>
<td>ContentServer 3000</td>
<td>Press the red power button on the control panel on the front of the server and hold for five seconds. Once the disk drive LEDs are off, disconnect the two power cords from the back of the server.</td>
</tr>
<tr>
<td>ContentStore 5840/5840A</td>
<td>Move all power supply switches to the “off” position. Once the front panel LEDs are off, disconnect the power cables from the power supplies.</td>
</tr>
<tr>
<td>ContentStore 4240</td>
<td>Press the power button on the control panel and hold for four seconds. Once the disk drive LEDs are off, disconnect the two power cords from the back of the server.</td>
</tr>
<tr>
<td>ContentStore 3160</td>
<td>Press the red power button on the control panel on the front of the device and hold for five seconds. Once the disk drive LEDs are off, disconnect the two power cords from the back of the device.</td>
</tr>
</tbody>
</table>

15. Shut down the SystemManager platform:
   a. Click the Start button on the task bar, and then click Shut Down.
   b. Disconnect the power cable if necessary.

16. Power down each Network Switch by disconnecting the power cords.

Powering down a single ContentDirector

Safely power down the device from SystemManager.

1. From the Configuration tab, click the Servers & Switches icon.
2. From the Servers & Switches page, in the ContentDirector section, click the name of the ContentDirector you wish to power down.
3. From the **Properties** page, click the **Shutdown** button located at the bottom of the **General Properties** section.

4. Click **OK** to confirm.

5. Verify that the **Status** field indicates **Not Responding**.
   
   ![NOTE: It might take a few minutes for the status to change, depending on the length of the discovery cycle and the status of other devices in your network.]

6. Disconnect the power cables.

### Powering down a single ContentBridge

Safely power down the device from SystemManager.

1. From the **Configuration** tab, click the **Servers & Switches** icon.

2. From the **Servers & Switches** page, in the **ContentBridge** section, click the name of the ContentBridge you wish to power down.

3. From the **Properties** page, click the **Shutdown** button located at the bottom of the **General Properties** section.

4. Click **OK** to confirm.

5. Verify that the **Status** field indicates **Not Responding**.

   ![NOTE: It might take a few minutes for the status to change, depending on the length of the discovery cycle and the status of other devices in your network.]

6. Disconnect the power cables.

### Powering down a single ContentServer

Use SystemManager to safely power down the device.

1. From the **Configuration** tab, click the **Servers & Switches** icon.

2. From the **Servers & Switches** page, in the **ContentServers/CotentStores** section, click the name of the device you wish to power down.

3. From the **Properties** page, click **Shutdown All Enclosures** to shut down both controllers.
   
   ![NOTE: This also shuts down all managed ContentServer and ContentStore nodes.]

4. Click **OK** to confirm.

5. Verify that the **Status** field indicates **Not Responding**.

   ![NOTE: It might take a few minutes for the status to change, depending on the length of the discovery cycle and the status of other devices in your network.]

6. Physically power down the device as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ContentServer 3000</td>
<td>Press the power button on the control panel and hold for five seconds.</td>
</tr>
<tr>
<td>ContentServer 4000</td>
<td>Press and hold the power button on the control panel for four seconds.</td>
</tr>
</tbody>
</table>
Chapter 10: Harmonic MediaGrid configuration

7. Once all disk drive LEDs are off, disconnect both power cables from the rear of the chassis.

Powering down a single ContentStore

Safely power down the device from SystemManager.

1. From the Configuration tab, click the Servers & Switches icon.
2. From the Servers & Switches page, in the ContentServers/ContentStores section, click the name of the device you wish to power down.
3. From the Properties page, click the Shutdown button located at the top of the page.
4. Click OK to confirm.
5. Verify that the Status field indicates Not Responding.
   
   NOTE: It might take a few minutes for the status to change, depending on the length of the discovery cycle and the status of other devices in your network.

6. Physically power down the device as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ContentStore 3160</td>
<td>Press the red power button on the control panel on the front of the device and hold for five seconds. Once the disk drive LEDs are off, disconnect the two power cords from the back of the device.</td>
</tr>
<tr>
<td>ContentStore 4240</td>
<td>Press and hold the power button on the control panel for four seconds. Once all disk drive LEDs are off, disconnect the power cables from the power supplies.</td>
</tr>
<tr>
<td>ContentStore 5840/5840A</td>
<td>Move all power supply switches to the “off” position. Once the front panel LEDs are off, disconnect the power cables from the power supplies.</td>
</tr>
</tbody>
</table>

Powering on a Harmonic MediaGrid system

Make sure all Harmonic MediaGrid devices are connected before continuing.

IMPORTANT: The steps must be followed in the order described below.

1. Apply power to the network switches by plugging the power cords into power sources.
2. Apply power to the SystemManager by connecting the power cord to a power source, and then pressing the power button on the front panel.
   
   NOTE: If you have already configured the SystemManager with an IP address ending in "dot-10," wait until after the Configuration Assistant is complete before powering on this device.
3. Apply power to each ContentDirector by connecting both power cords to separate, isolated power sources, and then press the power button on the front panel.
   
   Result: The ContentDirector takes approximately five minutes to start. Wait for the power-on indicator to light before continuing.
4. If the High Bandwidth ContentBridge is part of your system, apply power by connecting both power cords to separate, isolated power sources, and then press the power button on the front control panel.
Wait for the power-on indicator to light before continuing.

5. If the ContentBridge 1000B is part of your system, apply power by connecting the power cord to a power source, and then press the power switch on the rear panel.

6. Apply power to each ContentServer and ContentStore as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ContentServer 4000</td>
<td>Connect the power cords to power sources, and then press the power button on the front panel.</td>
</tr>
<tr>
<td>ContentStore 4240</td>
<td>Connect the power cords to power sources, and then press the power button on the control panel.</td>
</tr>
<tr>
<td>ContentServer 3000</td>
<td>Connect the power cords to power sources. Press the power button on the control panel on the front of the server.</td>
</tr>
<tr>
<td>ContentStore 3160</td>
<td>Connect the power cords to power sources, and then press the power button on the front panel.</td>
</tr>
<tr>
<td>ContentStore 5840/5840A</td>
<td>Connect the power cords to the power supplies and to power sources. Move all power supply switches to the &quot;on&quot; position.</td>
</tr>
</tbody>
</table>

**Editing the slice size configuration file**

If instructed by Harmonic technical support, you can modify the slice size configuration file.

**IMPORTANT:** As the final step in replacing a ContentDirector, review this configuration file to ensure it contains the latest settings. Click Save to save the file on the new ContentDirector. Refer to the ContentDirector Component Replacement Guide and the product release notes for complete replacement instructions.

**CAUTION:** Do not edit the Slice Size configuration file unless instructed by Harmonic technical support. Using a smaller-than-recommended slice size can result in an unexpected loss of disk space.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Clusters** sections, click the **Name** hyperlink for the required cluster to access the **Properties** page.

3. Click **View/Edit Slice Size Config** to access the **Edit “sliceSizeSpec” File** page. Note that the View/Edit Slice Size button is only enabled if you are logged in as Administrator.
Chapter 10: Harmonic MediaGrid configuration

NOTE: If one or more ContentDirectors go offline, the Slice Size configuration file is automatically synchronized for you when the ContentDirectors come back online. No additional steps are necessary to synchronize the configuration file.

Editing the ContentServer configuration file

The ContentServer configuration file can be edited to set time zones, enable jumbo frames, and change other options.

IMPORTANT: As the final step in replacing a ContentDirector, review this configuration file to ensure it contains the latest settings generated by the Configuration Assistant. Click Save to save the file on the new ContentDirector. Refer to the Harmonic MediaGrid Component Replacement Guide and the product release notes for complete replacement instructions.

NOTE: If you make manual edits to this configuration file, you must save the file on every ContentDirector in the cluster.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Clusters sections, click the Name hyperlink for the required cluster to access the Properties page.

3. Click View/Edit ContentServer Config to access the Edit ContentServer Config File page, a sample is displayed in the following figure.
4. If the config file does not exist, do the following:
   a. Start an SSH session to the ContentDirector.
   b. Create the directory and file by typing:

   ```
   sudo vi /tftpboot/config/config
   ```

   Set each field as follows:

   ```
   LOGHOST=172.16.1.200
   REBOOT_ON_PANIC=YES
   SLICED_WATCHDOG=YES
   SLICED_LOGLEVEL=err
   ENABLE_JUMBO_SERVER=NO
   ENABLE_JUMBO_BRIDGE=NO
   ```
5. Set the time zone specific to your location, for example:

```
SLICE_TIMEZONE=Etc/GMT+8
```

Refer to the following table for a specific time zone.

### Table 10-1: Time Zones

<table>
<thead>
<tr>
<th>Region</th>
<th>GMT Relative Time Zone</th>
<th>Region</th>
<th>GMT Relative Time Zone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eniwetok</td>
<td>Etc/GMT+12</td>
<td>Rome</td>
<td>Etc/GMT-1</td>
</tr>
<tr>
<td>Samoa</td>
<td>Etc/GMT+11</td>
<td>Israel</td>
<td>Etc/GMT-2</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Etc/GMT+10</td>
<td>Moscow</td>
<td>Etc/GMT-3</td>
</tr>
<tr>
<td>Alaska</td>
<td>Etc/GMT+9</td>
<td>Baghdad</td>
<td>Etc/GMT-4</td>
</tr>
<tr>
<td>Pacific</td>
<td>Etc/GMT+8</td>
<td>New Delhi</td>
<td>Etc/GMT-5</td>
</tr>
<tr>
<td>Mountain</td>
<td>Etc/GMT+7</td>
<td>Dhakar</td>
<td>Etc/GMT-6</td>
</tr>
<tr>
<td>Central</td>
<td>Etc/GMT+6</td>
<td>Bangkok</td>
<td>Etc/GMT-7</td>
</tr>
<tr>
<td>Eastern</td>
<td>Etc/GMT+5</td>
<td>Hong Kong</td>
<td>Etc/GMT-8</td>
</tr>
<tr>
<td>Atlantic</td>
<td>Etc/GMT+4</td>
<td>Tokyo</td>
<td>Etc/GMT-9</td>
</tr>
<tr>
<td>Brazilia</td>
<td>Etc/GMT+3</td>
<td>Sydney</td>
<td>Etc/GMT-10</td>
</tr>
<tr>
<td>Mid-Atlantic</td>
<td>Etc/GMT+2</td>
<td>Magadan</td>
<td>Etc/GMT-11</td>
</tr>
<tr>
<td>Azores</td>
<td>Etc/GMT+1</td>
<td>Wellington</td>
<td>Etc/GMT-12</td>
</tr>
<tr>
<td>Greenwich</td>
<td>Etc/GMT+0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

6. Make any other edits as necessary. When you are done editing the configuration file, click **Save File**.

⚠️ **IMPORTANT:** If one or more ContentDirectors go offline, the ContentServer configuration file is not automatically synchronized for you when the ContentDirectors comes back online. To manually synchronize the configuration file, go back to the **Edit ContentServer Config File** window and save the file again.

### ContentServer 1000/2000 series parameters

Refer to the ContentServer 1000 series and ContentServer 2000 series parameters when editing the ContentServer configuration file.

- **LOGHOST**
  
The IP address of the log host

- **REBOOT_ON_PANIC**
  
  Will set the ContentServers to reboot 60 seconds after a kernel panic. This should be set to YES.

- **SLICED_WATCHDOG**
  
  Loads a kernel module that reboots the ContentServer if it stops working. This should be set to YES.

- **SLICED_LOGLEVEL**
  
  Determines how verbose logs should be. Acceptable options are: all, info, warn, err.
Editing the ContentServer configuration file

SLICE_TIMEZONE
Determines the time zone for your location. For reference, refer to the Table 46: Time Zones on page 352 table.

ENABLE_JUMBO_SERVER=NO
Determines the MTU (maximum transmission unit) size used on the ContentServer. This option uses an MTU size of 1500. Set this field to YES to enable jumbo frames. The MTU size for Harmonic MediaGrid with jumbo frames enabled is 9000.

ENABLE_JUMBO_BRIDGE=NO
Determines the MTU size used on the ContentBridge. This option uses an MTU size of 1500. Set this field to YES to enable jumbo frames. The MTU size for Harmonic MediaGrid with jumbo frames enabled is 9000.

CIFS_CASE_SENSITIVE
Determines if the CIFS (Samba) server running on the ContentBridge is case sensitive or not when looking at files and directories. Acceptable options are YES, NO and the default AUTO.

ContentServer 3000 and 4000 series parameters
Refer to the ContentServer 3000 and 4000 series parameters when editing the ContentServer configuration file.

LOGHOST
Is the IP address of the log host

REBOOT_ON_PANIC
Will set the ContentServers to reboot 60 seconds after a kernel panic. This should be set to YES.

SLICE_TIMEZONE
Determines the time zone for your location. For reference, refer to the Table 46: Time Zones on page 352 table.

ENABLE_JUMBO_SERVER=NO
Determines the MTU (maximum transmission unit) size used on the ContentServer. This option uses an MTU size of 1500. Set this field to YES to enable jumbo frames. The MTU size for Harmonic MediaGrid with jumbo frames enabled is 9000.

ENABLE_JUMBO_BRIDGE=NO
Determines the MTU size used on the ContentBridge. This option uses an MTU size of 1500. Set this field to YES to enable jumbo frames. The MTU size for Harmonic MediaGrid with jumbo frames enabled is 9000.

CIFS_CASE_SENSITIVE
Determines if the CIFS (Samba) server running on the ContentBridge is case sensitive or not when looking at files and directories. Acceptable options are YES, NO and the default AUTO.

About Jumbo Frames support
Jumbo frames are a feature that allows for larger transmission sizes of Ethernet frames over a network.

Harmonic MediaGrid supports jumbo frames; however, every device on your network between Harmonic MediaGrid and the client (including the client itself) must also support jumbo frames, with a common packet size, to take advantage of this feature. Network performance is severely impaired otherwise.

Jumbo frames may improve transfer performance between Harmonic MediaGrid and other devices on the network in some cases. However, an improvement will not always be obtained, depending on the devices’ ability to process data relative to the maximum network transfer speed available.
Chapter 10: Harmonic MediaGrid configuration

The Network Switches are enabled by default. Refer to “Configuring a ContentServer” to enable jumbo frames on the remaining Harmonic MediaGrid devices.

Harmonic strongly recommends that, before enabling jumbo frames, you initially set up and test the Harmonic MediaGrid with all other parts of the system infrastructure with jumbo frames disabled, to ensure correct functionality.

Editing the High Bandwidth ContentBridge configuration file

When editing the High Bandwidth ContentBridge configuration file, refer to the parameter descriptions from both the ContentServer configuration file and the ContentBridge configuration file for reference.

The High Bandwidth ContentBridge configuration file combines values from both the global configuration file for ContentServers and ContentBridges as well as values from the individual ContentBridge configuration file.

On a High Bandwidth ContentBridge, the configuration file is stored locally on the disk at /etc/gateway.conf.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. Scroll down to the High Bandwidth ContentBridges section.

3. In the Config column, click the Edit Config link for the High Bandwidth ContentBridge you wish to configure. The Edit Config File on High Bandwidth ContentBridge page appears as shown in the following figure.
Editing the ContentBridge configuration file

The ContentBridge configuration file can be edited to support authentication and multiple-user access to the Harmonic MediaGrid, as well as various other settings.

The ContentBridge receives a configuration file from the primary ContentDirector. It may also receive the file from the secondary ContentDirector if this has been enabled in the DHCP service configuration. This file is required for ContentBridge operation and controls client access to the Harmonic MediaGrid system. The ContentBridge configuration file must exist on both the Primary and Secondary ContentDirectors. Before editing this file you must know the following information:

- The name of the file system(s) on the Harmonic MediaGrid.

Related information
ContentServer 1000/2000 series parameters on page 352
ContentServer 3000 and 4000 series parameters on page 353
ContentBridge configuration file parameters on page 357

Figure 10-9: Edit High Bandwidth ContentBridge Config File

4. Click Save File when you are done editing the configuration file.

5. Reboot the High Bandwidth ContentBridge after editing the configuration file for the changes to take effect.
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- The user name and password of the account used to export the Harmonic MediaGrid file system(s). Each file system may be exported with a different user name.

The configuration file is downloaded using the same name as its hostname. For example, ContentBridge CLB01200 attempts to download the file /tftpboot/config/gateway/CLB01200. The hostname of the ContentBridge is formed by appending its serial number to the letters CLB. Once present on the ContentBridge, the configuration file must be edited to support authentication and multiple-user access to the Harmonic MediaGrid.

**IMPORTANT:** As the final step in replacing a ContentDirector, review this configuration file to ensure it contains the latest settings generated by the Configuration Assistant. Click Save to save the file on the new ContentDirector. Refer to the Harmonic MediaGrid Component Replacement Guide and the product release notes for complete replacement instructions.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.
2. In the **Clusters** section, click the **Name** hyperlink for the required cluster to access the **Properties** page.
3. Click **View/Edit ContentBridge Config** to access the **Edit ContentBridge Config File** page. A sample is displayed in the following figure.

![Edit ContentBridge Config File](image)

Figure 10-10: Edit ContentBridge Config File

If the config file does not exist, do the following:

a. Start an SSH session to the ContentDirector.
b. Create the directory and file on the ContentDirector by typing:

```bash
sudo vi /tftpboot/config/gateway/<hostname>
```

The `hostname` is the five digit serial number of the ContentBridge prefixed with CLB. For example, ContentBridge 01001 is named CLB01001.

4. Edit the parameters as needed.

5. Click **Save File** when you are done editing the configuration file.

6. Reboot the ContentBridge for the changes to take effect.

⚠️ **IMPORTANT:** If one or more ContentDirectors go offline, the ContentBridge configuration file is not automatically synchronized for you when the ContentDirectors comes back online. To manually synchronize the configuration file, go back to the Edit **ContentBridge Config File** page and save the file again.

## ContentBridge configuration file parameters

Refer to ContentBridge configuration file parameters when editing the ContentBridge configuration file.

### Enabling User Access

Every user who wants access through the ContentBridge will need the following line in this configuration file. Set up a new line in this format for each Mount needed:

```
CB CLD FS_NAME USERNAME PASSWORD
```

Edit the file as follows:

- Replace CLD with the DNS name of the ContentDirector.
- Replace FS_NAME with the name of the file system to mount.
- Replace USERNAME with the user name for that particular mount.
- Replace PASSWORD with the password associated with the USERNAME entry.

⚠️ **NOTE:** When the ContentBridge is configured for ActiveDirectory, adding user access with the "CB lines, as described in this section, is not supported.

### Enabling CIFS Mounts

CIFS mounts are enabled using the MEDIA_API option. Turning this option on provides the ability to transfer files using the CIFS protocol. Add the following line to the ContentBridge configuration file to enable this option:

```
MEDIA_API=YES
```

See the *Harmonic MediaGrid Installation Guide* for complete instructions on configuring the remote Media API to initiate transfers.

### Enabling/Disabling CIFS Oplocks

Disabling CIFS oplocks improves data integrity for highly concurrent applications that use file locking. The setting is disabled by default. This option only affects the operation of CIFS on a ContentBridge.

Add the following line to the configuration file to disable CIFS oplocks:

```
CIFS_OPLOCKS=NO
```
# Acceptable options are “YES” and “NO”.

This parameter must be set in the configuration file on all ContentDirectors in a cluster in /tftpboot/config/config or in the /etc/gateway.conf file for a high bandwidth ContentBridge.

### Enabling NFS Support

Enabling NFS support provides the ability to transfer files to using the NFSv3 protocol. Add the following line to the ContentBridge configuration file to enable this feature:

```
NFS=YES
# Acceptable Options are "YES" and "NO". NO is the default
```

Adding the line above causes all user accessible file systems to be accessible via NFSv3.

### Enabling FS Permissions

Add the following line to the configuration file on all ContentDirectors in a cluster:

```
PERMISSIONS=YES
# Acceptable Options are "YES" and "NO". NO is the default
```

### Adding Performance Tuning Settings

Add the following (optional) performance tuning settings. When missing, default values are used. The default values vary per operating system. Refer to Memory Buffer Control in the Harmonic MediaGrid Installation Guide for guidelines. Do not add these tuning parameters without first checking with your Harmonic representative.

**NOTE:** The following options apply for both “CB” and “MG” mounts.

Mount Specific Options (add on to specific mount lines):

```
CB_CLD_FS_NAME_USERNAME_PASSWORD OPTION=VALUE,OPTION=VALUE,...
```

# Valid OPTIONS:

- **filelimit**: controls the maximum number of simultaneously open files the Linux FSD supports. Replace VALUE with a number greater than 1.
- **readahead**: controls the amount of read-ahead memory used by each open/active file. Units are in slices. Replace VALUE with a number between 1 and 16, inclusive.
- **rdmsave**: controls the amount of random-save memory used by each open/active file. Units are in slices. Replace VALUE with a number between 0 and 6, inclusive
- **domain**: Replace VALUE with a character string that is the Windows Active Directory or Domain against which the ContentBridge is authenticated.
- **readpri**: Allows the Linux FSD to set the “read” priority for a ContentBridge. Replace VALUE with one of the following to set the priority:
  - bg = background
  - low = low
  - nr = normal
  - rt = real time
Editing the ContentBridge configuration file

- `rt = system`
- `writepri` 
  - Allows the Linux FSD to set the “write” priority for a ContentBridge. Replace VALUE with one of the following to set the priority:
  - `bg = background`
  - `low = low`
  - `nr = normal`
  - `rt = real time`
  - `rt = system`

Enabling Transfer of Growing Files (Tail-Mode FTP)

The tail-mode FTP feature provides the ability to transfer growing files to platforms other than Spectrum using the ContentBridge. Add the following line to the ContentBridge configuration file to enable this feature:

```
tailmode_enable=YES
```

Adding the line above enables tail-mode FTP with the default interval of 20 seconds. The interval—the time the ContentBridge waits to check for more data to send before completing a transfer—can be adjusted by adding the following optional line:

```
tailmode_interval=number of seconds
```

The number of seconds can be 0 to any number, however, updates to the file might be missed with anything less than 10 seconds and anything longer than 30 is probably unnecessary, unless long delays are expected.

About the Media API Version

As of Harmonic MediaGrid version 2.3, the only supported Media API version is 5.5. Regardless of the setting you enter for MEDIA_API_VERSION, it will default to 5.5.

Enabling Jumbo Frames for an Individual ContentBridge

Jumbo frames can be enabled or disabled for individual ContentBridges by entering the `ENABLE_JUMBO_BRIDGE` parameter. Specify YES or NO to enable or disable jumbo frames for an individual ContentBridge. For example, `ENABLE_JUMBO_BRIDGE=YES`.

Enabling SMB Signing

SMB signing is a feature that allows SMB communications to be digitally signed at the packet level, enabling the recipient to confirm the point of origination and the authenticity.

- **NOTE:** CIFS performance is affected when SMB signing is enabled.

To configure SMB signing, add the `SERVER_SIGNING` option followed by one of three values:

- `auto`: Samba server offers SMB signing but does not enforce it for the clients.
- `disabled`: (Default setting) SMB signing on Samba server is disabled.
- `mandatory`: Samba server enforces SMB signing for the clients.

For example:

```
SERVER_SIGNING=auto
```
Enabling and configuring scheduled balancing

From the Balancer page in SystemManager, you can initiate balancing or configure scheduled balancing to ensure that the disk space is balanced across all the ContentServers in a cluster.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the Clusters section, click the Name hyperlink for the required cluster to access the Cluster Properties page.
3. In the ContentServer Balancer Scheduling row, click View/Edit Balancer Scheduling. The Balancer page appears.

In the Balancing Status section, you can view the following for the selected cluster:

- **Slices Balanced**: Displays the slice count balanced since the balancing started.
- **Slices to be Balanced**: Displays the slice count yet to be balanced. This is an approximate number that is calculated at the beginning of the balancer run. This value is static and does not change while the balancer is running.
- **Elapsed Time in Minutes**: Displays the time in minutes since the last balancer started.
- **Host**: Displays the ContentDirector which is running the balancer.
- **Status**: Displays the current status of the balancer. This field will show either Running, Not Running, or Suspended if the balancer has been suspended during slice repair.
- **Balancing Required?**: Indicates whether or not balancing is recommended. This will show either No, Recommended, or Highly Recommended.

**NOTE**: If a ContentDirector failover occurs while the balancer is running, the new ContentDirector will recalculate the number of slices to be balanced without taking into account the balancing that already occurred with the failed ContentDirector. The values shown in the Balancing Status will change based on the recalculation by the new ContentDirector.

In the On-demand Balancing section, the following buttons are available:

- **Start balancer(normal) now**: Click to start the balancer in normal speed immediately regardless of any other selected settings.
- **Start balancer(high) now**: Click to start the balancer in high speed immediately regardless of any other selected settings.
- **Stop balancer now**: Click to stop the balancer immediately regardless of any other selected settings.

4. In the Scheduled Balancing section, you can configure the schedule and other parameters for rebalancing. To enable and configure the schedule, click the Edit Schedule check box. This enables the parameters as shown in the following figure.
Enabling and configuring log forwarding

Figure 10-11: Edit Schedule

NOTE: The Balancer uses the system time of the SystemManager server. If the system time for the client you are using to access SystemManager is different than the system time for the SystemManager server, this may create confusion.

- **Enable**: Click to enable balancing for the selected day.
- **Starttime**: Click the drop-down menus to select the hour and minute that balancing will start on the selected day.
- **Duration**: Click the drop-down menu to choose the duration of the scheduled balancing for the selected day.
- **Speed**: Click the drop-down menu to select between **Normal** and **High** speed balancing. Harmonic recommends that you run High speed only at times when there are no clients accessing the cluster (for example, this may be late at night). If clients are connected to the cluster, Normal speed should be used.

High speed balancing is equivalent to multiple clients accessing the cluster and will reduce the bandwidth of the cluster.

- **Set Schedule (button)**: Click to save any changes made in the **Scheduled Balancing** section of the Balancer page.
- **Disable All (button)**: Click to disable balancing for all days.

5. Click **Done** to return to the Cluster Properties page.

Enabling and configuring log forwarding

Log Forwarding allows you to configure your ContentDirector to send log files to a desired e-mail address.

**Before you begin**

**IMPORTANT**: Before configuring Log Forwarding, make sure that you have followed the procedures described in “Adding the Harmonic MediaGrid Devices to the Local DNS” and “Setting Up Reverse DNS Lookups” in the **Harmonic MediaGrid Installation Guide**.

Make sure you are logged into the Harmonic MediaGrid system.

1. From the **Configuration** tab in SystemManager, click the **Servers and Switches** icon under the Harmonic MediaGrid heading in the left-hand column.

2. From the **Servers and Switches** page, click the link for the cluster that contains the ContentDirector for which you want to configure log forwarding. The **Cluster Properties** page for that cluster appears.
3. From the **Cluster Properties** page, click the **View/Edit Log Forwarding Options** button. The **Edit “Log Forwarding Configuration” File...** page appears.

![Edit "Log Forwarding Configuration" File on Cluster: cld10](image)

**Figure 10-12: Edit “Log Forwarding Configuration” File page**

4. Read the descriptions of the values in the configuration file and then modify the values as needed.

5. Once you have modified the values, click **Save File**. A message appears indicating whether the file was successfully saved.

### Log forwarding configuration values

Refer to the log forwarding configuration values for the cluster.

- **CUSTOMER** *(Optional)* The name of the customer to be included in the log file.
- **SMTP_SERVER** *(Required)* IP address or hostname of the SMTP server.
- **SMTP_USER** *(Required)* The user name required for connecting to the SMTP server. If the server does not require authentication, then leave this value blank.
- **SMTP_PASS** *(Required)* The password required for connecting to the SMTP server. If the server does not require authentication, then leave this value blank.
- **SMTP_TO** *(Required)* This is the destination e-mail address to which log e-mails will be sent. To send Harmonic MediaGrid log files to Harmonic technical support, enter MGSupportLogs@omneon.com for this value.
- **SMTP_FROM** *(Required)* A valid e-mail address, which will be used for replies to the log e-mail. Any reply to the log e-mail will go to this “from” address.
Enabling and configuring log forwarding

SMTP_SUBJECT
(Optional) If specified, this value will be used as the subject in the e-mail messages sent out.

SMTP_MESSAGE
(Optional) Any message you wish to include in the log e-mail, which may include information regarding the company, system, and so on.

ATTACHMENT_SIZE
(Optional) The specified size of each log, indicated in bytes (b), kilobytes (k), or megabytes (m). When this size is reached, the log is split into separate e-mails.

NOTE: Make sure the ATTACHMENT_SIZE value is smaller than the maximum e-mail attachment size allowed by your e-mail server.

SLEEP_TIME
(Optional) When multiple e-mails are being sent, this value specifies the amount of time, in seconds, that SystemManager will wait before sending each e-mail.

SEND_ENABLED
(Required) When set to TRUE, this value enables Log Forwarding, and, when set to FALSE, disables it.

Possible log forwarding errors

If a problem occurs with log forwarding once it has been configured (for example, due to an invalid entry in the configuration file), SystemManager will generate an alarm describing the problem.

The following figure shows an example of the e-mail sent by log forwarding once it has been configured.

Figure 10-13: Example e-mail produced by Log Forwarding

Note that the e-mail contains the following elements:

- Original File name, which includes:
  - Customer Name (underscores replace any unacceptable characters)
  - Cluster ID
  - Hostname
  - Harmonic MediaGrid software version
  - Time and Date stamp
  - Original uncompressed file name
- Timestamp of e-mail
- Identification of which file this is among the total number of files
- A user-definable message

These elements, and the content of the e-mail, will vary depending on your modifications to the Log Forwarding configuration file.
Balancing the ContentServer controllers

Harmonic recommends that you balance the Slice Server processes across controllers to improve performance after certain situations.

Any time one controller on a ContentServer goes down, the active Slice Server processes on that controller fail over to the remaining controller. Harmonic recommends that you balance both controllers following any of the events listed below. If you fail to do so, it can negatively affect the performance of the ContentServer.

- Capacity expansion
- ContentServer upgrade
- Controller replacement
- Controller fail-over
- If the Managed ContentServers and ContentStores field on the ContentServer Properties page shows all, or a large majority, of ContentStore and ContentServer nodes being managed by one controller (for example, five out of six).

NOTE: Harmonic recommends that you schedule balancing during times when the system is not loaded. For example, this may be late at night. System performance may be affected while balancing is occurring.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer to access the Properties page.
3. Click the Failback button.

   NOTE: You may also use the Failback button on any ContentStore being managed by the ContentServer you wish to balance.

4. Verify that all ContentServer and ContentStore nodes appear in the Managed ContentServers and ContentStores field on the ContentServer Properties page. If they are not all listed, contact Harmonic technical support for assistance.

   After clicking Failback, you may observe on the ContentServer Properties page that some ContentStore or ContentServer nodes in the Managed ContentServers and ContentStores field for one controller now appear under a different controller, in which case, balancing was successful.

Upgrading Harmonic MediaGrid firmware

Upgrade firmware using SystemManager. To ensure a smooth system upgrade, upgrade devices in the given order.

NOTE: To avoid loss of service, upgrade ContentDirector nodes one at a time, as described in the steps that follow.

1. From the left-hand column on the Home tab, click the Firmware Selection icon to display the Firmware Version Selection page, shown below.
2. In the **Harmonic MediaGrid** column, click the radio button for the desired firmware version. The red check mark indicates the selected version.

3. When the confirmation dialog appears, click **OK** to accept.

4. Click the **Upgrade Firmware** icon in the left-hand column to display the **Upgrade Firmware** page.

5. In the **ContentDirectors** section, click in the **Select** column to specify the ContentDirector you want to upgrade.

6. Click **Upgrade ContentDirectors** to start upgrading the firmware of the selected ContentDirector.

   **IMPORTANT:** When upgrading and/or rebooting Harmonic MediaGrid devices, do not upgrade or reboot two different device types at the same time. Consult with your Harmonic representative if you need assistance.

7. Wait for the **Status** column to show **Connected**.

8. Once the status of the first ContentDirector returns to **Connected**, proceed with upgrading the remaining ContentDirector nodes, one at a time, by repeating steps 5-7.

9. Clear or delete the alarms and monitor them for a few minutes to ensure that no new alarms are generated after each ContentDirector is upgraded.

10. Restart the ContentDirector nodes in your system, one by one, by clicking **Reboot ContentDirector**.

   **IMPORTANT:** When upgrading to version 3.4.x or later, after all ContentDirector nodes have restarted once, restart all ContentDirector nodes, except the last one in your system, a second time in the same order. This will enable the improved space reporting provided in 3.4.x and later.

11. Return to the **ContentDirectors** section of the **Upgrade Firmware** page to verify the version number for each node that was upgraded.

12. Upgrade the firmware for the ContentServer nodes in your system.
Chapter 10: Harmonic MediaGrid configuration

a. In the **Controllers** section of the page, select one controller per ContentServer to upgrade by clicking in the **Select** column for the corresponding controller and then clicking **Upgrade Controllers**.

   **IMPORTANT:** Upgrading both controllers on a ContentServer at the same time will cause the system to be unavailable during reboot and is not recommended.

   You can upgrade multiple controllers from different ContentServer enclosures in parallel by selecting one controller from each ContentServer you wish to upgrade.

b. Once the firmware has been downloaded to the controller(s), return to the **Controllers** section of the **Upgrade Firmware** page, select each controller that was upgraded and click **Reboot Controllers**.

   **Result:** The updated firmware version displays when the reboot is complete.

c. Select the second controller for each ContentServer you are upgrading by clicking in the **Select** column for the corresponding controller and then clicking **Upgrade Controllers**.

d. Select each controller that was upgraded and click **Reboot Controllers**.

   **Result:** The updated firmware version displays when the reboot is complete.

e. Once you have upgraded both controllers on a ContentServer, Harmonic recommends that you balance the ContentServer.

13. Upgrade the firmware for the ContentBridge or High Bandwidth ContentBridge in your system:

   • For the ContentBridge: In the **ContentBridges** section, click in the **Select** column to specify one or more unit(s) for upgrade, and then click **Reboot ContentBridges**.
   
   • For the High Bandwidth ContentBridge: In the **High Bandwidth ContentBridges** section, select one or more unit(s) for upgrade, and then click **Upgrade High Bandwidth ContentBriges**.

   **NOTE:** If you are upgrading from Harmonic MediaGrid version 3.1 or later, the High Bandwidth ContentBridge will restart automatically once the upgrade is complete. If you are upgrading from a version prior to 3.1, you must manually restart the High Bandwidth ContentBridge. Make sure to wait at least 15 minutes after upgrading before you restart. To restart, click the link in the **Name** column to navigate to the **Properties** page, and then click **Reboot**.

---

**Changing the Harmonic MediaGrid wink state**

You can change the wink state for a component, cluster, volume, or group.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Cluster, ContentServers, ContentDirectors, ContentBridge** sections, select the cluster or component to wink and click the **Wink** button.

   • If On, click **Wink Off** to stop winking the cluster of unit’s blue light bar(s), located on the front of the units.
   
   • If Off, click **Wink On** to start winking the unit’s blue light bar(s), located on the front of the units

3. To wink a volume or group, select the appropriate cluster and then select which volume(s) or group(s) to wink.

   **NOTE:** If one of the units of a unit is not winking, the top level wink status for that unit is reported as "Mixed". For instance, a volume and it's associated cluster will report
Enabling and configuring checkpoint schedules

Harmonic strongly recommends that you schedule Checkpoints for your Harmonic MediaGrid system. Note the following important points:

- You must have Administrator privileges to perform these functions.
- Before configuring checkpoints, Harmonic recommends that you set the timezone on each ContentDirector. Refer to “Setting ContentDirector Timezones” in the Harmonic MediaGrid Installation Guide for step by step instructions.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentDirectors section, click the Name hyperlink to access the Properties page for the required ContentDirector.

   In the Current Checkpoint Schedule section, click Change Checkpoint Schedule to access the Checkpoint Configuration page.

![Checkpoint Configuration](image)

Figure 10-14: Checkpoint Configuration

3. In the Checkpoint Configuration Schedule section, configure as follows:
   - **Start Day** Select the day when the next Checkpoint should occur.
   - **Start Time** Select the hour of the day when the next Checkpoint should start.
   - **Interval** Select the interval between Checkpoints; from 1 to 12 hours, 16 or 20 hours, or from 1 - 15 days.
4. Click **Create a Checkpoint Now** to perform an immediate Checkpoint or click **Save Schedule** to save the schedule information and perform the Checkpoint at the specified time.

**Related information**

*About checkpoints and scheduling checkpoints* on page 338

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### Changing the descriptions for Harmonic MediaGrid components

You can change description that SystemManager displays for each component.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **ContentDirectors**, **ContentServers**, and/or **ContentBridges** section(s), click the **Name** hyperlink to access the unit’s **Properties** page.

3. Click **Change Desc** to display the **Change .... Description** page.

4. Type the new description in the text box.

5. Click **Save** to save the description and return to the **Properties** page.

   The new description appears in the unit’s **Description** field.
Chapter 11
Harmonic MediaGrid RAID Configuration and Maintenance

This chapter provides RAID set configuration and maintenance procedures for ContentServers and ContentStores.

- Supported RAID configurations
- Creating a RAID set
- Creating a RAID set with Auto Create
- Destroying a RAID set
- Failing a drive
- Unfailing a drive
- Changing RAID set wink state
- Stopping a RAID set rebuild in progress
- Restarting a RAID set rebuild
- Making a hot spare
- Clearing a hot spare
- Drive capacity expansion in a Harmonic MediaGrid RAID system

**Supported RAID configurations**

Note the difference between “capacity optimized” and “performance optimized” RAID configurations, and which configurations are supported in each ContentServer and ContentStore model.

⚠️ **IMPORTANT:** Make sure that all ContentServers and ContentStores in a stack are configured with the same RAID geometry.

In the *capacity optimized* RAID configuration, the disk drives are configured in a Dual Parity (DP) RAID array, ensuring that the system can continue to function despite the failure of any two disk drives. This configuration optimizes storage capacity at the cost of bandwidth. A capacity optimized RAID set typically uses a 6+2 configuration.

💡 **NOTE:** In the ContentStore 5840, capacity optimized RAID sets use a 5+2 configuration.

In the *performance optimized* RAID configuration, each RAID set has a single redundant disk drive, and each enclosure has N total number of hot spares. This configuration optimizes bandwidth at the cost of storage capacity. A performance optimized RAID set typically uses a 2+1 configuration.
RAID configurations for the ContentServer 3000 and ContentStore 3160

Find the available disk drive configurations for the ContentServer 3000 and ContentStore 3160. Make sure to select the RAID set that works best for your needs.

Table 11-1: RAID configurations for the ContentServer 3000 and ContentStore 3160

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Sets</th>
<th>Capacity per Drive</th>
<th>Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>1 TB</td>
<td>12 TB</td>
</tr>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>2 TB</td>
<td>24 TB</td>
</tr>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>3 TB</td>
<td>36 TB</td>
</tr>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>4 TB</td>
<td>48 TB</td>
</tr>
<tr>
<td>16</td>
<td>2 x (6+2)</td>
<td>6 TB</td>
<td>72 TB</td>
</tr>
<tr>
<td>16</td>
<td>5 x (2+1) +1</td>
<td>1 TB</td>
<td>10 TB</td>
</tr>
<tr>
<td>16</td>
<td>5 x (2+1) +1</td>
<td>2 TB</td>
<td>20 TB</td>
</tr>
<tr>
<td>16</td>
<td>5 x (2+1) +1</td>
<td>3 TB</td>
<td>30 TB</td>
</tr>
<tr>
<td>16</td>
<td>5 x (2+1) +1</td>
<td>4 TB</td>
<td>40 TB</td>
</tr>
<tr>
<td>16</td>
<td>5 x (2+1) +1</td>
<td>6 TB</td>
<td>60 TB</td>
</tr>
</tbody>
</table>

**NOTE:** No other disk drive configurations are supported for the ContentServer 3000 and ContentStore 3160 series.

RAID configurations for the ContentServer 4000 and ContentStore 4240

Find the available disk drive configurations for the ContentServer 4000 and ContentStore 4240. Make sure to select the RAID set that works best for your needs.

Table 11-2: RAID configurations for the ContentServer 4000 and ContentStore 4240

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Sets</th>
<th>Capacity per Drive</th>
<th>Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>2 TB</td>
<td>36 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>4 TB</td>
<td>72 TB</td>
</tr>
<tr>
<td>24</td>
<td>3 x (6+2)</td>
<td>6 TB</td>
<td>108 TB</td>
</tr>
<tr>
<td>24</td>
<td>7 x (2+1) + 3</td>
<td>2 TB</td>
<td>28 TB</td>
</tr>
<tr>
<td>24</td>
<td>7 x (2+1) + 3</td>
<td>4 TB</td>
<td>56 TB</td>
</tr>
<tr>
<td>24</td>
<td>7 x (2+1) + 3</td>
<td>6 TB</td>
<td>84 TB</td>
</tr>
</tbody>
</table>

**NOTE:** No other disk drive configurations are supported for the ContentServer 4000 and ContentStore 4240 series.
Creating a RAID set

RAID configurations for the ContentStore 5840

Find the available disk drive configurations for the ContentStore 5840.

Make sure to select the RAID set that works best for your needs.

Table 11-3: RAID configurations for the ContentStore 5840

<table>
<thead>
<tr>
<th># Drives</th>
<th>RAID Sets</th>
<th>Capacity per Drive</th>
<th>Storage Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>84</td>
<td>12 x (5+2)</td>
<td>4 TB</td>
<td>240 TB</td>
</tr>
<tr>
<td>84</td>
<td>12 x (5+2)</td>
<td>6 TB</td>
<td>360 TB</td>
</tr>
<tr>
<td>84</td>
<td>26 x (2+1) +6</td>
<td>4 TB</td>
<td>208 TB</td>
</tr>
<tr>
<td>84</td>
<td>26 x (2+1) +6</td>
<td>6 TB</td>
<td>312 TB</td>
</tr>
</tbody>
</table>

NOTE: No other disk drive configurations are supported for the ContentStore 5840.

Creating a RAID set

Use the Create RAID set utility to manually assign drives to a RAID set.

NOTE: This procedure can be performed automatically when you run the Harmonic MediaGrid configuration assistant. For information about running the configuration assistant, refer to “System Configuration” in the Harmonic MediaGrid Installation Guide.

IMPORTANT: Make sure that all ContentServers and ContentStores in a stack are configured with the same RAID geometry.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.

3. In the Drives section of the page, click Create RAID Set to open the Create RAID Set page, as shown in the following figure.

NOTE: If the Create RAID Set button is grayed out, then all drives are already assigned to a RAID set.
Chapter 11: Harmonic MediaGrid RAID Configuration and Maintenance

Figure 11-1: Creating a RAID set Manually

4. From the Create RAID set page, select the drives you wish to add to a RAID set.

5. In Selected RAID Set Type, select the desired RAID set type.

   NOTE: If there are not enough drives available for the dual parity option then SystemManager will only show the single parity option.

6. Click Create RAID Set.

   The new RAID set will be visible in the RAID Sets section of the ContentServer or ContentStore Properties page.

Creating a RAID set with Auto Create

Use the Auto Create RAID set utility to automatically assign drives to a RAID set.

   NOTE: This procedure can be performed automatically when you run the Harmonic MediaGrid configuration assistant. For information about running the configuration assistant, refer to “System Configuration” in the Harmonic MediaGrid Installation Guide.

   IMPORTANT: Make sure that all ContentServers and ContentStores in a stack are configured with the same RAID geometry.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the Drives section of the page, click Auto Create RAID Set to open the Auto Create RAID Set page, as shown in the following figure.

NOTE: If the Create RAID Set button is grayed out, then all drives are already assigned to a RAID set.

![Auto Create RAID Set](image)

Figure 11-2: Creating a RAID set with Auto Create

4. In Select RAID Set Type, select the desired RAID set type.

NOTE: If there are not enough drives available for the dual parity option then SystemManager will only show the single parity option.

5. Click Done to create the RAID set and return to the ContentServer or ContentStore Properties page. The new RAID set will be visible in the RAID Sets section of the ContentServer or ContentStore Properties page.

Destroying a RAID set

In some cases, you may need to destroy one or more RAID sets.

CAUTION: Destroying a RAID set will wipe out all data in that RAID set.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.

3. In the RAID sets section of the page, from the Select column, select the RAID set(s) you wish to destroy, and then click Set Offline.

4. Verify that the Status for the RAID set(s) changes to “Offline.” At this point, the data on the drives will not be accessible.

5. Select the offline RAID set(s), and then click Destroy.

6. Verify that the destroyed RAID set(s) no longer appears in the RAID set list.
Failing a drive
Use the Fail drive procedure to remove a drive from a RAID set, when the drive is experiencing a loss of data.
This step is performed as a prerequisite to removing the drive from the chassis and then replacing it with a new drive, at which time the RAID set "rebuild" occurs automatically.
1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the Drives section of the page, select the drive(s) you wish to fail and click Fail Drives.
The drive status now appears as “Dead” and “Unraided.”
For instructions on replacing a failed drive, refer to the Component Replacement Guide for your ContentServer or ContentStore.

Unfailing a drive
Use the Unfail drive procedure to make a failed drive available to be used in a RAID set.
1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the Drives section of the page, select the drive(s) you wish to unfail and click Unfail Drives.
The drive status changes to Alive.

Changing RAID set wink state
You can change the wink state of all drives in a RAID set.
1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the RAID sets section of the page, click the link in the GUID column for the RAID set you wish to view. The RAID Utilities page appears.
4. In the RAID Set drives wink state section, click Wink On to wink all drives in the RAID set. Click Wink Off to turn off winking for all drives in the RAID set.
Stopping a RAID set rebuild in progress

You can this stop a RAID set “rebuild” in progress.

Note that when the rebuild stops, the RAID set is left in a compromised state. In this state, the RAID set can still be used, but there is no protection. If another drive is lost, your content will also be lost.

The rebuild might be manually stopped, for example, if you noted that the rebuild was occurring to the wrong Hot Spare. Once stopped, the rebuild can be started again successfully.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the RAID sets section of the page, click the link in the GUID column for the RAID set you wish to view. The RAID Utilities page appears.
4. Scroll to the bottom of the page and click Abort Rebuild.
5. Verify that the Rebuild status field reads “Aborted.”

The rebuild has now been stopped, but it can be started again successfully.

Restarting a RAID set rebuild

In some cases, you may need to manually restart a RAID set rebuild.

Normally, the rebuilding of a RAID set occurs automatically when a drive fails and a Hot Spare is available. The rebuild can also occur when a failed drive is replaced.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.
3. In the RAID sets section of the page, click the link in the GUID column for the RAID set you wish to view. The RAID Utilities page appears.
4. Scroll to the bottom and click Start Rebuild. The status field changes to “Rebuilding.”
5. Click Done to save the changes and return to the ContentServer or ContentStore Properties page.

Making a hot spare

In some cases, you may need to make a hot spare drive.

If a drive failure occurs and a hot spare is available, the system will automatically utilize a hot spare to rebuild a protected RAID set. A hot spare is a drive that will be used by the ContentServer or ContentStore to fulfill hot spare requirements for any RAID set in the ContentServer or ContentStore.
where the hot spare resides. If your system is configured with 2+1 RAID sets, Harmonic recommends that you always have at least one hot spare available.

**NOTE:** If you enable Monitor Hotspares (from the Options page on the Home tab), the SystemManager will raise an alarm (and send notification by e-mail and/or trap is so configured) when a RAID set is no longer protected with an available hot spare.

1. Verify the hot spare drive’s condition. From the ContentServer/ContentStore Properties page, in the Drives section on the page, the drive should appear as “Alive” and “Unraided.” If the drive does not appear this way, contact Harmonic technical support.

2. Verify the drive’s firmware. If the firmware revision level does not match the other drives, contact Harmonic technical support for assistance.

3. From the ContentServer/ContentStore Properties page, in the Drives section on the page, click the GUID for the selected drive to display the Drive Properties page.

4. From the Drive Properties page, click Make Hot Spare. The button changes to Clear Hot Spare, the drive’s status changes immediately to “Alive, Hot Spare,” and the drive is ready for use as a hot spare.

5. Click Done to save the changes and return to the ContentServer or ContentStore Properties page.

### Clearing a hot spare

You can clear a Hot Spare, for example, if you accidentally created a Hot Spare or if you want to use the selected drive as a normal part of a RAID set.

1. From the ContentServer/ContentStore Properties page, in the Drives section on the page, click the GUID for the selected drive to display the Drive Properties page.

2. From the Drive Properties page, click Clear Hot Spare. The button changes to Make Hot Spare, the drive’s status changes immediately to “Alive,” and the drive is ready for use as normal drive.

3. Click Done to save the changes and return to the ContentServer or ContentStore Properties page.

### Drive capacity expansion in a Harmonic MediaGrid RAID system

Expanding drive capacity in your Harmonic MediaGrid RAID system requires significant planning. An integral component of this process is shelf evacuation, which can take many hours, or even days, for each ContentServer or ContentStore involved.

Please read the following sections carefully and plan accordingly.

**NOTE:** Capacity expansion requires Harmonic MediaGrid version 3.5 or later (on all components in your Harmonic MediaGrid system) and SystemManager 6.2.3 or later.

### About shelf evacuation

Shelf evacuation involves transferring data, one shelf at a time, to other shelves in the volume or, for stretch cluster configurations, to other shelves in the same group.

This allows you to maintain uninterrupted access to data while expanding capacity, or while reconfiguring, replacing, or retiring a shelf.
In a Harmonic MediaGrid RAID system, a shelf is one ContentServer 3000 or 4000, one ContentStore 3160 or 4240, or one drawer in a ContentStore 5840. The shelf being evacuated is automatically set to read-only mode. It can still service client read requests, however this capability will diminish as data is removed from the shelf after being copied to another shelf.

Note that, if the balancer is enabled when an evacuation begins, it will be suspended throughout the evacuation process and will resume once all shelves return to normal service. After capacity expansion, Harmonic recommends running the balancer on high priority in order to rebalance the system as quickly as possible.

### About write bandwidth during shelf evacuation

Although the Harmonic MediaGrid system can still service read and write requests during shelf evacuation, note that write bandwidth will be reduced both by the portion represented by the shelf being evacuated and by the overhead of copying slices to the other shelves.

During evacuation, you can set the priority level to either "normal" or "high", depending on your write bandwidth requirements. When planning for capacity expansion, consider the impact that each priority level will have on the entire time needed for expansion.

<table>
<thead>
<tr>
<th>Priority Level</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal</td>
<td>If the Harmonic MediaGrid cluster will be in use during the evacuation process (reads and writes are taking place), you should set the priority level to normal. Note that this setting increases the amount of time required to complete the evacuation.</td>
</tr>
<tr>
<td>High</td>
<td>If the Harmonic MediaGrid cluster will be idle during the evacuation process (reads or writes will not be taking place), then you can set the priority level to high. Note that this setting decreases the amount of time required to complete the evacuation.</td>
</tr>
</tbody>
</table>

### Reviewing available space

To prepare for capacity expansion, determine the amount of disk space that will be available in the volume or group after a shelf has been evacuated.

Free up as much space as possible! When expanding capacity in multiple shelves, data is repeatedly moved from one shelf to another. The less data there is to move, the faster the process will go.

1. In SystemManager, navigate to the **Cluster Properties** page, and then click **Shelf Evacuation Control/Status** to open the **Shelf Evacuation** page for the cluster.

2. In the **Total Disk Space** column, find the shelf with the least amount of space. If each shelf has the same total disk space, look in the **Free Space (%)** column and find the shelf with the greatest amount of free space.
3. For the same shelf, note the Estimated free space in group/volume after evacuation. The following table will help you determine if there is enough free space for evacuation:

<table>
<thead>
<tr>
<th>Color</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Sufficient space is available, even if the Harmonic MediaGrid cluster will be in use (reads or writes are taking place) during the evacuation.</td>
</tr>
<tr>
<td>Yellow</td>
<td>Sufficient space is available if the Harmonic MediaGrid cluster will have limited use during the evacuation.</td>
</tr>
<tr>
<td>Red</td>
<td>Sufficient space is available if the Harmonic MediaGrid cluster will be idle (no reads or writes are taking place) during the evacuation.</td>
</tr>
<tr>
<td>Dark Red</td>
<td>Insufficient space available; the <strong>Write Disable</strong> and <strong>Evacuate</strong> buttons are grayed out. You must free up space or add storage in order to proceed.</td>
</tr>
</tbody>
</table>

**About setting shelves to read-only mode**

To prevent data from migrating to the next shelf to be evacuated in the same volume or group, you can manually set this shelf to read-only.

**CAUTION:** Manually setting a ContentServer or ContentStore to read-only mode is intended to facilitate capacity expansion ONLY. Do not set a shelf as read-only for any other purpose.

By default, Harmonic MediaGrid distributes content that has been evacuated from one shelf equally across all remaining shelves in the volume or group. This has the advantage of maintaining maximum possible read bandwidth. However, it increases the total amount of time required for evacuation by moving data to the shelf that will be evacuated next.
If any of the following is true, DO NOT configure the additional shelf as read-only:

- The volume, or each group in the stretch cluster, has fewer than 10 shelves.
- The system has less than 20% available disk space.
- You cannot tolerate further reduction in write bandwidth.

**IMPORTANT:** Harmonic recommends that you set no more than 2 shelves to read-only, which includes the shelf being evacuated, in a volume or group of 10 shelves.

If you find during the evacuation process that your users require more writable space than anticipated, you can return a shelf to read-write duty at any time.

After you have expanded drive capacity in the first or second shelf, the volume or group should have enough free space to support setting all of the unexpanded shelves to read-only during subsequent evacuations. Note that doing so concentrates the migrated content on the few remaining writable servers. This, in turn, reduces the effective read bandwidth for files that contain these slices. If the system is not in use, this will speed up the expansion process. However, it will take longer to balance the cluster after all shelves have been expanded.

### Expanding drive capacity

Begin this procedure only after you have determined that your system has sufficient free space and you have planned accordingly.

1. In SystemManager, navigate to the Cluster Properties page, and then click Shelf Evacuation Control/Status to open the Shelf Evacuation page for the cluster.

2. From the Priority drop-down menu, select the priority level for evacuation:
   - **Normal:** Select if the Harmonic MediaGrid cluster will be in use (reads or writes are taking place) during shelf evacuation.
   - **High:** Select if the Harmonic MediaGrid cluster will be idle (no reads or writes are taking place) during shelf evacuation.

   **NOTE:** You may change the priority level at any time during the evacuation.

3. If your system meets the criteria specified in About setting shelves to read-only mode, you may set the first two shelves to be evacuated in the volume or group as read-only. If your system does not meet the criteria, skip this step.
   a. Select Write Disable for the shelf that will be evacuated first, and then click OK to confirm.

      **Result:** The CS Status changes to ReadOnly.

   b. Select Write Disable for the shelf that will be evacuated next, and then click OK to confirm.

      **NOTE:** For a stretch cluster configuration, select the next shelf that will be evacuated in the same group.

      **Result:** The CS Status field changes to ReadOnly and SystemManager updates the Estimated free space in group/volume after evacuation.

   c. Note the updated estimated free space after evacuation and consider the anticipated load during the evacuation process.

   d. If there is limited or insufficient free space, or you anticipate heavy load during the evacuation process, return the shelf to normal service by clicking Write Enable.

4. For the shelf you intend to evacuate first, select Evacuate, and then click OK to confirm.
Result: Within a short while, the Write Disable and Evacuate buttons change to Write Enable and Cancel Evacuation. The CS Status field changes to Evacuating, which also appears on the Properties page and the Servers & Switches page.

Lastly, after a short delay, SystemManager shows an estimated time of completion. This estimate is based on the rate at which the Harmonic MediaGrid has copied slices so far, and the number of slices remaining, without regard to slice sizes. This estimate will change with increased/decreased load on the system or network, or with significant variation in the size of slices to be moved.

5. Monitor the progress of the evacuation.
   - If the evacuation appears to be stuck at 99% or 100%, this may mean the shelf has not yet reported that it is done deleting the last few slices that were copied to other shelves. Wait a few minutes for the CS Status to update.
   - If an error occurs, refer to "Possible errors during shelf evacuation," and follow the instructions for troubleshooting the particular error that occurred.
   - If necessary, you may cancel the evacuation by clicking Cancel Evacuation. Note that canceling an evacuation does not return the data, which has already been transferred, back to the original shelf.

Following a cancellation, you must return the shelf to normal service (see step 10) and rebalance the ContentServer and ContentStore nodes in the cluster (see step 12).

Result: When evacuation is complete, the CS Status changes to Evacuated and the following message appears:

Data migration for [component name] has completed. The component may be retired.

NOTE: After a shelf is evacuated, the value for Free Space (%) may be slightly less than 100. This is expected following a successful evacuation.

Proceed to the next step only after the evacuation has successfully completed.

6. Navigate to the Properties page and click Wink On to identify the physical ContentServer or ContentStore that was evacuated.

   NOTE: The ContentStore 5840 appears as two devices in SystemManager. Be sure to navigate to the correct Properties page.

7. From the RAID Sets section of the Properties page, destroy all of the RAID sets for the shelf that was evacuated.
   For instructions, refer to "Destroying a RAID Set" in the Harmonic SystemManager User Guide.

8. For the shelf that was evacuated, replace the original drives with higher capacity drives.
   For instructions, refer to the ContentServer Component Replacement Guide or ContentStore Component Replacement Guide.

9. Using SystemManager, create new RAID sets for the shelf that was expanded.
   For instructions, refer to "Creating a RAID Set with Auto Create" or "Creating a RAID Set" in the Harmonic SystemManager User Guide.

10. From the Shelf Evacuation Control/Status page in SystemManager, click Write Enable for the shelf that was evacuated to return the shelf to normal service.

11. Repeat step 3 through step 10 to expand capacity in the remaining shelves, one at a time.
NOTE: For a stretch cluster configuration, alternate between groups with each shelf expansion. If you have write-disabled an additional shelf, leave this shelf in read-only mode (if possible) while expanding a shelf in the other group.

12. Once all the shelves have been returned to normal service, navigate to the View/Edit Balancer Scheduling page for the cluster, and balance the ContentServer and ContentStore nodes. Harmonic recommends that you select Start balancer(high) now to start the balancer immediately. If that is not possible, configure your balancing shedule to complete as quickly as possible. Refer to "Enabling and Configuring Scheduled Balancing" in the Harmonic SystemManager User Guide.

Related information
Destroying a RAID set on page 373
Creating a RAID set on page 371
Creating a RAID set with Auto Create on page 372
Enabling and configuring scheduled balancing on page 360

Possible errors during shelf evacuation

Some errors, such as network outages and shelf failover, may interfere with the shelf evacuation process. Check the View Alarms page for any errors that were generated during the evacuation. If you see any of the following errors, check for network connectivity, shelf status (online/offline), and free space on the shelf:

- SSID=[SSID] Evacuation canceled due to excessive errors.
  - NOTE: This message refers to errors in retrieving status from the shelf being evacuated.
- SSID=[SSID] Evacuation canceled due to inaccessible server.
- Unable to migrate slice: [SID]. Evacuation canceled.
- Unable to migrate slice: [SID]. Evacuation of SSID=[SSID] canceled.

Once the Harmonic MediaGrid is stable, confirm that there is still sufficient space to evacuate the shelf and then resume the procedure for expanding drive capacity.

If the error persists for the same slice ID, wait 10 minutes and try again.

In some cases, particularly on live systems, you may see the following error:

Data migration for ContentServer=[SSID] was not able to complete after [X] retries.

If this occurs, contact Harmonic technical support for assistance.
Chapter 12

Harmonic MediaGrid monitoring and troubleshooting

This chapter provides procedures for monitoring performance of your Harmonic MediaGrid system.

- Viewing all Harmonic MediaGrid clusters and components
- Viewing properties for individual Harmonic MediaGrid components
- Viewing drive properties
- Viewing RAID set information
- Viewing Harmonic MediaGrid performance statistics
- Viewing and clearing alarms and events for Harmonic MediaGrid components
- Performing management and troubleshooting on a Harmonic MediaGrid

Viewing all Harmonic MediaGrid clusters and components

You can view properties for Harmonic MediaGrid clusters and components:

1. Click the Configuration Tab at the top of the SystemManager page.
2. Click the Servers & Switches icon in the left-hand column to access the Servers & Switches page.

Properties for all clusters

In the Clusters section of the Servers & Switches page, you can view properties for each cluster created in the system.

- **Name (hyperlink)**: Displays the name assigned to the cluster. Click on the hyperlink to access the Cluster Properties page.
- **#Volumes**: Displays the number of volumes which make up the cluster.
- **#Groups**: Displays the number of groups which make up the cluster.
- **#File Systems**: Displays the number of File Systems in the cluster.
- **Total Disk Space**: Displays the total disk space available across all ContentServers in a cluster.
- **Free Space(%)**: Displays the percentage of free disk space across all ContentServers in a cluster.
- **Wink Status**: Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a cluster in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.
Viewing all Harmonic MediaGrid clusters and components

Select
Click the Select check box to select the cluster.

Wink on/off (button)
Click to change the wink status of all the selected clusters.

Select all (button)
Click to select all the clusters.

Clear (button)
Click to deselect all the clusters.

Properties for all ContentDirectors
In the ContentDirectors section of the Servers & Switches page, you can view properties for each ContentDirector found in the system.

Name (hyperlink)
Displays the name assigned to the Server. Click on the hyperlink to access the unit’s Properties page.

IP Address
Displays one of the Server’s IP address.

IP Address 2
Displays one of the Server’s IP address.

Network Status
Displays the unit’s current network status, authentication status, and security access level, including “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade”; “Authenticated”, “Not Authenticated”; “Administrator”.

AD Connection Status
Displays the status of the Active Directory connection, which may be “Up,” “Down,” or “N/A.” Note that “N/A” means that either the cluster is not reporting the AD connection status or that the cluster is not using AD for authentication.

System Up Time
Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds. Thus, 20:16:21:52:10 means 20 days, 16 hours, 21 minutes, and 52.10 seconds.

Total Disk Space
Displays the total disk space available on the ContentDirector.

NOTE: The value in this field reflects cluster values. Each of the ContentDirectors in a cluster reports the same value for the cluster.

Free Space(%)
Displays the percentage of free disk space on the on the ContentDirector.

NOTE: The value in this field reflects cluster values. Each of the ContentDirectors in a cluster reports the same value for the cluster.

Cluster
Displays the cluster name to which the ContentDirector is assigned.

System Management
Provides a link to the SystemManagement (Dell OpenManage) page for the ContentDirector.

Wink Status
Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a cluster in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

Select
Click the Select check box to select the ContentDirector.

Wink on/off (button)
Click to change the wink status of all the selected ContentDirectors.

Select all (button)
Click to select all the ContentDirectors.

Clear (button)
Click to deselect all the ContentDirectors.
Properties for all ContentServers and ContentStores

In the **ContentServers/ContentStores** section of the **Servers & Switches** page, you can view properties for each ContentServer or ContentStore found in the system.

**Name (hyperlink)**
- Displays the name assigned to the device. Note that for the ContentServer 3000 or 4000 series, ContentServer names begin with S and ContentStore names begin with J. Click on the hyperlink to access the Properties page for each device.

**IP Address**
- Displays one of the Server’s IP address.

**IP Address 2**
- Displays one of the Server’s IP address.

**Network Status**
- Displays the Server’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade” etc.

**System Up Time**
- Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.

**Total Disk Space**
- Displays the total raw storage capacity of each server.

**Free Space(%)**
- Displays the percentage of free disk space on the ContentServer.

**Reads (MB/s)**
- Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.

**Writes (MB/s)**
- Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

**Re-replications (MB/s)**
- Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

**Cluster**
- Displays the cluster name to which the ContentServer is assigned.

**Volume/Group/CS ID**
- Displays the volume name, to which the ContentServer is assigned; the group name to which the ContentServer is assigned; and a numeric identifier for the ContentServer within the cluster.

**CS Status**
- Displays the Server’s current status within the cluster, including “No Cluster,” “Initializing,” “OK,” “Degraded,” “Storage Failure,” “ReadOnly,” “Evacuating,” or “Evacuated.”

**Wink Status**
- Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Select**
- Click the **Select** check box to select the ContentServer.

**Wink on/off (button)**
- Click to change the wink status of all the selected ContentServers.

**Select all (button)**
- Click to select all the ContentServers.

**Clear (button)**
- Click to deselect all the ContentServers.

**Related information**

*About re-replication (for ContentServer 1000 and 2000 Series only)* on page 387
Properties for all ContentBridges

In the **ContentBridges** section of the **Servers & Switches** page, you can view properties for each ContentBridge found in the system.

- **Name (hyperlink)**: Displays the name assigned to the unit. Click on the hyperlink to access the Content Bridge’s Properties page.
- **DNS Name**: The DNS name of the ContentBridge.
- **IP Address**: Displays one of the Server’s IP address.
- **IP Address 2**: Displays one of the Server’s IP address.
- **Status**: Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade” etc.
- **System Up Time**: Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds. Thus, 20:16:21:52:10 means 20 days, 16 hours, 21 minutes, and 52.10 seconds.
- **Cluster**: Displays the cluster name to which the ContentBridge is assigned.
- **Wink Status**: Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Select**
Click the **Select** check box to select the ContentBridge.

**Wink on/off (button)**
Click to change the wink status of all the selected ContentBridges.

**Select all (button)**
Click to select all the ContentBridges.

**Clear (button)**
Click to deselect all the ContentBridges.

Properties for all High Bandwidth ContentBridges

In the **High Bandwidth ContentBridges** section of the **Servers & Switches** page, you can view properties for each High Bandwidth ContentBridge found in the system.

Note that Harmonic provides an HA Pair utility that you may run to configure two High Bandwidth ContentBridges in a High Availability (HA) pair. If you have configured an HA pair, the details of that pair will appear under **High Bandwidth ContentBridges (in HA mode)**, and some HA-specific fields will appear, as shown in the following figure. For details on configuring an HA pair, see “Configuring High Bandwidth ContentBridges in a High Availability (HA) Pair” in the *Harmonic MediaGrid Installation and Configuration Guide*.

![High Bandwidth ContentBridges (in HA mode)](image)

**Figure 12-1: High Bandwidth ContentBridges (in HA mode)**

- **Name (hyperlink)**: Displays the name assigned to the unit. Click on the hyperlink to access the Properties page.
- **IP Address**: Displays the IP address for the High Bandwidth ContentBridge.
### Shared IP
(for HA only) Displays the IP address shared by the two HA-paired High Bandwidth ContentBridges.

### Preferred
(for HA only) Displays the HA-paired High Bandwidth ContentBridge that is configured as the Preferred node. If both nodes in an HA pair fail, in the event of recovery, the preferred node becomes the “active” node first in order to avoid conflicts resulting from two active nodes.

### HA State
(for HA only) Displays either **active** or **shadow**. If network connectivity, power, or an essential process fails on the “active” node, the “shadow” node then becomes “active” and takes over operations.

### Status
Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” and “Starting Upgrade.”

### System Up Time
Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds. Thus, 20:16:21:52:10 means 20 days, 16 hours, 21 minutes, and 52.10 seconds.

### Config
Access the High Bandwidth ContentBridge Configuration File.

### System Management
Provides a link to the Dell OpenManage utility.

### Wink Status
Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

### Select
Click the **Select** check box to select the High Bandwidth ContentBridge.

### Wink on/off (button)
Click to change the wink status of all the selected High Bandwidth ContentBridge.

### Select all (button)
Click to select all the High Bandwidth ContentBridges.

*Accessing the Dell OpenManage utility*

---

**Related information**

*Editing the High Bandwidth ContentBridge configuration file on page 354*

### Properties for all network switches

In the **Network Switches** section of the **Servers & Switches** page, you can view properties for each network switch found in the system.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IP Address</strong></td>
<td>Displays a unique identifier, typically the IP address of the switch.</td>
</tr>
<tr>
<td><strong>Network Status</strong></td>
<td>Displays the unit’s current network status, such as “Connected,” etc.</td>
</tr>
<tr>
<td><strong>System Up Time</strong></td>
<td>Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.</td>
</tr>
<tr>
<td><strong>Model</strong></td>
<td>Displays the switch type.</td>
</tr>
<tr>
<td><strong>Switch Management</strong></td>
<td>Provides a link to the Switch Management (HP ProCurve Switch) page for the particular unit.</td>
</tr>
</tbody>
</table>
About re-replication (for ContentServer 1000 and 2000 Series only)

Take note of the Re-replication statistic.

For the Re-replication statistic, a value of zero is normal (no re-replication occurred) and any value other than zero means one of the following occurred:

- The replication factor was changed to a higher number by the user (a lower number does not change what is shown on the page)
- Drive failure
- Entire ContentServer failure

Viewing properties for individual Harmonic MediaGrid components

SystemManager provides details on all Harmonic MediaGrid components.

Viewing properties for a single cluster

You can view properties for a single cluster.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the Clusters sections, click the Name hyperlink for the required cluster to access the Properties page. The following figure shows a sample Cluster Properties page.

![Cluster Properties](image)

Figure 12-2: Harmonic MediaGrid Cluster Properties
## Properties for a single cluster

You can view the following properties in the general information section at the top of the page.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Displays the assigned name for the cluster. Refer to the <em>Harmonic MediaGrid Installation Guide</em> for a discussion about naming conventions to follow.</td>
</tr>
<tr>
<td>#ContentDirectors</td>
<td>Displays the number of ContentDirectors assigned to the cluster.</td>
</tr>
<tr>
<td>#Volumes</td>
<td>Displays the number of volumes present in the cluster.</td>
</tr>
<tr>
<td>#Groups</td>
<td>Displays the number of groups present in the cluster.</td>
</tr>
<tr>
<td>#ContentServers</td>
<td>Displays the number if the ContentServers present in the cluster.</td>
</tr>
<tr>
<td>Total Disk Space</td>
<td>Displays the Total Disk Space across the cluster.</td>
</tr>
<tr>
<td>Free Space</td>
<td>Displays the free disk space available across the cluster and as a percentage of Total Disk Space.</td>
</tr>
<tr>
<td><strong>Bandwidth Utilization</strong></td>
<td></td>
</tr>
<tr>
<td>- Reads (MB/s)</td>
<td>Displays aggregate bandwidth usage in megabytes per second for network [deleted disk] &quot;read&quot; requests sent to the ContentServers in the cluster. This is the total network traffic measured by all the ContentServers in the cluster.</td>
</tr>
<tr>
<td>- Writes (MB/s)</td>
<td>Displays aggregate bandwidth usage in megabytes per second for network [deleted disk] &quot;write&quot; requests received by the ContentServers in the cluster. This is the total network traffic measured by all the ContentServers in the cluster.</td>
</tr>
<tr>
<td>- Re-replications (MB/s)</td>
<td>Displays aggregate bandwidth usage in megabytes per second for re-replication requests received by the ContentServers in the cluster. This is the total network traffic measured by all the ContentServers in the cluster.</td>
</tr>
</tbody>
</table>

**Cluster Bandwidth Utilization** Displays the percentage of average bandwidth usage per ContentServers in the cluster. This is calculated by combining the total read, write, and re-replication network traffic seen by all the ContentServers in the cluster, then divided by the total number of ContentServers in the cluster.

**NOTE:** The following buttons are enabled if at least one ContentDirector in the cluster is up.

**Client Statistics** Click View Client Statistics to display a list of clients connected to the cluster and the read and write transfer rates per client.

**Grid Applications** Click View Grid Applications to view a Grid Application system view summary and detailed information on an application by application basis.

**Slice Size Specification** Click View/Edit Slice Size Config to access the “sliceSizeSpec” file associated with the cluster.

**ContentServer Configuration** Click View/Edit ContentServer Config to access the ContentServer configuration file associated with the cluster.

**ContentServer Balancer Scheduling** Click View/Edit Balancer Scheduling to access the Balancer Scheduling page, which allows you to enable and configure scheduled balancing for a cluster.
<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ContentBridge Configuration</td>
<td>Displays each ContentBridge and its corresponding DNS Name, and IP Addresses. Click View/Edit ContentBridge Config to access the configuration file for the selected ContentBridge.</td>
</tr>
<tr>
<td>Sending E-mail of Log files Configuration</td>
<td>Click View/Edit Log Forwarding Options to open the Edit “Log Forwarding Configuration” file... page which allows you to enable and configure log forwarding for a selected ContentDirector.</td>
</tr>
<tr>
<td>Shutdown cluster</td>
<td>Click Shutdown all ContentDirectors to begin shutting down all the ContentDirectors in the cluster. Once all ContentDirectors in the cluster are shut down, the Shutdown all ContentBridges in cluster button, will be activated. Once all ContentBridges are shut down, the Shutdown all ContentServers button will be activated.</td>
</tr>
</tbody>
</table>

In the cluster section you can view information pertaining to elements within the cluster.

For ContentDirectors, you can view the following:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name (hyperlink)</td>
<td>Displays the assigned name for each ContentDirector in the cluster. Click the hyperlink to access the ContentDirector Properties for the particular unit.</td>
</tr>
<tr>
<td>IP Address1</td>
<td>Displays one of the Director’s IP address.</td>
</tr>
<tr>
<td>IP Address2</td>
<td>Displays one of the Director’s IP address.</td>
</tr>
<tr>
<td>Network Status</td>
<td>Displays the unit’s current network status, authentication status, and security access level, including “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade”, “Authenticated”, “Not Authenticated”; “Administrator”.</td>
</tr>
<tr>
<td>Total Disk Space</td>
<td>Displays the total disk space in each ContentDirector.</td>
</tr>
<tr>
<td>Free Space(%)</td>
<td>Displays the free disk space available for each ContentDirector and as a percentage of Total Disk Space.</td>
</tr>
<tr>
<td>Interface Out (MB/s)</td>
<td>Displays the rate at which data is transmitted and aggregated over all the network interface cards on the device.</td>
</tr>
<tr>
<td>Interface In (MB/s)</td>
<td>Displays the rate at which data is received and aggregated over all the network interface cards on the device.</td>
</tr>
<tr>
<td>CPU Load (over 5 mins)</td>
<td>Displays the system load average for the past 5 minutes for the unit.</td>
</tr>
<tr>
<td>Mem Free(%)</td>
<td>Displays the percentage of total free memory for the unit.</td>
</tr>
<tr>
<td>Wink Status</td>
<td>Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.</td>
</tr>
<tr>
<td>Select</td>
<td>Click the Select check box to select a ContentDirector.</td>
</tr>
<tr>
<td>Wink on/off (buttons)</td>
<td>Click to change the wink status of all the selected units.</td>
</tr>
<tr>
<td>Select all (button)</td>
<td>Click to select all the ContentDirectors.</td>
</tr>
<tr>
<td>Clear (button)</td>
<td>Click to deselect all ContentDirectors.</td>
</tr>
</tbody>
</table>

For ContentServers/ContentStores, you can view the following.
### Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

| **Name** | Displays the name assigned to the device. Note that for the ContentServer 3000 or 4000 series, ContentServer names begin with S and ContentStore names begin with J. Click on the hyperlink to access the Properties page for each device. |
| **IP Address1** | Displays one of the Director’s IP address. |
| **IP Address2** | Displays one of the Director’s IP address. |
| **Network Status** | Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade.” |
| **Total Disk Space** | Displays the Total Disk Space for each ContentServer. |
| **Free Space(%)** | Displays the free disk space available in the ContentServer and as a percentage of Total Disk Space in each ContentServer. |
| **Reads (MB/s)** | Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer. |
| **Writes (MB/s)** | Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer. |
| **Re-replications (MB/s)** | Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer. |
| **Interface Out (MB/s)** | Displays the rate at which data is transmitted and aggregated over all the network interface cards on the device. |
| **Interface In (MB/s)** | Displays the rate at which data is received and aggregated over all the network interface cards on the device. |
| **CPU Load (over 5 mins)** | Displays the system load average for the past 5 minutes for the unit. |
| **Mem Free(%)** | Displays the percentage of total free memory for the unit. |
| **Vol/Grp/CS ID** | Displays the volume number to which the ContentServer is assigned, the group number to which the ContentServer is assigned and the ID number assigned to the ContentServer. |
| **CS Status** | Displays the ContentServer’s current status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade,” “ReadOnly,” “Evacuating,” or “Evacuated.” |
| **Wink Status** | Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off. |
| **Select** | Click the **Select** check box to select a ContentServer. |
| **Shut down (button)** | Click to shut down a selected ContentServer or group of ContentServers. Note that this does not completely power down the ContentServer. |
| **Wink on/off (buttons)** | Click to change the wink status of all the selected units. |
| **Select all (button)** | Click to select all the ContentServers. |
| **Clear (button)** | Click to deselect all ContentServers. |

**For ContentBridges**, you can view the following.
### Viewing properties for individual Harmonic MediaGrid components

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name (hyperlink)</td>
<td>Displays the name assigned to the unit. Click on the hyperlink to access the ContentBridge Properties page.</td>
</tr>
<tr>
<td>DNS Name</td>
<td>The DNS name of the ContentBridge.</td>
</tr>
<tr>
<td>IP Address1</td>
<td>Displays one of the Server’s IP address.</td>
</tr>
<tr>
<td>IP Address2</td>
<td>Displays one of the Server’s IP address.</td>
</tr>
<tr>
<td>Interface Out (MB/s)</td>
<td>Displays the rate at which data is received and aggregated over all the network interface cards on the device.</td>
</tr>
<tr>
<td>Interface In (MB/s)</td>
<td>Displays the rate at which data is received and aggregated over all the network interface cards on the device.</td>
</tr>
<tr>
<td>CPU Load (over 5 mins)</td>
<td>Displays the system load average for the past 5 minutes for the unit.</td>
</tr>
<tr>
<td>Mem Free(%)</td>
<td>Displays the percentage of total free memory for the unit.</td>
</tr>
<tr>
<td>Network Status</td>
<td>Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade,” etc.</td>
</tr>
<tr>
<td>Wink Status</td>
<td>Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.</td>
</tr>
<tr>
<td>Select</td>
<td>Click the Select check box to select a ContentBridge.</td>
</tr>
<tr>
<td>Wink on (button)</td>
<td>Click to change the wink status of all the selected units to On.</td>
</tr>
<tr>
<td>Wink off (button)</td>
<td>Click to change the wink status of all the selected units to Off.</td>
</tr>
<tr>
<td>Select all (button)</td>
<td>Click to select all the ContentBridges.</td>
</tr>
<tr>
<td>Clear (button)</td>
<td>Click to deselect all ContentBridges.</td>
</tr>
</tbody>
</table>

For **Volumes**, you can view the following.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume ID</td>
<td>Displays a numeric identifier for the volume in the cluster.</td>
</tr>
<tr>
<td>Filesystem</td>
<td>Displays the File System associated with the volume</td>
</tr>
<tr>
<td>#CS Groups</td>
<td>Displays the number of ContentServer groups in the volume.</td>
</tr>
<tr>
<td>#ContentServers</td>
<td>Displays the number of ContentServers across the volume.</td>
</tr>
<tr>
<td>Total Disk Space</td>
<td>Displays the total disk space in TB across the volume.</td>
</tr>
<tr>
<td>Free Space(%)</td>
<td>Displays the percentage of disk storage available across the volume.</td>
</tr>
<tr>
<td>Reads (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.</td>
</tr>
<tr>
<td>Writes (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.</td>
</tr>
<tr>
<td>Re-replications (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.</td>
</tr>
<tr>
<td>Wink Status</td>
<td>Shows whether the Wink function is enabled on the volume. When Wink is On, front and back panel LEDs flash on all units within the volume allowing you</td>
</tr>
</tbody>
</table>
to quickly identify a volume in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Select**
Click the Select check box to select a volume.

**Create Volume**
Click to create a volume. If a volume already exists, this button will be disabled.

**Delete Volume**
Click to delete a volume.

**Wink on**
Click to change the wink status of all the units in the selected volume to On.

**Wink off**
Click to change the wink status of all the units in the selected unit to Off.

**Select All**
Click to select the volume.

**Clear**
Click to deselect the volume.

For Groups, you can view the following.

**Group ID**
Displays a numeric identifier for the group within the cluster.

**Volume ID**
Displays a numeric identifier for the volume associated with the group.

**#ContentServers**
Displays the number of ContentServers across the group.

**Total Disk Space**
Displays the total disk space across the group.

**Free Space (%)**
Displays the free disk space available across the group.

**Reads (MB/s)**
Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.

**Writes (MB/s)**
Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

**Re-replications (MB/s)**
Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

**Wink Status**
Shows whether the Wink function is enabled for the group. When Wink is On, front and back panel LEDs flash on all units within the group allowing you to quickly identify a group in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Select**
Click the Select check box to select a group.

**Create Group**
Click to create a group. If a volume already exists, this button will be disabled.

**Delete Group**
Click to delete a group.

**Shut Down Group**
Click to shut down the selected group of ContentServers. Note that this does not completely power down the ContentServers.

**Wink on/off**
Click to change the wink status of all the units in the selected group.

**Select All**
Click to select all groups.

**Clear**
Click to deselect all groups.
Related information
Viewing statistics for clients in Clusters on page 418
Editing the slice size configuration file on page 349
Editing the ContentServer configuration file on page 350
Enabling and configuring scheduled balancing on page 360
Editing the ContentBridge configuration file on page 355
Enabling and configuring log forwarding on page 361
Creating or deleting a volume on page 339
About re-replication (for ContentServer 1000 and 2000 Series only) on page 387
Creating or deleting groups on page 339
Powering down a single ContentServer 1000 series or 2000 series
Powering down a Harmonic MediaGrid system

Viewing properties for a single volume
You can view properties for a single volume

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the Clusters section, click the Name hyperlink of the cluster which contains the required volume.
3. Scroll down the page to the Volumes section and click the name hyperlink for the required volume ID to access the Properties page. The following figure shows a sample Volume Properties page.

Figure 12-3: Volume Properties
Properties for a single volume

The **Volume Properties** page includes detailed information about a volume.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Volume ID</strong></td>
<td>Displays a numeric identifier for the volume within the cluster.</td>
</tr>
<tr>
<td><strong>Cluster</strong></td>
<td>Displays the cluster to which the volume is assigned.</td>
</tr>
<tr>
<td><strong>Number of Groups</strong></td>
<td>Displays the number of groups assigned to the volume.</td>
</tr>
<tr>
<td><strong>Number of ContentServers</strong></td>
<td>Displays the number of ContentServers associated with the volume.</td>
</tr>
<tr>
<td><strong>FileSystem</strong></td>
<td>Displays the File System associated with the volume. This section allows you to create a file system, change permissions to an existing file system, or delete a file system.</td>
</tr>
<tr>
<td><strong>Default FileSystem</strong></td>
<td>Displays the default replication factor for all File Systems within the volume. The default replication factor is three.</td>
</tr>
<tr>
<td><strong>Replication Factor</strong></td>
<td>Displays the total disk space in TB across the volume.</td>
</tr>
<tr>
<td><strong>Free Space</strong></td>
<td>Displays the percentage of free disk space available across the volume.</td>
</tr>
</tbody>
</table>

**Aggregate Network Bandwidth**

- **Reads (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive requests sent to the ContentServers in the volume.
- **Writes (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive requests received by the ContentServers in the volume.
- **Re-replications (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for re-replication requests received by the ContentServers in the volume.

**Volumes**

In the **Volume** section you can view information pertaining to elements associated with the volume.

For **File Systems**, you can view the following properties.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
<td>Displays the name of the File System.</td>
</tr>
<tr>
<td><strong>Total Disk Space</strong></td>
<td>Displays the total disk space available for the File System.</td>
</tr>
<tr>
<td><strong>Free Space (%)</strong></td>
<td>Displays the free disk space available for the File System.</td>
</tr>
<tr>
<td><strong>Current Default Replication Factor</strong></td>
<td>Displays the currently configured default File System replication factor.</td>
</tr>
</tbody>
</table>

**Groups**

For Groups, you can view the following properties.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Group ID</strong></td>
<td>Displays a numeric identifier for the group within the volume.</td>
</tr>
<tr>
<td><strong>#ContentServers</strong></td>
<td>Displays the number of ContentServers across the group.</td>
</tr>
<tr>
<td><strong>Total Disk Space</strong></td>
<td>Displays the total disk space across the group.</td>
</tr>
<tr>
<td><strong>Free Space (%)</strong></td>
<td>Displays the free disk space available across the group.</td>
</tr>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Reads (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for drive “read” requests sent to the group.</td>
</tr>
<tr>
<td>Writes (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for drive “write” requests received by the group.</td>
</tr>
<tr>
<td>Re-replications (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for re-replication requests received by the group.</td>
</tr>
<tr>
<td>Wink Status</td>
<td>Shows whether the Wink function is enabled for the group. When Wink is On, front and back panel LEDs flash on all units within the group allowing you to quickly identify a group in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.</td>
</tr>
<tr>
<td>Select</td>
<td>Check the Select check box to select a group.</td>
</tr>
<tr>
<td>Create Group (button)</td>
<td>Click to create a new group in this volume.</td>
</tr>
<tr>
<td>Delete Group (button)</td>
<td>Click to delete the selected group(s).</td>
</tr>
<tr>
<td>Add Group to Volume... (button)</td>
<td>Click to attach the selected group(s) to this volume. If the selected group is already attached to a volume, a message will appear indicating that you must either create a new group, or free the selected group from its volume.</td>
</tr>
<tr>
<td>Remove Group from Volume (button)</td>
<td>Click to remove the selected group(s) from the volume.</td>
</tr>
<tr>
<td>Delete Group (button)</td>
<td>Click to delete the selected group(s).</td>
</tr>
<tr>
<td>Wink on/off (buttons)</td>
<td>Click to change the wink status of all the units in the group.</td>
</tr>
<tr>
<td>Select all (button)</td>
<td>Click to select all the groups in the volume.</td>
</tr>
<tr>
<td>Clear (button)</td>
<td>Click to deselect all groups.</td>
</tr>
</tbody>
</table>

**ContentServer**

For ContentServers you can view the following properties.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Displays the assigned name for each device. Note that for the ContentServer 3000 or 4000 series, ContentServer names begin with S and ContentStore names begin with J. Click on the hyperlink to access the Properties page for the unit.</td>
</tr>
<tr>
<td>IP Address 1</td>
<td>Displays one of the Server’s IP addresses.</td>
</tr>
<tr>
<td>IP Address 2</td>
<td>Displays one of the Server’s IP addresses.</td>
</tr>
<tr>
<td>Network Status</td>
<td>Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade” etc.</td>
</tr>
<tr>
<td>Total Disk Space</td>
<td>Displays the Total Disk Space for each ContentServer.</td>
</tr>
<tr>
<td>Free Space(%)</td>
<td>Displays the free disk space available in the ContentServer and as a percentage of Total Disk Space in each ContentServer.</td>
</tr>
<tr>
<td>Reads (MB/s)</td>
<td>Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.</td>
</tr>
</tbody>
</table>
### Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

**Writes (MB/s)**
Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

**Re-replications (MB/s)**
Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

**Group**
Displays the group number to which the ContentServer is assigned.

**CS ID**
Displays the ID number assigned to the ContentServer.

**CS Status**
Displays the ContentServer’s current status, such as “No Cluster,” “Initializing,” “OK,” “Degraded,” “Storage Failure,” “ReadOnly,” “Evacuating,” or “Evacuated.”

**Wink Status**
Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a unit in a rack. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Wink on/off (buttons)**
Click to change the wink status of all the ContentServers in the group.

**Select all (button)**
Click to select all the ContentServers in the volume.

**Clear (button)**
Click to deselect all ContentServers.

### Related information
- Creating or deleting file systems from a volume [on page 343](#)
- Setting or changing file system permissions [on page 343](#)
- Setting replication factors for file systems [on page 344](#)
- About re-replication (for ContentServer 1000 and 2000 Series only) [on page 387](#)
- About ContentServer and Cluster bandwidth measurements [on page 344](#)

### Viewing properties for a single group
You can view properties for a single Harmonic MediaGrid group.

1. Click the **Servers & Switches** icon on the Configuration tab to access the **Servers & Switches** page.
2. In the **Clusters** section, click the **Name** hyperlink of the cluster which contains the required group.
3. Scroll down the page to the **Groups** section and click the name hyperlink for the required Group ID to access the **Properties** page. The following figure shows a sample **Group Properties** page.
Viewing properties for individual Harmonic MediaGrid components

Figure 12-4: Group Properties

Properties for a single group

The Group Properties page includes detailed information about a group.

- **Group ID**: Displays a numeric identifier for the group within the volume.
- **Volume ID**: Displays a numeric identifier for the Volume associated with the group.
- **Cluster**: Displays the cluster to which this group belongs.
- **Number of ContentServers**: Displays the number of ContentServers across the group.
- **Total Disk Space**: Displays the total disk space across the group.
- **Free Disk Space**: Displays the percentage of free disk space available across the group.

- **Aggregate Network Bandwidth**:
  - **Reads (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive requests sent to the ContentServers in the group.
  - **Writes (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive requests received by the ContentServers in the group.
  - **Re-replications (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for re-replication requests received by the ContentServers in the group.

**ContentServers**

In the **ContentServers** section you can view information pertaining to ContentServers within the group as follows.

- **Name**: Displays the assigned name for each device. Note that for the ContentServer 3000 or 4000 series, ContentServer names begin with S and ContentStore
names begin with J. Click on the hyperlink to access the Properties page for the unit.

**IP Address 1**
Displays one of the Server’s IP address.

**IP Address 2**
Displays one of the Server’s IP address.

**Network Status**
Displays the unit’s current network status, such as “Connected,” “Not Responding,” “Error,” “Deleted,” “Starting Upgrade” etc.

**Total Disk Space**
Displays the Total Disk Space for each ContentServer.

**Free Space(%)**
Displays the free disk space available in the ContentServer and as a percentage of Total Disk Space in each ContentServer.

**Reads (MB/s)**
Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.

**Writes (MB/s)**
Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

**Re-replications (MB/s)**
Displays bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

**CS ID**
Displays the ID number assigned to the ContentServer.

**CS Status**
Displays the ContentServer’s current status, such as “No Cluster,” “Initializing,” “OK,” “Degraded,” “Storage Failure,” “ReadOnly,” “Evacuating,” or “Evacuated.”

**Wink Status**
Shows whether the Wink function is enabled on the unit. When Wink is On, front and back panel LEDs flash allowing you to quickly identify a ContentServer in a group. Click the Wink buttons at the end of the section to turn Wink On/Off.

**Add Servers to this Group (button)**
click to add a ContentServer to this Group.

**Remove Selected Servers (button)**
click to remove a ContentServer from this Group.

** Shut Down Selected Servers (button)**
click to shut down one or more selected ContentServers from this Group. Note that this does not completely power down the ContentServer.

**Wink on/off (buttons)**
Click to change the wink status of all the ContentServers in the group.

** Shut Down All Servers (button)**
click to shut down all ContentServers in this Group. Note that this does not completely power down the ContentServer.

**Select All (button)**
Click to select all the ContentServers in the group.

**Clear (button)**
Click to deselect all ContentServers in the group.

---

**Related information**

About re-replication (for ContentServer 1000 and 2000 Series only) [on page 387](#)

About ContentServer and Cluster bandwidth measurements [on page 344](#)

Adding or removing ContentServers from a group [on page 340](#)

Powering down a single ContentServer 1000 series or 2000 series

Powering down a single ContentServer 3000 or 4000 series

Powering down a Harmonic MediaGrid system
Viewing properties for individual Harmonic MediaGrid components

Viewing properties for a ContentServer 1000 and 2000 series

You can view properties for an individual ContentServer 1000 or 2000 series.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **ContentServers/ContentStores** section, click the **Name** hyperlink for the required server to access the **Properties** page. The following figure shows a portion of a **ContentServer Properties** page.

Properties for a ContentServer 1000 and 2000 series

You can view properties for a single ContentServer 1000 or 2000 series.

In the **General Information** section, you can view the following.

<table>
<thead>
<tr>
<th><strong>Name</strong></th>
<th>Displays the assigned name for the unit. Refer to the <em>Harmonic MediaGrid Installation Guide</em> for a discussion about naming conventions to follow.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>System Up Time</strong></td>
<td>Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.</td>
</tr>
<tr>
<td><strong>ContentServer ID</strong></td>
<td>Displays the ID number assigned to the ContentServer.</td>
</tr>
<tr>
<td><strong>Serial Number</strong></td>
<td>Displays the manufacturer’s serial number assigned to the unit.</td>
</tr>
<tr>
<td><strong>Cluster</strong></td>
<td>Displays the Cluster name to which the unit is assigned.</td>
</tr>
<tr>
<td><strong>Volume</strong></td>
<td>Displays the volume to which the unit is assigned.</td>
</tr>
<tr>
<td><strong>Group</strong></td>
<td>Displays the group to which the ContentServer is assigned.</td>
</tr>
</tbody>
</table>

**Interface Information displays the following**

- **Interface**: Displays the available interfaces for the unit.
- **IP Address**: Displays the IP address assigned to each unit’s interface.
- **MAC Address**: Displays the unique hardware number for each unit’s interface.
- **MTU**: Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

**Interface Statistics, Transfer Rate**

Shows the receive and transmit rate for each interface.

**Interface Counters (since agent boot)**

Shows the raw interface counters since the SNMP agent was last booted.

**Aggregate Network Bandwidth displays the following**

- **Reads (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive “read” requests received by the ContentServer.
- **Writes (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.
- **Re-replications (MB/s)**: Displays aggregate bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

**Process Monitoring**

Displays the name and state of the process running on the ContentServer.

**Hardware Model**

Displays the unit’s model number.

**Firmware Version**

Displays the version of firmware that resides in the unit’s memory.
## Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Status</strong></td>
<td>Displays the current network status for the selected unit. This field is used primarily for diagnostic troubleshooting.</td>
</tr>
<tr>
<td><strong>Status Current At</strong></td>
<td>Displays the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.</td>
</tr>
<tr>
<td><strong>Total Disk Space</strong></td>
<td>Displays the Total Disk Space available on the unit.</td>
</tr>
<tr>
<td><strong>Free Disk Space</strong></td>
<td>Displays the amount of free disk space available on the unit.</td>
</tr>
<tr>
<td><strong>Number of Disks</strong></td>
<td>Displays the total number of disk drives available in the ContentServer.</td>
</tr>
<tr>
<td><strong>Number of Slots</strong></td>
<td>Displays the total number of disk drive slots available in the ContentServer.</td>
</tr>
<tr>
<td><strong>CPU Load Average</strong></td>
<td>Displays the system load averages for the past 1, 5, and 15 minutes on the unit.</td>
</tr>
<tr>
<td><strong>Memory Utilization</strong></td>
<td>Displays the total real memory, the available real memory, and the percentage of total free memory for the unit.</td>
</tr>
<tr>
<td><strong>ContentServer Description</strong></td>
<td>Displays a scrollable multi-line description of the unit. This field is useful for entering data that clarifies the specific unit's role in the Harmonic MediaGrid. Click Change Desc to edit the description.</td>
</tr>
<tr>
<td><strong>Last Message</strong></td>
<td>Displays the last message (of any type) associated with the unit.</td>
</tr>
<tr>
<td><strong>Wink State</strong></td>
<td>Displays the wink state of the unit's light bar, either On or Off. To change the Wink state, click the Wink button on this page.</td>
</tr>
</tbody>
</table>

In the **Environment** section, you can view the following.

- **Power Supply**
  - **NORMAL** = the power supply is OK
  - **ABSENT** = the power supply is not delivering power, or is not plugged in.
  - **FAILED** = the power supply has a hardware fault and is broken.

  **NOTE:** This field does not appear for the ContentServer 1042-A or ContentServer 1042-B.

- **3.3V Line through 12.0V Line**
  - Displays the combined voltages present on the power supply’s outputs. The values are displayed in volts. The valid range is also displayed. Note that this range is not user configurable.

- **CPU Temperature**
  - Displays the ambient temperature of air entering the ContentServer. The value is always displayed in degrees centigrade. The valid range is also displayed. Note that this range is not user configurable.

- **Motherboard Temperature**
  - Displays the temperature of the air above the ContentServer's motherboard. The value is always displayed in degrees centigrade. The valid range is also displayed. Note that this range is not user configurable.

- **Fan 1 through Fan 8**
  - Displays the speed (in RPM) of each of the ContentServer’s fans. The valid range is also displayed. Note that this range is not user configurable.

- **Wink on/off (button)**
  - Click the Wink button to change the wink state of the ContentServer light bar.

- **Reboot (button)**
  - Click to restart the ContentServer without removing the power supply.

- **Shutdown (button)**
  - Click to shut down the ContentServer. Note that this does not completely power down the ContentServer.
In the **Drive Information** section, you can view the following.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Slot</strong></td>
<td>Displays the slot ID, which is the numeric identifier that represents the</td>
</tr>
<tr>
<td></td>
<td>physical position for each disk drive in the ContentServer.</td>
</tr>
<tr>
<td><strong>Drive Inserted</strong></td>
<td>Displays whether a drive is present in a slot, either Yes, or No.</td>
</tr>
<tr>
<td><strong>Serial #</strong></td>
<td>Displays the manufacturer's serial number for each disk drive in the</td>
</tr>
<tr>
<td></td>
<td>ContentServer.</td>
</tr>
<tr>
<td><strong>Model</strong></td>
<td>Displays the manufacturer's model number for each disk drive.</td>
</tr>
<tr>
<td><strong>FwRev</strong></td>
<td>Displays the firmware level within this drive of a ContentServer. This</td>
</tr>
<tr>
<td></td>
<td>information is used primarily for debugging purposes.</td>
</tr>
<tr>
<td><strong>Total Space</strong></td>
<td>Displays the total space available for each drive in the ContentServer.</td>
</tr>
<tr>
<td><strong>Total Used</strong></td>
<td>Displays the total disk space in use for each disk drive in the</td>
</tr>
<tr>
<td></td>
<td>ContentServer.</td>
</tr>
<tr>
<td><strong>Drive Status</strong></td>
<td>Displays the current operational status for each disk drive in the</td>
</tr>
<tr>
<td></td>
<td>ContentServer.</td>
</tr>
<tr>
<td><strong>SMART Errors</strong></td>
<td>Displays the number of SMART errors associated with each disk drive.</td>
</tr>
<tr>
<td><strong>Total Slice</strong></td>
<td>Displays the total number of slices in each disk drive.</td>
</tr>
<tr>
<td><strong>Bad Slices</strong></td>
<td>Displays the number of bad slices for each drive in a ContentServer.</td>
</tr>
</tbody>
</table>

**NOTE:** When the data integrity of a slice is compromised, it is considered a “bad slice”. This could be due to corruption in data content, missing data, or if the slice size is different from expected value. In the unlikely event that the number of bad slices is greater than 15 per SystemManager polling loop, or greater than 128 per disk drive, an alarm will be generated.

**Select all (button)** | Click to select that disk drive.  
**Clear (button)** | Click to clear all selections.  

The Events section for ContentDirectors, ContentServers, and ContentBridges displays the following information when an alarm event occurs:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Level</strong></td>
<td>Displays the assigned severity level for an alarm event associated with a unit.</td>
</tr>
<tr>
<td><strong>Time</strong></td>
<td>Displays the date and time when the alarm event occurred.</td>
</tr>
<tr>
<td><strong>Event</strong></td>
<td>Displays the event which triggered the alarm on the unit.</td>
</tr>
<tr>
<td><strong>Info</strong></td>
<td>Provides information on each event.</td>
</tr>
<tr>
<td><strong>Clear? (button)</strong></td>
<td>Displays when the unit has an alarm condition. Resolve the cause of the alarm condition and then click Clear to clear the alarm within the unit.</td>
</tr>
<tr>
<td><strong>Delete (button)</strong></td>
<td>Display when the unit has an alarm condition. Click to delete the event from the list and clear that event’s Alarm icon.</td>
</tr>
</tbody>
</table>

**Related information**

- Powering down a Harmonic MediaGrid system
- Powering down a single ContentServer 1000 series or 2000 series
- Powering down a single ContentServer 3000 or 4000 series
- About ContentServer and Cluster bandwidth measurements on page 344
Viewing properties for a single ContentServer 3000 or 4000 series

You can view properties for a single ContentServer 3000 or 4000 series.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **ContentServers/ContentStores** section, click the **Name** hyperlink for the required ContentServer to access the **Properties** page. The following figure shows a portion of a **ContentServer Properties** page.

```
Figure 12-5: ContentServer 3000 Properties
```

**Properties for a ContentServer 3000 or 4000 series**

You can view properties for a single ContentServer 3000 or 4000 series.

- **Associated IP address**
  Displays the IP addresses of the slice server process in an active state for this ContentServer.

- **Network Status**
  Shows the connection status of the ContentServer. Possible states include: Connected and Not Connected.

- **CS Status**
  Displays the Server’s current status within the cluster, including “No Cluster,” “Initializing,” “OK,” “Degraded,” “Storage Failure,” “ReadOnly,” “Evacuating,” or “Evacuated.”

- **Status current at**
  Shows the day/time that applies to the status.

- **Model**
  Displays the manufacturer’s model number for this unit.
### Chassis Identification

**ESN:** The ESN (Enclosure Serial Number) applies to the ContentServer chassis and can be found on the rear panel of the chassis.

### Cluster Info

- **Cluster Name:** Displays the Cluster name to which the unit is assigned.
- **SSID:** Displays the numeric identifier for this ContentServer.
- **Volume Id:** Displays a numeric identifier for the group within the volume.
- **Group Id:** Displays a numeric identifier for the group within the volume.

### Disk Space

Displays total disk space on the ContentServer.

### Free Space

Displays percentage of free space on the ContentServer.

### Memory Utilization

Displays the memory use for the unit.

### Bandwidth

- **Reads (MB/s):** Displays bandwidth usage in megabytes per second for drive “read” requests sent to the ContentServer.
- **Writes (MB/s):** Displays bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

### Wink State

Displays the Wink state of the unit.

### Shelf Evacuation

If the ContentServer is in the process of shelf evacuation or if writes have been disabled on the ContentServer, this section appears.

- **Write Enable:** Click to enable writes on the ContentServer.
- **Cancel Evacuation:** Click to cancel the shelf evacuation process.

### Wink On/Off (button)

Click to change the wink state of the unit’s light bar.

In the **ContentServer Controllers** section, the following are shown for each controller:

> **NOTE:** When facing the rear panel of the ContentServer, Controller 0 is on the left-hand side and Controller 1 is on the right.

### Failback (button)

Click to balance slice server processes across controllers.

### Shutdown All Enclosures (button)

Click to shutdown both controllers on the ContentServer. Note that this also shuts down all managed ContentStores or ContentServers.

### Name

Displays the factory default name for the controller.

### Status

Displays the connection status for the controller.

### Model

Displays the model number for the controller.

### Serial

Displays the serial number for the controller.

### Firmware Version

Displays the version of firmware installed on the controller.

### BMC IP

IP address of the BMC for this controller. The BMC is used by Harmonic technical support for troubleshooting purposes only.

> **NOTE:** The BMC IP address uses the NIC 0 connector.

### Management IP Address(es)

Displays the IP addresses that correspond to the indicated controller.
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

Managed ContentServers and ContentStores

Displays a link to the ContentServer and ContentStore(s) being managed by this controller.

**NOTE:** If this field shows many more ContentStores or ContentServers being managed by one controller than the other, it may indicate that the system needs to be balanced. Refer to “Balancing the ContentServer 3000 or 4000 Controllers.”

Actions

- **Shutdown** (button): Click to power down the controller.
- **Reboot** (button): Click to reboot the controller.

In the **RAID Sets** section:

**Figure 12-6: ContentServer 3000 Properties—RAID Sets**

<table>
<thead>
<tr>
<th>Name</th>
<th>GUID</th>
<th>Type</th>
<th>Status</th>
<th>Select</th>
</tr>
</thead>
<tbody>
<tr>
<td>RadSet147352</td>
<td>813ca3aa-2271a206</td>
<td>(2+1)</td>
<td>Normal, Online</td>
<td></td>
</tr>
<tr>
<td>RadSet147353</td>
<td>8889e95e-89e7e8f1</td>
<td>(2+1)</td>
<td>Normal, Online</td>
<td></td>
</tr>
<tr>
<td>RadSet147357</td>
<td>69f673-88946b09</td>
<td>(2+1)</td>
<td>Normal, Online</td>
<td></td>
</tr>
<tr>
<td>RadSet147358</td>
<td>8e219c8c-88077610</td>
<td>(2+1)</td>
<td>Normal, Online</td>
<td></td>
</tr>
<tr>
<td>RadSet147360</td>
<td>8e219c8c-2b26c67</td>
<td>(2+1)</td>
<td>Normal, Online</td>
<td></td>
</tr>
</tbody>
</table>

- **Name**
  Displays the name of the RAID set.

- **GUID**
  Displays the numeric identifier for the RAID set. Click this link to open the RAID Utilities page this RAID set.

- **Type**
  Displays the RAID configuration for the corresponding RAID set.

- **Status**
  Displays the status of the RAID set. The status may include the following:
  - **Normal**: The RAID set is usable and all drives are available.
  - **Compromised**: The RAID set is usable but one or two of the parity drives may be missing or not responding.
  - **Not Viable**: The RAID set is not usable due to missing drives or drives not responding.
  - **Online**: The RAID set is online and you may access the drives.
  - **Offline**: The RAID set is offline and you cannot access the drives.

- **Select**
  Click to select a RAID set.

- **Set Offline (button)**
  Click to take the selected RAID set offline, in which case the data on the drives will not be accessible.

- **Set Online (button)**
  Click to move the selected RAID set online, in which case the data on the drives will be accessible.

- **Destroy (button)**
  Click to delete a selected RAID set. Before destroying a RAID set, you must first take the RAID set offline by clicking **Set Offline**.

  **NOTE:** Clicking **Destroy** will destroy all data in a RAID set.

- **Select All**
  Click to select all RAID sets.

- **Clear**
  Click to clear the selections.
Viewing properties for individual Harmonic MediaGrid components

In the Drives section, you can view the following.

<table>
<thead>
<tr>
<th>Slot</th>
<th>Displays the ContentServer slot number for each drive.</th>
</tr>
</thead>
<tbody>
<tr>
<td>GUID</td>
<td>Displays the numeric identifier for the disk drive. Click this link to open the Drive Properties page for this drive.</td>
</tr>
<tr>
<td>Model</td>
<td>Displays the drive model number.</td>
</tr>
<tr>
<td>Fw Version</td>
<td>Displays the drive firmware.</td>
</tr>
<tr>
<td>Status</td>
<td>Displays the drive status. The status may indicate one of the following:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Alive</strong>: The drive is available.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Dead</strong>: The drive is not responding.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Missing</strong>: The drive is not part of the system.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Unavailable</strong>: The drive is not currently available.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Formatting</strong>: The drive is being formatted.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Repairing</strong>: The drive is being repaired.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Unknown</strong>: SystemManager cannot identify the drive state.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Alive, Hot Spare</strong>: The drive is available and assigned as a Hot Spare.</td>
</tr>
<tr>
<td>RAID set</td>
<td>Displays the GUID for the associated RAID set. Click this link to open the RAID Utilities page for the associated RAID set. If the drive is not assigned to a RAID set, this column will display, “Unraided.”</td>
</tr>
<tr>
<td>Select</td>
<td>Click to select a drive.</td>
</tr>
<tr>
<td>Create RAID Set</td>
<td>Click to open the Create RAID Set page where you can manually create a RAID set.</td>
</tr>
<tr>
<td>Auto Create RAID Set</td>
<td>Click to open the Auto Create RAID set page and use the Auto Create utility to create a RAID set.</td>
</tr>
<tr>
<td>Wink On</td>
<td>Click to wink the selected drive(s).</td>
</tr>
<tr>
<td>Wink Off</td>
<td>Click to stop winking the selected drive(s).</td>
</tr>
<tr>
<td>Fail Drives</td>
<td>Click to remove the selected drive(s) from the RAID set.</td>
</tr>
<tr>
<td>Unfail Drives</td>
<td>Click to make the selected drive(s) available to be used in a RAID set.</td>
</tr>
<tr>
<td>Select All</td>
<td>Click to select all drives.</td>
</tr>
<tr>
<td>Clear</td>
<td>Click to clear the selections.</td>
</tr>
</tbody>
</table>

In the Environment section you can view environmental details for each controller.

| Back Fan 1-3 and Front Fan 1-3 | Displays the speed (in RPM) of each of the controller’s fans. |
| Back Temp - UmemTemp2 | Display the temperature of the air at different locations above the controller motherboard. |
| Temperature Status | **CPU1-2**: Displays the status of the of the two CPUs’ temperatures: |
| | • **NORMAL**: Normal temperature |
| | • **ABOVE_NORM**: Above normal temperature. |
| | • **HOT**: Temperature is critically hot |
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

- **OVERHEATED**: CPU is overheated.

**Power Supply Status**

PS Status 1-2: Displays the status of the two power supplies.

**NOTE**: The status may include any combination of the following states other than OK.

- **OK**: Power status is OK.
- **FAILED**: Power has failed.
- **OVERVOLT**: Over-voltage.
- **UNDERVOLT**: Under-voltage.
- **OVERCURR**: Over-current.
- **INPUTERR**: Under-current.
- **CONFIGERR**: Configuration error.

**Battery ChargeUmemCharge 0-2**

Displays the percentage of available charge for each of the batteries on the NVRAM card.

**Voltages CPU1Vcore through UmemVolt 2**

Displays the voltages of the various components on the controller. The values are displayed in volts.

**Related information**

- About ContentServer and Cluster bandwidth measurements on page 344
- Shelf evacuation for a Harmonic MediaGrid RAID system
- Balancing the ContentServer 3000 or 4000 controllers
- Viewing RAID set information on page 140
- Supported RAID configurations on page 369
- Creating a RAID set on page 116
- Creating a RAID set with Auto Create on page 372
- Viewing drive properties on page 137

**Viewing properties for a ContentStore 3160 or 4240**

You can view properties for a ContentStore 3160 or 4240.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **ContentServers/ContentStores** section, click the **Name** hyperlink for the required ContentStore to access the **Properties** page. The following figure shows a portion of a **ContentStore Properties** page.
Viewing properties for individual Harmonic MediaGrid components

Figure 12-7: ContentStore Properties

Properties for a ContentStore 3160 or 4240 series

You can view properties for a single ContentStore 3160 or 4240 series.

- **Associated IP address**: Displays the IP addresses of the slice server process in an active state for the ContentServer controlling this ContentStore.
- **Network Status**: Shows the connection status of the ContentStore.
- **CS Status**: Displays the Server’s current status within the cluster, including “No Cluster,” “Initializing,” “OK,” “Degraded,” “Storage Failure,” “ReadOnly,” “Evacuating,” or “Evacuated.”
- **Status at time**: Shows the day/time that applies to the status.
- **Model**: Displays the manufacturer’s model number for this unit.
- **Chassis Identification**: **ESN**: The ESN (Enclosure Serial Number) applies to the ContentStore chassis and can be found on the rear panel of the chassis.
- **Cluster Info**:
  - **Cluster Name**: Displays the Cluster name to which the unit is assigned.
  - **SSID**: Displays the numeric identifier for this ContentStore
  - **Volume Id**: Displays a numeric identifier for the group within the volume
  - **Group Id**: Displays a numeric identifier for the group within the volume
- **Wink State**: Displays the Wink state of the unit.
- **Wink On/Off (button)**: Click to change the wink state of the unit’s light bar.
- **Associated ContentServer**: Displays the name of the ContentServer controlling this ContentStore. Click the link to open the Properties page for the associated ContentServer.
- **Active ContentServer Controller**: Displays the name of the active ContentServer controller for this ContentStore.
- **Disk Space**: Displays total disk space on the ContentStore in Terabytes.
- **Free Space**: Displays percentage of free space on the ContentStore.
- **Memory Utilization**: Displays the memory use for the unit.
### Bandwidth

- **Reads (MB/s):** Displays bandwidth usage in megabytes per second for drive "read" requests sent to the ContentStore.
- **Writes (MB/s):** Displays bandwidth usage in megabytes per second for drive "write" requests received by the ContentStore.

### Shelf Evacuation

If the ContentStore is in the process of shelf evacuation or if writes have been disabled on the ContentStore, this section appears.

- **Write Enable:** Click to enable writes on the ContentStore.
- **Cancel Evacuation:** Click to cancel the shelf evacuation process.

### Shutdown (button)

Click to shut down the ContentStore.

### Failback (button)

Click to balance slice server processes across controllers.

### Serial

The serial number for each ContentStore controller.

### World Wide Number (WWN) (hex)

The world wide identification number for each ContentStore controller.

### RAID Sets section:

- **Name:** Displays the name of the RAID set.
- **GUID:** Displays the numeric identifier for the RAID set. Click this link to open the RAID Utilities page this RAID set.
- **Type:** Displays the RAID configuration for the corresponding RAID set.
- **Status:** Displays the status of the RAID set. The status may include the following:
  - **Normal:** The RAID set is usable and all drives are available.
  - **Compromised:** The RAID set is usable but one or two of the parity drives may be missing or not responding.
  - **Not Viable:** The RAID set is not usable due to missing drives or drives not responding.
  - **Online:** The RAID set is online and you may access the drives.
  - **Offline:** The RAID set is offline and you cannot access the drives.

### Select

Click to select a RAID set.

### Set Offline (button)

Click to take the selected RAID set offline, in which case the data on the drives will not be accessible.

### Set Online (button)

Click to move the selected RAID set online, in which case the data on the drives will be accessible.

### Destroy (button)

Click to delete a selected RAID set. Before destroying a RAID set, you must first take the RAID set offline by clicking **Set Offline**.

⚠️ **CAUTION:** Clicking **Destroy** will destroy all data in a RAID set.

### Select All

Click to select all RAID sets.

### Clear

Click to clear the selections.

In the Drives section, you can view the following.
Viewing properties for individual Harmonic MediaGrid components

<table>
<thead>
<tr>
<th>Slot</th>
<th>Displays the ContentStore slot number for each drive.</th>
</tr>
</thead>
<tbody>
<tr>
<td>GUID</td>
<td>Displays the numeric identifier for the disk drive. Click this link to open the Drive Properties page for this drive.</td>
</tr>
<tr>
<td>Model</td>
<td>Displays the drive model number.</td>
</tr>
<tr>
<td>Fw Version</td>
<td>Displays the drive firmware.</td>
</tr>
</tbody>
</table>
| Status | Displays the drive status. The status may indicate one of the following:
  - Alive: The drive is available.
  - Dead: The drive is not responding.
  - Missing: The drive is not part of the system.
  - Unavailable: The drive is not currently available.
  - Formatting: The drive is being formatted.
  - Repairing: The drive is being repaired.
  - Unknown: SystemManager cannot identify the drive state.
  - Alive, Hot Spare: The drive is available and assigned as a Hot Spare. |
| RAID set | Displays the GUID for the associated RAID set. Click this link to open the RAID Utilities page for the associated RAID set. |
| Select | Click to select a drive. |
| Create RAID Set | Click to open the Create RAID Set page where you can manually create a RAID set. |
| Auto Create RAID Set | Click to open the Auto Create RAID set page and use the Auto Create utility to create a RAID set. |
| Wink On | Click to wink the selected drive(s). |
| Wink Off | Click to stop winking the selected drive(s). |
| Fail Drives | Click to remove the selected drive(s) from the RAID set. |
| Unfail Drives | Click to make the selected drive(s) available to be used in a RAID set. |
| Select All | Click to select all drives. |
| Clear | Click to clear the selections. |

In the Environment section, you can view the following.

<table>
<thead>
<tr>
<th>Fans</th>
<th>Displays the speed (in RPM) of each of the ContentStore controller’s fans.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperatures</td>
<td>Display the temperature of the air above the ContentStore controller motherboard.</td>
</tr>
<tr>
<td>Voltages</td>
<td>Displays the voltages of the various components on the controller. The values are displayed in volts.</td>
</tr>
</tbody>
</table>

Related information

About ContentServer and Cluster bandwidth measurements on page 344
Shelf evacuation for a Harmonic MediaGrid RAID system
Powering down a single ContentStore
Balancing the ContentServer 3000 or 4000 controllers
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

Viewing RAID set information on page 140
Supported RAID configurations on page 369
Viewing drive properties on page 137
Creating a RAID set with Auto Create on page 372
Creating a RAID set on page 116

Viewing properties for ContentStores 5840/5840A

The ContentStore 5840/5840A appears as two virtual devices in SystemManager; each physical drawer is represented by a separate entry on the Servers & Switches page, and has its own Properties page.

1. From the Configuration tab, click the Servers & Switches icon in the left-hand column to access the Servers & Switches page.

2. In the ContentServers/ContentStores section:
   - Click the Name hyperlink for the first entry of the ContentStore 5840/5840A to access the Properties page for Drawer 1.
   - Click the Name hyperlink for the second entry of the ContentStore 5840/5840A to access the Properties page for Drawer 2.

   For each drawer, the Properties page displays the same details as described in “Viewing Properties for ContentStores 3160 or 4240.”

   **NOTE:** The Shutdown and Failback buttons on the Properties page apply only to the virtual device rather than the entire physical device.

Related information
Viewing properties for a ContentStore 3160 or 4240 on page 406
Powering down a single ContentStore
Balancing the ContentServer 3000 or 4000 controllers

Viewing properties for a ContentDirector

You can view properties for a single ContentDirector:

1. From the Configuration tab, click the Servers & Switches icon in the left-hand column to access the Servers & Switches page.

2. In the ContentDirectors section, click the Name hyperlink for the required unit to access the Properties page as shown in the following figure.
Viewing properties for individual Harmonic MediaGrid components

### Properties for a ContentDirector

You can view properties for a single ContentDirector.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Displays the assigned name for the unit. Refer to the Harmonic MediaGrid Installation Guide for a discussion about naming conventions to follow.</td>
</tr>
<tr>
<td>System Up Time</td>
<td>Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.</td>
</tr>
<tr>
<td>Model Number</td>
<td>Displays the Harmonic model number for the unit.</td>
</tr>
<tr>
<td>Serial Number</td>
<td>Displays the manufacturer’s serial number assigned to the unit.</td>
</tr>
<tr>
<td>Cluster Name</td>
<td>Displays the cluster name to which the unit is assigned.</td>
</tr>
<tr>
<td>Firmware Version</td>
<td>Displays the version of firmware that resides in the unit’s memory.</td>
</tr>
<tr>
<td>Interface Information</td>
<td>• Interface Displays the available interfaces for the unit.</td>
</tr>
<tr>
<td></td>
<td>NOTE: If a VLAN port is disconnected, the associated IP address will transfer to the remaining interface, which will be displayed in the following format: eth 0:0.</td>
</tr>
<tr>
<td></td>
<td>• IP Address: Displays the IP address assigned to each unit’s interface.</td>
</tr>
<tr>
<td></td>
<td>• MAC Address: Displays the unique hardware number for each unit’s interface.</td>
</tr>
<tr>
<td></td>
<td>• MTU: Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.</td>
</tr>
</tbody>
</table>

Figure 12-8: ContentDirector Properties (Upper Section)
### Interface Statistics, Transfer Rate
Shows the receive and transmit rate for each interface.

### Interface Counters (since agent boot)
Shows the raw interface counters for each interface since the SNMP agent was last booted.

#### Process Monitoring
- **Process:** Displays the name of the process running on the ContentDirector.
- **State:** Displays the current state of the process running on the ContentDirector. The states are: Running, Stopped, or N.A (Not Applicable).
- **DHCP Failover** Identifies the failover pool.
- **DHCP Name** Displays the name of the failover pool.
- **DHCP State** Displays the state of the DHCP server in the first or second pool of addresses. The states are:
  - Partner Down
  - Normal
  - Communications Interrupted
  - Resolution Interrupted
  - Potential Conflict
  - Recover
  - Recover Done
  - Shutdown
  - Paused
  - Startup
  - Recover Wait
- **DHCP Relationship** Displays the relationship of the server to the first or second pool of addresses. **Primary** indicates that the DHCP server is configured to provide primary service to the set of DHCP clients for a particular set of subnet address pools. **Secondary** indicates that the DHCP server is configured to act as backup to the primary server for a particular set of subnet address pools.

#### Local Disk Storage
- **FS (Partition) Name:** The name of the local file system.
- **Total Space (KB):** The total local storage space.
- **Used Space (KB):** The amount of local storage space used.
- **Available Space (KB):** The amount of local space available.
- **Used %:** The percentage of local storage space used.

### Status
Displays the current network status for the selected unit. This field is used primarily for diagnostic troubleshooting.

### Status Current At
Displays the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.
Viewing properties for individual Harmonic MediaGrid components

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Checkpoint History</td>
<td>Displays previous Checkpoint information and details for the next scheduled Checkpoint.</td>
</tr>
<tr>
<td>Current Checkpoint</td>
<td>Displays the configured Checkpoint schedule, if Checkpoint is enabled. Click Change Checkpoint Schedule to configure a new schedule.</td>
</tr>
<tr>
<td>Schedule (ContentDirectors only)</td>
<td><strong>NOTE:</strong> The Checkpoint schedule feature is OFF by default.</td>
</tr>
<tr>
<td>Total Disk Space</td>
<td>Displays the Total Disk Space available on the unit.</td>
</tr>
<tr>
<td>Free Disk Space</td>
<td>Displays the amount of free disk space available on the unit.</td>
</tr>
<tr>
<td>CPU Load Average</td>
<td>Displays the system load averages for the past 1, 5, and 15 minutes on the unit.</td>
</tr>
<tr>
<td>Memory Utilization</td>
<td>Displays the total real memory, the available real memory, and the percentage of total free memory for the unit.</td>
</tr>
<tr>
<td>ContentDirector</td>
<td>Displays a scrollable multi-line description of the unit. This field is useful for entering data that clarifies the specific unit’s role in the Harmonic MediaGrid. To change the description, click Change Desc.</td>
</tr>
<tr>
<td>Description</td>
<td></td>
</tr>
<tr>
<td>Last Message</td>
<td>Displays the last message (of any type) associated with the unit.</td>
</tr>
<tr>
<td>Wink State</td>
<td>Displays the wink state of the unit’s light bar, either On or Off. To change the Wink state, click the Wink button.</td>
</tr>
<tr>
<td>Wink on/off (button)</td>
<td>Click the Wink button to change the wink state of the ContentDirector light bar.</td>
</tr>
<tr>
<td>Reboot (button)</td>
<td>Click to restart the ContentDirector without removing the power supply.</td>
</tr>
<tr>
<td>Shutdown (button)</td>
<td>Click to shut down the ContentDirector.</td>
</tr>
<tr>
<td>The Environment Data</td>
<td>The Environment Data section appears only for the High Performance ContentDirector and displays the following:</td>
</tr>
<tr>
<td>SSD Lifetime</td>
<td>Displays the percentage of wear of the solid-state drive (SSD). For a new SSD, this will be 0% and, over time, as the SSD wears out this value will increase. When the value reaches 95%, the SSD should be replaced.</td>
</tr>
<tr>
<td>The Events</td>
<td>The Events section displays the following information when an alarm event occurs:</td>
</tr>
<tr>
<td>Level</td>
<td>Displays the assigned severity level for an alarm event associated with a unit.</td>
</tr>
<tr>
<td>Time</td>
<td>Displays the date and time when the alarm event occurred.</td>
</tr>
<tr>
<td>Event</td>
<td>Displays the event which triggered the alarm on the unit.</td>
</tr>
<tr>
<td>Info</td>
<td>Provides information on each event.</td>
</tr>
<tr>
<td>Clear? (button)</td>
<td>Displays when the unit has an alarm condition. Resolve the cause of the alarm condition and then click Clear to clear the alarm within the unit.</td>
</tr>
<tr>
<td>Delete (button)</td>
<td>Display when the unit has an alarm condition. Click to delete the event from the list and clear that event’s Alarm icon.</td>
</tr>
</tbody>
</table>

Related information

- Enabling and configuring scheduled balancing on page 360
- Powering down a single ContentDirector
Viewing properties for a ContentBridge or High Bandwidth ContentBridge

You can view properties for a single ContentBridge or High Bandwidth ContentBridge.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Content Bridges section, click the Name hyperlink for the required unit to access the Properties page.

![ContentBridge Properties](image)

**Properties for a ContentBridge or High Bandwidth ContentBridge**

You can view properties for a single ContentBridge or High Bandwidth ContentBridge.

In the General Information section, you can view the following.

- **Name**: Displays the assigned name for the unit. Refer to the *Harmonic MediaGrid Installation Guide* for a discussion about naming conventions to follow.

- **Cluster Name**: Displays the name assigned to this cluster.

- **System Up Time**: Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.

  - For a High Bandwidth ContentBridge in an HA Pair only:
    - **Shared IP**: Displays the IP address shared by the two HA-paired High Bandwidth Content Bridges.
    - **Peer IP**: Displays the IP address of the second High Bandwidth ContentBridge in the HA pair.
    - **HA State**: Displays either active or shadow. If network connectivity, power, or an essential process fails on the “active” node, the “shadow” node then becomes “active” and takes over operations.
Viewing properties for individual Harmonic MediaGrid components

- **Preferred**: Displays the name of the HA-paired High Bandwidth ContentBridge that is configured as the Preferred node. If both nodes in an HA pair fail, in the event of recovery, the preferred node becomes the “active” node first in order to avoid conflicts resulting from two active nodes.

- **Interface Information**
  - **Interface**: Displays the available interfaces for the unit.
  - **IP Address**: Displays the IP address assigned to each unit’s interface.
  - **MAC Address**: Displays the unique hardware number for each unit’s interface.
  - **MTU**: Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

- **Interface Statistics, Transfer Rate**: Shows the receive and transmit rate for each interface.

- **Interface Counters (since agent boot)**: Shows the raw interface counters for each interface since the SNMP agent was last booted.

- **Process Monitoring**
  - **Process**: Displays the name of the process running on the ContentBridge.
  - **State**: Displays the current state of the process. The states are: Running, Stopped, or N.A (Not Applicable).

- **Mount Points**: Displays the physical location in the directory structure where a computer puts the files in a File System.

- **Status**: Displays the current status of the process. States include Connected, Connected -- Error Alarm, Connected -- Warning Alarm, or Not Responding.

- **Model Number**: Displays the Harmonic model number for the unit.

- **Serial Number**: Displays the manufacturer’s serial number assigned to the unit.

- **CPU Load Average**: Displays the system load averages for the past 1, 5, and 15 minutes on the unit.

- **Memory Utilization**: Displays the total real memory, the available real memory, and the percentage of total free memory for the unit.

- **Firmware Version**: Displays the version of firmware that resides in the unit’s memory.

- **Status Current At**: Displays the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.

- **ContentBridge Description**: Displays a scrollable multi-line description of the unit. This field is useful for entering data that identifies the specific unit’s role in the Harmonic MediaGrid. Click **Change Desc** to edit the description.

- **Last Message**: Displays the last message (of any type) associated with the unit.

- **Wink State**: Displays the wink state of the unit’s light bar, either On or Off.

In the **Environment** section of the page, you can view the following.
### Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

#### 3.3V Line through 5.0V Line
Displays the combined voltages present on the power supply’s outputs. The values are displayed in volts. The valid range is also displayed. Note that this range is not user configurable and voltage lines vary according across ContentBridge models.

#### CPU Temperature
Displays the ambient temperature of air entering the ContentBridge. The value is always displayed in degrees centigrade. The valid range is also displayed. Note that this range is not user configurable.

#### Motherboard Temperature
Displays the temperature of the air above the ContentBridge’s motherboard. The value is always displayed in degrees centigrade. The valid range is also displayed. Note that this range is not user configurable.

#### Fan 1 through Fan 6
Displays the speed (in RPM) of each of the ContentBridge’s fans. The valid range is also displayed. Note that this range is not user configurable.

#### SMART Errors
Displays the number of SMART Errors associated with each disk drive.

#### Wink on/off (button)
Click the **Wink** button to change the wink state of the ContentBridge light bar.

#### Reboot (button)
Click to restart the ContentBridge without removing the power supply.

#### Shutdown (button)
Click to shut down the ContentBridge.

The **Events** section displays the following information when an alarm event occurs:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
<td>Displays the assigned severity level for an alarm event associated with a unit.</td>
</tr>
<tr>
<td>Time</td>
<td>Displays the date and time when the alarm event occurred.</td>
</tr>
<tr>
<td>Event</td>
<td>Displays the event which triggered the alarm on the unit.</td>
</tr>
<tr>
<td>Info</td>
<td>Provides information on each event.</td>
</tr>
<tr>
<td>Clear? (button)</td>
<td>Displays when the unit has an alarm condition. Resolve the cause of the alarm condition and then click Clear to clear the alarm within the unit.</td>
</tr>
<tr>
<td>Delete (button)</td>
<td>Display when the unit has an alarm condition. Click to delete the event from the list and clear that event’s Alarm icon.</td>
</tr>
</tbody>
</table>

#### Related information
- **Powering down a single ContentBridge**

#### Viewing properties for a network switch
You can view properties for a single network switch.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Network Switches** sections, click the **IP Address** hyperlink for the required unit to access the **Properties** page.
Viewing properties for individual Harmonic MediaGrid components

Properties for a network switch

You can view properties for a single network switch.

In the **General Information** section, you can view the following.

- **Name**: Displays the assigned name for the unit. Refer to the *Harmonic MediaGrid Installation Guide* for a discussion about naming conventions to follow.
- **IP Address**: Shows the assigned IP address for the unit.
- **System Up Time**: Displays the time the unit has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.
- **Hardware Model**: Displays the unit’s model number.
- **Vendor Model Number**: Displays the vendor name and model number.
- **Description**: Displays a scrollable multi-line description of the unit. This field is useful for entering data that clarifies the specific unit’s role in the Harmonic MediaGrid.
- **Firmware Version**: Displays the version of firmware that resides in the unit’s memory.

- **Interface Information**
  - **Interface**: Displays the available interfaces for the unit.
  - **IP Address**: Displays the IP address assigned to each unit’s interface.
  - **MAC Address**: Displays the unique hardware number for each unit’s interface.
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

- **MTU** Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

**Status**
Displays the current network status for the selected unit. This field is used primarily for diagnostic troubleshooting.

**Status Current At**
Displays the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.

**Last Message**
Displays the last message (of any type) associated with the unit.

The Events section displays the following information when an alarm event occurs.

- **Level**
  Displays the assigned severity level for an alarm event associated with a unit.

- **Time**
  Displays the date and time when the alarm event occurred.

- **Event**
  Displays the event which triggered the alarm on the unit.

- **Info**
  Provides information on each event.

- **Clear? (button)**
  Displays when the unit has an alarm condition. Resolve the cause of the alarm condition and then click Clear to clear the alarm within the unit.

- **Delete (button)**
  Displays when the unit has an alarm condition. Click to delete the event from the list and clear that event’s Alarm icon.

**Viewing statistics for clients in Clusters**

You can view statistics for all clients in a cluster.

The **Client Statistics** page enables the SystemManager to list all clients connected to a Harmonic MediaGrid, and provides a snapshot of the current bandwidth usage on a per-client basis.

**NOTE:** Client Statistics shows metrics over a variable time interval. The default time interval is two minutes, and the metrics show the rates over that period only. In some situations, the general monitoring loop may be longer, which could make Client Statistics cover four minutes or longer. This can occur in large Harmonic MediaGrid systems with many down devices.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **Clusters** sections, click the **Name** hyperlink for the required cluster to access the **Properties** page.

3. Click **View Client Statistics** to access the **Client Statistics** page, a sample is displayed in the following figure.
Client statistics

You can view data for all clients connected to all ContentServers in a cluster.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Name</td>
<td>Shows the name assigned to the client.</td>
</tr>
<tr>
<td>Client IP Address</td>
<td>Shows the IP address of the client communicating with the ContentDirector.</td>
</tr>
<tr>
<td>Client Port</td>
<td>Shows the client's source port. This field is filled in by the ContentDirector (by querying the RPC transport for the client's source port).</td>
</tr>
<tr>
<td>Client Type</td>
<td>Shows the OS type running on the client.</td>
</tr>
<tr>
<td>Client Version</td>
<td>Shows the OS version running on the client.</td>
</tr>
<tr>
<td>ContentDirector</td>
<td>Shows the name of the ContentDirector.</td>
</tr>
<tr>
<td>User Name</td>
<td>Shows the name of the user authenticated with this session.</td>
</tr>
<tr>
<td>Received</td>
<td>Shows the data received from the client.</td>
</tr>
<tr>
<td>Transmitted</td>
<td>Shows the data transmitted to the client.</td>
</tr>
<tr>
<td>Received in Error</td>
<td>Shows the number of bytes received which contained an error.</td>
</tr>
<tr>
<td>Transmitted in Error</td>
<td>Shows the number of bytes transmitted which contained an error.</td>
</tr>
<tr>
<td>Transmit Timeouts</td>
<td>Shows the number of timeouts which occurred.</td>
</tr>
<tr>
<td>Connection Errors with ContentDirector</td>
<td>Shows the number of connection errors during the connection process.</td>
</tr>
<tr>
<td>Connection Errors with ContentServer</td>
<td>Shows the number of connection errors during the connection process.</td>
</tr>
</tbody>
</table>

Viewing drive properties

On the Drive Properties page for a ContentServer or ContentStore drive, you can view general information about a specific drive as well as perform drive-related tasks.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the **ContentServers/ContentStores** section, click the **Name** hyperlink for the required ContentServer or ContentStore to access the **Properties** page.

3. In the **Drives** section of the page, identify the drive you wish to view and then click the link in the **GUID** column. This opens the **Drive Properties** page, shown in the following figure.

![Harmonic MediaGrid RAID Drive Properties: DiskDrive242234](image)

**General Information:**

<table>
<thead>
<tr>
<th>Status</th>
<th>Alive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last Message</td>
<td>WDC-WD2003FYY5-0</td>
</tr>
<tr>
<td>Model</td>
<td>ATA</td>
</tr>
<tr>
<td>Manufacturer</td>
<td></td>
</tr>
<tr>
<td>Serial Number</td>
<td>WD-WMAUR0393868</td>
</tr>
<tr>
<td>Firmware Rev. Level</td>
<td>01.00002</td>
</tr>
<tr>
<td>Disk GUID</td>
<td>Eef574443-87d96282</td>
</tr>
</tbody>
</table>

**Disk Statistics:**

<table>
<thead>
<tr>
<th>Disk Size</th>
<th>2000 GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMART Errors</td>
<td>0</td>
</tr>
<tr>
<td>Hardware Errors</td>
<td>0</td>
</tr>
<tr>
<td>Bad Blocks</td>
<td>0</td>
</tr>
<tr>
<td>Read Errors</td>
<td>0</td>
</tr>
<tr>
<td>Write Errors</td>
<td>0</td>
</tr>
<tr>
<td>Read Timeouts</td>
<td>0</td>
</tr>
<tr>
<td>Write Timeouts</td>
<td>0</td>
</tr>
<tr>
<td>Blocks Repaired</td>
<td>0</td>
</tr>
<tr>
<td>Aggregate Errors</td>
<td>0</td>
</tr>
</tbody>
</table>

**Miscellaneous:**

<table>
<thead>
<tr>
<th>RAID set</th>
<th>RaidSet242250 (92ed8e5d-ba5d5765)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Position in RAID set</td>
<td>0</td>
</tr>
</tbody>
</table>

![Wink on Wink off Fail drive Make Hot Spare Done](image)

**Properties for a drive**

The Drive Properties page provides detailed information for a drive.

**Status**

Lists the status of the drive:

- **Alive**: The drive is available.
- **Dead**: The drive is not responding.
- **Missing**: The drive is not part of the system.
- **Unavailable**: The drive is not currently available.
- **Formatting**: The drive is being formatted.
- **Repairing**: The drive is being repaired.
- **Rebuilding**: The RAID set is being rebuilt.
- **Unknown**: SystemManager cannot identify the drive state.
Viewing drive properties

- **Alive, Hot Spare**: The drive is available and assigned as a Hot Spare.

**Last Message**

This line displays the last error message (generated by the SystemManager) relating to the drive.

**Model**

Lists the model number of the drive.

**Manufacturer**

Lists the name of the drive’s manufacturer.

**Serial Number**

Lists the serial number of the selected drive.

**Firmware Rev. Level**

Lists the firmware revision level of the selected drive.

**Disk GUID**

Lists the specific GUID (Global Unique Identifier) of the selected drive.

In the **Disk Statistics** section you can view:

**Disk Size**

Shows the disk size (in GB) of the selected drive.

**Block Size**

Displays the block size of the selected drive.

**Blocks**

Shows the number of blocks on the selected drive.

**SMART Errors**

Shows the number of SMART warnings. This value is not affected by bad block repairs. If this value is greater than zero, the SystemManager displays a Critical level alarm (red) and the drive should be replaced as soon as possible.

**Hardware Errors**

Shows the number of hardware errors reported. This value is not affected by bad block repairs. If this value is greater than zero, the SystemManager displays a Critical level alarm (red) and the drive should be replaced as soon as possible.

**Login Failures**

Shows the persistent number of login failures detected. This value is not affected by bad block repairs. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Bad Blocks**

Shows the total number of bad blocks. This value increases whenever a new bad block is detected and decreases when bad blocks are repaired. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Read Errors**

Shows the total number of read errors that have occurred on this drive. This number is not reset by repairing bad blocks, but is reset by reformatting the disk. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Write Errors**

Shows the total number of write errors that have occurred on this drive. This number is not reset by repairing bad blocks. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Read Timeouts**

Shows the total number of read timeouts that have occurred on this drive. This number is not reset by repairing bad blocks. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Write Timeouts**

Shows the total number of write timeouts that have occurred on this drive. This number is not reset by repairing bad blocks. If this value is greater than zero, the SystemManager displays a Failure level alarm (orange).

**Blocks Repaired**

Shows the number of bad blocks that have been repaired. This number increases when bad blocks are repaired.
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

Aggregate Errors
Shows the number of errors represented by the current bad block list. This number decreases if bad blocks are repaired.

In the Miscellaneous section you can view:

RAID set
Click the RAID Set hyperlink to access the RAID Utilities page.

Position in RAID set
Displays the location of the selected drive in relation to the RAID set. For example, if there are eight drives in a RAID set, the first drive would be in position 0 (zero).

Wink On (button)
Click to wink the drive.

Wink Off (button)
Click to turn off winking.

Fail Drive (button)
Click to remove the drive from the RAID set.

Make Hot Spare/Clear Hot Spare (button)
Click Make Hot Spare to assign the drive to be a Hot Spare. This changes the status of the drive to “Alive, Hot Spare.” Note that when you make a hot spare, a new Clear Hot Spare button appears. Click Clear Hot Spare to clear the Hot Spare designation (for example, if you wish to use the selected drive as a normal part of a RAID set).

Done (button)
Click to save any changes and return to the ContentServer/ContentStore Properties page.

NOTE: Drives which report SMART warnings, hardware errors, and some persistent login failures will be removed from the RAID set provided that: A. The RAID set has a hot spare, B. No other drives in the RAID set have bad blocks and C. The RAID set is not already compromised or in the process of rebuilding.

Related information
Making a hot spare on page 375
Clearing a hot spare on page 376

Viewing RAID set information
On the RAID Utilities page you can view general information about a particular RAID set and also perform a variety of tasks including changing the RAID set’s name, adding and removing drives from the RAID set, manually starting a “rebuild.”

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the ContentServers/ContentStores section, click the Name hyperlink for the required ContentServer or ContentStore to access the Properties page.

3. In the RAID sets section of the page, click the link in the GUID column for the RAID set you wish to view. The RAID Utilities page appears, as shown in the following figure.
RAID Utilities fields

The RAID Utilities page provides detailed information about a RAID set.

- **Name**: Displays the name of the RAID set.
- **Status**: Displays the current status of the selected RAID set.
- **Last Message**: This line displays the last error message (generated by the SystemManager) that deals with the selected RAID set.
- **Type**: Displays the RAID set type.
- **Rebuild Status**: Displays the status of the RAID set rebuild.
- **GUID**: Displays the GUID of the complete RAID set.
- **<X> Drives in this RAID Set**: Displays information on each drive in the RAID set. The left-hand column displays the GUID for each drive, and a link to the Drive Properties page for each.

**Actions**:
- **Wink On (button)**: Click to wink all drives in the RAID set.
- **Wink Off (button)**: Click to turn off winking for all drives in the RAID set.
- **Set Online/Offline (button)**: Click to set the RAID set either online or offline. When the RAID set is offline, the drives cannot be accessed.
- **Start Rebuild (button)**: Click to manually start a “rebuild” after a drive failure has occurred, or after a drive has been replaced.
- **Suspend Rebuild (button)**: Click to manually suspend a “rebuild” after the rebuild process has been started.
- **Continue Rebuild (button)**: Click to manually continue a “rebuild” after the rebuild process has been suspended.
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

Abort Rebuild (button)  
Click to manually abort a “rebuild” after the rebuild process has been started..

Done  
Click to save any changes on the RAID Utilities page and return to the ContentServer or ContentStore Properties page.

Related information
Restarting a RAID set rebuild on page 146
Stopping a RAID set rebuild in progress on page 146

Viewing Harmonic MediaGrid performance statistics

You can view performance statistics for your Harmonic MediaGrid system.

1. From the Configuration tab in SystemManager, click the Performance icon under the Harmonic MediaGrid heading in the left-hand column.

   NOTE: In order to view the Performance Monitoring feature of SystemManager from a client PC, you must have Adobe Flash Player* installed.

   Harmonic MediaGrid Performance statistics appear in a separate browser window.

2. View statistics for a component or group of components as follows.

   • Clusters: Click the All Clusters folder to view performance data for all the clusters in your Harmonic MediaGrid System. For a statistics on a single cluster, in the left-hand column, click the cluster that you wish to view.

   • ContentDirectors: Click the individual cluster in the left-hand column, and then click the ContentDirectors folder. To view statistics for an individual ContentDirector, double-click the icon for a single ContentDirector in the left-hand column.

   • ContentServers: Click the individual cluster in the left-hand column, and then click the ContentServers folder. To view statistics for an individual ContentServer, double-click the icon for the ContentServer you want to view.

   • ContentBridges: Click the individual cluster in the left-hand column, and then click the ContentBridges folder. To view statistics for an individual ContentBridge, in the left-hand column, double-click the icon for the ContentBridge you want to view.

   • Disk drives: To view statistics for all disk drives in a cluster, click the individual cluster in the left-hand column, and then click the Disk Drives icon. To view the details for an individual disk drive in the preview pane, click that disk in the Content pane.
Performance statistics user interface

The user interface for Harmonic MediaGrid Performance monitoring consists a number of elements.

Banner includes the product name, the name of the user, and the following menus:

- **Tools**: The Tools menu allows you to show or hide the Preview Pane and clear cookies which may accumulate if the Performance Monitoring window is opened frequently.
- **Help**: The Help menu provides the following functions:
  - Help: Displays the SystemManager online help.
  - About: Displays the SystemManager version information.

Expandable Directory In the left-hand column, it allows you to view performance statistics for all Clusters at the top level, individual clusters at the next level, all ContentDirectors, ContentServers, ContentBridges, and disk drives within a cluster at the next level, and at the lowest level, details for individual ContentDirectors, ContentServers, ContentBridges, and disk drives. The selected item is indicated with a light gray bar.

Content Pane shows the performance data in graphs and/or tables for the selected item. The Data Section is scroll-able both vertically and horizontally.

**NOTE**: The columns in the Content Pane can be resized.
Data Point appears when you move your cursor over an element in a performance graph and shows details about a certain point in that graph.

Title Bar shows details for the selected item from the directory in the left-hand column.

Toolbar appears above the Content Pane, and depending on the selected component, may contain buttons for basic tasks that can be performed on the current page including refreshing the data. The following buttons and menus may appear in the Toolbar:

- The Refresh icon can be used to refresh your system information.
- The Details menu provides different ways to display and identify the information in the Content Pane. The available views are Details, Thumbnails, Tile, Icons, and List.
- The Details icon, next to the Details menu, provides a way to customize the information shown in the Content Pane. Click the Details icon to open the Choose Details dialog box. All details are selected by default. If you wish to remove a detail from view, clear that option, and then click OK.
- The Refresh Interval menu allows you to select the frequency with which the browser refreshes. You can choose between Disabled, Every 30 seconds, Every 1 minute, or Every 5 minutes.

Preview Pane appears when an individual ContentDirector, ContentServer, ContentBridge, or disk drive is selected from the Content Pane. This pane shows detailed information for the selected component.

Footer Information at the bottom of the page, it displays the time date at which the page was last refreshed, and in the right-hand corner, displays the total number of clusters in your system.

Performance statistics for clusters

The All Clusters view provides performance data for all the clusters in your Harmonic MediaGrid System.

NOTE: You may need to scroll to the right to view all the graphs on this page, and scroll down to view all the clusters.

Storage Utilization This graph displays the following information:

- The blue line indicates the total disk space in TB used for each cluster.
- The orange line indicates the Warning level of storage usage for this cluster. If this Warning level is reached, a corresponding Warning alarm will be generated in SystemManager. If that occurs, Harmonic recommends that you add more storage to your system.
- The red line indicates the Critical level of storage usage for this cluster. If this Critical level is reached, a corresponding Critical alarm will be generated in SystemManager. If that occurs, Harmonic recommends that you add more storage to your system.

Bandwidth Utilization This graph displays the following information:

- The blue line indicates the average bandwidth in MB/s used for Reads.
- The green line indicates the average bandwidth in MB/s used for Writes.
- The pink line indicates the average bandwidth in MB/s used for Replication.
• The **yellow** line indicates the Total bandwidth used for reads, writes, and replications in an active cluster.
• The **orange** line indicates the Warning level of bandwidth usage for this cluster. If this Warning level is reached, a corresponding Warning alarm will be generated in SystemManager.
• The **red** line indicates the Critical level of bandwidth usage for this cluster. If this Critical level is reached, a corresponding Critical alarm will be generated in SystemManager.

**Client Statistics**

This graph displays the following information:

• The **blue** line indicates the receive packets in MB/s of all clients accessing the cluster.
• The **green** line indicates the transmit packets in MB/s of all clients accessing the cluster.
• The **pink** line indicates the error packets in MB/s of all clients accessing the cluster.

**NOTE:** To view specific data points in a graph, move your cursor over the element you wish to view.

The All Clusters page refreshes automatically every three minutes.

**Performance statistics for ContentDirectors**

The ContentDirectors page provides statistics for all ContentDirectors in a cluster.

The following summary information is displayed for each ContentDirector:

- **Name**: The assigned name of the ContentDirector.
- **IP Address1**: Displays one of the ContentDirector’s IP addresses.
- **IP Address2**: Displays one of the ContentDirector’s IP addresses.
- **Version**: The version of firmware installed on the unit.
- **Status**: Current network connection status.
- **Model Number**: The manufacturer’s model number assigned to the unit.
- **Serial Number**: The manufacturer’s serial number assigned to the unit.
- **CPU Load**: This displays the system load average for the past 1 minute, 5 minutes, and 15 minutes.
- **Memory Util**: The total memory of the ContentDirector, and the total available memory in KB.

When viewing statistics for an individual ContentDirector, you can view additional values.

Under the **Network Interfaces** tab, the following information is displayed:

- **Name**: Lists each Ethernet card in the ContentDirector.
- **IP Address**: The IP address assigned to each Ethernet card.
- **MAC Address**: The unique MAC address for each Ethernet card.
MTU
Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

Receive Rate (MB/s)
The receive rate in megabytes per second for each interface.

Transmit Rate (MB/s)
The transmit rate in megabytes per second for each interface.

Under the Local FileSystems tab, the following information is displayed:

Name
The name of the local file system.

Total Space
The total local storage space

Used Space
The amount of local storage space used.

Available Space
The amount of local space available.

Used Percent
Percentage of storage space used.

The Checkpoint tab provides the following information:

Last Successful Checkpoint
The date and time of the last successful checkpoint.

Last Failed Checkpoint
The date and time of the last failed checkpoint.

Last Attempted Checkpoint
The date and time of the last attempted checkpoint.

Next Checkpoint
The date and time of the next scheduled checkpoint.

Start Day
The start day of the scheduled checkpoint.

Start Time
The start time of the scheduled checkpoint.

Interval
The interval between checkpoints.

State
Displays whether checkpoints are enabled or disabled.

Related information
About checkpoints and scheduling checkpoints on page 338

Performance statistics for ContentServers
The ContentServers page provides statistics for all ContentServers in a cluster.

The following summary information is displayed for each ContentServer:

Name
The assigned name of the ContentServer shown in the following format: <name of cluster>:<name of ContentServer>.

Operational Status
Displays the current network connection status.

IP Address1
Displays one of the ContentServer’s IP addresses.

IP Address2
Displays one of the ContentServer’s IP addresses.

Version
Version of firmware currently installed.

Diskspace
The total disk space and total available disk space in TB.
Viewing Harmonic MediaGrid performance statistics

**CPU Load**
Displays the system load average for the past 1 minute, 5 minutes, and 15 minutes.

**Memory Util**
The total memory of the ContentServer, and the total available memory in KB.

**Reads**
Displays aggregate bandwidth usage in megabytes per second for drive “read” requests received by the ContentServer.

**Writes**
Displays aggregate bandwidth usage in megabytes per second for drive “write” requests received by the ContentServer.

**Re-Replications**
Displays aggregate bandwidth usage in megabytes per second for re-replication requests received by the ContentServer.

When viewing statistics for an individual ContentServer, you can view additional values.

Under the **Network Interfaces** tab, the following information is displayed:

- **Name**
  Lists the name of each Ethernet card in the ContentServer.

- **IP Address**
  The IP address assigned to each Ethernet card.

- **MAC Address**
  The unique MAC address for each Ethernet card.

- **MTU**
  Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

- **Receive Rate (MB/s)**
  The receive rate in megabytes per second for each interface.

- **Transmit Rate (MB/s)**
  The transmit rate in megabytes per second for each interface.

Under the **Disk Drives** tab, the following information is displayed:

- **Name**
  Displays the slot ID, which is the numeric identifier that represents the physical position for each disk drive in the ContentServer.

- **Operational Status**
  Displays the current operational status for each disk drive.

- **Firmware Version**
  Displays the firmware version within this drive.

- **Total Space**
  Displays the total space available for each drive.

- **Used Space**
  Displays the total disk space in use for each disk drive.

- **Smart Errors**
  Displays the number of SMART Errors associated with each disk drive.

- **Slice Count**
  Displays the total number of slices in each disk drive.

- **Bad Slices**
  Displays the number of bad slices for each drive.

- **ContentServer Name**
  Displays the name of the ContentServer.

- **Cluster Name**
  Displays the name of the Cluster.

**Performance statistics for ContentBridges**
The ContentBridges page provides statistics for all ContentBridges in a cluster.
The following summary information is displayed for each ContentBridge:
Chapter 12: Harmonic MediaGrid monitoring and troubleshooting

Name Displays the assigned name for the unit.
IP Address1 Displays one of the ContentBridge’s IP addresses.
IP Address2 Displays one of the ContentBridge’s IP addresses.
Version Version of firmware version currently installed on the unit.
Status Current network connection status.
Model Number The manufacturer’s model number assigned to the unit.
Serial Number The manufacturer’s serial number assigned to the unit.
CPU Load The system load average for the past 1 minute, 5 minutes, and 15 minutes.
Memory Util The total memory of the ContentBridge, and the total available memory in KB.

When viewing statistics for an individual ContentBridge, you can view additional values.

In the **Network Interfaces** section, the following information is displayed:

Name Lists each Ethernet card in the ContentBridge.
IP Address The IP address assigned to each Ethernet card.
MAC Address The unique MAC address for each Ethernet card.
MTU Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.
Receive Rate (MB/s) The receive rate in megabytes per second for each interface.
Transmit Rate (MB/s) The transmit rate in megabytes per second for each interface.
Mount Points This section lists each of the mount points for the selected ContentBridge. A mount point is the physical location in the directory structure where files are stored in the file system.

**Performance statistics for disk drives**

The Disk Drives page provides statistics for all disk drives in a cluster.

The following summary information is displayed for each disk drive:

Name displays the name of the disk drive in the following format: `<name of cluster>:<name of ContentServer>:<slot ID>`
Operational Status Displays the current operational status for each disk drive.
Firmware Version Displays the firmware version for each disk drive. This information is used primarily for debugging purposes.
Total Space Displays the total space available for each drive.
Used Space Displays the total disk space in use for each disk drive.
Smart Errors Displays the number of SMART errors associated with each disk drive.
Slice Count Displays the total number of slices in each disk drive.
Bad Slices Displays the number of bad slices for each drive.
NOTE: When the data integrity of a slice is compromised, it is considered a "bad slice.". This could be due to corruption in data content, missing data, or if the slice size is different from expected value.

**ContentServer Name**  Name of the associated ContentServer for each disk drive.

- **Cluster Name**. Name of the associated cluster for each disk drive.

**Viewing and clearing alarms and events for Harmonic MediaGrid components**

You can view and/or clean alarms for Harmonic MediaGrid components.

1. Click the **Servers & Switches** icon on the **Configuration** tab to access the **Servers & Switches** page.

2. In the **ContentDirectors**, ContentServers, and/or ContentBridge section(s), click the Name hyperlink to access the unit’s Properties page.

3. Scroll to the bottom of the page to view any alarms or events associated with the selected unit as shown in the following figure.

![Alarm or Event Properties](image)

**Figure 12-15: Alarm or Event Properties**

4. If desired, perform the following actions:

   - Click **Clear All** to clear all alarms in the list, but retain the individual events. This action also clears the Alarm icon from the upper right corner of the user interface.
   - Click **Delete All** to remove all alarms from the list and clear the Alarm icon.
   - Click **Clear** to clear an individual event’s alarm and retain the event in the list. This action clears the Alarm icon for that event, but the icon may continue to blink if other alarms are active.
   - Click **Delete** to delete the event from the list and clear that event’s Alarm icon. The icon may continue to blink if other alarms are active.

To receive e-mailed logs displaying the status of a selected ContentDirector, enable and configure log forwarding.

**Related information**

Enabling and configuring log forwarding on page 361
Performing management and troubleshooting on a Harmonic MediaGrid

SystemManager provides various ways to perform system management, troubleshooting, and monitoring tasks on a Harmonic MediaGrid.

Before you begin

- Use the Dell™ OpenManage™ utility (installed with SystemManager Release 5.1 and later) to perform RAID and Disk maintenance.
- Use the SystemManager to discover Harmonic MediaGrid units and to send alarms if communication is lost between the units.
- Use the HP ProCurve Switch utility for switch management.

Accessing the Dell OpenManage utility

Diagnostics and troubleshooting

Accessing the network switch utility

Accessing the Dell OpenManage utility

You can access the Dell OpenManage for some maintenance tasks.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.
2. In the ContentDirector section, click the System Management hyperlink.

   **NOTE:** On some SystemManager Platforms, a warning dialog appears when attempting to access the Dell™ OpenManage™ interface for Harmonic MediaGrid via the System Management links. Ignore the warning and proceed to the OpenManage GUI by clicking Continue.

The Dell OpenManage Log in page opens.

![OpenManage Login](image)

3. Log in with the following user name and password:
   - User name: ovnuser
   - Password: OVN@SvCaUsa

   The Dell OpenManage window is displayed.
Performing management and troubleshooting on a Harmonic MediaGrid

4. On the left hand navigation column, navigate to the RAID Controller at:

```
System > Storage > PERC 4e/Di (Embedded) > Channel 0 (RAID) > Backplane > Array Disks
```

and/or:

```
System > Storage > PERC 4e/Di (Embedded) > Channel 0 (RAID) > Virtual Disks
```

5. Click the Help tab at the top of each page to view information about the page and execute disk related tasks.

Accessing the network switch utility

You can use the network switch utility to manage your network switch.

1. Click the Servers & Switches icon on the Configuration tab to access the Servers & Switches page.

2. In the Network Switches section, click the Switch Management hyperlink.

   For certain switches the Log in page may open. If it does, enter the following information in the Log in fields:
   - User name: ovnuser
   - Password: OVN@SvCaUsa

   The Switch Management window is displayed.
The switch management window provides information such as system status details, basic network details, alarms, and a device view showing active ports.

**NOTE:** The names and descriptions of alerts in the Alert Log section of the Status tab may differ from the same alarms listed by SystemManager. To identify alerts that may correspond to network switch alarms reported by SystemManager, search the Alert Log for events occurring in the same time frame as the SystemManager alarms.

Refer to the documentation that ships with your network switch for additional information on the functionality of this utility.
• Media Application Server configuration
Chapter 13

Media Application Server configuration

This chapter provides procedures for managing, monitoring, and troubleshooting a Media Application Server (MAS) system using the SystemManager application.

**NOTE:** Refer to the *Media Application Server Installation and Configuration Guide* for detailed instructions on installing or upgrading an MAS System. For information on using your MAS system, refer to the Media Application Server User Guide.

- Viewing all MAS clusters and servers in a system
- Viewing properties for a single MAS cluster
- Viewing properties for a single MAS server
- Opening the MAS portal
- Viewing MAS log files
- About management and troubleshooting on MAS systems
- Accessing Dell OpenManage

**Viewing all MAS clusters and servers in a system**

View all MAS clusters in your system.

Click the **Configuration Tab** at the top of the SystemManager page, and then click the **Servers** icon in the **MAS** section of the left-hand column to display the **MAS Clusters** page.
Viewing all MAS clusters and servers in a system

Figure 13-1: Viewing MAS Clusters

Properties for all MAS clusters and servers

In the MAS Clusters section of the page, you can view details for all MAS clusters in your system.

- **Name (Alias)**: Name assigned to the cluster.
- **#Nodes**: Number MAS nodes in each cluster.
- **Notification Enabled**: Indicates whether notifications regarding changes to devices and/or file systems in your network are being sent from SystemManager to the MAS server.
- **Wink Status**: Shows whether or not wink mode is on or off. Note that changing the wink status for a cluster changes the wink status of all the nodes in that cluster.
- **Select**: Click to select a cluster.
- **Wink On (button)**: Click to change the wink status of all the selected clusters to On.
- **Wink Off (button)**: Click to change the wink status of all the selected clusters to Off.
- **Select All (button)**: Click to select all the clusters.
- **Clear (button)**: Click to deselect all the clusters.

In the MAS Servers section, you can view the following Server information.

- **Name**: Displays the name of the MAS Server. Click the hyperlink to access the MAS Server Properties page.
- **IP Address**: Displays the IP address for the eth0 Ethernet interface.
- **MAC Address**: Displays the MAC address of the Server.
- **Network Status**: Displays the MAS Server’s current network status, authentication status and security access level, including “Connected,” and “Not Responding.”
Chapter 13: Media Application Server configuration

**System Up Time**
Displays the time the MAS Server has been “up and running” in days, hours, minutes, seconds and fractions of seconds.

**Node Type**
Displays the type of MAS node that applies to each server, including “apnode” (application node) or “dbnode” (database node).

**Node Status**
Displays the status of the MAS node, including whether a node is configured in standalone or HA (high availability) mode, and whether a node is configured as an active or standby server.

**Virtual IP**
Displays the virtual IP address for each server.

**Launch**
For application nodes, you can click one of the following three icons (from left to right). Note that for database nodes, only the System Management icon is available.

- **MAS Portal**: Click to launch the MAS Portal for your MAS system.
- **View Logs**: Click to open the MAS log files.
- **System Management**: Click to open the Dell™ OpenManage™ utility to perform system management, troubleshooting, and monitoring tasks.

**Wink Status**
Shows whether the Wink function is enabled on the MAS Server. When Wink is On, front and back panel LEDs flash to identify an MAS Server. Click the Wink buttons at the bottom of the section to turn Wink On/Off.

**Select**
Click to select the server.

**Wink On/Off**
Click to change the wink status of all the selected servers.

**Select All (button)**
Click to select all the servers.

**Clear (button)**
Click to deselect all the servers.

**Viewing properties for a single MAS cluster**

You can view properties of a single MAS cluster.

1. Click the **Configuration** tab at the top of the SystemManager page, and then click the **MAS Servers** icon in the left-hand column to access the **MAS Clusters** page.

2. Click the name of the MAS Cluster that you wish to view. The **MAS Cluster Properties** page appears, as shown in the following figure.
Viewing properties for a single MAS server

You can view the properties of a single MAS server.

1. Click the Configuration tab at the top of the SystemManager page, and then click the MAS Servers icon in the left-hand column to access the MAS Servers page.

2. Click the name of the MAS Server that you wish to view. The MAS Server Properties page appears, as shown in the following figure.

Figure 13-2: Viewing MAS Cluster Properties

The following cluster information is displayed.

- **Name**: shows the name assigned to the cluster. To change the name, type the new name in the Alias field and click Change Alias.

- **Notification Enabled**: Indicates whether notifications regarding changes to devices and/or file systems in your network are being sent from SystemManager to the MAS server. To enable or disable notification, click the Enable or Disable button.

  **NOTE**: Harmonic recommends that you keep Notification enabled for your MAS clusters.

- **#Nodes**: Shows the number of MAS nodes in this cluster.
Properties for a MAS server

The **MAS Server Properties** page displays details for a single MAS server.

- **Name**: Displays the assigned name for the component.
- **Mode**: Displays whether the server is configured in standalone or HA (high availability) mode.
- **System Up Time**: Displays the time the component has been “up and running” in days, hours, minutes, seconds, and fractions of seconds.
- **Hardware Model**: Displays the Harmonic model number for the component.
- **Serial Number**: Displays the manufacturer’s serial number assigned to the component.
- **Firmware Version**: Displays the version of firmware that resides in the component’s memory.
- **Interface Information**
  - **Interface**: Displays the available interfaces for the unit.
  - **IP Address**: Displays the IP address assigned to each unit’s interface.

![MAS Server Properties](image-url)
Viewing properties for a single MAS server

- **MAC Address**: Displays the unique hardware number for each unit’s interface.
- **MTU**: Shows the maximum size of Ethernet packets. An MTU greater than 1500 bytes indicates that Jumbo Frames are enabled.

<table>
<thead>
<tr>
<th>Interface Statistics</th>
<th>Shows the receive and transmit rate for each interface</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interface Counters</td>
<td>Shows the raw interface counters since the SNMP agent was last booted.</td>
</tr>
<tr>
<td>Local Disk Storage</td>
<td>Shows the name of each file system (partition), as well as the Total Space, Used Space, Available Space, and percentage of available space used, for each file system.</td>
</tr>
<tr>
<td>Process Monitoring</td>
<td>Shows the state of each of the MAS services.</td>
</tr>
<tr>
<td>Status</td>
<td>Displays the current network status for the selected component. This field is used primarily for diagnostic troubleshooting.</td>
</tr>
<tr>
<td>Status current at</td>
<td>Displays the most recent date and time that the page was refreshed. Note that the page is automatically refreshed every 30 seconds, unless configured otherwise.</td>
</tr>
<tr>
<td>CPU Load Average</td>
<td>Displays the system load averages for the past 1, 5, and 15 minutes on the component.</td>
</tr>
<tr>
<td>Memory Utilization</td>
<td>Displays the total real memory, the available real memory, and the percentage of total free memory for the component.</td>
</tr>
<tr>
<td>MAS Server Description</td>
<td>Displays a scrollable multi-line description of the component. This field is useful for entering data that clarifies the specific component’s role in a MAS System. Click <strong>Change Desc</strong> to enter or revise data.</td>
</tr>
<tr>
<td>Last Message</td>
<td>Displays the last message (of any type) associated with the component.</td>
</tr>
<tr>
<td>Wink State</td>
<td>Displays the wink state of the component’s light bar, either On or Off.</td>
</tr>
<tr>
<td>Wink On/Off (button)</td>
<td>Click to change the wink state of the MAS Server.</td>
</tr>
<tr>
<td>Reboot (button)</td>
<td>Click to reboot the MAS Server without removing power from the unit.</td>
</tr>
<tr>
<td>Shutdown (button)</td>
<td>Click to shut down the MAS server. When the status of the MAS server changes to <strong>Not Responding</strong>, you can power down the server. Refer to “Shutting down the Server” in the <em>Media Application Server User Guide</em>. The Events section displays the following information when an alarm event occurs.</td>
</tr>
</tbody>
</table>

| Level | Displays the assigned severity level for an alarm event associated with a unit. |
| Time  | Displays the date and time when the alarm event occurred. |
| Event | Displays the event which triggered the alarm on the unit. |
| Info  | Provides information on each event. |
| Clear? (button) | Displays when the unit has an alarm condition. Resolve the cause of the alarm condition and then click Clear to clear the alarm within the unit. |
| Delete (button) | Display when the unit has an alarm condition. Click to delete the event from the list and clear that event’s Alarm icon. |
Chapter 13: Media Application Server configuration

Opening the MAS portal
You can open the MAS portal from the clusters page.

1. From the MAS Clusters page, in the MAS Servers section of the page, in the Launch column, click the MAS Portal icon, as shown in the following figure.

   ![Launch MAS Portal](image)

   Figure 13-4: Launch the MAS Portal
   A new browser window appears and prompts for a user name and password.

2. Enter the MAS user name and password in the dialog box.

3. Click OK to log in.

   **NOTE:** If you are logging in for the first time, you will be required to enter the license key. Enter the license key provided by Harmonic and click OK.

Viewing MAS log files
You can view the MAS log files from the clusters page.

- From the MAS Clusters page, in the MAS Servers section of the page, in the Launch column, click the View Logs icon, as shown in the following figure.

   ![View Logs](image)

   Figure 13-5: Viewing the MAS log files
   A new browser window appears, which contains links to each of the log files, as shown in the following figure.
About management and troubleshooting on MAS systems

SystemManager provides system management, troubleshooting, and monitoring for your MAS system.

- Use the Dell™ OpenManage™ utility for RAID and Disk maintenance on MAS Systems. See "Accessing Dell OpenManage" for additional information.
- Use the SystemManager alarm function to get notification when environmental parameters, such as temperature or fan speeds on MAS Servers reach threshold levels.

Accessing Dell OpenManage

You can use Dell OpenManage:

1. Click the **Configuration Tab** at the top of the SystemManager page, and then click the **MAS Servers** icon in the left-hand column to open the **MAS Clusters** page.

Figure 13-6: MAS log files

Figure 13-7: Accessing Dell OpenManage

The first time you attempt to access the Log in page, you will see a security certificate warning. Click **Continue to this website (not recommended)** to access the **Log in** page. You will not be presented with this warning in future sessions.
Chapter 13: Media Application Server configuration

NOTE: On some SystemManager Platforms, a warning dialog appears when attempting to access the Dell™ OpenManage™ interface for ProXchange via the System Management links. Ignore the warning and proceed to the OpenManage GUI by clicking Continue.

2. Log in with the user name and default password for the root account.

The Dell OpenManage window appears as shown in the following figure.

3. Click the Help tab at the top of each page to view information about the page and execute disk related tasks.

Related information
Opening the MAS portal on page 442
## Appendix A

### Harmonic Technical Assistance Center contact information

A list of phone numbers, e-mail addresses, and important links for the Harmonic Technical Assistance Center (TAC).

Table A-1: Harmonic Technical Assistance Center phone numbers and email addresses

<table>
<thead>
<tr>
<th>Region</th>
<th>Telephone Technical Support</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Americas</td>
<td>888.673.4896 (888.MPEG.TWO)</td>
<td><a href="mailto:support@harmonicinc.com">support@harmonicinc.com</a></td>
</tr>
<tr>
<td></td>
<td>408.490.6477</td>
<td></td>
</tr>
<tr>
<td>Europe, the Middle East and Africa (EMEA)</td>
<td>+44.1252.555.450</td>
<td><a href="mailto:emeasupport@harmonicinc.com">emeasupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>India</td>
<td>+91.120.498.3199</td>
<td><a href="mailto:apacsupport@harmonicinc.com">apacsupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Russia</td>
<td>+7.495.926.4608</td>
<td><a href="mailto:rusupport@harmonicinc.com">rusupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>China</td>
<td>+86.10.6569.5580</td>
<td><a href="mailto:chinasupport@harmonicinc.com">chinasupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Japan</td>
<td>+81.3.5614.0524</td>
<td><a href="mailto:japansupport@harmonicinc.com">japansupport@harmonicinc.com</a></td>
</tr>
<tr>
<td>Asia Pacific (APAC) – Other Territories</td>
<td>+852.3184.0045 +65.6542.0050</td>
<td><a href="mailto:apacsupport@harmonicinc.com">apacsupport@harmonicinc.com</a></td>
</tr>
</tbody>
</table>

Report an issue online

Harmonic support website
[http://www.harmonicinc.com/content/technical-support](http://www.harmonicinc.com/content/technical-support)

Software download location for Cable Edge products

Contact Harmonic Technical Publications
[techdocs@harmonicinc.com](mailto:techdocs@harmonicinc.com)

- Harmonic corporate contact information
Harmonic corporate contact information

Phone numbers and addresses for the corporate office.

Harmonic corporate address

4300 North First Street
San Jose, CA 95134
U.S.A.

Harmonic corporate telephone numbers

Tel. 1.800.788.1330 (from the U.S. and Canada)
Tel. +1.408.542.2500 (outside the U.S. and Canada)
Fax.+1.408.542.2511